



ORANGE COUNTY
HEALTH DEPARTMENT

2022 ANNUAL REPORT



(919) 245-2400

www.orangecountync.gov/Health

Environmental Health Services (EHS)

COVID-19 Recovery

Retail Food, Lodging, and Institution Program staff provided continuous stakeholder support and education as our community began to recover. Despite short-staffing challenges and navigating the changes that came with COVID reopening, Environmental Health Services issued **124 permits** for inspected facilities and investigated **245 complaints**.

Outreach Events

Outreach in 2022 included the Onsite Wastewater Installers Workshop, Pool Operators Course Meeting, and a successful Childcare Operators Educational Annual Meeting.

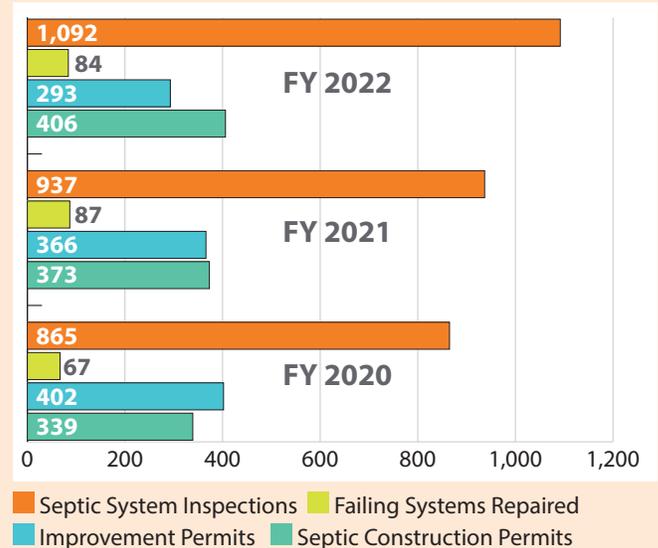
New Program Development

In 2022, EHS added staff capacity for Healthy Homes and Emergency Preparedness.

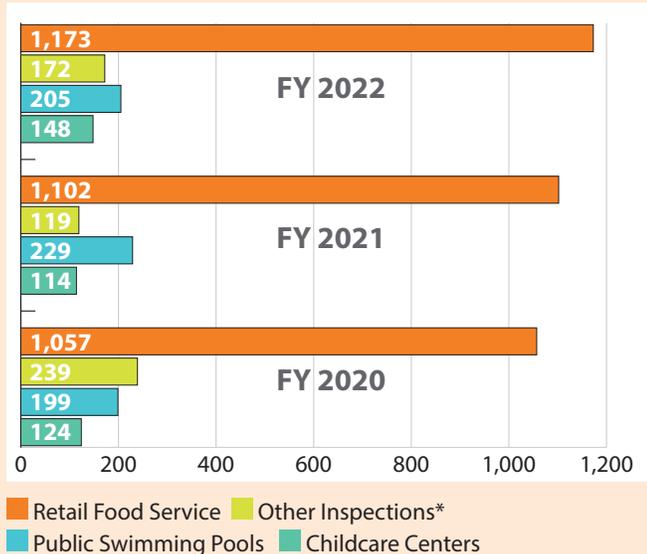
Public Health Preparedness and Response supports ongoing efforts for integrating Health Department staff in preparations and actions that unify the community in the event of an emergency, outbreak, or disaster. **Healthy Homes** programming supports Orange County communities by assessing homes for hazards and educating occupants on home health, safety, and illness/injury prevention.



