

ORANGE COUNTY MASTER AGING PLAN



2024-2025

MAP Implementation Matrix: Year Three

Workgroups:

Outdoor Spaces and Buildings

Transportation

Housing

Social Participation and Inclusion

Employment

Community Support and Health Services

Communication and Information

Orange County Master Aging Plan Implementation Matrix: Year 3: 2024/25

Outdoor Spaces & Buildings Workgroup

- Objective 1.1: Increase engagement of older adults, emphasizing racially diverse communities, in the planning and utilization of outdoor spaces and buildings in Orange County (OC).
- Objective 1.2: Improve equitable access, availability, convenience, and use of outdoor spaces and buildings by everyone.

Transportation Workgroup

- Objective 2.1: Increase access to transportation information and travel training.
- Objective 2.2: Expand availability and improve transportation options for older adults.
- Objective 2.3: Improve collaboration among transportation and human service providers to overcome barriers to mobility.

Housing Workgroup

- Objective 3.1: Expand the development of a wide array of housing models that advance racial equity, livable design, and social connections for older adults.
- Objective 3.2: Increase the number and types of affordable housing options, for rent or ownership, suitable for older adults.
- Objective 3.3: Improve the preservation and quality of homes for older adults through repair and modifications.

Social Participation, Respect, and Inclusion Workgroup

- Objective 4.1: Expand opportunities for educational, intergenerational, and cultural programming among older adults.
- Objective 5.1: Ensure a welcoming, inclusive, and livable community.

Employment Workgroup

- Objective 6.1. Match Job Seekers 55+ with appropriate employment opportunities for all qualified Orange County residents including an emphasis on racially diverse communities.
- Objective 6.2. Expand opportunities for older adults to gain job-seeking guidance and job skills to secure living-wage employment, including traditional, alternative, and entrepreneurial options.
- Objective 6.3. Advocate for broad diversity, equity, and inclusion (DEI), especially regarding age and race, with local employers and business organizations.

Community Support & Health Services Workgroup

- Objective 7.1: Develop supports and resources to promote mental/ behavioral health.
- Objective 7.2: Expand enriching volunteer opportunities for older adults.
- Objective 7.3: Coordinate local efforts to enhance affordable health care support.

Objective 7.4: Expand services to help older adults age in community.

Objective 7.5: Expand accessibility of available health and wellness resources.

Objective 7.6: Increase access to services to combat food insecurity.

Objective 7.7: Support planning for and fulfillment of individual goals in all stages at the end of life.

Communication and Information Workgroup

Objective 8.1: Increase the accessibility of information regarding available programs, services, and resources

Outdoor Spaces and Buildings Workgroup – Year 3 Priorities

Goal 1: Optimize the usability of outdoor spaces and buildings for older adults.

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
Objective 1.1: Increase engagement of older adults, emphasizing racially diverse communities, in the planning and utilization of outdoor spaces and buildings in Orange County (OC).					
Strategy 1.1.1: Encourage advocacy efforts by including older adults relative to the planning and use of public outdoor spaces and buildings.					
[Complete] 1.1.1a. At least one dedicated space for an older adult age 55+ (or representative of older adults) is on every county and town Advisory Board that has input on outdoor spaces and buildings.	OCDOA, OC Department of Environment, Agriculture, Parks, and Recreation (DEAPR), Board of County Commissioners (BOCC), Town of Chapel Hill (CH), Town of Carrboro (CARR), Town of Hillsborough (HILLS), Town of Mebane				
1.1.1b. Other non-municipal and non-profit trail owners/groups are invited to join the MAP Outdoor Spaces workgroup.	OCDOA	Ongoing- will continue outreach as needed			

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
<p>1.1.1c. Older adults are educated on how to access information about participating in local government planning and are encouraged to contribute to meetings/hearings about outdoor spaces and buildings.</p>	<p>OCDOA, OC DEAPR, Town of CH, Town of CARR, Town of HILLS, Town of Mebane, OC Library</p>	<p>No new updates-ongoing</p>	<p>MEBANE Work with OC for transportation plan</p>		<p>DEAPR Orange County Trails Plan Community Workshops hosted on May 18 and May 21-open to all</p> <p>OCDOA Will invite all agencies to speak or provide information tables in lobby at both senior centers in year 4 for better education and will post flyers of outreach events hosted by partnering agencies.</p> <p>MEBANE Parks and Recreation Mebane has a Women’s Health Agency helps and encourages residents how to be interactive in community.</p>

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
<p>1.1.1d. Interactive strategies are developed to solicit input from older adults, with emphasis on racially diverse community members, regarding parks, outdoor spaces, and community development needs.</p>	<p>OCDOA, Town of CH, Town of CARR, Town of HILLS, Town of Mebane</p>	<p>See above</p>	<p>DEAPR Mini-park developed by community input from people over 65- Perry Hill Neighborhood – underserved</p> <p>MEBANE Multiple developments coming in with connectivity requirements and greenways</p> <p>MEBANE Updating comprehensive plan and committee includes older adults to get feedback - public forum is 11/19 at Mebane Arts and Community Center 6pm-8pm</p> <p>ENO RIVER Seeking submissions for the Trail Accessibility Audit</p>		<p>TOCH Vision Zero-Homestead/Walk Audit of Homestead hosted on June 17th</p> <p>DEAPR Perry Hills Mini Park is now open to the public.</p> <p>Town of HILLS Walk Fairview Day- an event to gather information, give input and capture a diverse community. Event will be on Saturday, August 9th from 8:30am-12 noon</p> <p>City of MEBANE Comprehensive final draft will be presented at the August 2025 planning board meeting</p>
<p>Objective 1.2: Improve equitable access, availability, convenience, and use of outdoor spaces and buildings by everyone.</p>					
<p>Strategy 1.2.1: Increase accessibility, diversity, and safety to encourage inclusiveness in public outdoor spaces and buildings by older adults of all abilities.</p>					

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
<p>1.2.1a. Older adults' use of outdoor spaces is encouraged through multi-cultural special events and educational programs organized by and/or for older adults.</p>	<p>OCDOA, OC DEAPR, CH Parks & Recreation, CARR Parks & Recreation, nonprofit associations (e.g., Eno River Association, Triangle Land Conservancy)</p>	<p>OCDOA 90+ Afternoon Tea (9/24)</p>	<p>OCDOA Swamp Paddle with CHPR (Oct 6) Blackwood Farm Hike (Oct 9) Moonlight Paddle with CHPR (Oct 11) Hometown Ambassador Walking Tour and Lunch (Oct 17)</p> <p>ENO RIVER Continues to hold a variety of educational events, and whittling workshops hosted at the Confluence Natural Area in particular are both organized by and attended by older adults.</p> <p>CARRBORO Rec - focus on older adults - monthly hiking excursions, international tennis carnival includes older adults in Oct. Promote outdoor spaces throughout the county</p>	<p>ENO RIVER Continues to hold a variety of educational events, and whittling workshops hosted at the Confluence Natural Area in particular are both organized by and attended by older adults.</p> <p>CARRBORO Rec - focus on older adults - monthly hiking excursions, international tennis carnival includes older adults in Oct. Promote outdoor spaces throughout the county</p>	<p>OCDOA Shreds and Meds-Outdoor event at Passmore and Seymour (4/7 and 4/8)</p> <p>Spring Picnic at Hargraves partnership with Town of Chapel Hill Parks and Recreations (5/2)</p> <p>ENO RIVER Continue to hold a variety of educational events, and whittling workshops hosted at the Confluence Natural Area in particular are both organized and attended by older adults.</p> <p>CARRBORO Rec - focus on older adults - monthly hiking excursions and promote outdoor spaces throughout the county.</p> <p>Town of HILLS Uproar Festival of Public Art featuring 60 outdoor work of art throughout the downtown communities of Chapel Hill, Carrboro and Hillsborough. Event runs from August 1-23.</p>

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
<p>1.2.1b. A different park is highlighted quarterly, on the OCDOA website and in the Endless Possibilities Activity Guide, with the encouragement of participation by everyone.</p>	<p>OCDOA, OC DEAPR, Town of CH, Town of CARR, Town of HILLS</p>	<p>OCDOA highlighted Occoneechee Mtn State Natural Area- Fall EP</p> <p>Weekly walks offered at Eno River Walk</p>	<p>OCDOA highlighted Efland Cheeks Community Park - Winter EP</p> <p>Weekly walks offered at Eno River Walk</p>	<p>OCDOA highlighted Little River Regional Park and Natural Area- Spring EP</p> <p>Weekly walks offered at Eno River Walk</p>	<p>OCDOA highlighted Little River Regional Park and Natural Area – Summer EP</p> <p>Weekly walks offered at Hillsborough River Walk</p> <p>Town of HILLS Suggested to focus on getting the word out on greenways and parks that are closed due to flooding caused by hurricane Chantal. Encourage people to stay out until further notice</p>
<p>1.2.1c. Community members are assisted by Senior Center staff in using interactive parks, greenways, and trails locator maps using short video tutorials</p>	<p>OCDOA</p>	<p>As needed and requested</p>	<p>As needed and requested</p>	<p>As needed and requested</p> <p>Interactive Trails and Greenway Map</p> <p>The map allows users to search for trails within Orange County based on different criteria defined by the user. Interactive Parks Locator Map</p>	<p>As needed and requested</p> <p>Interactive Trails and Greenway Map: The map allows users to search for trails within Orange County based on different criteria defined by the user. In addition, there are Interactive Parks Locator Map that can be used as well.</p> <p>City of MEBANE Greenway is now open! It's a 3-mile round trip walk from downtown to the Senior Center</p>

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
1.2.1d. Trail intersections in need of signs/trail markers are identified by older adults and community members, and identified locations are shared with Responsible Agencies and other non-municipal and non-profit trail owners.	OCDOA, OC DEAPR, Town of CH, Town of CARR, Town of HILLS, Town of Mebane	No new updates	Accessibility audit for trails - seeking submissions from older adults and people with disabilities	Accessibility audit for trails - seeking submissions from older adults and people with disabilities	Town of HILLS Updating map kiosk with new look for FY26
1.2.1e. Community members are educated on how to advocate and fund additional equipment (e.g., benches, bathrooms) in public spaces.	OCDOA, OC DEAPR, Town of CH, Town of CARR, Town of HILLS, Town of Mebane	No new updates	No new updates	No new updates	No new updates

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
<p>1.2.1f. The inclusion of universal design principles is promoted as standards in the development review processes of each jurisdiction.</p>	<p>OCDOA, Town of CH, Town of CARR, Town of HILLS, Town of Mebane</p>	<p>No new updates re: TOCH Challenge Grant</p> <p>Will designate each agency to assist with contacting planning dept re: inclusion of universal design and share findings with workgroup</p>	<p>Invitation to give a brief update on the Challenge Grant extended- not yet accepted, but still in the works-project currently under new staff with TOCH (safety of pedestrians and cyclist, via medians and neighborhood traffic calming apparatus)</p> <p>Assignment to contact planning dept re: universal design continued</p>		<p>OCDOA At the state level, they are working on a universal design as a part of the multi sector agency plan.</p> <p>Town of HILLS Suggested that OCDOA reach out to each agency planning department for design plan.</p> <p>City of MEBANE The only universal design aspect that is incorporated in Mebane’s ordinance are for sidewalks, parking, etc.</p>
<p>Strategy 1.2.2: Increase the availability of small-scale outdoor areas that promote wellness and community engagement with an emphasis on racially diverse communities and gathering spaces at the OC Senior Centers</p>					
<p>1.2.2a. Outdoor areas (e.g., activity stations, stationary games, adult playgrounds) are added to the Senior Centers.</p>	<p>OCDOA, Town of CH, Town of HILLS</p>	<p>OCDOA Fit Lot at Seymour Center – in the works (has been approved and implementation is progress) – on track!</p>	<p>OCDOA Potential Walking Path around Pond at Passmore Center- in discussion</p> <p>DEAPR Three more pickleball/tennis in Fairview + benches</p>	<p>Fit Lot at Seymour Center added</p>	<p>Fit Lot completed, received Town of Chapel Hill certification. Ribbon Cutting scheduled for Fri, Aug 8th at 10am. Two Fit Lot instructors were hired and 1:1 and group classes are in session.</p>

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
1.2.2b. Outdoor areas at the Senior Centers are made more comfortable for increased usability in different seasons (e.g., add outdoor heaters, shaded spaces, fans, misting fans).	OCDOA	Commercial Grade Patio Furniture for Seymour is still in the works Access ramp for new storage unit installed- now completed	CARRBORO - Planning - ADA transition plan, title 6 plan, implementing comp plan includes downtown area plan - opportunity to discuss street furniture, shading etc - upcoming sidewalk projects and work on 203 project that includes southern branch of OC library		OCDOA Outdoor furniture installed and in use.
1.2.2c. At least one bus stop in each town is converted into a wellness stop.	OCDOA, Town of CH, Town of CARR, Town of HILLS	Town of Carrboro- No new update/need status		All towns have wellness stop materials	All towns have wellness materials
1.2.2d. Volunteer opportunities are inclusive and inviting to all adults age 55+ who enjoy working in community gardens (e.g., vegetable gardens, flower gardens, pollinator gardens).	OCDOA, Town of HILLS	Town of Chapel Hill-No new update/need status ENO RIVER Stewardship workdays - majority of volunteers are older adults +65	ENO RIVER Stewardship workdays - majority of volunteers are older adults +65		OCDOA Garden Clubs at both Passmore and Seymour are active and engaged.
1.2.2e. Existing outdoor spaces within OC are identified and promoted that can be used as quiet meditation spaces for caregivers.	OCDOA, Town of CH, Town of CARR, Town of HILLS, Town of Mebane	No new updates/ Ongoing	No new updates/ Ongoing	No new updates/ Ongoing	Ongoing

Transportation Workgroup – Year 3 Priorities

Goal 2: Increase access to and awareness of affordable, safe, and equitable mobility options for older adults in all parts of Orange County.

