



**Orange County
Board of Commissioners**

Agenda

Business Meeting

June 7, 2022

7:00 p.m.

Richard Whitted Meeting Facility

300 West Tryon Street

Hillsborough, NC 27278

Note: Background Material
on all abstracts
available in the
Clerk's Office

Compliance with the "Americans with Disabilities Act" - Interpreter services and/or special sound equipment are available on request. Call the County Clerk's Office at (919) 245-2130. If you are disabled and need assistance with reasonable accommodations, contact the ADA Coordinator in the County Manager's Office at (919) 245-2300 or TDD# 919-644-3045.

1. Additions or Changes to the Agenda

PUBLIC CHARGE

The Board of Commissioners pledges its respect to all present. The Board asks those attending this meeting to conduct themselves in a respectful, courteous manner toward each other, county staff and the commissioners. At any time should a member of the Board or the public fail to observe this charge, the Chair will take steps to restore order and decorum. Should it become impossible to restore order and continue the meeting, the Chair will recess the meeting until such time that a genuine commitment to this public charge is observed. The BOCC asks that all electronic devices such as cell phones, pagers, and computers should please be turned off or set to silent/vibrate. Please be kind to everyone.

2. Public Comments (Limited to One Hour)

(We would appreciate you signing the pad ahead of time so that you are not overlooked.)

- a. Matters not on the Printed Agenda (Limited to One Hour – THREE MINUTE LIMIT PER SPEAKER – Written comments may be submitted to the Clerk to the Board.)

Petitions/Resolutions/Proclamations and other similar requests submitted by the public will not be acted upon by the Board of Commissioners at the time presented. All such requests will be referred for Chair/Vice Chair/Manager review and for recommendations to the full Board at a later date regarding a) consideration of the request at a future Board meeting; or b) receipt of the request as information only. Submittal of information to the Board or receipt of information by the Board does not constitute approval, endorsement, or consent.

- b. Matters on the Printed Agenda

(These matters will be considered when the Board addresses that item on the agenda below.)

3. Announcements, Petitions and Comments by Board Members (Three Minute Limit Per Commissioner)

4. Proclamations/ Resolutions/ Special Presentations

- a. Process for Realignment of Regional Workforce Development Boards
b. Voluntary Agricultural District Designation – Multiple Farms



5. Public Hearings

- a. Second Public Hearing and Proposed Orange County FY 2022-2023 HOME Annual Action Plan and Activities

6. Regular Agenda

- a. Longtime Homeowner Assistance (LHA) Additional Information
- b. Manufactured Homes Action Plan

7. Reports

8. Consent Agenda

- Removal of Any Items from Consent Agenda
 - Approval of Remaining Consent Agenda
 - Discussion and Approval of the Items Removed from the Consent Agenda
- a. Minutes
 - b. Motor Vehicle Property Tax Releases/Refunds
 - c. Property Tax Releases/Refunds
 - d. Fiscal Year 2021-22 Budget Amendment #12
 - e. Renewal of Health Services Agreement with Southern Health Partners for Medical Services at the Orange County Detention Center
 - f. Table Application for Future Land Use Map and Zoning Atlas Amendment – Richardson (MA20-0006) – NC Highway 86 South, Near Fletcher Road
 - g. Orange County ABC Board Travel Policy

9. County Manager's Report

10. County Attorney's Report

11. *Appointments

12. Information Items

- May 24, 2022 BOCC Meeting Follow-up Actions List
- Tax Collector's Report – Numerical Analysis
- Tax Collector's Report – Measure of Enforced Collections
- Tax Assessor's Report – Releases/Refunds under \$100
- Memorandum – 2022-27 Master Aging Plan (MAP)

13. Closed Session

14. Adjournment

Note: Access the agenda through the County's web site, www.orangecountync.gov



***Subject to Being Moved to Earlier in the Meeting if Necessary**

Orange County Board of Commissioners' meetings and work sessions are available via live streaming video at orangecountync.gov/967/Meeting-Videos and Orange County Gov-TV on channels 1301 or 97.6 (Spectrum Cable).

**ORANGE COUNTY
BOARD OF COMMISSIONERS**

ACTION AGENDA ITEM ABSTRACT

Meeting Date: June 7, 2022

**Action Agenda
Item No. 4-a**

SUBJECT: Process for Realignment of Regional Workforce Development Boards

DEPARTMENT: Social Services

ATTACHMENT(S):

Orange County Employment Data
NC Department of Commerce Local
Leaders Letter
Workforce Realignment Presentation
Workforce Realignment Next Steps

INFORMATION CONTACT:

Nancy Coston, Social Services, 919-
245-2800
Sharron Hinton, Social Services, 919-
245-2800

PURPOSE: To receive a presentation from North Carolina Department of Commerce staff regarding the realignment of regional workforce development boards, options for Orange County for future alignment, and the approval process for proposed realignments.

BACKGROUND: Orange County is currently one of five counties in the Regional Partnership Workforce Development Board. The other counties are Alamance, Randolph, Montgomery and Moore. There are currently three Board members appointed by the Board of Commissioners: Katie Loovis (Chapel Hill Chamber of Commerce), Rhonda Sue Holaday (Summit Design and Engineering) and Orange County Social Services Director Nancy Coston.

The purpose of the Workforce Development Board is to help job seekers with employment, education, training and support to succeed in the job market while supplying skilled workers for employers. The Board also provides oversight for the regional allocation of Workforce Innovation and Opportunity Act funds. These funds provide services to all populations and have a particular focus on dislocated workers, youth and other job seekers with specific barriers.

In 2013, the Orange County Department of Social Services (DSS) won the competitive bid to operate the youth program in Orange County. In 2017, after a competitive bid process, DSS became the operator for all the adult and youth programs and the NCWorks Center, and has continued to provide these services and integrated them with the existing employment and support services at DSS and Skills Development Center. There are other grants and services provided directly by the regional partnership staff, including business support.

Recently the NCWorks Commission approved a realignment of counties within workforce boards. Staff from the Department of Commerce will provide information about the proposed realignment

and the impact on Orange County. Commerce staff will also review the steps required for Orange County to align with another area.

FINANCIAL IMPACT: There is no financial impact to this study and any potential impacts of realignment are unknown.

SOCIAL JUSTICE IMPACT: There is no Orange County Social Justice Goal impact associated with this item.

ENVIRONMENTAL IMPACT: There is no Orange County Environmental Responsibility Goal impact associated with this item.

RECOMMENDATION(S): The Manager recommends that the Board receive information from the Department of Commerce staff regarding realignment, and authorize staff to coordinate the realignment process as prescribed by the Department of Commerce and provide a recommendation to the Board of Commissioners.

<u>PY 2018</u>	<u>Jul-18</u>	<u>Aug-18</u>	<u>Sep-18</u>	<u>Oct-18</u>	<u>Nov-18</u>	<u>Dec-18</u>	<u>Jan-19</u>	<u>Feb-19</u>	<u>Mar-19</u>	<u>Apr-19</u>	<u>May-19</u>	<u>Jun-19</u>	<u>Total</u>
Job Seeker Engagement													
# of job seeker services provided WP	40	33	24	19	5	24	45	32	63	33	33	44	395
# of resume assistance WP	29	16	8	6	4	11	10	9	13	9	5	7	127
# of services provided	1193	1225	765	730	473	645	1012	1374	1264	1202	1048	44	10975
# of attained employment	0	1	0	0	0	0	0	10	15	2	1	0	29
													0
Business Engagement													
# of job order openings	713	770	542	753	668	465	697	688	806	919	1086	1057	9164
# of job referrals	123	89	64	134	37	25	60	243	69	48	44	52	988
# of services provided to employers	70	76	101	33	31	106	33	299	110	72	55	8	994
# of employers serviced	31	16	37	11	15	4	6	11	80	7	17	10	245
													0
Training													
# of current OJTs	0	1	2	2	2	2	1	1	0	1	1	3	16
# of WEX	17	11	9	11	10	9	7	8	9	8	7	1	107
# of occupational skills training provided	16	19	21	23	20	21	16	21	28	32	39	32	288
# of credentials earned	1	2	1	0	0	2	1	0	0	2	5	0	14
													0
Supportive Services													
# of CSS provided	8	10	4	2	7	1	11	6	13	10	19	168	259

Abbreviations & Definitions:

WP=Wagner Peyser (Employment service that provides employment services and career counseling to jobseekers, as well as, labor exchange services to jobseekers and employers)

OJT=On the Job Training (Businesses are offered a wage reimbursement incentive to help offset the cost of training new employees with limited skills. Wage reimbursement may range from 50% to 75%, depending on the size of the business and other factors.)

WEX=Work Experience (Planned, structured learning experience that occurs in a workplace for a specified, limited period of time. The salary is 100% subsidized through WIOA funds.)

CSS=Career Supportive Services (Assistance provided to eligible individuals to enable them to participate in training or any other employment activities such as transportation, childcare, housing, work-related tools/attire, school supplies, etc.)

NCWorks Career Center-Orange County
Tracking Report
July 1, 2019 – June 30, 2020

<u>PY 2019</u>	<i>Jul-19</i>	<i>Aug-19</i>	<i>Sep-19</i>	<i>Oct-19</i>	<i>Nov-19</i>	<i>Dec-19</i>	<i>Jan-20</i>	<i>Feb-20</i>	<i>Mar-20</i>	<i>Apr-20</i>	<i>May-20</i>	<i>Jun-20</i>	Total
<i>Job Seeker Engagement</i>													
# of job seeker services provided WP	44	67	42	27	44	32	29	22	34	0	0	1	342
# of resume assistance WP	14	20	8	5	10	8	5	1	8	0	0	0	79
# of services provided	1216	1313	867	1191	1088	889	1097	978	1640	1464	688	606	13037
# of attained employment	0	2	1	2	1	1	3	0	3	0	0	0	13
<i>Business Engagement</i>													
# of job order openings	986	949	848	870	759	653	927	735	609	371	432	458	8597
# of job referrals	49	60	29	53	61	38	67	66	163	71	41	38	736
# of services provided to employers	4	98	31	145	10	61	19	51	50	17	24	20	530
# of employers serviced	4	70	22	80	5	3	13	37	23	2	2	3	264
<i>Training</i>													
# of current OJTs	2	1	1	1	1	1	1	8	8	8	8	4	44
# of WEX	7	8	8	9	7	7	7	4	5	5	3	0	70
# of occupational skills training provided	35	45	32	35	47	41	36	36	38	43	44	30	462
# of credentials earned	12	6	3	0	7	3	1	0	1	0	4	5	42
<i>Supportive Services</i>													
# of CSS provided	13	13	1	4	24	25	26	17	16	12	2	2	155

Abbreviations & Definitions:

WP=Wagner Peyser (Employment service that provides employment services and career counseling to jobseekers, as well as, labor exchange services to jobseekers and employers)

OJT=On the Job Training (Businesses are offered a wage reimbursement incentive to help offset the cost of training new employees with limited skills. Wage reimbursement may range from 50% to 75%, depending on the size of the business and other factors.)

WEX=Work Experience (Planned, structured learning experience that occurs in a workplace for a specified, limited period of time. The salary is 100% subsidized through WIOA funds.)

CSS=Career Supportive Services (Assistance provided to eligible individuals to enable them to participate in training or any other employment activities such as transportation, childcare, housing, work-related tools/attire, school supplies, etc.)

NCWorks Career Center-Orange County
Tracking Report
July 1, 2020 – June 30, 2021

<u>PY 2020</u>	<u>Jul-20</u>	<u>Aug-20</u>	<u>Sep-20</u>	<u>Oct-20</u>	<u>Nov-20</u>	<u>Dec-20</u>	<u>Jan-21</u>	<u>Feb-21</u>	<u>Mar-21</u>	<u>Apr-21</u>	<u>May-21</u>	<u>Jun-21</u>	Total
Job Seeker Engagement													
# of job seeker services provided WP	27	52	34	65	67	46	62	96	92	84	55	67	747
# of resume assistance WP	5	7	3	12	20	10	17	23	19	25	21	22	184
# of services provided	1,153	1,138	1083	1691	1,627	1,210	1505	1711	2111	2831	2525	8626	27211
# of attained employment	1	3	2	1	1	0	4	2	2	4	3	4	27
Business Engagement													
# of job order openings	523	472	571	614	542	529	630	568	730	846	1417	1895	9337
# of job referrals	47	45	61	54	26	32	27	34	67	169	291	1885	2738
# of services provided to employers	6	147	74	35	93	31	35	158	34	165	61	113	952
# of employers serviced	4	12	7	1	2	1	4	5	9	6	8	14	73
Training													
# of current OJTs	1	1	1	1	1	1	2	2	1	1	1	1	14
# of WEX	0	0	0	0	1	2	2	3	3	3	3	4	21
# of occupational skills training provided	31	26	26	29	38	43	33	34	39	52	48	48	447
# of credentials earned	1	3	10	1	0	8	2	2	5	2	5	5	44
Supportive Services													
# of CSS provided	14	7	4	13	17	12	14	7	7	26	17	20	158

Abbreviations & Definitions:

WP=Wagner Peyser (Employment service that provides employment services and career counseling to jobseekers, as well as, labor exchange services to jobseekers and employers)

OJT=On the Job Training (Businesses are offered a wage reimbursement incentive to help offset the cost of training new employees with limited skills. Wage reimbursement may range from 50% to 75%, depending on the size of the business and other factors.)

WEX=Work Experience (Planned, structured learning experience that occurs in a workplace for a specified, limited period of time. The salary is 100% subsidized through WIOA funds.)

CSS=Career Supportive Services (Assistance provided to eligible individuals to enable them to participate in training or any other employment activities such as transportation, childcare, housing, work-related tools/attire, school supplies, etc.)

NCWorks Career Center-Orange County

Tracking Report

July 1, 2021- June 30, 2022

PY 2021	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Total
Job Seeker Engagement													
# of job seeker services provided WP	53	38	14	39	13	34	35	13	27	71			337
# of resume assistance WP	26	11	3	2	1	0	2	1	3	0			49
# of services provided	5,720	4,157	1,769	971	1,368	1,393	732	635	722	851			18318
# of attained employment	6	7	2	3	3	0	2	0	2	0			25
Business Engagement													
# of job order openings	904	1,074	1,038	950	835	746	983	953	1,040	611			9134
# of job referrals	1,696	1,130	381	81	424	386	65	41	30	46			4280
# of services provided to employers	149	134	41	60	31	77	96	73	57	12			730
# of employers serviced	19	15	9	31	9	10	4	5	7	5			114
Training													
# of current OJTs	3	3	2	2	2	2	0	0	0	0			14
# of WEX	7	6	4	3	1	0	0	0	0	0			21
# of occupational skills training provided	40	43	35	43	47	45	3	2	2	7			267
# of credentials earned	6	5	4	1	1	4	2	0	0	3			26
Supportive Services													
# of CSS provided	22	21	9	8	10	1	5	6	14	23			119

Abbreviations & Definitions:

WP=Wagner Peysner (Employment service that provides employment services and career counseling to jobseekers, as well as, labor exchange services to jobseekers and employers)

OJT=On the Job Training (Businesses are offered a wage reimbursement incentive to help offset the cost of training new employees with limited skills. Wage reimbursement may range from 50% to 75%, depending on the size of the business and other factors.)

WEX=Work Experience (Planned, structured learning experience that occurs in a workplace for a specified, limited period of time. The salary is 100% subsidized through WIOA funds.)

CSS=Career Supportive Services (Assistance provided to eligible individuals to enable them to participate in training or any other employment activities such as transportation, childcare, housing, work-related tools/attire, school supplies, etc.)



Dear Local Leaders,

When CEOs and business leaders visit North Carolina to explore opportunities to relocate or expand their businesses in our state, they almost always lead with one question: Does North Carolina have the skilled workforce I need to be successful? Thanks in part to our outstanding Community College System, world-class public and private universities, and a robust network of training providers and opportunities, the answer to that question is “yes.” But we are missing opportunities to align our workforce development system with our economic development activities more closely, and to create new synergies within those systems that will benefit North Carolina, our economy, our businesses, and our job seekers.

Last month, with Governor Cooper’s encouragement and after careful study, the NCWorks Commission approved a set of [guiding principles](#) for local governments to follow in considering realigning their current workforce development area boundaries. The Governor supports those guiding principles because he knows that when our state is well-organized and in sync, we can accomplish great things. Among the guiding principles are making sure workforce boards serve more than just a single county, aligning local workforce board areas with community college service areas, and reducing redundancy while enhancing administrative efficiency. These steps will enable our local workforce boards to better leverage federal dollars while enhancing workforce development initiatives and focusing on work-based-learning opportunities like on-the-job training, apprenticeships, and credential attainment. We can expand upon the good work that is already being done in many areas, while building a workforce system that is more consistent, simplified and navigable for businesses.

We cannot wait to take advantage of this opportunity. With unemployment levels approaching historic lows and employers searching for talent, now is the time to make significant updates to our workforce board system to ensure we are mobilizing the best and brightest possible workforce for North Carolina. We need innovative approaches to engaging prospective workers, businesses, and

leaders, like those highlighted in North Carolina's "[First in Talent](#)" Strategic Economic Development Plan, to keep North Carolina moving forward.

It is important to realize that this realignment will only happen with the agreement of local elected officials at the county (and, in some areas, city) level across North Carolina. Please engage your local elected officials, education leaders and workforce development professionals, and let them know that if we want North Carolina to continue having the economic development success we've been enjoying these last several years, it is vital that they lead now, and create a system that will work for all North Carolinians.

Sincerely,



Machelle Baker Sanders
Secretary, N.C. Department of Commerce



Christopher Chung
CEO, Economic Development Partnership of NC

METRICS SUPPORTING THE REALIGNMENT OF THE NCWORKS SYSTEM

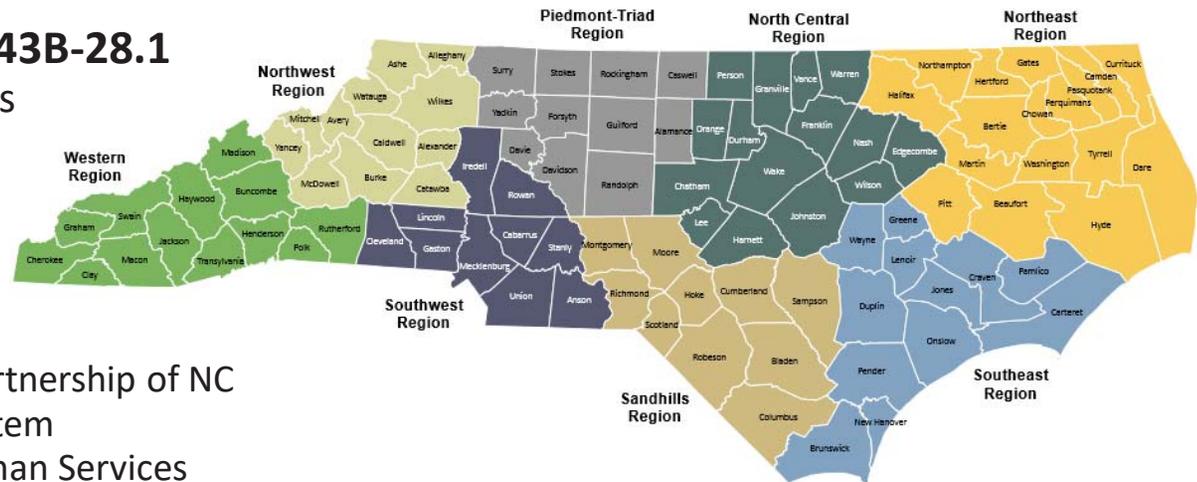
GEOGRAPHICAL ALIGNMENT WITH NORTH CAROLINA'S PROSPERITY ZONES
FOR ECONOMIC, EDUCATION AND GOVERNMENT EFFECTIVENESS



State Law:

NC Prosperity Zones: Economic, Education and Government Regionalism and Collaboration

NC General Statutes § 143B-28.1 8 Regional Prosperity Zones



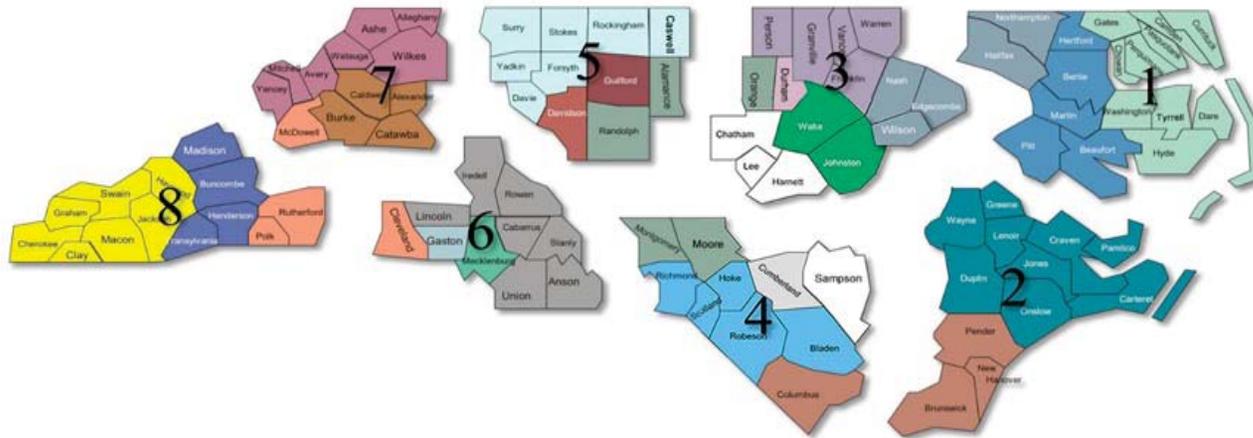
- NC Dept of Commerce
- Economic Development Partnership of NC
- NC Community College System
- NC Dept of Health and Human Services
- NC Dept of Public Instruction
- NC Dept of Transportation
- NC Dept of Environmental Quality
- NCSU Industry Expansion Solutions

Source: NC General Statutes § 143B-28.1
https://www.ncleg.gov/EnactedLegislation/Statutes/PDF/BySection/Chapter_143B/GS_143B-28.1.pdf



NORTH CAROLINA
DEPARTMENT of
COMMERCE

CURRENT: 23 WORKFORCE DEVELOPMENT BOARDS



- 1 – 10 Counties per board (does not promote regionalism)
- Vary in operational and procedural implementations (does not provide consistency)
- Management oversight and economic priorities differ (does not promote collaboration)
- Counties for current boards are located in as many as 3 different Prosperity Zones
- Prosperity Zones have 3-6 Workforce Boards represented with a single county or more
- 17 of the 23 Workforce Development Boards are located in a single Prosperity Zone; with 6 of those operating in a single county and 1 operating in 2 counties



NORTH CAROLINA
DEPARTMENT of
COMMERCE



Key Factors of Realignment

- The State is *not* mandating 8 Boards. Realignment does not necessarily mean one specific number of local workforce boards will be the result.
- Funding for rural counties will not be impacted by any Realignment changes. All counties receive funds based on established US DOL formulas.
- There will still be local control of all workforce boards and NCWorks Career Centers.
- We do not foresee massive layoffs with local workforce staff. There may be some administrative savings, over time.
- Following a request from local governments, the State has the statutory authority to implement realignment for individual boards. 20 CFR 679.240 allows the Governor to designate a local area, after the appropriate local elected officials make such a request.
- DWS will work with local governments to implement the NCWorks Commission's guiding principles regarding alignment.



Supporting Data

Connecting Workforce Development and Economic Development



NORTH CAROLINA
**DEPARTMENT of
COMMERCE**

WIOA Title I Funding Allocations

- Title I Funding Allocations are calculated at the county level using set federal formulas.
- The amounts each county receives are unaffected by realignment.

Before Realignment

County	PY 2021 Adult Funds
Orange	\$109,421.00

No Changes

After Realignment

County	PY 2021 Adult Funds
Orange	\$109,421.00



NORTH CAROLINA
DEPARTMENT of
COMMERCE

Commuting Patterns for Orange County Residents and Employees

- **78.9% (34,471)** of Orange County residents commute to another county for work
- **73.5% (25,581)** of individuals employed in Orange County commute from another county to work
- **50.90 (22,197)** of Orange County residents commute to Durham, Wake, Chatham, Lee Counties for employment
- **38.10% (13,256)** of individuals working in Orange County commute from Durham Wake, Chatham, Johnston, Person Counties for employment

Outflow

County of Employment for Orange Resident	Number Commuting	% of Orange Residents Commuting
Durham County, NC	13,309	30.50%
Wake County, NC	7,915	18.10%
Chatham County, NC	683	1.60%
Lee County, NC	290	0.70%
Sum	22,197	50.90%

Inflow

County of Residence	Number Commuting	Share of Orange County Employees
Durham County, NC	5,464	15.70%
Wake County, NC	4,920	14.10%
Chatham County, NC	1,658	4.80%
Johnston County, NC	716	2.10%
Person County, NC	498	1.40%
Sum	13,256	38.10%



Source: <https://onthemap.ces.census.gov/>

Opportunity: Companies Receiving Economic Development Incentives and NCWorks Workforce Development Services between 2017-2021

3 companies received state economic incentives in Orange County

0 of the companies (0%) have received NCWorks workforce services



Sources: NC Department of Commerce
NCWorks



NCWorks Commission Guiding Principles

The Governance and System Alignment Committee identified 8 guiding principles to support local leaders in their realignment efforts.



NORTH CAROLINA
**DEPARTMENT of
COMMERCE**

Guiding Principles NCWorks Commission Governance and System Alignment Committee

1. Seek to better the lives of North Carolinians through realignment
2. Expand local workforce development board access
3. Decrease redundancy among local workforce development boards within economic development areas
4. Better align community college and workforce development board service areas
5. Match local workforce development board outreach to area jobseeker and business customer needs
6. Ensure consistent service, strong visibility, and sufficient capacity among local workforce development boards
7. Allow flexibility for administrative entities
8. Consider further review of the broader workforce system



Benefits of Re-alignment of the NCWorks system

Fewer local workforce development boards will be **better-resourced to support economic development**, despite cuts in federal funds. As a result of realignment:

- **No** fewer participants served
- **No** fewer services provided
- **No** change in allocation per county methodology
- **No** change in control of training needed
- Greater administrative efficiencies, **economies of scale**
- USDOL, NC Governor's Office, Economic Development Partnership of NC, NC Community College System supportive of aligning workforce and economic development



Workforce Development Board Realignment Study Timeline

Activities	Timeframe
NCWorks Commission Chair announced that the Governance & System Alignment Committee will conduct a workforce development board system realignment study	November 2021
The Committee conducted in-depth interviews and surveys with workforce, economic development, and education leaders across the state.	November 2021 – February 2022
Governance & System Alignment Committee voted on the realignment guiding principles; Commission members and the public were then able to provide input for comment period of 14 calendar days	February - March 2022
NCWorks Commission meeting to consider/vote on realignment guiding principles	March 30, 2022
Chief Local Elected Officials may submit requests for any new Workforce Development Board Areas to the NCWorks Commission	March 30 – July 31, 2022
Department of Commerce to provide technical guidance on regional/local operations and planning. Target date for any new local areas becoming effective: July 1, 2023	April 2022-June 2023



QUESTIONS?



How to Start the Process of Redesignation (also known as Realignment) for Your County/Local Area

These recommended steps describe how any county may go about making the initial request for redesignation (realignment) of a local workforce area in North Carolina.¹

Ordinarily, the official making this request is the Chair of the county Board of Commissioners, unless by prior agreement, this role has been granted to the Mayor of a city within the county, or another official.

1. If you have not already done so, contact Chet Mottershead, Assistant Secretary of Workforce Solutions at the N.C. Department of Commerce, at chet.mottershead@nccommerce.com, for basic information on [realignment](#).
2. Consult with the following to consider the type of alignment that will work for your region in order to support workforce and economic development:
 - A. Your fellow elected officials within your county
 - B. Leader(s) from your local community college or other educational institutions
 - C. Local economic development official(s)

In your consultations, consider the eight guiding principles established in 2022 by the NCWorks Commission, found within the memorandum here: <https://www.nccommerce.com/documents/ncworks-commission-draft-memorandum-workforce-development-board-system-alignment-study>

Note: It is ultimately up to you, as your county's top official, who exactly to consult. While 100% agreement is not necessary, a significant amount of consensus will build a stronger case for your request.

3. Consult with the Chairs of the other counties (or Mayors, as the case may be) with which you would like to partner on a newly-constituted local area. All of the counties involved must agree to the boundaries of any *new* local area. Note, however, that this does not necessarily mean that all of the counties in your *current* local area must agree.
4. Send a letter to Tom Rabon, the Chair of the NCWorks Commission (*see attached example letter*). You may email this letter to NCWorksCommission@commerce.nc.gov. Please *cc* Dr. Annie Izod, Executive Director of the NCWorks Commission, at annie.izod@nccommerce.com and the Chief Local Elected Official of your *current* local area.

In this letter, you will:

- A. Describe the local area that you intend for your county to join or form.
 - B. Describe the consensus you have found within your county on the need to realign your local area.
 - C. Describe the informal agreement you have reached with other counties.
 - D. Describe the extent to which the new local area follows the eight guiding principles established by the NCWorks Commission.
5. Note that this does not complete the process. After a review of your letter, the N.C. Department of Commerce will work closely with you and other stakeholders to complete necessary documents **prior to August 1, 2022**. Then, the NCWorks Commission will consider your request. The target date for any new local areas to become effective following this process is **July 1, 2023**.

¹ See also: the [Workforce Innovation & Opportunity Act \(WIOA\) of 2014](#), the federal law governing the public workforce system.

**ORANGE COUNTY
BOARD OF COMMISSIONERS**

ACTION AGENDA ITEM ABSTRACT

Meeting Date: June 7, 2022

**Action Agenda
Item No.** 4-b

SUBJECT: Voluntary Agricultural District Designation – Multiple Farms

DEPARTMENT: DEAPR – Soil and Water
Conservation

ATTACHMENT(S):

- 1) Applications and Maps

INFORMATION CONTACT:

Jessica Perrin, (919) 245-2753
Peter Sandbeck, (919) 245-2517

PURPOSE: To consider applications from five (5) landowners/farms to certify qualifying farmland within the Caldwell, New Hope and Schley/Eno Voluntary Agricultural Districts; and enroll the lands in the Orange County Farmland Preservation Program's Voluntary Agricultural District program.

BACKGROUND: Orange County's Voluntary Farmland Preservation Program was started in 1992. To date there are 138 farms in both the Voluntary Agricultural District (VAD) and the Enhanced Voluntary Agricultural District (EVAD) program – totaling 16,845 * acres.

The County's Voluntary Farmland Protection Ordinance (VFPO) outlines a procedure for the Agricultural Preservation Board to review and approve applications for qualifying farmland, and to make recommendations to the Board of Commissioners concerning the establishment and modification of agricultural districts. Section VII of the VFPO contains the requirements for inclusion in a voluntary agricultural district. To be certified as qualifying farmland, a farm must:

- (1) Be located in the unincorporated area of Orange County;
- (2) Be used for bona fide farm purposes, as that term is defined in G.S. 106-743.4(a) and G.S. 160D-903;
- (3) Be in accordance with the minimum size requirements, which are as follows:
 - (a) Consist of at least (i) one contiguous acre of land in production for horticultural or agricultural purposes; or (ii) at least twenty total acres of land under management for forestry;
 - (b) In the event that a landowner has multiple tracts of qualifying farmland that are eligible, and those tracts are located within one mile or less of each other, then they may comprise a Voluntary Agricultural District.
- (4) Be managed in accordance with the Natural Resources Conservation Service and N.C. Division of Soil and Water Conservation defined erosion-control practices and have a current conservation farm plan and/or forestry management plan associated with the current usages and owner; and
- (5) Be the subject of a conservation agreement, as defined in N.C. Gen. Stat. § 121-35, between the County and the owner of such land that prohibits non-farm use or development of such land for a period of at least ten years, except for the creation of not more than three lots that meet applicable County zoning and subdivision regulations.

The Orange County Agricultural Preservation Board reviewed the findings of the staff assessments for the attached applications for the Orange County Voluntary Agricultural District program at its regular meeting in May, 2022. All farm applications were reviewed and verified to have met or exceeded the minimum criteria for certification into the program.

The Agricultural Preservation Board voted to recommend approval of the certification for these five (5) farms, and their inclusion in the Voluntary and/or the Enhanced Voluntary Agricultural District programs. The certification documentation is on file in the DEAPR/Soil and Water Conservation District office. The farms are described briefly below:

Brief Farm Descriptions:

- 1) Owners Jeanne and Larry Crabtree have submitted an application to enroll one (1) parcel of land totaling 14.46 acres as qualifying farmland for the Voluntary Agricultural District (VAD) in the Caldwell Agricultural District. The farm operation includes corn and soybeans.
- 2) Owner Jennifer Noah, Trustee of Sarah A. Clayton Trust, has submitted an application to enroll one (1) parcel of land totaling 14.46 acres as qualifying farmland for the Voluntary Agricultural District (VAD) in the Caldwell Agricultural District. The farm operation includes corn and soybeans.
- 3) Owners Richard and Jamie Holcomb of Coon Rock Farm have submitted an application to enroll three (3) parcels of land totaling 42.77 acres as qualifying farmland for the Voluntary Agricultural District (VAD) program in the New Hope Agricultural District. The farm operation includes vegetable production, pasture, and managed forestry and woodland.
- 4) Owners Glenn and Payton Rose have submitted an application to enroll one (1) parcel of land totaling 19.51 acres as qualifying farmland for the Voluntary Agricultural District (VAD) program in the New Hope Agricultural District. The farm operation includes vegetable and herb production and woodlands.
- 5) Owners William and Sandra Totten have submitted an application to enroll one (1) parcel of land totaling 29.64 acres as qualifying farmland for the Voluntary Agricultural District (VAD) program in the Schley/Eno Agricultural District. The farm operation includes managed forestry and woodland.

FINANCIAL IMPACT: There is no fiscal impact associated with this item. Voluntary Agricultural Districts are non-monetary and non-binding conservation agreements. Enhanced Voluntary Agricultural Districts are non-monetary and are binding 10-year conservation agreements.

SOCIAL JUSTICE IMPACT: The following Orange County Social Justice Goal is applicable to this item:

- **GOAL: ENSURE ECONOMIC SELF-SUFFICIENCY**
The creation and preservation of infrastructure, policies, programs and funding necessary for residents to provide shelter, food, clothing and medical care for themselves and their dependents.

The Orange County Voluntary Agricultural District Program ordinance conserves, protects and encourages the preservation and improvement of agricultural land within the County boundaries

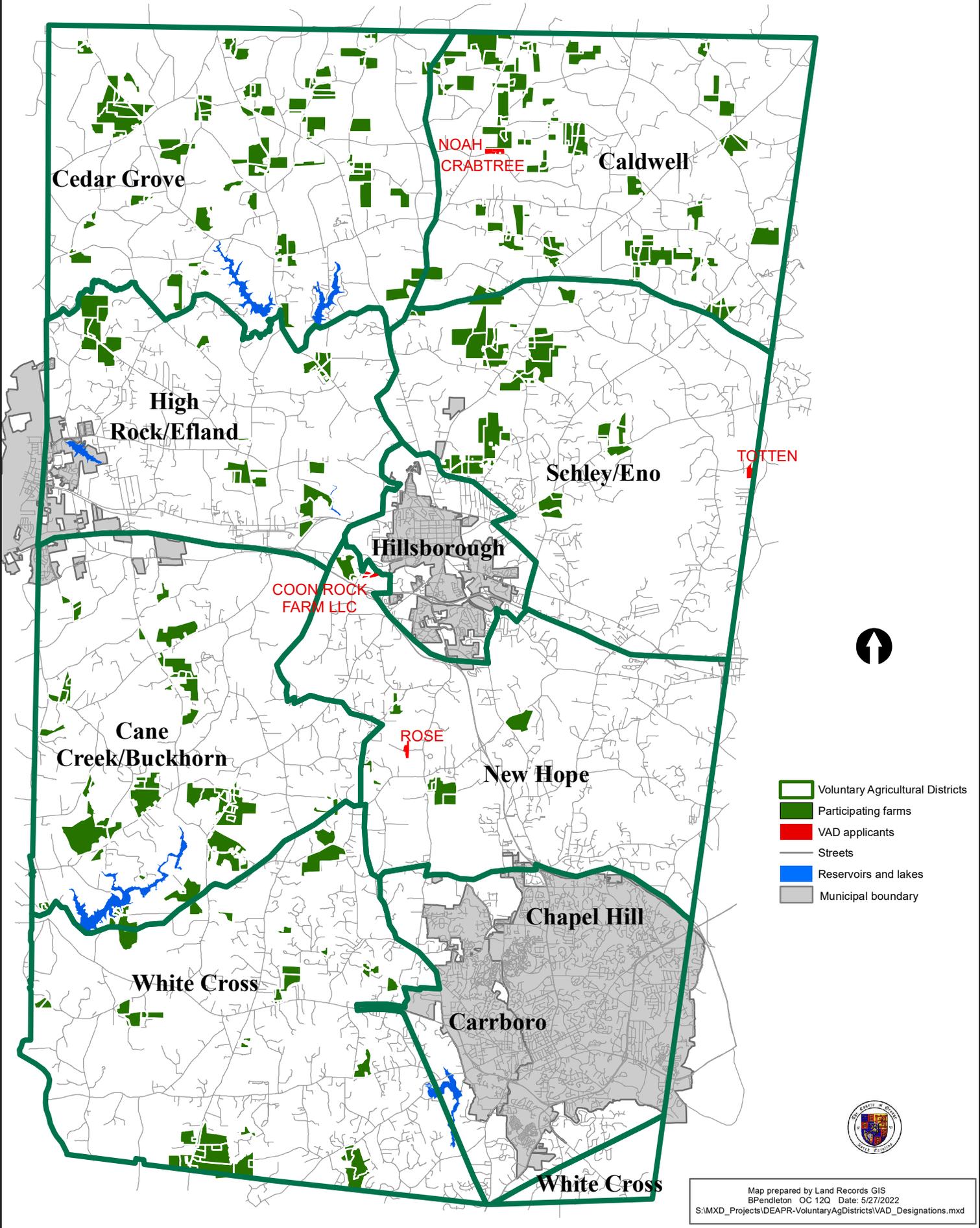
as a critical component of the County's cultural and rural character and its economy by virtue of the production of food, fiber and other products. The purpose of this Ordinance is to reduce the loss of productive and existing farmland by promoting agricultural values and the general welfare of the County, recognize the existence of important farmlands by seeking to minimize risks of nuisance suits that arise from the onset of other land uses, encourage participation in voluntary programs to preserve and protect farmland from non-farm development and increase identity and awareness of the agricultural community, and its role in the economic and cultural quality of life for all County residents (from the Orange County Farmland Preservation/VAD program ordinance).

RECOMMENDATION(S): The Manager recommends that the Board certify the five (5) farm properties noted above totaling 121 acres*; designate them as Voluntary Agricultural District farms within the Caldwell, New Hope, and Schley/Eno Voluntary Agricultural Districts; and enroll the lands in the Orange County Farmland Preservation Program's Voluntary Agricultural District (VAD) program.

With approval of these farms, the Orange County Farmland Preservation program will have enrolled 143 farms, totaling 14,371 acres* in the VAD and 2,595* acres in the EVAD for a total of 16,966 acres* in the program.

*acres are rounded numbers

Voluntary Agricultural Districts



- Voluntary Agricultural Districts
- Participating farms
- VAD applicants
- Streets
- Reservoirs and lakes
- Municipal boundary



Application for Orange County
Farmland Preservation Program
Voluntary and Enhanced Voluntary Agricultural District Program

INSTRUCTIONS:

Before completing the application, please review the VAD/EVAD brochure provided;
Complete the form as completely as possible; sign and date the form, and return to:

Orange County Dept. of Environment, Agriculture, Parks and Recreation
Soil and Water Conservation Division
P.O. Box 8181 (1020 US 70 West)
Hillsborough, NC 27278 Phone: 919-245-2750

APPLICANT:

Name: Larry Donald Crabtree + Jeanne Allison Crabtree

Address: 2316 Hawkins Road

City: Hurdle Mills State: Nc Zip Code: 27541

Phone Number (Day): (919) 302-6924 (Evening): (919) 732-4959

E-Mail: Jcrabtree@centurylink.net

PROPERTY INFORMATION:

Property Location/Address(s): 2316 Hawkins Road

Agriculture District Township: Caldwell / Cedar Grove Township

Parcel Identification Number (PIN): 9879721640 Acres 14.46

Parcel Identification Number (PIN): _____ Acres _____

Total Number of Acres on all tracts of land: _____

Does this land have a plan on file with the USDA-Natural Resources Conservation Service or the NC Forest Service?

Yes: No: _____ If "No", please complete last page of form

Is the land enrolled in Present Use Value taxation program with Orange County Tax Office?

Yes: No: _____ If "No", please complete last page of form

CONSERVATION AGREEMENT DETAIL of VAD and EVAD:

Voluntary Agricultural District (VAD) conservation agreements are for a period of ten years. The landowner may revoke the agreement through a written request to the Orange County Agricultural Preservation Board. A Conservation Agreement for land within a Voluntary Agricultural District shall be automatically renewed for an additional term of ten years unless either the Agricultural Preservation Board or the landowner(s) gives written notice to the contrary prior to the termination date of the Conservation Agreement. At the end of each ten-year term, the Conservation Agreement shall automatically renew for an additional ten-year term unless notice of termination is given.

Enhanced Voluntary Agricultural District (EVAD) conservation agreements are for a period of ten years, but cannot be revoked during the term of the agreement. EVAD enrollment, however, offers landowners additional benefits such as a higher percentage of cost-share funds under the Agricultural Cost Share Program. A Conservation Agreement for an Enhanced Voluntary Agricultural District shall be deemed automatically renewed for an additional term of three years unless either the Agricultural Preservation Board or the landowner(s) gives written notice to the contrary prior to the termination date of the Conservation Agreement. At the end of each three-year term the Conservation Agreement shall automatically renew for an additional three-year term unless notice of termination is given.

I [We] have read the Conservation Agreement details above and I [we] understand the benefits of the VAD and/or EVAD program.

Please mark which designation you are requesting enrollment and sign below.

I [WE] ARE SEEKING DESIGNATION AS A **VOLUNTARY AGRICULTURAL DISTRICT**
 I [WE] ARE SEEKING DESIGNATION AS AN **ENHANCED VOLUNTARY AGRICULTURAL DISTRICT**

Signature: Larry Donald Crabtree DATE 3-4-22
Jeanne A. Crabtree
Print name: LARRY Donald Crabtree
Jeanne Allison Crabtree

OWNER[S] CERTIFICATION:

I [We], the applicant[s] and landowner(s), hereby certify that, to the best of my [our] knowledge, the foregoing application is complete and accurate. (All landowners or a designated representative of the family may sign this application.)

Signature: Larry Donald Crabtree Date: _____
Signature: Jeanne A. Crabtree Date: 3-4-22
Signature: _____ Date: _____
Signature: _____ Date: _____
Signature: _____ Date: _____

**Please complete this section for general information about your farm and to help staff
Update or develop a conservation plan for the farm.**

1. How long have you owned your farm? 32 years
2. How long have you lived on your farm? _____ years *Donnie - 53 years*
3. How many acres on your farm are under cultivation? 14.46 acres (estimate) *Jeanne - life - 72 years*
4. What are the major crops you plant each year?
CORN, Soybeans,
6. How many acres on your farm are used for pasture? 0 acres (estimate)
7. How many acres on your farm are used for woodland/forestry? 0 acres (estimate)
8. If your family has owned and operated the farm over 100 years, would you be interested in the Century Farm Program? This is an Orange County and NC Dept. of Agriculture recognition program for family farms that have continued to farm for over 100 years. yes no

Volunteer opportunity:

The Orange County Agricultural Preservation Board (APB) is made up of volunteers, who are interested in the counties' agricultural concerns: protection, preservation, economic sustainability, and the future of farming and agricultural in Orange County.

If you are interested in being a potential member of the Agricultural Preservation Board, please indicate and signing below.

- Yes, please inform me when a position on the APB is available.
 No, thank you- not at this time.

Signature: _____

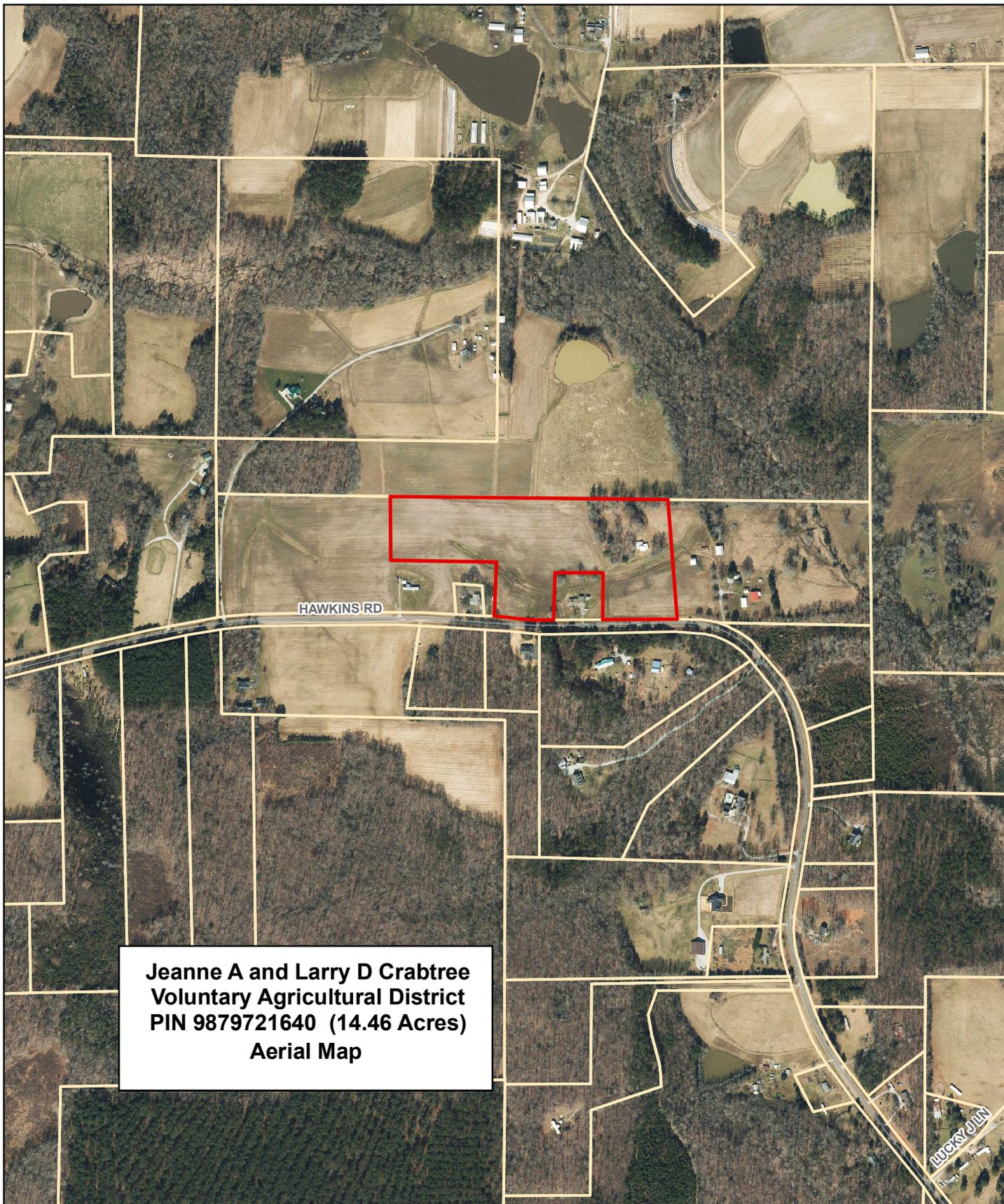
Ferry Donald Crabtree
Jeanne A. Crabtree

For questions or more information, please contact:

Orange County Department of Environment, Agriculture, Parks and Recreation
 Soil and Water Conservation Division
 P.O. Box 8181 (306 Revere Road)
 Hillsborough, NC 27278 (919) 245-2750 (Office) (919) 644-3351 (fax)

For more detailed information about the Voluntary Farmland Program:

Please refer to the Orange County Voluntary Farmland Preservation Program Ordinance, which can be found in Chapter 48 of the Orange County Code of Ordinances, at the following link: <http://library.municode.com/index.aspx?clientId=14983> or staff can provide a copy for you.



**Jeanne A and Larry D Crabtree
 Voluntary Agricultural District
 PIN 9879721640 (14.46 Acres)
 Aerial Map**

 Jeanne A and Larry D Crabtree (14.46 Acres)

2021 aerial

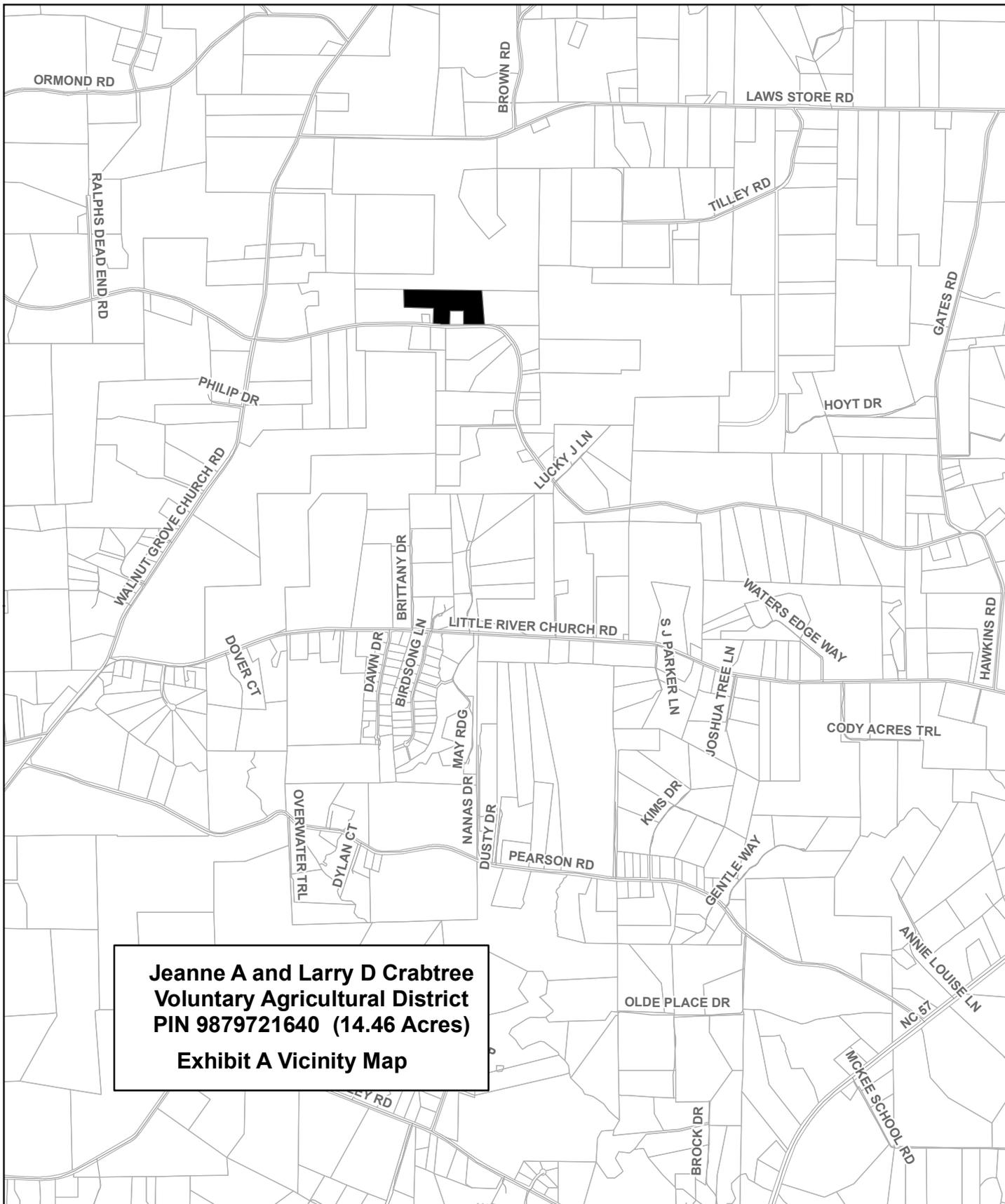
1 inch = 657 feet



DEAPR
 Land Records GIS Div.

Date: 5/17/2022





**Jeanne A and Larry D Crabtree
 Voluntary Agricultural District
 PIN 987921640 (14.46 Acres)
 Exhibit A Vicinity Map**

 Jeanne A and Larry D Crabtree (14.46 Acres)



1 inch = 2,343 feet

DEAPR
 Land Records GIS Div.
 Date: 5/17/2022



Application for Orange County
Farmland Preservation Program
Voluntary and Enhanced Voluntary Agricultural District Program

INSTRUCTIONS:

Before completing the application, please review the VAD/EVAD brochure provided;
Complete the form as completely as possible; sign and date the form, and return to:

Orange County Dept. of Environment, Agriculture, Parks and Recreation
Soil and Water Conservation Division
P.O. Box 8181 (1020 US 70 West)
Hillsborough, NC 27278 Phone: 919-245-2750

APPLICANT:

Name: Jennifer Noah, Trustee Sarah A Clayton Trust
Address: 2155 Gifford Drive
City: Haw River State: NC Zip Code: 27258
Phone Number (Day): cell -> (Evening): (615) 390-9035
E-Mail: jen.noah72@yahoo.com

PROPERTY INFORMATION:

Property Location/Address(s): 2206 Hawkins Road, Hurdle Mills NC

Agriculture District/Township: Cedar Grove / Caldwell

Parcel Identification Number (PIN): 9879528630 Acres 14.46

Parcel Identification Number (PIN): _____ Acres _____

Total Number of Acres on all tracts of land: _____

Does this land have a plan on file with the USDA-Natural Resources Conservation Service or the NC Forest Service?

Yes: ✓ No: _____ If "No", please complete last page of form

Is the land enrolled in Present Use Value taxation program with Orange County Tax Office?

Yes: ✓ No: _____ If "No", please complete last page of form

CONSERVATION AGREEMENT DETAIL of VAD and EVAD:

Voluntary Agricultural District (VAD) conservation agreements are for a period of ten years. The landowner may revoke the agreement through a written request to the Orange County Agricultural Preservation Board. A Conservation Agreement for land within a Voluntary Agricultural District shall be automatically renewed for an additional term of ten years unless either the Agricultural Preservation Board or the landowner(s) gives written notice to the contrary prior to the termination date of the Conservation Agreement. At the end of each ten-year term, the Conservation Agreement shall automatically renew for an additional ten-year term unless notice of termination is given.

Enhanced Voluntary Agricultural District (EVAD) conservation agreements are for a period of ten years, but cannot be revoked during the term of the agreement. EVAD enrollment, however, offers landowners additional benefits such as a higher percentage of cost-share funds under the Agricultural Cost Share Program. A Conservation Agreement for an Enhanced Voluntary Agricultural District shall be deemed automatically renewed for an additional term of three years unless either the Agricultural Preservation Board or the landowner(s) gives written notice to the contrary prior to the termination date of the Conservation Agreement. At the end of each three-year term the Conservation Agreement shall automatically renew for an additional three-year term unless notice of termination is given.

I [We] have read the Conservation Agreement details above and I [we] understand the benefits of the VAD and/or EVAD program.

Please mark which designation you are requesting enrollment and sign below.

I [WE] ARE SEEKING DESIGNATION AS A **VOLUNTARY AGRICULTURAL DISTRICT**

I [WE] ARE SEEKING DESIGNATION AS AN **ENHANCED VOLUNTARY AGRICULTURAL DISTRICT**

Signature: Jennifer Noah TTEE DATE 3/18/2022
Print name: Jennifer Noah TTEE

OWNER[S] CERTIFICATION:

I [We], the applicant[s] and landowner(s), hereby certify that, to the best of my [our] knowledge, the foregoing application is complete and accurate. (All landowners or a designated representative of the family may sign this application.)

Signature: Jennifer Noah TTEE Date: 3/18/2022
Signature: _____ Date: _____
Signature: _____ Date: _____
Signature: _____ Date: _____
Signature: _____ Date: _____

Please complete this section for general information about your farm and to help staff Update or develop a conservation plan for the farm.

1. How long have you owned your farm? 9 years
2. How long have you lived on your farm? 73 years *Sarah Clayton*
3. How many acres on your farm are under cultivation? 14 acres (estimate)
4. What are the major crops you plant each year?
Corn, soybeans
6. How many acres on your farm are used for pasture? 0 acres (estimate)
7. How many acres on your farm are used for woodland/forestry? 0 acres (estimate)
8. If your family has owned and operated the farm over 100 years, would you be interested in the Century Farm Program? This is an Orange County and NC Dept. of Agriculture recognition program for family farms that have continued to farm for over 100 years. yes no

Volunteer opportunity:

The Orange County Agricultural Preservation Board (APB) is made up of volunteers, who are interested in the counties' agricultural concerns: protection, preservation, economic sustainability, and the future of farming and agricultural in Orange County.