Onsite Water Protection Service

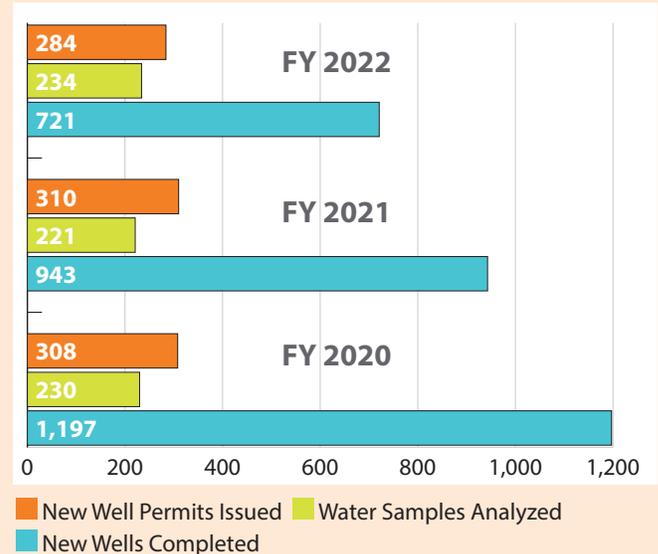


Retail Food, Lodging & Institution Inspections



*Examples of **Other Inspections** would be adult care facilities, food trucks and lodging establishments.

Wells

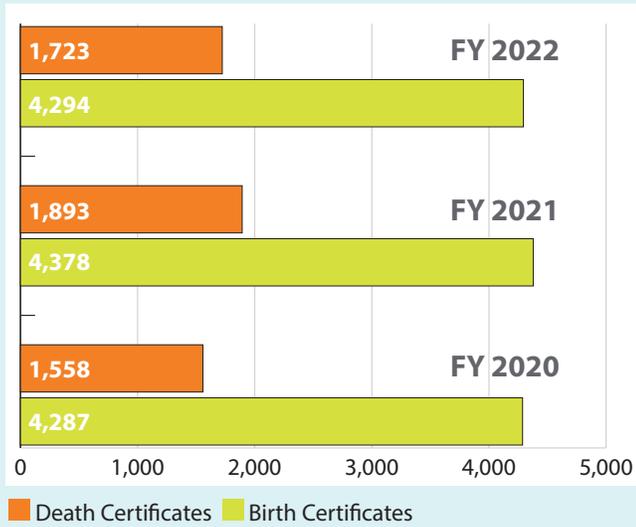


Finance and Administrative Services (FAS)

COVID-19 Funds

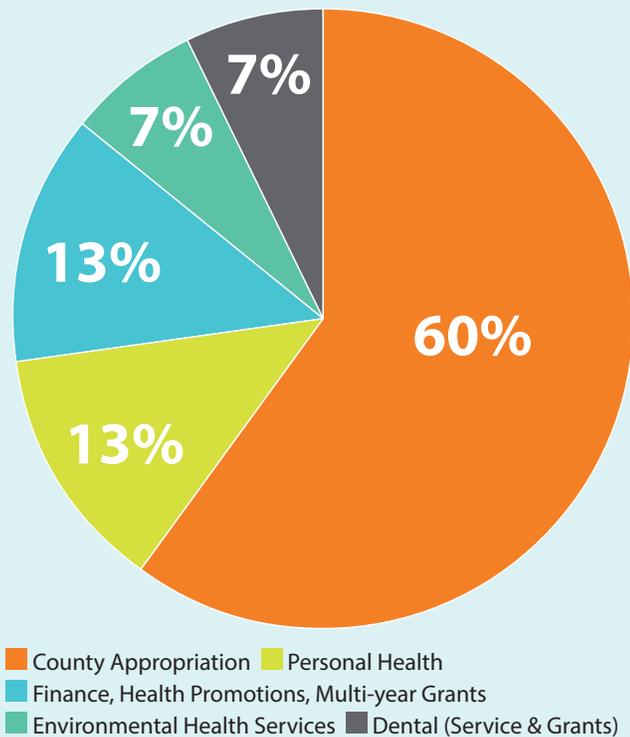
FAS had over \$1.9 million (up from \$1.4 million) in COVID funding last fiscal year.

