

Did You Know?

The automated phone system provides disaster assistance application status without waiting for an agent.

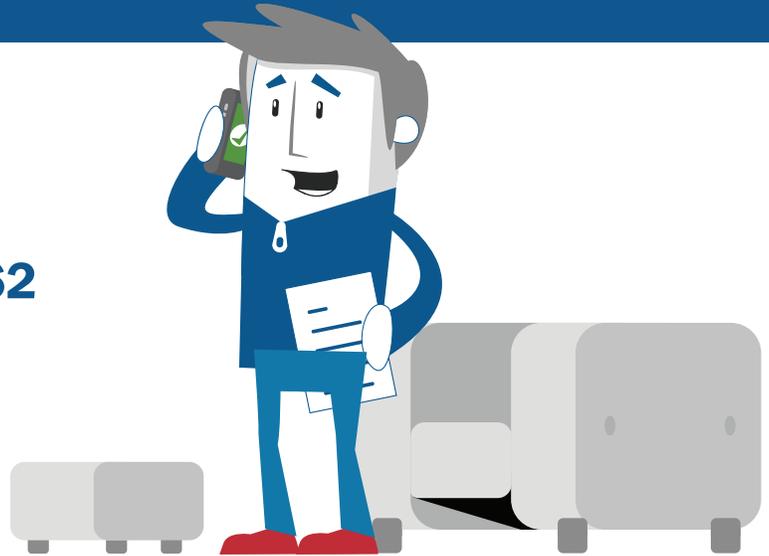
Call **1-800-621-3362**, select “Check Application Status” and receive your:

- ✓ Application status.
- ✓ Last status update.
- ✓ Application submission date.
- ✓ Instructions on the appeal process.

Here is how it works:

1

Call 1-800-621-3362



2

Listen to the prompts and choose **Check Application Status**

To confirm your ID provide:

3

Your **9 Digit Registration ID**.

Example: “#####”

The ID can be found on the **top left corner** of your paper application or in the **top right corner** of the screen in your online account.

#####



The last four digits of your **Social Security Number**.

Example: “####”

Your **Date of Birth**.

Example: “MM-DD-YYYY”

4

Once your ID is confirmed, listen to the automated phone system to receive:

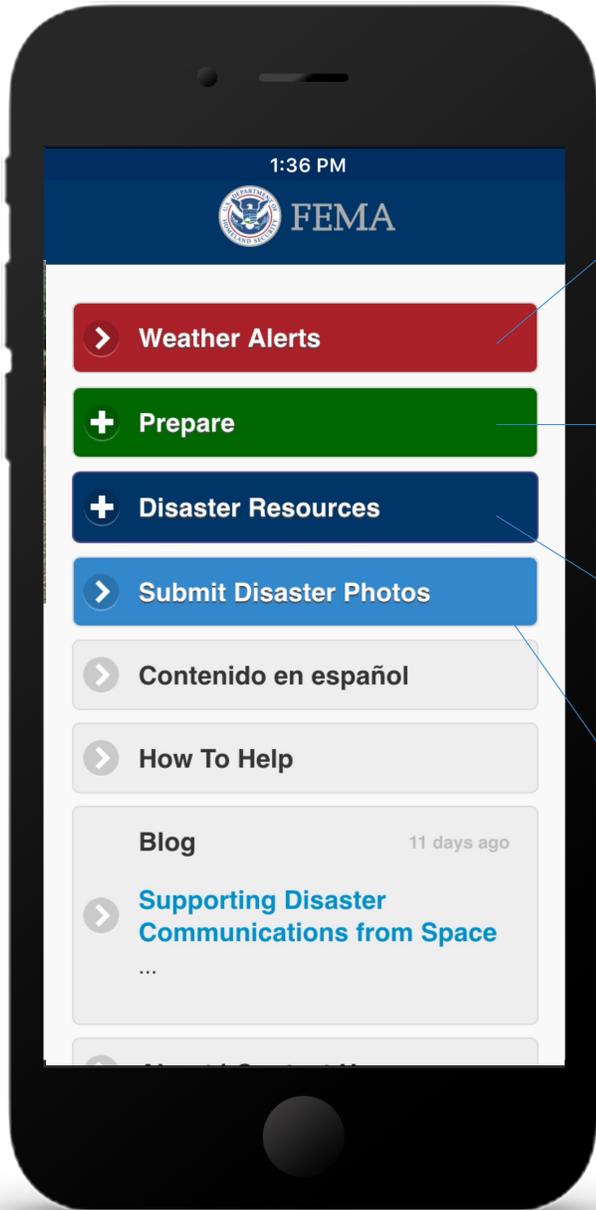
- ✓ Your Application Submission Date.
- ✓ The date and time your Application status was last updated.
- ✓ Whether your application is eligible, ineligible, pending, a non-registration, or canceled.
- ✓ Information on how to appeal a decision.

From here, you can speak with an agent (during normal hours of operation) or simply hang-up and end the call.

The automated system has zero wait time, and is available **24 hours a day, 7 Days a week**, even when the contact center is closed!

WEATHER THE STORM

DOWNLOAD THE FEMA APP



Receive alerts from the National Weather Service for up to five locations



Get safety reminders, read tips to survive natural disasters, and customize your emergency checklist



Locate open shelters and where to talk to FEMA in person, and apply for assistance



Upload and share your disaster photos to help first responders



FEMA