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
Objective 2.1: Increase access to transportation information and travel training.					
Strategy 2.1.1: Educate older adults on how to access transit information					
[Complete] 2.1.1a. Orange County Transportation Guide for Older Adults is updated every 2 years.	OCDOA, with support from Orange County Public Transit (OCPT), Chapel Hill Transit (CHT), GoTriangle	Completed for year	Updated with CHT service changes		
2.1.1b. Easy to read user guides are published and regularly updated and made available in formats that are accessible to community members with low vision, low literacy, and Spanish, Mandarin, Karen, Burmese, and other emerging priority languages as feasible.	OCDOA, with support from OCPT, CHT, GoTriangle	Ongoing	Ongoing	Draft of 2 1-pagers created (Transportation Options: CH/Carrboro, Hillsborough, Rural Orange; About ADA Transportation)	Shared at Q4 MAP Meeting

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
2.1.1c. Distribution locations that are accessible to racially diverse communities are identified and regularly replenished with printed schedules and other transportation information.	OCDOA, with support from OCPT, CHT, GoTriangle, OC Public Library, CH Public Library	Ongoing – schedules printed from online as needed	Ongoing	Schedules printed from online as needed	Schedules printed from online as needed
2.1.1d. Regularly scheduled classes on subjects such as Bus Riding 101, bus safety, Uber/Lyft, mobile ticketing, and transit apps are held at Senior Centers, libraries and community centers, apartment complexes with a large number of older adults, faith-based communities, etc. with supportive services (e.g., an interpreter) to ensure access and participation for people from diverse backgrounds and with differing abilities.	OCDOA, with support from OCPT, CHT, GoTriangle, OC Public Library, CH Public Library	Transportation Information Table at Seymour Center – 7/11, 9/12 at Passmore Center – 7/9, 8/13, 9/10 Make the Connection: Transit 101 – 7/5, 8/2, 9/6 What’s APPening – 7/10, 8/14, 9/11 Solo Agers – 9/25	Transportation Information Table at Seymour Center – 10/10, 11/14, 12/12 at Passmore Center – 10/8, 11/12, 12/10 Make the Connection: Transit 101 – 10/4, 11/1, 12/6 What’s APPening – 10/9, 11/13, 12/11	Transportation Information Table at Seymour Center – 1/9, 2/13, 3/13 at Passmore Center – 1/14, 2/11, 3/11 Make the Connection: Transit 101 – 1/6, 2/3, 3/3 What’s APPening – 1/8, 2/12, 3/12	Transportation Scavenger Hunt – 4/10 Transportation Information Table at Seymour Center – 4/10, 5/8, 6/12 at Passmore Center – 4/8, 5/13, 6/10 Make the Connection: Transit 101 – 4/1, 5/5, 6/2 What’s APPening – 4/9, 5/14, 6/11
2.1.1e. The Department on Aging’s Transportation Helpline is able to provide multilingual information to callers.	OCDOA	Language line available- no callers in Q1	Language line available- no callers in Q2	Language Line Available, no callers in Q3	No Callers in Q4
Strategy 2.1.1: Improve door-to-door and fixed-route services to increase the comfort and confidence of older adult riders					

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
2.1.1a. Guided bus trips to popular destinations that are accessible by public transit are offered regularly by Senior Center.	CPT, CHT, OCDOA	No trips scheduled;	No trips scheduled	1-on-1 travel training offered, Transportation Scavenger Hunt planned for q4	Transportation Scavenger Hunt at Seymour Center
2.1.1b. Strategies for matching confident transit users with potential riders and less experienced users are identified and promoted.	CPT, CHT, OCDOA	On hold	On hold	Starting collecting contacts of public transit users that are open to riding with new bus riders – 2 on the list	Collecting contacts, none added in Q4
2.1.1c. Universal symbols are used on all public buses, signs, and literature in Orange County to address language barriers and low literacy.	OCPT, CHT, GoTriangle, OCDOA	Ongoing – transit providers in line with FTA requirements	Ongoing – transit providers in line with FTA requirements	Ongoing – transit providers in line with FTA requirements	Ongoing – transit providers in line with FTA requirements
2.1.1d. Riders of door-to-door services are given real-time information about bus arrival times and new technology for the call back response system is employed.	OCPT, CHT, GoTriangle, OCDOA	MOD provides real-time info on app, EZ Rider sending texts or calls to riders with arrival time; Transit App for CHT; OCPT's dashboard still in progress	Ongoing	MOD provides real-time info on app, EZ Rider sending texts or calls to riders with arrival time; Transit App for CHT; OCPT's dashboard shows bus location, ridership, stats	No updates
2.1.1e. The Department on Aging's Transportation Helpline is able to provide multilingual information to callers.	OCPT, CHT, GoTriangle, OCDOA	Language line available- no callers in Q1	Language line available- no callers in Q2	Language line available- no callers in Q3	No callers
Objective 2.2: Expand availability and improve transportation options for older adults					
Strategy 2.2.1: Pursue funding and planning solutions to increase transit service hours, frequency, and equitable access to more destinations					

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
2.2.1a. Fare-free transportation to Senior Centers is made available to older adults throughout the county.	OCDOA, OCPT, CHT, GoTriangle	OCPT providing fare-free transportation to lunch participants	OCPT continues to provide fare-free transportation to lunch participants at Passmore; EZ Rider/ CHT at Seymour	OCPT continues to provide fare-free transportation to lunch participants at Passmore; EZ Rider/ CHT at Seymour	OCPT continues to provide fare-free transportation to lunch participants at Passmore; EZ Rider/ CHT at Seymour
2.2.1b. An analysis of fare policies is completed to understand the goals of fare collection.	OCDOA, OCPT, CHT, GoTriangle	OCPT short-range transit plan proposing fare study for 2028-2030	OCPT short-range transit plan proposing fare study for 2028-2030	Study planned for 2028-2030	Hold
2.2.1c. Surveys, public meetings, and other opportunities for public comment on transportation projects are promoted to the senior community to increase resident engagement.	OCDOA, OCPT, CHT, GoTriangle	Attended and provided feedback for Orange County Short Range Transit Plan	Ongoing – workgroup identifying Orange County Strategic Plan Performance Measures	Ongoing - Senior Shuttle significant schedule change promoted	Ongoing
2.2.1d. Results of transportation provider needs assessments, service changes, and major updates to services are published regularly in Senior Center publications.	OCDOA, OCPT, CHT, GoTriangle	On Hold	On Hold	On hold	On hold
2.2.1e. Overall service hours and destinations are increased by transportation providers.	OCDOA, OCPT, CHT, GoTriangle	On hold	On Hold	On hold	On hold
Strategy 2.2.2: Raise awareness of issues related to aging and transportation throughout Orange County.					

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
<p>2.2.2a. Driver education seminars are offered regularly to encourage conversations, decrease stigma, and raise awareness of resources that are in place to help older adults safely transition from driving alone to alternative modes of transportation.</p>	<p>OCDOA, CHT, OCPT, GoTriangle, OC Public Library, CH Public Library</p>	<p>Transportation Information Table at Seymour Center – 7/11, 9/12</p> <p>at Passmore Center – 7/9, 8/13, 9/10</p> <p>Make the Connection: Transit 101 – 7/5, 8/2, 9/6</p> <p>What’s APPening – 7/10, 8/14, 9/11</p> <p>Solo Agers – 9/25</p>	<p>Transportation Information Table at Seymour Center – 10/10, 11/14, 12/12</p> <p>at Passmore Center – 10/8, 11/12, 12/10</p> <p>Make the Connection: Transit 101 – 10/4, 11/1, 12/6</p> <p>What’s APPening – 10/9, 11/13, 12/11</p>	<p>Transportation Information Table at Seymour Center – 1/9, 2/13, 3/13</p> <p>at Passmore Center – 1/14, 2/11, 3/11</p> <p>Make the Connection: Transit 101 – 1/6, 2/3, 3/3</p> <p>What’s APPening – 1/8, 2/12, 3/12</p>	<p>Transportation Scavenger Hunt – 4/10</p> <p>Transportation Information Table at Seymour Center – 4/10, 5/8, 6/12</p> <p>at Passmore Center – 4/8, 5/13, 6/10</p> <p>Make the Connection: Transit 101 – 4/1, 5/5, 6/2</p> <p>What’s APPening – 4/9, 5/14, 6/11</p>
<p>2.2.2b. Strategies for improving access to areas with limited parking are identified and promoted to older adults and community leaders (e.g., reduced parking rates for seniors, event-specific parking guides, designated parking spaces for seniors, promotion of public transportation options, increased curb access, the number of accessible parking spaces).</p>	<p>OCDOA, CHT, OCPT, GoTriangle, Chapel Hill Downtown Partnership</p>	<p>On hold</p>	<p>On hold</p>	<p>On hold</p>	<p>On hold</p>

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
2.2.2c. At least one summary of available services, known deficiencies, and developing programs are shared with key stakeholders, including government leaders and organizations that serve and represent communities of color.	OCDOA, CHT, OCPT, GoTriangle	Hold for Year 4	Hold for Year 4	Hold for Year 4	Hold for Year 4
2.2.2d. Increase membership of the transportation workgroup, making sure that users from racially and economically diverse backgrounds are represented.	OCDOA, CHT, OCPT, GoTriangle	No new members added	No new members added	No new members added	No new members added
Strategy 2.2.3: Increase the capacity of the Volunteer Driver Program (VDP) to bridge gaps in existing transportation services.					
2.2.3a. 90% of ride requests are matched with a driver.	OCDOA	85% of ride requests were matched	62% of ride requests were matched	60% of ride requests matched	32% Ride Requests mached
2.2.3b. The number of volunteer drivers is increased across all county zip codes.	OCDOA	No new drivers enrolled, total 2	No new drivers enrolled, total 2	1 driver added; 3 drivers receiving requests	No new drivers, 3 drivers receiving requests
2.2.3c. 10 new riders are added to the program annually.	OCDOA	8 new riders registered	8 new riders registered	5 new riders registered	6 new riders registered
2.2.3d. Expanded range of services is made available, including same-day service, grocery delivery, and ride coordination for special events and programs.	OCDOA	Attended meetings and provided feedback on Orange County 2025-2030 Short Range Transit Plan	Met with volunteer coordinator to discuss needs, have 2 potential volunteers for Q3	Identifying Strategic Plan Performance Measures for the: Multi-modal Transportation	Provided stats on public outreach events for OC Multi Modal Transportation strategic plan

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
2.2.3e. One annual campaign is held to increase participation and awareness of the program.	OCDOA	On hold for Q3	On hold for Q3	Transportation Scavenger Hunt planning for q4	First Transportation Scavenger Hunt April 2025- 8 participants
2.2.3f. Demographic data of riders and drivers are collected and reviewed to identify and address inequities in service	OCDOA	Hold	Hold	Hold	Hold
Objective 2.3: Improve collaboration among transportation and human service providers to overcome barriers to mobility.					
Strategy 2.3.1: Reestablish a medical transportation workgroup of representatives from transit, health, and aging services to identify and improve coordination of medical transportation and other issues.					
2.3.1a. Workgroup meetings are held 4 times per year.	OCDOA, with support from CHT, OCPT, UNC Health Care, Piedmont Health, Duke Health, and Orange County Health Department (OCHD)	Q1 Transportation Workgroup met in September 2024	No meeting in Q2	No meeting in Q3	Met in June 2025
2.3.1b. Information regarding non-emergency medical transportation offered through insurance plans is made available	OCDOA, with support from CHT, OCPT, UNC Health Care, Piedmont Health, Duke Health, and OCHD	Hold for year 4	Hold for year 4	Hold for year 4	Hold for year 4
Strategy 2.3.2: Advocate for streamlined door-to-door transportation across county lines and between Orange County and Chapel Hill/Carrboro.					

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
2.3.2a. Options for simplifying the process for a two-part ride for cross-county demand response trips are explored.	OCDOA, CHT, OCPT, GoTriangle	Ongoing	Ongoing	Ongoing discussion	Ongoing
2.3.2b. Department on Aging’s Mobility Manager meets regularly with transportation providers, attends public meetings, and seeks out opportunities to engage with planners, providers, and users of public transportation.	OCDOA, CHT, OCPT, GoTriangle	Met with OCPT, Senior Driver Safety Coalition, Greater Triangle 7 Cs Workgroup (Medical providers),	Met with OCPT, Greater Triangle 7 Cs Workgroup (Medical providers)	Met with OCPT, Greater Triangle 7 Cs Workgroup (Medical providers), EZ RAC, Healthy Carolinians of Orange County (HCOC) steering committee for Connections to Community Support	Met with OCPT, Greater Triangle 7 Cs Workgroup (Medical providers), EZ RAC, Healthy Carolinians of Orange County (HCOC) steering committee for Connections to Community Support

Housing Workgroup – Year 3 Priorities

Goal 3: Improve choice, quality, affordability, and stability of housing for older adults.

