

MEETING MINUTES

Social Determinants of Health

Board of Health Strategic Plan

Tuesday, May 23, 2017

2:00 pm – 3:00 pm

BOH Conference Room

Focus Area

Advocate for and pursue policies and practices aimed at improving access to care, with a focus on cultural and language barriers to access.

Action Step

By February 2017, the Health Department will host at least two “translation boot camps” with the Healthy Carolinians Access to Care committee, on specific health topics to translate clinical language and recommendations about that health topic into culturally and linguistically relevant and motivational messages.

Present

Coby Austin, Ashley Mercer, Beverly Scurry, Robin Gasparini, Susan Clifford

Action Steps

Indicated in red below

2:00 Review Meeting Minutes

- During the previous meeting on May 1st, the group decided that a translation boot camp is something that is needed for the community. The group discussed several topics and decided that Family Planning: LARCs would be the topic of choice.
- Robin informed the group that patient and family centered care is a major topic of discussion in the medical field and that it covers a wide range of activities at varying levels. The translation boot camp is, but a small piece of patient centered care and that the BOH of should continue to look for and consider implementing other evidence-based models. Coby mentioned that the boot camp is also more of a health literacy issue than patient centered care.
- **Share more information with the BOH regarding patient centered care and best practices.**

2:10 Review Scope of Work

- Problem Statement
- Statistics
 - Robin shared Fiscal Year 2017 numbers from an Annual Family Planning Report than is created biannually. The numbers are similar to those in the Scope of Work from 2015

	2015 (1/1 – 12/31/15)	2017 (7/1/16 – 5/23/17)	Comments
Family Planning Users Total	968 (7 men)	950 (3men)	Services to men unknown
Family Planning Users by Age	20 – 24: 238 25 – 29: 235 30 – 34: 182 35 – 39: 120	20 – 24: 204 25 – 29: 240 30 – 34: 172 35 – 39: 136	Although we know we would want the opinion of those in these age groups, it would be wise to understand the opinion of teenagers and older women 40 – 44.
Family Planning Users by Income	Unknown/Not Reported: 507 0 – 100%: 370	Unknown/Not Reported: 47 0 – 100%: 658	Majority of users are low income.
Family Planning Users by Race and Ethnicity	White: 614 Black: 278 Hispanic or Latino: 251	White: 589 Black: 286 Hispanic or Latino: 336	
Family Planning Users with LEP	Not LEP: 747 LEP: 221	Not LEP: 677 LEP: 270	LEP users are more around 30% of the patient population. How will we accommodate LEP patients in the process?
Family Planning Users by Method and Age	Method Unknown, Condoms, and Pills were the top 3 choices for ages 20 - 39	Pills, IUD or IUS. and Hormonal Implants were the top 3 choices for ages 20 - 39	This data isn't as reliable due to the varying input factors. Information on number of insertion of implants vs. removal would be interesting.
Family Planning Users by Insurance Coverage	Unknown/Not Reported: 406 Uninsured: 360 Public Health Insurance: 187	Unknown/Not Reported: ? Uninsured: 531 Public Health Insurance: 305	

- Goals of the Agreement
 - The group discussed formulating a provider message and a community message and should those messages be created together or separately; or at the same time, but not in tandem.

- Objectives of the Agreement/Deliverables
 - **First task – add – Identify key questions participants have regarding LARCs**
 - A full day training may not be needed – will have to work on structure of the meeting – Coby volunteered to help with meeting facilitation structure
 - Potential presenters for the retreat include Margaret Campbell or Planned Parenthood (Molly Laing)
- Administration
- Timeline

2:25 Discuss UNC Intern Work with FSA

- Lauren Maldonado is a UNC intern working with FSA to identify barriers to LARCs, tubal ligation, and vasectomy as a part of the strategic plans for FSA
- Lauren will be conducting key informant interviews in the community
- Lauren’s timeline for June/July is to schedule key informant interviews which she could potentially use participants of the boot camp if we’re successful in scheduling a June retreat
- **Beverly will invite Lauren to attend our upcoming boot camp meetings**

2:35 Discuss OCHD Family Planning Date

- See above in chart

2:45 Discuss Partners (Participants)

- Participants should represent different ethnicities and/or races, age groups, gender, and geographic location within the county as well as providers in the field
- The group discussed whether there should be separate convening for LEP participants and/or interpreters.
- Susan mentioned sometimes of another culture and/or language feel more open to discuss when there isn’t a major group of providers present or when the majority participating are from the same culture and/or language.
- The group discussed having more residents than providers in attendance
- The retreat and future meetings should take place in the community
- It was mentioned that sometimes it’s difficult to recruit residents in the county to participant in this kind of meeting. Susan responded that there are a lot of leaders that represent various populations that really know those populations and can participant in the boot camp to represent them. These leaders are also residents of the community.
 - Leaders from:
 - Communities that Susan Clifford is familiar
 - FSA Navigators
 - FSA – 6 zones
 - Home Visiting
 - Planned Parenthood
 - Planned Parenthood youth group
 - Chapel Hill High School (may be an issue with summer break)
- A blurb and/or flyer should be developed for use in reaching out to potential participants.

- Providers should be notified:
 - Translation Boot Camp to garner support
 - Have them be thinking about what clients are saying regarding LARCs and their experiences with clients
 - Potentially set the stage for providers to formulate their own message once the community has developed theirs

2:55 Next Steps

- Reach out to potential presenters
 - Margaret Campbell
 - Planned Parenthood
 - Maybe someone at Piedmont
- Formulate a message for participants to garner interest
- Form a list of participants – MAX number? One full group or separate groups on the North side of county and Southern side.
- Develop a structure for the retreat – Get information from Colorado?
- Decide on a location

NEXT MEETING DATE: TBD