If you are interested in being a potential member of the Agricultural Preservation Board, please indicate and signing below.

- Yes, please inform me when a position on the APB is available.
 No, thank you- not at this time.

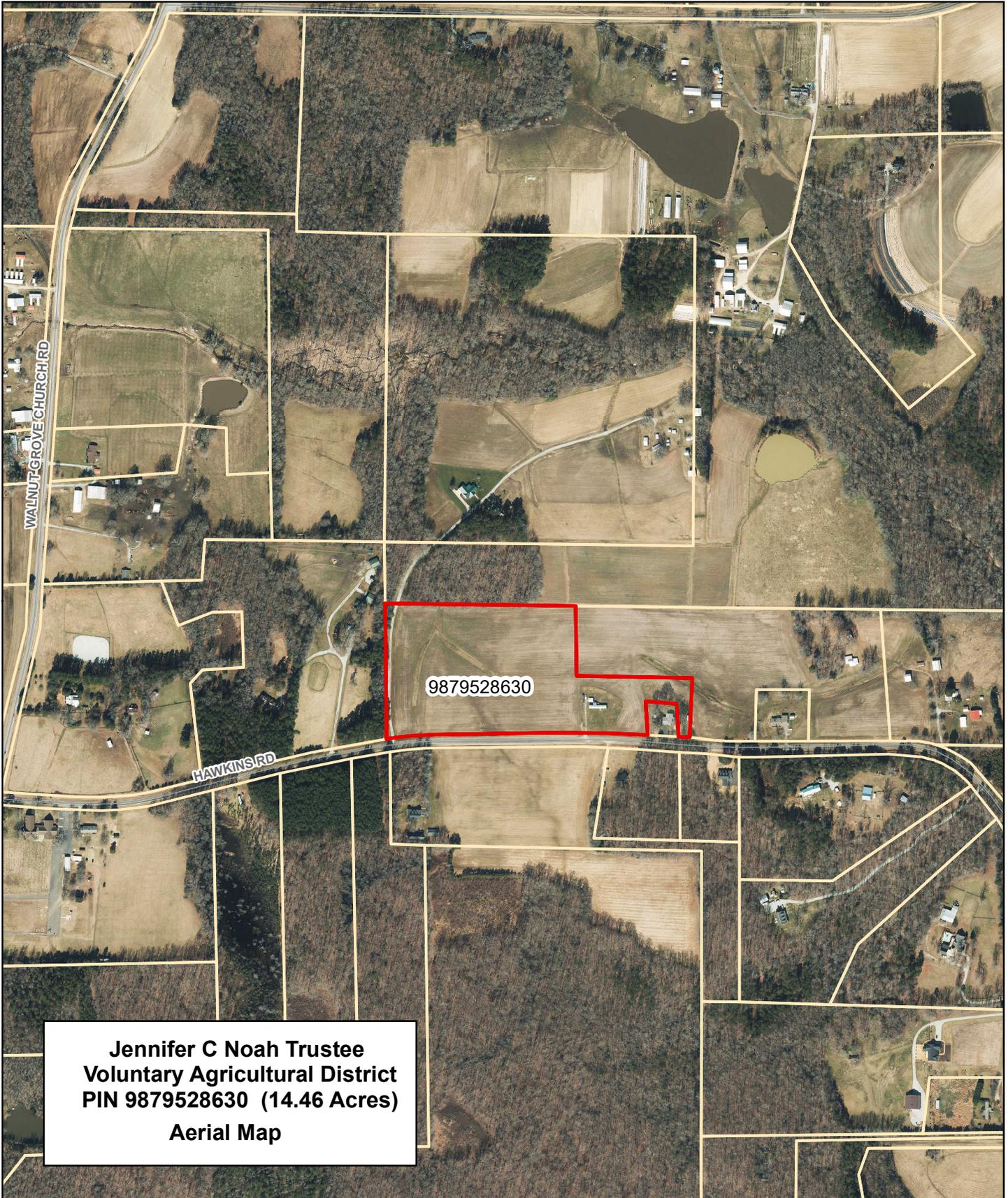
Signature: Jennifer Noah TEE

For questions or more information, please contact:

Orange County Department of Environment, Agriculture, Parks and Recreation
 Soil and Water Conservation Division
 P.O. Box 8181 (306 Revere Road)
 Hillsborough, NC 27278 (919) 245-2750 (Office) (919) 644-3351 (fax)

For more detailed information about the Voluntary Farmland Program:

Please refer to the Orange County Voluntary Farmland Preservation Program Ordinance, which can be found in Chapter 48 of the Orange County Code of Ordinances, at the following link: <http://library.municode.com/index.aspx?clientId=14983> or staff can provide a copy for you.



9879528630

**Jennifer C Noah Trustee
 Voluntary Agricultural District
 PIN 9879528630 (14.46 Acres)
 Aerial Map**

 Jennifer C Noah Trustee (14.46 Acres)

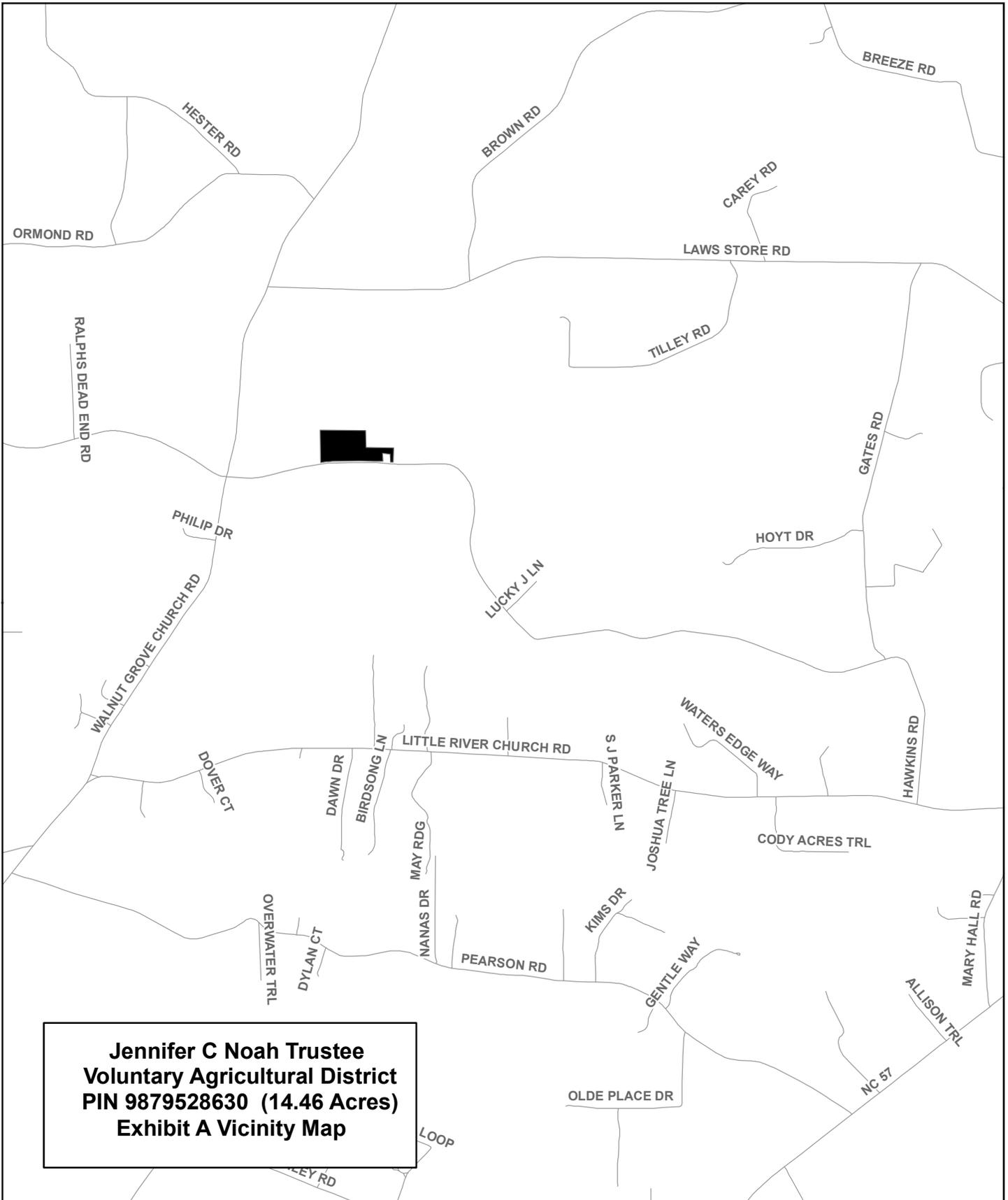
2021 aerial

1 inch = 598 feet



DEAPR
 Land Records GIS Div.
 Date: 5/17/2022





**Jennifer C Noah Trustee
 Voluntary Agricultural District
 PIN 9879528630 (14.46 Acres)
 Exhibit A Vicinity Map**

 Jennifer C Noah Trustee (14.46 Acres)

1 inch = 2,500 feet



DEAPR
 Land Records GIS Div.
 Date: 5/17/2022



**Application for Orange County
Farmland Preservation Program
Voluntary and Enhanced Voluntary Agricultural District Program**

INSTRUCTIONS:

Before completing the application, please review the VAD/EVAD brochure provided;
Complete the form as completely as possible; sign and date the form, and return to:

Orange County Dept. of Environment, Agriculture, Parks and Recreation
Soil and Water Conservation District
Attn: Jessica Perrin
1020 US 70 West
Hillsborough, NC 27278

APPLICANT:

Name: Richard and Jamie Holcomb – Coon Rock Farm LLC

Address: 1021 Dimmocks Mill Rd

City: Hillsborough State: NC Zip Code: 27278

Phone Number (Day): 919-426-1622 (Evening): same

E-Mail: jamiedement@mac.com and richard@coonrockfarm.com

PROPERTY INFORMATION:

Property Location/Address(s): 1021 Dimmocks Mill Rd

Agriculture District /Township: New Hope Agricultural District/Hillsborough

Parcel Identification Number (PIN): 9864224688 Acres 24.99

Parcel Identification Number (PIN): 9864124872 Acres 10.01

Parcel Identification Number (PIN): 9864122318 Acres 7.77

Parcel Identification Number (PIN): _____ Acres _____

Total Number of Acres on all tracts of land: 42.77

Does this land have a plan on file with the USDA-Natural Resources Conservation Service or the NC Forest Service?

Yes: X No: _____ If "No", please complete last page of form

Is the land enrolled in Present Use Value taxation program with Orange County Tax Office?

Yes: X No: _____ If "No", please complete last page of form

CONSERVATION AGREEMENT DETAIL of VAD and EVAD:

Voluntary Agricultural District (VAD) conservation agreements are for a period of ten years. The landowner may revoke the agreement through a written request to the Orange County Agricultural Preservation Board. A Conservation Agreement for land within a Voluntary Agricultural District shall be automatically renewed for an additional term of ten years unless either the Agricultural Preservation Board or the landowner(s) gives written notice to the contrary prior to the termination date of the Conservation Agreement. At the end of each ten-year term, the Conservation Agreement shall automatically renew for an additional ten-year term unless notice of termination is given.

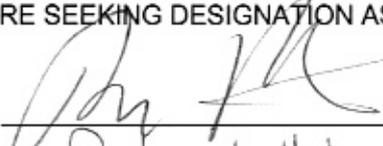
Enhanced Voluntary Agricultural District (EVAD) conservation agreements are for a period of ten years, but cannot be revoked during the term of the agreement. EVAD enrollment, however, offers landowners additional benefits such as a higher percentage of cost-share funds under the Agricultural Cost Share Program. A Conservation Agreement for an Enhanced Voluntary Agricultural District shall be deemed automatically renewed for an additional term of three years unless either the Agricultural Preservation Board or the landowner(s) gives written notice to the contrary prior to the termination date of the Conservation Agreement. At the end of each three-year term the Conservation Agreement shall automatically renew for an additional three-year term unless notice of termination is given.

I [We] have read the Conservation Agreement details above and I [we] understand the benefits of the VAD and/or EVAD program.

Please mark which designation you are requesting enrollment and sign below.

I [WE] ARE SEEKING DESIGNATION AS A **VOLUNTARY AGRICULTURAL DISTRICT**

I [WE] ARE SEEKING DESIGNATION AS AN **ENHANCED VOLUNTARY AGRICULTURAL DISTRICT**

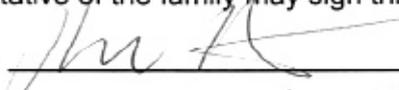
Signature: 

DATE 5/16/22

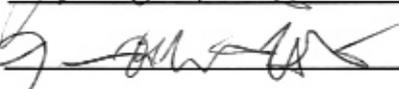
Print name: Richard Alderson

OWNER[S] CERTIFICATION:

I [We], the applicant[s] and landowner(s), hereby certify that, to the best of my [our] knowledge, the foregoing application is complete and accurate. (All landowners or a designated representative of the family may sign this application.)

Signature: 

Date: 5/16/22

Signature: 

Date: 5/16/22

Signature: _____

Date: _____

Signature: _____

Date: _____

Signature: _____

Date: _____

Please complete this section for general information about your farm and to help staff Update or develop a conservation plan for the farm.

1. How long have you owned your farm? __17__ years
2. How long have you lived on your farm? __17__ years
3. How many acres on your farm are under cultivation? __10__ acres (estimate)
4. What are the major crops you plant each year?
Tomatoes, greens, rotatoes (carrots, beets, turnips), squash, peppers, cucumbers, melons, lettuces, cabbage, broccoli
6. How many acres on your farm are used for pasture? __10__ acres (estimate)
7. How many acres on your farm are used for woodland/forestry? _25_ acres (estimate)
8. If your family has owned and operated the farm over 100 years, would you be interested in the Century Farm Program? This is an Orange County and NC Dept. of Agriculture recognition program for family farms that have continued to farm for over 100 years. ___ yes ___no

Volunteer opportunity:

The Orange County Agricultural Preservation Board (APB) is made up of volunteers, who are interested in the counties' agricultural concerns: protection, preservation, economic sustainability, and the future of farming and agricultural in Orange County.

If you are interested in being a potential member of the Agricultural Preservation Board, please indicate and signing below.

- Yes, please inform me when a position on the APB is available.
 No, thank you- not at this time.

Signature: _____

For questions or more information, please contact:

Orange County Department of Environment, Agriculture, Parks and Recreation
 Soil and Water Conservation Division
 P.O. Box 8181 (306 Revere Road)
 Hillsborough, NC 27278 (919) 245-2753 (Office) (919) 644-3351 (fax)

For more detailed information about the Voluntary Farmland Program:

Please refer to the Orange County Voluntary Farmland Preservation Program Ordinance, which can be found in Chapter 48 of the Orange County Code of Ordinances, at the following link: <http://library.municode.com/index.aspx?clientId=14983> or staff can provide a copy for you.



Coon Rock Farm, LLC
Voluntary Agricultural District
PIN 9864224688 (24.99 acres)
PIN 9864124872 (10.01 acres)
PIN 9864122318 (7.77 acres)
Aerial Map

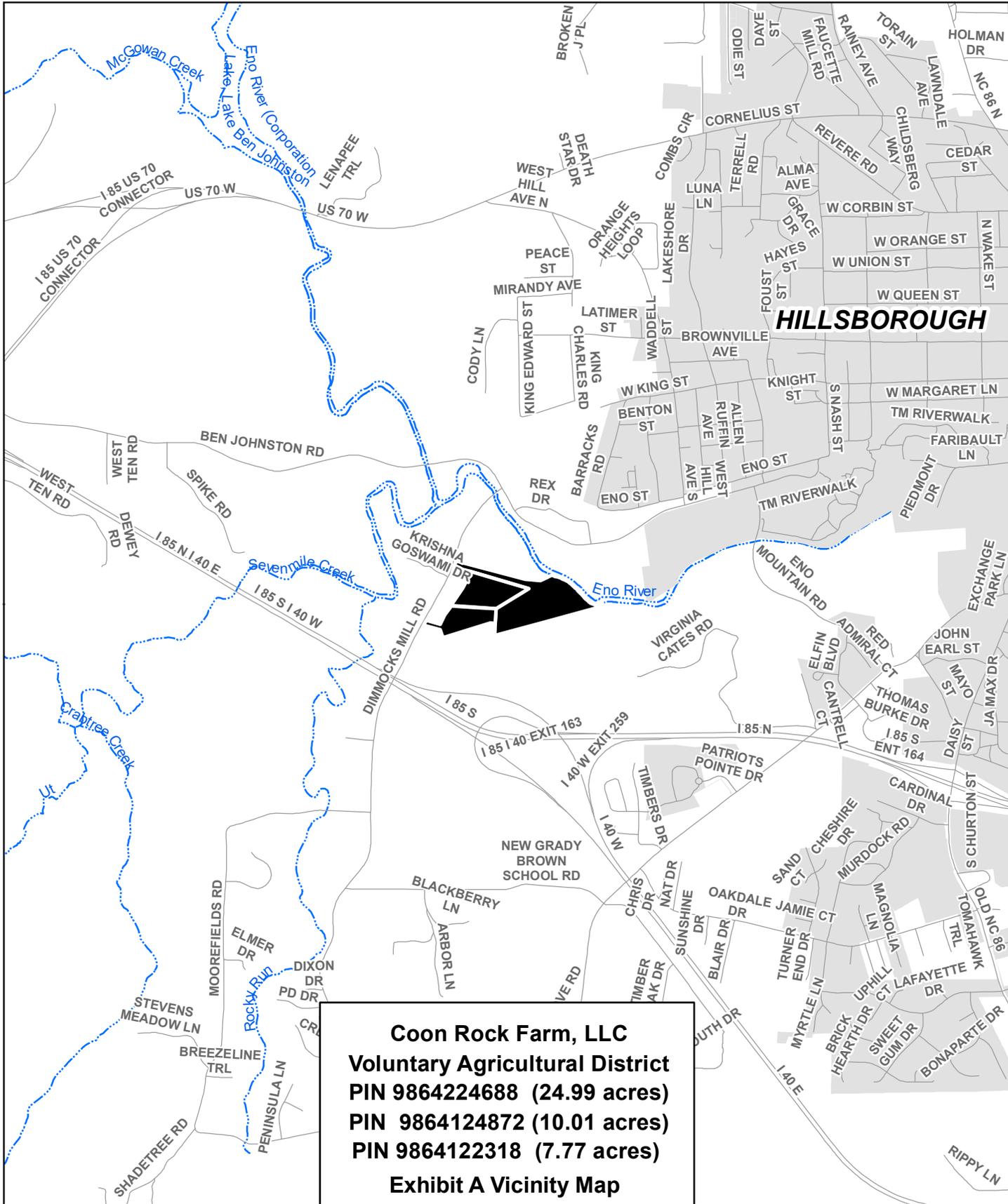
 Coon Rock Farm LLC (42.77 acres)

1 inch = 430 feet



DEAPR
 Land Records GIS Div.
 Date: 5/19/2022





Coon Rock Farm LLC (42.77 acres)

1 inch = 2,197 feet



DEAPR
 Land Records GIS Div.

Date: 5/19/2022



**Application for Orange County
Farmland Preservation Program
Voluntary and Enhanced Voluntary Agricultural District Program**

INSTRUCTIONS:

Before completing the application, please review the VAD/EVAD brochure provided;
Complete the form as completely as possible; sign and date the form, and return to:

Orange County Dept. of Environment, Agriculture, Parks and Recreation
Soil and Water Conservation Division
P.O. Box 8181 (306 Revere Road)
Hillsborough, NC 27278 Phone: 919-245-2750

APPLICANT:

Name: Glenn Rose and Payton Rose
Address: 421 C D Farms Rd.
City: Hillsborough State: NC Zip Code: 27278
Phone Number (Day): 919-314-7838 (Evening): _____
E-Mail: heyroseproduce@gmail.com

PROPERTY INFORMATION:

Property Location/Address(s): 421 C D Farms Rd. Hillsborough, NC 27278
Agriculture District /Township: New Hope/Hillsborough

- Parcel Identification Number (PIN): 9862611999 Acres 19.5
- Parcel Identification Number (PIN): _____ Acres _____

Total Number of Acres on all tracts of land: 19.5

Does this land have a plan on file with the USDA-Natural Resources Conservation Service or the NC Forest Service?

Yes: _____ No: X If "No", please complete last page of form

Is the land enrolled in Present Use Value taxation program with Orange County Tax Office?

Yes: _____ No: X If "No", please complete last page of form

CONSERVATION AGREEMENT DETAIL of VAD and EVAD:

Voluntary Agricultural District (VAD) conservation agreements are for a period of ten years. The landowner may revoke the agreement through a written request to the Orange County Agricultural Preservation Board. A Conservation Agreement for land within a Voluntary Agricultural District shall be automatically renewed for an additional term of ten years unless either the Agricultural Preservation Board or the landowner(s) gives written notice to the contrary prior to the termination date of the Conservation Agreement. At the end of each ten-year term, the Conservation Agreement shall automatically renew for an additional ten-year term unless notice of termination is given.

Enhanced Voluntary Agricultural District (EVAD) conservation agreements are for a period of ten years, but cannot be revoked during the term of the agreement. EVAD enrollment, however, offers landowners additional benefits such as a higher percentage of cost-share funds under the Agricultural Cost Share Program. A Conservation Agreement for an Enhanced Voluntary Agricultural District shall be deemed automatically renewed for an additional term of three years unless either the Agricultural Preservation Board or the landowner(s) gives written notice to the contrary prior to the termination date of the Conservation Agreement. At the end of each three-year term the Conservation Agreement shall automatically renew for an additional three-year term unless notice of termination is given.

I [We] have read the Conservation Agreement details above and I [we] understand the benefits of the VAD and/or EVAD program.

Please mark which designation you are requesting enrollment and sign below.

X I [WE] ARE SEEKING DESIGNATION AS A **VOLUNTARY AGRICULTURAL DISTRICT**

I [WE] ARE SEEKING DESIGNATION AS AN **ENHANCED VOLUNTARY AGRICULTURAL DISTRICT**

Signature: Glenn Rose

DATE 09/08/2021

Print name: Glenn Rose

OWNER[S] CERTIFICATION:

I [We], the applicant[s] and landowner(s), hereby certify that, to the best of my [our] knowledge, the foregoing application is complete and accurate. (All landowners or a designated representative of the family may sign this application.)

Signature: Glenn Rose

Date: 09/08/2021

Signature: J. Rose

Date: 09/08/2021

Signature: _____

Date: _____

Signature: _____

Date: _____

Signature: _____

Date: _____

Please complete this section for general information about your farm and to help staff Update or develop a conservation plan for the farm.

1. How long have you owned your farm? 2 years
2. How long have you lived on your farm? X years
3. How many acres on your farm are under cultivation? 1 acres (estimate)
4. What are the major crops you plant each year?
 Vegetables and Herbs
6. How many acres on your farm are used for pasture? 2 acres (estimate)
7. How many acres on your farm are used for woodland/forestry? 7 acres (estimate)
8. If your family has owned and operated the farm over 100 years, would you be interested in the Century Farm Program? This is an Orange County and NC Dept. of Agriculture recognition program for family farms that have continued to farm for over 100 years. yes X no

Volunteer opportunity:

The Orange County Agricultural Preservation Board (APB) is made up of volunteers, who are interested in the counties' agricultural concerns: protection, preservation, economic sustainability, and the future of farming and agricultural in Orange County.

If you are interested in being a potential member of the Agricultural Preservation Board, please indicate and signing below.

- Yes, please inform me when a position on the APB is available.
 No, thank you- not at this time.

Signature: Alan Rose

For questions or more information, please contact:

Orange County Department of Environment, Agriculture, Parks and Recreation
 Soil and Water Conservation Division
 P.O. Box 8181 (306 Revere Road)
 Hillsborough, NC 27278 (919) 245-2750 (Office) (919) 644-3351 (fax)

For more detailed information about the Voluntary Farmland Program:

Please refer to the Orange County Voluntary Farmland Preservation Program Ordinance, which can be found in Chapter 48 of the Orange County Code of Ordinances, at the following link: <http://library.municode.com/index.aspx?clientId=14983> or staff can provide a copy for you.



Aerial Map
Glenn and Payton Rose
Voluntary Agricultural District
PIN 9862611999 (19.51 acres)

 PIN 9862611999 (19.51 acres)

2017 aerial



1 inch = 1,144 feet



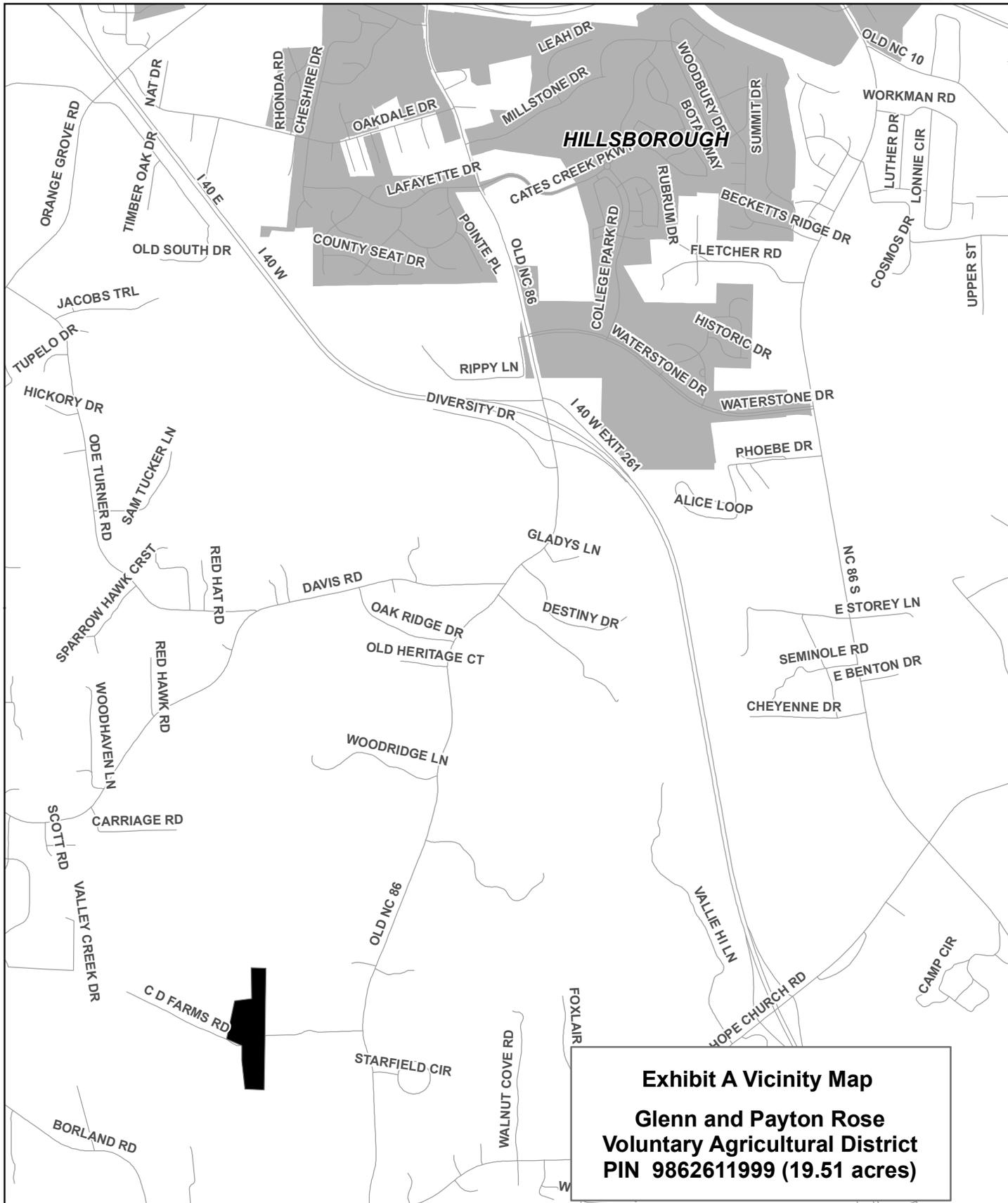


Exhibit A Vicinity Map
Glenn and Payton Rose
Voluntary Agricultural District
PIN 9862611999 (19.51 acres)

 PIN 9862611999 (19.51 acres)



1 inch = 2,278 feet



**Application for Orange County
Farmland Preservation Program
Voluntary and Enhanced Voluntary Agricultural District Program**

INSTRUCTIONS:

Before completing the application, please review the VAD/EVAD brochure provided;
Complete the form as completely as possible; sign and date the form, and return to:

Orange County Dept. of Environment, Agriculture, Parks and Recreation
Soil and Water Conservation Division
P.O. Box 8181 (306 Revere Road)
Hillsborough, NC 27278 Phone: 919-245-2750

APPLICANT:

Name: William S. Totten Jr.
Address: 6615 Craig Rd
City: Durham State: NC Zip Code: 27712
Phone Number (Day): 919-614-6904 (Evening): same
E-Mail: wstotten@gmail.com

PROPERTY INFORMATION:

Property Location/Address(s): _____

Agriculture District /Township: ENO

Parcel Identification Number (PIN): 0805656500 Acres 29.64

Parcel Identification Number (PIN): _____ Acres _____

Total Number of Acres on all tracts of land: 45 (including Durham Co) 29.64

Does this land have a plan on file with the USDA-Natural Resources Conservation Service or the NC Forest Service? ORANGE

Yes: No: _____ If "No", please complete last page of form

Is the land enrolled in Present Use Value taxation program with Orange County Tax Office?

Yes: No: _____ If "No", please complete last page of form

CONSERVATION AGREEMENT DETAIL of VAD and EVAD:

Voluntary Agricultural District (VAD) conservation agreements are for a period of ten years. The landowner may revoke the agreement through a written request to the Orange County Agricultural Preservation Board. A Conservation Agreement for land within a Voluntary Agricultural District shall be automatically renewed for an additional term of ten years unless either the Agricultural Preservation Board or the landowner(s) gives written notice to the contrary prior to the termination date of the Conservation Agreement. At the end of each ten-year term, the Conservation Agreement shall automatically renew for an additional ten-year term unless notice of termination is given.

Enhanced Voluntary Agricultural District (EVAD) conservation agreements are for a period of ten years, but cannot be revoked during the term of the agreement. EVAD enrollment, however, offers landowners additional benefits such as a higher percentage of cost-share funds under the Agricultural Cost Share Program. A Conservation Agreement for an Enhanced Voluntary Agricultural District shall be deemed automatically renewed for an additional term of three years unless either the Agricultural Preservation Board or the landowner(s) gives written notice to the contrary prior to the termination date of the Conservation Agreement. At the end of each three-year term the Conservation Agreement shall automatically renew for an additional three-year term unless notice of termination is given.

I [We] have read the Conservation Agreement details above and I [we] understand the benefits of the VAD and/or EVAD program.

Please mark which designation you are requesting enrollment and sign below.

I [WE] ARE SEEKING DESIGNATION AS A VOLUNTARY AGRICULTURAL DISTRICT

I [WE] ARE SEEKING DESIGNATION AS AN ENHANCED VOLUNTARY AGRICULTURAL DISTRICT

SIGNATURE William J. Jetter J

DATE 11/10/2021

OWNER[S] CERTIFICATION:

I [We], the applicant[s] and landowner(s), hereby certify that, to the best of my [our] knowledge, the foregoing application is complete and accurate. (All landowners or a designated representative of the family may sign this application.)

Signature: Sandra H. Jetter

Date: 11-10-2021

Signature: _____

Date: _____

Signature: _____

Date: _____

Signature: _____

Date: _____

Signature: _____

Date: _____

Please complete this section for general information about your farm and to help staff Update or develop a conservation plan for the farm.

1. How long have you owned and your farm? 16 years
2. How long have you lived on your farm? 16 years
3. How many acres on your farm are under cultivation? 3/4 acres (estimate)
4. What are the major crops you plant each year?
Up until 5 years ago due to insect and disease issues. I am starting again in 2022. Crops include, tomatoes, cucumbers, squash, peppers, beans
6. How many acres on your farm are used for pasture? 3 acres (estimate)
7. How many acres on your farm are used for woodland/forestry? 25 acres (estimate)
8. If your family has owned and operated the farm over 100 years, would you be interested in the Century Farm Program? This is an Orange County and NC Dept. of Agriculture recognition program for family farms that have continued to farm for over 100 years. yes no N/A

Volunteer opportunity:

The Orange County Agricultural Preservation Board (APB) is made up of volunteers, who are interested in the counties' agricultural concerns: protection, preservation, economic sustainability, and the future of farming and agricultural in Orange County.

If you are interested in being a potential member of the Agricultural Preservation Board, please indicate and signing below.

- Yes, please inform me when a position on the APB is available.
 No, thank you- not at this time.

Signature: _____

For questions or more information, please contact:

Orange County Department of Environment, Agriculture, Parks and Recreation
 Soil and Water Conservation Division
 P.O. Box 8181 (306 Revere Road)
 Hillsborough, NC 27278 (919) 245-2750 (Office) (919) 644-3351 (fax)

For more detailed information about the Voluntary Farmland Program:

Please refer to the Orange County Voluntary Farmland Preservation Program Ordinance, which can be found in Chapter 48 of the Orange County Code of Ordinances, at the following link: <http://library.municode.com/index.aspx?clientId=14983> or staff can provide a copy for you.



**WILLIAM S JR &
WILLIAM S JR and SANDRA H TOTTON ET AL**
Voluntary Agricultural District
PIN 0805656500 (29.64 Acres)
Aerial Map

 Totten Property (29.64 Acres)

2017 aerial

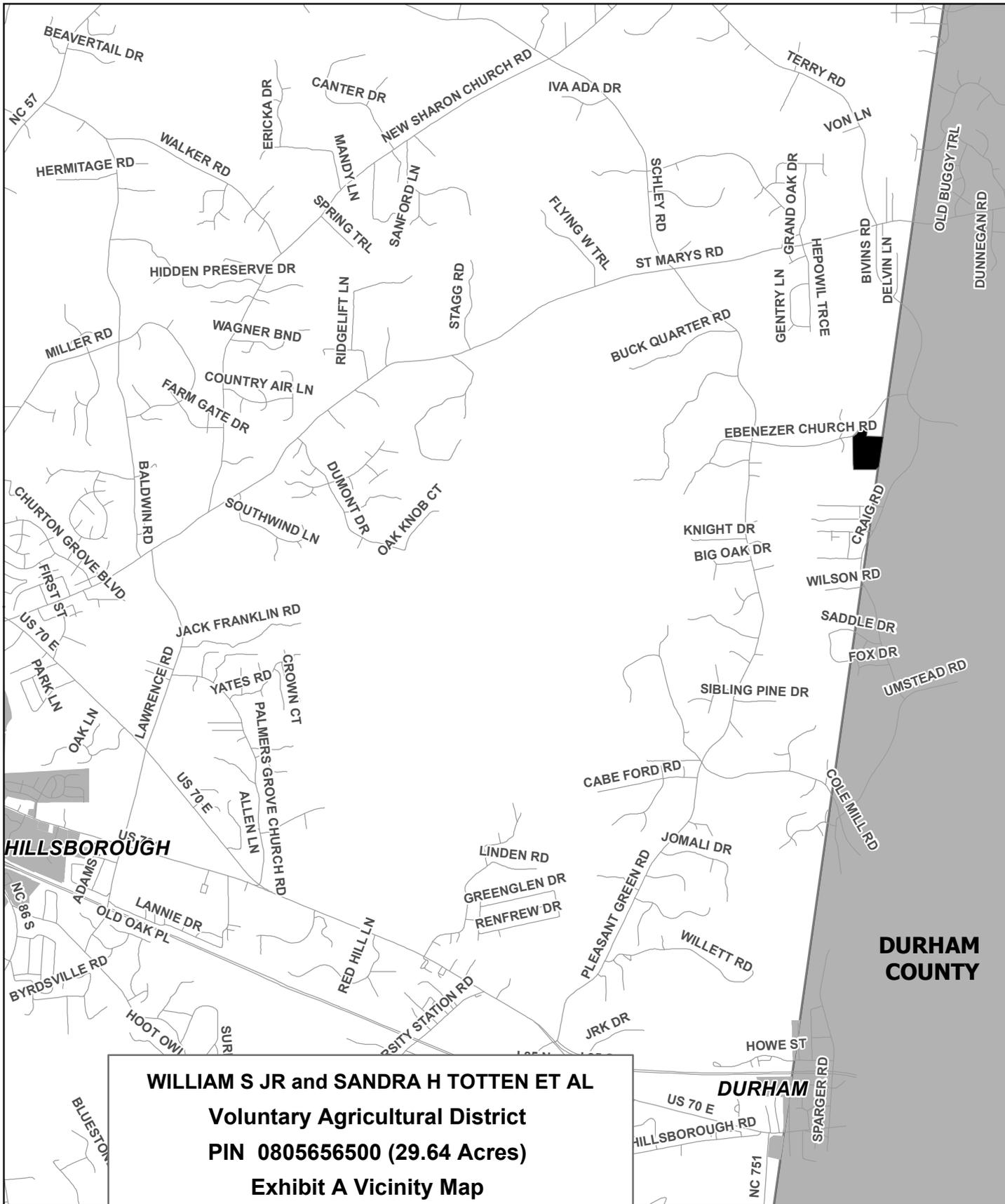


1 inch = 500 feet

Date: 11/10/2021

DEAPR
 Land Records GIS Div.
 OC220K <S:\MXD_Projects\DEAPR-
 VoluntaryAgDistricts\WAD_Site-Aerial-Vicinity.mxd





WILLIAM S JR and SANDRA H TOTTEN ET AL
Voluntary Agricultural District
PIN 0805656500 (29.64 Acres)
Exhibit A Vicinity Map

 Totten Property (29.64 Acres)



1 inch = 4,730 feet

Date: 11/9/2021

DEAPR
 Land Records GIS Div.
 OC220K <S:\MXD_Projects\DEAPR-
 VoluntaryAgDistricts\WAD_Site-Aerial-Vicinity.mxd



**ORANGE COUNTY
BOARD OF COMMISSIONERS**

ACTION AGENDA ITEM ABSTRACT

Meeting Date: June 7, 2022

**Action Agenda
Item No.** 5-a

SUBJECT: Second Public Hearing and Proposed Orange County FY 2022-2023 HOME Annual Action Plan and Activities

DEPARTMENT: Housing and Community
Development

ATTACHMENT(S):

Attachment 1: Draft FY 2022-2023 Annual Action Plan
Attachment 2: Resolution Authorizing Submission of the FY 2022-2023 Annual Action Plan
Attachment 3: Draft FY 2022-2023 Annual Action Plan Summary
Attachment 4: Resolution Approving the FY 2022-2023 HOME Program Design

INFORMATION CONTACT:

Corey Root, Director, Housing and Community Development, (919) 245-2490

PURPOSE: To hold a second public hearing on the Annual Action Plan for the HOME Investment Partnerships Program and to consider:

- 1) Adoption of a Resolution authorizing submission of the FY 2022-2023 Annual Action Plan;
- 2) Adoption of a Resolution approving the proposed HOME Program Activities for FY 2022-2023; and
- 3) Authorizing the County Manager to implement the HOME Program as approved by the BOCC, including the ability to execute agreements with partnering nonprofit organizations after consultation with the County Attorney and based on the allocation received from HUD.

BACKGROUND:

Annual Action Plan

Every year, state and local governments ("Participating Jurisdictions") that receive HOME Investment Partnerships Program ("HOME") funds from the U.S. Department of Housing and Urban Development ("HUD") are required to complete an Annual Action Plan that lays out how they will allocate HUD funds for the upcoming program year in order to address the goals and priorities in the Consolidated Plan. A summary of the draft Annual Action Plan for FY 2022-2023 is provided at Attachment 1.

Orange County is a special type of Participating Jurisdiction, called a Consortium, consisting of Orange County and the Towns of Carrboro, Chapel Hill, and Hillsborough. Orange County serves as the lead entity for the Orange County HOME Consortium. The Consortium completed the

Annual Action Plan based on the HOME award recommendations made by the Local Government Affordable Housing Collaborative, detailed in the section below.

A public comment period, as required by HUD, was established for April 1 – May 2, 2022, and a public hearing was held on the draft Annual Action Plan at the April 26, 2022 Orange County Board of Commissioners meeting. Public notice of the hearing was posted in *The Herald Sun* and *La Noticia*. Copies of the draft Annual Action Plan were posted on the Orange County Department of Housing and Community Development website, and a link to the website and draft plan were circulated by public notice in the newspapers listed above, as well as email outreach to more than 100 relevant stakeholders to include local service providers, nonprofit organizations, government entities, elected officials, and interested residents. All comments have been incorporated into the final Annual Action Plan to be submitted to HUD.

In April, HUD issued Notice CPD-22-05 instructing HOME Participating Jurisdictions to not submit Annual Action Plans until the actual grant amounts have been determined by HUD. HUD announced those amounts on May 17, 2022, necessitating this second public hearing on the proposed FY2022-23 HOME awards with correct funding amounts. Public notice for this second public hearing was also posted in *The Herald Sun* and *La Noticia*. Copies of the revised draft Annual Action Plan were posted on the Orange County Department of Housing and Community Development website, and a link to the website and draft plan were circulated by public notice in the newspapers listed above, as well as email outreach to more than 100 relevant stakeholders to include local service providers, nonprofit organizations, government entities, elected officials, and interested residents. Staff will incorporate all comments into the final Annual Action Plan to be submitted to HUD.

The FY 2022-2023 Annual Action Plan must be submitted to HUD on or before July 17, 2022. The Board of Commissioners is therefore asked to consider approval of the attached resolution authorizing submission of the Annual Action Plan (Attachment 2).

FY 2022-2023 HOME Program Activities

For FY 2022-2023, Orange County will receive the following HOME resources:

FY 2022-2023 HOME Funds	\$ 443,498
HOME Program Income	\$ 13,306
Local Match	\$ 99,787
Total	\$ 556,591

The Local Government Affordable Housing Collaborative (the “Collaborative”), comprised of one (1) elected official and staff members from Orange County and the Towns of Carrboro, Chapel Hill, and Hillsborough, reviewed the received applications for the FY 2022-2023 HOME Program on March 3, 2022, and again after actual HOME allocations were announced by HUD on May 17, 2022. The Collaborative made the following funding recommendations for consideration by each of the jurisdictions’ elected bodies:

Applicant and Project	HOME Request	HOME Award
Community Empowerment Fund – Homebuyer Assistance	\$50,000	\$90,000
EmPOWERment – Rental Acquisition	\$ 105,000	\$ 105,000

Gateway – Debt Refinancing and Rental Units Rehabilitation	\$771,800	\$0
Habitat for Humanity – Homebuyer Assistance	\$ 475,000	\$ 167,241
Rebuilding Together of the Triangle - Homeowner Rehabilitation/Reconstruction	\$ 150,000	\$ 150,000
Administration (10% of HOME Funds, per statute)	\$ 44,350	\$ 44,350
Total	\$ 1,551,800	\$ 556,591

As the chart above shows, all applicants except for the Gateway project received either full or partial funding. The Gateway application requested debt refinancing and unit upgrades for a project based Section 8 apartment complex in Hillsborough, and requested more funding (\$771,800) than the Consortium expects to have for all projects for the FY 2022-2023 HOME Program (\$439,392). Discussions with the applicant revealed that partial funding for this project would not be a viable option, because the debt refinancing must be paired with the renovations. The applicant asked if partial funding could be guaranteed over a 5-year period, but HOME funds do not allow for multiyear allocations. Staff is working with this project applicant to pursue other funding streams to preserve affordable housing resource at Gateway.

Two other projects also received a different amount of funding from their application amounts. The Collaborative members were concerned that the Community Empowerment Fund (CEF) funding requested of \$2,000 per homebuyer would not be a substantive amount for potential new homeowners in the current housing market climate once these funds will come available for use starting July 1, 2022, and increased the CEF award amount to \$4,000 per homebuyer for 20 homebuyers (subtotal, \$80,000) in addition to the \$10,000 in overhead in the original application (total award, \$90,000). After also fully funding the EmPOWERment rental acquisition property application (\$105,000) and the Rebuilding Together of the Triangle homeowner rehabilitation (\$150,000), Collaborative members awarded the balance of available funding (\$167,241) to Habitat for Humanity for down-payment assistance. A summary of each of the above projects is provided at Attachment 3.

In accordance with the Orange County HOME Consortium Agreement, approved in May 2011, the HOME Program Design for each year must be approved by all jurisdictions prior to submission to HUD. The HOME Program Design is scheduled for approval by the:

- Town of Chapel Hill on June 8, 2022
- Town of Hillsborough on June 13 2022; and
- Town of Carrboro on June 14, 2022.

The Board of Commissioners is therefore asked to consider approval of the attached HOME Program Design Resolution (Attachment 4).

HOME Program Implementation

After approval of the FY 2022-2023 HOME Program Design by all Consortium participants, authorization is requested to allow the Orange County Manager, based on the HUD allocation received, to execute agreements with partnering nonprofit organizations as necessary to implement the approved HOME Program Design. All agreements will be reviewed and approved by the County Attorney's Office.

FINANCIAL IMPACT: There are no additional County financial impacts anticipated with this item as it allocates federal funding from the HOME program.

SOCIAL JUSTICE IMPACT: The following Orange County Social Justice Goals are applicable to this item:

- **GOAL: FOSTER A COMMUNITY CULTURE THAT REJECTS OPPRESSION AND INEQUITY**
The fair treatment and meaningful involvement of all people regardless of race or color; religious or philosophical beliefs; sex, gender or sexual orientation; national origin or ethnic background; age; military service; disability; and familial, residential or economic status.
- **GOAL: ENSURE ECONOMIC SELF-SUFFICIENCY**
The creation and preservation of infrastructure, policies, programs and funding necessary for residents to provide shelter, food, clothing and medical care for themselves and their dependents.
- **GOAL: CREATE A SAFE COMMUNITY**
The reduction of risks from vehicle/traffic accidents, childhood and senior injuries, gang activity, substance abuse and domestic violence.

ENVIRONMENTAL IMPACT: There are no Orange County Environmental Responsibility Goal impacts applicable to this item. Before implementation, all proposed HOME projects will undergo Environmental Review according to HUD requirements.

RECOMMENDATION(S): The Manager recommends that the Board:

- 1) Conduct the public hearing and accept comment on the revised FY 2022-2023 Annual Action Plan;
- 2) Adopt a Resolution authorizing submission of the FY 2022-2023 Annual Action Plan;
- 3) Adopt and authorize the Chair to sign a Resolution approving the proposed HOME Program Activities for FY 2022-2023; and
- 4) Authorize the County Manager to implement the HOME Program as approved by the BOCC, including the ability to execute agreements with partnering nonprofit organizations after consultation with the County Attorney and based on the allocation received from HUD.

Orange County, North Carolina
HOME Consortium

FY 2022 – 2023 Annual Action Plan

Orange County, Town of Carrboro, Town of
Chapel Hill, and Town of Hillsborough



Table of Contents

- AP-05 Executive Summary 3
- PR-05 Lead & Responsible Agencies 7
- AP-10 Consultation 8
- AP-12 Participation 13
- AP-15 Expected Resources..... 15
- AP-20 Annual Goals and Objectives..... 17
- AP-35 Projects..... 18
- AP-38 Project Summary 19
- AP-50 Geographic Distribution 22
- AP-55 Affordable Housing..... 22
- AP-60 Public Housing 23
- AP-65 Homeless and Other Special Needs Activities..... 24
- AP-75 Barriers to Affordable Housing..... 26
- AP-85 Other Actions..... 27
- AP-90 Program Specific Requirements 29

AP-05 Executive Summary

Introduction

The Orange County, North Carolina HOME Consortium, is a Participating Jurisdiction in the U.S. Department of Housing & Urban Development's (HUD) HOME Investment Partnerships Program (HOME). Under the HOME Program, local governments are able to join together to form a consortium in order to receive HOME funding for affordable housing. The Orange County HOME Consortium is made up of four (4) members: Orange County, the Town of Carrboro, the Town of Chapel Hill, and the Town of Hillsborough, with Orange County serving as the lead entity. The Town of Chapel Hill also receives Federal Community Development Block Grant (CDBG) funds each year.

Orange County is required to complete an annual plan for the use of HOME funds to HUD, called the Annual Action Plan. The Annual Action Plan is a guide to how the County will allocate its resources for specific activities that support the Goals and Objectives of the Orange County HOME Consortium's Five Year Consolidated Plan. This is the HOME Consortium's third Annual Action Plan of the 2020-2025 Five Year Consolidated Plan. The Consolidated Plan describes the housing and non-housing needs of County residents and presents a five-year strategy to address those needs.

This Annual Action Plan outlines how Orange County will use HOME funds to address the goals and priorities in the Consolidated Plan and which activities the County will undertake using HOME funds during the upcoming program year. The Orange County HOME Program Year aligns with the County Fiscal Year, beginning July 1 and ends June 30 of each year. This Annual Action Plan is for funds for Fiscal Year (FY) 2022-2023, which begins July 1, 2022 and ends June 30, 2023.

The FY 2022-2023 Annual Action Plan outlines the actions to be undertaken with the HOME funds to be received by the Orange County HOME Consortium. This plan excludes the Town of Chapel Hill's CDBG program; the Town will complete a separate Annual Action Plan for its CDBG allocation from HUD.

Based on HUD's FY 2022 budget numbers, the Orange County HOME Consortium anticipates receiving \$443,498 in awarded funds, \$13,306 in HOME program income and the Consortium members will provide \$99,787 in HOME Match. Orange County will use 10% of awarded funds for administration – \$44,350. In total, Orange County will have \$512,241 available to award for FY 2022-2023.

FY 2022-2023 Budget:

Orange County proposes to undertake the following activities with FY 2022-2023 HOME funds:

HOME-21-01 - Habitat for Humanity, Homebuyer Assistance	\$167,241
HOME-21-02 - Community Empowerment Fund, Homebuyer Assistance	\$90,000
HOME-21-03 - EmPOWERment, Inc., Rental Acquisition	\$105,000
HOME-21-04 - Rebuilding Together of the Triangle, Mobile Home Acquisition:	\$150,000
Total	\$512,241

Summarize the objectives and outcomes identified in the Plan

The goal of the Orange County HOME Program is to improve the quality of housing for County residents by retaining and increasing the supply of affordable housing units for both owner occupants and renters and by providing homeownership opportunities for low- and moderate-income residents.

The Consolidated Plan is a five-year guide that the Orange County HOME Consortium uses to address its housing and community development initiatives. Based on the Housing Needs Assessment, Market Analysis, and community and stakeholder input received during the Consolidated Planning process, the Strategic Plan portion of the Plan establishes the following priorities:

- Housing for People Experiencing Homelessness
- Housing for Low- and Moderate-Income Households
- Integrated Housing for People with Special Needs
- Community/Economic Development and Services

During FY 2022-2023 HOME Program Year, the County proposes to address the following priority need categories identified in the 2020 Consolidated Plan:

- Housing for People Experiencing Homelessness
- Housing for Low- and Moderate-Income Households

Evaluation of past performance

Orange County has a good performance record with HUD and the County regularly meets the performance standards established by HUD. The County prepares a Consolidated Annual Performance and Evaluation Report (CAPER) each year. Typically, this report is submitted within ninety (90) days after the start of the new program year. An electronic copy of the CAPER is available for review at the Orange County Housing and Community Development Department website www.orangecountync.gov/Housing. Hard copies are available upon request.

The FY 2020-2021 CAPER (submitted in 2021), the first CAPER for the FY 2020-2025 Five Year Consolidated Plan, indicates that in program year 2020, the County expended \$199,174.01 in HOME funds and \$44,799.48 in local Match funds (a total of \$243,973.49 in expenditures). These funds included FY 2020 administrative funds, as well as funds from prior years (FY 2019, 2018, and 2016). Funds spent in FY 2020 were used to:

- Administer the HOME grant (\$37,476.10 in FY 2020 funds);
- Provide homeownership assistance to two (2) low-income homebuyers (\$45,000 in FY 2018 funds);
- Acquire one (1) unit to be preserved as affordable rental housing (\$145,000 in FY 2018 funds);
- Provide tenant-based rental assistance to 12 low-income renter households (\$6,580.32 in FY 2016 funds, \$70,617.59 in FY 2018 funds, and \$19,299.48 in Match funds); and
- Provide homeownership assistance to five (5) low-income homebuyers (\$84,500 in FY 2019 funds and \$25,500 in Match funds).

The HOME Consortium strives to operate its HOME program in a timely manner and in accordance with applicable regulations and match requirements.

Summary of Citizen Participation Process and consultation process

Developing the Annual Action Plan includes receiving requests for HOME funding from local agencies and organizations; review of funding applications and development of funding recommendations by the Orange County Local Government Affordable Housing Collaborative (the Collaborative), which consists of one (1) elected official from each of the governing boards of Orange County, the Town of Carrboro, Town of Chapel Hill, and Town of Hillsborough; soliciting resident input on those funding recommendations; and drafting the Annual Action Plan to reflect final funding decisions and funded activities for the upcoming program year. All HOME-funded activities benefit low- and moderate-income residents of Orange County.

Orange County has an approved Citizen Participation Plan, as required by HUD, which is available on the Orange County Department of Housing and Community Development website (www.orangecountync.gov/Housing) or in hard copy upon request. The County has abided by its Citizen Participation Plan in the preparation and development of the FY 2022-2023 Annual Action Plan.

The Orange County HOME Consortium solicited applications for the FY 2022-2023 HOME program in December of 2021, and applications were due on February 25, 2022. On March 3, 2022, the Collaborative met to review the applications received and develop a funding plan to be approved by each of the governing boards of the four (4) member jurisdictions of the Consortium. In reviewing applications and making awards for the 2022-2023 Orange County HOME Program, the stakeholder input gathered during the Consolidated Planning process and the priorities and goals ultimately identified in the 2020-2025 Consolidated Plan were considered.

The Consortium's funding plan was the basis for drafting the FY 2022-2023 Annual Action Plan. The draft Annual Action Plan was posted to the County's website on March 30, 2022 and distributed electronically to more than 100 stakeholders to solicit input and feedback.

The Consortium held a public hearing on the draft plan first on April 26, 2022 and again on June 7, 2022. Public notice of the both hearings were made by email notification to known stakeholders, advertisement in *The Herald Sun* and *La Noticia* (a Spanish language newspaper), social media posts, and advertisement in the Orange County newsletter. At the public hearing, residents had the opportunity to give their input and ideas on the proposed HOME-funded activities for FY 2022-2023.

Draft Annual Action Plan:

The draft FY 2022-2023 Annual Action Plan was on public display beginning Friday, April 1, 2022 through Monday, May 2, 2022, a period of 31 days. The FY 2022-2023 Annual Action Plan was posted on the Orange County Department of Housing and Community Development's website (www.orangecountync.gov/Housing) and hard copies were made available upon request at the following locations:

- **Orange County Housing and Community Development Department**, 300 W. Tryon Street, Hillsborough, NC 27278
- **Orange County Housing and Community Development Department**, 2501 Homestead Road, Chapel Hill, NC 27516
- **Town of Carrboro Town Hall**, 301 W Main Street, Carrboro, NC 27510
- **Town of Chapel Hill Town Hall**, 405 M.L.K. Jr Blvd, Chapel Hill, NC 27514
- **Town of Hillsborough Town Hall**, 101 E Orange St, Hillsborough, NC 27278

Summary of public comments

Public comments received during the public hearing held on April 26, 2022 and during the public comment period from April 1, 2022 to May 2, 2022 are summarized in section AP-12 Participation.

All comments were incorporated into on the FY 2022-2023 Annual Action Plan. **[FINAL ANNUAL ACTION PLAN WILL INCORPORATE ANY PUBLIC COMMENTS MADE ON JUNE 7, 2022]**

Summary

The FY 2022-2023 Annual Action Plan for the Orange County HOME Consortium outlines which activities the County will undertake using HOME funds during the program year beginning July 1, 2022 and ending June 31, 2023. This is the County's third year of the 2020 Five-Year Consolidated Plan.

During the FY 2022-2023 program year, the Orange County HOME Consortium will receive the following revenue:

• FY 2022-2023 HOME Funds:	\$443,498, less 10% administration costs =	\$399,148
• HOME Program Income:		\$ 13,306
• HOME Match:		\$ 99,787
		Total: \$512,241

During the FY 2022-2023 HOME program year, the Orange County HOME Consortium proposes to address the following priority need categories from the 2020 Consolidated Plan:

- **Housing for People Experiencing Homelessness:** Provide affordable rental housing for households experiencing homelessness.
 - **Priority Level:** High
 - **Associated Goals:** Rental Construction, Rental Assistance, Housing Rehabilitation/Preservation, Grant Administration
- **Housing for Low- and Moderate-Income Households:** Provide affordable housing (both rental and ownership) for households with moderate and low incomes, especially those with extremely low incomes.
 - **Priority Level:** High

- **Associated Goals:** Rental Construction, Rental Assistance, Housing Rehabilitation/ Preservation, Home Ownership Construction, Home Buyer Assistance, Grant Administration

PR-05 Lead & Responsible Agencies

Agency/entity responsible for preparing/administering the Consolidated Plan

The following are the agencies/entities responsible for preparing the Consolidated Plan and those responsible for administration of each grant program and funding source.