Vital Records



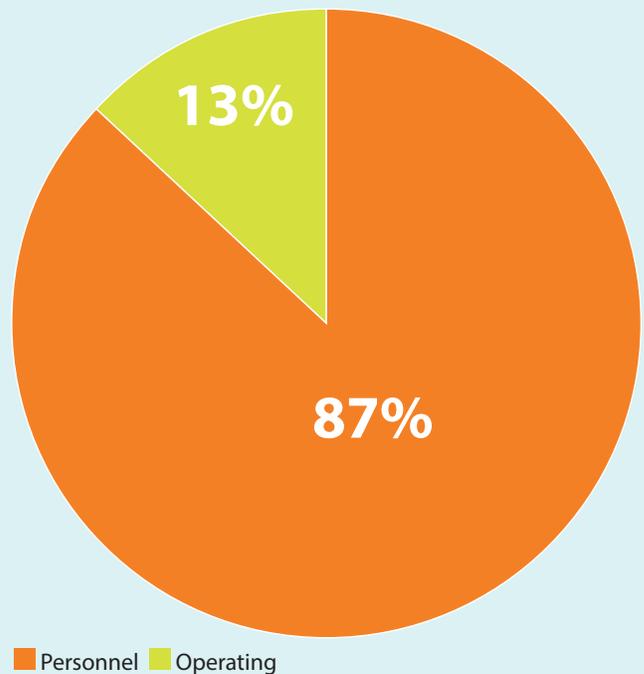
Revenue

FY 2022: \$9,869,553



Expenses

FY 2022: \$9,869,553



Dental Health Services (DHS)

Mobile Dental Clinic (MDC)

The MDC saw its first full year of operation in 2022! The mobile clinic was open Tuesdays and Wednesdays in Chapel Hill, seeing patients for exams, emergencies, fillings, and extractions.

In FY21-22, the mobile clinic saw **232 patients** and completed an estimated **700 procedures**. Many patients expressed an appreciation for having services in the southern part of the county and love the personal service they receive on the mobile clinic.

With the addition of new staff in 2023, the Dental Team plans to expand the days and locations of the MDC so we can serve even more residents of Orange County.

Delta Dental Grant

The Dental Clinic was awarded \$2,500 to purchase supplies and décor to make the clinic more kid friendly. This included fluorescent light covers with scenery that patients can look at while they are reclined in the chairs.

Thanks to our AMS staff for installing these fixtures to help make a more pleasant experience for our kids! We also purchased multi-colored masks, straws, bibs, and cleaning supplies to brighten up our operations for our child patients.

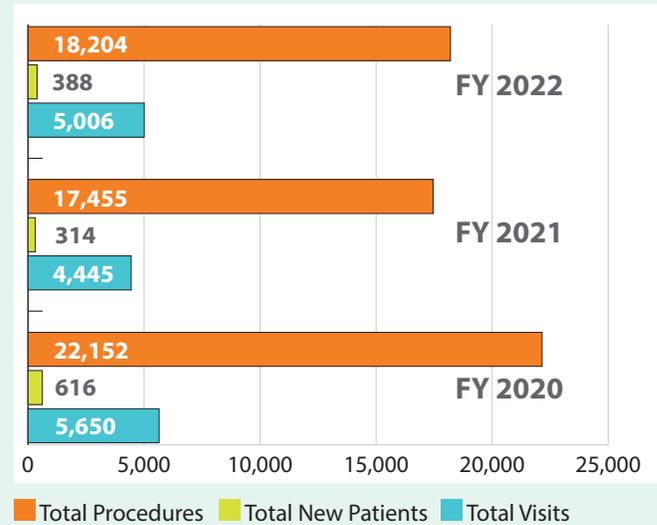
Outreach

The Dental Clinic participated in oral health outreach opportunities cancelled or postponed during the height of the COVID pandemic. Dr. Meng-Haggerty and Terri Pope went to the Knee-High Summer Camp in Hillsborough and completed dental activities with campers including pretend tooth fillings with Play-Doh, sugar experiments, and observing real teeth!