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
Objective 3.1: Expand the development of a wide array of housing models that advance racial equity, livable design, and social connections for older adults.					
Strategy 3.1.1: Educate the community, governmental agencies, developers, and lenders about new models of senior housing to promote variety in the housing stock for older adults.					
[Complete] 3.2.1a. The Senior Housing Guide is updated every two years.	OCDOA, UNC Partnerships in Aging Program	See 2023 Housing Guide: https://www.orangecountync.gov/DocumentCenter/View/15179/Senior-Housing-Guide-2023 2025 Senior Housing Guide preparing for publication			
3.2.1b. The Aging in Community speaker series is revitalized and 2-4 learning events per year are held.	OCDOA, UNC Partnerships in Aging Program	On hold due to staff capacity	On hold due to staff capacity	On hold due to staff capacity	Planning for speakers series in Year 4
Strategy 3.1.2: Educate and incentivize the community, governmental agencies, developers, and lenders to develop housing with livable (universal) design elements.					

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
<p>3.1.2a. Educational events, websites, and brochures are developed, promoted, and disseminated esp. to organizations and individuals from diverse racial communities to advance knowledge of livable design.</p>	<p>OCDOA, Chapel Hill Department of Affordable Housing and Community Connections, Town of Carrboro (CARR), Town of Hillsborough (HILLS), OC Planning Department, UNC Division of Occupational Science and Occupational Therapy (OS/OT)</p>	<p>Outreach and education on affordable housing in county through new senior housing guide.</p>	<p>New Senior Housing Guide in Development. MSOT student working with CPL to collect information and data.</p>	<p>Senior Housing Guide is currently being updated for 2025</p>	<p>Senior Housing Guide revised for 2025</p>
<p>3.1.2b. Local government-sponsored housing being rehabilitated is encouraged to add livable design elements.</p>	<p>Chapel Hill Department of Affordable Housing and Community Connections, Town of CARR, Town of HILLS, OC Planning Department, UNC Division of OS/OT</p>	<p>MPA student conducted research and determined livable design implementation limits on advocacy</p>			

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
3.1.2c. New senior housing development applications under review by the local government staff are reviewed by OCDOA staff for inclusion of livable design elements.	OCDOA, Chapel Hill Department of Affordable Housing and Community Connections, Town of CARR, Town of HILLS, OC Planning Department, UNC Division of OS/OT	MPA student conducted research on how OCDOA can be included in development review, workgroup leaders are in communication with municipalities on implementing these strategies	OCDOA and CPL have connected with DHIC new potential senior housing development and will be reviewing plans/consulting as development moves forward.	OCDOA in contact with DHIC regarding design of Maddry Meadows	OCDOA continues to be in contact with DHIC regarding design of Maddry Meadows
3.1.2d. Write a policy statement to be shared with and potentially adopted by elected officials indicating their desire to see livable design integrated into new developments.	RL Mace Universal Design, Chapel Hill Department of Affordable Housing and Community Connections, Town of CARR, Town of HILLS, OC Planning Department, UNC Division of OS/OT	MPA student drafted memo on research findings to inform the development policy statement for livable design			
Objective 3.2: Increase the number and types of affordable housing options, for rent or ownership, suitable for older adults.					
Strategy 3.2.1: Collect senior housing data disaggregated by race to more fully understand and act on housing inequities.					

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
<p>3.2.1a. Data identifying race-based, socioeconomic status, and income-based housing demographics in Orange County are collected.</p>	<p>Triangle J Council of Governments (TJCOG), Chapel Hill Department of Affordable Housing and Community Connections, Town of CARR, Town of HILLS, OC Planning Department, OC Department of Housing and Community Development</p>		<p>Through landbanking projects, MP student is examining some related data, including race-based data and other socio-economic factors.</p>		<p>Landbank analysis complete OCHPC program evaluation underway</p>
<p>3.2.1b. Gaps and new information about housing inequities are disseminated in report form and discussed broadly in the community and with key stakeholders (e.g., the Affordable Housing Coalition, Meeting of the Minds, Northside, Rogers Road, Latinx communities, Refugee Community Partnership, El Centro).</p>	<p>TJCOG, Chapel Hill Department of Affordable Housing and Community Connections, Town of CARR, Town of HILLS, OC Planning Department, OC Department of Housing and Community Development</p>	<p>Beginning Steps to update Senior Housing Guide. Consider whether MP student can incorporate in project.</p>	<p>MP project to identify areas of county where housing is precarious for older adults. OCHPC program evaluation development underway and will address this data.</p>		<p>Landbank analysis complete OCHPC program evaluation underway</p>

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
<p>3.2.1c. A chart with data from Orange County and the Towns about the percent of affordable housing stock that is available to those earning 30%, 60%, 80%, 100%, and 120% AMI is produced and disseminated, especially to organizations and individuals from racially diverse communities. Include how many households are in each AMI group.</p>	<p>TJCOG, Chapel Hill Department of Affordable Housing and Community Connections, Town of CARR, Town of HILLS, OC Planning Department, OC Department of Housing and Community Development</p>	<p>Affordable Housing Analysis is being conducted by partners in the development workgroup of OCAHC</p>			
<p>Strategy 3.2.2: Reduce barriers to group and individual efforts to obtain affordable housing.</p>					
<p>[Complete] 3.2.2a. Older adults' interests are represented through membership in Orange County's Affordable Housing Coalition.</p>	<p>OCDOA, UNC Partnerships in Aging Program</p>				<p>OCDOA attends coalition meetings regularly.</p>
<p>[Complete] 3.2.2b. Review for approval of affordable housing development projects is expedited.</p>	<p>Chapel Hill Department of Affordable Housing and Community Connections, Town of CARR, Town of HILLS, OC Planning Department, OC Department of Housing and Community Development</p>				

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
<p>[Complete] 3.2.2c. A resource guide is disseminated, esp. to organizations and individuals from racially diverse communities, to understand the enforcement of Fair Housing laws and ways to prevent discrimination in affordable housing development and preservation.</p>	<p>OC Department of Human Rights and Relations, Chapel Hill Department of Affordable Housing and Community Connections, Town of CARR, Town of HILLS</p>				
<p>Strategy 3.2.3: Expand the array of affordable senior housing designs and models</p>					
<p>[Complete – ADU policies updated and improved in all municipalities and county] 3.2.3a. Policies and practices that support the build-out and financing of Accessory Dwelling Units are promoted.</p>	<p>PeeWee Homes, Chapel Hill Department of Affordable Housing and Community Connections, Town of CARR, Town of HILLS, OC Planning Department</p>				
<p>3.2.3b. A pathway to connect seniors seeking shared housing is implemented.</p>	<p>OCDOA, Community Empowerment Fund, Empowerment, Inc.</p>	<p>On hold due to lack of staff capacity.</p>	<p>On hold due to lack of staff capacity.</p>	<p>Aging Transitions team made successful connection between older adult living alone, and a couple looking for affordable housing and willing to support an older adult</p>	
<p>Objective 3.3: Improve the preservation and quality of homes for older adults through repair and modifications.</p>					

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
Strategy 3.3.1: Collect and analyze data to potentially uncover and then address race-based inequities in-home repair and modification services provided by Orange County Home Preservation Coalition Partners.					
[Complete] 3.3.1a. The Orange County Home Preservation Coalition (OCHPC) effectively collects race-based data for homeowners and tenants requesting services from and served by the coalition.	OCHPC, TJCOG, UNC City and Regional Planning Department, UNC Division of OS/OT				
3.3.1b. Race-based OCHPC data, potentially in correlation with tax assessment data, poverty level, or other factors are regularly evaluated in correlation with home preservation processes and provision.	OCHPC, TJCOG, UNC City and Regional Planning Department, UNC Division of OS/OT	Data is collected and analyzed quarterly by OCHPC		2025 Program Evaluation Design is currently underway with demographic data analysis	2025 Program Evaluation is currently underway with demographic data analysis
3.3.1c. The proportion of families who request services, based on race, from the OCHPC matches the proportion of services ultimately provided by the OCHPC, based on race.	OCHPC, TJCOG, UNC Division of OS/OT	Quarterly data reviews by OCHPC show that the proportion of families who request services, based on race, from the OCHPC matches the proportion of services ultimately provided by the OCHPC, based on race		2025 Program Evaluation Design is currently underway with demographic data analysis	2025 Program Evaluation is currently underway with demographic data analysis
Strategy 3.3.2: Support older adult homeowners and tenants in navigating home repair and modifications systems and services of OCHPC Partners.					

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
<p>[Complete] 3.3.2a. The OCHPC is sustained with ongoing, dedicated sources of financial support.</p>	<p>OCHPC Partners, Hope Renovations, Habitat for Humanity of Orange County, TJCOG, Chapel Hill Department of Affordable Housing and Community Connections, Town of CARR, Town of HILLS, and OC Planning Department, UNC Division of OS/OT</p>				

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
<p>[Complete] 3.3.2b. Home Repair Navigators, paid positions situated within OCHPC partners, who assist homeowners in walking through home repair service processes, are established as supports.</p>	OCHPC Partners, Hope Renovations, Habitat for Humanity of Orange County, TJCOG, Chapel Hill Department of Affordable Housing and Community Connections, Town of CARR, Town of HILLS, OC Planning Department, UNC Division of OS/OT				
<p>3.3.2c. Education resources and databases that are already available (e.g., the Minority and Women-Owned Business Enterprise State Database) are highlighted and distributed to support older adults in connecting with contractors.</p>	OCHPC Partners, Hope Renovations, Habitat for Humanity of Orange County, TJCOG, Chapel Hill Department of Affordable Housing and Community Connections, Town of CARR, Town of HILLS, OC Planning Department, UNC Division of OS/OT				

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
<p>3.3.2d. Education workshops catering to older adults continue to be offered around minor to major home repairs. Notification of workshops is disseminated to organizations and individuals from racially diverse communities.</p>	<p>OCHPC Partners, Hope Renovations, Habitat for Humanity of Orange County, TJCOG, Chapel Hill Department of Affordable Housing and Community Connections, Town of CARR, Town of HILLS, OC Planning Department, UNC Division of OS/OT</p>	<p>Exploring partnership with organization that offers home repair workshops in Durham</p>	<p>Home Repair work schedule for Spring 2025 at Seymour Center in Partnership with Home Repair Lab and CHT</p>		
<p>Strategy 3.3.3: Advocate to local governments and funders for policies and programs that reduce barriers and increase the provision of home repair and modification services for older adults.</p>					
<p>3.3.3a. Sustainable funding is allocated to support minor home repair programs that specifically target small to medium size projects (e.g., OCDOA Handy Helpers), including administrative support and materials for repairs.</p>	<p>OCHPC partners, OCDOA</p>	<p>Handy Helpers remains the primary source of minor home repairs in the County. No additional funding beyond their usual 5k has been allotted, however a new coordinated has been hired.</p>			<p>Handy Helpers remains funded</p>

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
3.3.3b. Workforce development initiatives, partnerships, and incentives are developed and sustained that increase the number of contractors providing small to medium size home repairs to older adults.	OCHPC partners, TJCOG	OCHPC working with HOPE Renovations to see if they can take on more CDBG projects.			
3.3.3c. Land-banking initiatives are continued, with additional provisions and policies that facilitate long-term residents to age in their communities, particularly for individuals from diverse racial communities and those who cannot afford and are not eligible for major necessary home repairs.	Land-banking initiatives are continued, with additional provisions and policies that facilitate long-term residents to age in their communities, particularly for individuals from diverse racial communities and those who cannot afford and are not eligible for major necessary home repairs.	MP student has begun capstone project on identifying and analyzing opportunities for landbanking in OC. Will complete in Spring Semester.	MP Student project underway.	Land banking student has conducted analysis of county wide data on gentrification and landbanking opportunity. Will conclude at end of April, but has made significant progress in Q3. The Town has a funding agreement with the Northside Neighborhood Initiative for administrative expenses for the operation of the NNI's land bank.	

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
<p>[Complete] 3.3.3d. A “Last Resort” fund is explored and potentially developed in partnership with local funders to offer more flexible funding to homes that are complicated or difficult and do not fall easily within the eligibility matrix.</p>	<p>OCHPC partners, TJCOG</p>	<p>MPA student conducted research, found curing funding is more lenient than other programs across the country</p>			
<p>[Complete] 3.3.3e. Equity-based exemptions or modifications for “affordability” clauses in lien-based home repair programs are explored, considered, and potentially implemented as policy.</p>	<p>OCHPC partners, TJCOG</p>	<p>MPA student conducted research and produced memo on lien based home repairs</p>			

Social Participation, Respect, and Inclusion Workgroup – Year 3 Priorities

Goal 4: Promote diverse and accessible opportunities for participation and engagement of older adults age 55+.
 Goal 5: Uphold all older adults ages 55+ as valuable members and provide equitable resources for the community.

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
Objective 4.1: Expand opportunities for educational, intergenerational, and cultural programming among older adults.					
Strategy 4.1.1: Ensure that programming is accessible, sensitive, and inclusive to people based on a broad variety of needs and abilities.					
4.1.1a. Senior Centers’ programming is intentionally offered with diversity, accessibility, and inclusiveness, including but not limited to cultural awareness, printed and verbal information in Spanish, Mandarin, Karen, Burmese, and other emerging priority languages as applicable, transportation, and programs offered both in-person and virtually as feasible.	OCDOA	Research into hard of hearing interpreters for participants at centers Tea and Talk 8/14 (48 attendees English and Chinese speakers)	Connection created with Refugee Community Partnership for resources and collaboration on program opportunities. OC Office of Equity and Inclusion created a list of interpreters, more specifically for American Sign Language. Bilingual Mandarin Program Coordinator hired: Claire Chen started mid-November.	Discussions with Bilingual Mandarin Program Coordinator to brainstorm translating additional forms and fliers to help with registration such as Senior Games.	