Agency Role	Name	Department/Agency
Lead Agency	Orange County, NC	
HOME Administrator	Orange County, NC	Department of Housing and Community Development

Table 1 – Responsible Agencies

Consolidated Plan Public Contact Information

Corey Root, Housing Director, Orange County

Phone: 919-245-2490

Email: croot@orangecountync.gov

Office Address: 300 W. Tryon Street, Hillsborough, NC 27278

Mailing Address: PO Box 8181, Hillsborough, NC 27278

AP-10 Consultation

Introduction

Consultation with community stakeholders was a critical component in the development of the 2020-2025 Consolidated Plan. Consultation helped the Orange County HOME Consortium identify and prioritize community needs, develop strategies, and coordinate subsequent action plans. This process also facilitated information sharing regarding community resources and promotes coordination within the Consortium and its member jurisdictions.

During development of the Consolidated Plan in early 2020, the Consortium consulted with social services agencies, service providers, community-based organizations, housing providers, local government agencies and boards, neighborhoods leaders, and elected officials. Two (2) questionnaires were created and distributed to both residents and stakeholders to help identify needs, gaps, and priorities for the next five years. The resident questionnaire was available online in three (3) languages (English, Spanish, and Burmese) and in hard copy in four (4) languages (English, Spanish, Burmese, and Karen). Input from a series of in-person and online meetings as well as the questionnaires were used in the development of the strategies and priorities detailed in the Consolidated Plan.

In developing the FY 2022-2023 Annual Action Plan and making funding awards for the 2022-2023 Orange County HOME Program, the stakeholder input gathered during the Consolidated Planning process and the priorities and goals ultimately identified in the 2020-2025 Consolidated Plan were considered. The Orange County Local Government Affordable Housing Collaborative (the Collaborative), which consists of one (1) elected official from each of the governing boards of Orange County, the Town of Carrboro, Town of Chapel Hill, and Town of Hillsborough, was the key entity consulted on funding recommendations for the FY 2022-2023 HOME Program and thereby the development of the FY 2022-2023 Annual Action Plan.

Provide a concise summary of the jurisdiction's activities to enhance coordination between public and assisted housing providers and private and governmental health, mental health and service agencies (91.215(I)).

Orange County works with the following agencies to enhance coordination:

- **Orange County Housing Authority:** Housed within the Department of Housing and Community Development, the Housing Authority operates the Section 8 Housing Choice Voucher Program for Orange County.
- **Town of Chapel Hill Public Housing and Affordable Housing and Community Connections Departments:** The Town of Chapel Hill manages public housing communities in Chapel Hill.
- **Orange County Partnership to End Homelessness (OCPEH):** Housed within the Department of Housing and Community Development, OCPEH acts as the Continuum of Care (CoC) lead for Orange County and coordinates among local governments and service providers (including those providing health services) to meet the housing and services needs of housing insecure Orange County residents.

- **Social Services Agencies:** The County provides funds to improve services to low- and moderate-income people.
- **Housing Providers:** The County provides funds to rehabilitate and develop affordable housing and provide housing options for low- and moderate-income households.

Each year, as part of the HOME and CDBG application planning process, local agencies and organizations are invited to submit proposals for HOME and CDBG funds for eligible activities. These groups participate in the planning process by attending informational meetings, receiving technical assistance from the Consortium, and attending public hearings. The outreach process facilitates communication around affordable housing in Orange County and how public and private agencies and organizations can help address the most urgent needs.

Describe coordination with the Continuum of Care and efforts to address the needs of homeless persons (particularly chronically homeless individuals and families, families with children, veterans, and unaccompanied youth) and persons at risk of homelessness.

The Orange County HOME Consortium coordinates extensively with the Orange County Partnership to End Homelessness (OCPEH) that serves as the Continuum of Care (CoC) for Orange County. The four (4) jurisdictions participating in the Orange County HOME Consortium – Orange County and the Towns of Chapel Hill, Hillsborough and Carrboro – fund OCPEH, sharing costs based on population. Elected officials from each jurisdiction serve on the CoC board, and staff from the two jurisdictions that have Public Housing Authorities also have ex officio board seats with full voting privileges. In this way, the jurisdictions direct all efforts to end homelessness, including funding decisions and policy priorities. OCPEH staff meet weekly with Orange County Housing and Community Development staff, and are co-located in this department. OCPEH staff meet regularly with all jurisdiction staff, and present annually to the four elected boards on the work of OCPEH. Starting in 2016, OCPEH created a system map and gaps analysis of homeless services in Orange County, and has updated this document annually with the latest update issued December 2021. OCPEH staff also serve with staff from the four jurisdictions on the Orange County Affordable Housing Coalition, a group of affordable housing developers, funders, advocates, and staff seeking to collaboratively increase affordable housing units in Orange County. OCPEH staff contribute information and ideas to the Consolidated Plan and to the Annual Action Plan updates.

OCPEH leads efforts, in conjunction with the HOME Consortium, to end homelessness in Orange County. OCPEH directs the work of the bi-annual Plan to End Homelessness and ongoing coordination among service providers through seven monthly standing meetings. In addition to the CoC board, HOME Consortium members participate regularly in these CoC workgroups, including care coordination using a by-name list.

OCPEH operates coordinated entry for people in housing crisis, directing people to appropriate resources including homelessness diversion, shelter/emergency response referrals, and permanent housing resources. Coordinated entry prioritizes permanent supportive housing for people experiencing chronic homelessness. OCPEH has a standing monthly meeting with veteran service providers to

particularly address ending veteran homelessness, including care coordination using a veterans-only by-name list. As part of the gaps analysis, OCPEH seeks to increase the quality and availability of Rapid Rehousing for all people experiencing homelessness, including families. OCPEH coordinates the annual Point-in-Time count in conjunction with HOME Consortium members, and has not found unaccompanied youth in any year. OCPEH works closely with youth services providers and LGBTQ service providers and advocates to ensure no youth are going uncounseled. One of the current system gaps is a youth homeless program to serve youth experiencing homelessness. Overall, OCPEH coordinates with HOME Consortium members to continue to fill system gaps and make updates the homeless gaps analysis.

Describe consultation with the Continuum(s) of Care that serves the jurisdiction's area in determining how to allocate ESG funds, develop performance standards for and evaluate outcomes of projects and activities assisted by ESG funds, and develop funding, policies and procedures for the operation and administration of HMIS

HOME Consortium members serve on the OCPEH Leadership Team, the CoC board that determines ESG allocations each year. HOME Consortium members also serve on the CoC Project Review Committee that determines program performance standards, evaluates program outcomes, crafts funding priorities, and creates recommendations for CoC and ESG funding for Leadership Team approval. Project Review Committee members look at program data each quarter to keep eyes on program outcomes and help with funding decision-making during application periods. The Project Review Committee determines funding policies and procedures annually during the CoC and ESG grant competitions. The CoC contracts with the statewide Coalition to End Homelessness to serve as HMIS lead, and administers HMIS in consultation with the Leadership Team, as CoC board, inclusive of HOME Consortium members.

In 2016-2017 the Orange County Partnership to End Homelessness (OCPEH) gathered people with lived experience of homelessness, homeless service providers, community leaders, and state homeless experts to map the homeless service system in Orange County. This process created the Orange County homeless system map and the homeless system gaps analysis. OCPEH staff typically update the gaps analysis each year; the last update was completed in December 2021.

Agencies, groups, organizations and others who participated in the process and consultations

1	Agency/Group/Organization	Habitat for Humanity of Orange County
	Agency/Group/Organization Type	Housing Services - Housing
	What section of the Plan was addressed by Consultation?	Housing Need Assessment
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Habitat for Humanity of Orange County applied for FY 2022-2023 HOME funds.
2	Agency/Group/Organization	EmPOWERment, INC.
	Agency/Group/Organization Type	Housing Services - Housing Services - Employment
	What section of the Plan was addressed by Consultation?	Housing Need Assessment
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	EmPOWERment, Inc. applied for FY 2022-2023 HOME funds.
3	Agency/Group/Organization	Community Empowerment Fund
	Agency/Group/Organization Type	Services - Housing Services - Employment
	What section of the Plan was addressed by Consultation?	Housing Need Assessment
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Community Empowerment Fund applied for FY 2022-2023 HOME funds.
4	Agency/Group/Organization	Rebuilding Together of the Triangle
	Agency/Group/Organization Type	Housing Services - Housing Services - Rehabilitation
	What section of the Plan was addressed by Consultation?	Housing Need Assessment

	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Rebuilding Together of the Triangle applied for FY 2022-2023 HOME funds.
5	Agency/Group/Organization	Gateway Village
	Agency/Group/Organization Type	Housing
	What section of the Plan was addressed by Consultation?	Housing Need Assessment
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Gateway Village applied for FY 2022-2023 HOME funds.
6	Agency/Group/Organization	Orange County Partnership to End Homelessness
	Agency/Group/Organization Type	Services-homeless Other government - County Other government - Local
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	OCPEH was consulted to ascertain the current, most pressing needs of people experiencing homelessness in the community.

Table 2 – Agencies, groups, organizations who participated

Identify any Agency Types not consulted and provide rationale for not consulting

All Agency Types were consulted in the development of the 2020-2025 Consolidated Plan, which lays out the goals and strategies upon which this Annual Action Plan is based.

Other local/regional/state/federal planning efforts considered when preparing the Plan

Name of Plan	Lead Organization	How do the goals of your Strategic Plan overlap with the goals of each plan?
Continuum of Care	Orange County Partnership to End Homelessness	The goals are compatible.

Table 3 – Other local / regional / federal planning efforts

Narrative

The Orange County HOME Consortium is a cooperative venture of Orange County and the Towns of Carrboro, Chapel Hill, and Hillsborough. There is an excellent working relationship between all the jurisdictions. In addition, there is an excellent rapport with the Continuum of Care and its member organizations.

AP-12 Participation

Summary of citizen participation process/Efforts made to broaden citizen participation

Summarize citizen participation process and how it impacted goal-setting

The FY 2022-2023 Annual Action Plan has many components that include citizen participation. These components included: soliciting applications for funding from local agencies and organizations; meeting with agencies/organizations to provide technical assistance on how to complete the HOME application; review of applications by elected officials from the County and the Towns (the Local Government Affordable Housing Collaborative), and two public hearings on the proposed funding plan for FY 2022-2023 HOME funds and draft Annual Action Plan. All public comments received during the public comment period, running from April 1 through May 2, 2022, and at both public hearings on April 26, 2022 and June 7, 2022 are included in the Annual Action Plan.

Citizen Participation Outreach

<p>1) Newspaper Ad</p> <p>Mode of Outreach: Newspaper Ad</p> <p>Target of Outreach: Minorities; Non-English Speaking: Spanish; Non-targeted/broad community</p> <p>Summary of response/attendance: No responses received</p> <p>Summary of comments received: No comments received</p> <p>Summary of comments not accepted and reasons: N/A</p> <p>URL (If applicable): N/A</p>
<p>2) Public Hearing</p> <p>Mode of Outreach: Public Hearings</p> <p>Target of Outreach: Minorities; Non-English Speaking: Spanish; Persons with disabilities; Non-targeted/broad community; Residents of Public and Assisted Housing, Relevant local agencies and organizations</p> <p>Summary of response/attendance: One member of the public signed up to speak, no other comments received.</p> <p>Summary of comments received: Douglas Call, of Habitat for Humanity, said his organization helps homeowners with down payments. He said these down payments are getting larger and larger due to the increase in values. He said in FY17 they were given \$285,000 and they helped twelve families. He said that in FY20 there was less money available at \$131,000, and that helped six families. He said that last year, \$450,000 was allocated to help fifteen families at \$30,000 each. He said they have nineteen homes they plan to close on this year. He said they hope to serve affordable housing community as much as possible. He said that it will allow only \$7,000 for each family. He said they had requested \$475,000 but these requests were made before the conflict in Ukraine. He said there are a lot of changes in the amount of money that is allocated from federal dollars. He said he was here to give details on how they use the funding and if further monies become available, he will return to make a request to add to that amount. He said that some homes built in Hillsborough that were assessing for \$180,000 3-4 years ago are now assessing at \$300,000.</p> <p>Any comments received at the June 7, 2022 public hearing will be placed here.</p> <p>Summary of comments not accepted and reasons: All comments were accepted and incorporated into the Annual Action Plan.</p> <p>URL (If applicable): http://orangecountync.gov/967/Meeting-Videos</p>
<p>3) Internet Outreach</p> <p>Mode of Outreach: Internet Outreach</p> <p>Target of Outreach: Minorities; Non-English Speaking: Spanish, Burmese, Karen; Persons with disabilities; Non-targeted/broad community; Residents of Public and Assisted Housing; Relevant local agencies and organizations</p> <p>Summary of response/attendance: N/A</p> <p>Summary of comments received: No comments received.</p> <p>Summary of comments not accepted and reasons: N/A.</p> <p>URL (If applicable): http://orangecountync.gov/2336/HOME-Program</p>

Table 4 – Citizen Participation Outreach

AP-15 Expected Resources

Introduction

The Orange County HOME Consortium expects to receive \$378,743 in 2022 HOME funds, \$85,217 in HOME Match funds, and \$13,306 in HOME Program Income for the FY 2022-2023 program year. The program year is from July 1, 2022 through June 31, 2023.

Anticipated Resources

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
HOME	public - federal	Acquisition Homebuyer assistance Homeowner rehab Multifamily rental new construction Multifamily rental rehab New construction for ownership TBRA	\$443,498	\$13,306	0	\$498,935	\$784,098	The Orange County HOME Consortium will receive \$443,498 in annual allocation plus program income

Table 2 - Expected Resources – Priority Table

Explain how federal funds will leverage those additional resources (private, state and local funds), including a description of how matching requirements will be satisfied

The Orange County HOME Consortium uses cash as the local Match for HOME funds. The estimated Match contribution for FY 2022-2023 is \$99,787.

In addition, Orange County leverages other funds from a variety of sources to address the needs identified in the plan, including but not limited to:

- **Home Repair and Rehabilitation:** Orange County has received funds for home repair and rehabilitation under the North Carolina Housing Finance Agency's 2021 Urgent Repair Program (\$100,000) and 2020 Essential Single-Family Rehabilitation Loan Pool program (\$190,000).
- **Emergency Housing Assistance:** Orange County leverages local funds from the County and

Towns, as well as CDBG and CDBG-CV funds from Chapel Hill and CDBG-CV funds awarded by the North Carolina Department of Commerce to the Towns of Hillsborough, Carrboro, and Orange County, to operate the Emergency Housing Assistance (EHA) program. EHA provides financial assistance for eviction and homelessness prevention through emergency rent, mortgage, and utility payments, as well as security deposits, application fees, and other costs to help households experiencing homelessness move in to housing.

- **Rapid Rehousing Program:** Orange County uses HOME funds as well as ESG and ESG-CV funds from the North Carolina Department of Health and Human Services to operate a Rapid Rehousing program that provides short- to mid-term rental assistance, depending on the tenant's needs, to people experiencing homelessness, through the local Continuum of Care (CoC).
- **Other Local Funds for Affordable Housing:** A variety of other local funding sources are used for affordable housing activities, including: Outside Agency/Human Services Funding, Carrboro Affordable Housing Fund, Chapel Hill Affordable Housing Development Reserve, Chapel Hill Affordable Housing Fund, and Chapel Hill Affordable Housing Bond.

If appropriate, describe publicly owned land or property located within the jurisdiction that may be used to address the needs identified in the plan

Some of the Consortium's member jurisdictions own surplus land and regularly evaluate their inventory to identify sites suitable for affordable housing activities, including the Town of Chapel Hill's public housing communities. All member jurisdictions actively collaborate with private and public entities to assist them in acquiring property for projects that address the needs identified in this plan. For example, the jurisdictions are involved in the Northside Neighborhood Initiative, a land bank in historically black neighborhoods in Chapel Hill and Carrboro that is funded in part by the University of North Carolina, the Center for Community Self-Help, and the Oak Foundation. The Town of Chapel Hill has one affordable housing development project on Town-owned land expected to begin construction in summer 2022 and two other projects on Town-land expected to receive zoning entitlements to develop or redevelop affordable housing in spring 2022.

Discussion

Although there are limited resources available to address the needs identified in the Consolidated Plan, the Consortium member jurisdictions are continuously collaborating to maximize what resources are available and develop new ones.

AP-20 Annual Goals and Objectives

Goals Summary Information

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
1	Home Buyer Assistance	2022	2027	Affordable Housing	Orange County	Down payment assistance	\$257,241	Direct Financial Assistance to Estimated 26 Homebuyers
2	Rental Acquisition	2022	2027	Affordable Housing Homeless Non-Homeless Special Needs	Carrboro	Affordable housing acquisition	\$105,000	1 rental unit acquired
3	Housing Rehabilitation/ Preservation	2022	2027	Affordable Housing Non-Homeless Special Needs	Orange County	Affordable housing preservation	\$150,000	Rental units rehabilitated: 2 Units

Table 3 – Goals Summary

Goal Descriptions

1	Goal Name	Home Buyer Assistance
	Goal Description	Provide direct assistance to buyers to help them purchase affordable homes.
2	Goal Name	Rental Acquisition
	Goal Description	Purchase of rental unit affordable to people with low incomes
3	Goal Name	Housing Rehabilitation/Preservation
	Goal Description	Repair and reconstruction of existing owned housing.

AP-35 Projects

Introduction

The Orange County HOME Consortium proposes to undertake the following activities with FY 2022-2023 HOME funds:

#	Project Name
1	Habitat for Humanity – Homebuyer Assistance
2	Community Empowerment Fund – Homebuyer Assistance
3	EmPOWERment – Rental Acquisition
4	Rebuilding Together of the Triangle - Homeowner Rehabilitation/Reconstruction
5	Administration – 2022

Table 4 – Project Information

DRAFT

AP-38 Project Summary

Project Summary Information

1	Project Name	Habitat for Humanity – Homebuyer Assistance
	Target Area	County-wide
	Goals Supported	Home Buyer Assistance
	Needs Addressed	Housing for Low- and Moderate-Income Households
	Funding	HOME: \$134,661 Local Match: \$32,579 Total: \$167,241
	Description	Provide assistance to an estimated 6 low-income households for the purchase of affordable homes.
	Target Date	12/31/2023
	Estimate the number and type of families that will benefit from the proposed activities	5 households at 30% - 50% AMI and 1 household at 50% - 80% AMI
	Location Description	118 Hill Street, Hillsborough; 307 N Roberson Street, Chapel Hill; 2200 Homestead Road, Chapel Hill
	Planned Activities	Down payment assistance
2	Project Name	Community Empowerment Fund – Homebuyer Assistance
	Target Area	County-wide
	Goals Supported	Home Buyer Assistance
	Needs Addressed	Housing for Low- and Moderate-Income Households
	Funding	HOME: \$72,468 Local Match: \$17,532 Total: \$90,000
	Description	Provide assistance to an estimated 20 low-income households for the purchase of affordable homes.
	Target Date	12/31/2023
	Estimate the number and type of families that will benefit from the proposed activities	19 households at 30% - 50% AMI and 1 household at 50% - 80% AMI
	Location Description	Locations to be determined
	Planned Activities	Down payment assistance
3	Project Name	EmPOWERment - Rental Acquisition
	Target Area	Carrboro, NC

	Goals Supported	Rental Acquisition
	Needs Addressed	Housing for Low- and Moderate-Income Households
	Funding	HOME: \$84,546 Local Match: \$20,455 Total: \$105,000 <i>CHDO set aside \$66,525</i>
	Description	Provide funds to purchase 1 townhome in Carrboro
	Target Date	7/1/2022
	Estimate the number and type of families that will benefit from the proposed activities	1 household at 60% or below AMI
	Location Description	Carrboro, NC
	Planned Activities	Rental Acquisition
4	Project Name	Rebuilding Together of the Triangle - Homeowner Rehabilitation/Reconstruction
	Target Area	Unincorporated Orange County
	Goals Supported	Housing Rehabilitation/Preservation
	Needs Addressed	Affordable housing preservation
	Funding	HOME: \$120,779 Local Match: \$29,221 Total: \$150,000
	Description	Purchase of 2 mobile homes to replace existing units
	Target Date	12/31/23
	Estimate the number and type of families that will benefit from the proposed activities	1 household at 30% - 50% AMI and 1 household at 50% - 80% AMI
	Location Description	Both project sites will be located on owner-occupied land outside municipal jurisdictions that have an uninhabitable mobile home on them.
	Planned Activities	Manufactured home replacement for two Orange County property owners who are currently living in hazardous conditions due to deteriorating manufactured housing units
5	Project Name	Administration – 2022
	Target Area	County-wide

Goals Supported	Home Buyer Assistance Rental Construction Housing Rehabilitation/Preservation
Needs Addressed	Housing for People Experiencing Homelessness Housing for Low- and Moderate-Income Households
Funding	HOME: \$44,350
Description	Funds for administration of the HOME Program will be allocated to the Orange County Housing and Community Development Department. Total funds will equal 10% of the 2022 HOME award of \$443,498
Target Date	6/30/2023
Estimate the number and type of families that will benefit from the proposed activities	Administration will support HOME-funded housing activities.
Location Description	N/A
Planned Activities	Administration

AP-50 Geographic Distribution

Description of the geographic areas of the entitlement (including areas of low-income and minority concentration) where assistance will be directed

The Orange County HOME Consortium relies on program partners to identify geographic areas of need and direct assistance to those areas. For the FY 2022-2023 program, HOME funds will be directed

Geographic Distribution

Target Area	Percentage of Funds
County-wide	100

Table 5 - Geographic Distribution

Rationale for the priorities for allocating investments geographically

The Consortium affirms the importance of affirmatively furthering fair housing, by investing resources not only in low- and moderate-income areas, but creating housing opportunities for households with lower incomes in more affluent areas of the county.

AP-55 Affordable Housing

Introduction

Orange County will use its HOME funds for direct homebuyer assistance, rental construction, and rental acquisition. The one year goals for affordable housing in Orange County for FY 2022-2023 are as follows:

One Year Goals for the Number of Households to be Supported	
Homeless	1
Non-Homeless	28
Special-Needs	0
Total	29

Table 6 - One Year Goals for Affordable Housing by Support Requirement

One Year Goals for the Number of Households Supported Through	
Rental Assistance	0
The Production of New Units	0
Rehab of Existing Units	2
Acquisition of Existing Units	27
Total	29

Table 7 - One Year Goals for Affordable Housing by Support Type

Discussion

Orange County will fund the following projects with the FY 2022-2023 HOME funds:

- **HOME-22-01 – Habitat for Humanity – Homebuyer Assistance:** Provide assistance to an estimated 6 low-income households for the purchase of affordable homes. \$475,000 was requested and \$167,241 was awarded.
- **HOME-22-02 Community Empowerment Fund – Homebuyer Assistance:** New down payment assistance program for 20 households. \$50,000 was requested and \$90,000 was awarded. Flexibility was given on serving less than 20 people if needed.
- **HOME-22-03 – EmPOWERment, Inc. – Rental Acquisition:** Provide funds to purchase 1 townhome in Carrboro. \$105,000 was requested and \$105,000 was awarded. CHDO set aside \$66,525.
- **HOME-22-04 Rebuilding Together of the Triangle – Mobile Home Replacement:** Purchase of 2 mobile homes to replace existing units. \$150,000 was requested and \$150,000 was awarded.

AP-60 Public Housing

Introduction

Public housing in Orange County is provided by two entities: the Orange County Housing Authority (OCHA) and the Town of Chapel Hill's Public Housing Department. Housed within the Orange County Department of Housing and Community Development, OCHA has been allocated 648 Housing Choice Vouchers (HCV, commonly known as Section 8), of which 564 are being actively administered. The OCHA does not manage any public housing units. OCHA is overseen by a seven (7) member Board.

Actions planned during the next year to address the needs to public housing

The Orange County HOME Consortium is undertaking the following to address the needs of HCV holders: providing homeownership assistance that can be paired with homeownership Housing Choice Vouchers to transition renters to homeownership.

Actions to encourage public housing residents to become more involved in management and participate in homeownership

OCHA does not own any public housing units. However, OCHA has HCV holder involvement on its Board and encourages HCV holders to become homeowners.

If the PHA is designated as troubled, describe the manner in which financial assistance will be

provided or other assistance

OCHA is not designated as troubled.

Discussion

Orange County lacks housing affordable to households with very low incomes. Rental assistance programs like the HCV Program are essential in creating affordability for these households within the private market. OCHA continues to engage landlords in order to create access to more units for HCV holders, and works to maximize federal and local resources for housing access and stabilization.

AP-65 Homeless and Other Special Needs Activities

Introduction

The Orange County Partnership to End Homeless (OCPEH) coordinates the Orange County Continuum of Care (CoC). The organization is jointly funded by four local governments: Orange County and the Towns of Carrboro, Chapel Hill, and Hillsborough.

Describe the jurisdictions one-year goals and actions for reducing and ending homelessness including:

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

OCPEH's HOME Committee (no relation to the HOME Investment Partnerships Program) consists of about 20 housing and service providers that interact with people who are experiencing chronic and/or particularly vulnerable to homelessness, many of whom have disabilities. Service providers involved include nonprofits, DSS and other county departments, UNC Hospitals, veterans' organizations, law enforcement, private attorneys, and more. The Committee meets monthly to collaborate on finding housing and services (e.g., medical, mental health, substance use, and legal services) for these people. The CoC uses its Coordinated Entry system to assess people's needs, score their level of need, and prioritize them for permanent supportive housing, and conducts street outreach program to reach people who are living unsheltered. In January 2021, the Town of Chapel Hill allocated funding for a fourth position for the street outreach program.

Addressing the emergency shelter and transitional housing needs of homeless persons

Orange County's only emergency shelter is run by the Inter-Faith Council for Social Service (IFC). IFC also offers a transitional housing program for men. The Freedom House Recovery Center provides residential mental health and substance use services for men, women, children, and families (in addition to outpatient and crisis services), and there are several Oxford Houses in the County that provide transitional housing for people in recovery from substance use disorder. The County does not have a domestic violence shelter, but does have an emergency housing program run by the Compass Center.

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to

permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again

OCPEH identified Rapid Rehousing as a gap in need of increased funding and better alignment with best practice (i.e., flexible, individualized mix of services, financial assistance, and housing navigation). In May 2020, OCPEH launched a Rapid Rehousing program (funded with HOME and state ESG) that works through the CoC's HOME Committee to provide short- to mid-term rental assistance to the community's most vulnerable people experiencing homelessness. The CoC also operates a Rapid Rehousing program for veterans with state ESG money.

Service providers, such as IFC, Community Empowerment Fund (CEF), and Cardinal Innovations (the LME/MCO for Orange County), provide case management services to clients experiencing homelessness and can help connect them to housing. Orange County has also seen success in implementing a homeless diversion program, and currently diverts about 25% of households presenting for a shelter bed using a best-practice model that includes a strengths-based guided conversation with participants exploring other safe places to stay plus flexible funding that can make this happen.

However, there is a great need for affordable housing units in the County, particularly subsidized, income-based rental units that can be accessed by people experiencing or at risk of homelessness. This gap presents a continuous challenge for connecting people experiencing homelessness with permanent housing.

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); or, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs.

The CoC partners with UNC Hospitals and the Orange County Department of Social Services (DSS) Foster Care division, and has developed discharge policies with local and regional institutions. The CoC also assisted in the creation of the Outreach Court, now known as the Community Resource Court (CRC), North Carolina's first specialty court for people experiencing homelessness who are offered mental health evaluations and treatment plans in lieu of going to jail for misdemeanor crimes. CRC is a collaboration between the UNC Center for Excellence in Community Mental Health and the 15B District Court Judge's Office. Defendants are typically referred to CRC by their attorney or by the district attorney's office, although anyone is able to make a recommendation for a referral. Court requirements include monthly attendance to a therapeutic court session and compliance with recommended mental health or substance use treatment. Upon graduation from the court, the participant is given some type of legal benefit such as dismissal of criminal charges.

The County, in partnership with the Towns, also administers the Emergency Housing Assistance program for people who apply directly, come through Coordinated Entry (called the Orange County "Housing Helpline"), or are referred by service providers and are experiencing housing insecurity. The fund can assist with pay for rent, mortgage, and utility payments, security and utility deposits, and certain other one-time expenses to help households at risk of, or currently experiencing, homelessness or to help individuals remain stably housed.

AP-75 Barriers to Affordable Housing

Introduction

In 2020, the Orange County HOME Consortium worked with the Center for Urban and Regional Studies at the University of North Carolina Chapel Hill to conduct an Analysis of Impediments to Fair Housing Choice (AI). The AI includes an analysis of Orange County laws, regulations, and administrative policies, procedures, and practices that affect the location, availability, and accessibility of housing. The AI also includes an assessment of conditions, both public and private, that affect fair housing choice.

The AI identified the following impediments to fair housing:

- **A lack of affordable housing has resulted in severe rent burdens among many renters, especially those with low and moderate incomes.** A majority of renters in the county are rent-burdened—spending over 30% of household income toward rent and utilities; this figure exceeds 85% for households earning below \$35,000 and is still over half for households earning \$35,000–\$49,999. Meanwhile, over 80% of households earning under \$20,000 are severely rent-burdened (meaning they pay over half their income toward rent and utilities), as are nearly 40% of households earning \$20,000–\$34,999.
- **African American and Hispanic residents face difficulties receiving conventional mortgage loans.** The denial rate for first-lien, conventional mortgages for African Americans is consistently over four times that of Whites, and the denial rate for Hispanic households is between two and four times that of Whites as well. The most common reasons for denial, as noted in the HMDA data, are credit history for African Americans (33% of all denial reasons) and debt-to-income ratio for Hispanic households (49% of all denial reasons).
- **Based on the number of fair housing complaints filed, disabled persons face difficulties accessing fair housing.** Nearly half of all fair housing complaints filed in the 2010–2018 period were filed due to discrimination based on disability. Given that the county's population with a disability is approximately 12,500, and that over a quarter of the elderly are also disabled, this is a significant barrier to fair housing.
- **There exists a lack of subsidized rental properties outside the Towns of Chapel Hill and Carrboro.** The only public housing in the county is located in Chapel Hill and Carrboro, and the vast majority of other subsidized properties are located in either Chapel Hill or Carrboro. To that end, six subsidized developments exist in Hillsborough, one exists in the Orange County portion of Mebane, and only one subsidized property exists in unincorporated Orange County.
- **Zoning throughout the county largely restricts the development of denser, more affordable**

housing. Only a handful of areas in the county are zoned for moderately dense residential development (over four lots or units per acre), and resident opposition can complicate or inhibit the development of denser housing in those areas. Given the high cost of land in service-rich neighborhoods of Chapel Hill and Carrboro, low-density zoning can prevent the construction of affordable housing.

Actions it planned to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment

Based on the impediments above, the AI makes the following recommendations. Details on these recommendations are explained more fully in the AI.

- Seek more funds for subsidized housing. Low- and moderate-income households are disproportionately rent-burdened, and recently, rents have increased faster than wages.
- Encourage development of some subsidized housing outside of Chapel Hill and Carrboro.
- Educate landlords, property managers, and other housing providers about fair housing law and reasonable accommodation, especially as they pertain to persons with disabilities.
- Offer educational courses on mortgage lending and building credit scores that are geared toward African American and Hispanic borrowers.
- Encourage cooperation and coordination between the affordable housing advisory boards in the County.
- Explore funding options for a best-practices Rapid Rehousing program to serve homeless individuals and families in Orange County.
- Identify ways to protect residents of mobile home parks who may be under threat of displacement.
- Consider areas to strategically up-zone to promote the development of affordable housing.

AP-85 Other Actions

Introduction

The Orange County HOME Consortium has developed the following actions to address obstacles to meeting underserved needs, foster affordable housing, reduce lead-based hazards, reduce the number of families living in poverty, develop institutional structures, and enhance coordination between public and private housing and social service agencies.

Actions planned to address obstacles to meeting underserved needs

Despite efforts by the County, Towns, and other affordable housing actors and service providers, there remain significant obstacles to meeting the needs of underserved people and communities. The most recent concern is the COVID-19 pandemic and its economic impacts, particularly for renter households

with lower incomes who are experiencing unprecedented job loss and housing instability.

One way the HOME Consortium worked to address this situation was by allocating local Match funds for FY 2020-2021 to be used for tenant-based rental assistance through the County's Rapid Rehousing program, and, in FY 2021-2022, reallocating \$114,000 in FY 2016 HOME funds for tenant-based rental assistance through the Rapid Rehousing program as well.

The County also scaled up and secured significant federal and state funding (about \$4 million in calendar year 2020) for emergency housing assistance, both through the local Emergency Housing Assistance program and the statewide HOPE program, to help stabilize households who are experiencing or at risk of experiencing homelessness so they could lower their exposure to COVID-19 by having a safe, non-congregate place to stay. In 2021, the County began using about \$2.2 million in CDBG-CV funds secured from the state to continue this work, and as well as additional funds that were allocated to Orange County through the American Rescue Plan Act.

Actions planned to foster and maintain affordable housing

Using FY 2022-2023 HOME funds, the Consortium will help local nonprofit agencies undertake the following projects to foster affordable housing:

- **Habitat for Humanity – Homebuyer Assistance:** Provide assistance to an estimated 5 low-income households for the purchase of affordable homes.
- **EmPOWERment – Rental Acquisition:** Provide funds to purchase 1 townhome in Carrboro.
- **Community Empowerment Fund:** New down payment assistance program for 20 households.
- **Rebuilding Together of the Triangle:** Purchase of 2 mobile homes to replace existing units.

Actions planned to reduce lead-based paint hazards

The Consortium ensures that County rehabilitation staff and the contractors they work with are knowledgeable and up-to-date on lead-based paint (LBP) requirements of all federal housing programs, distributes information on LBP hazards to all households that participate in County housing programs, conducts LBP inspections and assessments as necessary, and implements environmental control or abatement measures for LBP hazards as applicable in all federally-funded projects. This strategy allows Orange County to: be in full compliance with all applicable LBP regulations; control or reduce, to the extent feasible, all LBP hazards in housing rehabilitated with federal funds; and reduce the number of incidences of elevated blood lead levels in children.

Actions planned to reduce the number of poverty-level families

The Orange County Family Success Alliance (FSA), modeled after proven national programs such as the Harlem Children's Zone and the Promise Neighborhoods Institute, is founded on the understanding that no one organization or individual can single-handedly change the way poverty harms our children and

our communities. FSA is dedicated to building a comprehensive system of engagement on education and health, with built-in family and community support. It is staffed by the Orange County Health Department and supported by work groups made up of staff members of participating advisory council organizations. Initial funding for FSA was awarded by the Orange County Board of County Commissioners through the Social Justice Fund.

FSA's 2019-2022 Strategic Plan outlines three goals: (1) children are healthy and prepared for school, (2) children and youth are healthy and succeed in school, and (3) families, neighborhoods, and institutions support the healthy development of children. These goals are approached through four strategic areas. The first is family empowerment. Over the 2019-2022 period, FSA is evolving its current "navigator" model, in which peer leaders build trusting relationships with families living in poverty, into a more comprehensive family empowerment model that will bring families together to learn, build on strengths and knowledge, and together work to better navigate systems and to uncover their personal and collective power to affect systems change. The second strategic area is partnership. FSA collaborates with cross-sector agencies to center parent expertise and priorities and aims to shift more power into the hands of parents to co-create programs and initiatives in the community. The third area is systems change, by involving community members whose lives are most directly and deeply affected by poverty in leadership and decision making in order to dismantle institutionalized racism and other oppressive systems. The final strategy area is foundational work. This means building internal infrastructure in FSA to support strategic goals.

Actions planned to develop institutional structure

OCPEH has thoroughly analyzed the institutional structure and service delivery system for homelessness in Orange County, identified ten gaps in the system, and calculated the costs of filling those gaps. OCPEH has either identified existing programs and partners, or worked to set up the necessary infrastructure, through which to fill most of these gaps, and some funding has already been secured. Of the estimated \$1.7 million yet to be secured, OCPEH has approached Orange County and the Towns of Carrboro, Chapel Hill, and Hillsborough to ask each jurisdiction to contribute a portion of the funds. In addition to filling the homeless system gaps, OCPEH also aims to improve existing projects and processes and improve the quality of homeless service delivery.

AP-90 Program Specific Requirements

Introduction

The Orange County HOME Consortium receives an annual allocation of HOME funds. The questions below related to the HOME program are applicable to the Consortium. Questions related to the CDBG program are applicable only to the Town of Chapel Hill and are addressed separately in Chapel Hill's

Annual Action Plan.

**HOME Investment Partnership Program (HOME)
Reference 24 CFR 91.220(l)(2)**

1. A description of other forms of investment being used beyond those identified in Section 92.205 is as follows:

The Orange County HOME Consortium use general revenue funds as its local match for HOME funds. Orange County also provides funds for additional administrative costs to operate the program above the 10% allowable cost that may be pulled from the HOME award.

2. A description of the guidelines that will be used for resale or recapture of HOME funds when used for homebuyer activities as required in 92.254, is as follows:

HOME funds used for homeownership assistance require an Affordability Period based on the amount of HOME assistance. The Orange County HOME Consortium will use resale provisions to enforce the HOME Affordability Period for all homeownership projects, including those in which direct assistance is provided to the buyer and homeownership unit development. Under the resale provisions, if homebuyers assisted with HOME funds choose to sell their HOME-assisted property within the HOME Affordability Period, they must sell to qualified low-income buyers and the resale price will be determined according to a formula that ensures affordability to the new buyer and a fair return on investment to the original HOME-assisted buyer.

The HOME Affordability Period for homeownership assistance is based on the level of assistance provided to fund a unit or as direct assistance to a buyer (see the chart below). Direct assistance to the homebuyer is defined as HOME funding that reduces the purchase price below fair market value and includes any down payment or subordinate financing provided on behalf of the purchase. Direct assistance does not include HOME funds provided to a developer to cover the unit production costs that do not reduce the purchase price below fair market value.

HOME Funds Provided to a unit or as direct assistance to buyer	HOME Affordability Period
<\$15,000	5 years
\$15,000 – \$40,000	10 years
>\$40,000	15 years

Resale provisions are enforced through the use of a Deed of Restrictive Covenants signed by the homebuyer at closing. The Deed of Restrictive Covenants will specify:

- A. The length of the HOME Affordability Period (per the chart above);
- B. The home must remain the owner’s principal residence throughout the HOME Affordability Period; and

- C. The conditions and obligations of the owner should the owner wish to sell before the end of the HOME Affordability Period, including;
1. The owner must contact the Orange County HOME Consortium or its designated representative in writing if intending to sell the home prior to the end of the HOME Affordability Period;
 2. The subsequent purchaser must be low-income as defined by HOME regulations, and occupy the home as their primary residence for the remaining years of the HOME Affordability Period (however, if the new purchaser receives HOME direct assistance, the HOME Affordability Period will be re-set according to the amount of assistance provided); and
 3. The sales price must be affordable to the subsequent purchaser; affordable is defined as limiting the Principal, Interest, Taxes and Insurance (PITI) amount to no more than 30% of the new purchaser's monthly income.

3. A description of the guidelines for resale or recapture that ensures the affordability of units acquired with HOME funds? See 24 CFR 92.254(a)(4) are as follows:

Fair Return on Investment

The Consortium must ensure the owner receives a fair return on their investment and that the home will continue to be affordable to a specific range of incomes. To calculate the fair return on investment to the homeowner, the Consortium will:

A. Determine the amount of market appreciation, if any, realized over the ownership term by calculating the difference between the initial appraised value at purchase and the current appraised value at resale. This figure represents the basis for calculating the fair return on investment. In declining markets, it is possible that the homeowner may not realize a return.

B. Multiply the basis by the Federal Housing Finance Agency's Housing Price Index (HPI) to determine the fair return to the homeowner:

<https://www.fhfa.gov/DataTools/Tools/Pages/HPICalculator.aspx>

To calculate the resale price to the next homebuyer, the Consortium will add the fair return on investment to the homeowner to the original affordable price of the home at purchase by the original buyer.

Example #1:

- Appraised (Fair Market) Value at Purchase: \$210,000
- Affordable Price at Purchase: \$190,000
- Appraised Value at Resale: \$240,300
- Increase in Market Appreciation: \$240,300 - \$210,000 = \$30,300
- Average Appreciation in the Raleigh-Durham MSA (per the HPI Calculator): 29.4%
- Fair Return on Investment: \$30,300 x 0.294 = \$8,908

- Resale Price: \$190,000 + \$8,908 = \$198,908

Affordability to a Range of Buyers

The Consortium will ensure continued affordability to a range of buyers, particularly those whose total household incomes range from 60 to 80% of area median income (AMI) as calculated by HUD for the HOME Program. Sales price will be set such that the amount of principal, interest, taxes, and insurance does not exceed 30% of the new buyer's annual income.

In the event the resale price required to provide a fair return exceeds the affordability to a range of LMI buyers, additional HOME funding will be provided to the subsequent buyer based on the level of funds required to make the unit affordable.

Principal Residency Requirements

Households receiving HOME-funded homeownership assistance will be required to occupy the home as their principal residence throughout the HOME Affordability Period.

In the event the original HOME-assisted homebuyer no longer occupies the unit as their principal residence (i.e., the unit is rented or vacant), the homeowner will be in violation of the terms of the HOME assistance. In cases of noncompliance, the Consortium will enforce the terms of the HOME written agreement to require repayment of any outstanding HOME funds invested in the housing. The amount subject to repayment is the total amount of HOME funds invested in the housing (i.e., any HOME development subsidy to the developer plus any HOME direct assistance provided to the homebuyer) minus any HOME funds already repaid (i.e., payment of principal on a HOME loan).

Noncompliance with principal residency requirements by a homebuyer is not considered a transfer and is not subject to resale provisions.

The Consortium will enforce these requirements through a HOME written agreement executed with the organization receiving the HOME award for homeownership activity to protect its investment and minimize its risk in HOME-assisted homebuyer projects in the event the homebuyer is in noncompliance.

4. Plans for using HOME funds to refinance existing debt secured by multifamily housing that is rehabilitated with HOME funds along with a description of the refinancing guidelines required that will be used under 24 CFR 92.206(b), are as follows:

The Orange County HOME Consortium does not intend to refinance any existing debt for multifamily housing that will be rehabilitated with HOME funds.

Discussion

The Market Analysis found that Orange County has high housing costs and insufficient units for low-income households, particularly extremely low-income households earning below 30% AMI – only 5% of

rental units in the County are affordable to households at this income level. As such, the Consortium has identified the need for tenant-based rental assistance, and has been using HOME funds and local Match funds to fill this gap.

DRAFT

**RESOLUTION AUTHORIZING THE SUBMISSION OF THE
FY 2022-2023 ANNUAL ACTION PLAN FOR ORANGE COUNTY, NORTH
CAROLINA**

BE IT RESOLVED, by the Orange County Board of Commissioners, as a member of the Orange County HOME Consortium, that the Commissioners authorize the County Manager to submit the Orange County Annual Action Plan for FY 2022-2023 to the U.S. Department of Housing and Urban Development, including all understandings, assurances, and certifications required therein.

BE IT FURTHER RESOLVED, that the County Manager is hereby designated as the authorized representative of the County to act in connection with the submission of these plans and to provide such additional information as may be required by the U.S. Department of Housing and Urban Development.

This is the ___ day of _____, 2022

NOW THEREFORE BE IT ORDAINED by the Orange County Board of Commissioners that this resolution is effective upon approval. Upon motion of Commissioner _____, seconded by Commissioner _____, the foregoing resolution was adopted this the ___ day of _____, 2022.

I, Laura Jensen, Clerk to the Board of Commissioners for the County of Orange, North Carolina, DO THEREBY CERTIFY that the foregoing is a true copy of so much of the proceedings of said Board at a meeting held on _____, 2022, as relates in any way to the adoption of the foregoing and that said proceedings are recorded in Minute Book No. _____ of the minutes of said Board.

WITNESS my hand and seal of said County, the ___ day of _____, 2022.

Laura Jensen
Clerk to the Board

SEAL



Orange County, NC HOME Consortium FY 2022-2023 Annual Action Plan Summary

Annual Goals and Objectives

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
1	Home Buyer Assistance	2022	2027	Affordable Housing	Orange County	Down payment assistance	\$257,241	Direct Financial Assistance to Estimated 26 Homebuyers
2	Rental Acquisition	2022	2027	Affordable Housing Homeless Non-Homeless Special Needs	Carrboro	Affordable housing acquisition	\$105,000	1 rental unit acquired
3	Housing Rehabilitation/ Preservation	2022	2027	Affordable Housing Non-Homeless Special Needs	Orange County	Affordable housing preservation	\$150,000	Rental units rehabilitated: 2 Units



Projects

1	Project Name	Habitat for Humanity – Homebuyer Assistance
	Target Area	County-wide
	Goals Supported	Home Buyer Assistance
	Needs Addressed	Housing for Low- and Moderate-Income Households
	Funding	HOME: \$134,662 Local Match: \$32,579 Total: \$167,241
	Description	Provide assistance to an estimated 6 low-income households for the purchase of affordable homes.
	Target Date	12/31/2023
	Estimate the number and type of families that will benefit from the proposed activities	5 households at 30% - 50% AMI and 1 household at 50% - 80% AMI
	Location Description	118 Hill Street, Hillsborough; 307 N Roberson Street, Chapel Hill; 2200 Homestead Road, Chapel Hill
	Planned Activities	Down payment assistance
2	Project Name	Community Empowerment Fund – Homebuyer Assistance
	Target Area	County-wide
	Goals Supported	Home Buyer Assistance
	Needs Addressed	Housing for Low- and Moderate-Income Households
	Funding	HOME: \$72,468 Local Match: \$17,532 Total: \$90,000
	Description	Provide assistance to an estimated 20 low-income households for the purchase of affordable homes.
	Target Date	12/31/2023
	Estimate the number and type of families that will benefit from the proposed activities	19 households at 30% - 50% AMI and 1 household at 50% - 80% AMI
	Location Description	Locations to be determined
	Planned Activities	Down payment assistance



3	Project Name	EmPOWERment - Rental Acquisition
	Target Area	Carrboro, NC
	Goals Supported	Rental Acquisition
	Needs Addressed	Housing for Low- and Moderate-Income Households
	Funding	HOME: \$84,546 Local Match: \$20,455 Total: \$105,000 <i>CHDO set aside \$66,525</i>
	Description	Provide funds to purchase 1 townhome in Carrboro
	Target Date	7/1/2022
	Estimate the number and type of families that will benefit from the proposed activities	1 household at 60% or below AMI
	Location Description	Carrboro, NC
	Planned Activities	Rental Acquisition
4	Project Name	Rebuilding Together of the Triangle - Homeowner Rehabilitation/Reconstruction
	Target Area	Unincorporated Orange County
	Goals Supported	Housing Rehabilitation/Preservation
	Needs Addressed	Affordable housing preservation
	Funding	HOME: \$120,779 Local Match: \$29,221 Total: \$150,000
	Description	Purchase of 2 mobile homes to replace existing units
	Target Date	12/31/23
	Estimate the number and type of families that will benefit from the proposed activities	1 household at 30% - 50% AMI and 1 household at 50% - 80% AMI
	Location Description	Both project sites will be located on owner-occupied land outside municipal jurisdictions that have an uninhabitable mobile home on them.
Planned Activities	Manufactured home replacement for two Orange County property owners who are currently living in hazardous conditions due to deteriorating manufactured housing units	



5	Project Name	Administration – 2022
	Target Area	County-wide
	Goals Supported	Home Buyer Assistance Rental Construction Housing Rehabilitation/Preservation
	Needs Addressed	Housing for People Experiencing Homelessness Housing for Low- and Moderate-Income Households
	Funding	HOME: \$44,350
	Description	Funds for administration of the HOME Program will be allocated to the Orange County Housing and Community Development Department. Total funds will equal 10% of the 2022 HOME award of \$443,498
	Target Date	6/30/2023
	Estimate the number and type of families that will benefit from the proposed activities	Administration will support HOME-funded housing activities.
	Location Description	N/A
	Planned Activities	Administration

Affordable Housing

One Year Goals for the Number of Households to be Supported	
Homeless	1
Non-Homeless	28
Total	29

One Year Goals for the Number of Households Supported Through	
Rental Assistance	0
The Production of New Units	0
Rehab of Existing Units	2
Acquisition of Existing Units	27
Total	29

ORANGE COUNTY BOARD OF COMMISSIONERS

RESOLUTION AUTHORIZING THE ORANGE COUNTY FY 2022-2023 HOME PROGRAM DESIGN

BE IT RESOLVED, by the Orange County Board of Commissioners, as a member of the Orange County HOME Consortium, that the Commissioners approve the following activities for the FY 2022-2023 HOME Program:

Homebuyer Assistance

Funds will be allocated to the Community Empowerment Fund (\$90,000) and Orange County Habitat for Humanity (\$167,241) to provide down payment assistance for home ownership for an estimated 26 households earning between thirty percent (30%) and eighty percent (80%) of the area median income. (The final number of homebuyers assisted may be more or less than 26 and will depend on homebuyer underwriting.)

(Requested amount: \$525,000)

\$257,241

Housing Rehabilitation/Preservation

Funds will be allocated to Rebuilding Together of the Triangle to purchase replacement manufactured homes for (2) two Orange County property owners who are currently living in hazardous conditions due to deteriorating manufactured housing units. This funding will serve 1 household earning between thirty percent (30%) and fifty percent (50%) of the area median income, and 1 household earning between fifty percent (50%) and eighty percent (80%) of the area median income.

(Requested amount: \$150,000)

\$150,000

Rental Acquisition

Funds will be allocated to EmPOWERment, Inc. for acquisition of one (1) rental unit in Carrboro. Units will be leased to households earning less than sixty percent (60%) of the area median income.

(Requested amount: \$105,000)

\$105,000

Program Administration

\$44,350

BE IT FURTHER RESOLVED, that the County Manager is hereby designated as the authorized representative of the County to act in connection with the HOME Program and to provide such additional information as may be required by the U.S. Department of Housing and Urban Development.

This is the ___ day of _____, 2022

Renee Price, Chair
Orange County Board of Commissioners

SEAL

**ORANGE COUNTY
BOARD OF COMMISSIONERS**

ACTION AGENDA ITEM ABSTRACT

Meeting Date: June 7, 2022

**Action Agenda
Item No.** 6-a

SUBJECT: Longtime Homeowner Assistance (LHA) Additional Information

DEPARTMENT: Housing and Community
Development

ATTACHMENT(S):

Attachment 1 – LHA Communications Plan
Attachment 2 – LHA Events Flyer, English
and Spanish

INFORMATION CONTACT:

Corey Root, Director, Housing and
Community Development, 919-245-
2492

Nancy Freeman, Tax Administrator,
Orange County Tax Office, 919-245-
2735

Gary Donaldson, Chief Financial Officer,
Orange County Finance, 919-245-
2453

PURPOSE: To receive further information and consider options for the Longtime Homeowner Assistance (LHA) property tax relief program in 2022.

BACKGROUND: At the May 24, 2022 Business meeting, staff provided the Board with detailed cost estimates for options to change the LHA program design. The Board of County Commissioners reviewed the options, and requested additional information from staff. A summary of information provided at this meeting:

- Additional statement for the informational insert: *If you received assistance from this program on your 2021 tax bill, you DO NEED TO APPLY again to qualify for assistance on your 2022 tax bill.*
- An estimated 20,009 owner-occupied residential properties owned for 5 or more years will have an increase in their County tax.
- An estimated 9,704 owner-occupied residential properties owned for 10 or more years will have an increase in their County tax.
- Staff estimated the following number of households at the Area Median Income levels:

<i>Income level</i>	<i>Estimated owner-occupied households in OC</i>
Over 80% AMI	9,984
61-80% AMI	3,181
31-60% AMI	3,622
30% AMI and under	3,241
TOTAL 80% AMI and below	10,045

Community Outreach

Please find the community outreach plan for the 2021 Longtime Homeowner Assistance program included as Attachment 1. Staff created the materials enumerated in this plan (flyer, FAQ) and performed extensive outreach in communities and via the local media. In addition to this completing all activities in this communication plan, Housing staff also organized and staffed three in-person events to help people complete LHA applications and distributed information about these events in English and Spanish-language flyers (Attachment 2). The Housing Department also mailed LHA flyers to every resident of Fairview and Piney Grove communities, and printed copies for every resident of Northside to receive LHA flyers along with the monthly neighborhood newsletter.

Expanded community outreach is a key issue for the 2022 LHA program. Staff will include a LHA program insert in the Orange County Tax Assistance Application Packet and included in the real property tax bills mailed in July 2022. Staff will continue to work with community organizations and networks to get the information out about the 2022 LHA program. Staff will continue to have materials available in languages other than English, and to have information available via a variety of channels including the media, community partners, and County programs including offices and the Housing Helpline. Staff will work with program participants and the groups that work with them to understand and craft and implement a plan for expanded outreach.

Durham County Property Tax Relief Program

In 2021, Durham implemented a property tax relief program similar to LHA – there were 340 total number of applicants and 204 approvals. Durham expects the number of applicants will increase 100% for the 2022 year based on lowering the number of years the applicant must have owned and lived in the property from 10 years to 5 years. Durham will be changing its program design to reflect a tiered award amount based on income. This year the award amount will be 50% of the tax amount of the last tax bill available not to exceed:

- \$1,000 for 61-80% AMI
- \$1,250 for 31-60% AMI
- \$1,500 for 30% AMI and below

Durham County implemented a communication plan for its program that targeted faith-based organizations, used presentations at local agencies, traditional media and social media, along with a program insert in tax bills. Durham County plans to change the insert this year to inform homeowners that the County can reimburse funds if homeowners have already paid their tax bill when the award is approved. There is not a plan for prioritizing the awards, and it will be provided on a first come first served system. In addition, staff plans to communicate with the Durham County Board of Commissioners if additional funding is needed to cover all applications received.

Prioritizing Awards

At the May 24th meeting, the Board of Commissioners asked staff to present options for prioritizing LHA applications based on need, should prioritization be needed because application awards exceed available funding. First-come, first-served prioritizations favor people with lower service needs, and therefore are not recommended. Staff recommends using the following factors (in combination or alone) to determine need:

- Tax burden – percentage of total tax bill divided by household income; higher percentages to be prioritized over lower percentages
 - Staff recommend using tax burden as the highest prioritization factor
- Age – older homeowners prioritized over younger homeowners
 - Staff recommend using age as the second highest prioritization factor

- Length of time in home – people who have been in homes longer (or in the case of heirs or trust properties, families who have been in homes longer) prioritized over people/families who have been in homes a shorter amount of time
 - Staff recommend using length of time in home as the third prioritization factor

Other prioritization factors could include:

- Income – people at lower income levels prioritized over people at higher income levels
- Geography – people in certain neighborhoods or areas of Orange County prioritized over people in other neighborhood or areas of Orange County

How this can work: staff will process applications as they are submitted to determine eligibility and total potential award amounts. After the application period closes on December 1, 2022, staff will assess the total potential award amount for all eligible applicants – if this is less than the available program funding, all approved applications will be awarded. If awards are projected to exceed available program funding, staff will arrange applications in priority order based on the prioritization factors chosen by the Board. If the Board adopts the staff recommended criteria above, this would mean prioritizing all eligible applications first by tax burden, then age, and then length of time in home.

After prioritization, awards can be made either in full (full awards for all prioritized eligible applications up to available program funding, and applications beyond that amount not receiving any award) or on a percentage basis using maximum award amounts for as many applicants as possible, ensuring that all eligible applications receive some award. For example, the top 50% of prioritized eligible applications could receive full awards while those prioritized lower would receive a percentage of their award. Staff could calculate the percentage to use for partial awards based on available funding and award amounts, ensuring that applicants receiving partial awards receive the highest award possible using all available funding.

FINANCIAL IMPACT: The program would expend the remaining \$233,636 in ARPA funding that has been allocated to assist long-term, low-income households affected by the tax revaluation of property. The funding is limited to the available funds consistent with the NC Statutes pre-audit requirements.

SOCIAL JUSTICE IMPACT: The following Orange County Social Justice Goals are applicable to this item:

- **GOAL: FOSTER A COMMUNITY CULTURE THAT REJECTS OPPRESSION AND INEQUITY**
The fair treatment and meaningful involvement of all people regardless of race or color; religious or philosophical beliefs; sex, gender or sexual orientation; national origin or ethnic background; age; military service; disability; and familial, residential or economic status.
- **GOAL: ENSURE ECONOMIC SELF-SUFFICIENCY**
The creation and preservation of infrastructure, policies, programs and funding necessary for residents to provide shelter, food, clothing and medical care for themselves and their dependents.

ENVIRONMENTAL IMPACT: There are no Orange County Environmental Responsibility Goal impacts applicable to this item.

RECOMMENDATION(S): The Manager recommends that the Board discuss and consider the design change and options detailed above and provide direction to staff.