We were also able to send staff to a health fair the Passmore Center to discuss oral health problems more common in older adults as well as hand out hygiene supplies. Additionally, 68 pre-K and Head Start children were screened in Orange County Schools in October of 2022.



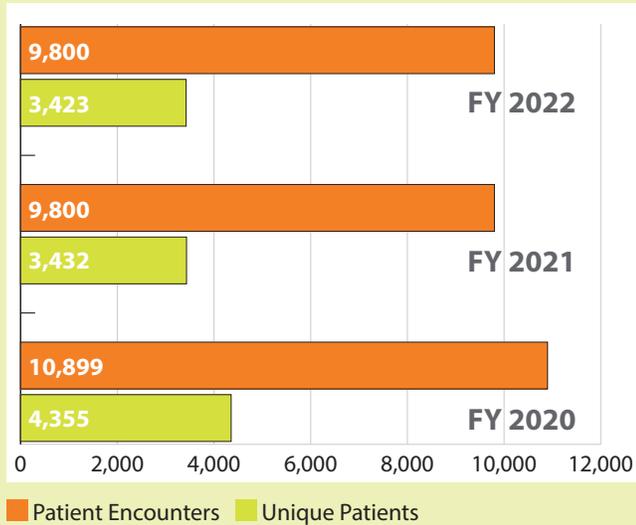
Dental Health Services



Personal Health Services (PHS)