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
<p>4.1.1b. Develop neurodivergent programming (e.g., people with learning differences) with assistance from partner organizations.</p>	<p>OCDOA, ARC of OC, Residential Services, Inc. (RSI), OC Library, University of North Carolina TEACCH Autism Program</p>	<p>Implementing recommendations from Autism Society building walk through: purchased noise canceling headphones. Next steps improve signage</p>	<p>Seymour signage improvements implemented.</p> <p>Continued communication with Petals with a Purpose staff (Triangle Disability Network) and connection with B3 coffee group for potential partnership. Radio Drama Instructor at Seymour is neurodivergent and welcoming to all abilities and all ages.</p>		<p>May 31- The 55+ Brain is More Creative!</p>
<p>Strategy 4.1.2: Expand the availability of inclusive, social, and educational programming to meet the anticipated growth of the older adult population throughout the community.</p>					

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
<p>4.1.2a. Additional programming for older adults is made available within the Senior Centers and in other settings; at least one “pop-up” event per quarter is offered at a community location other than a Senior Center.</p>	<p>OCDOA, OC Library</p>	<p>July 10- Lunch Bunch at Victorian Coffee Shop (6)</p> <p>Jul 30- Medicare Basics at OC Library</p> <p>Aug 5- Medicare Basics at CH Library</p> <p>Aug 7-Lunch Bunch at Pueblo Viejo (6)</p> <p>Aug 15- Cornhole Tournament at Blackwood Farms</p> <p>Sep 3-Medicare Basics at OC Library</p>	<p>Oct 7- Medicare Basics at CH Library</p> <p>Oct 9- Blackwood Farm Hike (20)</p> <p>Nov 17 – CH Historical Society Walking Tour Downtown (12)</p> <p>Dec 17- Gingerbread Walking Tour (5)</p> <p>Dec 6 - Hargraves Holiday Luncheon (80)</p>	<p>Jan 7- Welcome to Medicare at OC Library</p> <p>Jan 9-30- Dementia Basics at CH Library</p> <p>Jan 14- Tree Identification at Eno River State Park (12)</p> <p>Feb 3-Medicare Basics at CH Library</p> <p>Feb 7-Black History Month Breakfast at Hargraves</p> <p>Mar 4-Welcome to Medicare at OC Library</p> <p>Mar 14-Healthy Eating on a Budget at Efland Cheeks</p>	<p>Apr 1-22- Dementia Basics at Efland Cheeks</p> <p>Apr 7- Medicare Basics at CH Library</p> <p>May 2-Spring Picnic at Hargraves</p> <p>Jun 3- CarFit (10)</p> <p>Jun 9- Medicare Basics at CH Library</p>
<p>[Complete] 4.1.2b. Senior centers add at least one additional program assistant, resources, and materials to handle increased programming as indicated by increased participation numbers and the number of programs offered.</p>	<p>OCDOA</p>				
<p>Strategy 4.1.3: Create more opportunities for intergenerational programming with an emphasis on racially and culturally diverse communities.</p>					

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
<p>4.1.3a. One intergenerational program per quarter is created and evaluated, which encourages older adults and younger people to work with each other.</p>	<p>OCDOA, OC Sheriff, Other local Law Enforcement Orgs, Faith-based orgs, Hannah Ruth Foundation, Local Universities, Seymour Tech, Durham Tech, Chapel Hill & Carrboro (CHCA)/OC Schools</p>	<p>Jul 12- Intergenerational Bingo (10)</p> <p>Jul 18- Library Storytime at Passmore (14)</p> <p>Intergenerational Ukulele class offered in August</p> <p>Aug 10- Summer Field Day at Efland Cheeks Community Center (220)</p>	<p>Oct- Dungeons and Dragons</p> <p>Nov 1- Day of the Dead Carnival (120)</p>	<p>Jan 13- Family Movie night</p> <p>Feb 10-Family Movie night</p> <p>Mar 1-Mah Jongg Tournament (52)</p>	<p>Apr 5-Efland Cheeks Easter Egg Hunt</p> <p>Apr 25-Intergenerational Storytime with OC Library (4)</p> <p>May 2- Global Intergenerational Week Celebration</p> <p>Jun 23 & 30- Summer Camp at the Senior Center</p>
<p>4.1.3b. Partnerships are created with other agencies for intergenerational volunteer opportunities in which both older adults and younger volunteers are giving time and effort to a cause.</p>	<p>OCDOA, OC Sheriff’s Office, Chapel Hill Police Department (CHPD), Carrboro Police Department (CPD), Hillsborough Police Department (HPD), Faith-based organizations, Hannah Ruth Foundation, Duke, UNC, North Carolina Central University, Seymour Tech, Durham Tech</p>	<p>Jul 9- Safety 101 with Hillsborough Police Department (7)</p> <p>Jul 23- Car Maintenance 101 (6)</p> <p>Aug 29- Scam Awareness in OC with OC Sheriff’s Office (18)</p>	<p>Nov 5- Crafting with a Cop Hillsborough Police Department (18)</p> <p>Nov 11- Veteran’s Breakfast with OC Civil Air Patrol, Cedar Ridge Choir, and Scouts (78)</p>	<p>Jan 14- Table Tennis Tournament with CH Police Department</p> <p>Jan 18- National Day of Service Patio Clean Up Party</p>	<p>Apr 11 & 12- Great Gatsby Dinner Theatre with Back Yard Theatricals (160 total)</p> <p>Apr 25-LGBTQ Intergenerational Unity at the Table</p> <p>May 28 – Seymour Connect! Art Show with CH High</p> <p>Jun 7 & 21- TechKnowledge</p> <p>Jun 16- Teens Teaching Tech (6)</p>

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
<p>4.1.3c. At least one program is offered annually to address the multigenerational caregivers and services they can use to benefit themselves and those they care for.</p>	<p>OCDOA, CHCA/OC Schools</p>	<p>Jul 10-What is the Sandwich Generation? Sept 13 - Creative Impressions with NCMA people with dementia and caregivers (10)</p>	<p>Oct- Dementia Basics: What Can we Expect (15) Nov 16- Caregiver Day of Care</p>	<p>Jan- Dementia Basics: What Can We Expect Feb 25-Resisting, Refusing, or Just Not Recognizing</p>	<p>Apr- Dementia Basics: What Can We Expect at Efland Cheeks May 6 & 27-The Conversation Project May 20- Decisions about Dementia and Driving Jun 10-Anyone Can Be a Mental Wellness Advocate Jun 11-Resources for elder Abuse Prevention and Protection</p>
<p>Strategy 4.1.4: The racial and ethnic diversity of attendees is increased.</p>					
<p>4.1.4a. Attendance based on racial and ethnic information of participants is tracked by the Senior Centers' registration system and checked quarterly quarter.</p>	<p>OCDOA</p>	<p>Continue to input data when available on new participant registration forms</p>			
<p>Objective 5.1: Ensure a welcoming, inclusive, and livable community.</p>					
<p>Strategy 5.1.1: Ensure that all programs and services provided through OCDOA are based on cultural humility and inclusivity.</p>					
<p>5.1.1a. Sensitivity and inclusivity training is provided to OCDOA staff annually.</p>	<p>OCDOA</p>	<p>Working with OC DEI office for trainings this year</p>			<p>Planning more trainings for next fiscal year</p>

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
5.1.1b. Staff and front desk volunteers are prepared to welcome, interact with, and help people with different abilities and assist community members with diverse language backgrounds.	OCDOA	Connecting with OC DEI office on recommendation from language access survey including ASL interpretation at senior centers			Planning for a Dementia Friendly Training for volunteers for fall
5.1.1c. At least 4 opportunities, annually, are created to educate the broader community about the aging process and the value of older adults.	OCDOA	Sep 24-Last Ecstatic Days Aug 9 - Grief Arts workshop Monthly Death Café Monthly Dementia Lets talk about it Sept 13- Aging and the 5 sense	Oct 9- Ageism Awareness Day	Jan 14-Aging the Five Senses: Smell, Touch, Taste Jan 22-Cultural Practices of Death and Dying Feb 10- Brain Health Round Table Mar 6 & Apr 3-Forum on Compassionate Care in Mandarin Mar 13-Anyone Can Be a Mental Health Advocate	Apr 16- National Health Care Decision Day May 1- Natl Council on Aging Mental Health Symposium Screening
Strategy 5.1.2: Continue and expand outreach to growing refugee and immigrant populations to build interest in services and presence at Senior Centers.					

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
5.1.2a. Awareness about OCDOA services is increased and information is shared with pertinent organizations in their respective languages.	OCDOA, EI Centro Hispano, church refugee initiatives; churches that provide services in other languages; Refugee Wellness Center; Refugee Support Center; Refugee Community Partnership; Refugee Resettlement Agencies; Seymour Center Spanish Social Club; apartment complexes/retirement communities, OC Human Rights and Relations	Outreach through Durham Tech and Refugee Community Partnership	Nov 22- Aging Transitions staff present at Refugee Community Partnership translated into Bermese, Karen, and Arabic	Spanish Cinema Chinese Cinema continuing Jan 15-Tea & Talk Feb 28-Eat More Plants: Meal Plan for Beginners	
5.1.2b. Services and programming are developed with identified groups, and at least one event is created based on the reports provided every year.	OCDOA, EI Centro Hispano, OC Human Rights and Relations	New ESL 10 week class started 9/9/24 based for Burmese, Arabic, Mandarin and Spanish speakers			Jun 18- Juneteenth: Honoring Freedom, Embracing History

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
5.1.2c. The number of individuals from identified groups who attend the Senior Center programming and utilize services is increased.	OCDOA, El Centro Hispano, OC Human Rights and Relations	Database/retrack is assessed for race/ethnicity data to plan data learning strategy moving forward for this indicator			
Strategy 5.1.3: Promote social inclusion and community cohesion at the Senior Centers and other community locations.					
5.1.3a. Programs are created or expanded to facilitate connections among Senior Center participants.	OCDOA, OC Community Centers	Jul 25- Passmore BBQ Potluck (65) Aug 2-Passmore Ice Cream Social (40) Sep 26-1960's Dance and Potluck (35) French Conversation Club started in Sep	Oct- Coffee and Connections at Seymour Oct 18- Speed Friendship at Seymour Nov 15- Thanksgiving Luncheon Dec- Holiday Stories-virtual (low enrollment) Dec 6- Winter Holiday Luncheon Dec 20- Celebrate the Season (37)	Random Acts of Kindness Club (6) Jan-Coffee and Connections Jan 15-Passmore 101 (12) Jan 15- Tea & Talk Feb 7-Black History Month Breakfast Mar 7-International Women's Day (18) Mar 18-Irish Sing-along with The Village Revue	May 2-Spring Picnic May 9- Mother's Day Sing-along (38) May 30- Celebrate Dragon Boat Festival with Us! Jun 13-Father's Day Sundaes Jun 20- Juneteenth Cookout Jun 24- Mah Jongg Afternoon Tea (32) Jun 25-Days of Summer with Paula Snyder (44)

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
<p>5.1.3b. Community groups are surveyed every 2 years with an emphasis on racial and cultural equity to determine any barriers that may prevent participation at the Senior Centers.</p>	<p>OCDOA</p>	<p>Focused on outreach to Refugee Community Partnership for community group feedback in August. Learned transportation and language were a major barrier Next steps: DOA will offer program at their community locations rather than coming to Seymour Next steps: Connecting with MAP transportation workgroup about Easy Rider and translation services</p>			
<p>Strategy 5.1.4: Work with community stakeholders to address ageism in the broader community.</p>					
<p>5.1.4a. A course/class is created with CHCA/OCS middle schools (similar to the Project Engage course) to help younger generations understand older adults, the aging process, and the impacts of ageism in the community</p>	<p>OCDOA, CHCA/OCS Schools</p>	<p>Met with OCS leadership 9/10/24 – set plan to work with 8th grade health classes across 3 middle schools. Possible option for 9th grade PE as well CHCA – made connection with admin planning the meeting</p>	<p>Working to establish a connection to create the curriculum. Looking more toward a Fall 2025 presentation at the schools.</p>	<p>Connected with director of health/PE of OC Schools (new hire) Continue to pursue help with creating the curriculum—reached out to UNC about students helping)</p>	<p>Connected with CPL to contract to create curriculum</p>

Employment Workgroup – Year 3 Priorities

Goal 6: Connect older adults with resources that help them achieve their diverse employment and career transition goals.

