

# Accessing Your COVID-19 Vaccine Record

Many North Carolinians can access their COVID-19 vaccine information in the North Carolina COVID-19 Vaccine Portal (CVMS), including anyone who:

- Received their COVID-19 vaccine from a North Carolina provider (such as a local health department or at a local event)

**AND**

- Provided an email address to that provider when you got your vaccine

**Didn't use email when you got your vaccine? Need additional help?**

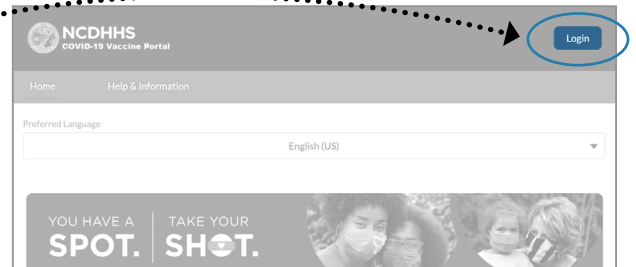
Contact the COVID-19 Vaccine Help Center at (888) 675-4567 from 7 a.m. to 7 p.m. Monday-Friday and 8 a.m. to 4 p.m. Saturday-Sunday.

If you received your vaccine from a pharmacy participating in the Federal Retail Pharmacy Program (like CVS, Walgreens, Walmart, Rite Aid, and grocery store pharmacies) or from another federal vaccine provider such as the U.S. Department of Defense, you will need to get your vaccine information directly from that provider.

## 1 Login to the COVID-19 Vaccine Portal

Go to [covid-vaccine-portal.ncdhhs.gov](https://covid-vaccine-portal.ncdhhs.gov) and click **“Login”** in the top right corner.

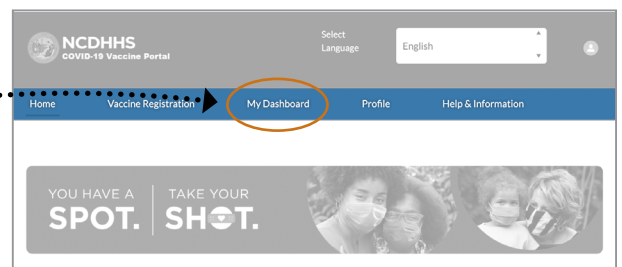
- Enter your username and password  
*If this is your first time logging in, click ‘Forgot your username’ and follow the steps to have one sent to your email. Click ‘Forgot your password’ to generate a new password.*
- After logging in, the COVID-19 Vaccine Portal page appears.



## 2 Select My Dashboard

On the COVID-19 Vaccine Portal page, select **“My Dashboard”** from the menu.

*It may take a few days after you receive your first dose for the information to appear.*



## 3 View Your COVID-19 Vaccine Information

On the “My Dashboard” page, select **“COVID-19 Vaccine Information”** to view and download or print your information.

