Navigation and Transportation Work Group Meeting 5

Orange County Department on Aging

2012-2017 Master Aging Plan

Welcome!

Introductions

- Name

- Organization, Affiliation, or Interest

Work Group Process: Meetings 1 and 2

- **Meeting 1: "Where We've Been and Where We're Going"**
  - Review of MAP Process
  - Overview of work group process
  - Identified important work group subtopics
  - **Homework**: Research questions: what services exist or are possible? Does it exist in Orange County already? Note adequacy, quality, and equity. What more/different is needed?

- **Meeting 2: "Barriers and Facilitators of Success"**
  - Discussion of what services need protection, need to be improved, and need to be expanded
  - Group brainstorm on possible solutions for each subtopic
  - Split into subgroups
  - **Homework**: Identified barriers and facilitators of solution success
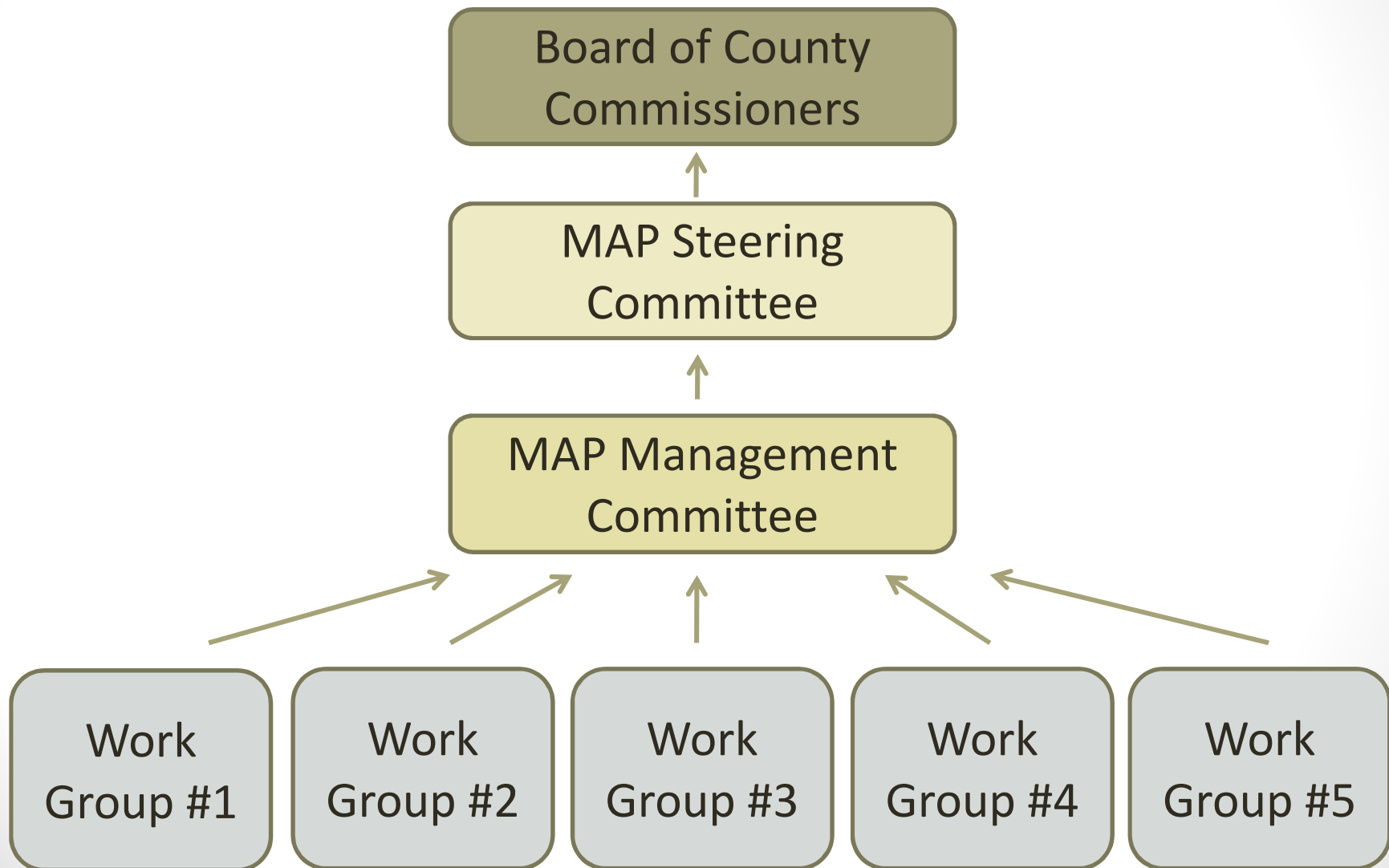
Meetings 3 and 4

- **Meeting 3: "Focus on Solutions"**
  - Subgroups reviewed their research findings, selected viable solutions
  - Group brainstormed on strategies for implementation
  - **Homework**: Evaluated solutions based on several criteria

- **Meeting 4: "Importance and Feasibility: Drilling Down to Objectives"**
  - Reviewed research findings
  - Detailed problems and solutions
  - **Homework**: Prioritization survey

Meeting 5

- **Meeting 5: "What Will Success Look Like?"**
  - Review prioritization survey results
  - Finalize work group recommendations for MAP objectives and strategies
  - Submit work to MAP Management Team!