Medical Services

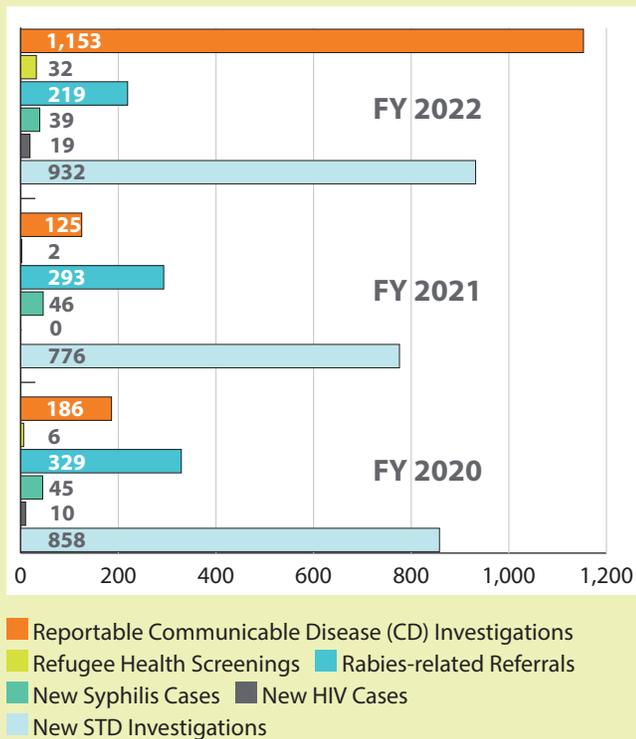
Medical Clinic



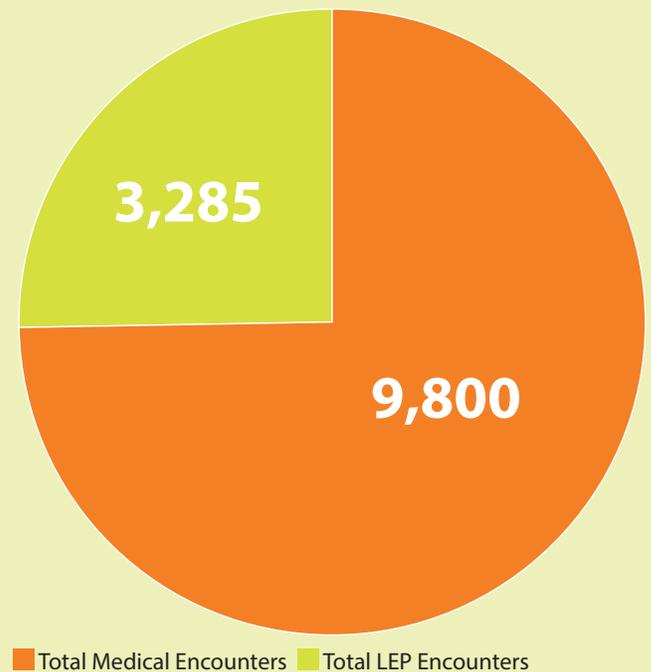
Language Services

Limited English Proficient (LEP) Encounters:

Communicable Disease

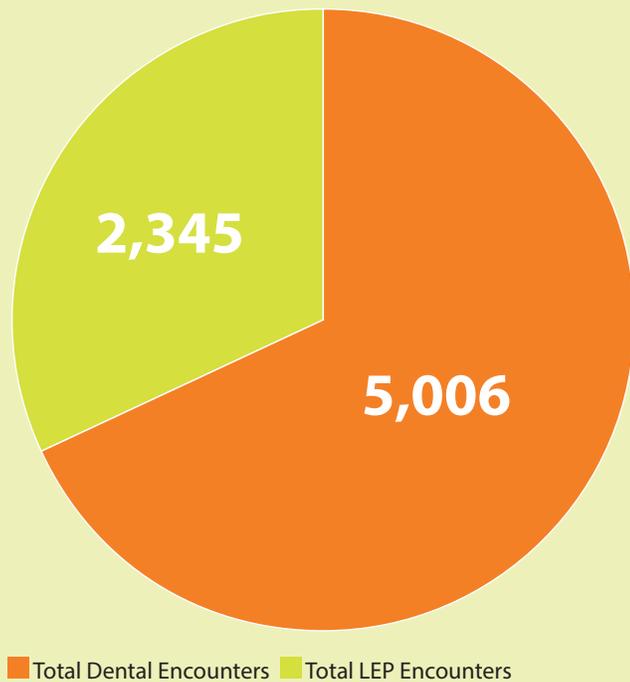


Medical LEP Encounters: 25%



Personal Health Services (PHS), *continued*

Dental LEP Encounters: 32%



- **CDC Diabetes Prevention Program:**
In January 2022, OCHD was awarded Full Plus Recognition for effectively delivering a quality, evidenced-based program and meeting all of the standards for CDC recognition for five years. The cohort ending in October 2022 resulted in a total average weight loss of 5.8% (goal 5%) and 168 physical activity minutes weekly (goal 150 minutes).

Comments from Participants:

"DPP has given me the knowledge and will to live healthy the rest of my life."

"The nutrition services team helped me create new habits that will stick with me long after this program is done."

Nutrition Services

The **Nutrition Services Section** provides:

- **Medical Nutrition Therapy (MNT):**
Provided 637 appointments for community members and employees.
- **Diabetes Self-Management Education (DSME):**
Enrolled 495 (30 new) participants, 82% completed 9 of 10-hours and 62% completed all 10-hours of education. Of those who have completed all education components, 75% have shown improved A1C levels, and 98% reported conducting self-foot exams.

The topic areas where participants reported making the most behavior changes since starting the program included Nutrition (84%) and Physical Activity (21%). Some specific changes were monitoring carbohydrate foods and portion sizes, eating more vegetables and less processed foods, reading nutrition labels, and exercising more consistently. 89% of participants said they would NOT have made the changes if they were not enrolled in the program.