Longtime Homeowner Assistance Program

COMMUNICATION PLAN

Materials

Description	Who	Start	Complete
Create program flyer	OCHCD, Melissa Blackburn	9/15/21	9/17/21
Translate flyer into Spanish	County translators	9/17/21	10/1/21
Program info on OCHCD website	OCHCD	9/21/21	9/27/21
Create press release	OCHCD, Todd McGee	9/21/21	9/28/21
Create FAQ	Whole team	9/15/21	9/28/21

Community Outreach

Description	Who	Start	Complete
Send flyer and program info by email	Orange County Partnership to End Homelessness email list, ask service providers to distribute widely	9/15/21	9/17/21
Program info in Weekly OC email	Todd McGee		10/1/21
Program info in News of Orange ad	Todd McGee		
Brief nonprofit partners about program	OCHCD	8/27/21	
Highlight program info at meetings	Orange County Partnership to End Homelessness, Local Reentry Council, OC Changemakers, Orange County Affordable Housing Coalition, Affordable Housing Advisory Board		
Program info in Health Dept and FSA newsletters	Kristin Prelipp		10/1/21
Twitter campaign on OCHCD Twitter	OCHCD, OCPEH, Orange County	10/1/21	12/15/21
Program info and updates in Town of Chapel Hill Housing and Community Newsletter & Town-wide newsletters for CH, Carrboro and Hillsborough	OCHCD	10/1/21	12/15/21

Mailing Address
P.O. Box 8181
Hillsborough, NC 27278

Main Office
300 W. Tryon Street
Hillsborough, NC 27278

Satellite Office
2501 Homestead Road
Chapel Hill, NC 27516



Media

Description	Who	Start	Complete
Send press release	Todd McGee		9/28/21
Ask BOCC Chair to include program info in weekly Chapelboro spot	Renee Price		
Respond to media requests as needed	Corey Root, Nancy Freeman	8/24/21	12/31/21



DID YOUR PROPERTY TAXES Increase this year?

Orange County staff are hosting three in-person drive-thru events to help folks apply to the **Longtime Homeowner Assistance Program** for property tax bill assistance. If you would like assistance with filling out an application, please join us at one of these events!

LOCATION	DATE	TIME
PINEY GROVE MISSIONARY BAPTIST CHURCH <i>1929 Piney Grove Church Rd, Hillsborough, NC 27278</i>	Wednesday, December 8	1 pm - 5 pm
ROGERS-EUBANKS NEIGHBORHOOD ASSOCIATION (RENA) COMMUNITY CENTER <i>101 Edgar St. Chapel Hill, NC, 27516</i>	Saturday, December 11	11 am - 1 pm
TOWN OF HILLSBOROUGH POLICE SUBSTATION <i>501 Rainey Ave, Hillsborough, NC 27278</i>	Saturday, December 11	11 am - 1 pm

Join us!

APPLICATION DEADLINE: December 15, 2021



For more info:
www.orangecountync.gov/LHAP





¿ESTE AÑO SE AUMENTARON Sus impuestos de bienes raíces?

El condado de Orange está organizando tres eventos en persona de “drive-thru” para asistir a la gente de aplicar al **Programa de Asistencia para Dueño de Casa de Largo Tiempo** (LHA, por sus signos en inglés), para conseguir asistencia financiera con sus facturas de impuestos a la propiedad. Si le gustaría asistencia con llenar una aplicación ¡por favor acompañarnos en uno de los tres eventos!

LOCATION	DATE	TIME
PINEY GROVE MISSIONARY BAPTIST CHURCH <i>1929 Piney Grove Church Rd, Hillsborough, NC 27278</i>	miércoles, 8 de diciembre de 2021	1 pm - 5 pm
ROGERS-EUBANKS NEIGHBORHOOD ASSOCIATION (RENA) COMMUNITY CENTER <i>101 Edgar St. Chapel Hill, NC, 27516</i>	sábado, 11 de diciembre de 2021	11 am - 1 pm
TOWN OF HILLSBOROUGH POLICE SUBSTATION <i>501 Rainey Ave, Hillsborough, NC 27278</i>	sábado, 11 de diciembre de 2021	11 am - 1 pm

¡Acompañarnos!

El plazo de solicitud es 15 de diciembre de 2021



Más información:
www.orangecountync.gov/LHAP



**ORANGE COUNTY
BOARD OF COMMISSIONERS**

ACTION AGENDA ITEM ABSTRACT

Meeting Date: June 7, 2022

**Action Agenda
Item No.** 6-b

SUBJECT: Manufactured Homes Action Plan

DEPARTMENT: Housing and Community
Development

ATTACHMENT(S):

- Attachment 1 - Manufactured Homes
Action Plan
 - Attachment 2 - Map of Manufactured
Home Communities in
Orange County
 - Attachment 3 - Map of Manufactured
Home Communities Under
Threat of Redevelopment
 - Attachment 4 - Resolution Endorsing the
County-Wide
Manufactured Homes
Action Plan
-

INFORMATION CONTACT:

Corey Root, Director, Housing and
Community Development, 919-245-
2492

PURPOSE: To consider a Resolution Endorsing the County-Wide Manufactured Homes Action Plan and authorizing County staff to move forward with the towns on implementation.

BACKGROUND: For many years, there has been interest in addressing the vulnerability of residents living in manufactured home communities (MHC) in Orange County. In 2016-2017, the County, Towns, and local housing partners formed a manufactured homes work group to begin to discuss and evaluate opportunities and obstacles to addressing the needs of manufactured home community residents. There are 100 manufactured home communities in Orange County housing over 2,000 households. About half of manufactured homes need minor repairs, and about 28% need major repairs, with only a small percentage, 3.2%, economically infeasible to repair. Most residents are of low-income, making it difficult to fund needed repairs. Also, many of the MHCs are under threat to be redeveloped, in particular the MHCs closer to town centers where market demand is high.

The Manufactured Homes Action Plan is designed to provide a plan to address the redevelopment threats facing manufactured home communities in Orange County. The Plan is a collaborative effort between the Towns of Chapel Hill, Carrboro, Hillsborough, and Orange County that outlines specific objectives, strategies, action steps, partners and resource needs to address the redevelopment threat facing manufactured home communities. The other participating jurisdictions adopted the Action Plan strategies last month – the Town of Carrboro on April 5, 2022, the Town of Hillsborough on April 11, 2022, and the Town of Chapel Hill on April 27, 2022.

Housing and Community Department staff from the local governments will play a leading role in implementing the strategies and action steps listed in the plan, while also collaborating with many Town and County departments and community partners.

This plan recognizes manufactured housing is an important source of naturally occurring affordable housing serving diverse populations, including vulnerable community members. It uses resident engagement as the foundation for the strategies proposed.

At the May 24, 2022 Board of County Commissioners meeting, Board members asked staff to provide information to the Board on the tax values of manufactured homes in Orange County increasing versus the decrease that normally occurs. Orange County Tax Administrator Nancy Freeman has shared that, as a rule, manufactured homes are considered personal property and, like all personal property, are valued annually. Manufactured homes depreciate annually, so the value would be less each year for the same manufactured home. Most manufactured home values from 2020 to 2021 would have depreciated as well. Some manufactured homes that are considered real property likely had an increase in value due to the 2021 revaluation. In order for a manufactured home to be considered real property, both the manufactured home and the land would need to be owned by the same owner, and the home would need to be affixed on a permanent foundation, with wheels, axles, and tongue removed. The majority of manufactured homes located in a manufactured home park would be considered personal property because the resident would own the manufactured home and the park owner would own the land, so those mobile homes would be considered personal property and would be valued annually with depreciation.

FINANCIAL IMPACT: There is no financial impact associated with adopting this resolution. However, there may be financial impacts that stem from implementing one or more of the Plan strategies should the Board choose to endorse the Plan. Staff will request budgetary approval, either through future years' budget process or via budget amendments, for any unbudgeted activities.

SOCIAL JUSTICE IMPACT: The following Orange County Social Justice Goals are applicable to this item:

- **GOAL: FOSTER A COMMUNITY CULTURE THAT REJECTS OPPRESSION AND INEQUITY**
The fair treatment and meaningful involvement of all people regardless of race or color; religious or philosophical beliefs; sex, gender or sexual orientation; national origin or ethnic background; age; military service; disability; and familial, residential or economic status.
- **GOAL: ENSURE ECONOMIC SELF-SUFFICIENCY**
The creation and preservation of infrastructure, policies, programs and funding necessary for residents to provide shelter, food, clothing and medical care for themselves and their dependents.

ENVIRONMENTAL IMPACT: There are no Orange County Environmental Responsibility Goal impacts applicable to this item.

RECOMMENDATION(S): The Manager recommends that the Board approve and authorize the Chair to sign the resolution endorsing the county-wide Action Plan and authorize County staff to move forward with the towns on implementation.



County-Wide Manufactured Homes Action Plan

Orange County, North Carolina

Jointly Developed by the Manufactured Home Staff Working Group of the Towns of Carrboro, Chapel Hill, and Hillsborough and Orange County

Introduction

The Manufactured Homes Strategy Action Plan is designed to provide a plan to address the redevelopment threats facing manufactured home communities in Orange County. The Plan is a collaborative effort between the Towns of Chapel Hill, Carrboro, Hillsborough, and Orange County that outlines specific objectives, strategies, action steps, partners and resource needs to address the redevelopment threat facing manufactured home communities. Successful implementation of the action plan will:

1. Preserve manufactured home communities.
2. Minimize resident displacement due to redevelopment.
3. Create a Relocation Assistance Package to provide meaningful relocation assistance options for residents facing displacement.

Housing and Community staff from the local governments will be playing a leading role in implementing the strategies and action steps listed in the plan, while also collaborating with many Town and County departments and community partners.

This plan recognizes manufactured housing is an important source of naturally occurring affordable housing serving diverse populations, including vulnerable community members. It uses resident engagement as the foundation for the strategies proposed.

Guiding Principles

1. Use engagement findings as the foundation for strategy selection and implementation.
2. Include a variety of strategies to fully address the different issues. There is no silver bullet.
3. Manufactured housing is an important source of naturally occurring affordable housing serving diverse populations, including vulnerable community members.
4. The Plan is a living document and open to input and change.

The Challenge

Several manufactured home communities in the county are under threat of redevelopment and resident displacement. Many homes are also in need of repair and rehab assistance. There are unique challenges faced by manufactured home residents, most of whom own the homes they live in but not the land it sits on. This plan provides a framework and strategies to address these challenges while considering the limited authority and resources of local governments and community partners.

County-wide Manufactured Homes Action Plan

Background

For many years, there has been interest in addressing the vulnerability of residents living in manufactured home communities in Orange County. In 2016-2017, the County, Towns, and local housing partners formed a manufactured homes work group to begin to discuss and evaluate opportunities and obstacles to addressing the needs of manufactured home community residents. This work group created an inventory of MHCs and a survey to inform any strategies developed. You can find a copy of the inventory and survey results as attachments to this action plan.

Resident engagement has been the foundation for strategies that have been developed by partners to address the needs of the MHCs and continues to be with this Action Plan. Resident engagement has included in person meetings, focus groups, and surveys to understand the housing needs and preferences of manufactured home residents in the county.

There are many things we have learned from resident engagement and the inventory of MHCs. There are 100 manufactured home communities in Orange County housing over 2,000 households. According to the 2017 Orange County Mobile Home Park Survey, there is a 10% vacancy rate in the parks, with many parks having no vacancy at all.

Many of the homes need repairs or renovations. About half of manufactured homes need minor repairs and about 28% need major repairs, with only a small percentage, 3.2%, economically infeasible to repair. Most residents are of low-income, making it difficult to fund needed repairs.

We also know many of the MHCs are under threat to be redeveloped, in particular the MHCs closer to town centers where market demand is high. The research and engagement show there are many challenges for manufactured home residents finding new housing if displacement were to occur. Few vacancies exist in MHCs in Orange County, most households own their homes, are low income, and do not have many options for finding affordable housing that meets the needs of their family. The human and financial costs to implement a relocation package are significant and will vary depending on the MHC and severity of displacement.

Key Terms

- **Strategic Objective:** The longer-term, wider change needed.
- **Strategy:** The planned actions that will help achieve the strategic objective.
- **Action Step:** The benefit expected to occur.
- **Partners:** Town departments, community organizations, and institutions that will assist with strategy implementation.
- **Resources:** The goods and/or services needed. The figures provided in this document are preliminary estimates and subject to change as we implement the Action Plan.

County-wide Manufactured Homes Action Plan

- **Manufactured Home:** Factory-built housing, constructed on or after June 15, 1976 and subject to construction standards established by the Department of Housing and Urban Development (HUD).
- **Mobile Home:** Built prior to June 15, 1976, most, but not all, adhere to American National Standards Institute (ANSI) standards.
- **Manufactured Home Community (MHC):** Though laws often refer to “mobile home parks”, the term “manufactured home community” is a common industry term. We use it in this Plan to reduce stigma and set aside the idea that mobility is a key feature of the housing, recognize that houses are homes to the individuals who live in them, and these purpose-built places are communities of people.

To find a list of partner agencies, see page 10

County-wide Manufactured Homes Action Plan

Strategic Objective 1: Preserve manufactured home communities.

	Strategy	Action Steps	Lead Entity and Potential Partners	Resources
1a ★	Support efforts to create resident-owned communities (ROCs)	<ul style="list-style-type: none"> Assist ROC USA and CCE in exploring opportunities to form ROCs Provide funding assistance for acquisition Support resident engagement efforts 	Lead: County and Towns <ul style="list-style-type: none"> ROC USA Carolina Common Enterprise MHC Owners MHC Residents Nonprofit Providers 	\$\$\$\$ 1 person icon
1b ★	Pursue acquisition opportunities of manufactured home communities	<ul style="list-style-type: none"> Explore opportunities to preserve MHPs through acquisition Use available funding sources for acquisition 	Lead: County and Towns <ul style="list-style-type: none"> MHC Owners Nonprofit Providers 	\$\$\$\$\$ 2 person icons
1c ★	Explore land use policies that support manufactured home communities	<ul style="list-style-type: none"> Conduct study of effective land use policies to support preservation Consult with policy experts to determine policy recommendations 	Lead: Towns <ul style="list-style-type: none"> Consultants UNC School of Government Planning Departments 	\$ 2 person icons
1d	Work with manufactured homeowners to improve park quality	<ul style="list-style-type: none"> Engage MHP owners in need of infrastructure improvements Provide infrastructure improvement loans to improve quality of MHPs Implement the County's land banking program 	Lead: County <ul style="list-style-type: none"> MHC Owners MHC Residents 	\$\$ 1 person icon
1e	Rehab and repair homes in MHPs	<ul style="list-style-type: none"> Coordinate with the OC Preservation Coalition to facilitate the completion of home repairs Explore aligning rehab programs and policies between jurisdictions to increase homes repaired 	Lead: Partners <ul style="list-style-type: none"> OC Home Preservation Coalition MHC Residents 	\$\$ 2 person icons
1f	Create an early warning system to identify MHPs at highest risk of redevelopment	<ul style="list-style-type: none"> Identify key indicators to include in early warning system 	Lead: Towns <ul style="list-style-type: none"> GIS and Planning Departments MHC Owners 	\$ 2 person icons

\$\$\$ * indicates \$1 million or more

★ = policy or funding decision required by elected body

\$ = level of financial resources needed collectively

1 person icon = level of staff resources needed collectively



County-wide Manufactured Homes Action Plan

Strategic Objective 2: Minimize resident displacement due to redevelopment.

	Strategy	Action Steps	Partners	Resources
2a ★	Pursue on-site and off-site home construction as part of redevelopment	<ul style="list-style-type: none"> Work with developer applicants to explore relocation options within or outside of a proposed redevelopment 	Lead: County and Towns <ul style="list-style-type: none"> Developers 	\$ - \$\$\$\$ 
2b ★	Explore land use and regulatory policies that can be applied to redevelopment of MHPs	<ul style="list-style-type: none"> Conduct study of effective land use policies to minimize displacement Consult with policy experts to determine policy recommendations 	Lead: County and Towns <ul style="list-style-type: none"> Consultants UNC School of Government Planning Departments 	\$ 
2c ★	Implement master planning processes to proactively create development plans that minimize displacement	<ul style="list-style-type: none"> Explore sites that would be good candidates for master planning Engage stakeholders to gauge master planning interest 	Lead: County and Towns <ul style="list-style-type: none"> MHC Owners Planning Departments Consultants 	\$ 

★ = policy or funding decision required by elected body

\$ = level of financial resources needed collectively

 = level of staff resources needed collectively

County-wide Manufactured Homes Action Plan

Strategic Objective 3: Create a Relocation Assistance Package* to provide meaningful relocation assistance options for residents facing displacement.

	Strategy	Action Steps	Partners	Resources
3a	Proactive engagement to connect MH residents with resources	<ul style="list-style-type: none"> Establish partnership with nonprofit providers to structure program Provide funding to create a sustainable program 	Lead: County and Towns <ul style="list-style-type: none"> Nonprofit providers 	\$ 
3b ★	Use publicly owned land to create relocation opportunities	<ul style="list-style-type: none"> Explore the use of publicly owned land to develop affordable housing as an indirect site for relocation Explore publicly owned land for creation of new MHCs 	Lead: County and Towns <ul style="list-style-type: none"> Engineering and design consultants Affordable housing developers MHC owners and experts 	\$\$\$ 
3c	Provide housing search assistance	<ul style="list-style-type: none"> Provide one-on-one housing location assistance 	Lead: Partners <ul style="list-style-type: none"> Nonprofit providers OCPEH 	\$\$ 
3d	Identify manufactured home communities with open lots	<ul style="list-style-type: none"> Engage MHP owners to determine sites with vacancies Create MHP vacancy database 	Lead: County and Towns <ul style="list-style-type: none"> MHC owners OC Housing Helpline Nonprofit providers 	\$ 
3e ★	Provide financial assistance to relocate homes	<ul style="list-style-type: none"> Determine funding needed to relocate homes 	Lead: Partners <ul style="list-style-type: none"> Developers MHC owners and experts Nonprofit providers 	\$\$ 
3f ★	Provide financial assistance for residents to secure new housing	<ul style="list-style-type: none"> Determine type of assistance needed <ul style="list-style-type: none"> EHA Rental Assistance (security/utility deposits, rent) Down payment assistance 	Lead: Partners <ul style="list-style-type: none"> Developers MHC owners and experts Nonprofit providers 	\$\$ 

*A Relocation Assistance Package would include some combination of the strategies included above.

★ = policy or funding decision required by elected body

\$ = level of financial resources needed collectively

 = level of staff resources needed collectively

County-wide Manufactured Homes Action Plan

Dedicated Resources:

Affordable Housing Land Banking (Orange County Capital Investment Plan)

The land banking fund was established during the FY2015-16 budget process to enable acquisition of manufactured home parks and other property for future affordable housing development. The fund has approximately \$1 million currently available.

Displacement Mitigation Assistance Program (Orange County)

The Displacement Mitigation Assistance Program (D-MAP) provides direct assistance to low- and- moderate-income manufactured housing residents facing displacement caused by manufactured home park closure, redevelopment or natural disaster. EmPOWERment, Inc. works with Orange County to coordinate relocation services for D-MAP. Currently, the D-MAP-budget has approximately \$53,000 available.

Potential Resources:

Carrboro

AFFORDABLE HOUSING SPECIAL REVENUE FUND

The goal of the Affordable Housing Special Revenue Fund is to advance the Town's goal of increasing and improving the stock of affordable housing within Carrboro and its planning jurisdiction. Special Revenue Funds may be used for land banking, construction, acquisition, pre-development costs, repair, rehabilitation, and other home preservation activities. The Town Council has approved a penny and a half property tax allocation, approximately \$337,500, which is a dedicated annual revenue source for affordable housing. For more information on the Affordable Housing Special Revenue Fund, visit the [Town's website](#).

Chapel Hill

AFFORDABLE HOUSING FUND (AHF)

In 2002, the Town Council established the AHF to preserve owner-occupied housing in Chapel Hill for affordable housing purposes.

Eligible Uses: The AHF has a variety of eligible uses, including:

1. Preservation of owner-occupied housing

County-wide Manufactured Homes Action Plan

2. Land acquisition
3. Renovation
4. Affordable housing construction
5. Rental and utility assistance

For more information on the Affordable Housing Fund, visit the [Town's website](#).

AFFORDABLE HOUSING DEVELOPMENT RESERVE (AHDR)

In fiscal year 2014-15, the Town Council allocated over \$688,000 for affordable housing and approved an allocation strategy for this funding, establishing an Affordable Housing Development Reserve (AHDR).

Eligible Uses: The AHDR is dedicated exclusively to the development and preservation of affordable housing. Priority project areas are:

1. Land bank and land acquisition
2. Rental subsidy and development
3. Homeownership development and assistance
4. Future development planning.

For more information on the Affordable Housing Development Reserve, visit the [Town's website](#).

COMMUNITY DEVELOPMENT BLOCK GRANT PROGRAM (CDBG)

The CDBG Program was created by the U.S. Congress in 1974 and is administered by the Department of Housing and Urban Development (HUD). The primary objective of the program is to develop viable urban communities by providing decent housing and a suitable living environment and expanding economic opportunities for low- and moderate-income peoples.

Eligible Uses: [CDBG eligible activities](#) include, but are not limited to:

1. Acquisition of Real Property
2. Relocation and Demolition
3. Rehabilitation
4. Public Facilities and Improvements, and Public Services.

For more information about the CDBG program, visit the [Federal CDBG website](#) and the [Town website](#).

County-wide Manufactured Homes Action Plan

Orange County

Urgent Repair Program

Orange County administers the Urgent Repair Program (URP) to finance emergency and critical repairs and accessibility modifications for low-income homeowners. Up to 20% of the total housing units repaired or modified may be manufactured housing units that are owned and occupied by eligible homeowners on rented lots. The North Carolina Housing Finance Agency awarded Orange County \$100,000 in program funds and the County committed \$40,000 in local funds for the 2021 program cycle. Funds for the 2020 cycle have all been expended.

HOME Investment Partnerships Program

The HOME Investment Partnerships Program is the largest federal block grant program dedicated to increasing the availability of affordable housing for low-income households. HOME provides flexible financing to states and localities (called “participating jurisdictions”) to use for affordable housing activities that fall into four main categories: rehabilitation of owner-occupied housing; assistance to homebuyers; acquisition, rehabilitation or construction of rental housing; and tenant-based rental assistance. HOME funds may be used to purchase and/or rehabilitate manufactured homes, provided that the owner is low-income and owns the land beneath the manufactured home. The U.S. Department of Housing and Urban Development (HUD) awarded Orange County about \$379,000 in HOME for 2021. In addition, the Towns and the County collectively contribute local matching funds to the program, in an amount equal to 25% of HOME funds to be used for affordable housing activities.

County-wide Manufactured Homes Action Plan

Eligible Funding Sources Overview:

	Strategy	Orange County				Chapel Hill				Carrboro
		CIP	Displacement Mitigation	Urgent Repair	HOME	AHF	AHDR	CDBG	BOND	AHSRF
1a	Support efforts to create resident-owned communities (ROCs)	✓			✓	✓	✓	✓	✓	✓
1b	Pursue acquisition opportunities of manufactured home communities	✓			✓	✓	✓	✓	✓	✓
1d	Work with manufactured home owners to improve park quality	✓			✓	✓	✓	✓	✓	
1e	Rehab and repair homes in MHPs	✓		✓	✓	✓	✓	✓	✓	✓
2a	Pursue onsite and off-site home construction as part of redevelopment	✓			✓	✓	✓		✓	✓
3b	Use publicly owned land to create relocation opportunities	✓			✓	✓	✓		✓	✓
3e	Provide financial assistance to relocate homes	✓	✓		✓	✓	✓			
3f	Provide financial assistance for residents to secure new housing	✓	✓		✓	✓				✓

Partners: Community Organizations

The MHP Implementation Team will partner with these community organizations to carry out the Action Plan. We anticipate that additional partners will be identified as we implement the Action Plan.

Banks & Lending Institutions: There are several local, statewide, and national banks in Chapel Hill. Several partners include: [BB&T](#), [State Employees Credit Union](#), [Latino Credit Union](#) and more.

Carolina Common Enterprise (CCE): CCE is a nonprofit focusing on co-ops that address unemployment, poverty and other issues struggling small, rural and urban communities face across the Southeast, including manufactured homes. CCE is an affiliate of ROC USA.

County-wide Manufactured Homes Action Plan

[Chapel Hill Carrboro City Schools](#) (CHCCS): The local school system. CHCCS has several initiatives related to immigrant and refugees, including the [CHCCS Newcomer Program](#) and the [Social Justice Academy](#) at East Chapel Hill High School.

[CHICLE Language Institute](#): CHICLE offers translation and interpreting services in many languages. They also offer language classes.

[Community Home Trust](#): A local nonprofit organization that strengthens the Chapel Hill community with permanently affordable housing opportunities.

[El Centro Hispano](#): A regional nonprofit organization that works to strengthen the community, build bridges and advocate for equity and inclusion for Hispanics/Latinos in the Triangle Area of North Carolina.

[El Pueblo, Inc.](#): A local nonprofit organization that supports the Latinx community.

[EmPOWERment, Inc.](#): A local nonprofit with work focusing on affordable living options, education, home ownership, community building, and grassroots economic development.

Faith Communities: There are several churches in the Chapel Hill community that serve immigrant and refugee residents. BIC has worked closely and will continue partnering with [St. Thomas More Catholic Church](#), which serves many Latinx residents.

[Family Success Alliance](#) (FSA): A collective impact initiative, FSA partners with low-income families to ensure families have the skills and tools needed for their children to feel successful and be successful.

[Habitat for Humanity](#): A national and international nonprofit organization, with an affiliate in Orange County, NC, that helps families in need build and own quality affordable homes.

[Legal Aid of North Carolina](#): A statewide, nonprofit law firm that provides free legal services in civil matters to low-income people in order to ensure equal access to justice and to remove legal barriers to economic opportunity.

[Orange County Affordable Housing Coalition](#) (OCAHC): A coalition of individuals and organizations working together to provide housing opportunities for all in Orange County, NC. Members include: CASA, Community Empowerment Fund, Community Home Trust, DHIC, EmPOWERment, Inc., Habitat for Humanity of Orange County, Inter-Faith Council for Social Service, Justice United, Marian Cheek Jackson Center for Saving and Making History, Self-Help Credit Union, UNC Partnerships in Aging Program, Weaver Community Housing Association, Family Success Alliance, Triangle J Council of Governments, Orange County Partnership to End Homelessness, and representatives from the Towns of Carrboro, Hillsborough, Chapel Hill and the Orange County government.

County-wide Manufactured Homes Action Plan

Orange County Home Preservation Coalition: A collaborative of organizations that provide home repairs and modifications to Orange County residents. The Preservation Coalition seeks to increase communication and collaboration among organizations to decrease burden on clients and service seekers, many of whom are older adults.

Prosperity Now: For over 15 years, Prosperity Now has been the central partner in the work to promote manufactured housing as a safe, stable, and affordable path to home ownership and wealth creation for low-and moderate-income residents

Refugee Community Partnership: (RCP): A local nonprofit, community-driven organization that aims to build unique, holistic, and comprehensive support infrastructure for relocated families.

ROC USA: ROC USA is a nonprofit social venture whose mission is to make quality resident ownership viable nationwide and to expand economic opportunities for homeowners in manufactured home communities.

tilde: A local language justice cooperative, tilde creates a sustainable livelihood for language workers, and advances language justice by providing high-quality interpreting, translation, training, and consulting in the North Carolina Triangle region and beyond.

University of North Carolina School of Government: As the largest university-based local government training, advisory, and research organization in the United States, the School of Government serves more than 12,000 public officials each year.

Partners: Local Government Departments

Many departments will be involved in the implementation of the Action Plan. The departments listed below are expected to be key partners in the Action Plan.

Housing and Community Departments: The Orange County Housing and Community Development, Town of Chapel Hill Housing and Community, Town of Carrboro Housing and Community Services departments, and the Hillsborough Planning and Economic Development division are anticipated to play a primary role in implementing the Action Plan.

Planning Departments: Planning Departments will assist with land use and zoning related matters.

Geographic and Information Systems (GIS): GIS departments will assist in data visualization and mapping.

Partners: State Organizations

County-wide Manufactured Homes Action Plan

[North Carolina Housing Finance Agency](#): NCHFA's Mission is to create affordable housing opportunities for North Carolinians whose needs are not met by the market.

[North Carolina Affordable Housing Coalition](#): The North Carolina Affordable Housing Coalition has been leading a movement to ensure that every North Carolinian has a home in which to live with dignity and opportunity.



Manufactured Home Park Resident Engagement Report

May 2018

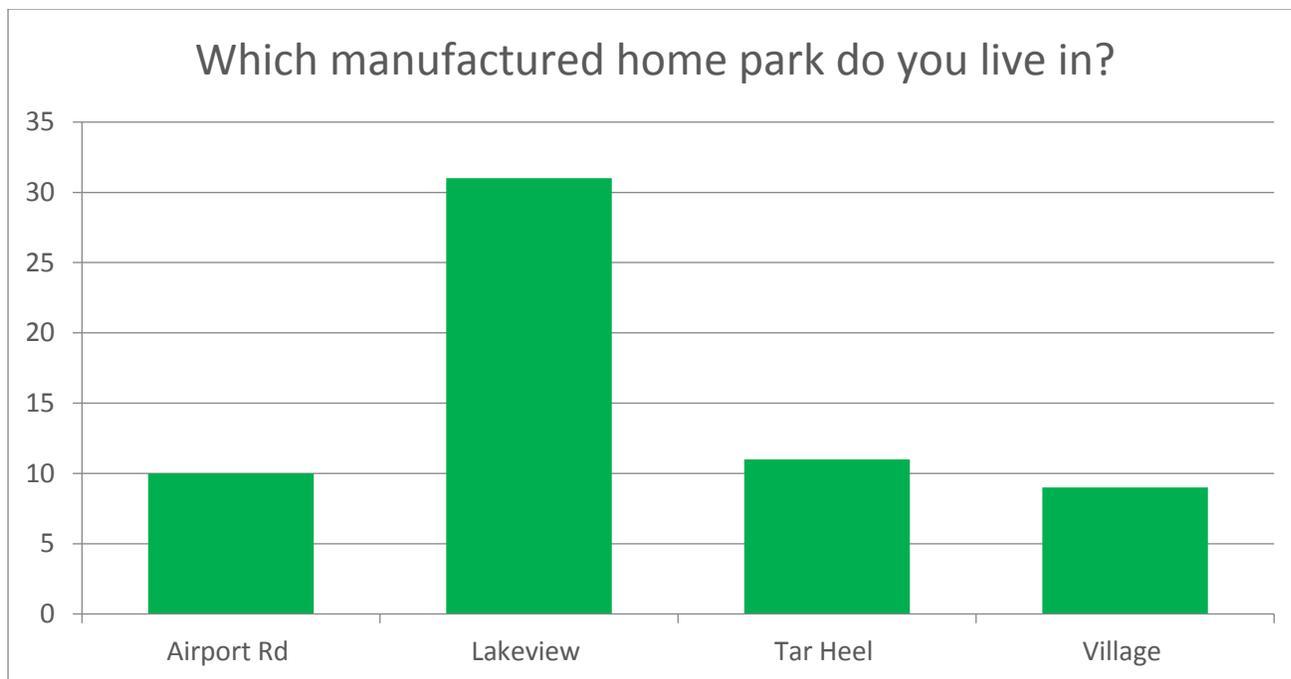
The purpose of this report is to summarize the results from the survey and focus groups conducted by the Town of Chapel Hill Office for Housing and Community of manufactured home park residents in the winter and spring of 2018 on household composition and housing preferences.

SUMMARY OF RESPONSES

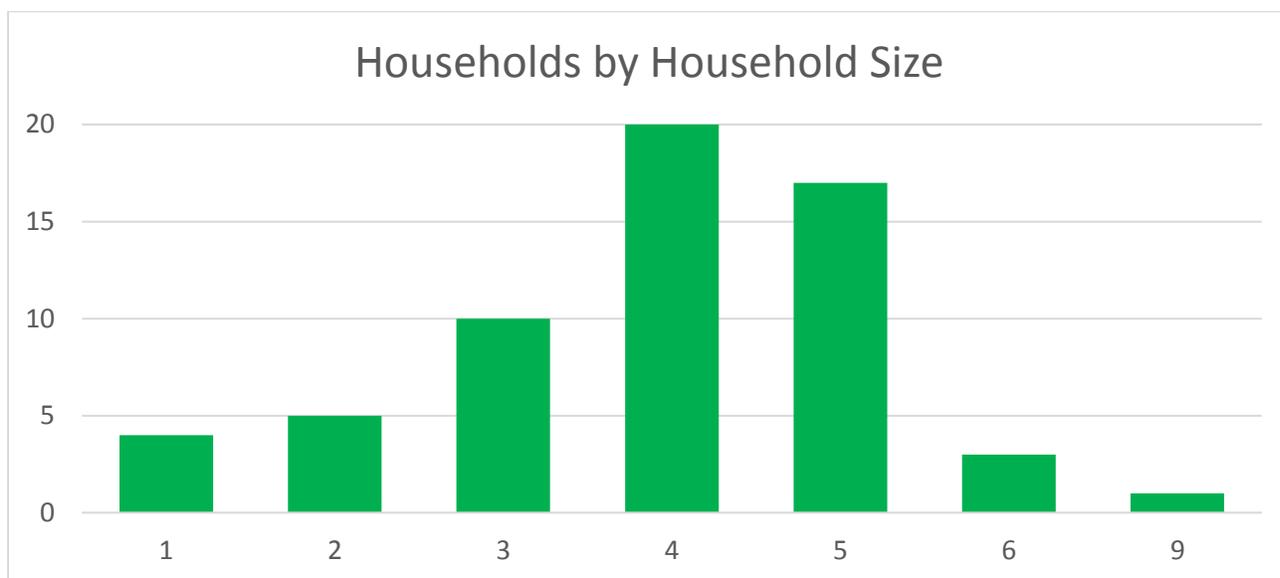
- More than two out of three (68 percent) of households have lived in their home for at least ten years.
- The average household size is four people for surveyed households.
- Surveyed households like most that their current living situation is close to work, safe, affordable, and close to shopping and services.
- The average annual income for surveyed households is \$31,418.
- 90 percent of surveyed households own their manufactured home.
- The average monthly housing cost is \$604 and the median is \$575.
- A majority of surveyed households prefer either an attached or detached single family home as an ideal living situation.
- Regarding potential relocation options respondents would consider, responses vary widely but include: moving to an affordable apartment or house in town, not having an option, and moving to a different park in town.
- If funding was available to move their household and existing manufactured home, a majority of surveyed households indicated they would not apply.

RESPONSE ANALYSIS

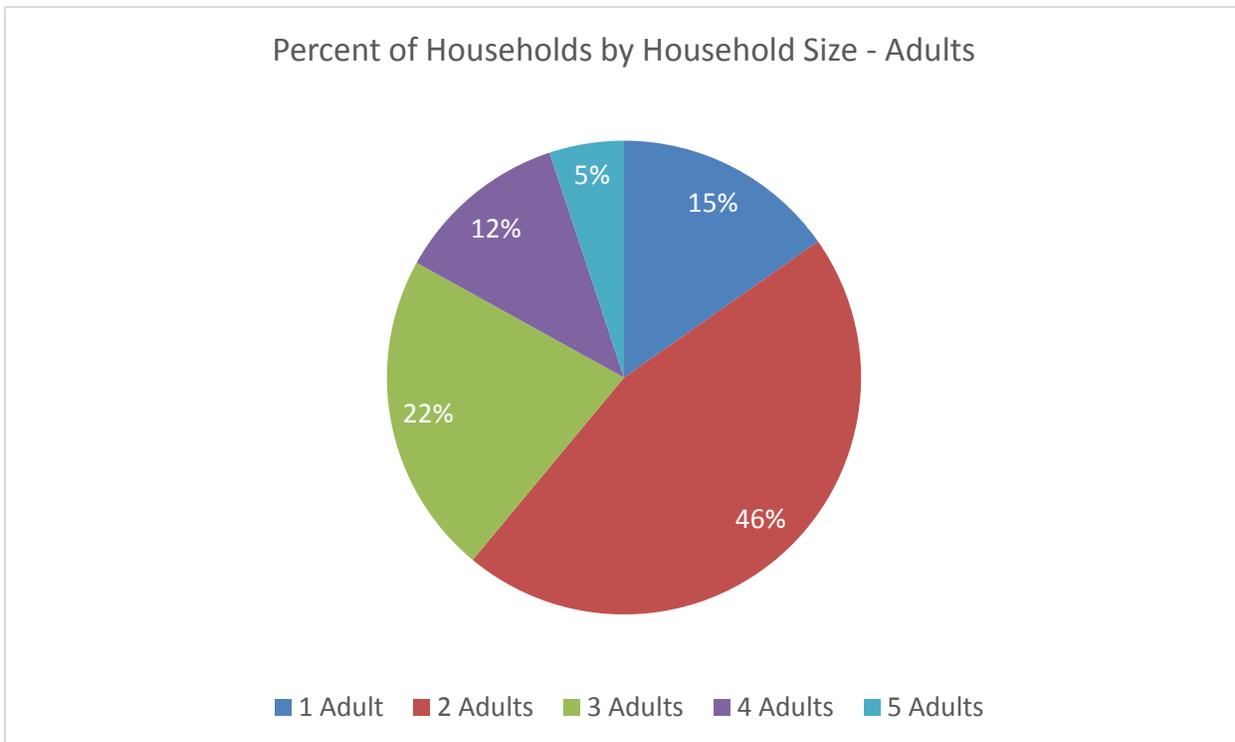
To date there have been 62 responses out of 162 homes in Chapel Hill, for a response rate of almost 40%.



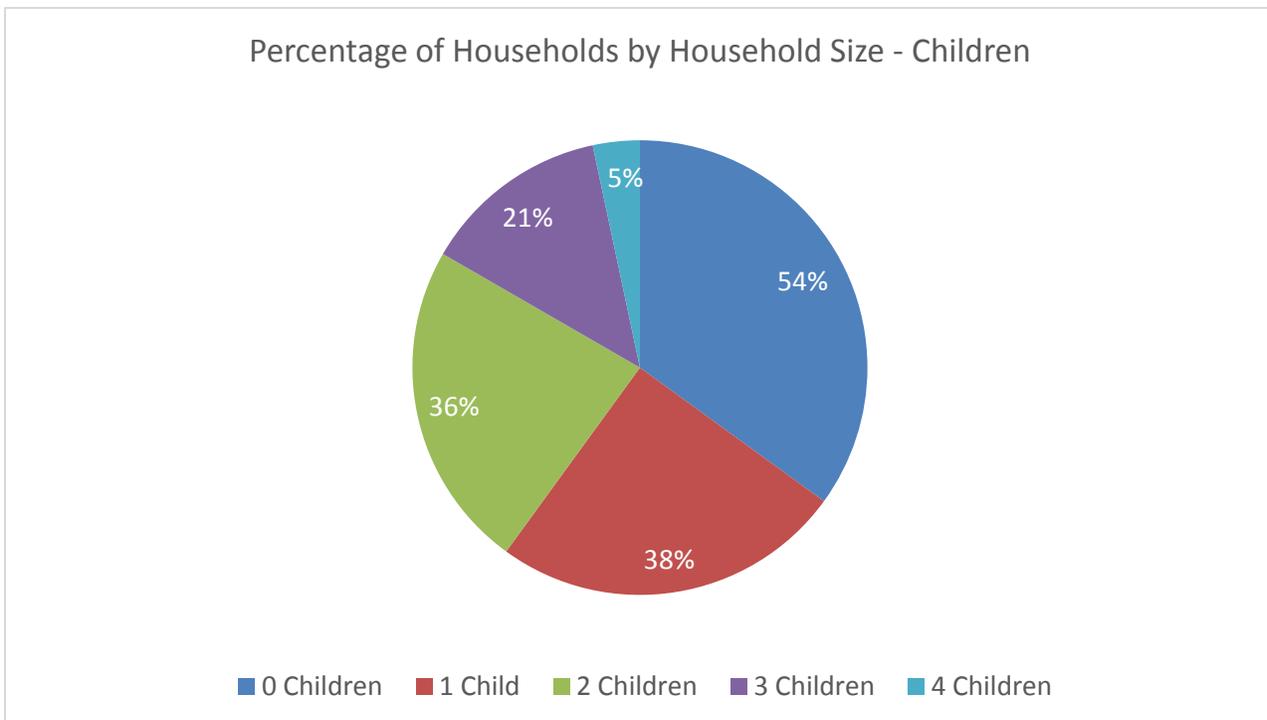
There were 62 responses from four different manufactured home parks.



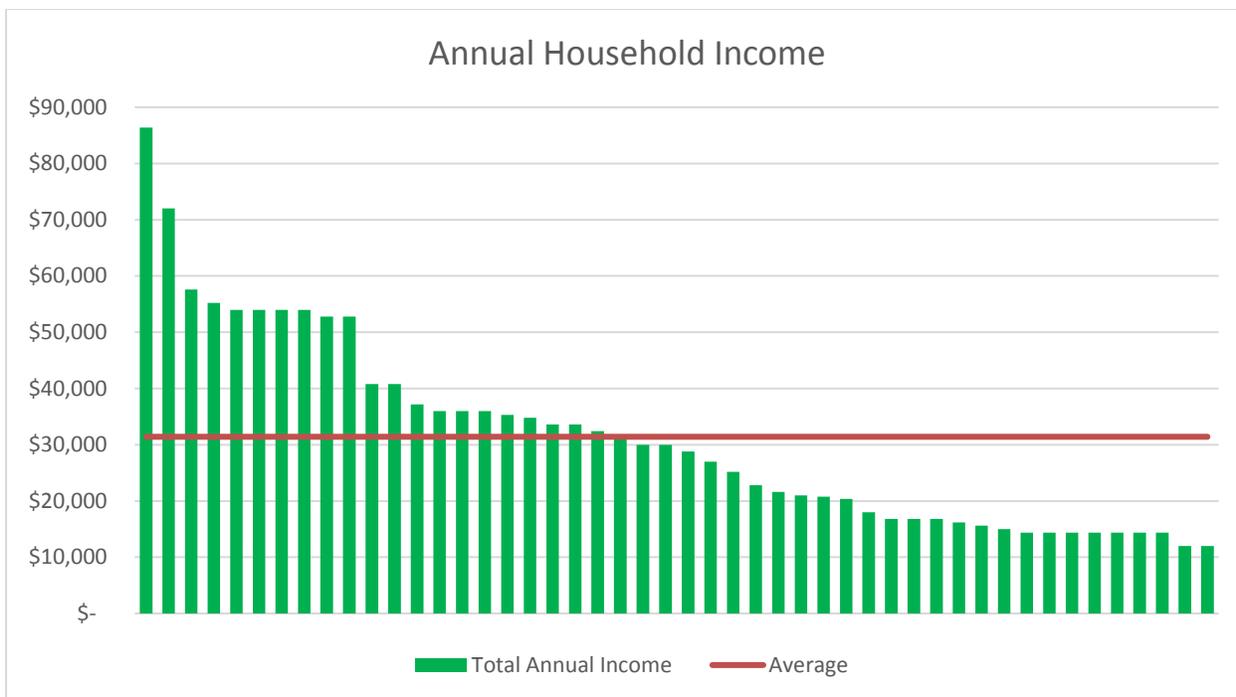
The average number of people per household of surveyed households is approximately four, with the largest being 9 people.



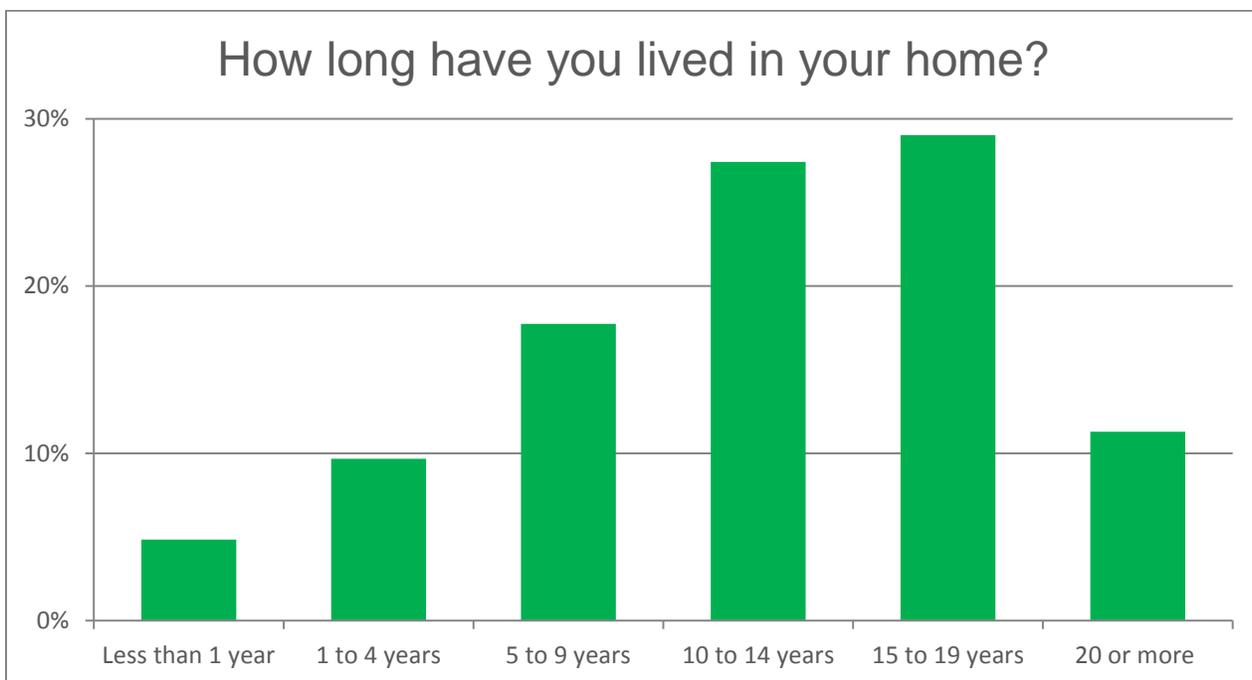
85 percent of surveyed households have a household including at least two adults. 46 percent of households have two adults.



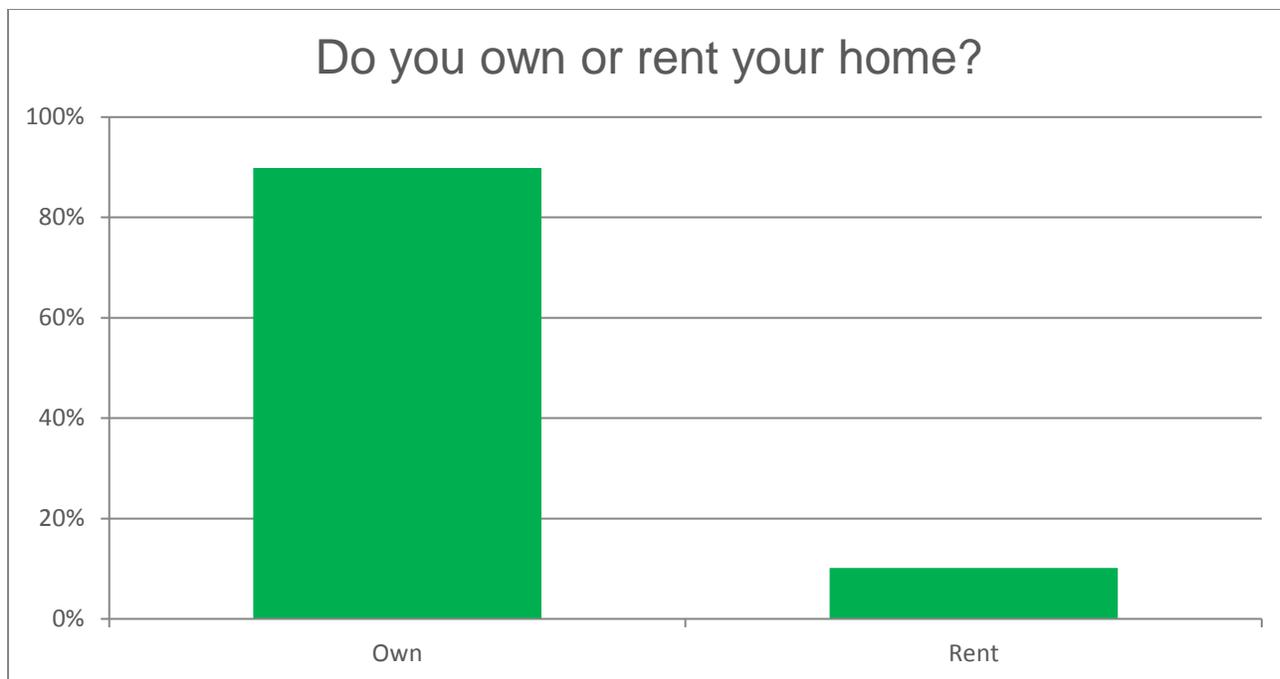
Approximately two out of three (62 percent) surveyed households have children.



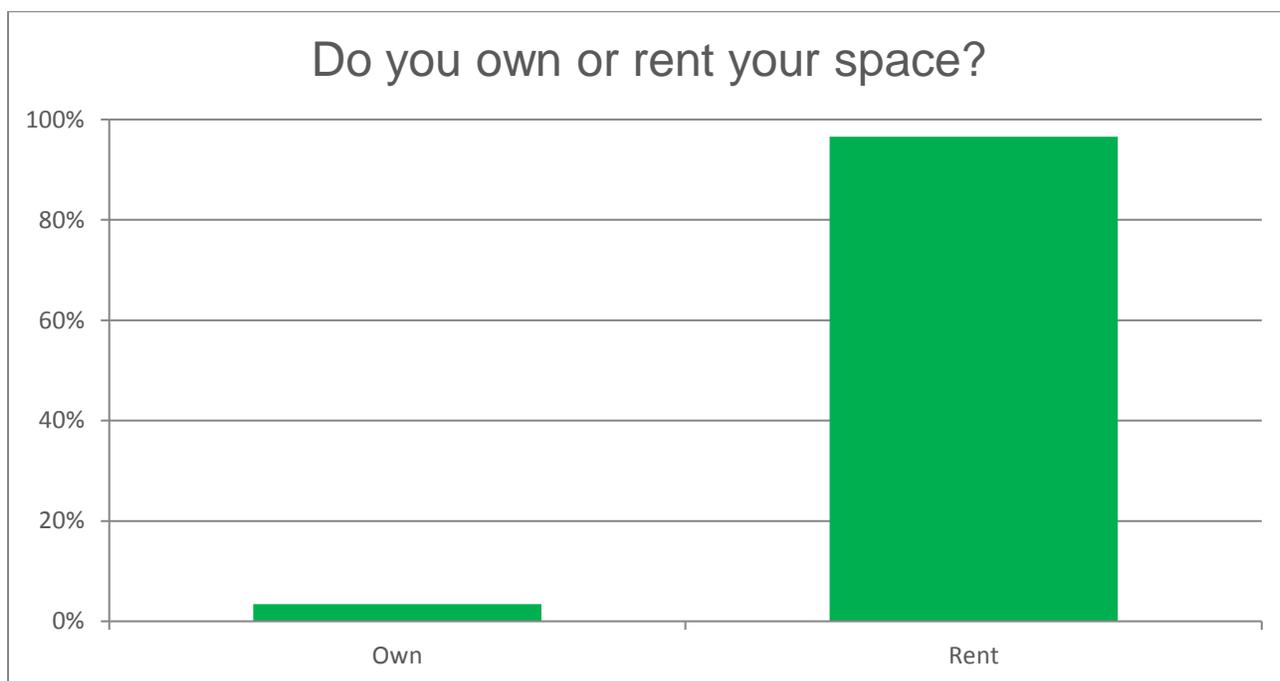
The average annual household income for surveyed households is \$31,418; the median annual household income is \$29,400. Annual household income ranges from \$12,000 to \$86,400.



More than two out of three (68 percent) of households have lived in their manufactured home for at least ten years.



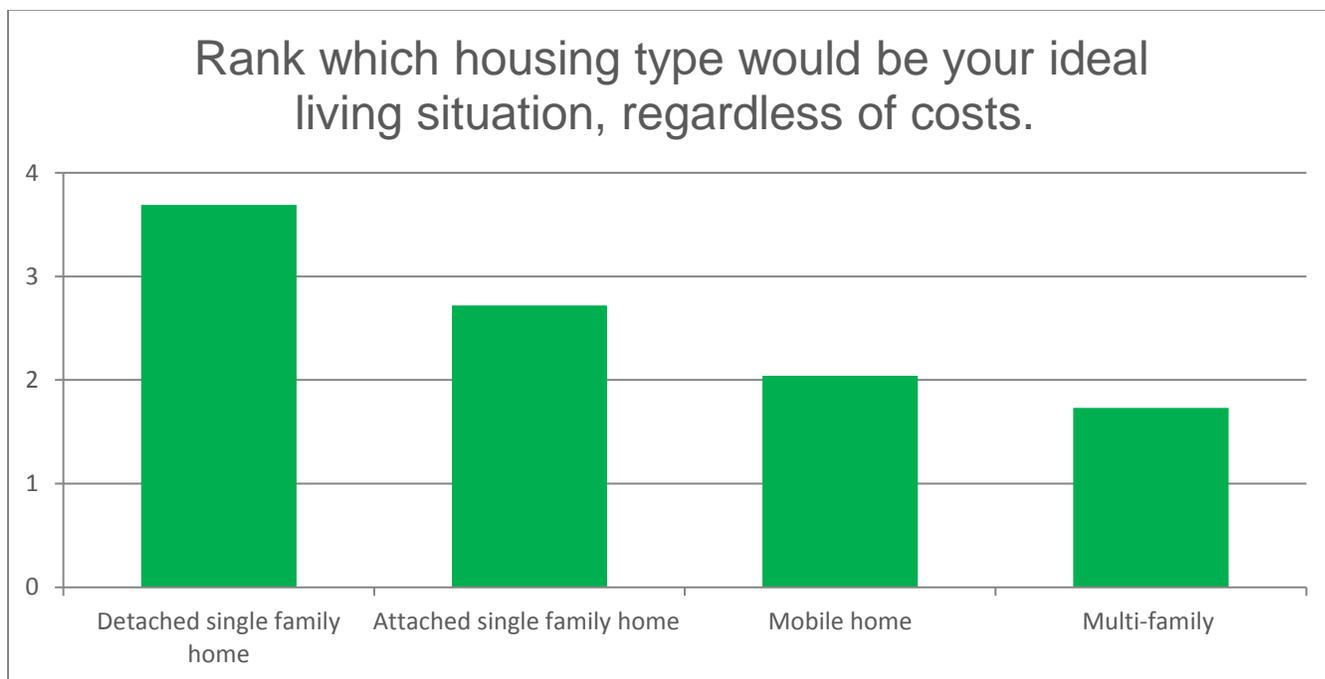
A large majority (90 percent) of surveyed households own their manufactured home.



Almost all of surveyed households indicated they rent their manufactured home space.

What is your total housing cost per month?

- Housing costs typically range from \$450 - \$850. The average monthly housing cost is \$604 and the median is \$575.



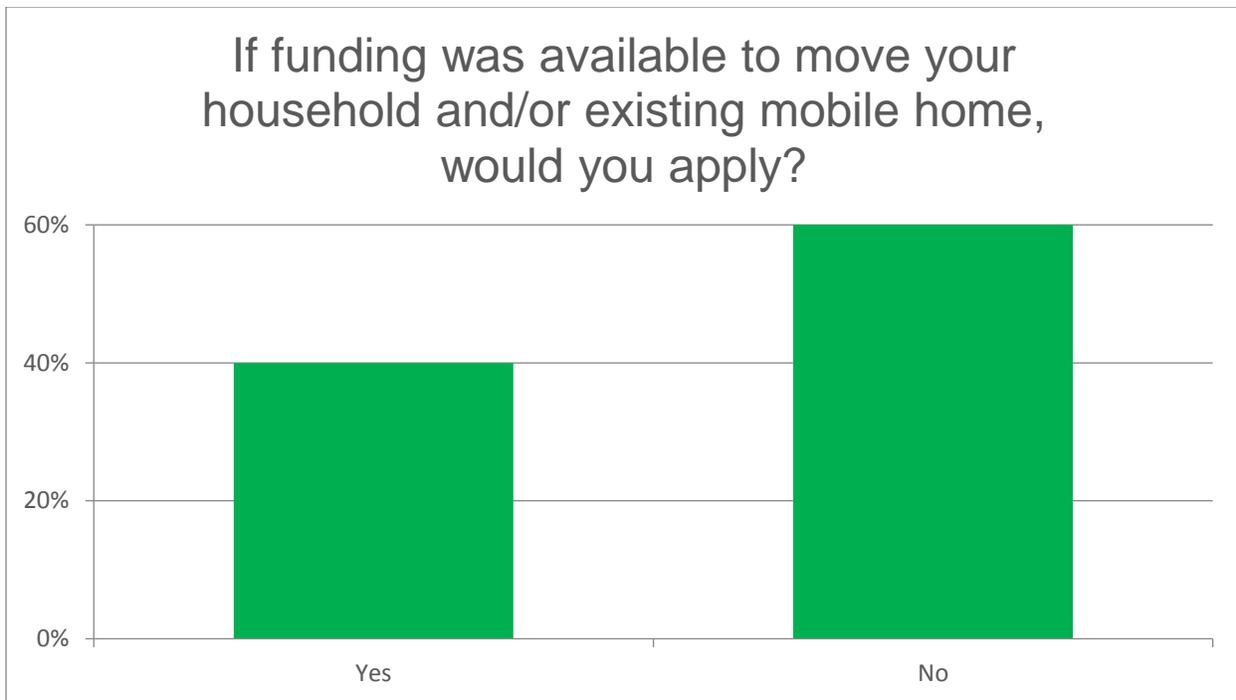
A majority of surveyed households would prefer a detached single family home or attached single family home as their ideal living situation. Some of the primary interests expressed in the focus groups related to residents' preference for a single family home included:

- If residents owned their own home, they would not have to worry about being displaced due to redevelopment or ongoing rent increases.
- Having the ability to pass their homes on to their children, so they can continue to have a home and live in Chapel Hill.
- Having their own space and sense of privacy. One resident said, "Where we live now, the houses aren't far from each other, but we have our own space."
- Not hearing the noise from neighbors if the houses are not connected.
- Having adequate space for children.