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
Objective 6.1: Match Job Seekers 55+ with appropriate employment opportunities for all qualified Orange County residents including an emphasis on racially diverse communities.					
Strategy 6.1.1: Gather information about employers’ hiring needs and job seekers’ preferences.					
6.1.1a. Employee Referral Program Notice is distributed to employers in Orange County and adjacent areas every 6-12 months that informs businesses of the referral program and asks for either a link to their job postings website or another way of learning about job opportunities.	OCDOA with Economic Development Departments, Chambers of Commerce, Triangle Area Business Network International (BNI), OC Department of Social Services (DSS)/NCWorks , Durham Tech, Ron Kunkel Technology Consultant	Q1 reporting on hold due to staff changes	Q2 reporting on hold due to staff changes	Q3 reporting on hold due to staff changes	Restarted Workgroup with key partners and new workgroup leader – detailed indicator updates will return in Year 4
6.1.1b. Data on the local employment landscape includes information about older adults and racial equity and is reviewed in the workgroup annually.	County and Towns’ Economic Development Departments, Chambers of Commerce				

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
6.1.1c. Data on the local employment landscape includes information about older adults and racial equity and is reviewed in the workgroup annually.	OC DSS/NCWorks and OCDOA				
Strategy 6.1.2: Connect job seekers with job opportunities.					
6.1.2a. List potential employers and links to their job postings on the OCDOA Employment Services webpage.	OCDOA				
6.1.2b. FREE Employment Referral program is initiated to help job seekers find positions that are a good fit and to provide employers with qualified candidates.	OCDOA with OC DSS/NCWorks, and National Caucus and Center on Black Aging (NCBA)				
6.1.2c. Job fairs are hosted in collaboration with partners, especially addressing critical staffing industries (e.g., direct care workforce).	OCDOA, OC DSS/NCWorks, and NCBA				
6.1.2d. Use of the NCWorks website is encouraged and improved, and assistance with accessing the website is provided.	OCDOA, OC DSS/NC Works, OC Library				

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
Objective 6.2: Expand opportunities for older adults to gain job-seeking guidance and job skills to secure living-wage employment, including traditional, alternative, and entrepreneurial options.					
Strategy 6.2.1: Expand existing resources and services related to the job search process (e.g., resumes, salary and compensation, networking, interviewing).					
6.2.1a. Individual and group information and training sessions are facilitated with job seekers in locations that serve diverse communities across Orange County (e.g., Cedar Grove, Rogers Road, and Efland-Cheeks Community Centers, OC and CH Libraries, DSS/NCWorks Career Centers, Durham Technical Community College).	OCDOA with OC DSS/NCWorks, NCBA, OC Library, Durham Technical Community College				
6.2.1b. New information and training sessions around emerging topics (e.g., job scams, discrimination, compensation, remote vs. in-office work options) are developed.	OCDOA with OC DSS/NCWorks, NCBA, OC Library, Durham Technical Community College				

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
6.2.1c. Job-seeking resources (e.g., individual meetings, workshops) are evaluated and improved.	OCDOA with OC DSS/NCWorks, NCBA, OC Library, Durham Technical Community College				
Strategy 6.2.2: Promote alternative and entrepreneurial employment opportunities.					
6.2.2a. Informational events to raise awareness of opportunities are hosted.	OCDOA with OC DSS/NCWorks, OC Library, Durham Technical Community College, Economic Development Departments, Chambers of Commerce, The Entrepreneur's Source, SCORE				

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
6.2.2b. Interested individuals are referred to existing entrepreneurial resources (e.g., Small Business Center of Durham Tech, Economic Development Departments, Small Business Technology Development Center; SCORE, EntreDot, Entrepreneur’s Source, UNC Business School, BNI, NC IDEA, El Centro Tool Bank).	OCDOA with OC DSS/NCWorks, OC Library, Durham Tech, Economic Development Departments, Chambers of Commerce, The Entrepreneur’s Source, SCORE				
Strategy 6.2.3: Create job skills training for older adults to gain new skills that increase the possibility of future hire.					
6.2.3a. Hands-on technical support, technology skills classes (e.g., basic computer, virtual meetings, social media), and technology access information are provided.	OCDOA Seymour Tech, DSS/NCWorks, OC Library, Durham Technical Community College, Kramden Institute				

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
6.2.3b. Quality vocational training, especially targeted at living-wage, critical staffing (e.g., direct care workforce), and emerging industries are promoted with community colleges such as Wake Tech, Alamance, and Durham Tech.	Durham Technical Community Colleges				
6.2.3c. Internship and on-the-job training programs are promoted (e.g., referring seniors at the poverty line or facing other barriers and non-profits that can offer training to NCBA/SCEP).	NCBA with OCDOA, OC DSS/NCWorks, Live Well, Durham Technical Community College				
Strategy 6.2.4: Leverage existing and forge new partnerships to reach broader audiences, improve synergy among organizations, and reduce duplication.					

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
<p>6.2.4a. The OCDOA Employment Services Webpage content is improved and updated regularly so that it serves as a repository of community resources for older adult job seekers (e.g., job-seeking and entrepreneurial guidance, partners offering technology and other job skills training and support, employers and their job postings, upcoming events).</p>	<p>OCDOA</p>				
<p>6.2.4b. Relationships with non-employment organizations that serve populations of interest (e.g., Faith-based, immigrants, military associations, justice system involvement, rural communities, communities of color, senior housing) are forged to better understand needs and offer employment services resources to promote the workgroup services and resources outlined elsewhere.</p>	<p>OCDOA with all Employment Workgroup members</p>				

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
6.2.4c. A list of relevant employment resources is created which outlines who is best served by each organization, specific services offered, and how to refer.	OCDOA with OC DSS/NCWorks, NCBA, OC Library				
Objective 6.3: Advocate for broad diversity, equity, and inclusion (DEI), especially regarding age and race, with local employers and business organizations.					
Strategy 6.3.1: Promote the value of DEI to local employers and organizations.					
6.3.1a. Promotional materials (e.g., video, presentation, handouts), highlighting why it's good business to hire workers who are older and of racially diverse communities are created and shared.	OCDOA with Economic Development Departments, Chambers of Commerce, Small Business Technology Development Center, Durham Tech, OC DSS/NCWorks, BNI, Orange County Government Alliance for Race and Equity (OC GARE)				
Strategy 6.3.2: Provide education around practices and strategies to improve DEI in the workplace.					

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
6.3.2a. A list of best workplace practices to reduce age- and race-related biases and increase diversity, equity, and inclusion for all is created with input from experts and shared.	OCDOA with Durham Tech, Denise Bell Consulting, OC GARE				
6.3.2b. A list of universal design principles to create a more accommodating workplace is created with input from experts and shared.	OCDOA, UNC Division of Occupational Science and Therapy (OS/OT)				

Community Support and Health Services Workgroup – Year 3 Priorities

Goal 7: Ensure the community has accessible and affordable resources to support individual health and well-being goals throughout the aging process.

Indicator	Lead Agency	Q1 Jul – Sep 2024 Activities	Q2 Oct – Dec 2024 Activities	Q3 Jan – Mar 2025 Activities	Q4 Apr – Jun 2025 Activities
Objective 7.1: Develop supports and resources to promote mental/ behavioral health					
Strategy 7.1.1: Offer training to increase knowledge for community members and professionals.					
7.1.1a. At least 6 trainings offered quarterly.	OCDOA, Alliance Health, UNC Geriatrics, Orange County Health Department (OCHD), Orange County Sheriff's Office (OCSO), Orange County Emergency Services (OCES)	OCDOA: 2 adult and 1 youth Mental Health First Aid trainings offered in Sept w/Durham Co and Alliance Health	Met with Solo Agers 10/23 to discuss fall prevention and safety, demonstrate fall recovery, and facilitate fall recovery practice. Met with Matter of Balance class 10/30 to discuss fall prevention and safety, and demonstrate fall recovery.	Navigating the holidays: Coping with depression, anxiety & prioritizing self-care ; Tapping 101 (EFT); Embracing the New Year: Managing Depression, Anxiety& Prioritizing Self-Care; Mind Matters- A Guide to Mental Health and Wellness	On April 23, Dr. Mallory McClester-Brown led the inaugural 4M training session, engaging two providers and two administrators from three UNC Physicians Network clinics. No DEMENTIA CARE training was provided to the UNC Geriatrics Clinic this quarter, as Dr. Maureen Dale, who typically leads these sessions, is currently on maternity leave. We recognize the value these trainings bring to our clinical team and are planning to resume them upon her return. Hosted 2 MHFA classes in April 2025. Training on 4/9/25 had 16 participants, 4/24/25 had 14 participants.

7.1.1b. At least 1 training per quarter is offered by Alliance Health in conjunction with awareness month	Alliance Health				
Strategy 7.1.2: Enhance community and professional knowledge of available services and providers.					
7.1.2a. OCDOA staff are trained in screenings to make appropriate referrals	OCDOA	OCDOA: Intern completed training to offer MOCA screening in September			
7.1.2b. Local Management Entity/Managed Care Organizations (LME/MCOs) access and information line is use	Alliance Health				

<p>7.1.2c. Creation of organizational and agency partnerships for the dissemination of materials identifying services and providers.</p>	<p>OCDOA, OCES, OCSO, OC Fire Departments, Alliance Health, Meals on Wheels of Orange County NC (MOWOCNC), CHPD, UNC Health</p>	<p>OCHD: Hundreds of free 988 materials were delivered to the HD in August and September that were given away at multiple community events, mental health trainings, and the annual suicide prevention/awareness walk held by the HD</p> <p>OCDOA: Currently meeting with Table and Porch Chapel Hill Carrboro to determine partnership possibilities.</p>		<p>1 event with a total 15 of people reached. Shared information on area resources and information on 988 and 211. Provided other agency specific information/resources.</p>	<p>12 events attended with a total 806 of people reached. Shared information on area resources and information on community resources, 988 and 211. Provided other agency specific information/resources.</p> <p>Event number/date People Reached</p> <ol style="list-style-type: none"> 1. 4/11/25 107 2. 4/25/25 45 3. 4/26/25 19 4. 5/1/25 72 5. 5/3/25 35 6. 5/9/25 41 7. 5/13/25 25 8. 6/4/25 28 9. 6/7/25 (event 1 that day) 120 10. 6/7/25 (event 2 that day) 210 11. 6/14/25 98 12. 6/18/25 6 <p>Total 806</p>
<p>Strategy 7.1.3: Develop and use Peer Support Models</p>					
<p>7.1.3a. Certified Older Adult Peer Specialist (COAPS) Program is implemented</p>	<p>OCDOA</p>	<p>OCDOA: Meditation Group July - September 2024 Sound Bath/ Meditation (Sept 25)</p>			

7.1.3b. Clinical Pastoral Education (CPE) Program is used.	ODCOA, UNC Hospitals				
[Complete] 7.1.3c. Solo Agers support program is created and implemented	OCDOA, UNC Partnerships in Aging Program				

<p>[Complete] 7.1.3d. Caregiver support programs are created and implemented.</p>	<p>OCDOA</p>	<p>OCDOA: 07/10/2024 2024 Summer - Dementia Basics 16 07/12/2024 2024 - 2025 Chapel Hill Support Group 4 07/16/2024 2024-2025 Virtual Support Group 1 07/17/2024 2024 Summer - Dementia Basics 21 07/24/2024 2024 Summer - Dementia Basics 13 07/31/2024 2024 Summer - Dementia Basics 15 08/02/2024 2024 - 2025 Chapel Hill Support Group 2 08/09/2024 2024 - 2025 Chapel Hill Support Group 2 08/20/2024 2024-2025 Virtual Support Group 1 08/21/2024 2024-2025 R Place Support Group 9 08/23/2024 2024 - 2025 Chapel Hill Support Group 5 09/03/2024 2024-2025 Virtual Support Group 1 09/04/2024 2024-2025 R Place Support Group 2</p>			
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		09/09/2024 2024-2025 R Place Support Group 7 09/13/2024 2024 - 2025 Chapel Hill Support Group 3 09/18/2024 2024-2025 R Place Support Group 10			
Strategy 7.1.4: Develop and use a hoarding task force to support housing stability for older adults.					
[Complete] 7.1.4a. Taskforce is created.	OCDOA, OC Department of Social Services (DSS), OCES, OCSO, OC Fire Departments				
7.1.4b. Training for professional and community members is created and implemented twice a year.	OCDOA, OC DSS, OCES, OC Fire Departments	Mental Health and First Aid - Aug 23, 2024			The Sheriff's Office offered two SCAM presentations to help educate our older adults to be more vigilant in recognizing fraudulent activity as they age in the home.
Objective 7.2: Expand enriching volunteer opportunities for older adults					
Strategy 7.2.1: Coordinate with partnering volunteer agencies to develop a comprehensive list of volunteer opportunities in Orange County.					
[Complete] 7.2.1a. A comprehensive list to connect older adults with desired opportunities is maintained by VC 55+.	OCDOA				

<p>7.2.1b. VC 55+ designee is contacted by community partners if they need volunteers.</p>	<p>OCDOA, Orange County Emergency Services (OCES), Orange County Sheriff's Office (OCSO), Meals on Wheels Orange County North Carolina (MOWOCNC), SAGE Central NC, Charles House, Creative Care Collaborative</p>			<p>Shared volunteer request to OCDOA volunteers for new McDougle Middle School tutoring program in January.</p> <p>Shared volunteer requests to OCDOA volunteer pool for Senior Games and MedAssist programs in March.</p>	
<p>Strategy 7.2.2: Increase the number of Orange County older adults participating in existing volunteer opportunities</p>					
<p>7.2.2a. Enrollment in volunteer opportunities is increased by 10% during 2022-2027.</p>	<p>OCDOA, OCES, OCSO, MOWOCNC, SAGE Central NC, Charles House, Creative Care Collaborative</p>	<p>MOWOCNC: Expanded volunteer options to include pet food packaging, incontinence supply sorting, Social Connection Committee and Cardinal Track Club races.</p>	<p>MOWOC: Consistent volunteer enrollment and training. Only two volunteers away from adding another delivery day in Northern Orange.</p>	<p>MOWOC: 87 volunteer orientations during Q3.</p> <p>Consistent flow of volunteers with new opportunities related to pet program and incontinence supply distribution.</p>	<p>MOWOC: 69 new OCDOA volunteers in Q4.</p>