Community Health Services (CHS)

Family Home Visiting (FHV)

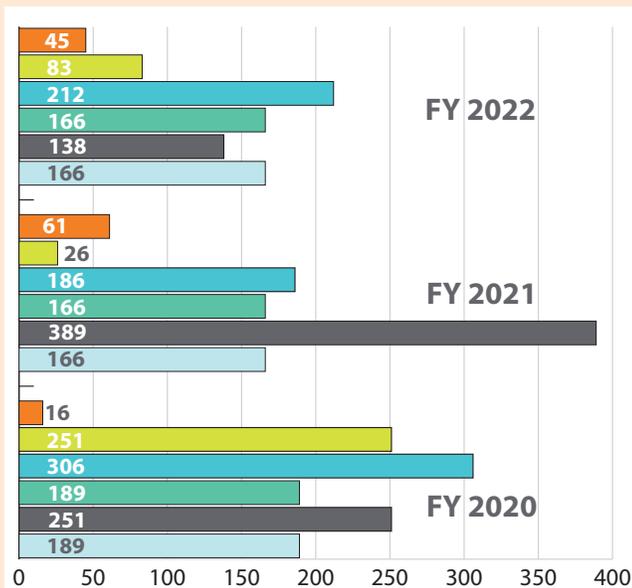
FHV supports families with children ages 0-5 and expectant mothers that need community resources to meet basic needs, link with medical providers, and assist families to become self-sufficient.

Medicaid transformation created major changes for families as they navigated five different insurance plans that had the potential to affect the services families received.

FHV participated in the creation of many policy changes related to family Medicaid benefits and helped families understand the changes to ensure a smooth transition. FHV continues to educate families and work closely with each health plan to make sure we are serving the community and meeting program standards.



Annual Visits by Maternal Health and Family Home Visiting Programs



- Health & Behavioral Intervention (Pregnant and Post-Partum) HBI
- Newborn/Post-Partum (NBPP)/Total Mothers
- Breastfeeding (BF)
- Case Management for At Risk Children (CMARC)
- Case Management for High-Risk Pregnancy (CMHRP)
- Total Unique Patients

Family Success Alliance (FSA)

The Family Success Alliance (FSA) program provided case management services to over 50 new families in 2022. We have expanded our services to include all communities of Orange County and continue to look for ways to support and connect with individuals and families of Orange County.

The FSA Community Council is a co-creative partnership between community-based leaders and FSA in pursuing improved quality-of-life for individuals residing within Orange County. In 2022, The council was able to utilize sub-grant funding to support at least seven projects within their communities to support social and emotional well-being for children and families. Council members worked to write proposals for grant funding and were able to implement their projects during the Summer of 2022. Via these projects, community leaders were able to realize and/or support partners in the following areas:

- A mental health art day in support of families impacted negatively by COVID-19 isolation.
- The distribution of 46 computers to support the need for digital technology to access resources online.

Community Health Services (CHS), *continued*

- A STEM Day for middle school students, bringing hands-on science learning to the neighborhood.
- Social gathering space provided to increase the amount of outdoor playtime for children and residents seeking support.
- Youth services to support young people taking the lead to provide creative solutions addressing community needs such as book clubs, care packages, and anti-bullying activities.

FSA has provided case management services for individual families of various communities since the program's origination in 2015. The Gateway Village community of Northern Orange was one of the neighborhood's included in one of the two piloted zones for service.

Despite our efforts, families continued to face environmental and systematic issues, creating barriers that were exacerbated by the onset of the pandemic in 2020. In October 2022, residents of the 64-unit property were asked to complete a community needs assessment to give the county and partnering agencies information on ways that we could better service the community. There were many common needs identified during analysis, the biggest need being access to services and support onsite.

As a result, FSA in collaboration with DSS, implemented a resource center in the Gateway Village community to ensure access to resources/ services and to support social and emotional well-being by creating a space for community gathering for residents. DSS and OCHD currently staff the center and have partnered with New Hope Elementary, the Orange County Library, OCIM and numerous other community-based agencies to implement programming to support the needs of residents.

FSA looks forward to continuing this level of support in 2023-2024 and expanding this program in other communities in the future.