Top 5 relocation options you would consider if your park closed.



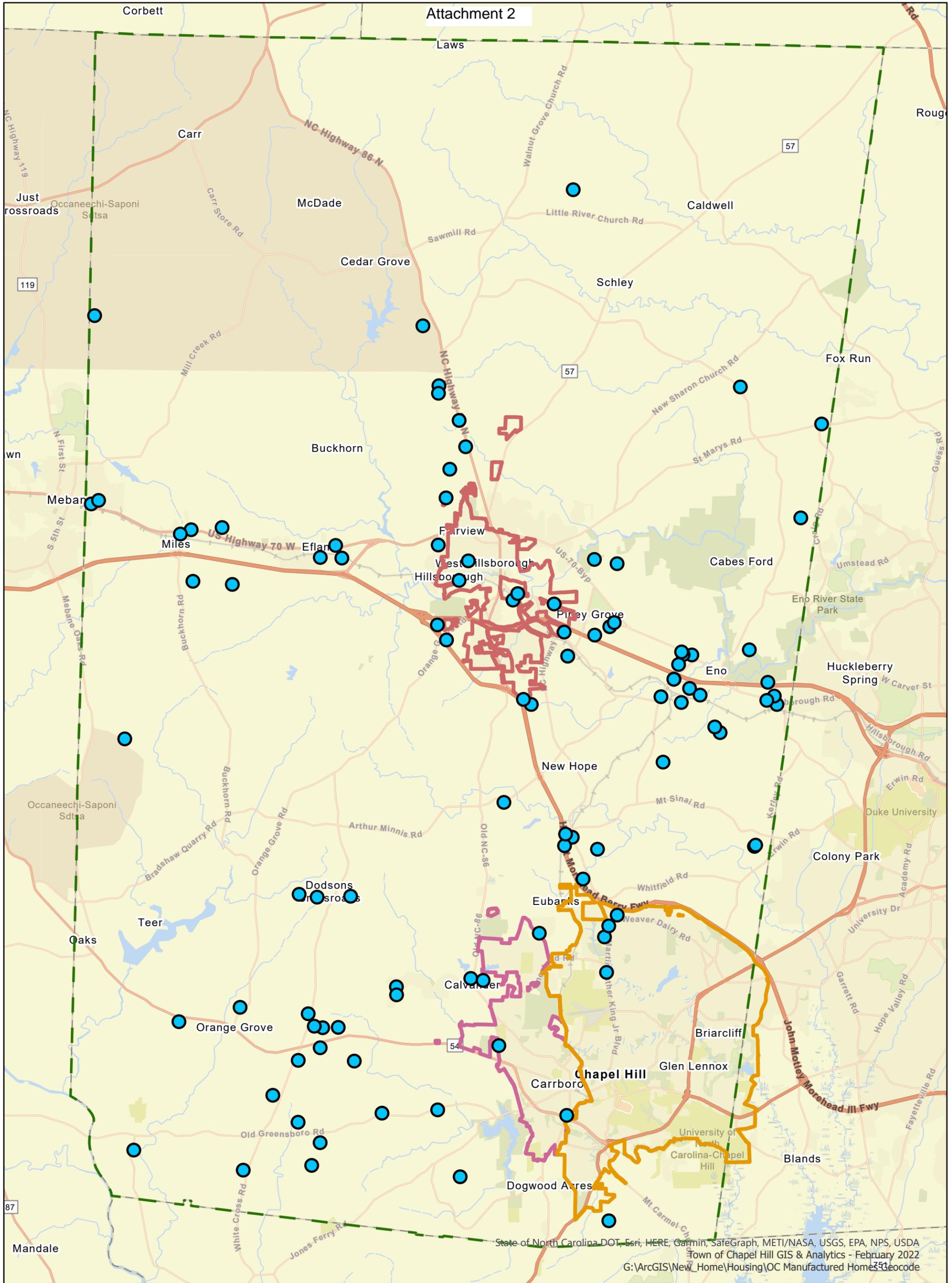
The most preferred potential relocation options that surveyed households would consider include: moving to an affordable apartment or house in town, moving to a different park in town, or moving to a different park in the county. However, many responded that they do not have an option.



A majority (60 percent) of surveyed households would not apply if funding was available to move their household and existing manufactured home. We discussed this question in the focus groups and learned:

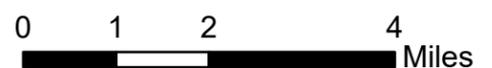
- Residents had concerns about the age and condition of their manufactured homes, which might make moving them to another location prohibitive.
 - Many residents did not see manufactured homes as a permanent housing solution and were concerned if they relocated to another manufactured home park, that park would soon be redeveloped and they would be forced to move again.
 - Some residents expressed an interest in receiving funding, if it was to assist them with finding a single family home.
-

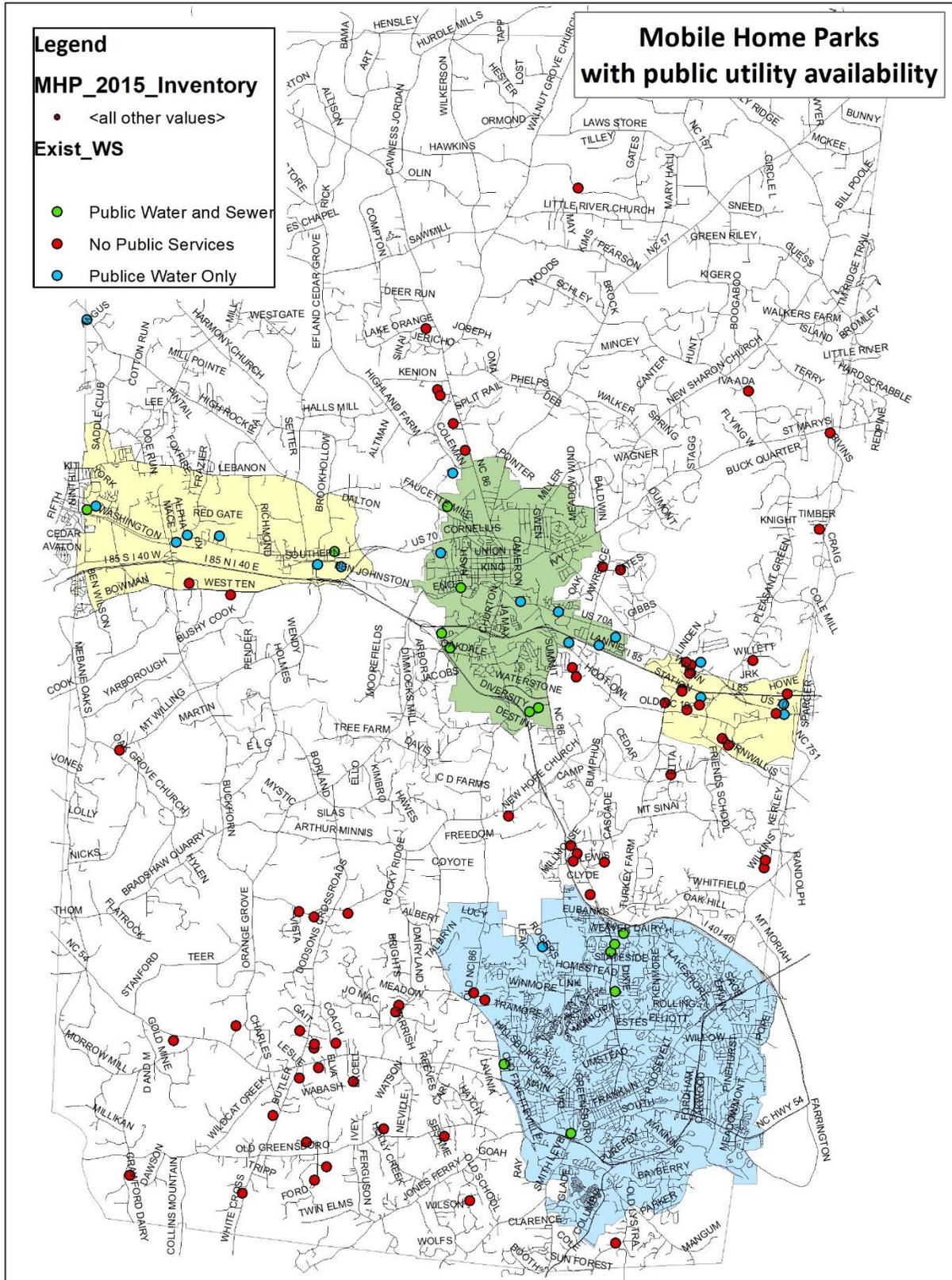
Manufactured Home Communities in Orange County, NC



Legend

- Manufactured Home Communities (100 communities, 2,017 units total)
- Orange County Boundary
- Chapel Hill Corporate Limits
- Carrboro Corporate Limits
- Hillsborough Town Limits





This map represents a very simplistic risk analysis for the existing mobile home parks in Orange County. Each park is represented by a color-coded dot based on current public water and sewer service. The color shaded areas reflect the Primary Service Areas for Orange Water and Sewer Authority, Orange County, and Hillsborough. This shading gives a general indication of availability of services. The map can be displayed to show impacts of current zoning and a basic staff estimation of attractiveness to redevelopment based on utilities and zoning as well.

ORANGE COUNTY BOARD OF COMMISSIONERS

A RESOLUTION ENDORSING THE COUNTY-WIDE MANUFACTURED HOMES ACTION PLAN

WHEREAS, Orange County and the towns of Carrboro, Chapel Hill, and Hillsborough have a long history of collaboration on housing topics; and

WHEREAS, manufactured housing is an important source of naturally occurring affordable housing serving diverse populations and vulnerable community members; and

WHEREAS, in 2016, a number of manufactured home communities in our County were identified for redevelopment by property owners triggering the potential displacement of current residents; and

WHEREAS, the towns and County formed a work group with local housing partners to understand the risks, and potential remedies associated with this redevelopment issue, and strategies for improving and maintaining the quality of the manufactured home communities; and

WHEREAS, the work group generated a report on its findings and an inventory of manufactured housing communities in the County; and

WHEREAS, the environment for redevelopment has not abated and remains a constant threat for manufactured home parks in our community; and

WHEREAS, considering the prior work and continued need for a strategy to preserve manufactured home communities, minimize resident displacement due to redevelopment, and provide meaningful relocation assistance options to be in place moving forward; and

WHEREAS, engagement with residents in communities at risk was conducted to understand their concerns and preferences to guide the creation of the strategies included in the plan; and

WHEREAS, service providers, advocates, residents, and other stakeholders were consulted on development of the plan and staff incorporated feedback from the Orange County Local Government Affordable Housing Collaborative, the Carrboro Affordable Housing Commission, the Chapel Hill Housing Advisory Board, the Orange County Affordable Housing Advisory Board, the Orange County Affordable Housing Coalition, the Manufactured Homes Committee of the Orange County Affordable Housing Coalition;

NOW, THEREFORE, BE IT RESOLVED by Orange County that the Board of Commissioners endorses the Manufactured Homes Action Plan and commits to working cooperatively with the Carrboro, Chapel Hill, and Hillsborough to implement the strategies noted in the plan; and

BE IT FURTHER RESOLVED that the Board authorizes the County Manager to make adjustments to the County-Wide Manufactured Homes Action Plan, as described in the June 7, 2022 meeting materials and as needed as the Towns move into implementation.

Adopted this 7th day of June, 2022.

Renee A. Price, Chair
Orange County Board of Commissioners

**ORANGE COUNTY
BOARD OF COMMISSIONERS**

ACTION AGENDA ITEM ABSTRACT

Meeting Date: June 7, 2022

**Action Agenda
Item No. 8-a**

SUBJECT: Minutes

DEPARTMENT: Board of County Commissioners

ATTACHMENT(S):
Draft Minutes (Under Separate Cover)

INFORMATION CONTACT:
Laura Jensen, Clerk to the Board, 919-
245-2130

PURPOSE: To correct and/or approve the draft minutes as submitted by the Clerk to the Board as listed below.

BACKGROUND: In accordance with 153A-42 of the General Statutes, the Governing Board has the legal duty to approve all minutes that are entered into the official journal of the Board's proceedings.

Attachment 1: April 26, 2022 Business Meeting

Attachment 2: April 28, 2022 Joint Meeting with Orange County Board of Education and Chapel Hill-Carrboro Board of Education

Attachment 3: May 3, 2022 Business Meeting

FINANCIAL IMPACT: There is no financial impact associated with this item.

SOCIAL JUSTICE IMPACT: There is no Orange County Social Justice Goal impact associated with this item.

ENVIRONMENTAL IMPACT: There is no Orange County Environmental Responsibility Goal impact associated with this item.

RECOMMENDATION(S): The Manager recommends the Board approve minutes as presented or as amended.

1 DRAFT

2 **MINUTES**
3 **ORANGE COUNTY**
4 **BOARD OF COMMISSIONERS**
5 **BUSINESS MEETING**
6 **April 26, 2022**
7 **7:00 p.m.**

8 The Orange County Board of Commissioners met for a Business Meeting on Tuesday, April
9 26, 2022 at 7:00 p.m. at the Whitted Human Services Center in Hillsborough, NC.

10
11 **COUNTY COMMISSIONERS PRESENT:** Chair Renee Price, Vice Chair Jamezetta Bedford,
12 and Commissioners Amy Fowler, Sally Greene, Jean Hamilton, Earl McKee, and Anna
13 Richards

14 **COUNTY COMMISSIONERS ABSENT:** None

15 **COUNTY ATTORNEYS PRESENT:** John Roberts

16 **COUNTY STAFF PRESENT:** County Manager Bonnie Hammersley, Deputy County Manager
17 Travis Myren, and Clerk to the Board Laura Jensen. (All other staff members will be identified
18 appropriately below)

19
20 Chair Price called the meeting to order at 7:00 p.m.

21
22 **1. Additions or Changes to the Agenda**

23 Commissioner McKee made a motion for the addition of a discussion item on whether
24 extensions to the state of emergency declarations should require board approval as item 6-d.

25 Commissioner Greene seconded the motion.

26
27 **VOTE: UNANIMOUS**

28
29 Chair Price dispensed with reading the public charge.

30
31 **2. Public Comments (Limited to One Hour)**

32 **a. Matters not on the Printed Agenda**

33
34 Laura Jensen, Clerk to the Board, read an email from Orange County resident Jacquie
35 Barker, who requested that her comment be included as part of the meeting record:

36 "There is a big crisis at OCS right now, teachers are leaving, and students are paying the price,
37 academically, mentally. Who are the biggest losers right now? The students are the biggest
38 losers, remember at your last joint meeting when Dr. Felder admitted that. The principal at
39 Cedar Ridge just put in his resignation. My daughter just lost a second IB teacher 2 weeks ago,
40 right after the best teacher of all her years at OCS left for another school, so another qualified
41 and talented teacher lost. And parents were not even notified. What now? The students are left
42 hanging, left in limbo at the end of their senior year with substitutes getting them ready for IB
43 exams that start this week. They are still learning new curriculums due to the learning loss last
44 year and overworked teachers. The Latin teacher does not get lunch, he does his planning
45 during class, he has to be absent for part of the class b/c he is being shuffled between two
46 schools. Another teacher said that she knows 10 teachers that are not returning to Cedar Ridge
47 next year.

48 So what is the problem, why are teachers continuing to leave, what is causing this mass exodus
49 as teachers are putting it? Have you seen the results from multiple teacher surveys, one of
50 which the district paid \$40,000 for an equity audit to reveal the results. What will be done about
51 it? Why is more money being considered for more SEL from the school districts under your

1 approval, under the guise of closing the achievement gap when we all know it is just a lever for
2 the failing equity agenda. How many teachers want to endure more SEL training to their already
3 heavy workload. Is that one million dollars going to be well spent, ask yourself is that investment
4 going to retain teachers, is that money going to directly impact our student's achievement and
5 mental health? Are these Band-Aids or working at the root of the problem? Let's face the facts
6 that with a 19% attrition rate some things will have to wait until these priorities are addressed.
7 So we need you to work with the district and come up with a real plan? Year 1 of the OCS
8 strategic plan has a goal at Cedar Ridge to go from 12% proficiency in Math 1 to 50%, will that
9 goal will be reached with the loses we are seeing?

10 All these issues happened under your watch, from decisions you helped make, policies and
11 contracts you all voted for, money that you spent. We need change, the pandemic is over, that
12 is not a scapegoat anymore. We can't deny there is an increase in mental health issues this
13 year including self harm and suicide ideation, compare the numbers to last year when kids were
14 locked down, now they are back to school and mental health is worse. The constant barrage
15 that kids will die or cause someone else to die from covid, instilling fear of wearing a mask to be
16 safe, bullying those that don't wear one coming from teachers and students, the propaganda on
17 walls, doors and floors to vaccinate, keep a distance is harmful to everyone's mental health, it's
18 all part of the problem. You are going to see mental health data at the joint meeting this week,
19 it's unacceptable. Why? What is going on? Is it coming from the climate at schools, COVID
20 polices and protocols the school board has implemented or the loss of amazing teachers? What
21 can we do to help address these tough issues, our children are failing, their mental health is
22 declining, teachers are getting out. This is not just a school issue it is a community issue. It's
23 past time to have open adult conversations with the community immediately. My kids have been
24 in OCS schools since K, I have seen the changes over the years, why are we off the rails? We
25 are counting the days til graduation."

26
27 b. Matters on the Printed Agenda

28 (These matters will be considered when the Board addresses that item on the agenda below.)
29

30 **3. Announcements, Petitions and Comments by Board Members**

31 Commissioners Richards, McKee, Bedford, Hamilton, and Greene had no comments.

32 Commissioner Fowler gave updates on three meetings that she recently attended. She
33 said the ABC board is doing well and there are two new stores coming online: one in Southern
34 Village and one in Mebane. She said the stores have been slightly delayed due to supply chain
35 issues. She said regarding TARPO, she learned that the National Electric Vehicle Charging
36 Station's goal is to put one every fifteen miles along interstates. She said she serves on the
37 Library Taskforce and that they just had their first meeting. She said the goal of the task force is
38 to develop a Memorandum of Understanding with Chapel Hill Public Library for interoperability
39 with the county's library.

40 Chair Price said the groundbreaking for the 203 Project is set for 4 pm on May 5, 2022.
41 She said she attended the Oconeechee Village rededication on Saturday and that it was a very
42 nice celebration. She said there are two transportation related items on the meeting agenda.
43 She said the draft FY23 Orange County transit work program proposal is available for public
44 comment through May 11, 2022. She asked that this be incorporated with the transit items for
45 how it all fits together.
46
47

1 **4. Proclamations/ Resolutions/ Special Presentations**

2 **a. Recognition of County Employee Retirements from January 1, 2022 through March 31,**
 3 **2022**

4 The Board recognized and expressed gratitude to retirees for their devotion and service to
 5 Orange County and its residents.

6
 7 **BACKGROUND:** The following employees have retired in the third quarter of this fiscal year:

First Name	Last Name	Department	Retirement Date	Years of Service
DENISE	BROWN	LIBRARY SERVICES	01/31/2022	23
GEORGE	PIERCE	SOLID WASTE MANAGEMENT	01/31/2022	28
TERESA	OAKLEY	SHERIFF	01/31/2022	18
RICKY	HART	CHILD SUPPORT SERVICES	01/31/2022	28
ANITA	WOODS	SOCIAL SERVICES	01/31/2022	13
ALFRED	YATES	EMERGENCY SERVICES	02/27/2022	27
ALOYISUS	FRAZIER	SOLID WASTE MANAGEMENT	02/28/2022	28
CRAIG	BENEDICT	PLANNING AND INSPECTIONS	03/31/2022	23

8
 9
 10 The Orange County Board of Commissioners thanks each of these retirees for their service to
 11 Orange County and for their dedication in meeting the primary mission of Orange County, in
 12 serving residents with fairness, respect and understanding.

13
 14 Brenda Bartholomew, Human Resources Director, introduced the item. She invited the
 15 present retirees to the front to be recognized. She read the names of the retirees. Ricky Hart,
 16 Aloysius Frazier, and Craig Benedict accepted their awards and had their photograph taken with
 17 the Board.

18 Chair Price expressed her congratulations to the retirees.

19 Commissioner McKee said the Board appreciates their service.

20
 21 **b. Durham & Orange Transit Plan Governance Study – Interim Update**

22 The Board received an update on the progress of the Durham & Orange Transit Plan
 23 Governance Study and next steps.

24
 25 **BACKGROUND:** In the early 2010's, Orange County approved a county-wide transit plan,
 26 which included a joint recommendation for the development of the Durham-Orange Light Rail
 27 Transit (DO LRT) project. In 2013, an interlocal agreement (ILA) was developed and approved
 28 by the Board of County Commissioners (BOCC), the Durham-Chapel Hill-Carrboro Metropolitan
 29 Planning Organization (DCHC MPO) Board, and the GoTriangle Board of Trustees. Upon the
 30 discontinuation of the DO LRT project, it was determined that a new governance framework
 31 (aka ILA) was necessary to guide the implementation of future County transit plans.

32
 33 Project goals include:

- 34 • Creation of a clear, operationally efficient governance structure that ensures that Orange
 35 County priorities are funded and implemented with the County transit taxes and fees.
- 36 • Formation of new levels of accountability, which includes development of an equitable
 37 set of processes, seeking to gain further community trust.

38
 39 In the fall of 2021, the study team invited the BOCC, as well as others serving on other transit
 40 plan governing boards (GoTriangle & DCHC MPO) and staff, to participate in initial small-group
 41 interviews. From those interviews, the team learned about overall needs, and the study process
 42 continued to allow for a facilitated workshop with elected officials from each of the transit plan

1 governing boards (GoTriangle & DCHC MPO). These needs were defined through five overall
2 elements to be incorporated into a new governance framework: Representative, Equitable,
3 Collaborative, Transparent, and Accessible.
4

5 From these five elements, the elected officials helped to further weigh-in on just how much
6 change was necessary to primary elements of the existing framework. The feedback provided
7 leadership and guidance to develop draft alternatives for consideration in a new governance
8 framework. Staff from all three parties to the existing governance framework attended a joint
9 workshop in early March 2022. This workshop focused on critical elements that informed the
10 foundation of what a new ILA could offer to all parties. Discussion focused on multiple
11 alternatives of critical elements that comprise the following four areas: Membership, Voting
12 Structures, Financial Planning, and Program & Plan Development. Initial outcomes of this
13 workshop indicated:

- 14 • Formalizing greater involvement from multiple jurisdictions and entities at the Staff
15 Working Group (SWG) level and associated representative voting structures (the SWG
16 is the technical recommending body for plan implementation elements).
- 17 • Clearly defining roles & responsibilities for each signatory to the updated interlocal
18 agreement.
- 19 • Solidifying the County's role in annual work program/budget development with the tax
20 district administrator.
- 21 • Defining terminology and language consistently to ensure clarity and transparency for all
22 parties who will use this updated governance framework for plan implementation in the
23 future.
- 24 • While referencing State Statutes, the updated ILA and supporting documentation will
25 further define equity as it relates to utilization of tax revenues throughout the county, as
26 well as accounting for regional transit needs.
27

28 During the spring of 2022, staff and agency management reconvened for a second workshop
29 (See Attachment 1) to discuss outstanding elements and also reviewed draft governance
30 framework alternatives through an updated ILA between the County, DCHC MPO, and
31 GoTriangle, as well as draft supportive policies and procedures (updated SWG Bylaws,
32 Financial Policies, as well as incorporating plan implementation administration/management
33 elements throughout). County staff working on this study anticipate that draft alternatives can be
34 formed into a final set of recommendations that may be presented to the BOCC in June 2022.
35

36 Tom Altieri, Comprehensive Planning Supervisor, introduced the item and began the
37 presentation.
38
39

1 Slide #1

2
3

4 Slide #2

Separate But Related Presentations

- Tonight, you'll receive two separate presentations regarding transit planning in Orange County
- The first will focus on the implementation governance structure between Orange County, Durham-Chapel Hill-Carrboro Metropolitan Planning Organization (DCHC MPO), and GoTriangle
- The second will focus on the specific projects associated with Orange County priorities between now and 2040

5
6
7

Slide #3

4B – Transit Plan Governance Study

- Focus is updating the Interlocal Agreement (ILA) that is signed between Orange County, DCHC MPO and GoTriangle
- Aims to prioritize Orange and Durham's efficient use of tax dollars on transit priorities and promote new levels of accountability
- The ILA will identify roles and inform the annual work plan budgeting process
- Atkins Consulting is presenting tonight

8
9

10 Slide #4

4C – Transit Plan Update

- Focus is the additional draft projects that will be prioritized with the Article 43 transit sales tax dollars and put into service between now and 2040
- As a function of the scope of the project, the consulting team is providing check-ins for any feedback and comments that may help inform the draft plan
- Adoption process of the updated plan is anticipated for fall 2022
- Renaissance Planning is presenting tonight

11
12

1 Adam Howell from Atkins Consulting Group continued the presentation:
2 Slide #5



Durham & Orange Counties Transit Plan Governance Study

Orange BOCC Interim Update
April 26, 2022

3
4
5 Slide #6

Update Outline

- › Project Need & Overview
- › Project Goals
- › Study Process to Date
- › Major Outcomes from Joint Staff workshops #1 & #2
- › Topics Resulting in both Majority & Minority Perspective

ATKINS

6
7
8 Slide #7



ATKINS

9

1 Adam Howell said the first transit planning in the early 2010s was spearheaded by the
 2 one-half cent sales tax for transit. He said that the first interlocal agreement in 2013, which was
 3 primarily centered around the Durham light rail project. He said the light rail project was
 4 discontinued in 2019 and that the current transit plan update started in 2020.

5
 6 Slide #8

Primary State Enabling Legislation

- › N.C.G.S. Chapter 160A – defines how a government body exists
 - › Article 26 – Regional Public Transportation Authority Act
- › N.C.G.S. Chapter 105 – defines how a government body is enabled to raise and provide revenue for necessary uses and purposes.
 - › Article 43 – Local Government Public Transportation Sales Tax Act
- › N.C.G.S. Chapter 153A – defines enumerated powers and responsibilities for Counties, but also defines the County role with levying revenue sources to support public transportation services (property tax assessment)

ATKINS


7
 8 Adam Howell said there are three primary chapters that allow the transit process to go
 9 forward.

10
 11 Slide #9

Project Goals

- › Creating a **clear**, operationally **efficient** governance structure that ensures that Durham & Orange Counties' **priorities are funded and implemented** with the County transit taxes and fees
- › Forming new levels of **accountability**, that includes development of an **equitable set of processes** which seek to **gain community trust**.

ATKINS


12
 13 Adam Howell said this study was a result of a long listening process, including the Board
 14 and their partners in the project. He said this process seeks to gain the communities input and
 15 trust.

16
 17

1 Slide #10



2
3
4
5
6
7
8

Adam Howell said they met with over seventy people in September and October 2021. He said the first conversation with elected officials took place in November 2021. He said they had a conversation as to what transit should look like and to determine their priorities. He said in December 2021 they interviewed the Wake Transit Program.

8 Slide #11



9
10
11
12
13
14
15

Adam Howell said that his team focused on developing a series of alternatives in January 2022. He said they developed a draft interlocal agreement, as well as policies and procedures to support the interlocal agreement. He said they had their first joint staff workshop in March 2022, and that the conversation was continued in April 2022.

1 Slide #12

Major Outcomes from Joint Staff Workshops #1 & #2

Joint Stakeholder Workshop #1 (Mar '22)			Joint Stakeholder Workshop #2 (Apr '22)		
Membership	Durham County Primary Agreement (ILA)				
	Orange County Primary Agreement (ILA)				
	Durham County SWG (SWG Bylaws)				
	Orange County SWG (SWG Bylaws)				
Voting Structures	Durham SWG (ILA Defined)				
	Orange SWG (ILA Defined)				
	SWG Quorum (SWG Bylaws)				
	SWG Chair & Assignment Role (SWG Bylaws)				
	Voting on Annual Work Program (& Budget) Approval (ILA)				
	Conflict Mediation (ILA)				
Consensus by all Appropriate Parties on Proposed Recommendation			Majority/Minority Perspectives Documented		
			Tabled for Further Discussion*		



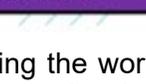
12

2
3
4
5
6 Adam Howell said membership and voting structures are the primary elements for determining who needs to be part of decision-making.

6 Slide #13

Major Outcomes from Joint Staff Workshops #1 & #2

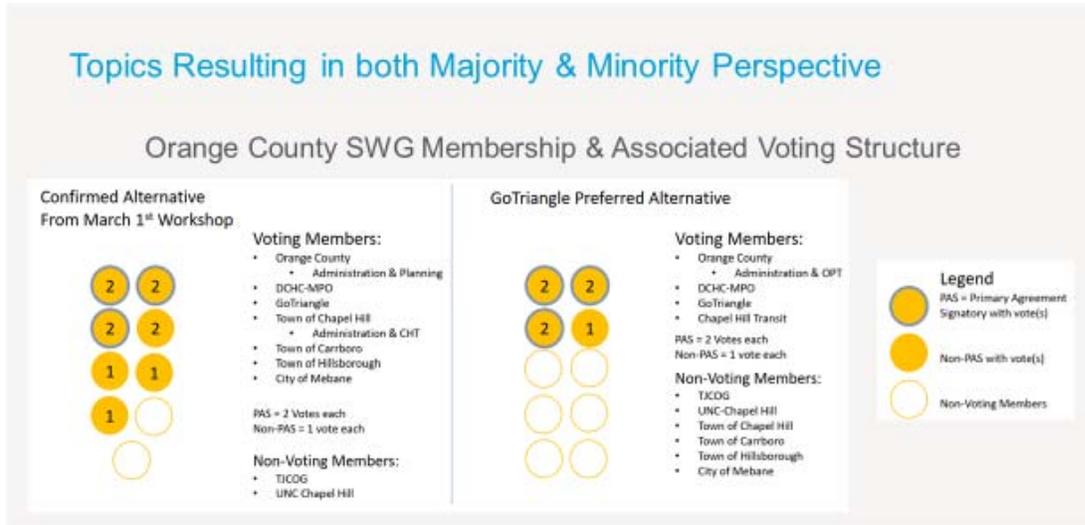
Joint Stakeholder Workshop #1 (Mar '22)			Joint Stakeholder Workshop #2 (Apr '22)		
Financial Planning	Critical Definitions – Revenue (ILA)				
	Critical Definitions – Model & Financial Plan (ILA)				
	Equitable Use of Net Proceeds (ILA)				
	Process Definitions – Financial Model & Plan Development (ILA)				
	Financial Policy Needs (supporting policy outline)				
Multi-Year Plan Development	Multi-Year Vision Plan Update – Elements & Process (ILA)				
Annual Work Program Development	Annual Work Program Elements Defined (ILA)				
Consensus by all Appropriate Parties on Proposed Recommendation			Majority/Minority Perspectives Documented		
			Tabled for Further Discussion*		



13

7
8
9
10
11
12 Adam Howell said the other three elements they focused on during the workshop were financial planning, multi-year plan development, and annual work program development. He said the annual work program draft came out today.

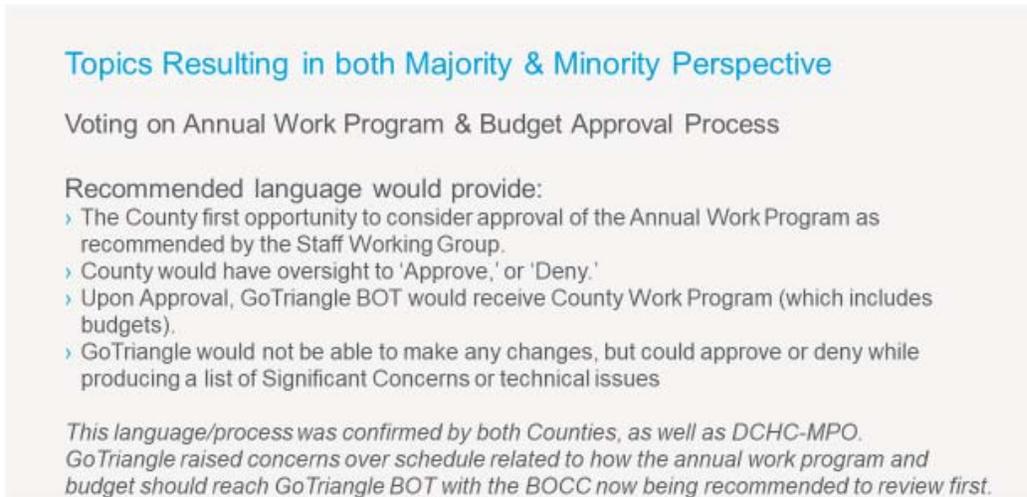
1 Slide #14



2
3
4
5
6
7
8
9
10
11
12
13

Adam Howell said one topic that resulted in both a majority and minority perspective was who is formally invited and codified as part of the staff working group, as well as who is allocated a vote for making recommendations. He said the alternative voting structure from the March 1st workshop identified a need to give Chapel Hill two votes because they are a primary transportation provider. He said that formal invites have been sent to the towns of Carrboro, Mebane, and Hillsborough to participate. He said that TJCOG and UNC would be at the table but as non-voting members. He said two of the three parties prefer an alternative voting structure. He said GoTriangle's preferred alternative structure would have only transit operators with a formal say.

Slide #15



14
15

1 Adam Howell discussed how they are going to expand collaboration with the partners.
 2 He said that this process will give the county the first right to review the annual work plan. He
 3 said that GoTriangle raised concern over this because of the schedule shift and related tax
 4 documentation.

5
 6 Slide #16



7
 8
 9
 10 Commissioner Fowler asked how the differences of opinion on voting structures would
 11 be rectified.

12 Adam Howell said they will draft an interlocal agreement that has both formats of
 13 recommended language from each perspective. He said it would then go to the attorneys before
 14 adoption.

15 Chair Price referred to slide #12. She said that Orange County stands out and asked
 16 why the staff working group bylaws are in bright pink for the county.

17 Adam Howell said the reason is because there was not an agreement in the first
 18 workshop, and they carried it to the second. He said the issue was lack of agreement on who
 19 should be a formal member on the staff work group.

20 Chair Price asked if it was still in question.

21 Adam Howell said yes.

22 Chair Price asked if the MPO and GoTriangle voting members are staff members.

23 Adam Howell said they are all staff seats and part of the technical group.

24 Chair Price said that each jurisdiction also has people engaged and asked how balance
 25 is achieved if Chapel Hill has two votes, Carrboro and Mebane only get one vote, and then a
 26 person from the MPO or GoTriangle is also from Chapel Hill.

27 Adam Howell said that is not part of this process and can change from year to year. He
 28 said that is up to the staff group to work out through a subsequent process.

29 Commissioner Richards asked which alternative will be chosen.

30 Adam Howell said the majority of the parties are leaning towards the left option on slide
 31 #14. He said that it has been a collaborative process. He said that GoTriangle's concerns, and
 32 thoughts have been considered. He said that staff from each group are talking all of the
 33 alternatives through. He said both alternatives are still on the table and will be discussed.

34 Travis Myren said that by operation of statute, the three parties that will have approval
 35 power will be the county, the MPO Board, and GoTriangle. He said that is where the ultimate
 36 approvals will come in.

1 Commissioner Richards clarified that two of three prefer the option on the left.
2 Travis Myren said staff representatives from the county and the MPO prefer the more
3 inclusive option, as shown in the left on slide #14.

4 Commissioner Richards asked when the decision will be made.

5 Travis Myren said June or December.

6 Commissioner Richards asked if the discussion of the alternatives will be resolved by
7 June.

8 Travis Myren said it may or may not be.

9 Commissioner McKee said he is curious as to what GoTriangle's arguments are.

10 Adam Howell said GoTriangle feels that transit operators outside of the three primary
11 signatories should be the only ones responsible for making the decisions. He said the option on
12 the right on slide #14 allows only those that are in charge of operating transit services having a
13 decision-making role.

14 Commissioner McKee said he disagrees because GoTriangle does not exist without
15 county funding. He said he has no issue with GoTriangle managing the system and driving the
16 buses.

17 Commissioner Bedford asked at what point the commissioners will be asked what option
18 they prefer.

19 Travis Myren said that was one of the reasons they are bringing it tonight and if they
20 have preferences, they can let them know.

21 Commissioner Bedford said she preferred the option on the left that includes the towns.
22 She said that for the annual work program and budget approval process, she hopes they can
23 move forward with the change to see the responsibilities for both parties.

24 Commissioner Greene said she appreciated the effort and transparency that has went
25 into the work already. She said that she prefers the alternative that is more inclusive and on the
26 left side.

27 Chair Price said as a member of the board of trustees for GoTriangle, one of the issues
28 they have focused on is being more inclusive. She said she is in favor of the option that is more
29 inclusive, the one on the left of slide #14. She said that the option from staff is counter to what
30 the board of trustees would support. She said they are talking about focusing on the community
31 and what they need versus the project.

32 Commissioner Hamilton said she liked the priorities, and they clearly reflect her view of
33 accountability and gaining community input. She said that the more inclusive alternative is what
34 she would be in favor of. She said she would like the annual work plan to come to the
35 commissioners.

36 Adam Howell said the county was the priority in receiving the update, but that
37 GoTriangle and the MPO will be receiving this same update next month.
38

39 **c. Orange County Transit Plan Update Presentation**

40 The Board received information on the Orange County Transit Plan (OCTP) Update process
41 and draft recommendations for new bus operations and capital projects for any preliminary
42 feedback and comments that may help inform a draft plan.

43 **BACKGROUND:** In 2012, the Orange County Board of County Commissioners (BOCC) along
44 with the Durham-Chapel Hill Carrboro Metropolitan Planning Organization (DCHC MPO) and
45 GoTriangle adopted Orange County's first comprehensive Transit Plan. This Plan was funded
46 using a newly adopted Article 43 Half-Cent Sales Tax, and it included investments in new and
47 expanded bus service and new capital infrastructure projects such as the Chapel Hill North-
48 South Bus Rapid Transit Project, the Hillsborough Train Station, and the Durham-Orange Light
49 Rail Transit (DO-LRT) Project. The Plan was updated in 2017 to meet federal requirements
50 associated with the DO-LRT Project.
51

1 In March 2019, the DO-LRT Project was discontinued. This project was central to the Transit
 2 Plan, was the Plan's primary investment, represented a critical partnership between Durham
 3 and Orange counties, and served as the transit infrastructure around which other transit
 4 services and growth strategies were planned. In response to the discontinuation of the light rail
 5 project, a staff team began the process of creating a potential planning framework to create a
 6 new Orange County Transit Plan that prioritizes investments, funds service improvements, and
 7 improves the resiliency of the public transit network.
 8

9 At its November 17, 2019 meeting, the Orange County BOCC approved the planning framework
 10 for updating the Orange County Transit Plan. The framework included a Policy Steering
 11 Committee (PSC) composed of two (2) Commissioners serving as Co-Chairs, and one
 12 representative each from Chapel Hill, Carrboro, Hillsborough, and Mebane to lead the process.
 13 The County and/ or municipal appointees are intended to represent the interests of GoTriangle
 14 and DCHC MPO.

15 The PSC is aided by a staff team which is led by County staff and includes representatives from
 16 the same organizations as well as staff support from the Triangle J Council of Governments
 17 (TJCOG), the Triangle Area Rural Planning Organization (TARPO), and the University of North
 18 Carolina at Chapel Hill (UNC). Both the PSC and the staff team provide direction and guidance
 19 to the consulting firm whose tasks include analyzing data, facilitating public input processes,
 20 soliciting feedback from specific stakeholders, and drafting the Transit Plan. The new Plan is
 21 intended to outline transit investment priorities through 2040.
 22

23 In January 2020, Orange County Planning staff began work with Renaissance Planning, Inc.,
 24 the consulting firm chosen to update the Orange County Transit Plan. Over the past two years,
 25 Planning staff and the consulting team have established key project deliverables and the
 26 timetable for their delivery, defined the scope of the consulting work, established a project
 27 website (www.octransit2020.com), created the public participation and outreach plans, and
 28 conducted regular meetings with the PSC, transit service providers, and key stakeholders with
 29 updates on the plan's progress.
 30

31 Following is a list of key process milestones carried out by the consultant, PSC, transit service
 32 providers and staff teams:
 33

- 34 • Held bi-monthly meetings with progress updates for the PSC during the 2020 calendar
 35 year (May 2020)
- 36 • Received the Transit Choices Brochure (TCB), a visual document that illustrates the
 37 concepts and continuums of transit planning, and the Regional Connections Opportunity
 38 (RCO) Report, a technical assessment of key issues and opportunities for effective
 39 transit service (July 2020)
- 40 • Held the first Transit Summit over the Zoom platform and received a memo of key
 41 themes from the summit discussions and first public survey (October 2020)
- 42 • Met with Durham City and County representatives to discuss progress of Durham Transit
 43 Plan Update relative to the Orange County Transit Plan Update (November 2020)
- 44 • Received draft versions of conceptual scenarios and graphics with an accompanying
 45 memo (January 2021)
- 46 • Held recurring monthly PSC meetings over Zoom with updates for first half of 2021
 47 (January 2021 – June 2021)
- 48 • Received final versions of conceptual scenarios and graphics with an accompanying
 49 memo (May 2021)

- 1 • Held an in-person Transit Summit for PSC members to discuss core values and visions
- 2 for the fiscally constrained plan and learned of aspirational future projects (July 2021)
- 3 • Received draft recommended network and plan as well as draft conceptual vision map
- 4 for transit service provider feedback and scheduling of future PSC meetings (October
- 5 2021)
- 6 • Held PSC Work Session #1 to look at the final recommended network and conceptual
- 7 vision map with purpose of permitting project management team to begin round two of
- 8 public outreach (January 2022)
- 9 • Created public outreach opportunities with a second round of surveying (where over
- 10 1,000 surveys were collected) and two focus groups (held on February 8th and February
- 11 16th) that included local stakeholders (February 2022)
- 12 • Held PSC Work Session #2 to look at the feedback received from public outreach and
- 13 assess the draft network, which resulted in a request to provide check-in presentations
- 14 to the local elected boards (March 2022)

15
16 Key takeaways from the public outreach include the overall approval of projects as they were
17 outlined and an agreement of the need for more regional projects in the future. After discussing
18 the need to wait for the Transit Plan Governance Study to conclude prior to the Transit Plan
19 Update's adoption, the PSC advised the project management team to begin scheduling check-in
20 meetings with the municipalities in the local government as well as the BOCC.

21 22 **Remaining Consultant Deliverables – Next Steps**

23 Attachment 1 is a memo from Renaissance Planning that, among other items, outlines its
24 remaining work and next steps of the Transit Plan Update. Generally, these items include:

- 25 • Additional check-in meetings with Carrboro, Chapel Hill, and Hillsborough;
- 26 • Final PSC Work Session; and
- 27 • Delivery of a final report to the Orange County staff team.

28 29 **Adoption Process**

30 The *2017 Orange County Transit Plan* was adopted by the Orange County BOCC on April 27,
31 2017 before it was adopted by DCHC MPO and the GoTriangle Board of Trustees on April 28,
32 2017. The final Plan will be presented to the Orange County BOCC after the summer break,
33 and Orange County staff will guide the 2022 Transit Plan Update through the adoption process
34 following the critical path outlined below:

35
36 Orange County:

- 37 • Orange Unified Transportation Board recommendation
- 38 • BOCC Public Hearing
- 39 • BOCC adoption consideration

40
41 DCHC MPO:

- 42 • Technical Committee recommendation
- 43 • Board adoption consideration

44
45 GoTriangle:

- 46 • Board adoption consideration

47
48
49 Caroline Dwyer, of Renaissance Planning, introduced the item.

50

1 Slide #1



ORANGE COUNTY BOARD OF COUNTY COMMISSIONERS UPDATE

ORANGE COUNTY TRANSIT PLAN UPDATE
April 26, 2022



2
3
4

Slide #2

PROJECT TEAM



Project Manager: Caroline Dwyer, AICP
cdwyer@citiesthatwork.com
919-636-5032 x 401



5
6
7
8

Caroline Dwyer said their team includes world-renowned partners.

Slide #3

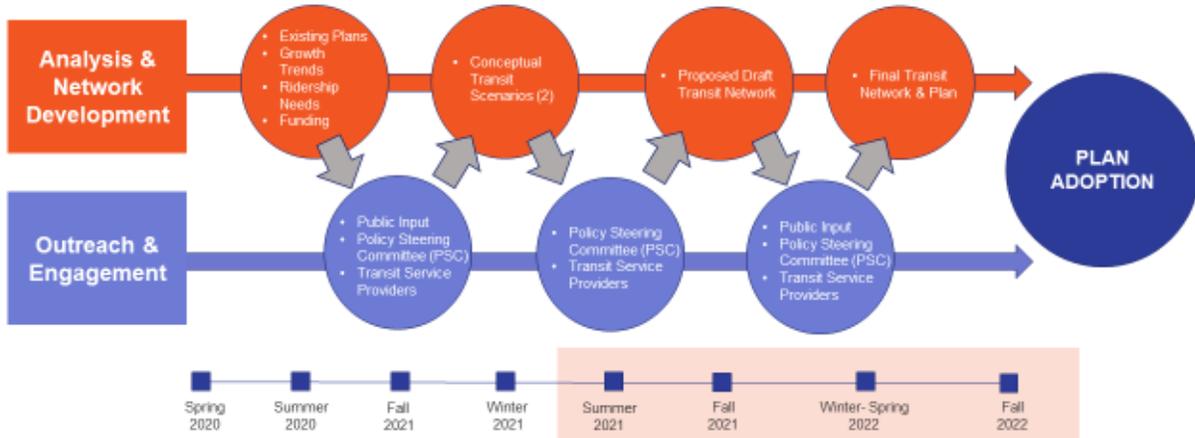
AGENDA

- Project Overview & Schedule
- Transit Plan: What's included?
- Engagement
- Projects
- Conceptual Transit Vision Map
- Plan Documentation
- Next Steps

9
10
11

1 Slide #4

PROJECT OVERVIEW & SCHEDULE



2
3
4
5
6
7
8

Caroline Dwyer said that input from the decision makers and the public has been very important to the project development. She said the draft plan is almost ready to present. She said there were two phases of public engagement. She said that hopefully the plan will be adopted in the fall of 2022.

Slide #5

TRANSIT PLAN UPDATE: WHAT'S INCLUDED?

- **Programmed projects are carried over:** capital investments and service improvements in previously adopted transit plans (2012, 2017) excluding LRT
- **New projects:** capital investments and service improvements) funded with unallocated transit tax revenues

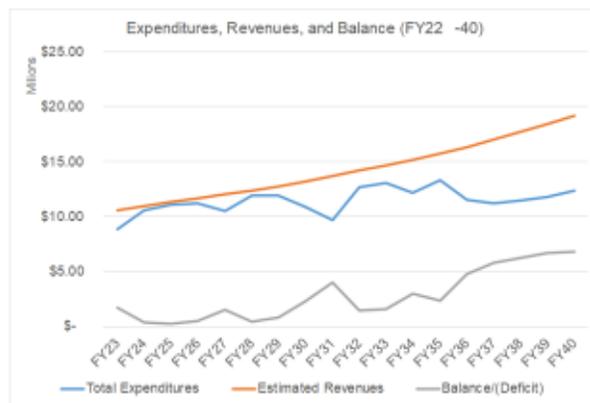


Figure 3 Orange County transit expenditures, revenue, and balance

9
10
11
12

Caroline Dwyer said that the first plan was in 2012 and this new project includes revenues above and beyond the previous revenues for new projects in Orange County.

1 Slide #6

ENGAGEMENT

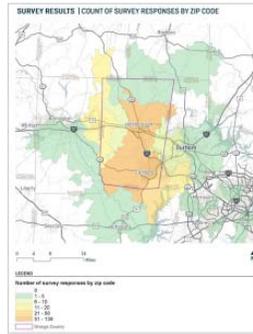
TWO PHASES

Phase 1 (Fall 2020)

- Goal - Identify Needs & Priorities
- Methods: Virtual Transit Summit, online survey

Phase 2 (Winter/Spring 2022)

- Goal - Vet Proposed Projects
- Methods: Virtual focus groups, online survey, pop ups at transit stops

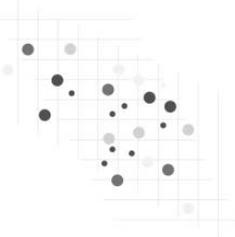


2
3 Caroline Dwyer said they vetted the proposed projects to make sure they were useful.
4 She said over 1,000 people responded to the online survey and she felt they got good
5 representation geographically. She said they heard is that people want more readily available
6 transportation options.

7
8 Slide #7

PROJECTS: SELECTION

- Funded using projected transit tax revenues (rather than taking on debt)
- GoTriangle financial model forecasts used to determine available future revenues
- Already-programmed capital and service improvements are included in expenses



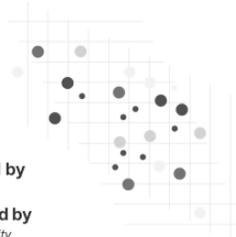
9
10 Caroline Dwyer said many of the projects are funded primarily through local funding.

11
12 Slide #8

PROJECTS: SELECTION

For each potential project, we considered:

1. Is the project identified as an **unfunded or emerging priority** by transit service providers?
2. Does the improvement **meet needs expressed by public**?
3. Does the improvement **reflect values identified by PSC?** *Equity, environmental sustainability, economic prosperity, affordable and attainable quality of life, transportation and access for all*
4. Does the project **support the conceptual transit vision or fill a regional connectivity gap**?



13
14 Caroline Dwyer said they held a summit in July 2021 with the policy steering committee
15 that allowed them to identify values for project selection. She said they will be documented in
16 the transit plan. She said that improving service will incrementally support the conceptual
17 transit vision.

18
19

1 Slide #9

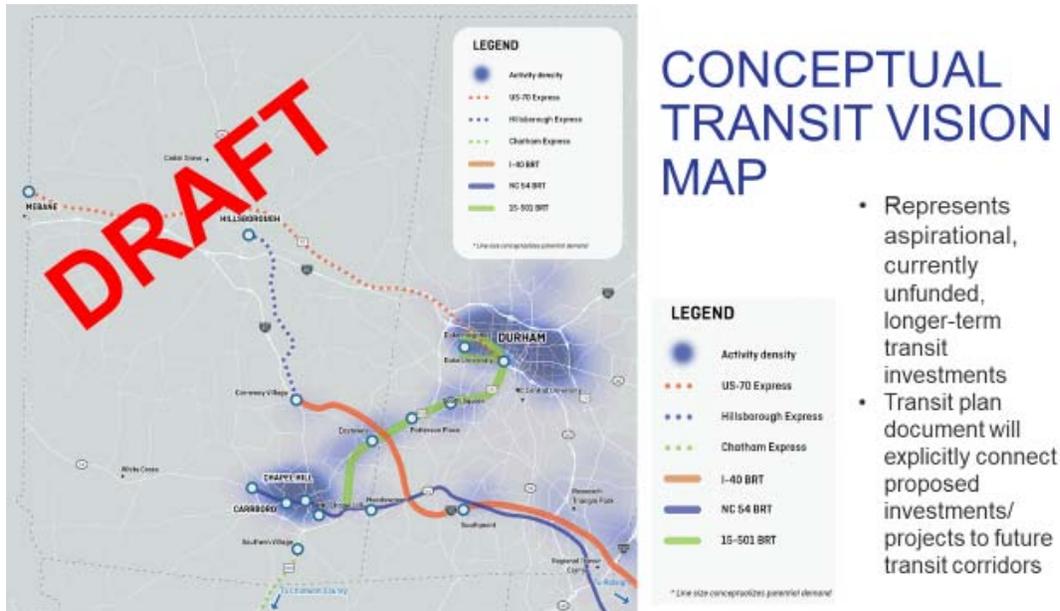
INCLUDED PROJECTS: SERVICE AND CAPITAL IMPROVEMENTS

Transit Project/ Service	Net New Revenue Hours	Additional peak vehicles
Service Improvements		
Chapel Hill Transit CW: Improve weekday midday service to 30 minutes.	1,500	0
Chapel Hill Transit HS: add weekend service with 1 bus (70 min frequency) (8 am until 6:30 pm)	1,177	0
Orange County Public Transportation Mobility-on-Demand Service	3,200	0
Chapel Hill Transit NS: Improve morning peak frequency to every 6 minutes. Provide Saturday service until 11 PM and Sunday service until 9 PM.	2,300	3
US 15-501 Project Bundle		
GoTriangle 400/405: Consolidate into one pattern via Manning Dr to Carrboro and Jones Ferry Park and Ride. Schedule effective 15-minute service midday, and improved Sunday and evening service.	20,067**	2**
Chapel Hill Transit D: Extend service to Patterson Place and provide Saturday service until 9 PM.	5,300	1
Chapel Hill Transit J: Improve morning peak frequency to every 10 minutes and offer 15-minute service until noon. Provide Saturday service until 11 PM and Sunday service until 9 PM.	3,200	2
Capital Improvements		
Fordham/Ephesus Church Improvements (400/D/F Connection)		
Fordham/Manning Queue Jump and Shoulder Running Improvements		
<small>*by amendment to FY23 Work Plan</small>		
<small>**Half of these revenue hours and costs are assumed to be shared with Durham County.</small>		

2
3
4
5
6

Caroline Dwyer said that a queue jump line helps a bus avoid traffic and stay on schedule.

Slide #10



7
8
9
10
11
12
13
14
15

Caroline Dwyer said most of these plans lay the groundwork to move towards projects in the future. She said that this is a very long timeline and requires a lot of coordination. She said the goal is to have an idea and that the concepts help guide future work.

Commissioner Fowler said she did not see a stop for the 15-501 BRT at the south end near the UNC hospital.

Caroline Dwyer said NS BRT is not shown on the map, but it would connect between Southern Village and Caraway. She said there is an opportunity to connect in the middle by connecting the 15-501 BRT to the NS BRT. She said at this time it is conceptual and not a

1 solidified route. She said this shows a general idea of what it looks like, and they can more
2 clearly show that.

3 Commissioner Fowler said it appears that the 15-501 route ends without a connection.

4 Caroline Dwyer said it kind of does, because they don't have an exact endpoint at this
5 time but more of a general area. She said there is a possibility that they could make a
6 connection to Highway 54 and the possibility it could go a different direction if it heads down
7 Franklin St. She said an alternatives analysis would hammer down some of those specifics.
8 She said she would make sure that the non-draft version depicts the possible connections more
9 clearly.

10 Commissioner Richards asked if the infrastructure bill has opportunities for transit.

11 Caroline Dwyer said yes and that there are two kinds of funding. She said one is
12 formula funding to states based on size and that it will be up to the state for how that is spent.
13 She said the second is discretionary grant programs and which have to be applied for and
14 require a local match. She said there will be more opportunities than there have been in the
15 past. She said a regional strategy would be useful so that entities are not competing against
16 one another.

17 Commissioner Richards asked how they might go about the priorities and possibly
18 moving some of the projects in sooner, if they are only depending on the tax.

19 Caroline Dwyer said only depending on the tax would make it a long process. She said
20 they would have to acquire some federal funding. She said it is worth a conversation the DCHC
21 to have a regional plan for that instead of everyone competing with each other. She said
22 everyone working regionally is better for everyone because it is a very competitive environment.
23 She said having the planning done will help you be ready for when the opportunities are
24 announced.

25 Commissioner Richards said she is assuming the efficiencies are included, such as
26 energy savings.

27 Caroline Dwyer said there are different ways to make transportation more sustainable.
28 She said that the best thing to do is land use plans that make it easy to use transit to reduce
29 vehicle trips.

30 Commissioner Fowler asked how committing to this plan affects the ability to use federal
31 funds.

32 Caroline Dwyer said that this set of projects will have a huge impact on the ability to
33 compete for federal funding. She said there are opportunities to fund some studies but those
34 are not so large that you would be precluded from pursuing those opportunities.

35 Commissioner Fowler asked where the funding would come from if dollars are
36 committed to this plan.

37 Caroline Dwyer said they will have to produce alternative sources of funding such as an
38 increase in transit tax or public-private partnerships.

