



North Carolina is expanding who can get Medicaid starting **Friday, Dec. 1, 2023.**

If you received a letter like this you are already enrolled!

You do not need to do anything.

To learn more about the comprehensive medical services that will be provided to you at little or no cost, visit:

www.orangecountync.gov/Medicaid

Johnston County DSS
P.O. Box 911
Smithfield, NC 27577

Case Identifier: 352440646
County Phone: 919-989-5367
Worker: [REDACTED]
Date Generated: 8-17-2023

Johnston County DSS

Tina Test
789 E SIX FORKS RD
RALEIGH, NC 27609

Your Medical Assistance Benefits Are Changing

Aid Program Category: Medical Assistance

Adequate

Please read all the information carefully because it is very important to you.

THE CHANGE WHICH WILL TAKE PLACE:
Effective 10-01-2023, Full Medicaid benefits (which covers all necessary medical services; if you have Medicare, Medicaid will pay your Part A and/or B premiums) will start for the following individual(s): Tina Test.

WHY THE CHANGE WILL BE MADE:
There was a change in law or agency policy. State rules supporting this action are found in Section 3236 of the Family and Children's Medicaid Manual.

THINK WE ARE WRONG? YOU HAVE THE RIGHT TO A HEARING.
You have sixty (60) calendar days, that is until 10-16-2023, to ask for a hearing. You have ninety (90) days or until 11-15-2023 if you have good cause for not requesting the hearing within 60 days. If you do not ask for a hearing by then, you cannot have a hearing. You also may reapply for benefits at any time. To protect your rights, you may both reapply and ask for a hearing.

Your benefits will be changed without further notice.

FREE LEGAL HELP:
Free legal services may be available to you. Contact your nearest Legal Aid or Legal Services office or call 866-219-5262 toll free. You may have someone else speak for you at your hearing, such as a relative, friend, or a paralegal or attorney obtained at your expense.

Calling your worker may fix the problem.
Did you fail to return a form or other information we asked for?
1. Call your local Medicaid Office to find out what information we still need. The number to call is 919-989-5367.
2. Provide the information we asked for as soon as you can. Provide proof of income and assets if that was requested.
3. If your case has already been closed, we may be able to reopen it if you provide the information we need.

Did your caseworker make a mistake or has your situation changed?
Call your local Medicaid Office right away. If your worker will not reopen your case, you can ask for the hearing.

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Economic and Family Services

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