<p>7.2.2b. The number of racially diverse, multilingual, and multigenerational volunteers is increased.</p>	<p>OCDOA, OCES, OCSO, MOWOCNC, SAGE Central NC, Charles House, Creative Care Collaborative</p>	<p>MOWOCNC: Have two Mandarin Chinese speakers checking in with our Mandarin speaking clients. Increased # of UNC/college student volunteers (mostly over summer - 6; but have 2-3 that are new for fall).</p>		<p>New Q3 volunteers identified as Black/African American (2) and Asian/Indian (18). 18 new volunteers in Q3 are under the age of 55.</p>	<p>MOWOCNC: Of the 69 new volunteers in Q4, 16 are under the age of 55, 3 identify as Hispanic, 14 identify as Asian/Indian, and 2 identify as Black or African American. VC55+ Volunteer Registration updated to ask for multilingual skills, so volunteer language needs and skills are recorded and can be searched.</p>
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<p>7.2.2c. Volunteer training, networking, and appreciation events are held twice a year.</p>	<p>OCDOA</p>			<p>Volunteer Instructor and Group Leader Orientations took place at both the Seymour Center and Passmore Center on January 17th. 45 people attended and submitted updated registrations.</p> <p>Commodity Supplemental Food Box volunteers and community partners attended appreciation lunch at the Passmore and Seymour Center in March.</p> <p>OCDOA submitted 4 nominations for the NC Governor's Service Awards.</p> <p>Upcoming Spring programs such as Hands on CPR, Senior Tar Heel Legislature Table, Efland Cheeks Easter Egg Hunt, and Health and Wellness Fair were shared with OCDOA volunteers for social and educational purposes.</p>	<p>Commodity Supplemental Food Box volunteers and community partners attended appreciation lunch at the Passmore and Seymour Center in May.</p> <p>Annual Volunteer Appreciation event held on 06/05/2025 with 115 people in attendance.</p> <p>OCDOA attended NC Governor's Service Award Ceremony in June to recognize the 4 OCDOA volunteers nominated for service awards. 3 were awarded to volunteers in the Senior, Volunteer Director, and Volunteer Group categories.</p> <p>Upcoming Summer programs such as Get Smart Against Scams, Teens Teaching Tech, The Importance of Sleep Hygiene, and Get Organized</p>
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					were shared with OCDOA volunteers for social and educational purposes.
Strategy 7.2.3: Develop new strong partnerships to create volunteer opportunities that are equitable and inclusive of all populations in Orange County.					
7.2.3a. Two new partnerships within rural communities of color are established.	OCDOA				
7.2.3b. One new partnership within each school system is established.	OCDOA				
7.2.3c. Volunteer opportunities for older adult residents in long-term care facilities are established.	OCDOA				
Objective 7.3: Coordinate local efforts to enhance affordable health care support.					
Strategy 7.3.1: Increase utilization of support services.					
7.3.1a. Understanding of how to use electronic health records (EHRs) is increased through coordination with partner agencies.	UNC Health, Duke, OCDOA, Piedmont Health, OCHD			OCHD: 173 patients 55+ seen during this time period.	OCHD: 161 patients 55+ seen during this time period.

<p>7.3.1b. Understanding of financial assistance programs is increased through coordination with partner agencies.</p>	<p>UNC Health, Duke, OCHD, OCES, OCDOA, Piedmont Health</p>			<p>OCHD: 173 patients 55+ seen during this time period. All patients go through a financial eligibility process at the health department to determine cost to patient.</p>	<p>OCHD: patients 55+ seen during this time period. All patients go through a financial eligibility process at the health department to determine cost to patient.</p>
<p>7.3.1c. At least one new OCHD program specific to older adults is created.</p>	<p>UNC Health, Duke, OCES, OCDOA, Piedmont Health, OCHD</p>			<p>OCHD: RSV vaccination program, 0 vaccines administered to adults 55+ for Q3.</p>	<p>OCHD: RSV vaccination program, 0 vaccines administered to adults 55+ for Q4. On 5/13/25, OCHD provided COVID19 vaccine boosters to older adults at Cedar Grove Community Center and 5 people received the vaccine.</p>
<p>7.3.1d. Partnership to promote awareness and greater access to OC mobile dental units is created.</p>	<p>UNC Health, Duke, OCHD, OCES, OCDOA, Piedmont Health</p>			<p>OCHD: Dental did not have any mobile unit outings for older adults this quarter.</p>	<p>OCHD: OCHD dental mobile unit attended the Seymour Center health fair on 5/1/25.</p>

7.3.1e. Medication management for older adults is support in partnership with community paramedics.	UNC Health, Duke, OCHD, OCES, OCDOA, Piedmont Health				
Strategy 7.3.2: Increase quality of in-home, respite, and adult day care services.					
7.3.2a. Training, education, and skill-building programs for professionals and community members are held twice a year.	OCDOA, Creative Care Collaborative, Charles House	OCDOA: 9/24/24 - Falls Prevention Presentation for Cedar Grove Community Center, including fall recovery demo (getting up off the floor). ~20 attendees			
Strategy 7.3.3: Increase access to health maintenance and prevention resources.					
7.3.3a. Chronic disease self-management programs are held quarterly.	OCDOA, OCES, Duke, UNC, Piedmont Health, Creative Care Collaborative			The Tapping Solution for Weight Loss and Body Confidence.	
7.3.3b. Safety and accessibility needs are assessed and fulfilled in coordination with home health agencies.	OCDOA, OCES, Duke, UNC, Piedmont Health	OCDOA: DME program provides equipment as recommended by home health therapists.			
Objective 7.4: Expand services to help older adults age in community					
Strategy 7.4.1: Expand available support for older adults from communities of color.					

<p>7.4.1a. Accessibility to and participation in aging services for Asian older adults is increased through a partnership project between UNC-Apples Service-Learning Students.</p>	<p>UNC, OCDOA</p>			<p>9 new APPLES students onboarded in January. Students translated durable medical equipment guides and loan agreements, Aging in Place Checklist, Senior Transportation Trifold, and Volunteer Driver Program Rider Waiver for Aging Transitions team.</p> <p>APPLES students translated handouts for a 2-part safety program held in March. APPLES and SHAC students worked together to translate both programs for our Mandarin-speaking participants in attendance.</p> <p>APPLES students translated MedAssist program flyer, helped register participants, and translated during the event.</p> <p>Signage in Mandarin for directions, safety and building changes created by APPLES students for Seymour</p>	
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				Center staff's future use.	
7.4.1b. Access to multilingual social workers is increased.	UNC, OCDOA, OC DSS, EI Futuro	OCDOA: Social Work staff used language line 2x in quarter to support non-English speaking clients.			

<p>7.4.1c. Information resources hubs located within communities of color are created.</p>	<p>OCDOA, OC DSS, Rodgers Road Community Center (RRCC), Cedar Grove Community Center (CGCC), Efland-Cheeks Community Center (ECCC), Marian Cheek Jackson Center (Jackson Center), El Futuro, Infinity Health and Wellness Center</p>	<p>OCHD: Part of the community health improvement plans involve using the Hillsborough library as a community hub for resources and taking advantage of what mobile services they can provide to our rural areas</p>		<p>OCHD: 1 event with a total of 15 people reached. Shared information on area resources and information on 988 and 211. Provided other agency specific information/resources.</p> <p>Community Health Worker project met during this period and this is a new group. Many of the participants reach diverse audiences, including community members whose primary language is Spanish. There is representation with mental health related organizations like Alliance and El Futuro. El Futuro's participants are also part of the Strong Minds/Mentes Fuertes program. CHW meetings include opportunities for community partners to share information about their programming, ex. OC Library and NCinK presented.</p> <p>We also share</p>	<p>OCHD: The events this cycle in general did not have a lot of events geared towards specific communities of color. However, the vaccine effort reached primarily African American residents, another event with the Efland Cheeks Community Center was primarily attended by African American residents. The health department also attended the Latinx pride festival and reached 98 people. At all events, we shared information on area resources and information on 988 and 211. Provided other agency specific information/resources.</p> <p>We also share information for community bulletin boards/sharing at community centers</p>
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				information for community bulletin boards/sharing at community centers like Cedar Grove and Efland Cheeks.	like Cedar Grove and Efland Cheeks.
Strategy 7.4.2: Continue to develop Orange County as a dementia-capable community.					
7.4.2a. The number of trained staff at partnering agencies is increased to ensure dementia-friendly health services.	OCDOA, UNC, Creative Care Collaborative, Charles House, Duke, Piedmont Health, OCHD, Infinity Health and Wellness Center	OCDOA: July 18, 2024 – 4 dementia friends trained (volunteers) August 4, 2024 – 27 dementia friends trained (faith-based: Oak Ridge Presbyterian Church) August 29, 2024 – 8 dementia friends trained (education: UNC-Chapel Hill Students)			
7.4.2b. A Dementia Capable OC Workgroup with representation of persons living with dementia is created.	OCDOA, UNC, Creative Care Collaborative, Charles House, Duke, Piedmont Health, Infinity Health and Wellness Center				
Strategy 7.4.3: Support the establishment of new and existing community care neighborhoods.					
7.4.3a. County agency programs are used to provide support and training for communities.	OCDOA, OCES, OCSO, Chapel Hill Police Department (CHPD), Carrboro Police Department (CPD), Hillsborough Police Department (HPD),	OCHD: Part of the community health improvement plans involve using the Hillsborough library as a community hub for resources and taking advantage of what mobile services they can provide to our rural areas	Provided fraud and scam awareness training for older adults to make them aware of new trends that are targeting older adults		

<p>7.4.3b. OCDOA Safety-net services are expanded.</p>	<p>OCDOA</p>	<p>OCDOA: First full year of R Place in operated celebrated.</p> <p>OCDOA: 9/5/24 - facilitated discussion around fall prevention, aging in place, and home modifications at Duke Community Caregiver Event, Safe Spaces Exhibit. 200+ attendees stopped by exhibit.</p>	<p>-10 initial home safety consultations in this period, including two in languages other than English (Karen and Burmese).</p> <p>-33 total home visits this quarter to consult around home safety, DME, or related needs.</p> <p>-100 DME items provided this quarter to 63 unique clients</p> <p>-3 CarFit events this quarter: 10/8 in Cedar Grove had 5 participants with more interest at the end of scheduled time. Follow-up event 11/12 with 4 participants. Senior Driver Safety Awareness Week event hosted 12/5 with 3 participants.</p> <p>-CarFit Technician training 11/7, trained 4 new technicians</p> <p>-Informally spoke at 11/1 'Atypical Parkinsonism and You' conference at Friday Center, sharing expertise on home safety and OCDoA services.</p>		<p>Handy Helper volunteers assisted 11 households with 15 projects. Project scopes completed were: 2 Ramps; 6 Exterior Repairs; 3 Interior Repairs; 2 Grab Bars; and 2 Railings.</p> <p>Community OT: 6 home safety consults 12 cognitive screenings 116 DME items provided for 71 unique clients 2 individual carfit appts, 1 carfit event serving 10 additional clients</p>
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<p>7.4.3c. Resources are developed to enable community members to create community care neighborhoods.</p>	<p>OCDOA, OCES, OCSO, CHPD, CPD, HPD, OC Fire Departments, Infinity Health and Wellness Center</p>				<p>Handy Helper volunteers assisted 8 urban households with 9 projects and 3 rural households with 6 projects. Project scopes completed in rural communities included 2 Exterior Repairs; 2 Interior Repairs; 1 Grab Bars; and 1 Railings.</p>
<p>Strategy 7.4.4: Expand successful neighborhood connection ideas to reach rural neighbors</p>					
<p>7.4.4a. Focus groups with older adults from rural communities are created.</p>	<p>OCDOA, OCES, OCSO, OC Fire Departments</p>	<p>OCHD: We have a connection with the Cedar Grove community center where the older adults, ~30, participated in the CHA listening sessions last fall and will be presenting to them in October 2024 on our community health improvement plans and will be asking for their feedback</p>			
<p>7.4.4b. County agency programs are used to provide support and training for communities.</p>	<p>OCDOA, OCES, OCSO, OC Fire Departments, Creative Care Collaborative</p>				
<p>7.4.4c. OCDOA Safety-net services are expanded.</p>	<p>OCDOA</p>				

<p>7.4.4d. Resources are developed to enable community members to create community care neighborhoods</p>	<p>OCDOA, OCES, OCSO, OC Fire Departments, Creative Care Collaborative</p>	<p>OCHD: Part of the community health improvement plans involve using the Hillsborough library as a community hub for resources and taking advantage of what mobile services they can provide to our rural areas</p> <p>Carolina Aging Alliance sponsors activities/events, Triangle-wide. CAA sponsors a monthly walk at the Historic Occonechee Speedway Trail. July's walk had at least 9 attendees. August had at 6. And September, 8.</p>			
<p>Objective 7.5: Expand accessibility of available health and wellness resources</p>					
<p>Strategy 7.5.1: Increase racially diverse participation in health and wellness options.</p>					
<p>7.5.1a. The number of multilingual instructors is increased.</p>	<p>OCDOA</p>				