39
40

1 Slide #11

IMPLEMENTATION

Transit Project/Service	Ops (Annual) Cost	Capital Cost	Impl. Year
Service Improvements			
Chapel Hill Transit CW: Improve weekday midday service to 30 minutes.	\$181,425	N/A	FY23
Chapel Hill Transit HS: add weekend service with 1 bus (70 min frequency) (8 am until 6:30 pm)	\$152,326	N/A	FY23*
Orange County Public Transportation Mobility-on-Demand Service	\$228,616		FY24
Chapel Hill Transit NS: Improve morning peak frequency to every 6 minutes. Provide Saturday service until 11 PM and Sunday service until 9 PM.	\$299,575	\$1,855,583	FY26
US 15-501 Projects (GoTriangle 400/405; Chapel Hill Transit D; Chapel Hill Transit J)	\$2,489,481**	\$2,748,477**	FY29
Capital Improvements			
Fordham/Ephesus Church Improvements (400/D/F Connection)	N/A	\$6,000,000	FY26-28
Fordham/Manning Queue Jump and Shoulder Running Improvements	N/A	\$6,000,000	FY26-28
<small>*By amendment to FY23 Work Plan</small>			
<small>**Half of these revenue hours and costs are assumed to be shared with Durham County.</small>			

Constants	Value
Operating Cost Annual Inflation Factor	2.50%
Current cost of OPT per hour	\$68.00
Current cost of GoT per hour	\$133.70
Current cost of CHT per hour	\$118.00
Cost of vehicle	\$560,000

2
3
4
5
6
7

Caroline Dwyer said there was more money than they thought this year to begin improvements. She said that the CW route is in the DCHC 2023 plan. She said the latest project is for US 15-501.

Slide #12

PLAN DOCUMENTATION

- Transit equity – woven throughout the plan, in all sections
- Executive summary (also functions as a standalone document describing the plan update and projects)
- About the Plan
 - Purpose, values, and goals
 - Key players and parties
 - Planning history and process, including engagement
- Regional and County Snapshots
 - Socioeconomic drivers
 - Spatial trends and dynamics
- Transit inventory and performance
- Project Descriptions
- Unfunded Priorities/Projects
- Budget, Implementation Plan, and Schedule
- Next Steps

8
9
10
11
12

Caroline Dwyer said this is basically a table of contents for the plan. She said this is the first update they have provided but will be doing the same to all of the jurisdictions.

1 Slide #13

NEXT STEPS

- Project updates to Boards and Commissions (April-May 2022)
- Completion of draft Orange County Transit Plan Update Documentation (April 2022)
- Final Policy Steering Committee Meeting (May 20, 2022)
- Receive PSC comments and feedback (until June 3, 2022)
- Final Orange County Transit Plan Update documentation (6/30/22)
- Orange County Transit Plan Update approval and adoption (Fall 2022)

2
3
4 Caroline Dwyer said that they will be back in the fall to work this through the adoption
5 process.

6 Slide #14

QUESTIONS & COMMENTS

On behalf of the project team, we thank you for your time and consideration.

Renaissance Planning
Project Manager
Caroline Dwyer, AICP
cdwyer@ciesthatwork.com
919-636-5032 x 401



7
8
9 Commissioner McKee asked about what types of transportation will be used for the
10 Mobility on Demand system.

11 Caroline Dwyer said they are using a standard minivan.

12 Commissioner Bedford asked if it was wheelchair accessible.

13 Commissioner McKee asked if it was like Uber.

14 Caroline Dwyer said it is similar to an Uber rideshare.

15 Commissioner McKee said he has advocated for an Uber-like service for the rural part of
16 the county. He said that a doctor's trip to Chapel Hill can be an all-day trip. He said that a lot of
17 citizens need service. He said that his concern is getting those citizens access to transportation.
18 He asked about the reverse circulator for the Hillsborough route and asked if that was still in
19 discussion.

19 Caroline Dwyer said she would have to follow-up on that.

1 Chair Price said it has been under discussion for years. She said they have been trying
2 to figure out how to have two routes.

3 Caroline Dwyer said she was not sure if there is a project that addresses that.

4 Travis Myren said they would get back to the Board on that.

5 Commissioner McKee asked what the balance is of the transit tax.

6 Caroline Dwyer said she does not know the fund balance.

7 Chair Price asked about Mobility on Demand. She said there was one that only
8 operated on Friday and Saturday and not one that would operate during the day.

9 Caroline Dwyer said the pilot was only available two days a week, but this would be an
10 expansion to five days a week.

11 Bonnie Hammersley said the demand was high enough to expand.

12 Chair Price said slide #11 showed no capital funding

13 Caroline Dwyer said there was no allocated funding for additional vehicles.

14 Chair Price said even if the plan goes to year 29 there will be no funding allocated.

15 Caroline Dwyer said that was correct but does not mean that it cannot be if more funding
16 becomes available.

17 Chair Price said that since this is going to be used in the rural areas, they will need
18 additional vehicles and maintenance.

19 Commissioner Hamilton asked what the term “net new revenue hours” means.

20 Caroline Dwyer said there is a current amount of revenue hours on each route. She said
21 “net new revenue hours” are hours that go above what is existing and would be provided in the
22 new plan. She said that the use of transit tax funds can only be used for improvements and not
23 existing transit service. She said this is a way to document that it is in addition and not an
24 enhancement to an existing service.

25 Commissioner Hamilton asked if the transit tax is only to be used for enhanced service
26 each year, how is the existing service paid.

27 Caroline Dwyer said it is still funded through the transit tax. She said they are just
28 looking at a little tiny piece of it – the amount that has not already been spent on something
29 else. She said they know how much it costs for all current service, and they add an inflation
30 factor so they know how much it will cost over time. She said the update is about spending any
31 additional money and that has to be used to fund the new service.

32 Commissioner Hamilton said they generate about \$8 million per year and the FY 23
33 implementation year only has a couple of projects.

34 Caroline Dwyer said that is correct because most of that \$8 million has already been
35 spoken for.

36 Commissioner Hamilton asked how the capital will be paid for in projects like the US 15-
37 501 project.

38 Caroline Dwyer said it is included in the transit tax. She said you do not have to find new
39 funds because these projections include capital, updates, and maintenance. She said the
40 projects on 15-501 will include a cost-share with Durham.

41 Commissioner Hamilton asked if the plan has a way to pull the federal dollars and
42 planning that is needed.

43 Caroline Dwyer said it is not in the plan. She said they could start planning for it, but it
44 does not have to be paid for through a transit tax. She said the county could go to DCHC to tap
45 into their federal and state funds.

46 Commissioner Hamilton said that transit has more acronyms than anything. She said
47 that this is a draft plan, and it will come back to formally approve. She asked if it has to go to the
48 other boards as well.

49 Caroline Dwyer said that is true but that she does not know exactly what that process
50 looks like. She said there will be a joint adoption of the plan. She said they have worked closely
51 with the transit providers and that nothing in this plan is not a surprise.

1 Commissioner Fowler asked what the units are for net new revenue hours.

2 Caroline Dwyer said it is an hour and is a standard unit of measurement in the industry
3 to calculate service cost.

4 Commissioner Greene said this process has been very helpful and thanked Caroline
5 Dwyer for her work. She said there should be an emphasis of what the unfunded ideas will look
6 like. She said she sees the document as a framework that needs to be fleshed out. She said it
7 will be a multiyear and multi layered investment. She asked how the plan will articulate the
8 importance of connecting land use planning and transportation planning.

9 Caroline Dwyer said the combination is inherent in the work her firm does. She said in
10 the plan itself, they try to be explicit, and it is a complimentary relationship. She said that using
11 the land use and transit plans together they integrate into transit plan. She said that they
12 integrate this in the document. She said you cannot look at transit in a vacuum.

13 Chair Price said she would like to look at going from east to west and west to east. She
14 said that Hillsborough is the center of the county and that there is Durham Tech. She said there
15 is quite a bit of travel from Mebane into Durham. She said most of the plan is Chapel Hill and
16 then Chapel Hill going to Durham - other than the Mobility on Demand service. She said she
17 would like Hillsborough to be considered going forward.

18 Caroline Dwyer said she sees those trends in the analysis that they have done. She
19 said the advice in the plan is to keep an eye on those and to make sure they are being
20 considered for transit and land use plans.

21 Tom Altieri said staff has been taking notes and they will follow up with the Board on
22 several items.

23 Commissioner Bedford said integrating the land use and transit plans support the
24 governments of having the towns be a part of the voting staff because it brings additional
25 perspectives.

26 5. Public Hearings

27 a. Public Hearing on FY 2022-2023 Annual Action Plan for the HOME Investment 28 Partnerships Program

29 The Board conducted a public hearing on the Annual Action Plan for the HOME Investment
30 Partnerships Program.

31
32
33 **BACKGROUND:** Every year, state and local governments (“Participating Jurisdictions”) that
34 receive HOME Investment Partnerships Program (“HOME”) funds from the U.S. Department of
35 Housing and Urban Development (“HUD”) are required to complete an Annual Action Plan that
36 lays out how they will allocate HUD funds for the upcoming program year in order to address the
37 goals and priorities in the Consolidated Plan. A summary of the draft Annual Action Plan for FY
38 2022-2023 is in Attachment 1.

39
40 For FY 2022-2023, Orange County anticipates receiving the following HOME resources:

Estimated FY 2022-2023 HOME Funds	\$ 378,743
10% Program Administration	(\$ 37,874)
Estimated FY 2022-2023 HOME Funds Minus 10% Admin	\$ 340,869
HOME Program Income	\$ 13,306
Local Match	\$ 85,217
Total (Allocation + Program Income + Match)	\$ 439,392

42
43 The above amounts are estimates and may be adjusted according to the actual allocation
44 received from HUD.

45

1 Orange County is a special type of Participating Jurisdiction, called a Consortium, consisting of
 2 Orange County and the Towns of Carrboro, Chapel Hill, and Hillsborough. Orange County
 3 serves as the lead entity for the Orange County HOME Consortium. The Consortium has
 4 drafted the FY 2022-2023 Annual Action Plan based on the HOME award recommendations
 5 made by the Local Government Affordable Housing Collaborative, detailed below.

6
 7 The Local Government Affordable Housing Collaborative (the “Collaborative”), comprised of one
 8 (1) elected official and staff members from Orange County and the Towns of Carrboro, Chapel
 9 Hill, and Hillsborough, reviewed the received applications for the FY 2022-2023 HOME Program
 10 on March 3, 2022 and made the following funding recommendations for consideration by each
 11 of the jurisdictions’ elected bodies:
 12

Applicant and Project	Funding Requested	Funding Awarded
Community Empowerment Fund – Homebuyer Assistance	\$50,000	\$50,000
EmPOWERment – Rental Acquisition	\$105,000	\$105,000
Gateway – Refinancing Debt & Rental Rehab	\$771,800	\$0
Habitat for Humanity – Homebuyer Assistance	\$475,000	\$134,392
Rebuilding Together of the Triangle -	\$150,000	\$150,000
Administration (10% of HOME Funds, per statute)	\$ 37,874	\$ 37,874
Total	\$1,551,800	\$439,392

13
 14 As the chart above shows, all applicants except for the Gateway project received either full or
 15 partial funding. The Gateway application requested debt refinancing and unit upgrades for a
 16 project-based Section 8 apartment complex in Hillsborough and requested more funding
 17 (\$771,800) than the Consortium expects to have for all projects for the FY 2022-2023 HOME
 18 Program (\$439,392). Discussions with the applicant revealed that partial funding for this project
 19 would not be a viable option, because the debt refinancing must be paired with the renovations.
 20 The applicant asked if partial funding could be guaranteed over a 5-year period, but HOME
 21 funds do not allow for multiyear allocations. Staff is working with this project applicant to pursue
 22 other funding streams to preserve affordable housing resource at Gateway.
 23

24 In accordance with HUD requirements and the Orange County Citizen Participation Plan, the
 25 Orange County HOME Consortium must hold a public hearing to obtain residents’ comments
 26 and feedback on the draft Annual Action Plan during the public comment period, from April 1 –
 27 May 2, 2022.
 28

29 Notice of this public hearing was published in *The Herald Sun* and *La Notícia*. Copies of the
 30 draft Annual Action Plan were posted on the Orange County Department of Housing and
 31 Community Development website, and a link to the website and draft plan were circulated by
 32 public notice in the newspapers listed above, as well as email outreach to more than 100
 33 relevant stakeholders to include local service providers, nonprofit organizations, government
 34 entities, elected officials, and interested residents.
 35

36 All comments received during this hearing, and anytime during the public comment period, will
 37 be incorporated into the final Annual Action Plan to be submitted to HUD. Before submitting the
 38 final plan, the Board of Commissioners will consider the approval of the Annual Action Plan and
 39 the FY 2022-2023 HOME Program Design (funding recommendations) later in 2022. The
 40 governing boards for the Towns of Chapel Hill, Carrboro, and Hillsborough are also scheduled

1 to consider the approval in 2022, in order for the final plan to be submitted to HUD by the
2 federal deadline in July 2022.

3
4 Corey Root, Housing and Community Development Director, introduced the item. She
5 said that HUD did not have the award amount available yet and she would be coming back to
6 the Board when the award is known in May. She said usually they know this amount by March.
7 She said the notice they received from HUD regarding the change was not sufficient enough to
8 cancel the public hearing since it had already been noticed. She reviewed the material in the
9 agenda abstract.

10
11 A motion was made by Commissioner Bedford, seconded by Commissioner Hamilton, to
12 open the public hearing.

13
14 **VOTE: UNANIMOUS**

15
16 **PUBLIC COMMENT:**

17 Douglas Call, of Habitat for Humanity, said his organization helps homeowners with
18 down payments. He said these down payments are getting larger and larger due to the increase
19 in values. He said in FY17 they were given \$285,000 and they helped twelve families. He said
20 that in FY20 there was less money available at \$131,000, and that helped six families. He said
21 that last year, \$450,000 was allocated to help fifteen families at \$30,000 each. He said they
22 have nineteen homes they plan to close on this year. He said they hope to serve affordable
23 housing community as much as possible. He said that it will allow only \$7,000 for each family.
24 He said they had requested \$475,000 but these requests were made before the conflict in
25 Ukraine. He said there are a lot of changes in the amount of money that is allocated from
26 federal dollars. He said he was here to give details on how they use the funding and if further
27 monies become available, he will return to make a request to add to that amount. He said that
28 some homes built in Hillsborough that were assessing for \$180,000 3-4 years ago are now
29 assessing at \$300,000.

30
31 A motion was made by Commissioner McKee, seconded by Commissioner Fowler,
32 to close the public hearing.

33
34 **VOTE: UNANIMOUS**

35
36 Chair Price said this would be up for approval at a future Board meeting

37
38 **6. Regular Agenda**

39 **a. Approval of a Network Development Agreement for Broadband Deployment**

40 The Board approved a Network Development Agreement with North State Communications
41 Advanced Services, LLC to deploy broadband service in unserved locations in Orange County
42 and to allocate an additional \$5 million, for a total of \$10 million, in American Rescue Plan Act
43 funds to fully fund the Agreement.

44
45 **BACKGROUND:** The COVID-19 pandemic highlighted the need for households in Orange
46 County to have access to broadband internet, which is defined as twenty-five megabits per
47 second (mbps) download speed and 3 mbps upload speed Broadband has become a necessity
48 to fully participate in educational instruction, commerce, and civic life. This need is particularly
49 acute in the rural parts of Orange County where low density impedes the ability of internet
50 service providers to recover the cost of a significant capital investment.

51

1 In recognition of this need, the Board of Commissioners created a Broadband Task Force in
 2 November of 2020. The Task Force was charged with discussing broadband solutions that will
 3 improve the quality of high-speed internet services to Orange County residents and to
 4 recommend a plan to the Board of Orange County Commissioners that will expand reliable high
 5 speed internet services to all county residents and businesses. The Task Force is co-chaired
 6 by Commissioners Sally Greene and Earl McKee and includes representation from the County
 7 Manager's Office, both School Districts, Durham Technical Community College, and five at-
 8 large community members.

9
10

Broadband Task Force Members	
Doug Noell	Chapel Hill Carrboro City Schls. Super. (Designee)
Earl McKee	Board of Commissioners - 1
Erica Bryant	County Manager (Designee)
Patricia Hull	Orange County Resident - At-Large
Paul Cardillo	Orange County Resident - At-Large
Ryan Miller	Orange County Schls. Super. (Designee)
Sally Greene	Board of Commissioners - 2
Terri Buckner	Orange County Resident - At-Large
Todd Broucksou	Orange County Resident - At-Large
Vasu Kilaru	Orange County Resident - At-Large
Victoria Deaton	Durham Technical Community College Repr.

11
12 The American Rescue Plan Act also recognized the necessity of high-speed internet
13 connections throughout the nation and specifically named broadband expansion as one of the
14 eligible uses for funds distributed to local governments through this program. The Board of
15 Commissioners originally reserved \$5 million of the County's \$28.8 million direct allocation from
16 the American Rescue Plan Act (ARPA) to fund a broadband infrastructure design and
17 implementation program.

18
19 The Broadband Task Force reviewed different models to deploy broadband technology and
20 chose to seek alternatives that delivered upload and download speeds of at least 100 mbps,
21 consistent with the terms of the American Rescue Act Plan. The Task Force designed a
22 request for proposal (RFP) to seek providers that could meet that standard and serve the
23 County's unserved and underserved homes. The Task Force also created a detailed scoring
24 matrix and appointed a member to serve on the evaluation and contract negotiation team. The
25 RFP was issued on September 13, 2021, with one amendment added on October 11, 2021.

26
27 In November 2021 the NC General Assembly expanded County authority to provide grants for
28 the purpose of accelerating broadband service in unserved areas. As part of the Appropriations
29 Act (SL 2021-180), state and federal grant funds were now allowed to be used under this
30 authority (as opposed to only unrestricted general funds previously) and the potential providers
31 expanded except by limiting any location where a private provider has been designated to
32 receive funds through State or federally funded programs designed specifically for broadband
33 service deployment (i.e. the G.R.E.A.T. grant fund).

34
35 The County received four proposals from internet service providers in response to the RFP.
36 The evaluation team scored the proposals and began contract negotiations with North State
37 Communications Advanced Services, LLC. The information below summarizes the major
38 provisions contained in the attached contract.

1. Network and Coverage

North State Communications will engineer, build, operate, and maintain a fiber to the premises (FTTP) network in Orange County consisting of over 615 miles of fiber that will enable connections to approximately 9,898 unserved locations. The network's coverage is depicted on a map in Attachment A. The precise address points served are listed in Attachment B (138 Page Document Only Available at: www.orangecountync.gov/servicesites). Any address points that were inadvertently omitted from Attachment B, but are in the coverage area, will be added to the list of addresses covered automatically. The provider will be responsible for procuring all easements and rights of way and will continue to make best efforts at reaching blocked locations for five years after the completion of construction.

The network will offer up to two gigabit per second (gbps) symmetrical fiber broadband internet access to every home and business passed. The minimum level service offered to each home and business will be 100 mbps symmetrical.

The network covers all of the homes identified by the County as unserved with the exception of approximately twenty (20) households south of Chapel Hill. Since the North State project will not provide coverage in the Chapel Hill-Carrboro area, building the network out to these homes would add significant cost. Several other broadband providers serve this area, so a less expensive solution may be available given the proximity of these homes to Chapel Hill. Staff will examine alternatives to serve these homes. An additional unserved address identified by the County in the eastern portion of the County will be served by North State Communications through a construction project outside the scope of this agreement.

2. County Contribution and Timeline

The cost to build the entire network is approximately \$45 million. The agreement requires Orange County to pay up to \$10 million in American Rescue Plan Act (ARPA) funds as a grant to North State in three installments:

- \$1,000,000 within 30 days of contract execution
- \$3,000,000 after enabling connections to 3,000 homes no later than December 31, 2023
- \$6,000,000 after enabling connections to the remaining 6,898 homes no later than December 31, 2024

Some of the households defined as unserved are located in areas where a different provider was awarded Rural Digital Opportunity Funds (RDOF). State law currently prohibits the use of other State or Federal funding sources to be applied in areas where RDOF was awarded. Therefore, none of the County's funds will be used to serve households in those areas. However, North State will build the network and serve the homes in those areas using the company's own funds. A detailed timeline for construction activities is included in Attachment C. Assuming that the contract is executed by April 30, 2022, the construction timeline would make services available to homes according to the following schedule.

Phase	Homes Added	Date
1	2,000	April 2023
2	2,000	July 2023
3	2,000	October 2023

4	2,000	January 2024
5	1,000	April 2024
6	898	July 2024
TOTAL	9,898	

1
2 **3. Reporting and Inspections**

3 North State Communications is required to provide at least monthly progress reports to the
4 County. These reports will contain:

- 5
6
- 7 • Nature of work completed during the preceding period;
 - 8 • Estimated percentages of physical completion for the network;
 - 9 • Number of route miles of fiber constructed and activated;
 - 10 • Overall project schedule status;
 - 11 • Overall project budget status;
 - 12 • Number of locations passed by network section;
 - 13 • Number of residential subscriptions by service type added in that quarter, and to date;
 - 14 • Any delays that have occurred, or are continuing to occur, with a detailed explanation
15 and plan to address such delay;
 - 16 • Any anticipated delays in the work, with a detailed explanation;
 - 17 • Responses to particular requests for information from County;
 - 18 • Any proposed changes to the work; and
 - 19 • Other information reasonably requested by County.

20 **4. Service Costs**

21 Under the terms of the agreement, North State will offer a low-cost service with a minimum
22 speed of 200 mbps symmetrical for no more than \$40 per month, prior to any federal or
23 state subsidies available, until at least two years from the date construction is completed.
24 Consistent with the terms of the American Rescue Plan Act, North State must also
25 participate in the Federal Communications Commission's Affordable Connectivity Program
26 as long as it is available.

27
28 The contract further provides that the standard rates that are in place at the time of first
29 customer activation will not increase by more than ten percent (10%) per year for any
30 service levels until at least January 1, 2026.
31
32

1 **5. Connections to the Network**

2 North State will install services to any residence passed by the network. Connections of up
3 to 1000 feet in length will be installed at no additional cost to the customer.
4

5 **6. Network Quality and Reliability**

6 North State has agreed to maintain a reliable, high-quality network as detailed in Attachment
7 E. The network will meet or exceed the performance standards detailed in the attachment
8 for service speed, packet loss, and latency to guarantee a high performing network.
9

10 **7. Customer Service**

11 North State has also agreed to response time and customer service standards as detailed in
12 Attachment E. These standards include a 24 hour a day, seven day a week call center with
13 performance metrics for answer times as well as performance standards for customer
14 appointments, customer activations, service restorations in the event of an outage, and the
15 ability for the County to access customer complaint reports and monitor complaint
16 disposition.
17

18 **8. Broadband Service to County Facilities**

19 The County has identified 34 County owned or leased public facilities, including volunteer
20 fire stations that will be passed by the network. North State has agreed to provide free
21 services to those facilities at no charge until June 30, 2028. A list of those facilities is
22 contained in Attachment F.
23

24 **Communications Plan**

25 If the Board approves the agreement, the County’s Community Relations Department, in
26 cooperation with North State, has prepared press, social media, and marketing materials to
27 communicate the program to the public. In addition, the Broadband Task Force will hold a
28 series of Town Hall meetings to inform the public of the program and allow North State
29 representatives to address questions or concerns.
30

31 Travis Myren, Deputy County Manager, introduced the item.
32

33 Slide #1



34 Slide #2
35

Background

- **Broadband Task Force – November 2020**
 - Discuss broadband solutions that will improve the quality of high speed internet services to Orange County residents;
 - Recommend a plan to the Board of Orange County Commissioners that will expand reliable high-speed internet services to all county residents and businesses.
- **Membership**

Broadband Task Force Members	
Doug Noell	Chapel Hill Carrboro City Schls. Super. (Designee)
Earl McKee – Co-Chair	Board of Commissioners - 1
Erica Bryant	County Manager (Designee)
Patricia Hull	Orange County Resident - At-Large
Paul Cardillo	Orange County Resident - At-Large
Ryan Miller	Orange County Schls. Super. (Designee)
Sally Greene – Co-Chair	Board of Commissioners - 2
Terri Buckner	Orange County Resident - At-Large
Todd Brouckou	Orange County Resident - At-Large
Vasu Kilaru	Orange County Resident - At-Large
Victoria Deaton	Durham Technical Community College Repr.



1
2
3

Slide #3

Background

- **American Rescue Plan Act Allocation – June 2021**
 - \$5 million reservation of funds
- **Request for Proposal – September 2021**
- **Expansion of County Grant Authority – November 2021**
 - Allows for use of State and Federal Funds for broadband acceleration grants
- **Four Responses Received – December 2021**
- **Contract Consideration – April 2022**



4
5
6

1 Slide #4

North State Coverage



- 9,898 locations served
 - Lack access to 25 mbps download by 3 mbps upload
- Fiber to the Premises (Home) Network
 - Future proof
- Minimum speeds of 100 megabit per second upload and download (symmetrical)
- Up to 2 gigabit per second upload and download speeds



2
3 Travis Myren said residences that are in the blue area will be added to the service area list.

4
5
6 Slide #5

Locations Served

- Available electronically - www.orangecountync.gov/servicesites

5711 MCKONIGHT DR	CHAPEL HILL NC	27516	9171431532
888 WHITE CROSS RD	CHAPEL HILL NC	27516	9141031796
RESIDERS			
1621 TRAMM CT	CHAPEL HILL NC	27516	9171318814
1786 ARYON KATH DR	CHAPEL HILL NC	27516	9171431884
17905 CEDARHILL	CHAPEL HILL NC	27516	9141345141
1878 MCKONIGHT DR	CHAPEL HILL NC	27516	9171318718
2028 JONES VA RD#1 RD	CHAPEL HILL NC	27516	9171318800
2016 TRAMM CT	CHAPEL HILL NC	27516	9171431029
207 WHITE CROSS RD	CHAPEL HILL NC	27516	9141345141
1621 MCKONIGHT DR	CHAPEL HILL NC	27516	9171431782
841 WHITE CROSS RD	CHAPEL HILL NC	27516	9141345141
1611 MCKONIGHT DR	CHAPEL HILL NC	27516	9171431882
816 WHITE CROSS RD	CHAPEL HILL NC	27516	9171318712
1881 MCKONIGHT DR	CHAPEL HILL NC	27516	9171311729
827 WHITE CROSS RD	CHAPEL HILL NC	27516	9141345141

- North State www.northstate.net website will be updated with address search tool
- Residents can sign up for email updates
- *Addresses inadvertently omitted but in service area are automatically added*



7
8
9 Travis Myren noted again that homes will be added to service even if the address does not appear on this list, but it is inside the blue shaded area on slide #4.

10
11
12

1 Slide #6

Construction Timeline

- Services will be available on staggered schedule

Phase	Homes Added	Date
1	2,000	April 2023
2	2,000	July 2023
3	2,000	October 2023
4	2,000	January 2024
5	1,000	April 2024
6	898	July 2024
TOTAL	9,898	

- North State has installation resources and materials available
- Reference checks indicated no concerns about budget or schedule in similar projects
- Payment schedule is back loaded to provide financial incentive for full completion



2
3
4

Slide #7

County Contribution

- Full network build will cost ~\$45 million
- County contribution - \$10 million over three installments
 - \$1,000,000 within 30 days of contract execution
 - \$3,000,000 after enabling connections to 3,000 homes no later than December 31, 2023
 - \$6,000,000 after enabling connections to the remaining 6,898 homes no later than December 31, 2024
- County funds not applied to locations awarded Rural Digital Opportunity Funds (RDOF)
 - North State to build out to those locations with company funding ~1,900 locations
- Recommend additional \$5 million in American Rescue Plan Act (ARPA) funds
 - Specifically noted as priority for ARPA spending
 - One time grant
 - \$12.2 million balance after North State grant



5
6
7
8

1 Slide #8

Service and Connection Costs

- 200 megabit per second service for no more than \$40 per month
 - Two years from completion of construction - 2026
- Participation in federal Affordable Connectivity Program that subsidizes subscription costs
- Standard rates will not increase by more than 10% until 2026
- Service connections
 - FTTP connection up to 1,000 feet at no cost to the customer
 - Network design so that 95% of locations are <1,000 feet
- Public service facility connections
 - 34 County facilities, EMS substations, volunteer fire stations
 - No charge until June 30, 2028



2
3
4
5
6
7
Travis Myren said that North State will participate in the Affordable Connectivity Program with a \$30 a month subsidy for internet subscriptions for families below 200% of the federal poverty threshold, which is \$55,000 for a family of four.

8 Slide #9

Customer Service and Network Performance

- Customer Service
 - Call Center - 24X7
 - Appointments - specific time or 4 hour window
 - Activation - within 10 days
 - Customer Complaint Report - number and description with resolution
- Network Performance
 - Network Outage - begin work in under 24 hours
 - Service Interruption - 90% resolved in 5 days or less
 - Speed - 80% of advertised speed
 - Packet Loss - <1% (Microsoft recommendation for business class video conferencing)
 - Latency - <40 milliseconds (Microsoft recommends <50ms for video conferencing)



1 Slide #10

Communications Plan

- Email notice to 130 residents interested in Broadband
- Press, social media prepared to go out tonight
- Broadband Task Force Town Hall Meetings
 - North State participation
- North State marketing including mailers to home addresses

2
3
4

Slide #11

Manager's Recommendation

- Approve and authorize the County Manager to sign the contract and any amendments that do not exceed the contract amount with North State Communications Advanced Services, LLC
- Allocate an additional \$5 million in American Rescue Plan Act funds, for a total of \$10 million, to fully fund this agreement.

5
6
7
8
9
10
11
12
13
14
15
16
17
18
19

Chair Price asked if in the motion the Board should state the date of approval.

Travis Myren said it was not necessary.

Commissioner Richards asked what the communication plan is for the other 120 homes or 9,000 people.

Travis Myren said the representative from North State will discuss the marketing plan.

Commissioner McKee said those 120 have been communicating with the Board for years on the issue. He said that their concerns about current providers have been voiced and they were part of the conversation.

Commissioner Hamilton asked about the network outage time frame and what the industry expectations are.

Travis Myren said that realistically the outage would be taken care of well within the time frame, but that it represents a little better than industry standard.

Chair Price asked if North State would take care of the Rural Digital Opportunity Fund (RDOF).

1 Travis said the county is prohibited from spending funds in those areas. He said that a
2 different provider will cover those areas but that the timeline is long and uncertain. He said that
3 North State agreed to cover those customers with their own money.

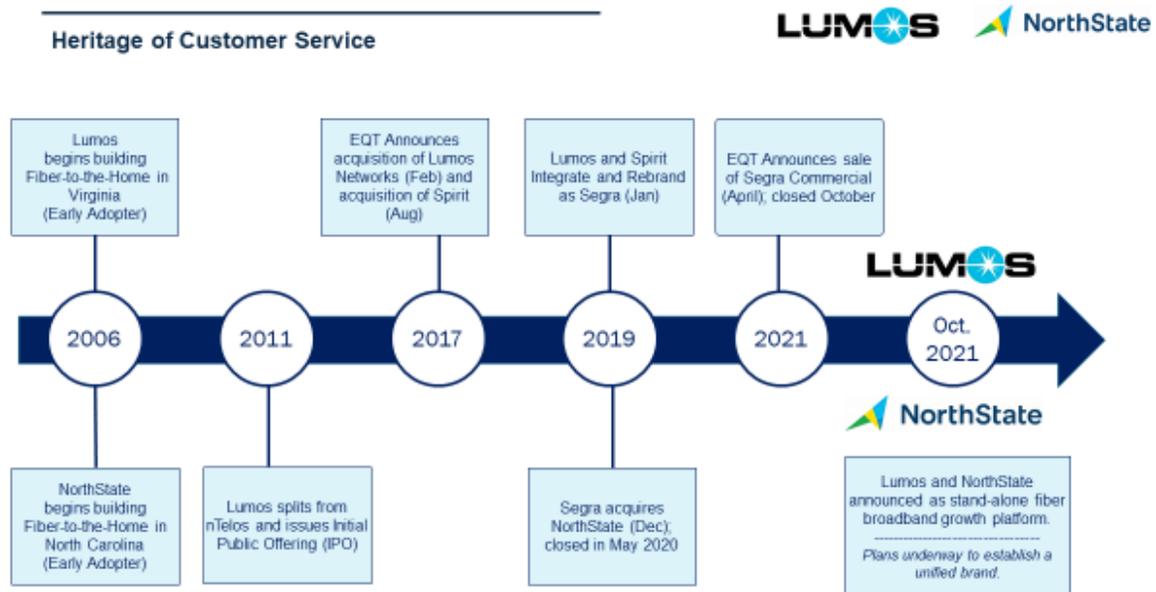
4 Derek Kelly introduced colleagues and made the following presentation:
5
6

Slide #1



7
8
9 Derek Kelly thanked the board for their efforts in broadband and noted that he recalled
10 their efforts many years back with Century Link, as well.
11

12 Slide #2



1 Derek Kelly said that North State started in North Carolina. He said they are operating as
2 Lumos and North State, but they will have a singular brand soon.

3
4 Slide #3



FOR IMMEDIATE RELEASE

NorthState rapidly expanding its 100% fiber-optic network in North Carolina
Over 48,000 families and businesses will have access to ultra-fast gig-speed internet as early as March 2022.

High Point, NC (December 14, 2021)— In a continued expansion of its ultra-high-speed fiber internet service, NorthState announced an accelerated construction schedule for growth in the Piedmont region, adding more than 48,000 homes and businesses across seven communities by the end of 2022.

Expansion areas include Greensboro, Kernersville, Oak Ridge, Wakesboro, High Point, Thomasville, and Randleman. These communities will enjoy the benefits of a 100% fiber-optic network enabling economic growth and the ability to attract gig workers who want to live, learn, work, and thrive in the region.




FOR IMMEDIATE RELEASE

Lumos Fiber to rapidly expand its ultra-fast 100% fiber-optic network across Virginia
Over 12,000 homes and businesses will now have access to a future-proof, multi-gig speed network as early as March 2022.

Waynesboro, VA (December 7, 2021)—Thousands of homes and businesses in Virginia will soon have access to a state-of-the-art, 100% fiber-optic network from Lumos, a premier provider of fiber-to-the-premise internet. In a continued expansion of its ultra-high-speed fiber internet service, Lumos announced an accelerated construction schedule for expansion in Virginia, adding more than 12,000 homes and businesses across five communities by the end of 2022.



**NorthState expanding its 100% fiber-optic network into
Alamance, Guilford, Orange and Wayne Counties**
More than 53,000 additional families and businesses will have access to ultra-fast, gig-speed internet by mid-2023.

High Point, NC (Feb 9, 2022)—In a rapidly continuing expansion of its ultra-high-speed fiber internet service, NorthState announced upcoming growth into new communities of Alamance, Guilford, Orange, and Wayne Counties in North Carolina, adding more than 53,000 homes and businesses and more than 800 miles of fiber to its network by mid-2023.

5
6
7 Slide #4

Successful Public Private Partnerships

Lumos partners with the Alleghany Highlands, VA to build "Future Proof Fiber Internet with 100% Coverage in Service Area

- Leveraged USDA Rural Utilities Service initiative in collaboration with local leadership in the county, city and towns
- Completion of fiber expansion marks an increase of **more than 12,000 fiber-capable addresses and more than 650 route miles of fiber**
- Partnering with Alleghany Highlands Chamber of Commerce on "Live Uniquely. Work Remotely" campaign
- Universal coverage announcement event held in November 2021






8
9 Derek Kelly said they have a longstanding history of partnering with government entities.
10
11

1 Slide #5

Successful Public Private Partnerships

Lumos partners with Botetourt County, VA and plans to reach universal coverage ahead of schedule by EOY2023/early 2024

- Lumos has provided fiber-to-the-home services to more than 5,000 households in Botetourt County
- FCC ACAM program provides funding to reach 3,700 hard to reach/underserved households with over 2,900 being in Botetourt County
- ACAM funding, originally intended to provide FTTH over a ten-year period to reach those addresses but Lumos accelerated to build fiber to all addresses, meaning 2024 vs 2028
- Botetourt County was awarded a 2021 VATI grant for more than 500 addresses and the county received a second 2022 VATI grant for 400 HHs which will bring universal fiber broadband coverage to Botetourt County
- Lumos also worked with Botetourt leadership to plan building parts of County that competitor did not have plans to pursue

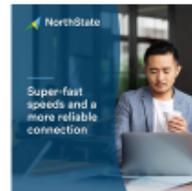


2
3
4
5
6 Derek Kelly said that the Virginia project is similar to the Orange County design and that they will be finishing four years before their federal requirement.

Slide #6

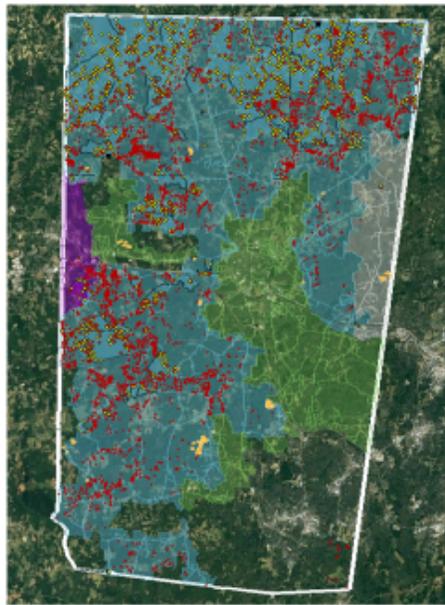
Heritage of Customer Service & Innovation

- First to market in successfully deploying FTTH since 2006 in Virginia and North Carolina
- Expanding on nearly 200K residential and business locations, the majority served with scalable high-bandwidth fiber and current capability up to 8G symmetrical speeds
- More than 5,000 route miles of fiber and growing
- Nearly 400 employees
- Customer Satisfaction rating of 90%
- Multiple Accolades as one of the top FTTH providers:
 - Broadband Communities Magazine Fiber-To-The-Home Top 100 three years running
 - Bronze Best of Business Award, Lynchburg Business (VA)
 - Best Internet Provider, High Point, NC eleven years running



7
8
9
10
11
12 Derek Kelly said that their customers get someone from the United States with each customer service call. He said they value customer service even more highly than the contract reflects.

1 Slide #7



- Polygon Legend:**
- Blue Polygon = Orange Fiber Service Contract Boundary (excluding RDOF locations)
 - Green Polygons = NorthState future build area
 - Purple Polygon = NorthState Alamance County project (pending engineering and construction)
 - White Polygon = North State future build area
- Point Legend:**
- Red Points = Underserved Addresses provided by Orange County
 - Yellow Points = RDOF Addresses within Orange County that North State will serve, but not in contract
 - Orange Points = Self-Reported Underserved Address from Orange County (95)

2
3 Derek Kelly said they were looking to provide services to 28,000 homes in the county.
4 He said that most companies are looking for the unserved areas for grant application and other
5 companies are just interested in the city. He said his company is interested in doing both.

6 Slide #8

7 Visit:
<http://www.northstate.net>

8
9 Derek Kelly said when people sign up on the website, they will get a notification via
10 email and regular mail letting them know when North State will begin digging in their area. He
11 said they are also working on an Orange County specific website.

12 Commissioner Greene asked for information on the staggered implementation process.
13 She asked how areas will be selected to go first.

1 Derek Kelly said that will be known after a detailed engineering process. He said the first
2 customers will be coming online next year. He said there will be a number of things to get
3 through in the permitting phase. He said that the installation and location of the fiber distribution
4 hubs (FDHs) will serve between 100-400 homes. He said the engineers are finalizing the
5 location plans and then the construction schedule will be established. He said they have
6 committed to focus on the unserved areas first to get everything completed in two years. He
7 said that sometimes the work will overlap into both areas at one time.

8 Commissioner McKee asked what the installation process will look like.

9 Derek Kelly said most of the network will be underground, but some areas could be
10 aerial. He said that conduit is installed, and areas require boring, plow, or open trench
11 methods.

12 Commissioner McKee said some people are sensitive about their property and
13 landscaping. He said boring is much less intrusive and this will be as unobtrusive as possible.
14 He said that some property may be dug up during the installation and the county should
15 highlight that while noting they will try to be unobtrusive.

16 Derek Kelly said boring is much more expensive, but they have a good track record of
17 putting everything back together as it is supposed to be on disturbed property. He said they
18 want happy customers for a long time.

19
20 **PUBLIC COMMENT:**

21 Laura Evans thanked the commissioners for considering the proposal. She said that her
22 26-home neighborhood is in approval. She asked that the contract be approved. She said they
23 have a 5MB internet plan and sometimes cannot even download a webpage. She described the
24 various methods they have researched to try to get a higher speed more reliable internet. She
25 said that either those efforts failed because either the provider wanted too much money or relied
26 on cell service which is very weak in her neighborhood. She said families are dependent on the
27 internet, and they do not have it. She said that homes and land will not sell without broadband.
28 She said they have been handicapped and disadvantaged. She said that internet is important
29 to livelihood. She said that she appreciates that specific addresses are listed. She said that
30 North State looks like a great fit, and that they seem to be appreciated by customers and their
31 prices are reasonable. She said that without the county's funding, they would be in the dark
32 ages. She specifically thanked Jim Northrup and Travis Myren for their assistance. She said
33 thanks to the board, they now have hope for high-speed internet.

34 Vann Evans said they have lived on Marion's Ford since 1975 and this is one of the best
35 things that has ever happened. He said the company can do whatever they want to get internet
36 so they can go to doctor's appointments and the children can do homework assignments.

37 Marcus Thrathen, an attorney with the firm Brooks Pearce, said he was speaking on
38 behalf of the North Carolina Cable Telecommunications Association. He said that one of their
39 members is Spectrum and that they are pleased to be a broadband provider in the area. He
40 said the Evans' testimony is what their members hear about all the time and his members want
41 to be part of the solution. He urged them to pause and make sure this is done right because this
42 is a unique opportunity to marry federal monies to this project. He said that regarding this
43 specific proposal, the counties authority to spend the grant funds is only to those unserved
44 areas. He said that is the one caution they have. He said that when Spectrum has looked at the
45 addresses, there appears to be substantial overlap with existing operations. He said that the
46 NC Department of Information Technology published their list they found 1,500 unserved homes
47 in Orange County. He said that the county's RFP found 5,000 homes. He said that the contract
48 will fund 10,000. He said that he knows the intent is to only serve unserved homes with those
49 grant funds. He said that he said that this is a process of not going through the state process
50 established by the General Assembly.

1 Marston Youngblood said he lives on Marion's Ford Road. He said that he did not sign
2 up to speak but wanted to after hearing from the Spectrum representative. He said they went to
3 all the providers – and the results were unsustainable and had unaffordable prices. He said they
4 are deeply grateful to the county for going with the North State providers and that this will be
5 done in a legally valid way.
6

7 Chair Price thanked the Broadband Task Force for their work on the issue. She said this
8 has been a longtime coming to get this far. She thanked staff, everyone that has been involved,
9 and North State. She thanked Jim Northrup for all his work on the issue.

10 Commissioner Fowler asked if Travis Myren or North State wanted to respond to the
11 legality of the contract.

12 John Roberts, County Attorney, said the county fully intends to comply with state law to
13 verify that there are no violations, and he will report back to the board and their next meeting.

14 Commissioner Bedford thanked the staff, the task force, the commissioners that have
15 worked on this, and Jim Northrup. She said that the pandemic exposed the needs for this utility
16 service, and she supports the County Manager's recommendation.

17 Commissioner McKee asked if there should be two motions, one on the project and one
18 on the allocation of the funding.

19 John Roberts said no.

20 Commissioner Greene said she and Commissioner McKee have worked on this since
21 March 2021 and met every two weeks. She listed the members of the Broadband Task Force.
22 She said a lot of things came together while the task force worked to get to this point.
23

24 A motion was made by Commissioner Greene, seconded by Commissioner McKee, to
25 approve and authorize the County Manager to sign the attached contract and any amendments
26 that do not exceed the contract amount with North State Communications Advanced Services,
27 LLC to construct, operate, and maintain a fiber to the premises network in unserved parts of
28 Orange County, and to allocate an additional \$5 million in American Rescue Plan Act funds, for
29 a total of \$10 million, to fully fund this agreement.
30

31 **VOTE: UNANIMOUS**
32

33 Commissioner McKee said the task force members were extremely dedicated. He said
34 when he made the petition for the task force in Fall 2020, he thought it would be \$30 million. He
35 said the idea started off due to virtual schooling and feeling like children were not getting what
36 they needed. He said he did not have strong enough internet at his home to attend Board
37 meetings virtually. He said the Board stepped up with the investment. He thanked staff, the
38 Board, and the federal government for the ARPA funding.
39

40 **b. Proposal to Name a Conference Room at the Orange County Visitors Center as "The**
41 **Lee Pavao Conference Room"**

42 The Board discussed naming a Conference Room in the Orange County Visitors Center to "The
43 Lee Pavao Conference Room".
44

45 **BACKGROUND:** A number of community leaders (letters attached) have requested that the
46 Board of Orange County Commissioners consider naming a conference room in honor of the
47 late Lee Pavao.
48

49 Lee Pavao was a well-respected resident of the Orange County community for many years.
50

1 Lee Pavao served for eight years as an elected official on the Chapel Hill Town Council,
2 including two years as Mayor Pro-Tem.
3

4 Lee Pavao worked closely with Orange County leaders, the Board of County Commissioners
5 and Visitors Bureau, the Seymour Center, and many Orange County staff on community related
6 projects.
7

8 Lee Pavao was a champion of economic development and tourism and worked closely with
9 Orange County and Chapel Hill to establish a welcome center with associated programs.
10

11 In 2012, Lee Pavao received a standing ovation when he became a recipient of the Order of the
12 Long Leaf Pine award for his 30 years of volunteer service in Orange County.
13

14 Lee Pavao received many honors for his volunteer service including the Chapel Hill Historical
15 Society's 2014 Town Treasure Award, the Chapel Hill/Orange County Visitors Bureau's Tourism
16 Leadership Award and dozens of additional accolades.
17

18 In memoriam and appreciation of Lee Pavao, the proposal to name a conference room in the
19 recently relocated Orange County Visitors Center as "The Lee Pavao Conference Room" is
20 presented to the Board of Commissioners for consideration.
21

22 Bonnie Hammersley, County Manager, introduced the item.

23 Chair Price said it was well-deserved.

24 By consensus, the Board stated its intent to consider adopting a resolution at a future
25 business meeting to name a conference room at the Orange County Visitors Center "The Lee
26 Pavao Conference Room."
27

28 Commissioner Greene said the Laurie Paolicelli was in the audience and that Lee Pavao
29 was a special friend of hers.
30

30 **c. Report of the Climate Council Review Sub-Committee**

31 The Board discussed the report and recommendations of the Climate Council Review Sub-
32 Committee and authorize staff to draft an intergovernmental memorandum of understanding that
33 details the membership, charge and boundaries of work, meeting frequency, appointment
34 process, and staff responsibilities of the Climate Council as outlined below.
35

36 **BACKGROUND:** The Board of Commissioners created a Climate Council Review Sub-
37 Committee to review the Orange County Climate Council in the Fall of 2021. The Board
38 appointed Commissioners Jamezetta Bedford, Amy Fowler, and Anna Richards to serve on the
39 Sub-Committee. The petition that initiated the Sub-Committee stated that the Sub-Committee
40 may recommend a restructuring of the Climate Council because of this assessment.
41

42 The Sub-Committee reviewed background materials, conducted a survey of current and former
43 climate council members, interviewed Climate Council members, and reviewed other models for
44 intergovernmental information sharing and coordination. This work is described in detail in the
45 Sub-Committee Report (attached).
46

47 Based on the research conducted by the Sub-Committee, the Sub-Committee is recommending
48 a reorganization of the Climate Council that is modeled after the Intergovernmental Parks Work
49 Group. This new structure and charge would be codified in an intergovernmental Memorandum
50 of Understanding (MOU) that details the membership, charge and boundaries of work, meeting
51 frequency, appointment process, and staff responsibilities.

1
2 The Sub-Committee also offers the following specific suggestions regarding the content of the
3 MOU. These suggestions are more fully described in the attached report.
4

- 5 • Decrease the overall size of the Council from thirty-one to sixteen members
- 6
- 7 • Focus membership on public sector entities
- 8
- 9 • Clarify that the Council's charge:
 - 10 ○ Provide opportunities to engage with the community on concerns and ideas
 - 11 regarding climate change and climate justice;
 - 12 ○ Gather and exchange information on climate change mitigation and prevention;
 - 13 ○ Maintain and update an inventory of climate change initiatives of the entities
 - 14 represented on the Council;
 - 15 ○ Promote communication between the municipalities and the County on future
 - 16 opportunities and collaborative efforts;
 - 17 ○ Provide updates on the Climate Action Plans of the entities represented on the
 - 18 Council;
 - 19 ○ Provide feedback on public education and public outreach conducted by the entities
 - 20 represented on the Council or any collaborative education and outreach activities as
 - 21 requested by those entities.
 - 22
- 23 • Establish a meeting frequency of three times per year consistent with the
- 24 Intergovernmental Parks Work group.
- 25
- 26 • Charge each entity with appointing its own members
- 27
- 28 • Clarify that, as an intergovernmental entity, the Climate Council should not be
- 29 considered an advisory board of any of its constituent entities.
- 30
- 31 • County staff will work with the appointed County representatives to prepare agendas and
- 32 coordinate meetings. Each entity represented on the Council will be responsible for
- 33 providing individual agency updates and engaging in collaborative activities.

34 35 **Importance of a County Climate Action Plan**

36 The Sub-Committee also recognized the need for the County to create its own Climate Action
37 Plan to identify the County's goals and strategies. The creation of the Plan would be led by the
38 County's Sustainability Coordinator and advised by and facilitated through the Commission for
39 the Environment. This Plan is a prerequisite to successful information sharing and
40 collaboration with other jurisdictions

41
42 Travis Myren, Deputy County Manager, introduced the item and made the following
43 presentation:

44 Slide #1



1
2
3

Slide #2



4
5
6

1 Slide #3

Climate Council Background

- Assembly of Governments – January 2019
 - Idea to create multijurisdictional Climate Council
- Governing Board Action – Spring 2019
 - No single consistent action across jurisdictions on membership and composition
- Current Organization – 31 members
 - County and Towns
 - School districts, UNC, Durham Tech, Cooperative Extension
 - Orange Water and Sewer Authority (OWASA), UNC Hospital
 - Chapel Hill-Carrboro and Northern Orange NAACP
 - Orange/Chatham Sierra Club
 - At large appointments
- Average of 15.9 members at meetings in 2021



2
3
4
5
6
Travis Myren said that the first idea of the Climate Council came about at an Assembly of Governments meeting in 2019.

6 Slide #4

Climate Council Background

- Mission Statement
 - To accelerate joint action addressing the climate emergency by sharing successful strategies and identifying equitable opportunities to reduce greenhouse gas emissions, provide stewardship of the natural world, and protect all County residents from climate impacts.
- Climate Council Request for Memorandum of Understanding (MOU)
 - December 2021
- Mayors and Chair request to draft MOU using Intergovernmental Parks Work Group as model



7
8
9
10
11
Travis Myren said the Climate Council asked the governments to formalize the Council and the legal councils drafted the memorandum of understanding.

1 Slide #5

Sub-Committee Research

- Survey to current and former members
 - 70% said Climate Council added value
 - Collaboration, relationships primary benefit
 - No clear understanding of mission, inconsistent participation primary weaknesses
 - Need to define specific charge, responsibilities, and relationship with member governments
- Review of Existing Models
 - Intergovernmental Parks Work Group
 - Information sharing and collaboration
 - Partnership to End Homelessness
 - Formal role as continuum of care + multijurisdictional funding + dedicated staff
 - Food Council
 - Multijurisdictional funding + dedicated staff



2
3
4
5
6
Travis Myren said that twelve surveys were returned. He said that the unclear understanding of mission and participation were weaknesses.

6 Slide #6

Sub-Committee Recommendations

- Use Intergovernmental Parks Work Group Model
- Not an advisory board of the County
- Sixteen (16) members representing institutions
 - County, Towns, OWASA, UNC and UNC Health, Cooperative Extension, Durham Tech, Chamber of Commerce
- Charge
 - Share information, engage with community, identify opportunities for collaboration
- Meeting frequency
 - Three times per year



7
8
9
10
11
Travis Myren said they recommended decreasing the membership numbers and meeting less frequently.

1 Slide #7

Sub-Committee Recommendations

- Appointments
 - By participating institution with Clerk coordination
- Staffing
 - County staff and County-appointed representatives coordinate agenda
- County Climate Action Plan
 - Identify County's goals and strategies
 - Important to information sharing and collaboration of Climate Council



2
3
4
5
6
7
Travis Myren said the county would offer staff support with the entities selecting their own representatives. He said the county should also develop an independent climate action plan. He said that staff is working on a proposal for that now.

7 Slide #8

Manager's Recommendation

- Discuss the recommendations of the Sub-Committee
- Authorize staff to draft an intergovernmental memorandum of understanding that details the membership, charge and boundaries of work, meeting frequency, appointment processes, and staff responsibilities of the Climate Council as outlined



8
9
10
11
12
13
14
PUBLIC COMMENT:

Melissa McCullough, current chair of Orange County Climate Council, expressed disappointed at the sub-committee process and recommendations. She said that she is well versed in local climate action and bureaucracy. She said that the Climate Council was not

1 notified when these recommendations were released. She said that the Chapel Hill elected
2 representative asked for a delay in the presentation and she was told no. She said that the
3 Climate Council spent a better part of a year discussing these issues that are in the
4 recommendations. She said that along with the draft bylaws that addressed the issues, there
5 was also a background document that explained how they settled on them. She said that does
6 not appear to have been considered at all. She said that the subcommittee shows a lack of
7 recognition at what the council has done. She said that the Climate Council brings together a
8 group of diverse and very invested people. She said it needs input by so many in the
9 community and that these perspectives are represented on the council. She said that with the
10 recommendations, she believes that the subcommittee is stepping back from climate urgency.
11 She said that she believes that the recommendations neither solve the issues nor give climate
12 action the attention that it warrants. She suggested that they accept the Climate Council's
13 recommendation from 2021. She said that the group could draft an MOU formed by those that
14 have been involved in the process and that it would be more practical and effective.

15
16 Commissioner McKee said he appreciated the work of the sub-committee, and the
17 direction of the recommendations are correct. He said he has had concerns with the group and
18 that they were going out of scope. He said that he supported the recommendations.

19 Commissioner Greene said she has been outside of the subcommittee discussions and
20 that she was troubled by Melissa McCullough's comments and the disappointment that she
21 expressed. She said she knows that the people on the subcommittee are good people but that
22 she does not know what she thinks. She said that she wants to hear more about how the sub-
23 committee made their recommendations. She said it is not obvious as to why the public is
24 shutout. She said that they have a tiered process in mind. She said she agrees the Food
25 Council and Partnership to End Homelessness are not good models, but that they do both have
26 a structured way of reaching out into the community and getting input. She said that she is not
27 satisfied that they have reached the right answer and would like to hear from the subcommittee
28 members.

29 Commissioner Bedford said she started attending Climate Council meetings after former
30 Commissioner Dorosin left. She said that he had not been attending meetings for a while. She
31 said that there was sporadic attendance and that it was hard to achieve a quorum. She said
32 that it was an all-white, all retired, and not diverse group. She said that she does not think the
33 input has been anything other than erratic. She said they are interested in being more like a
34 non-profit or a department. She said that our own representative said that if changes were not
35 made, he would resign in December. She said that is one of the reasons she petitioned to
36 investigate the group. She said that another reason is the redundancy with the Commission for
37 the Environment. She said that it caused confusion to the public with why there are two and
38 which group is doing what. She said that some things that they do is hard to explain. She said
39 that it is also odd that they will allow a former commissioner to speak the whole time but not
40 allow any time for public comment. She said it is almost so functionally bad that it needs to be
41 reorganized. She said that they presented last May and the County Attorney said they do not
42 have the ability to appoint people. She said the few times that she attended there were not
43 appointments made, but that she watched a meeting during which they were making
44 appointments without any input from elected bodies. She said the fact only twelve members
45 filled out a survey supports that this is not a functional council. She said when they looked at
46 other models, the Intergovernmental Parks Work Group seemed workable. She also said they
47 determined that they need a county climate action plan. She said they were not fulfilling any
48 need to collaborate. She said that sometimes a member would bring something in and only to
49 present it to the council before they released it as a council document. She said the meetings
50 were a waste of time. She said that one of their own planners said her biggest fear was that
51 one of their subcommittees would actually bring back "big hairy ideas" that would require her

1 time and actually take her away from her job working on climate. She said that is when the
2 alarm bells were going off for her and she realized it was time to reorganize this group.

3 Commissioner Richards said the abstract does talk about the accomplishments of the
4 council. She said that what the recommendations are trying to do is take those things and
5 focus the charge to leverage and engage with the community, to gather and exchange
6 information, promote communication between county and municipalities on future opportunities,
7 and provide feedback on public education. She said that it is oriented on how we engage the
8 community and staff. She said that the goal is to take the strong things the council
9 accomplished and put the focus on actions that can move the needle and collaborating with the
10 community. She said the hope is to take the achievements and leverage them moving forward.