Formerly Incarcerated Transitions (FIT) Program

The North Carolina Formerly Incarcerated Transition (NC FIT) Program, sponsored by UNC Family Medicine, connects formerly incarcerated individuals who have a chronic disease, mental illness and/or substance use disorder with appropriate healthcare services and other reentry resources. The work is orchestrated by Community Health Workers with a personal history of incarceration. Community Health Workers identify eligible participants at the local prison transition site prior to their release, establish rapport, encourage participation, and create comprehensive reentry plans specific to each person's needs, promoting health equity and cultural competence in every encounter.

FIT Highlights:

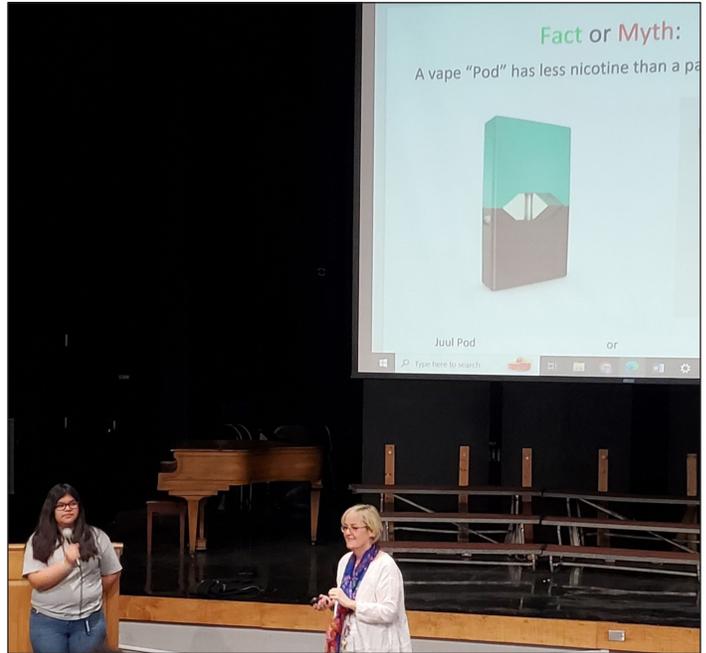
- Enrolled 15 new clients and got them connected to multiple services (healthcare, SUD, social, housing, education, and employment).
- Expanded program services with the addition of another Community Health Worker, Jeremy McKoy.
- Help provide technical assistance for 22 county organizations statewide to provide help with education and implementation of harm reduction, diversion, and MAT programs.

Health Promotion Education Services (HPES)

Tobacco Prevention and Control

In the fiscal year of 2021-2022 Orange County Health Department's (OCHD) Tobacco Prevention and Control Coordinator provided 422 Nicotine Replacement Products to over 40 individuals participating in either individual sessions or group classes. This is in comparison to fiscal year 2020-2021 where 379 Nicotine Replacement Products were provided to 29 community members interested in cessation.

As of April 1, 2023, all behavioral health facilities and medical facilities who have contracts with Medicaid must have a Tobacco Free Policy, which includes both the inside of buildings and grounds to comply with the new Medicaid Guidelines. Additionally, OCHD has collaborated with UNC Horizons and Freedom House to offer free Fresh Start group cessation classes serving over 112 individuals.



Healthy Carolinians of Orange County

In FY22: Healthy Carolinians, OCHD, and Durham Public Health partnered to host: *A Path for Hope: Suicide Prevention & Awareness Walk* at Leigh Farm Park, in Chapel Hill, where mental health professional Rwenshaun Miller shared his personal and professional expertise to over 40 Durham and Orange County professionals and community members.

Additionally, Healthy Carolinians hosted Adult Mental Health First Aid trainings for both community members and professional partners to educate on how to identify, understand and respond to signs of mental health and substance use challenges among adults.

In addition, OCHD provided 55 staff and others with training opportunities to REI Phase 1, Groundwater, and Latinx Challenges. Racial Equity Council (REC) also conducted and disseminated the 2022 Racial Equity Assessment survey to staff to assess how race plays a role in the culture of the Health Department, in our job performances, in our leadership, and in our overall existence.