<p>7.5.1b. Geographic and cultural barriers to participation are addressed.</p>	<p>OCDOA, CGCC, ECCC, Schley Grange Hall (The Grange), Orange County Public Transit (OCPT), Creative Care Collaborative, Infinity Health and Wellness Center, OCES, OC Fire Departments</p>				
<p>7.5.1c. Scheduled offerings are increased to account for varying schedules and class preferences.</p>	<p>OCDOA, CGCC, ECCC, The Grange, OCPT, Creative Care Collaborative, Infinity Health and Wellness Center, OCES, OC Fire Departments</p>			<p>Navigating the holidays: Coping with depression, anxiety & prioritizing self-care ; Tapping 101 (EFT); Embracing the New Year: Managing Depression, Anxiety& Prioritizing Self-Care; Mind Matters- A Guide to Mental Health and Wellness</p> <p>My Chart Mastery Class; Drum Rhythms Workout Party</p>	
<p>Strategy 7.5.2: Educational programming to increase residents' awareness of and comfort with class offerings</p>					
<p>7.5.2a. Demo classes are offered as part of Health Fairs twice a year.</p>	<p>OCDOA, CGCC, ECCC</p>				

<p>7.5.2b. Hosting of health education classes is expanded in rural areas.</p>	<p>OCDOA, CGCC, ECCC</p>	<p>OCHD: Part of the community health improvement plans involve working with Cooperative Extension to provide more health and nutrition classes across rural Orange, including at the Cedar Grove center</p> <p>UNC Health Trauma Program: meet once a month at Cedar Grove Community Center since April for a Walk with Ease monthly walk (July 10th and September 4th, 2024). Participants have continued meeting on their own on Wednesdays for an open gym walk. These monthly classes will resume later in November or December of this year. We launched a new 7-week Walk with Ease class at Efland-Cheeks Community Center in September. Promotional efforts yielded 9 interested participants. There was an introduction class on Sept. 25th and there were 9 individuals that participated. Weekly classes will last through Nov. 6th (Wednesdays 11 am-12 pm)."</p>	<p>UNC Health Adult Trauma Program hosted a 7-week Walk with Ease class at Efland-Cheeks Community Center. There was a total of 11 active participants (13 that expressed interest and attended at least once) with an average age of 78 years old. 71% (5/7) of participants that completed the pre and post-class surveys noted that the class increased their knowledge ""very well"" about walking in a safe and comfortable manner (2/7 ""fairly well""). 85% (6/7) of participants that completed both surveys increased or maintained confidence in managing their joint pain. And 71% (5/7) percent of participants that completed both surveys increased the number of days that they walked per week (2/7 maintained the number of days of the week). At the start of the program many participants indicated that they did not walk at all (0 days) throughout the week.</p> <p>Moving forward we plan to offer another 7-week Walk with Ease class with</p>	<p>During Quarter 3 the UNC Health Adult Trauma Program hosted a 7-week Walk with Ease class at Cedar Grove Community Center. The last class was on April 2nd (rescheduled due to inclement winter weather. There was a total of 9 active participants (13 that expressed interest and attended at least once) with an average age of 75 years old. 77% (7/9) of participants stated that the program increased their knowledge about walking in a safe and comfortable manner very well. 55% (6/9) of participants stated they increased or maintained their confidence in managing joint pain and stiffness. 55% (5/9) of participants stated that they increased their walking days per week. Two participants maintained the number of days they walk each week.</p> <p>Moving forward we</p>	<p>Due to inclement winter weather this year, we finished up the official Walk with Ease winter class with Cedar Grove Community Center on April 2nd, 2025 (majority reported last quarter). We have continued to meet once a month at Cedar Grove Community Center since then for a monthly group walk (May 7th, June 4th, July 9th). There are approximately 6 participants each month. The gym is also open for walking each Wednesday. We will be taking a break over August and resume again in September.</p> <p>We are planning to offer a 7-week Walk with Ease class at Efland-Cheeks Community Center again this fall. There will be an introduction class and then 6 classes</p>
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			<p>Cedar Grove Community Center starting in February and then would host another one at Efland-Cheeks potentially next fall. We are also going to try to alternate monthly walks at each of the centers (with the hopes of people joining the other centers when they can).</p>	<p>plan to offer another 7-week Walk with Ease class with Efland-Cheeks Community Center starting in the fall (late September-early November 2025). We will also continue to offer our monthly group walks starting in May, alternating between Efland-Cheeks and Cedar Grove Community Centers when possible.</p>	<p>will be held October-November (TBD dates).</p>
<p>Objective 7.6: Increase access to services to combat food insecurity</p>					
<p>Strategy 7.6.1: Establish support and resources to address food insecurity in the community.</p>					
<p>[Complete] 7.6.1a. A standardized needs-based screening is created and implemented.</p>	<p>OCDOA, MOWOCNC, Orange Congregations in Mission (OCIM), DSS, Town of Chapel Hill (CH)</p>		<p>100% of households in OCIM's services area expressing need for food and having a referral receive a week of groceries once a month.</p>		<p>Households facing food insecurity can receive a week of groceries once a month. Referrals are required to verify address and household members. There are no other qualifications other than need.</p>

<p>[Complete] 7.6.1b. A comprehensive list of food distribution services is created.</p>	<p>OCDOA</p>	<p>The Town of Chapel Hill created a Food Distribution Schedule in the Town’s primary languages that includes food resources for Orange County. The Town is currently reviewing the Schedule for updates.</p>	<p>The Town of Chapel Hill created a Food Distribution Schedule in the Town’s primary languages that includes food resources for Orange County. In November 2024, staff conducted a review and made updates to the schedule, which they are actively sharing throughout the community.</p>	<p>The Town of Chapel Hill created and distributes a Food Distribution Schedule in the Town’s primary languages that includes food resources for Orange County. This document is reviewed regularly to provide up-to-date information. Last Update: November 2024.</p> <p>The Town hosts bi-weekly food distributions and served 3,474 Individuals 909 Families in FY25-Q3.</p>	
<p>7.6.1c. Educational programs are created to improve understanding of food assistance options (e.g., SNAP, Senior Center lunch programs, Commodity Supplemental Food Program).</p>	<p>OCDOA, MOWOCNC, OCIM, OC DSS, Town of CH, OC Cooperative Extension</p>		<p>The Town targets outreach to underserved communities by distributing food resource information in Town newsletters, at engagement events, and to community partners. The Town also hosts bi-weekly food distributions and served 2,319 Individuals 607 Families in FY25-Q2.</p>	<p>PORCH, TABLE, IFC and MOWOCNC have been visiting each others sites to better understand the programs, operations, needs, etc.</p>	

<p>7.6.1d. Older adults are represented on OC Food Council.</p>	<p>OCDOA, MOWOCNC, OCIM, OC DSS, Town of CH</p>		<p>New Cooperative Extension Position that is replacing role of Food Council. Jonathan Smith County Extension Director is also serving as Orange County Food Security Agent.</p>	<p>There is a new "food council" forming through ag center.</p>	<p>Orange County Food Security Leaders Meeting (now being led by Nc Cooperative Extension)</p> <p>OCIM currently has an employee as representative on the Orange County Food Security group.</p>
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Strategy 7.6.2: Increase participation in programs that combat food insecurity.

<p>7.6.2a. Participation numbers are increased in rural communities with targeted outreach.</p>	<p>OCDOA, MOWOCNC, OCIM, OC DSS, Town of CH, OCSO, HPD, CHPD, OC Cooperative Extension</p>		<p>OCSO Continued partnership with Meals on Wheels to provide a hot lunch to support the Meals on Wheels initiatives in Northern Orange County</p> <p>Continued support of the Dept. on Aging food box distribution by delivering to individuals in Orange County with no access to transportation</p> <p>Partnered with Mt. Carmel Baptist Church to provide Christmas dinner plates to 42 Salt participants for Christmas.</p> <p>OCIM An additional 149 individuals were assisted during the second quarter.</p>		
<p>7.6.2b. Enrollment fairs are conducted yearly at designated municipality locations.</p>	<p>OCDOA, MOWOCNC, OCIM, DSS, Town of CH, OCSO, HPD, CHPD, OC Cooperative Extension</p>				

<p>7.6.2c. Participation numbers are increased in communities of color with targeted outreach.</p>	<p>OCDOA, MOWOCNC, OCIM, DSS, Town of CH, OCSO, HPD, CHPD, OC Cooperative Extension</p>	<p>TOCH: The Town targets outreach to underserved communities by distributing food resource information in Town newsletters, at engagement events, and to community partners.</p> <p>TOCH: hosts bi-weekly food distributions and served the following in FY25-Q1: 3,436 Individuals [Jul – 1,071, Aug – 1,115, Sep – 1,250] 980 Families [Apr – 294, May – 331, Jun – 355]. Monthly average [573 individuals] [163 families].</p> <p>TOCH: Reminder that Town’s weekly food distribution pivoted to a 2nd and 4th Wednesday schedule beginning in FY25 Q1. Participants and Community Partners are continually notified about this change through face-to-face interactions at the distribution, through multi-lingual flyers, Town newsletter, and during engagement events.</p>			
<p>Objective 7.7: Support planning for and fulfillment of individual goals in all stages at the end-of-life</p>					
<p>Strategy 7.7.1: Build awareness about end-of-life planning and expand options by increasing visibility of end-of-life issues, normalizing end of life conversations, and supporting educational initiatives for community members.</p>					

<p>7.7.1a. Education around end-of-life options with specific examples is increased.</p>	<p>OCDOA, UNC Hillsborough, Clinical Pastoral Education (CPE), SAGE Central NC, Dying Right NC, Green Burial Project, Shrouding Sisters</p>	<p>Green Burial Project: Monthly Death Cafes continued throughout 1st Quarter: Daylight DC @ Seymour (3), Hillsborough DC (2), Orange County DC (3), and spin-off SouthWest Durham Library DC (3). Talk at Durham Public Library re: green / sustainable body disposition options. (Speakers from Green Burial Project, Shrouding Sisters, Endswell Funeral Home, and Bluestem Conservation Cemetery.) Talk on GB options with Common Ground (Co-housing development in OC) to develop a private cemetery on common land.</p>	<p>October: 6 Death Cafes in Durham / Orange Counties-- Daylight DC, Hillsborough DC, Orange County DC x2, 1-off DC at Chapel Hill Public Library, Southwest Durham DC, initiated crossover programming discussion with the LGBTQ+ and EOL SRTs,</p> <p>Death to Decomp talk at Endswell, green burial and aquamation talk at Endswell</p> <p>November: 5 Death CafesDay of the Dead event at Passmore. Jointly hosted by EOL SRT and the Intergenerational SRT. Approx. 100 attendees. Final Exit Network Workshop (2 sessions) at Endswell to provide end of life planning options, information Lunch & Learn at Endswell on EOL planning</p> <p>December: 3 Death Cafes, continuing talks with LGBTQ+ about a Death Cafe to support this community,</p>	<ul style="list-style-type: none"> • 3 new Death Cafes opened in March: ERUUF (Durham), DC Noir (Durham) + LGBTQ+ at Seymour Total 6 in OC / 3 in Durham • 3 Final Exit Network workshops @ Endswell • “Cultural Practices of Living and Dying” (postponed for snow) • Box of Life Workshop–Legacy Building • NCFAC–“Defining Hope” (film) at Seymour Ctr. (EOL treatment choices) • “Lunch & Learn” at Endswell continues monthly. Also sponsored events on ADs, EOL Legal, Bluestem (green burial) <p>Upcoming in 4th quarter Death Cafes at 5 Points Center for Active Adults (Raleigh) and Duke Hospice PFAC (Durham)</p> <ul style="list-style-type: none"> • Tabling for HC Decision Day–Seymour / Passmore • Film: “How to Die in Oregon” (MAID) 	
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			information Lunch & Learn at Endswell on EOL planning, Advance Care Planning at Endswell	<ul style="list-style-type: none"> • The Conversation Project workshop • Endswell is hosting a speaker / film series: first speaker is a medical examiner 	
7.7.1b. Partnerships with communities of color are established.	OCDOA, UNC Hillsborough, CPE, SAGE Central NC, Dying Right NC, Green Burial Project, Shrouding Sisters	Green Burial Project: Heart 2 Heart (Mandarin speakers Death Cafe/ Claire Chen, facilitator) held 5 Wishes (Advance Directives) sessions in July and August.		<ul style="list-style-type: none"> • Death Café Noir is for black people, location is at the Stanford Warren Library in the Haiti district in Durham 	
7.7.1c. Partnerships with faith-based organizations are established to provide resources and educational opportunities.	OCDOA, UNC Hillsborough, CPE, SAGE Central NC, Dying Right NC, Green Burial Project, Shrouding Sisters			<ul style="list-style-type: none"> • ERUUF is a church in Durham 	
Strategy 7.7.2: Support provider and community members' education to reduce barriers to accessing and using completed advanced care planning documents.					
7.7.2a. Educational workshops are established focusing on the incorporation of advance directives within EHRs.	OCDOA, OCES, Creative Care Collaborative, Charles House, UNC, Duke, Piedmont Health				
7.7.2b. Yearly training is offered by partnering agencies to their staff.	OCDOA, OCES, Creative Care Collaborative, Charles House, UNC, Duke, Piedmont Health				
Strategy 7.7.3: Support legislation and policy change to facilitate end of life planning and increase choice.					