11 Commissioner Fowler said she wanted to acknowledge the accomplishment that council
12 members were able to achieve. She said when she first joined, she was trying get started on
13 the county's climate action plan. She said a climate action plan is foundational and they need
14 to know this before collaborating and complimenting others' work. She said they have not made
15 progress because they do not have their own plan. She said she found the structure of the
16 Intergovernmental Parks Work Group useful. She said she understood the confusion of who is
17 actually on the council. She said they need an MOU to make sure they are following
18 processes. She said that groups cannot develop their own decisions on how things should be
19 run. She said that council reached a point where they were looking for funding in order to do
20 communications rather than use the county's communications. She said there was a lack of
21 following governing rules that was concerning to her. She said she agreed that climate was
22 urgent and needs to be a focus. She said she finds it hard to collaborate until they have their
23 own climate plan.

24 Chair Price said that over the past year there have been expressed concerns about the
25 climate council. She said that there were concerns about attendance. She said that is why
26 there was a subcommittee formed to look into it. She said the work that has been done has
27 shown the need for a county climate action plan. She said that she has spoken to the County
28 Manager about the Committee for the Environment possibly revising their focus and taking on
29 climate change instead of just environmental protection. She said she appreciates what the
30 subcommittee has done in looking into the group and developing those recommendations. She
31 said that the recommendations seem to be a reasonable way to address climate change and
32 the urgency of it. She said that the Intergovernmental Parks Work Group seems like a
33 reasonable model to follow. She said that some people are wondering if the group needs to be
34 abolished but that for now, she thinks the recommendations are a reasonable solution.

35 Commissioner Greene said she agrees that the county needs to create its own climate
36 plan. She said that she wondered if there should be a council right now or if the people that are
37 engaged should be asked to work with the county. She said that she understands that it is not
38 functioning well, and she is not sure that the solution offered is the best solution. She said she
39 was not sure the recommendations are the right solution. She said this feels like a top-down
40 process rather than a more engaging process. She said she does not have a fully formed
41 decision, but maybe this is not the time for an inter-jurisdictional group to exist since the county
42 needs to concentrate on its own work in creating a plan.

43 Commissioner Hamilton said she wondered why we had a Commission for the
44 Environment and the Climate Council. She said the Commission for the Environment should be
45 the place to give input to the Board because it is a clearly established advisory council. She
46 said when she looks at the things the council has recommended that it really should be the
47 Commission for the Environment. She said if there is a Climate Council to help the
48 municipalities talk then it should be more like the Intergovernmental Parks Work Group. She
49 said it seems like a more efficient way to get the governmental roles on what can be done. She
50 said that she agrees that maybe there should not be a group right now and that it needs to be
51 clear who is doing the work that the board wants. She said it would be nice to get this on a work

1 session night so they can review the item before being asked to make a decision.

2 Chair Price said she noticed that the changes to membership take out a lot of the
3 community aspect to the council. She said it becomes more of a representation by staff and
4 governmental officials.

5 Commissioner Richards said there were thirty-one positions, but students could not
6 come because it was at 3 pm. She said half the people would not come. She said even
7 though it looks like the community was represented on paper that it was difficult to have the full
8 representative body there. She said they tried changing the meeting times but then that created
9 overtime for staff. She said that she was previously the NAACP representative on the council
10 but there were challenges bringing those people together. She said there was an honest effort,
11 but the structure made it hard to get the representation.

12 Chair Price says it seems like the Commission for the Environment would be the
13 community input because they are appointed by the board. She said they are at the point to
14 decide to move forward with the proposal or not.

15 Commissioner Bedford said she thought they could proceed on parallel tracks for with
16 their sustainability coordinator and the Commission for the Environment focusing on the climate
17 plan. She said that all council members will have the opportunity to participate in the MOU. She
18 said the attorneys have seen a draft. She said if they do not move forward will they lose
19 opportunities to share information.

20 Commissioner Greene said what about having a staff working group.

21 Commissioner Bedford said the staff have gotten to know each other and that has been
22 a real positive. She said that could be left to the County Manager to decide since that is not
23 policy.

24 Commissioner Greene said they could recommend that there be a staff working group.

25 Bonnie Hammersley said they already are working together. She said part of the
26 advantage of the intergovernmental sustainability group is that there needs to be collaboration
27 with the towns as they put their plan together. She said that while there is not one plan, that
28 they do have many pieces to a climate action plan in other documents. She said that it is just
29 not combined. She said that there was an understanding that out of the Climate Council would
30 come our climate action plan. She said that never happened and she does not know why. She
31 said there were gaps between sustainability coordinators. She said that during the pandemic,
32 they saw the true value of the Intergovernmental Parks Work Group in working together. She
33 said that when the Climate Council was established, there was a question from the
34 Commission for the Environment as to their purpose. She said some people went over to the
35 Climate Council so that created redundancy. She said the Commission for the Environment has
36 a desire to be a leader on the climate action plan and they have been for so long.

37 Chair Price said members of the Commission for the Environment have the expertise for
38 the project work that is needed.

39 Commissioner McKee said it might be the best route to have staff move forward and to
40 disband this group and start over.

41 Chair Price said she thinks that is what the recommendation is.

42 Commissioner McKee said he wants to make sure that is what he is hearing.

43 Chair Price said that the council has not been functioning the way they were expected
44 or intended. She said that out of this, the different jurisdictions can continue to work together.
45 She said that Orange County will work on the climate action plan then Commission for the
46 Environment will assist.

47 Commissioner Bedford asked if they are suspending the Climate Council.

48 Chair Price said yes.

49 Commissioner Bedford said that is what is recommended.

50 Commissioner Richards said that for an intergovernmental agreement, the other
51 governments must be involved to adopt an MOU. She said this would not be solely Orange

1 County's staff creating this. She said the proposal is that we use the Intergovernmental Parks
2 as a model and specify the charge. She said there would be a new MOU created.

3 Chair Price said yes. She said the reference about the county doing a plan is because
4 they do not have one like the other jurisdictions have.

5 Commissioner Greene asked if Commissioner McKee was recommending a staff-only
6 working group.

7 Commissioner McKee said no.

8 Commissioner Greene clarified that it would be like the Intergovernmental Parks Work
9 Group with staff and then elected officials appointed.

10 Commissioner Hamilton said she would like to suspend the Climate Council for now,
11 because she is not sure she agrees with all of the recommendations in the presentation about
12 the charge. She said she would be happy to see an MOU.

13
14 Commissioner Hamilton made a motion to suspend the Climate Council and ask staff to
15 draft a memorandum of understanding with a restructured Climate Council based on the
16 Intergovernmental Parks Work Group and recognize the need for the county to create its own
17 climate action plan led by the county's sustainability coordinator and advised by and facilitated
18 through the Commission for the Environment.

19 Commissioner Bedford seconded the motion.

20
21 **VOTE: UNANIMOUS**

22
23 **d. Discussion of Extensions to State of Emergency Declarations**

24 This item was added at the beginning of the meeting.

25
26 Commissioner McKee said he heard there may be an extension of the local state of
27 emergency declaration until the end of June, which he disagreed with. He said he does not
28 think the numbers justify an extension. He said he wanted to put it out for consideration, and
29 he was fine if the Board wanted to discuss it at a future work session. He said he wanted to
30 propose updating the wording in the ordinance to state as follows:

31 "Emergency declarations once declared as per existing protocol by the Chair in
32 consultation with management that last more than 30 days will require Board of
33 Commissioner review and confirmation at the first formal business meeting of
34 the following month and each subsequent month in order to remain in effect."

35 Commissioner McKee said he did not think they had ever had an emergency last more
36 than two or three days. He said extending the review to 30 days is more reasonable than the
37 five days he originally suggested. He said he felt that to have an emergency declaration for
38 more than 30 days needs confirmation by the Board. He said he does not question any of the
39 commissioners, Chair, management or Emergency Services, but he felt that due to the impact
40 on the community, it needs to be a Board decision after 30 days. He said it could be as much
41 as 60 days depending on when it fell. He said that towns have ability to declare and impose
42 restrictions without the county being a part of it, so it should not be an impediment to the towns
43 deciding what is best for their own constituency. He said it was something that needed to be
44 looked at as a policy change, how does the county handle long-term emergency declarations.

45 Chair Price said it was timely because there is current state of emergency declaration
46 that could end on May 1st. She said there has been discussion about extending it, but that she
47 spoke with the County Attorney and Public Health Director and there may be a resolution to the
48 issue. She said the concern has been with transit workers and riders. She said right now there
49 is an emergency declaration, but the county lifted the mask mandate and satisfied FEMA
50 requirements.

51 John Roberts, County Attorney, said that his understanding is that this has come up for

1 a couple of reasons. He said one reason is because the towns want to continue meeting
 2 remotely and the second is for protecting transit workers and the public who use public
 3 transportation. He said as far as remote meetings go, the local declaration has no impact. He
 4 said the state declaration is the only thing that grants local governments the authority (and
 5 cities, the specific authority) to meet remotely. He said as far as transit is concerned, the Public
 6 Health Director has broad authority to investigate and implement remedies to prevent the
 7 spread of communicable disease, all the way up to and including quarantine and isolation of
 8 individuals and groups. He said in that specific statutory language, the quarantine and isolation
 9 authority shall only be used lesser alternatives have been tried and have been unsuccessful.
 10 He said requiring masks on public transportation is within the Public Health Director's authority.
 11 He said he spoke with the Public Health Director, and she was willing to issue that direction.
 12 He said the managers can then implement that through their transit directors.

13 Chair Price said she has an upcoming meeting with the mayors.

14 Commissioner McKee said he would like to make a motion to include the wording he
 15 read earlier in the meeting.

16 Chair Price asked if that could be done at this time since it is an ordinance change.

17 John Roberts said he had reservations with the wording. He said it needed to be more
 18 specific.

19 Commissioner McKee withdrew the motion. He said would like to sit down and discuss
 20 it as a policy change.

21 Chair Price said to make this a petition so staff can begin working on the wording
 22 change.

23 Commissioner McKee said he would like to pursue this. He thanked the Board for being
 24 willing to discuss it.

25 Commissioner Richards asked for clarification for if the state of emergency will be
 26 extended.

27 Chair Price said it will not.

28 Commissioner Richards asked what the process for will be sharing information if the
 29 declaration is extended.

30 Chair Price said she would send an email to the Board before May 1st.

31 **7. Reports**

32 None.

33 **8. Consent Agenda**

- 34 • Removal of Any Items from Consent Agenda
- 35 • Approval of Remaining Consent Agenda
- 36 • Discussion and Approval of the Items Removed from the Consent Agenda

37 Bonnie Hammersley said she would like to pull item 8-h to be discussed.

38 A motion was made by Commissioner McKee, seconded by Commissioner Greene, to
 39 approve the remaining items on the consent agenda.

40 **VOTE: UNANIMOUS**

41 **a. Minutes**

42 The Board approved the draft minutes for the March 15, 2022 and March 21, 2022 Board of
 43 County Commissioners meetings.

44 **b. Advisory Boards and Commissions – Appointments**

1 The Board approved the Advisory Boards and Commissions appointments as reviewed and
2 discussed during the Board's April 14, 2022 Work Session.

3 **c. Second Reading: Emergency Services Franchise by Ordinance – First Choice Medical**
4 **Transport, LLC**

5 The Board approved on Second Reading, in follow-up to First Reading approval at the Board's
6 April 5, 2022 Business meeting, granting the renewal of a franchise agreement by ordinance to
7 First Choice Medical Transport, LLC (First Choice) to provide routine convalescent transport
8 services and surge capacity emergency services for basic life support (BLS) transportation.
9 Approval on "Second Reading" is based on State law requirements that a franchise by
10 ordinance pass two readings in order to be granted by the Board of Commissioners.

11 **d. Second Reading: Emergency Services Franchise by Ordinance – LifeStar Emergency**
12 **Services - 2023, LLC**

13 The Board approved on Second Reading, in follow-up to First Reading approval at the Board's
14 April 5, 2022 Business meeting, granting the renewal of a franchise agreement by ordinance to
15 LifeStar Emergency Services - 2023, LLC (LifeStar) to provide routine convalescent transport
16 services and surge capacity emergency services for basic life support (BLS) transportation.
17 Approval on "Second Reading" is based on State law requiring that a franchise by ordinance
18 pass two readings in order to be granted by the Board of Commissioners.

19 **e. Second Reading: Emergency Services Franchise by Ordinance – South Orange**
20 **Rescue Squad**

21 The Board approved on Second Reading, in follow-up to First Reading approval at the Board's
22 April 5, 2022 Business meeting, granting the renewal of a franchise agreement by ordinance to
23 South Orange Rescue Squad, Inc. (SORS) to continue providing emergency services basic life
24 support transport service, special event coverage, as well as technical rescue services.
25 Approval on "Second Reading" is based on State law requiring that a franchise by ordinance
26 pass two readings in order to be granted by the Board of Commissioners.

27 **f. Second Reading: Emergency Services Franchise by Ordinance – North State Medical**
28 **Transport**

29 The Board approved on Second Reading, in follow-up to First Reading approval at the Board's
30 April 5, 2022 Business meeting, granting the renewal and upgrade of a franchise agreement by
31 ordinance to North State Investment Group, LLC d/b/a North State Medical Transport (North
32 State) and the Franchise Agreement under which they will operate. Approval on "Second
33 Reading" is based on State law requiring that a franchise by ordinance pass two readings in
34 order to be granted by the Board of Commissioners.

35 **g. Resolution Approving the Sale of Two Frontend Loading Vehicles to the City of Rocky**
36 **Mount, NC**

37 The Board approved a resolution authorizing the selling of two frontend loading vehicles to the
38 City of Rocky Mount, NC.

39 **h. Fiscal Year 2021-22 Budget Amendment #10**

40 The Board approved a budget amendment for Fiscal Year 2021-22.

41 **i. Approval of Contract Accepting Housing Staff Grant Funding from the Foundation for**
42 **Health Leadership and Innovation**

43 The Board approved a contract accepting a grant from the Foundation for Health Leadership
44 and Innovation (FHLI) for two new positions in the Housing Department – a Team Lead for the
45 Housing Helpline and partial funding for a Housing Locator position (to be paired with ARPA
46 funding authorized in FY 2021-22 to create a 1.0 full time equivalent (FTE) position).

47 **j. Second Amendment to the Development Agreement for the Construction of a Shared**
48 **Government Facility at 203 South Greensboro Street, Carrboro, NC**

49 The Board approved the Second Amendment to a Development Agreement by and between the
50 Town of Carrboro, NC and Orange County, NC for the design and construction of a jointly used
51 government facility at 203 Greensboro Street in the Town of Carrboro.

1
2 Regarding item 8-h, Bonnie Hammersley said section 13 regarding the Efland
3 Emergency Services Substation needed more work, so she asked that the Board vote on
4 sections 1 through 12 instead.
5

6 Commissioner Bedford made a motion to approve item 8-h less section 13, and
7 Commissioner McKee seconded the motion.
8

9 **VOTE: UNANIMOUS**

10
11 **9. County Manager's Report**

12 Bonnie Hammersley reminded the Board that they will be meeting with the schools on
13 April 28, 2022 and it will be a facilitator led discussion. She said the facilitator will help have
14 more discussion and there will be less staff presentations. She said the schools will not be
15 presenting their budgets at that meeting. She said the goals are to have a conversation
16 amongst the groups.
17

18 **10. County Attorney's Report**

19 John Roberts says the legislature will reconvene next week and he will update the
20 Board.
21

22 **11. *Appointments**

23 None.
24

25 **12. Information Items**

- 26 • April 5, 2022 BOCC Meeting Follow-up Actions List
- 27 • Memorandum - Blackwood Farm Park Phase II Construction Project Progress
28 Information Update
29

30 **13. Closed Session**

31 None.
32

33 **14. Adjournment**

34 A motion was made by Commissioner Fowler, seconded by Commissioner McKee, to
35 adjourn the meeting at 10:36 p.m.
36

37 **VOTE: UNANIMOUS**
38
39

40
41
42
43
44
45
46
Renee Price, Chair

Laura Jensen
Clerk to the Board

Submitted for approval by Laura Jensen, Clerk to the Board.

1 DRAFT

2 **MINUTES**
3 **ORANGE COUNTY**
4 **BOARD OF COMMISSIONERS**
5 **JOINT MEETING WITH**
6 **ORANGE COUNTY BOARD OF EDUCATION AND**
7 **CHAPEL HILL-CARRBORO BOARD OF EDUCATION**
8 **April 28, 2022**
9 **7:00 p.m.**

10 The Orange County Board of Commissioners met for a joint meeting with the Orange County
11 Board of Education and Chapel-Hill Carrboro Board of Education on Thursday, April 28, 2022
12 at 7:00 p.m. at the Whitted Human Services Center in Hillsborough, NC.

13
14 **COUNTY COMMISSIONERS PRESENT:** Chair Renee Price, Vice Chair Jamezetta Bedford,
15 and Commissioners Amy Fowler, Sally Greene, Jean Hamilton, Earl McKee (arrived at 7:07
16 pm), and Anna Richards

17 **COUNTY COMMISSIONERS ABSENT:** None

18 **COUNTY ATTORNEYS PRESENT:** John Roberts

19 **COUNTY STAFF PRESENT:** County Manager Bonnie Hammersley, Deputy County Manager
20 Travis Myren, and Clerk to the Board Laura Jensen (All other staff members will be identified
21 appropriately below)

22 **CHAPEL HILL-CARRBORO BOARD OF EDUCATION PRESENT:** Vice-Chair Rani Dasi, and
23 Board Members George Griffin, Riza Jenkins, Ashton Powell, and Michael Sharp

24 **CHAPEL HILL-CARRBORO BOARD OF EDUCATION ABSENT:** Chair Deon Temne and
25 Jillian La Serna

26 **CHAPEL HILL-CARRBORO SCHOOLS (CHCCS) STAFF PRESENT:** Superintendent Dr. Nyah
27 Hamlett

28 **ORANGE COUNTY BOARD OF EDUCATION PRESENT:** Chair Carrie Doyle, Vice-Chair
29 Brenda Stephens, and Board Members Will Atherton, Bonnie Hauser, and Sarah Smylie

30 **ORANGE COUNTY BOARD OF EDUCATION ABSENT:** Hillary MacKenzie and Jennifer Moore

31 **ORANGE COUNTY SCHOOLS (OCS) STAFF PRESENT:** Superintendent Dr. Monique Felder,
32 Deputy Superintendent Kathleen Dawson, Deputy Superintendent of Operations Patrick Abele

33 **FACILITATOR:** Will Dudenhausen

34
35 Chair Price called the meeting to order at 7:00 p.m.

36
37 Chair Price welcomed the members of the Orange County Schools (OCS) Board of
38 Education, Chapel-Hill Carrboro City Schools (CHCCS) Board of Education, and staff. She
39 reviewed the agenda and introduced Will Dudenhausen, the facilitator for the joint meeting.

40 Will Dudenhausen led a group icebreaker. Members of the Boards of Education, Board
41 of Commissioners, and staff introduced themselves as they participated.

42 Following the icebreaker, Will Dudenhausen went over the agenda for the meeting.

43
44 *Commissioner McKee arrived at 7:07 pm.*

45
46 Will Dudenhausen invited the CHCCS Board of Education Vice-Chair, Rani Dasi to make
47 opening comments.

48 Rani Dasi thanked the Board of County Commissioners, OCS Board of Education,
49 CHCCS Board of Education and staff for coming together to discuss education in Orange
50 County. She noted that Chair Deon Temne could not be present for the meeting. She discussed

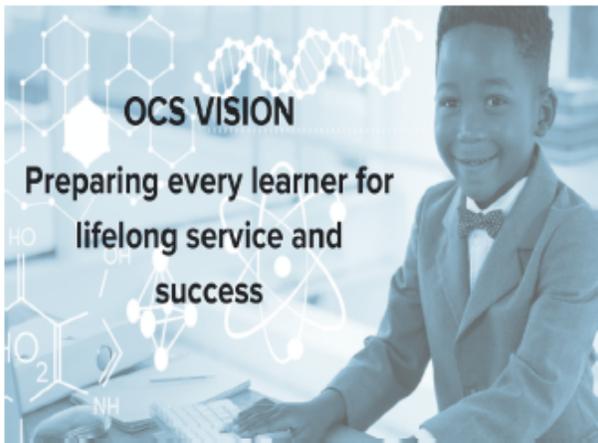
1 the challenges schools faced throughout the pandemic. She said that schools had to make big
2 decisions amidst great uncertainty. She said schools navigated a global pandemic, provided
3 remote instruction, and then pivoted back to in person learning for nearly 12,000 students, while
4 prioritizing safety for students and staff. She said she is proud of the work done by the schools
5 and highlighted what is going well in CHCCS. She said CHCCS is 4 months into the strategic
6 planning process, which is revisited every 3-5 years. She said they are redefining the mission,
7 vision, and core values, and working on a graduate profile that will drive instruction of
8 experiential learning. She noted that Chair Price is a member of the committee, and the plan will
9 be presented to the Board in June. She announced that gap data is growing, and disciplinary
10 framework has been operationalized during in person learning. She said the preliminary data
11 shows CHCCS has been able to reduce the disciplinary disproportionality index rate for four of
12 the six identified student groups, including Latino students, multi-language learners, students
13 with disabilities, and multi-racial males. She said the disciplinary action referral rates are still
14 higher for black male and female students. CHCCS has identified schools with higher
15 disproportionate rates and will provide resources to address the need. She said there have
16 been benefits to returning to in person instruction including an increase in the number of middle
17 school students earning A's, a lower rate of F's, especially for Black and Latino students,
18 students with disabilities, and multi-language learners. She said that the CHCCS budget
19 focuses on continuity of instruction, retention of qualified staff, and reducing the gaps left by
20 vacant position. She said the expansion request is entirely focused on employee compensation
21 and benefits as well as recruiting and retaining top quality staff. She said CHCCS hired a new
22 Sustainability Coordinator, Tommy Blair, and noted some of the projects they are working on
23 including, agreements in process to implement solar rays at Chapel Hill and East Chapel Hill
24 high schools, a grant application in process to introduce electric busses in the CHCCS fleet, re-
25 lamping at several schools, composting and waste diversion pilot programs at high schools,
26 middle schools, and elementary schools, new gardens have been built, and also looking at
27 storm water management surveys and remediation at all locations.

28 Carrie Doyle, OCS Board of Education Chair, thanked all in attendance for this
29 opportunity for discussion. She highlighted some of the achievements from the 2021-22 school
30 year. She said the five-year strategic plan was launched this winter in alignment with the OCS
31 Equity Plan. She referenced the images below, which were provided to attendees in a handout:

STRATEGIC PLAN



A strategic plan is our north star and our road map. It explains our district's mission, our vision, how we'll achieve our goals, and how we'll measure our progress. It also explains our core values and beliefs. The belief statements define what motivates us. They help us prioritize and work to make the future we want a reality. Through this strategic plan, we'll keep our team accountable as we strive toward greatness for our students.



STRATEGIC PLAN



Goal 1: Teaching Tomorrow's Leaders

Through a multi-tiered system of support (MTSS), all learners will excel by having access to and benefiting from a rigorous curriculum and instruction that is research- and evidence-based to prepare them for college, career, and civic engagement.

- **Equity Emphasis:** *Identify and address inequities in curriculum and instruction, in order to close the achievement, access and opportunity gaps.*

Goal 2: Excellence & Efficiency

The district will provide exemplary operational support to schools, staff, and the community to ensure a focus on student learning.

- **Equity Emphasis:** *Ensure equitable distribution of human, fiscal, and capital resources across Orange County Schools.*

Goal 3: Exemplary Staff

Recruit, hire, support, and retain culturally proficient and high-quality staff committed to providing all students with an excellent education in a welcoming environment.

- **Equity Emphasis:** *Hire and retain staff that reflects the diversity of the district, mirrors the demographics of the OCS student population and who are committed to becoming culturally proficient.*

Goal 4: Empowering Culture

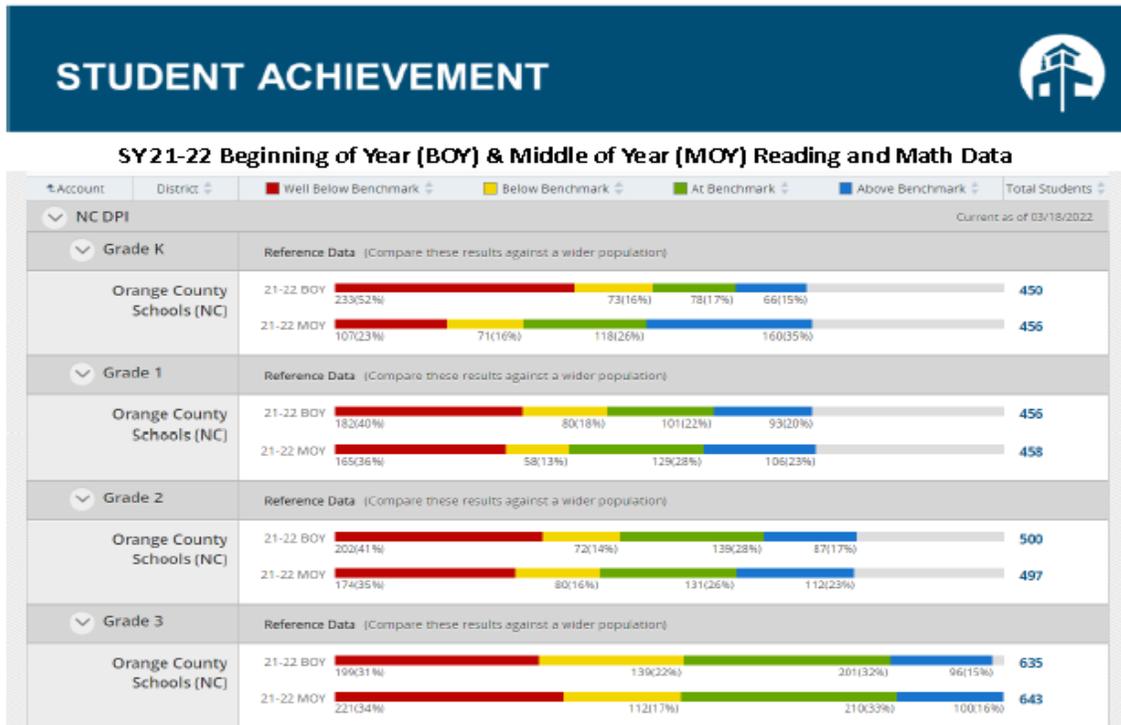
Cultivate supportive partnerships among families, schools, and community stakeholders to support students' well-being and ensure all students have what they need to be successful.

- **Equity Emphasis:** *Identify and remove barriers and engage in culturally responsive practices that strengthen connections and communication with families, students, and the community.*



1
2 Carrie Doyle read the Strategic Plan Goals and Equity Emphases on the image above.
3 She said some of the Commissioners were able to attend the hard launch of the Strategic Plan
4 at Central Elementary School in early April. She said OCS is seeing improvements in literacy
5 due to changes in curriculum and alignment with the Science of Reading. She said teachers are

1 working on letters training and have implemented the Heggerty Phonemic Awareness
 2 curriculum. She said this has resulted in impressive command of beginning and ending sounds
 3 in students K-2, as well as the ability to rearrange and recombine words to change one rhyming
 4 word into another. She said the 10–12-minute daily curriculum, builds phonological and
 5 phonemic awareness. She said this instruction is important because research shows that 75%
 6 of students who do not read proficiently by third grade never reach reading proficiency. She
 7 referenced the image below to demonstrate student achievement:



The data in this table shows the change in composite scores between the Beginning-of-Year (BOY) and Middle-of-Year (MOY) on the DIBELS 8th Edition reading assessment. This data shows that each grade level has experienced growth between the beginning of the year and middle of the year assessments.

MATH 2021-2022									
Grade	BOY Math at High Risk	MOY Math at High Risk	% Change	BOY Math% at Moderate Risk	MOY Math % at Moderate Risk	% Change	BOY Math % at Low Risk	MOY Math % at Low Risk	% Change
k	30%	19%	11%	27%	16%	9%	43%	65%	23%
1	36%	24%	12%	18%	15%	3%	46%	61%	15%
2	28%	27%	1%	22%	15%	7%	50%	58%	8%
3	29%	23%	6%	21%	15%	6%	50%	62%	12%
4	25%	19%	6%	17%	15%	2%	58%	66%	8%
5	23%	16%	7%	16%	10%	6%	61%	74%	13%
6	19%	29%	-10%	18%	17%	1%	63%	54%	-9%
7	22%	18%	4%	19%	14%	5%	59%	68%	9%
8	24%	23%	1%	22%	18%	4%	54%	59%	5%

Here we see the AWP Math BOY to MOY risk transition data in the same comparison format as the reading data was previously presented. We can look at our kindergarten data as an example of the overall trends seen from BOY to MOY in the area of math. In the fall, 30% of tested kindergarten students were at high risk according to AWP, and in the Winter, 19% of tested kindergarten students were at high risk, for an 11% positive change. These results are similar to results seen in almost all grade levels K-8 in math.

8
 9 Carrie Doyle said OCS is continuing to grow in its ability to serve and engage its diverse
 10 community. She said bilingual family liaisons were hired in the summer of 2020 and have been

1 helpful in establishing effective communication with families, especially those where English is
2 not their first language. She said OCS is looking to hire another family liaison to assist in
3 communications with families where there is longstanding distrust. She said that community
4 connectedness is crucial. She said that the family liaisons have regularly offered Parent
5 Academies in several languages to discuss report cards, Power School, FAFSA, and computer
6 classes. She said OCS is in the process of securing a bilingual office assistant at each school,
7 currently there are eight. She said OCS is looking at ELA curriculum changes, more
8 development for teachers with PLC training, and is in the process of selecting a new SEL
9 curriculum.

10 Chair Price made opening comments on behalf of the Board of Commissioners. She
11 noted the importance of technology and internet access for education, economic development,
12 agricultural and rural businesses, health care, and more. She said the pandemic highlighted the
13 need for broadband in all households to ensure a sound basic education. She said the county
14 assisted some families during the pandemic with hot spots, but this assistance was temporary
15 and insufficient. She said broadband is essential to bringing equity and closing the achievement
16 or opportunity gap. She announced that on April 26, 2022, the Board voted on a contract with
17 North State Communications to deploy broadband in the unserved areas of the county. She said
18 the plan will provide access to at least \$9,898 households and there is a list of precise locations
19 to be served. She said the county will continue to add households to the list if it is discovered
20 they have been omitted inadvertently. She said the plan allocates \$10 million in ARPA funding
21 as a grant to North State to offset the capital cost of a rural fiber deployment. She said the total
22 cost of the project is around \$45 million. She said that current service pricing is available on the
23 North State website, and the contract requires North State to provide a 200 MBPS package for
24 \$40 per month until at least two years after construction is complete. She said service will be
25 available to households on a staggered schedule, with the first services being available in the
26 spring of 2023, and all identified locations being completed by December 31, 2024. She said the
27 contract also includes standards and metrics for customer service, network quality, and
28 reliability, to ensure a responsive and reliable network for residents who choose to subscribe.
29 She said the Board cares deeply about children in Orange County and wants to work with
30 school systems to prepare students to compete and thrive in a global 21st century society.

31 Will Dudenhausen invited Carrie Doyle to discuss school safety.

32 Carrie Doyle said it has been a good year health-wise despite the challenges. She said
33 the demands on teachers, nurses, principals, and staff, has been immense at times, and she
34 appreciates all those who persevered. She said OCS tightened down on masks during the
35 Omicron surge. She said that if 2% of any school's student population tests positive, then that
36 site returns to mandatory indoor masking for one week. She said most weeks, schools have had
37 numbers in the single digits, and the 2% threshold has only been passed at two sites over six
38 weeks. She said after one week of mandatory indoor masking, those sites have returned to few
39 or zero cases. She said OCS is continuing to use outdoor spaces, which were built up during
40 the pandemic, and is providing masks and onsite testing. She said OCS has also recently
41 broadened opportunities for visiting and volunteering in schools. She invited Will Atherton to
42 speak.

43 Will Atherton said OCS has a new director of security to ensure a comprehensive and
44 consistent approach across all schools in case something happens. He said OCS has also
45 assigned a Head of Custodians at each school that looks at all facilities windows and doors and
46 identifies issues and addresses them as quickly as possible. He said OCS is also working with
47 SROs to ensure they are walking around campuses and doing thorough checks as well. He said
48 many security improvements cannot be discussed publicly, for obvious reasons, but said this
49 is an area of focus for OCS.

50 Carrie Doyle said a couple of schools need roadway or sidewalk improvements,
51 particularly for schools that are beside one another. She said there are some risks to

1 pedestrians due to traffic and the roadway, as well as risks to students walking between
2 schools. She said there have also been some right of way issues come up at school sites. She
3 said she is looking forward to communications with the Board, CHCCS, and law enforcement
4 partners going forward for a clear understanding of how to address the unique issues as each
5 school site. She said OCS is interested in exploring the opportunity for ordinances to prevent
6 disruption to school operations.

7 Will Atherton said there is a program between Cedar Ridge High School and Grady
8 Brown Elementary for high school students to read to elementary school students. He said it is
9 dangerous for students to walk across the street, so this is an additional reason to investigate
10 this issue.

11 George Griffin discussed school safety from CHCCS. He said in July 2020 the school
12 board voted to establish a school safety task force in response to community concerns about
13 revisiting the presence of School Resource Officers (SROs) in schools. He said that the public
14 comment and discourse at the time reflected national conversation on the role of law
15 enforcement in society. He said that some were for, and some were against the SROs in the
16 schools. He said at that time, the Board of Education asked the taskforce to take a broader look
17 at safety and security and look at the best methods to create a safe and welcome environment
18 in all schools rather than just focus on SROs. He said in July 2021, CHCCS Administration
19 reported their work to the Board of Education and received approval for a one-year interim MOU
20 for SROs with local law enforcement agencies. He said they also extended the administration
21 safety and security review to June of 2022. He said this was done because the administration
22 noted that the pandemic impacted CHCCS administration's ability to connect with the
23 community effectively. He said they did not feel that there had been sufficient involvement of
24 students, staff, and community input. He said they came to the Board and asked to reorganize
25 their work. He said a guiding council was developed and they have identified strategies by
26 examining school policies and practices. He said the central organizing question for each group
27 was "What do students and staff need to feel and be to be safe in CHCCS. He said the work
28 council will be presenting their recommendations and report to the school board in June 2022.
29 He said that a draft of the strategies has been shared preliminarily with school board. He said
30 that in addition to school safety and security, the Board of Education will be reviewing options
31 for SRO program as well.

32 Will Dudenhausen invited any questions or comments.

33 Commissioner McKee asked if outside access to classrooms had been corrected.

34 George Griffin said CHCCS still has classrooms with doors to the outside. He said they
35 would love to change that.

36 Commissioner McKee said he wondered if those doors with outside access had been
37 incapacitated.

38 Rani Dasi said CHCCS has plans to address that as part of the long-term capital plan.

39 Carrie Doyle said several of the elementary schools still have classrooms with doors to
40 the outside, but said the doors lock automatically so are not accessible to the public. She said
41 that she believes the parents enjoy the outside access.

42 Patrick Abele said based on the physical design in older buildings, some classrooms are
43 built with outside access. He said another area OCS wants to continually address is mobile
44 units for classrooms vs. brick and mortar. He said anytime students are in mobile classrooms, it
45 presents the same concern as classrooms with outside doors.

46 Commissioner Bedford said she and Chair Price meet with NCDOT quarterly and ask
47 about sidewalk improvements at Cedar Ridge and Grady Brown, but that she is not sure if they
48 have asked about improvements for Orange Middle and High Schools. She said their next
49 meeting is in May they can mention that. She asked for a map of the issue at Orange Middle
50 and High School so they can better present.

1 Commissioner Hamilton said she petitioned the Board to look at ordinances related to
2 safety and procedures for large gatherings and demonstrations on school campuses. She said
3 she is not sure when that will come back, but that is something the Board heard and is open to
4 addressing.

5 Chair Price said that issue was discussed at a School Collaboration meeting and
6 discussion is slated to happen by the end of this school year so that there will be a plan for the
7 next school year.

8 Bonnie Hammersley said the petition Commissioner Hamilton brought forward about
9 large gatherings will be discussed at the Board's work session on May 10, 2022.

10 Chair Price said it would be good to know from both school systems the amount of
11 funding it would take to address the issue of outside access to classrooms. She said it would be
12 helpful to know how many schools need issues addressed. She said that the exterior doors
13 concern her because of the incidents that could occur with people walking into the classrooms.
14 She said that it is about making sure campuses are safe for children.

15 Riza Jenkins said CHCCS is looking at both short term and long-term solutions to this
16 issue. She said some of the structural changes are long term, but in the short term, staff has
17 been working on adding and closing in fences around schools for outside classrooms and
18 mobile classrooms. She said that the perimeter is being looked at first and once that is secured
19 then the buildings can. She said the buildings will take more money and time.

20 Chair Price asked if Carrboro High School was supposed to be enclosed.

21 Rani Dasi said the schools in CHCCS that come to mind with classrooms that have
22 immediate access to the outside are Frank Porter Graham, Estes Elementary, Sewall
23 Elementary, and Carrboro Elementary. She said administration is working on the long-term plan
24 for Capital and it should be available to share in the summer.

25 Chair Price said she thought that Carrboro High School also had issues with securing
26 the perimeter around the cafeteria.

27 Commissioner Bedford said that Carrboro High's cafeteria is designed to expand when
28 they have a need to fit more students and that may be what she is thinking of.

29 Commissioner Hamilton said the Capital Needs Work Group hopes to work between the
30 county and school systems to have a long-range plan that will address all the capital needs of
31 schools and the financing needed. She said it is important to keep in mind all the capital needs
32 that need to be addressed.

33 George Griffin said the operations department has done a thorough analysis of safety
34 needs in the buildings. He said he does not want to share details in public, but classrooms are
35 kept locked, staff wears badges, and there has been a lot of attention to what can be done
36 immediately. He said that while they are not discussing the issues in detail in public, the safety
37 needs have been addressed and reviewed.

38 Will Dudenhausen invited CHCCS to discuss school mental health.

39 Riza Jenkins said that prior to COVID-19, 1 in 5 children had mental health disorders,
40 but only 20% received care. She said the pandemic exacerbated existing disparities in mental
41 health services. She said that access to mental health support is a strategy and that CHCCS
42 has implemented some to address these challenges. She said that in January 2022, CHCCS
43 made a commitment to prioritize social-emotional well-being of every staff and student in the
44 district. She said the commitment entailed creating an intentional timeline of the school day to
45 set a tone for both self-care for students and staff through increasing the school capacity for
46 compassion and wisdom. She said the school support system developed a website, CHCCS
47 Cares, which serves as one stop shop for everything social-emotional and mental health. She
48 said it also served to spotlight successes and create advocate relationships in emotional safety.
49 She said that they also need quantitative information. She said they have been implementing
50 their social and emotional screener to every student for almost three years. She said that the
51 student response rate has increased, and they encourage all students to be open to tell them

1 their social and emotional needs. She said they continue to do additional assessments in the
2 social and emotional engagement, and these determine strengths and opportunities as the
3 district continues to implement SEL. She said that another assessment that has launched is the
4 two solutions in one assessment tool (behavioral threat assessment tool). She said this looks at
5 suicide risk assessment and the behavioral threat assessment. She said both are proven
6 methods to help prevent acts of violence in the schools. She said that it provides the
7 administrators the tools they need to monitor interventions and progress. She said they are
8 currently providing training for all staff related to mental health and safety. She said that this
9 year they launched an innovative learning and training platform designed specifically for their
10 school staff. She said it is web based and self-paced. She said these courses are offered by
11 experts in their fields and complies with the state training requirements. She said that staff has
12 access to the training, and it provides a library of resources. She said that additional training
13 has been provided to address ongoing trends of suicide in teens. She said that in the future they
14 are looking at potentially doing a summer vaccine clinic for middle school and high schoolers.
15 She said that in response to the opioid crisis, they are implementing Narcan training and
16 supplies to all secondary school nurses. She said that they are in the midst of filling the nurse
17 positions for middle and elementary schools and working on an RFP for mental health
18 professionals. She said that May is Mental Health Awareness Month, and the theme is
19 awareness, moving forward to acceptance. She said that awareness is not enough, and that the
20 community must take responsibility for all mental health and share resources without
21 judgement. She said that the school support and wellness provides mental health resources for
22 students, staff, and community.

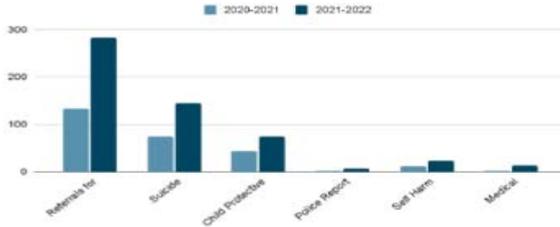
23 Bonnie Hauser said she appreciates the inclusion of mental health in this discussion.
24 She said it has been a tough couple of years and they appreciate the ongoing collaboration with
25 the county. She said relationships are essential to students' success in school. She said that is
26 especially important post-COVID. She said it is challenging to build these relationships when
27 there is a shortage of school staff, after two years of remote learning, distancing requirements,
28 and extensive absences. She said teachers are exhausted from the two years of remote and
29 hybrid learning and are now facing issues being back in person like absenteeism and behavior
30 on top of learning recovery. She said that students are re-learning how to deal with structured
31 routine and a rigorous school day. She said that she is not sure any school district was
32 prepared for the behavioral challenges that would be faced. She said there are many
33 behavioral challenges every day that come from children simply learning how to sit in a seat,
34 show up on time, and participate in class. She said they are daily challenges and that they need
35 help. She said OCS has asked for funds in the budget to increase salaries for certified and
36 classified staff. She said they need to stabilize staff in the schools for the children. She said it
37 will take every employee, not just teachers, to stabilize the social support structure for the
38 students. She said they have worked with Renaissance to provide mental health services, but
39 they are understaffed and overworked. She said they would like to explore working more closely
40 with Orange County Social Services to provide support to students. She said that in North
41 Carolina the ratio of students to social workers is half of the national average.

42 Carrie Doyle said a few of them just came from the My Voice, My Lens exhibit and that
43 the artist involved with that was also working directly with one of the students at Orange County
44 High School. She said this is an example of the ability to foster belonging and inclusion for all
45 their students. She said there have been qualitative and collaborative efforts between the
46 districts to foster mental health. She said there are mental health clubs at all the high schools
47 now. She said some of the soft/cultural things are being done to support mental health and
48 sense of belonging. She said that the Say Something anonymous reporting app has been vital
49 to reporting instances where there is a safety threat. She said some of the schools are very
50 consistent in their approach to behavior management, for example, the PBIS training used by
51 Grady Brown. She said that she was visiting a classroom there and the kids were signaling with

1 their hands and different gestures to show their agreement in the conversation, and she asked
 2 them what they were doing, and they responded that they were using skills they learned in the
 3 PBIS training. She said that there are different tactics being used at different schools and that
 4 having different approaches at different schools presents a challenge. She said they have a
 5 new director of MTSS, and she is overseeing implementation of tier 1 and tier 2 supports. She
 6 said that she started off the schools with a self-assessment of where they are with MTSS and
 7 some of them said they are already doing it and some of them said we do not know how to do
 8 that yet. She said they need more consistent implementation. She said they have done a lot of
 9 work to meet that need by contracting with mental health services. She referenced the image
 10 below:

INCREASE IN NEED FOR SOCIAL AND EMOTIONAL SUPPORTS

Indicators of Students At-Risk



- Referrals up in all areas
- All Mental Health referrals increased by more than 100%
- Suicide referrals, specifically up by 93%

ENGAGE. CHALLENGE. INSPIRE.

SOCIAL AND EMOTIONAL LEARNING

Social and Emotional Learning is the process through which all young people and adults

- acquire and apply the knowledge, skills, and attitudes to develop healthy identities,
- manage emotions and achieve personal and collective goals,
- feel and show empathy for others,
- establish and maintain supportive relationships, and
- make responsible and caring decisions.



ENGAGE. CHALLENGE. INSPIRE.

11 Carrie Doyle said OCS has recently been able to hire another school psychologist. She
 12 said that they recently restructured their EC department to repurpose a couple of positions so
 13 that there is a 504 medical coordinator and a mental health case management coordinator. She
 14 said they are providing more funding to lead school counselors and social workers that are
 15 helping at a district level. She said they are trying to support teacher and staff needs because
 16 they are incredibly taxed so they are providing additional work days when possible.
 17

1 Will Dudenhausen invited any questions or comments.

2 Commissioner Fowler said she has felt the increase in mental health needs as a
3 pediatrician. She said if she refers to a therapist/psychiatrist, there is a months-long wait, so
4 there are few resources and options. She said there are not many options available. She said
5 that she is extremely thankful for the fact the schools have involved themselves in addressing
6 this need. She asked if CHCCS is planning to contract out for mental health providers.

7 Riza Jenkins said there are challenges in finding mental health professionals. She said
8 that contracting out is a temporary solution. She said that they are still trying to fill positions
9 where there are gaps.

10 Commissioner Fowler said this is a difficult problem with no easy solution.

11 Rani Dasi said there is a national effort to fund mental health services in schools, but
12 there is a problem with the supply chain and availability of labor. She said that as a country
13 there is a need to invest in earlier stages to provide the support. She said they are trying to find
14 the help but it is challenging.

15 Commissioner Greene said this is a problem that is nation-wide because so many of the
16 systems in place are failing students, and it is failing teachers and school staff. She said that
17 she is grateful for the work they are doing. She said there is a need to support the schools.

18 Chair Price asked how schools anticipate funding these mental health professional
19 positions.

20 Rani Dasi said they start by requesting local funding because the state will likely take
21 longer to acknowledge this as an issue to be addressed in the budget. She said that Gov.
22 Cooper has talked and done some work around this but not to the extent needed.

23 Dr. Felder said some funding comes through state allocation, but it is typically not
24 enough. She said some funding comes from local funds and some funds from Exceptional
25 Children.

26 Chair Price asked if going forward the schools will rely on money provided locally.

27 Dr. Felder said yes.

28 Rani Dasi said interviews have been conducted for the positions, and the RFP for
29 contracted services is being done as a backup. She said there are six diverse applicants that
30 have been interviewed. She said all of the funding provided last year was used for mental
31 health.

32 Commissioner Bedford said Orange County changed Managed Care Organizations
33 (MCO) on December 1, 2021. She encouraged people to call the Alliance hotline for support
34 services. She asked them to report to the Board if they hear the hotline is unresponsive. She
35 said she mentioned at school collaboration that they are at the point of trying to find provider for
36 the crisis diversion center and they have reached out to RHA, the provider of the crisis diversion
37 center in Asheville, and because of needs of the needs of children, they have put serving
38 everyone age four and above back in the model for the crisis diversion facility. She said that
39 they will be engaging with the schools at a future time and asked them to send anyone that they
40 know of that might be interested in providing services their way.

41 Bonnie Hauser asked how to make sure families without access to medical care have a
42 place to go and someone to reach out to when they need help. She said schools see the need
43 and asked how schools and social services can work together on families that they both serve.
44 She said that the Family Success Alliance is doing cool stuff and asked how they can continue
45 to work together.

46 Commissioner Bedford that the school nurses were the contact tracers during the first
47 year of COVID-19 and that they provide a natural connection to the Health Department that can
48 be built upon.

49 Carrie Doyle said state funding doesn't cover all services, so anything beyond that would
50 need to come through local funding.

1 Bonnie Hauser said that in the conversation about masters pay for teachers many
2 people don't realize that includes the social services counselors as well for a loss of the masters
3 pay.

4 Chair Price asked how many nurses, counselors, and other professionals there are in
5 schools now.

6 Rani Dasi said there are nurses in all schools now. She said they will provide information
7 on counselors and mental health providers during their budget presentations. She said they are
8 trying to work toward having psychologists in schools.

9 Chair Price asked if that was two in each high school or just two for high school.

10 Rani Dasi said two in each high school.

11 Carrie Doyle said there is a nurse in every OCS school and that there are currently no
12 vacancies. She said that they have added a floating nurse position, which is now vacant. She
13 said that they have had some recent vacancies in the school counselor positions.

14 Dr. Felder said there is one counselor per school in elementary schools, 4 at high
15 schools, and around 2-3 at middle schools. She said the ratio of counselors to students is very
16 high, so there is a need for more. She said that if they were only funding through the state
17 allotment then there would be even fewer counselors without local funding.

18 Rani Dasi said CHCCS has mental health providers in high schools and will be adding
19 those to elementary schools with local funding.

20 Chair Price asked where the schools send students if they have a mental health need at
21 school.

22 Rani Dasi said the front line is nurses and counselors, who are increasingly
23 overburdened. She said that this continues to be a challenge. She said that the UNC System
24 can't support the need for extreme crisis situations in the community. She said they do what
25 they can with the frontline but there is an intense need for mental health services. She said that
26 if they do not have community care provided then their only help is at school.

27 Will Dudenhausen asked OCS to speak on Teacher Retention and Recruitment.

28 Sarah Smylie said there is a national shortage of educators and that has been growing
29 for years and gotten worse because of challenges with the pandemic, challenges in the state
30 with school funding, and even a lack of salary adjustment for inflation for teacher pay. She said
31 there is also a shortage of teachers of color and college students of color interested in going
32 into education. She said that staff is exhausted. She said that OCS has lost their competitive
33 edge with compensation. She said that some other surrounding districts are offering higher
34 compensation. She said that their certified teacher supplement is the lowest in the region. She
35 said that their classified pay is below the regional market thus leading to an increase in
36 turnover. She said they need to retain and attract talent to school system. She said teacher
37 attrition has improved over past 2 years but still not to where they need it to be. She said that
38 OCS has standardized recruitment and hiring practices. She said that the human capital team is
39 working to diversity their candidate pool through recruiting at HBCUs. She said that they have
40 had some success with the TA to teacher program and that this has helped increase the staff
41 diversity. She said that the use of some ESSER funding for retention bonuses and pay
42 incentives helped reinforce the value put on staff. She said that some of the things that the team
43 is working on is further expanding Grow Your Own so more staff can become teachers. She
44 said they are expanding collaboration with Elon University and North Carolina Central University
45 for teacher intern placement and teacher recruitment. She said that the budget is focused on
46 supporting, retaining, and recruiting staff. She said to make further progress, more people need
47 to be brought to the district. She said the budget request is still not fully sufficient for everything
48 that is needed. She said student and staff mental health is a huge need. She said if there are
49 opportunities, hopefully they can leverage partnerships for teacher and staff mental health
50 support.

1 Michael Sharp said that teachers have been asked to perform a monumental task. He
2 said that when thinking about the teachers that have chosen to leave the profession, they have
3 to think about that not only has it been overwhelming, but the added attention of public scrutiny
4 has increased. He said that there is a domino effect that when teachers resign, remaining
5 teachers still have to make sure that all that work gets done, which exacerbates the problem. He
6 said that in retaining, they need to maintain competitiveness, but also need to be fully staffed
7 across the board. He said that they need to look at whaty their true needs are. He said that they
8 want to make sure that Orange County remains the premier destination for teachers and
9 families moving to the area for the best schools. He said CHCCS is also in partnership with
10 HBCUs like NC Central, and are working on the TA to Teacher program. He said that this will
11 improve diversity hires as well. He said they are doing more support of student-teachers,
12 including networking for them so they can look for job opportunities here. He said they are trying
13 to identify talent in the high schools and Grow Your Own sort of programs within that. He said
14 that these will make an impact on recruitment, but retention will need assistance from the
15 budget.

16 Will Atherton thanked the commissioners and Sportsplex for free Sportsplex
17 memberships and said he has heard positive feedback from teachers.

18 Commissioner McKee asked if 2/3 of the EC teachers have left.

19 Michael Sharp said he was using that as an example.

20 Commissioner McKee asked what percentage of teachers left last year in each school
21 system.

22 Rani Dasi said it continues to change, but CHCCS can report back with that data. She
23 said that is a tough question and they are seeing the impacts of other districts that are offering
24 \$6,000 hiring bonuses.

25 Commissioner McKee said he would have thought the data would be ready since it is a
26 big deal.

27 Commissioner Fowler said she spoke to the the CHCCS SNAC Chair recently and there
28 were 24 vacancies for EC and 60 for general education in CHCCS. She said there were also EC
29 TA vacancies.

30 Commissioner McKee said that information is helpful. He said knowing the percentages
31 helps him quantify the need. He said he would like to know the percentages that have left the
32 schools in the last year.

33 Rani Dasi said she wasn't prepared for details today, but will provide them at the budget
34 presentation.

35 Carrie Doyle said in 19-20 there was a 19% attrition rate, and 20-21 that was reduced to
36 12.5%. She referenced the below images:

Classified & Certified School & Central Office Vacancies (April 2022)					
School Based Classified Vacancies			Central Office Support Staff Classified Vacancies		
Office Staff	Teacher Assistants		Custodians		Support Staff/Specialists/Coordinators
3 Secretaries	3 EC Teacher Assistants		5 Head Custodians		CTE Lead Office Support EC Pre-K Teacher Assistant
Elementary Certified Vacancies					Human Capital Specialist Human Capital Licensure/Sub Coordinator
Administrative	Classroom Teacher	EC Teacher	Non Core Teacher	Support Staff	Maintenance Technician I Electrician Assistant Director of Maintenance Director of Facilities and Construction Director of Security Part-Time Custodian (continuously posted)
N/A	1 Pre-K Teacher 5 1st Grade 1 2nd Grade 5 3rd Grade 1 4th Grade Teacher 1 5th Grade Teacher	3 EC Teachers PreK EC Tchr.	STEM Teacher 1.5 ESL Teacher PE Teacher Math Intervention Specialist Spanish Teacher Art Teacher Reading Teacher	Math Coach Inter. Literacy Coach Math Coach/ Interventionist Guidance Counselor	Bus Drivers (continuously posted)
					Full-Time Child Nutrition Assistant (continuously posted) Part-Time Child Nutrition Assistants (continuously posted) Child Nutrition Substitutes (continuously posted)
					Technician I

1
2

Classified & Certified School & Central Office Vacancies (April 2022)					
Middle School Certified Vacancies					
Administration	Classroom Teacher	EC Teacher	Non Core Teacher	Support Staff	
N/A	ELA Teacher 6th Gr. Math Teacher 2 7th Grade Science	3 EC Teacher EC Teacher Sep. Setting	ESL Teacher 0.5 AIG Teacher 0.5 Dance CTE Business Education Spanish Teacher AIG Teacher CTE Teacher	Literacy Coach School Nurse School Psychologist	
High School Certified Vacancies					
Administrative	Classroom Teacher	EC Teacher	Non Core Teacher	Support Staff	
Principal	2 Math Teachers ELA Teacher English Teacher SS Teacher	EC Teacher Inclusion	2 CTE Computer Sci Tchr CTE Animal Science Tchr. Online Instructional Facilitator	Media Specialist 2 Guidance Counselors School Nurse	
Central Office Certified Vacancies					
Chiefs	Exec. Director/Director/Asst. Director		Facilitators, Coordinators, Specialists		
Chief of Schools & Achievement Chief of Communications & Family Engagement	Director of Talent Acquisition		1.5 Mental Health Counselors/Clinical Licensed Social Workers Equity Facilitator STEM Coordinator EC Program Specialist Educational Diagnostician Floating Nurse		Licensed Social Workers STEM Coordinator EC PreK Teacher Specialist School Psychologist

3
4
5
6
7
8
9
10
11

Carrie Doyle said EC has experienced the biggest loss.
 Commissioner McKee said he would appreciate percentages to help him contextualize the need going into budget discussions.
 Commissioner Greene asked about the literacy coach position for OCS. She said she thinks the position was created a couple of years ago.
 Carrie Doyle said there is a new director of literacy and it is not a vacant position.
 Dr. Felder said the literacy coach vacancy is for one particular school, rather than the district.

1 Commissioner Greene clarified that the literacy coach position created a couple of years
2 ago was for the whole district.

3 Dr. Felder said yes.

4 Sarah Smylie said that OCS has had literacy coaches for several years and they have
5 recently added math coaches. She said that when there are teacher vacancies then the literacy
6 coach helps cover in the classroom. She said that is an example of how classroom vacancies
7 have other effects.

8 Commissioner Bedford said that in full disclosure the SNAC Chair is her daughter-in-law.

9 Commissioner Hamilton said that her first career was as a labor economist. She said the
10 jobs that we are seeing so many exit from now are done traditionally by women, and traditionally
11 underpaid. She said that COVID exposed that people were working and not getting adequate
12 compensation for their service work. She said that was supported by a societal lack of valuing
13 human service work. She said that now she is a therapist that social workers are also leaving
14 the profession and are overworked. She said she is happy to hear all strategies that the schools
15 are using to recruit and retain. She said that she is happy to hear that come to them so they can
16 think about how to support the schools. She said they are seeing the same shortage of people
17 at the Board of Health.

18 Commissioner McKee asked if the same amount of people are leaving at higher
19 administrative positions above principal level.