MAP Participant Structure

Board of County Commissioners

MAP Steering Committee

MAP Management Committee

Work Group #1

Work Group #2

Work Group #3

Work Group #4

Work Group #5

Survey Results – All Problems

Rankings:

- Problem 8   81 points
  - Need both long-term and short-term funding sources.
- Problem 9   71 points
  - Need to coordinate plans between the various county, town, and other regional departments.
- Problem 2   66 points
  - Need to ensure that rural areas residents have access to emergency services during weather emergencies.
- Problem 1   61 points
  - Need to expand public transportation system into rural areas of Orange County
- Problem 6   59 points
  - Need to keep people driving safely for as long as possible.

Survey Results – All Problems

Rankings:

- Problem 7   57 points
  - Need to connect existing infrastructure in both urban and rural parts of county.
- Problem 3   46 points
  - Need connections between senior centers and other business at midday.
- Problem 5   40 points
  - Need weekend transportation.
- Problem 10   38 points
  - Lack of available support services to assist people with identifying appropriate routes/services to use (includes issues of language barriers and confusing maps/schedules).
- Problem 4   33 points
  - Need connections to other counties and areas of the Triangle region.

Survey Results – Problem 8

- Solution 1   24 points
- Solution 4   19 points
- Solution 2   18 points
- Solution 3   9 points

Comments:

- "Statement 1 is important but needs a purpose, which is present in statement 4 - in other words, instead of just applying for grant funding, identifying something in need of grant funding seems more salient"

- "Maybe #4 could be the advocacy target for obtaining #2"

Survey Results – Problem 9

- Solution 1   13 points
- Solution 2   13 points

Comments:

- We have a member of the OCDOA Aging Transitions team recently appointed to the OUTBoard.

- "I honestly don't think that too many of these things could happen without a "champion". "

- Costs: Estimated between $30,000-75,000 for a mobility manager; suggested applying for foundation grants.

Survey Results – Problem 2

Comments:

- No information on cost

- Emphasis on benefit to public health

- Some said too broad or could fit elsewhere in discussion of seniors' emergency needs

- Note: We decided to try to move this to a different work group. Will note its high priority.

Survey Results – Problem 1

- Solution 2   42 points
- Solution 5   42 points
- Solution 4   39 points
- Solution 6   36 points
- Solution 3   29 points
- Solution 1   25 points

- Comments:
  - "I feel the statement in number 2 cuts across most of the other issues - it reads as an umbrella statement for the others"
  - Map (#4) would be a low-cost option
  - Park and ride lots (#6) would be efficient and serve seniors as well as others. Could share parking lot with existing building.
  - An ITN America affiliate would cost $150-250,000 to start and needs an urban service area of 200,000.

Survey Results – Problem 6

- Solution 5   57 points
- Solution 4   51 points
- Solution 2   50 points
- Solution 7   36 points
- Solution 8   34 points
- Solution 1   28 points
- Solution 3   26 points
- Solution 6   22 points

- Comments:
  - About # 2: "Supports crucial sensitivity involved in culture change and crosscuts needs of distinctively different aging sectors."
  - This list of solutions was about more than just driving
  - Broaden senior driving wellness programs to senior wellness for community mobility?

Survey Results – Problem 7

- Solution 1   68 points
- Solution 2   59 points
- Solution 4   46 points
- Solution 8   46 points
- Solution 5   41 points
- Solution 7   33 points
- Solution 6   31 points
- Solution 10   31 points
- Solution 3   29 points
- Solution 9   11 points

- Comments:
  - "#1 and #2 seem to be similar and could be combined as the overarching priority. Note: while I support the development of more bike lanes in the northern part of the county, I question how pertinent this is specifically to the MAP."
  - Connect centralized transit hub with park and ride lots objective

Survey Results – Problem 3

- Solution 1   15 points
- Solution 2   15 points

- Comments:
  - Moving bus stops might be easier of the two and could raise awareness of seniors' needs in community
  - Someone was part of a partnership between a senior housing unit and local grocery that provided weekly transportation for free in Buncombe County as long as had 9-15 people per trip.

Survey Results – Problem 5

Comments:

- Cost for weekend transportation: "$18.50 per hour plus .555 per mile for one-on-one transportation if using a paid companion. If transportation is provided by a volunteer, the service is offered at no charge if the transportation is within Orange County."

- Some felt this solution should not be included, others emphasized weekend recreational needs

Survey Results – Problem 10

- Solution 1   15 points
- Solution 2   7 points

- Comments:
    - Senior centers provide existing infrastructure and Aging Transitions has already begun #1
    - Suggestion to move County maps recommendation here, too

Survey Results – Problem 4

- Comments:
  - "Typically, it costs $90-100/hour to operate a fixed route service."
  - "Well, I think there should be some general thrust in the MAP toward more regional collaboration. This is one of those kinds of recommendations - improve services to seniors through regional advocacy and collaboration"

- Include solution to support existing services?
  - 3 said yes, 4 said no
    - If yes, need to be made more specific – support aging-related initiatives?

Draft of Objectives and Strategies

- Now that we have reviewed our priorities, please provide feedback on:
  - The objectives and strategies' rearrangement
  - Their new wording
  - Are they faithful to our discussions? Are they clear and logical?
  - Are we focused on older adults?

- Under which of the 8 MAP goals should we place each objective?

Thank you for your participation!

Public comment sessions:

Tues, Mar 13   10 am   Seymour Center
Tues, Mar 15   7 pm   Central Orange Senior Center
Mon, Mar 19   11 am   Central Orange Senior Center
               6 pm   Seymour Center
Wed, Mar 21   2 pm   Century Center, Carrboro
               6 pm   Lattisville Grove Church in Hurdle Mills
Thurs, Mar 22 10 am   McCoys Temple in Efland