<p>7.7.3a. Green Burial options are expanded.</p>	<p>Bluestem Conservation Cemetery, OCDOA, Green Burial Project, Shrouding Sisters, Dying Right NC</p>	<p>Green Burial Project: City of Durham is actively designing Green Burial sections in both the city cemeteries. Projected opening: Beechwood (2025), Maplewood (2026).</p> <p>Bluestem: 45 individuals reached 36 tours 60 attendees at NC presentation 35 attendees at Durham presentation 80 individuals reached at offsite outreach event 24 individuals trained for Bluestem burial crews 12 zoom conversations</p>		<ul style="list-style-type: none"> • Bluestem Bus Tour <p>750+ educated about green burial</p> <p>Burials 10 - average attendance 20/ burial = 200 Tours 18 - ave attend 15 = 270 Presentations = 10 ave attendance 25 = 250 Reservations = 34</p>	
<p>7.7.3b. Affordable Green Burial financial options are identified and expanded</p>	<p>Bluestem Conservation Cemetery, OCDOA, Green Burial Project, Shrouding Sisters, Dying Right NC</p>	<p>Bluestem: Community Fund is fully formed with an application process for eligible</p>		<p>Bluestem has the Bluestem Community Fund program which supports people who need financial assistance. More here: https://www.bluestemcemetery.org/bluestem_community_fund.html</p>	<p>Yes - introduced Restoration Burial an economical option that reduces impacts on the land. (Information available on the website soon!)</p>

<p>7.7.3c. Education and information specific to Medical Assistance in Dying (MAID) legislation are promoted by partnering with communities of color and rural communities.</p>	<p>Bluestem Conservation Cemetery, OCDOA, Green Burial Project, Shrouding Sisters, Dying Right NC</p>			<p>Bipartisan study bill introduced in NC legislature (HB 410), with 16 co-sponsors</p>	
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Communication and Information Workgroup – Year 3 Priorities

Goal 8: Awareness of and access to available services and supports for older adults and their families will increase for everyone.

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
Objective 8.1: Increase the accessibility of information regarding available programs, services, and resources throughout the community with an emphasis on reaching diverse populations.					
Strategy 8.1.1: Create and maintain a comprehensive Orange County Community Contact Database of multilingual health, faith-based, public, civic, and community organizations.					
8.1.1a. Contacts are identified by individual employees, departments, and community partners, and are used to create a contact list to be shared and maintained by Orange County Community Relations.	Town of Chapel Hill, Town of Carrboro, Town of Hillsboro, and OC Departments, local organizations, and Orange County Community Relations (OCCR)	- Orange County Equity & Inclusion database from Tate Consulting shared with Workgroup. Database is compatible with Emma communications software to send audience-specific information by group, including: Underrepresented Groups; DEI Organizations, Non-Profits, and Minority Business Resources; BIPOC Businesses; Women, Minority, Veteran, & Disadvantaged Leaders/Owned Business Enterprises; and/or DEI Non Profits, Volunteer & Other Organizations in Orange County.	- DEI Database uploaded to Emma communications software, shared with Aging account.	- Set as “Expected Output” for Summer Intern/Communications Assistant.	- Set as “Expected Output” for Communications Assistant.

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
<p>[Implemented and Ongoing] 8.1.1b. Information sharing is facilitated by liaisons within their organizations.</p>	<p>OCDOA, SHIIP, VC 55+</p>	<ul style="list-style-type: none"> - Orange County Communicator Work Group met Sep. 9 to attend presentation on Plain Language by Town of Chapel Hill. - OCDOA Press Release Template created on Emma to share special events with outside media contacts. - Monthly Orange County Departmental Communicators meeting, Sep. 24; Oct. 29. 	<ul style="list-style-type: none"> - County Communicators Meeting met Nov. 19 to attend presentation on Crisis Communications with speaker Mindy Hamlin of Hamlin Communications. Discussed Western NC hurricanes communications. - Monthly Orange County Departmental Communicators meeting Dec. 3 	<ul style="list-style-type: none"> -Monthly Orange County Departmental Communicators meeting Jan. 25 - Orange County Community Relations has a new Director, Wil Glenn. He will take the lead on guiding this group. 	
<p>[Complete] 8.1.1c. An Orange County Community Relations position that focuses on diversity and inclusion is created, with responsibilities including maintaining resources, relationships, and a comprehensive contact list.</p>	<p>OCCR</p>	<ul style="list-style-type: none"> - OC Roadshow on Sep. 21; Aging offered Handy Helper signups, SHIIP assistance, and informational flyers in English, Spanish, and Mandarin. 			

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
<p>[Complete] 8.1.1d. Orange County Community Relations' community contact database will identify and include racially diverse and underserved communities and contacts.</p>	OCCR	<p>- "Underrepresented Groups" in database: Aging, Faith Based Orgs., Disabilities/Mental Health, Burmese/Karen/Refugee, Farms/Ag/Environment, Homelessness, Justice/Equity, Occaneechi Band of the Saponi Nation, and Multicultural Advocacy Networks.</p>	- See 8.1.1a		
<p>[Implemented and Ongoing] 8.1.1e. OCDOA information is distributed to contacts with collaborating organizations who report they have shared it with their organization.</p>	OCCR	<p>- OCCR shares OCDOA information via multiple social media channels and in the weekly TWIOC newsletter.</p>	- Ongoing.		
<p>Strategy 8.1.2: Further expand OCDOA communications to racially diverse and underserved communities.</p>					

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
<p>[Implemented and Ongoing] 8.1.2a. Communications are distributed out to racially diverse, Spanish, Mandarin, Karen, Burmese, and low-vision media outlets and are posted at relevant locations and community agencies.</p>	<p>OCCR, OCDOA, NC Reading Service</p>	<ul style="list-style-type: none"> - Updated AWT Radio Show webpage to load episodes significantly faster, added episode numbers in title for ease of access. - Spanish-speaking staff member continues to translate requested materials into Spanish to promote programs to Spanish-speaking participants and community. - Chinese volunteer(s) continue to translate promotional and informational materials into Chinese to share with our Chinese participants and community. - Chinese and Spanish materials are shared at all resource fair and tabling events. 	<ul style="list-style-type: none"> - Labeled all AWT episodes in order on the AWT Radio Show webpage for ease of access and organization. - New Chinese Community Liaison & Program Coordinator has been hired, will collaborate to restart E-life Chinese e-newsletter. - Shared Press Releases to 75+ media contacts for our Intergenerational Day of the Dead Carnival, How to Be A Trans Ally panel, and Hispanic Heritage Celebration. 	<ul style="list-style-type: none"> - Sent 8 emergency e-newsletters for winter weather hours and closings with information in English and Spanish, as well as posted updates on Facebook, our website, and Google profile. - Attended initial planning meeting with LGBTQ and Aging Senior Resource Team members for their upcoming WCOM radio show. OCDOA Communications Manager will create an OC webpage for hosting previous episodes and guest information. 	

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
<p>[Complete] 8.1.2b. Key programs, resources, and services are made available in Spanish, Mandarin, Karen, Burmese, and other emerging priority languages as feasible, using the translation tools on the OCDOA website and social media.</p>	<p>OCCR, OCDOA</p>				
<p>8.1.2c. “How to Use Our Website” information and translation tool are advertised in Spanish, Mandarin, Karen, Burmese, and other emerging priority languages as feasible, on OCDOA products and outlets.</p>	<p>OCDOA</p>	<p>- Postponed, not addressed this quarter.</p>	<p>- Postponed, not addressed this quarter.</p>	<p>- Set as “Expected Output” for Summer Intern.</p>	<p>- Ongoing; created two drafts of “How To Use Our Website” video (see indicator) with closed captioning. 1 video in English and 1 video in Spanish.</p>
<p>[Complete] 8.1.2d. Key documents, ads, and resources are made accessible to people with vision and hearing impairments.</p>	<p>OCDOA</p>				
<p>[Complete] 8.1.2e. Tools, including contact forms, flyers, and signage, are created to support staff and front desk volunteers to welcome, interact with, and assist community members from diverse language backgrounds.</p>	<p>OCCR, OCDOA</p>				

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
<p>[Complete] 8.1.2f. New, timely signage is displayed in Spanish, Mandarin, Karen, Burmese, and other emerging priority languages as feasible, to welcome and direct visitors where to get help at both senior centers.</p>	<p>OCCR, OCDOA</p>				
<p>[Complete] 8.1.2g. Endless Possibilities activity guide programs are identified as multilingual friendly and promoted in Spanish, Mandarin, Karen, Burmese, and other emerging priority languages as feasible.</p>	<p>OCCR, OCDOA</p>				
<p>[Complete] 8.1.2h. Local government agencies collaborate in outreach efforts to older adults using multiple media sources.</p>	<p>OCCR, OCDOA</p>	<p>- Ongoing.</p>	<p>- Ongoing, including the 2024 Senior Service Project: Friendsgiving in collaboration with Chapel Hill Parks and Recreation.</p>	<p>- Ongoing; shared community information: Chapel Hill Winter Peoples Academy with the Town of Chapel Hill, Trees for a Greener Orange with OC Sustainability, and Repair Café with OC Library.</p>	
<p>8.1.2i. Endless Possibilities quarterly review and program registration are offered in-person and in multiple languages at both senior centers.</p>	<p>OCDOA</p>	<p>- Postponed, not addressed this quarter.</p>	<p>- Postponed, not addressed this quarter.</p>	<p>- Postponed, not addressed this quarter.</p>	<p>- Postponed, not addressed this quarter.</p>

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
8.1.2j. Key Endless Possibilities programs are shared and recorded in multiple languages via Facebook Live.	OCDOA	- Postponed, not addressed this quarter.	- Postponed, not addressed this quarter.	- Postponed, not addressed this quarter.	- Postponed, not addressed this quarter.
<p>[Implemented and Ongoing]</p> <p>8.1.2k. Volunteer diversity is promoted to increase the recruitment of diverse volunteers.</p>	OCDOA	<p>- Video spotlighting OCDoA VC 55+ volunteer, Jackie Podger, was created and posted to OC YouTube. Uploaded to OCDoA YouTube.</p> <p>- Video spotlighting OCDoA Handy Helper volunteer, Roger Callanan, was created and posted to OC YouTube. Uploaded to OCDoA YouTube.</p>	- Filmed R Place Program Video and Seymour/Passmore Centers Promotional Video with TaleGate to highlight volunteer care partners and center program volunteers.	- Created “Volunteer Appreciation Spotlight” in <i>Endless Possibilities</i> to showcase two volunteers each quarter. Volunteer nominations are open for Fall 2025 edition.	
Strategy 8.1.3: Collect “How Did You Hear About Us?” data at all levels of programming and participation.					
<p>[Complete]</p> <p>8.1.3a. Senior Center registration forms, program registration, surveys, and volunteer applications include “How Did You Hear About Us?” data collection.</p>	OCDOA				
8.1.3b. “How Did You Hear About Us?” data is continuously collected and reported twice a year	OCDOA	- Postponed, not addressed this quarter.	- Postponed, not addressed this quarter.	- Set as “Expected Output” for Summer Intern	- Ongoing; Expected to report in August 2025

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
8.1.3c. “How Did You Hear About Us?” data is used to inform communication decisions and priorities.	OCDOA	- Postponed, not addressed this quarter.	- Postponed, not addressed this quarter.	- Set as “Expected Output” for Summer Intern	- Final report of surveys collecting data from 42 respondents at both Seymour and Passmore Centers. Includes recommendations for priorities based on findings
Strategy 8.1.4: Explore and expand non-electronic communication outlets.					
<p>[Implemented and Ongoing] 8.1.4a. OCDOA programs, services, and resources are shared with racially diverse and underserved communities and events.</p>	OCDOA	<p>- OCDOA staff tabled at 4 events sharing information in English, Spanish and Chinese making direct contact with 170+ individuals.</p> <p>- Staffed information table at Duke Community Caregiver Event, which featured a Resource and Exhibit Hall featuring over 100 community resource organizations, offering essential tools and support for caregiving, along with wellness assessments. Made contact with ~100 individuals.</p>	<p>- Staffed information table at the Harvest Festival - Health & Resource Fair on Oct. 12, sharing information in English, Spanish and Chinese, making contact with 35+ community members.</p> <p>- Registered for the 2025 Duke Caregiver Community Event in Sep. and UNC’s Total WellBeing Expo in March.</p>	<p>- Staffed information table at the Carrboro Health & Wellness Fair and Mujeres del Centro Women's History Month events, sharing information in English, Spanish, and Chinese, making contact with 40+ community members.</p> <p>- Registered for NCCU’s Social Work Professional Collaboration event and Summer Reading Kickoff and Community Resource Fair with OC Library.</p>	
<p>[Complete] 8.1.4b. OCDOA welcome packets are created and made available for staff and volunteers to share in multiple languages.</p>	OCDOA	- Welcome Packets replenished at both Centers.			

Indicator	Lead Agency	Q1: Jul – Sep 2024 Activities	Q2: Oct – Dec 2024 Activities	Q3: Jan – Mar 2025 Activities	Q4: Apr – Jun 2025 Activities
<p>[Implemented and Ongoing] 8.1.4c. Diverse radio stations, television stations, and newspapers are identified and used to advertise OCDOA information.</p>	<p>OCDOA</p>	<p>See 8.1.2a</p>			