20 Rani Dasi said the percentages are lower but they know they are overburdened. She
21 said that the majority of resignations are for teacher and TA positions. She said that they have
22 had 107 teachers leave this school year. She said that continues to increase as other districts
23 have higher supplements and offer bonuses.

24 Sarah Smylie said she isn't sure for OCS, but there are a lot of vacancies across the
25 board at a national level.

26 Commissioner McKee asked what reasons are being given for the attrition rate for
27 teachers.

28 Rani Dasi said like with any attrition, there is variety. She said attrition to other districts
29 and outside of the state. She said they are hearing consistently that people are leaving the
30 education profession overall.

31 Riza Jenkins said people are leaving for signing bonuses, more flexibility with other
32 professions, and remote positions with higher pay.

33 Carrie Doyle said they have been conducting exit surveys and the reasons are similar.
34 She said that some is financial, some is driving distance, some get offers in their counties. She
35 said that they have attracted people with their redesign because that appeals to some teachers
36 and other teachers that might not want to change and they decide to leave.

37 Commissioner McKee said he has talked to about a dozen teachers in the last six
38 months and none of them have mentioned salary as a reason they have left. He said that some
39 of the reasons he is hearing is a lack of discipline in the schools, workload, lack of support from
40 central office staff, and lack of support from management and teachers. He said they do not feel
41 supported. He said he finds it interesting that none of those reasons were mentioned by the
42 school board. He said that the feedback he is hearing is in the community and it is started to
43 feed on itself. He said that they are burnout on virtual learning and they are overburdened with
44 their workload. He said the elementary teachers that he has talked to say there is a desperate
45 need for TAs in those classrooms. He said that the inability to teach several different learning
46 abilities in one classroom is another major reason to them. He said that he is not saying he
47 knows the answer but he is relaying what he has been told and there is a disconnect. He said
48 they need to figure out the disconnect. He said he is sure they will have to increase salary to
49 match local costs of living. He said that a teacher in the rural areas is not being paid what it
50 costs here, but there is a higher cost of living here. He asked when budget requests are

1 received, will there be a carve out of requests specifically for salary increases to retain and
2 attract people.

3 Rani Dasi said there may be some semantic differences in what the Boards of Education
4 are sharing and what he is hearing from teachers. She said that they have heard about wanting
5 more work/life balance, more flexibility, and they are working to create those environments. He
6 said that their entire budget ask is focused on teacher and staff benefits, including support
7 services. She said they need to feel safe and supported in the classrooms. She said she
8 appreciates his outreach to teachers and that she does not think they are that far apart in what
9 they are hearing.

10 Carrie Doyle echoed Rani Dasi's comments.

11 Ashton Powell said that as a teacher a lot of this is related to mental health. He said that
12 personally, he is on medical leave from the School of Science and Math from work related
13 stress. He said that the stress of being a student in today's world is also impacting teachers. He
14 said that he still feels guilty having to take time to deal with his mental health because he knows
15 the impact that is having on the workload of his fellow teachers. He said that their careers
16 changed four times in three years. He said that he is not as optimistic about the survival of
17 public administration as others are because they were getting crushed before the pandemic and
18 now they are barely surviving. He said there needs to be more adults on campuses to do the
19 work.

20 Commissioner Fowler said using pay to bring more people in lowers work load. She said
21 that recruitment and retention would lower the workload.

22 Commissioner McKee said he understands the workload and lives with a teacher that
23 was in the schools for 30 years. He said if we do not figure this out it will get worse.

24 Bonnie Hauser said there is a breakdown in the school community. She said that a lot of
25 the schools have new administration and new staff. She said that the networks and
26 relationships are being rebuilt and they are stressed. She said it is an incredibly stressful time
27 because school is not home anymore. She said they just don't have the pulse of students and
28 staff like they once did.

29 Chair Price asked how custodial staff are being supported. She said they are really
30 important in keeping the schools open and clean.

31 Patrick Abele said both in house and outsourced custodial services are being used. He
32 said they provide a very important role within school setting related to safety and cleanliness.
33 He said they have been outfitted with new tools, uniforms, and shoes. He said they also added
34 a monthly stipend to head custodians for the role they play. He said they are starting to open up
35 facilities for community use and that provides additional time for them to be on the campus. He
36 said they will ensure that they are compensated for overtime. He said they are fully staffed. He
37 said there are a few vacancies for head custodians. He said that the pandemic has exposed
38 that the outsourced services have not been performing where they should be. He said that with
39 labor and market changes the prices have increases dramatically. He said there is uncertainty
40 on the impact on future budgets. He said they are looking at bringing people back in-house
41 because they know that when they work for school district, they care about kids, school,
42 community, and will show up when they are supposed to.

43 Rani Dasi said CHCCS also has a combination of in-house and outsourced services as
44 well. She said they are working on a restructure to redistribute custodial staff and they will have
45 more to share in the future.

46 Chair Price asked if there is a preference for in-house or contracted custodial services.

47 Rani Dasi said that for a lot of the same reasons that Patrick Abele mentioned they also
48 have a preference for the positions to be employees of the district.

49 Will Dudenhausen invited Chair Price to comment on human/community services.

50 Chair Price said they have been considering ways to retain teachers and one of the
51 ways is making sure teachers and staff can live in the communities. She said that for students, it

1 is important to make sure they have safe home environments. She said that from the county side,
2 they have good partnerships with non-profits to provide some degree of workforce housing. She
3 said that gentrification is continuing to happen and they need to figure out a way to have an
4 inclusive community. She said that food is also an issue that the county partners with
5 organizations for. She said there were teachers that went to children's homes during COVID just
6 to make sure they had enough food at home. She said these situations still exist. She invited
7 other commissioners to speak on the work of the county on these topics.

8 Commissioner Bedford said she is liaison on the Board of Social Services. She said that
9 in July a lot of federally funded benefits for food and other services will go back to pre-pandemic
10 levels. She said that is for all ages. She said that the county is trying to plan for that and use
11 ARPA funding. She said that there will be some planning to stretch those dollars and meet
12 those needs but this is bad news. She said that some families may also become ineligible for
13 benefits upon recertification.

14 Commissioner McKee said he made an information request a couple of weeks ago to
15 both Boards of Education. He said that he does not believe it proper for an elected official to ask
16 management of schools for information directly and that he did not feel it proper to ask his chair
17 to make that request for him without going through a board vote. He said that what bothers him
18 even more than not having the information relayed back to him was the implication that there
19 was a racial undertone associated with his request. He said that his request was specific
20 because of the concern of performance of the low performing and low wealth groups of
21 students. He said that there was no racial overtone to it and there will not be. He said he doesn't
22 understand why the information wasn't provided, other than it may take time to respond,
23 because it is important.

24 Ashton Powell asked if the racial overtone was that he has not received a response yet.

25 Commissioner McKee said no that it was implied that he did not go through his chair,
26 who is African American, to get the information.

27 Rani Dasi said that she can't respond to the racial overtone but that they have been
28 speaking to the issues in school and the shortages and with respect to that there are often
29 delays in even the school board receiving data that they are looking for. She said they were told
30 that county staff could provide it and she did not realize that there was still the expectation for
31 the schools to provide that information

32 Commissioner McKee said he would not have asked for the information if he did not feel
33 like it's important.

34 Carrie Doyle said there is a time component on their end and that it is not data that is
35 readily available the way it was requested, so it will take time to compile.

36 Commissioner McKee said his concern is performance of the school. He said that
37 everyone knows that the performance of the schools is nothing they can brag about, especially
38 for low wealth and certain categories of students. He said they can talk about teacher pay and
39 teacher retention but that will not change the life outcome of students with poor performance.
40 He said that the only thing that will change their life outcomes is changing their proficiency. He
41 said he does not know how to do it but he knows the outcomes. He said that he knows
42 someone that graduated as non-proficient and that he struggles collecting and interpreting data.
43 He said he will probably make it but a lot probably wont. He said you can't work at McDonalds
44 or a \$10 job and make a living. He said that he has no illusion that everyone can go to Harvard
45 or be an A student. He said that every student should come out performing at the best of their
46 ability and he does not think that they are.

47 Rani Dasi said that respectfully, that is the work that they are doing. She said it feels a
48 little disingenuous for him to ask for information that takes them away from the work, without a
49 plan to fix it, but he still wants them to spend time getting the information rather than doing the
50 work. She said they are in the midst of a pandemic trying to get kids back to school, hire
51 teachers, develop curriculum, and she can't get her questions answered as a school board

1 member and he is asking for ten years of organizational charts that they do not have access to.
2 She said that their systems are not built that way. She said that their technology is underfunded
3 and has been consistently. She said if they are to focus on the things that work for students,
4 then they have to do the core work. She said that is where a bit of their frustration came from
5 because the work should be the priority.

6 Commissioner McKee said he does not question the commitment from the school board,
7 teachers, or administration and that he did not put a timeline on that request. He said that he
8 can assure everyone in the room that if he had asked the manager for information then he
9 expects it to be provided. He said that he has heard from both school boards that they can't get
10 the information and he does not understand why.

11 Will Dudenhausen said this sounds important and conversations need to be had, but his
12 role is to keep on track with the agenda. He said this was not on the agenda and he does not
13 have a background on it and can't facilitate the topic.

14 Chair Price asked what the plan is for the summer for feeding children and how the
15 county can support that given the need.

16 Sarah Smylie said that the federal government is also eliminating many of the waivers
17 for feeding students. She said those allowed them to feed the children and provided flexibility in
18 that process.

19 Patrick Abele said many sites are open this summer for summer programs. He said all
20 those students will be covered either through USDA funds or local dollars so that no family has
21 to pay for a meal. He said they are not sure about community summer feeding sites. He said
22 they are working with PORCH and other groups to expand offerings.

23 Rani Dasi said CHCCS has funding for a summer food program. She said there will be
24 camps and activities that also include food for the students.

25 Bonnie Hauser said schools are losing emergency authorization for hotspots. She said
26 they have been operating under special arrangements with Verizon for hotspots for \$15/month
27 and they have asked them to return those because of the end of that program at the end of the
28 school year. She asked if there is a way to work with the county to provide access.

29 Patrick Abele said staff will be giving an update to OCS BOE about next steps for
30 hotspots. He said that all summer students will have access to technology. He said they are
31 asking for people to bring them in so they can reevaluate and redeploy technologies as they are
32 needed. He said there are options with different providers to make sure they have hotspots
33 available but there is a funding need for capital and technology. He said they are collecting their
34 hotspots, but they will be reissuing those to people that need them.

35 Commissioner McKee asked when they will need them back.

36 Patrick Abele said at the end of the school year but that any family that needs one can
37 contact the school and they will reissue them one.

38 Will Dudenhausen invited board chairs to make closing comments.

39 Rani Dasi thanked the boards for coming together. She said they are celebrating what is
40 going well, while recognizing more work and progress is needed. She said the CHCCS are
41 experiencing a crisis of teacher retention and recruitment, facility needs, and mental health
42 needs spanning across teachers, students, and staff. She said that they look forward to
43 continuing those discussions during the budget planning cycle. She also thanked Dr. Hamlett for
44 her leadership since she came to CHCCS in January 2021.

45 Dr. Hamlett said it is clear that county commissioners, staff, and school boards prioritize
46 safety. She said that there were a number of responses from their social-emotional learning
47 engagement analysis that they can share. She said they are thankful for the resources provided
48 by the county. She said that another takeaway is that education field is not immune to "great
49 resignation." She said that is a pandemic itself across the country. She said that it is competitive
50 in the Triangle market. She said that staff and students are redefining what success looks like in
51 public education. She said that she works alongside forty student equity ambassadors. She said

1 that they need to stop thinking and expecting education be what it was pre-pandemic. She said
2 that students are demanding a more personalized learning experiences, connected to real life
3 and to the needs connected to the community. She said it will be a collective collaboration to
4 achieve success. She said that they are engaging in a summer of service to access the
5 resources in the schools. She said that staff deserve to be adequately compensated. She said
6 she is encouraged by the discussion tonight.

7 Carrie Doyle thanked everyone for their collaboration and attention. She invited Dr.
8 Felder to make closing comments.

9 Dr. Felder thanked the commissioners, school boards, and staff for their work on behalf
10 of children. She said they are working hard to improve outcomes for students every day. She
11 said everything discussed tonight is tied to student outcomes. She said that Orange County
12 values children and recognizes they are their greatest asset and strive to get it right for kids.
13 She said she has never been in a county that invests in its children the way Orange County
14 does. She quoted James Baldwin, saying for these are all about children, despite where they
15 live, despite their race or other ways we identify them, they are all about children. She said that
16 as a county, state, or nation, we will either profit from or pay for whatever these children
17 become.

18 Commissioner Bedford said she values that the elected officials and staff in schools are
19 accessible. She said that she heard both superintendents at a workshop and that they did an
20 amazing job. She thanked Ashton Powell for sharing his story because it reduces stigma. She
21 said that she looks forward to the budget work session. She said this was a good discussion.
22 She said it has been a hard time to be a school board member and thanked them for their work
23 and service. She said they did a budget amendment that will go to schools and facilities. She
24 said that her other daughter-in-law is an occupational therapist for Durham Public Schools. She
25 said the workload is horrible and that this is a national issue, but is especially hard in NC due to
26 the General Assembly. She said the BOCC may not be able to fully fund budget requests, but
27 will do everything possible to support students.

28 Will Dudenhausen said he thought it was a good discussion and thanked the boards for
29 their input and work.

30 Commissioner Richards said she quiet tonight because she was interested in hearing
31 what the schools had to say. She said that she will benefit from future specifics in terms of
32 disparity and performance data. She said she hears the broad issues but would like to see
33 specifics and plans to improve. She said she wants to see the work quantified. She said she
34 would like to know when the graduating classes will be caught up to where they are supposed
35 to be. She said she is interested in where they are going to be with the investments.

36 Chair Price thanked everyone for being there and for their input and work.
37

38 A motion was made by Commissioner Bedford, seconded by Commissioner Hamilton, to
39 adjourn the meeting at 9:26 p.m.
40

41 Roll call ensued.
42

43 **VOTE: UNANIMOUS**

Renee Price, Chair

44
45
46
47 Recorded by Tara May, Deputy Clerk to the Board

48
49 Submitted for approval by Laura Jensen, Clerk to the Board.

1 DRAFT

2 **MINUTES**
3 **ORANGE COUNTY**
4 **BOARD OF COMMISSIONERS**
5 **BUSINESS MEETING**
6 **May 3, 2022**
7 **7:00 p.m.**

8 The Orange County Board of Commissioners met for a Business Meeting on Tuesday, May 3,
9 2022 at 7:00 p.m. at the Whitted Human Services Center in Hillsborough, NC.

10
11 **COUNTY COMMISSIONERS PRESENT:** Chair Renee Price, Vice Chair Jamezetta Bedford,
12 and Commissioners Amy Fowler, Jean Hamilton, Earl McKee (arrived at 7:02 p.m.), and Anna
13 Richards

14 **COUNTY COMMISSIONERS ABSENT:** Commissioner Sally Greene

15 **COUNTY ATTORNEYS PRESENT:** John Roberts

16 **COUNTY STAFF PRESENT:** County Manager Bonnie Hammersley, Deputy County Manager
17 Travis Myren, and Clerk to the Board Laura Jensen. (All other staff members will be identified
18 appropriately below)

19
20 Chair Price called the meeting to order at 7:00 p.m.

21
22 **1. Additions or Changes to the Agenda**

23
24 Chair Price said the closed session did not need to be held at the end of the meeting.

25
26 Chair Price dispensed with reading the public charge.

27
28 **2. Public Comments (Limited to One Hour)**

29 **a. Matters not on the Printed Agenda**

30
31 Polly Dornette thanked the Commissioners for the plan to bring broadband to residents.
32 She said the plan was intended to leave no one behind, but a large section of Efland is not
33 covered. She said she had communicated for two years with Commissioner Greene and
34 Commissioner McKee, along with Jim Northrup, about inaccuracies in the map about where
35 Spectrum claims they are covering. She said Spectrum has repeatedly refused to provide
36 service to her neighborhood on Redgate Road. She said her whole neighborhood was
37 excluded from the plan. She said they were repeatedly told they would not be left behind, and
38 that she has dozens of emails that assured her neighborhood they would not be left behind.
39 She said North State does plan to cover her neighborhood as part of their other efforts, but that
40 they would not be protected by pricing or timelines established by the broadband plan. She
41 said there is no guarantee that they will be served in the timeline that everyone else is. She
42 said her neighborhood was previously quoted \$20,000 by Spectrum to run service to house.
43 She said they are not protected from installation fees due to being excluded from the plan. She
44 said she was so excited by the meeting where some residents were nearly in tears, because
45 they are so desperate for broadband service. She said she was crushed that her area was
46 excluded. She wants to know why her area was excluded from the plan. She said they want to
47 be included and protected by the same things the county fought hard for for residents. She said
48 she appreciates anything that can be done to bring service to her neighborhood.

49
50 Chair Price said they would take her comments to agenda review and discuss her
51 request.

1
2 *Commissioner McKee arrived at 7:02 p.m.*

3
4 b. Matters on the Printed Agenda

5 (These matters will be considered when the Board addresses that item on the agenda below.)

6
7 **3. Announcements, Petitions and Comments by Board Members**

8 Commissioner Hamilton said that on April 28th, the Board of County Commissioners
9 and the Orange County Schools and Chapel Hill Carrboro City Schools Boards of Education
10 met to discuss key challenges faced by our public schools. She said she came away with one
11 clear conclusion: our schools are in crisis. She said they are losing teachers, teacher aides,
12 and students. She said the COVID-19 pandemic hit schools like an ongoing physical assault
13 and traumatized the people and the institution. She said the community needs to come together
14 to support schools so they can recover and get back to the work making sure that all students
15 reach their potential. She asked what will that take? She said what she thinks will be helpful is
16 if the community and commissioners understand what it takes to educate all children in the 21st
17 Century. She said children faces challenges that she never faced as a student, such as social
18 media and the anxiety of the pandemic and living in an uncertain world. She said they need to
19 look at how to support children, including resources. She also said they need to know the
20 questions they need to ask of the schools, so they can make sure they are doing what they can
21 to educate our children. She said that in her role as commissioner, she is ready to listen to
22 financial needs of schools and to balance their needs with the needs of others in the
23 community. She said the county has spent time and resources addressing and redressing
24 some of the inequities that have resulted from the social structure. She gave the example of the
25 Criminal Justice Resource Department's work. She said we must not forget to invest in
26 education so we don't have to spend so much money repairing the damage.

27 Commissioner Hamilton said previously the Board received a presentation from people
28 who went into assisted living facilities and nursing homes. She said they were told that
29 volunteers cannot go into the facilities due to the COVID-19 pandemic. She said the group was
30 not able to monitor the care of residents. She petitioned for an update from Director of Aging if
31 it is still the case that volunteers and boards cannot go into long-term care facilities. She said if
32 it is still the case, she would like to staff to draft a letter to the state expressing the importance of
33 allowing volunteers back in to protect the rights and ensure the care of vulnerable residents.

34 Commissioner Bedford had no comments.

35 Commissioner Fowler had no comments.

36 Commissioner Richards said she visited the Efland Cheeks and Cedar Grove
37 community centers and the rural fire department in Cedar Grove. She said she got see up close
38 what the fire support is for the county and she got to do a deeper dive into the Buckhorn
39 Economic Development Area. She said when you get out and see how beautiful and spread out
40 the county is, you see it is a challenge that becomes more real when you try to meet the needs
41 of the whole county. She said she was grateful to have an opportunity to meet people in other
42 parts of the county.

43 Commissioner McKee had no comments.

44 Chair Price announced that on May 5th at 4 p.m., there will be a groundbreaking for the
45 new library.

46
47
48

1 **4. Proclamations/ Resolutions/ Special Presentations**

2 **a. Length of Service Awards and Retirement Recognition of Firefighters**

3 The Board recognized sixty-five (65) fire district personnel (volunteer and career) who have
4 provided a minimum of 20 years of service (average of 30 years) to Orange County, and
5 approved proclamations honoring the accomplishments of four (4) retiring firefighters.
6

7 **BACKGROUND:** In 2021, the Orange County Chief's Council requested that the Board of
8 Commissioners create a Length of Service Awards Program to recognize the contributions of
9 the County's firefighters. The Chief's Council proposed and approved the program criteria to
10 recognize personnel from the ten (10) in-county fire departments and one (1) volunteer rescue
11 squad that have provided at least 20 years of service or were retiring from service with a
12 minimum of 20 years.
13

14 To honor and recognize the service of fire service personnel, Orange County will present
15 service award certificates at the following intervals:

- 16 • 20 years
- 17 • Every 5 years thereafter

18
19 To honor and recognize the fire service personnel who will be retiring each fiscal year, the
20 Board will consider proclamations recognizing the individual's achievements and contributions
21 at the following intervals:

- 22 • Any time at or beyond 20 years of service

23
24 Emergency Services drafted the process for each department to submit names and
25 accomplishments.
26

27 Kirby Saunders, Emergency Services Director, thanked the Board for recognizing fire
28 services personnel in the community. He said they provide exceptional service. He thanked the
29 firefighters for what they do.
30

31 Commissioner McKee read the following proclamation:
32

33 **ORANGE COUNTY BOARD OF COMMISSIONERS**

34
35 **PROCLAMATION RECOGNIZING AND HONORING**
36 **WILLIAM BLANKENSHIP**

37 **RETIRING BATTALION CHIEF, CHAPEL HILL FIRE DEPARTMENT**
38
39

40 **WHEREAS**, in 1993, Mr. William Blankenship embarked on a career of public service by joining
41 the Chapel Hill Fire Department as a full-time firefighter; and
42

43 **WHEREAS**, Mr. Blankenship made numerous contributions to the Chapel Hill Fire Department
44 and ultimately reached the rank of Battalion Chief; and
45

46 **WHEREAS**, throughout his professional career, William Blankenship helped advance the
47 Chapel Hill Fire Department by serving in a variety of roles including Training Captain, Captain,
48 and ultimately as a Battalion Chief; and
49

50 **WHEREAS**, through his dedication and service to the residents of Chapel Hill and the greater
51 Orange County community, Mr. Blankenship directly contributed to creating a safer and more

1 resilient Orange County; and

2
3 **WHEREAS**, William Blankenship is retiring from the Chapel Hill Fire Department after serving
4 the residents and visitors of Orange County for twenty-nine years;

5
6 **NOW, THEREFORE**, we, the Orange County Board of Commissioners, do hereby recognize
7 and express deep appreciation for the invaluable service of William Blankenship to the Orange
8 County community, and wish him well in his retirement.

9
10 This the 3rd day of May, 2022.

11
12
13
14 _____
15 Renee Price, Chair
16 Orange County Board of Commissioners

17 A motion was made by Commissioner McKee, seconded by Commissioner Bedford, to
18 approve the Proclamation and authorize the Chair to sign it.

19
20 **VOTE: UNANIMOUS**

21
22
23 Commissioner Hamilton read the following proclamation:

24
25 **PROCLAMATION RECOGNIZING AND HONORING**
26 **DAVID CHEEK**
27 **RETIRING CAPTAIN, CHAPEL HILL FIRE DEPARTMENT**

28
29
30 **WHEREAS**, in 2001, Mr. David Cheek embarked on a career of public service by joining the
31 Chapel Hill Fire Department as a full-time firefighter; and

32
33 **WHEREAS**, Mr. Cheek made numerous contributions to the Chapel Hill Fire Department and
34 ultimately reached the rank of Captain; and

35
36 **WHEREAS**, throughout his professional career, David Cheek helped advance the Chapel Hill
37 Fire Department by serving in a variety of roles including Firefighter Lieutenant, and ultimately
38 as a Captain; and

39
40 **WHEREAS**, through his dedication and service to the residents of Chapel Hill and the greater
41 Orange County community, Mr. Cheek directly contributed to creating a safer and more resilient
42 Orange County; and

43
44 **WHEREAS**, David Cheek is retiring from the Chapel Hill Fire Department after serving the
45 residents and visitors of Orange County for twenty-two years;

46
47 **NOW, THEREFORE**, we, the Orange County Board of Commissioners, do hereby recognize
48 and express deep appreciation for the invaluable service of David Cheek to the Orange County
49 community, and wish him well in his retirement.

50

1 This the 3rd day of May, 2022.

2
3
4
5 _____
6 Renee Price, Chair
7 Orange County Board of Commissioners
8

9 A motion was made by Commissioner Hamilton, seconded by Commissioner McKee, to
10 approve the Proclamation and authorize the Chair to sign it.

11
12 **VOTE: UNANIMOUS**

13
14 Commissioner Fowler read the following proclamation:

15
16 **ORANGE COUNTY BOARD OF COMMISSIONERS**
17
18 **PROCLAMATION RECOGNIZING AND HONORING**
19 **PAUL MOSS**
20 **RETIRING BATTALION CHIEF, CHAPEL HILL FIRE DEPARTMENT**
21

22
23 **WHEREAS**, in 1997, Mr. Paul Moss embarked on a career of public service by joining the
24 Chapel Hill Fire Department as a full-time firefighter; and
25

26 **WHEREAS**, Mr. Moss made numerous contributions to the Chapel Hill Fire Department and
27 ultimately reached the rank of Battalion Chief; and
28

29 **WHEREAS**, throughout his professional career, Paul Moss helped advance the Chapel Hill Fire
30 Department by serving in a variety of roles including, Captain, USAR Task Force Leader and
31 ultimately as a Battalion Chief; and
32

33 **WHEREAS**, through his dedication and service to the residents of Chapel Hill and the greater
34 Orange County community, Mr. Moss directly contributed to creating a safer and more resilient
35 Orange County; and
36

37 **WHEREAS**, Paul Moss is retiring from the Chapel Hill Fire Department after serving the
38 residents and visitors of Orange County for twenty-four years;
39

40 **NOW, THEREFORE**, we, the Orange County Board of Commissioners, do hereby recognize
41 and express deep appreciation for the invaluable service of Paul Moss to the Orange County
42 community, and wish him well in his retirement.
43

44 This the 3rd day of May, 2022.
45
46
47

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28
29
30
31
32
33
34
35
36
37
38
39
40
41
42
43
44
45
46
47
48
49
50

Renee Price, Chair
Orange County Board of Commissioners

A motion was made by Commissioner Fowler, seconded by Commissioner Hamilton, to approve the Proclamation and authorize the Chair to sign it.

VOTE: UNANIMOUS

Chair Price read the following proclamation:

ORANGE COUNTY BOARD OF COMMISSIONERS
PROCLAMATION RECOGNIZING AND HONORING
SCOTT TROMBLEY
RETIRING CAPTAIN, CARRBORO FIRE-RESCUE DEPARTMENT

WHEREAS, in 1995, Mr. Scott Trombley embarked on a career of public service by joining the Carrboro Fire-Rescue Department as a full-time firefighter; and

WHEREAS, Mr. Trombley made numerous contributions to the Carrboro Fire-Rescue Department and ultimately reached the rank of Captain; and

WHEREAS, throughout his professional career, Captain Trombley helped advance the Carrboro Fire-Rescue Department by creating and assisting with the implementation of a Community Risk Reduction program for the Carrboro Fire-Rescue Department; and

WHEREAS, through his dedication and service to the residents of Carrboro and the greater Orange County community, Scott Trombley directly contributed to creating a more safe and resilient Orange County; and

WHEREAS, Captain Scott Trombley is retiring from the Carrboro Fire-Rescue Department after serving the residents and visitors of Orange County for twenty-six years;

NOW, THEREFORE, we, the Orange County Board of Commissioners, do hereby recognize and express deep appreciation for the invaluable service of Scott Trombley to the Orange County community, and wish him well in his retirement.

This the 3rd day of May, 2022.

Renee Price, Chair
Orange County Board of Commissioners

A motion was made by Chair Price, seconded by Commissioner Bedford, to approve the Proclamation and authorize the Chair to sign it.

VOTE: UNANIMOUS

The Commissioners read in turn the names of firefighters receiving Length of Service Awards. Those present came forward to be recognized.

Length of Service Awards			
Department	First Name	Last Name	Years of Service
Eno	(Captain) Tim	Crabtree	45
Eno	(Captain) Steve	Cook	30
Eno	(Deputy Chief) Daylon	Hayes	20
Caldwell	Brad	Allison	30
Caldwell	James	Emory	45
Caldwell	Troy	Blalock	35
Caldwell	Andy	Gates	45
Caldwell	Lee	Hollowell	25
Carrboro	Carl	Freeman	30
Carrboro	David	Riggs	27
Carrboro	Larry	Mann	24
Carrboro	Keith	Crabtree	22
Carrboro	Chad	Woods	20
Carrboro	Doug	Yates	20
Carrboro	Hugh	Miles	20
Orange Rural	Jeff	Cabe	34
Orange Rural	Mac	Cabe	40
Orange Rural	Adam	Guttman	20
Orange Rural	Pamela	Robinette	20
Orange Rural	David	Sykes	23
Orange Rural	Steve	Summey	39
Orange Rural	Deonza	Clark	20
Orange Rural	Wayne	Cheek	22
Orange Rural	Jeff	Roberts	28
Orange Rural	Wallace	Wilson	49
Orange Rural	David	Ballard	46
Orange Rural	Jim	Rodgers	25
Chapel Hill	S. Keith	Porterfield	41
Chapel Hill	Vencelin	Harris	28
Chapel Hill	M. Tommy	Gregory	28
Chapel Hill	Robert	Pruitt	26
Chapel Hill	James	Bona	23
Chapel Hill	Andrew	Fuentes	23
Chapel Hill	Darryl	Russell	22
Chapel Hill	David	Sasser	22
Chapel Hill	Richard	Cherry	22
Chapel Hill	Jose	Alvarez	21
Chapel Hill	Richard	Bucci	21
Chapel Hill	Jason	Grafford	21

Chapel Hill	Gerald	Boone	21
Chapel Hill	Ryan	Warner	21
Chapel Hill	Stacy	Graves	20
Orange Grove	Tommy	Holmes	47
Orange Grove	Tommy	Griggs	46
Orange Grove	Richard	Sykes	45
Orange Grove	Ben	Nichols	43
Orange Grove	Jane	Waddell	34
Orange Grove	Lee	Terry	30
Orange Grove	Bill	Waddell	28
Orange Grove	Ricky	Baker	20
Orange Grove	Allison	Eaton	20
Orange Grove	Bob	Eaton	20
New Hope	Mike	Tapp	51
New Hope	Eddie	Walker	28
New Hope	Brian	Blalock	27
New Hope	Cliff	Carroll	38
New Hope	Howard	Pratt	38
Cedar Grove	Jeff	Borland	34
Cedar Grove	Sammy	Borland	34
Cedar Grove	C.T.	Pope	45
Cedar Grove	Bill	Cole	40
Cedar Grove	Sydney	Cole	32
Cedar Grove	Andy	Summers	37
Cedar Grove	L.D.	Summers	34

1
2 Chair Price said thanked the firefighters. She said being a first responder is tough work,
3 but that the camaraderie between them is phenomenal. She words cannot express how she
4 feels about them and the work that they do and the sacrifices they make for all.

5 Commissioner McKee said that everyone recognizes when a firetruck goes down the
6 road, it is going to save property and lives. He said what is unrecognized is that the work the
7 fire departments do can result in a reduction in homeowner's insurance. He said that the ISO
8 ratings these departments have achieved by their work and dedication is a daunting task. He
9 said for each of these departments to achieve ISO ratings that are almost as good as having
10 water systems and hydrants, and for the town systems to achieve even greater ratings because
11 of that infrastructure, is impressive. He said residents owe them a debt of gratitude because of
12 the reduction in insurance rates that go with this work.

13 Commissioner Richards thanked Bill Waddell for giving her a tour at Orange Grove fire
14 station. She said he discussed radios with her and helped her understand why they are
15 needed. She congratulated Mr. Waddell and all who were recognized. She has a much better
16 appreciation for the work they do and she is grateful for their service.

17 Commissioner Fowler congratulated the retirees. She said she is grateful for their
18 service and sacrifice for the community. She said she is in awe of the many years of service
19 that they have given. She thanked the firefighters.

20 Commissioner Bedford extended her appreciation to the firefighters for their work, which
21 she noted is round the clock, 24/7, and 365 days a year. She said it makes a big difference for
22 public safety.

23 Commissioner Hamilton congratulated the firefighters and thanked them for their service.

24 Chair Price thanked the firefighters and led a round of applause in recognition of their
25 service.

1
2 **b. EMS Week Proclamation**

3 The Board approved a proclamation designating the week of May 15 through 21, 2022, as
4 Emergency Medical Services Week in Orange County.
5

6 **BACKGROUND:** The American College of Emergency Physicians (ACEP) has announced that
7 the 47th annual Emergency Medical Services (EMS) Week will be celebrated throughout the
8 nation on May 15 through 21, 2022, in recognition of the dedicated professionals who provide
9 emergency services to residents and visitors. EMS is now firmly established as an essential
10 public function and a vital component of the medical care continuum. On any given day, EMS
11 practitioners help save lives by responding to medical emergencies, including heart attack,
12 difficulty breathing, a fall or accident, drowning, cardiac arrest, stroke, drug overdose or acute
13 illness. EMS may provide both basic and advanced medical care at the scene of an emergency
14 and enroute to a hospital. EMS practitioners care for their patients' medical needs and show
15 caring and compassion to their patients in their most difficult moments.
16

17 With mobile integrated healthcare and community paramedicine (MIH-CP), EMS is also
18 increasingly a valued participant in achieving the nation's overall healthcare goals of improved
19 patient health and lowered costs. Emergency Medical Services Week brings together local
20 communities and medical personnel to publicize safety and honor the dedication of those who
21 provide the day-to-day lifesaving services of medicine's "front line." The Emergency Medical
22 Services system in Orange County includes Telecommunicators, Fire Departments, Law
23 Enforcement Officers, Paramedics, Emergency Medical Technicians, South Orange Rescue
24 Squad, First Choice, North State Ambulance Service, Priority Care, Emergency Nurses,
25 Emergency Physicians, County Staff, Carolina AirCare, and the University of North Carolina
26 Department of Emergency Medicine.
27

28 The Orange County Emergency Medical Services system responded to 19,378 reported
29 emergencies last year, providing EMS response, medical assessment, treatment, and
30 ambulance transportation when medically necessary. Emergency Services staffs eight (8)
31 ambulances and Two (2) paramedic certified EMS Supervisors daily. The division is staffed with
32 eight (8) EMS Supervisors, four (4) paramedic certified Field Training Officers, thirty-two (32)
33 paramedics and twenty-eight (28) emergency medical technicians who are all exceptionally
34 dedicated and skilled. Two (2) Community Paramedics have also provided invaluable service to
35 the aging population of the County. EMS providers proved indispensable throughout the
36 pandemic. EMS assisted in the staffing of the mass vaccination clinics providing over 58% of
37 the total vaccines. The Orange County Community Paramedics continued the vaccination
38 delivery to over 450 individuals who were unable to physically or safely travel to a vaccine clinic.
39 Emergency Medical Responders throughout Orange County provide a valuable service to the
40 residents and visitors and help make Orange County a safer place to live.
41

42 With the theme, "EMS: Rising to the Challenge," everyone is reminded that the Orange County
43 emergency medical services system has demonstrated exceptional ability to stand strong and
44 maintain the highest standards of care throughout the pandemic.
45
46

1 Commissioner Fowler read the following proclamation:

2 **ORANGE COUNTY BOARD OF COMMISSIONERS**

3 **PROCLAMATION**

4 **EMERGENCY MEDICAL SERVICES WEEK**

5 **MAY 15-21, 2022**

6 WHEREAS, emergency medical services is a vital public service; and

7 WHEREAS, the members of emergency medical services teams are ready to provide lifesaving
8 care to those in need 24 hours a day, seven days a week; and

9 WHEREAS, access to quality emergency care dramatically improves the survival and recovery
10 rate of those who experience sudden illness or injury; and

11 WHEREAS, the emergency medical services system consists of emergency physicians,
12 emergency nurses, emergency medical technicians, paramedics, firefighters,
13 telecommunicators, educators, administrators and others; and

14 WHEREAS, the members of emergency medical services teams, whether career or volunteer,
15 engage in thousands of hours of specialized training and continuing education to enhance their
16 lifesaving skills; and

17 WHEREAS, it is appropriate to recognize the value and the accomplishments of emergency
18 medical services providers by designating Emergency Medical Services Week;

19 NOW THEREFORE, we, the Orange County Board of Commissioners, do hereby proclaim the
20 week of May 15-21, 2022, as

21 **EMERGENCY MEDICAL SERVICES WEEK**

22 With the theme, "EMS: Rising to the Challenge," and encourage the community to observe this
23 week with appropriate programs, ceremonies and activities.

24 This the 3rd day of May, 2022.

25 _____
26 Renee Price, Chair
27 Orange County Board of Commissioners

28 _____
29 Laura Jensen
30 Clerk to the Board

31 A motion was made by Commissioner Fowler, seconded by Commissioner Bedford, to
32 approve the proclamation and authorize the Chair to sign it.

33 **VOTE: UNANIMOUS**

1
 2 Kim Woodward of Emergency Services thanked the Board for recognizing the hard work
 3 and the resiliency of the EMS system in Orange County. She introduced the training
 4 coordinator, Chasidy Kearns, and the quality assurance coordinator, Kyle Ronn. She said their
 5 team demonstrates the definition of resilience. She said through the pandemic, EMS providers,
 6 firefighters, and telecommunicators came to work every day, and they could not work remotely.
 7 She said EMS providers are still wearing PPE and they have not relaxed any standards. She
 8 said they are proud of their team. She said they lost very few paramedics and EMTs. She said
 9 they survived the pandemic thanks to the forwarding leaning of the department directors, the
 10 Board of County Commissioners, the County Manager, and all of the support county gave to
 11 them and they are grateful. She said this week is special because it is an opportunity to
 12 recognize the hard work and dedication of providers.

13 Commissioner Fowler thanked the staff for all of the work they do and for keeping the
 14 county safe.

15 Commissioner Richards thanked the staff.

16 Commissioner McKee said they are part of a critical mass of people that keep us safe.

17 Chair Price said people have no idea the stress they are under even during normal
 18 times, and the stress they've been under for the last two years has been tremendous. She said
 19 the fact they were able to hold on to most employees speaks volumes about the work they do.
 20 She said they got the county through a traumatic crisis. She thanked the staff.

21

22 **c. Provider Appreciation Day Proclamation**

23 The Board approved a proclamation designating May 6, 2022 as Provider Appreciation Day in
 24 Orange County.

25

26 **BACKGROUND:** Established in 1996, Provider Appreciation Day is an annual celebration that
 27 affords an opportunity to recognize the contributions of child care providers to the overall health
 28 and welfare of the community and the essential role they play for the County's working families.
 29 The early years of a child's life from birth to age five is the most critical time in a child's
 30 development in which the brain's architecture is built and early learning sets the trajectory for
 31 future success. The Orange County child care community provides critical care, education, and
 32 enrichment opportunities for children of all backgrounds. The COVID-19 pandemic created
 33 tremendous hardship for child care providers and the families of Orange County who depend on
 34 them. However, the child care community continued to meet the needs of families while risking
 35 their health and financial stability to remain open. The proclamation affirms the important role
 36 the child care community plays in support of young children, their families, and the local
 37 economy.

38

39 Commissioner Richards read the proclamation:

40

41 **ORANGE COUNTY BOARD OF COMMISSIONERS**
 42 **PROVIDER APPRECIATION DAY PROCLAMATION**

43

44 WHEREAS, Child Care Aware® of America and other organizations nationwide are recognizing
 45 Child Care Providers on May 6, 2022, through Provider Appreciation Day; and

46

47 WHEREAS, Provider Appreciation Day is an annual celebration that affords an opportunity to
 48 recognize the contributions of child care providers to the overall health and welfare of our
 49 community and the essential role they play for our county's working families; and

50

1 WHEREAS, the early years of a child's life from birth to age five is the most critical time in a
2 child's development in which the brain's architecture is built and early learning sets the
3 trajectory for future success; and
4

5 WHEREAS, our child care community provides critical care and education opportunities for
6 Orange County's young children, as well as support for social and emotional development; and
7

8 WHEREAS, our child care community provides enrichment opportunities and nurtures
9 development for children of all backgrounds; and
10

11 WHEREAS, our child care providers form a vital building block of our local economy supporting
12 Orange County's families as they work; and
13

14 WHEREAS, the COVID-19 pandemic has created tremendous hardship for child care providers
15 and the families of Orange County who depend on them, who have continued to meet the needs
16 of families while risking their health and financial stability to remain open; and
17

18 WHEREAS, our future depends on the quality of the early childhood experiences provided to
19 young children today; support for high-quality child care represents a worthy commitment to our
20 children's future;
21

22 NOW, THEREFORE, we, the Orange County Board of Commissioners, hereby proclaim May 6,
23 2022, as Provider Appreciation Day, affirming the important role our child care community plays
24 in support of our young children, their families, and our local economy, and urge all residents of
25 Orange County to recognize child care providers for their work.
26

27 This the 3rd day of May 2022.
28

29
30 _____
31 Renee Price, Chair
32 Orange County Board of Commissioners

33 A motion was made by Commissioner Richards, seconded by Commissioner Hamilton,
34 to approve the proclamation and authorize the Chair to sign it.
35

36 **VOTE: UNANIMOUS**
37

38 Commissioner Richards introduced Robin Pullver of the Partnership for Children.

39 Robin Pullver said thanked the Board for approving the proclamation and for
40 Commissioner Richards for introducing it. She said she appreciates the recognition of the
41 Board of the important role that frontline essential child care workers play in the the support,
42 care, and education of young children, their families, the county's work force and economy. She
43 said the child care community is truly the backbone of the county.

44 Chair Price said she appreciates the work they do and the importance of their work. She
45 said there needs to be more investment into early child care, because of the importance of care
46 and education at the beginning of a child's life.

47 Commissioner Richards said she thought it was fitting that it is an annual celebration the
48 Friday before Mother's Day. She said the date was appropriate for the work that child care
49 providers do to support mothers and working families. She said she couldn't not have survived
50 without good child care.

1 Chair Price said there are people working to raise the salaries of people working with
2 children.

3
4 **d. Presentation of Manager's Recommended Fiscal Year 2022-23 Annual Operating**
5 **Budget**

6 The Board received a presentation on the Manager's Recommended FY 2022-23 Annual
7 Operating Budget.

8
9 **BACKGROUND:** Each year in the month of May, the County Manager presents the Board of
10 County Commissioners with a recommended spending plan for the next fiscal year. During the
11 meeting, the Manager provides a brief presentation of the Recommended FY 2022-23 Annual
12 Operating Budget.

13
14 The Board of County Commissioners will conduct two Public Hearings - the first at 7:00 p.m. on
15 Tuesday, May 10, 2022, and the second on Thursday, June 2, 2022 at 7:00 pm. In addition, the
16 Board has scheduled the following Budget Work Sessions:

- 17
- 18 • May 12, 2022 - Budget Work Session with Chapel Hill-Carrboro City Schools, Orange
19 County Schools and Outside Agencies.
- 20
- 21 • May 19, 2022 - Budget Work Session with Fire Districts and County Departments within
22 the following Functional Leadership Teams: Public Safety (Courts, Criminal Justice
23 Resource Department, Emergency Services and the Sheriff's Office); Human Services
24 (Child Support, Department of Social Services, Department of Aging, Health, Housing
25 and Community Development, Human Rights and Relations, Library Services and
26 Alliance Health).
- 27
- 28 • May 26, 2022 - Budget Work Session with Durham Tech and County Departments within
29 the following Functional Leadership Teams: Support Services (Asset Management
30 Services, Community Relations, Finance and Administrative Services, Human
31 Resources and Information Technology); General Government (Board of County
32 Commissioners, Board of Elections, County Attorney, County Manager, Register of
33 Deeds and Tax Administration); Community Services (Animal Services, Cooperative
34 Extension, Department of Environmental, Agriculture, Parks and Recreation, Economic
35 Development, Orange Public Transportation, Planning and Inspections, Solid Waste and
36 Sportsplex) including Non-Departmental items.
- 37
- 38 • June 9, 2022 - Budget Work Session for Board to review budget amendments and
39 finalize decisions (Resolution of Intent to Adopt) on the FY 2022-23 Annual Operating
40 Budget and the FY 2022-2032 Capital Investment Plan.
- 41
- 42 • June 21, 2022 - Business Meeting for the Adoption of the FY 2022-23 Annual Operating
43 Budget and the FY 2022-2032 Capital Investment Plan.

44
45 All meetings start at 7:00 p.m.

46
47

1 Bonnie Hammersley, County Manager, made the following presentation:

2
3 Slide #1



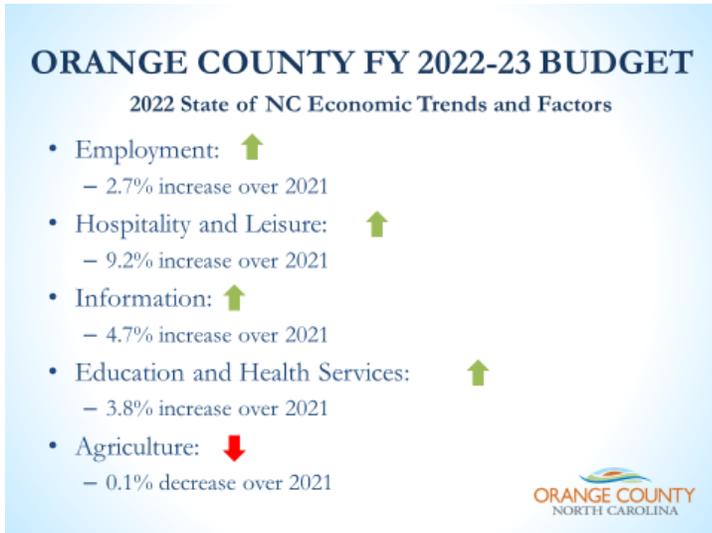
4 Bonnie Hammersley said under state law, she is required to present an annual balanced
5 budget to the Board. She said the presentation is a high level overview of the recommended
6 budget and that more details are in the transmittal letter of the recommended budget. She said
7 it is a comprehensive summary of the budget that covers all of the changes from previous years'
8 budgets.
9

10
11 Slide #2



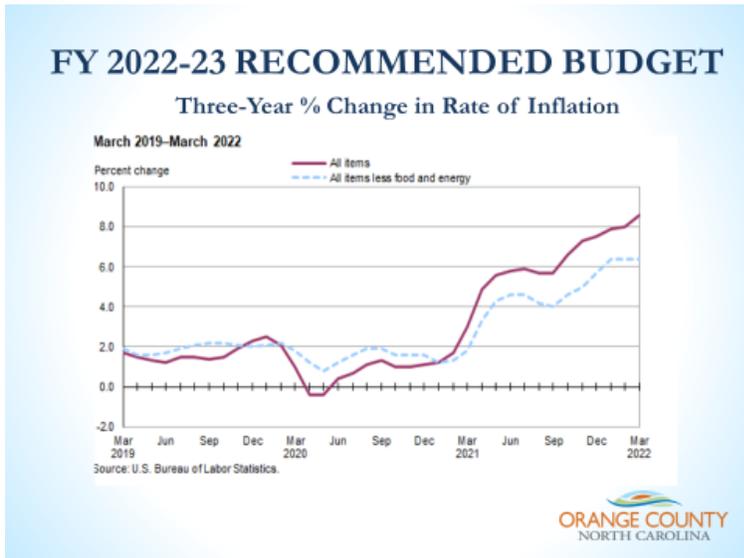
12 Bonnie Hammersley said that a structurally balanced budget philosophy is matching
13 recurring revenues to meet costs to continue operating expenses. She reviewed the budget
14 priorities listed on slide #2. She said long-term planning goals include reducing the reliance on
15 fund balance appropriation to ensure compliance with the county's 16% reserve policy. She
16 said the FY 2022-23 recommended FB appropriation is \$2.5 million and that this is a
17 manageable level of fund balance that assists with balancing the annual budget while
18 maintaining 16% of expenditures in line with financial best practice levels.
19
20
21

1 Slide #3



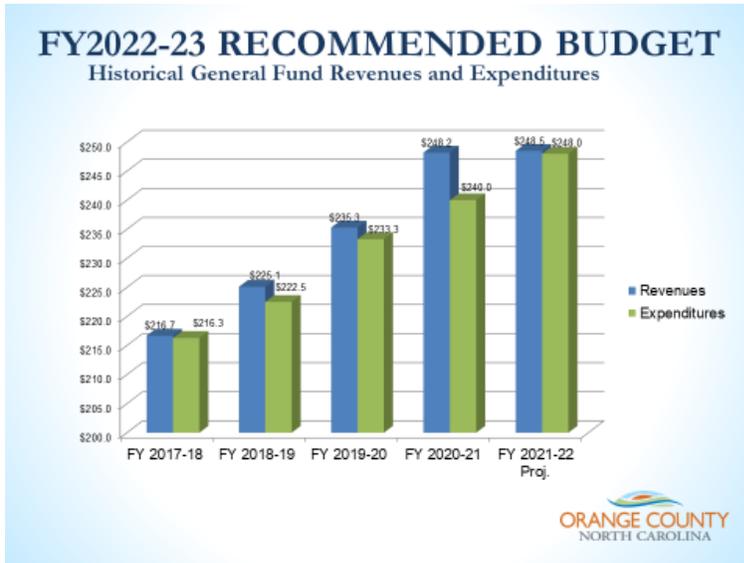
2
 3 Bonnie Hammersley said the chart on slide #3 indicates economic trends in the state
 4 that have shaped the budget assumptions. She said overall NC economic growth has begun to
 5 return to pre-COVID levels, representing a second full year of growth since the pandemic. She
 6 said a recent UNC-Charlotte December 2021 Summary cited the projections in the chart. She
 7 said that while employment is up, labor supply continues to be a challenge. She said that 14 of
 8 the state’s 15 economic sectors are expected to experience output increases. She said
 9 improved Hospitality and Leisure sectors correlate with improvements in Visitors Bureau and
 10 Sportsplex Funds. She said the increase in revenue meant that there was not a need for
 11 General Fund revenues to support the Visitors Bureau and Sportsplex in the FY23 budget. She
 12 said that inflation increases due to consumer demands remains an area of concern.

13
 14 Slide #4



15
 16 Bonnie Hammersley said the chart from the Bureau of Labor Statistics shows that from
 17 March 2021 to March 2022 there was a 8.5% increase in the CPI. She said the inflation drivers
 18 are supply chain delays and demands on good and services increases. She said food and
 19 energy have driven price escalation. She said these are important considerations for revenues,
 20 such as sales tax, and expenditures, such as health care costs and energy.

1 Slide #5



2
3
4 Bonnie Hammersley said that utilizing financial models coupled with prudent budgeting
5 practices have helped the county end the past four fiscal years with revenues exceeding
6 expenditures. She said the FY 2020-21 bars in the graph on slide #5 are the financial audited
7 results. She said FY 2020-21 General Fund revenues exceeded the amended revenue budget
8 by \$4.3 million, or 2%. She said that General Fund expenditures were below the adopted
9 budget by \$10.1 million, or 4.4%. She said many departments were below budget due to
10 personnel vacancies and efforts to reduce expenditures. She said that the FY 2021-22
11 projection is that the county will breakeven.

12 Slide #6

Category	FY2021-22	FY2022-23	Dif +/-	%Growth
Real Property	\$165M	\$172M	\$7.4M	4.5%
Motor Vehicle	\$10.3M	\$11.4M	\$1.1M	10.8%
Sales Tax	\$28.9M	\$35.6M	\$6.6M	23%
Inter-governmental	\$18.2M	\$18.4M	\$0.2M	1.1%
Service Fees	\$12.4M	\$14M	\$1.5M	12.4%
Other Revenue	\$3.7M	\$3.5M	(\$0.2M)	(1.1%)
Total	\$238.7M	\$255.6M	\$16.7M	7%

13
14 Bonnie Hammersley said the FY 2022-23 revenue growth is above historic averages.
15 She said the revenue growth change is \$16.7M on a budget basis from FY 2021-22 to FY 2022-
16 23. She said this represents a 7% growth in budgeted total General Fund revenues. She said a
17 key factor is the sales tax increase by 23% on a budgetary basis. She said the FY 2021-22
18 General Fund budgeted revenues was \$238.7 Million, excluding a \$1.9 Million fund balance
19 appropriation. She said the FY 2022-23 General Fund projected revenues is \$255 Million,
20 excluding a \$2.6 Million projected fund balance appropriation. She said improving pandemic

1 recovery is driven by sales tax and charges for services as health restrictions are lifted. She
 2 said the only area where there was a decline was in other revenues.

3
 4 Slide #7

ORANGE COUNTY FY 2022-23 BUDGET
 FY 2022-23 Revenue Assumptions

FY 2022-23 Property Tax Assumptions
 Recommended Property Tax Increase:
 \$0.0025 – cover debt to use of FY2021-22 one-time funds = \$553,024
 \$0.0100 – allocate towards education funding = \$2,212,097

	Single/Multi Family Median Value	Annual Tax Increase	Vacant Property Median Value	Annual Tax Increase
Orange County	\$ 281,400	\$ 35.18	\$ 59,300	\$ 7.41
Carrboro	\$ 362,200	\$ 45.28	\$ 144,000	\$ 18.00
Chapel Hill	\$ 409,900	\$ 51.24	\$ 128,000	\$ 16.00
Hillsborough	\$ 254,900	\$ 31.86	\$ 50,000	\$ 6.25

Total Property Tax Increase with 2% natural growth = \$8.5 Million



5
 6 Bonnie Hammersley said property tax and sales tax are the main drivers of the county's
 7 general fund revenue budget. She said the recommended budget includes a 1.25 cent
 8 property tax increase. She said that a quarter cent was needed to cover debt. She said that
 9 last year, the debt model showed that a 4 cent tax increase was needed to cover the \$10 million
 10 increase in debt service. She said that the property tax rate was increased by 3 cents, leaving a
 11 balance of 1.15 cents that was delayed due to the application of one-time American Rescue
 12 Plan Act funds in FY21. She said that staff reviewed the debt model and was able to reduce the
 13 1.15 cents to .25 cents. She said that the 1 cent increase would generate \$2,212,097, which is
 14 recommended for funding K-12 education expenses.

15
 16 Slide #8

FY2022-23 RECOMMENDED BUDGET
 FY 2022-23 Revenue Assumptions

FY 2022-23 Sales Tax Assumptions

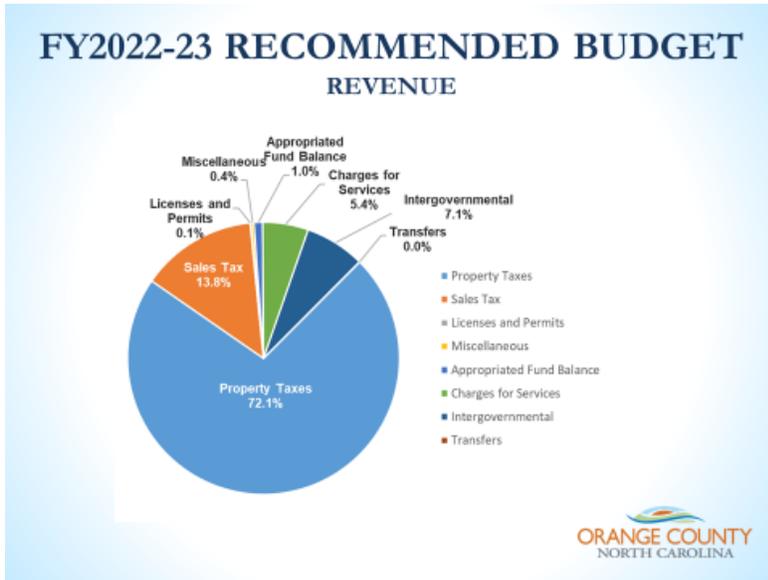
- 4% Growth over FY 2021-22 projection as economy recovers due to lifting of COVID mandates and sustained Online Sales = \$6.7 Million



17
 18 Bonnie Hammersley said the 4% increase in sales tax revenue is consistent with state-
 19 wide estimates.

20
 21

1 Slide #9



2 Bonnie Hammersley said the current residential tax base is 80% and commercial is 20%
 3 of the tax base, compared to five years ago, when the residential base was 84% and the
 4 commercial base was 16%.
 5
 6

7 Slide #10

FY2022-23 RECOMMENDED BUDGET
 FY 2022-23 Expenditure Assumptions

Education

- Education Current Expense Funding
- Maintain Funds for Student Achievement Gap and Behavioral Health

Personnel Impacts

- Public Safety Expansion
- Wage Adjustment Compensation
- Merit Performance Awards
- Increase of Employer Health Insurance Contribution
- Increase of Employer Retirement Contribution Rate
- Increase Living Wage

8 Bonnie Hammersley said expenditure assumptions include K-12 current expense
 9 funding as well as maintaining the student achievement gap and behavioral health initiatives
 10 implemented by the school districts last year. She said personnel impacts include expansion of
 11 service delivery to meet best practices as well to reduce burnout due to overtime. She said
 12 funds are also included for a compensation package to provide competitive wage adjustments
 13 and enhance the benefits to retain employees in the current labor market. She said that the
 14 living wage will increase to \$15.85 per hour for permanent and temporary employees.
 15
 16
 17

1 Slide #11

ORANGE COUNTY FY2022-23 BUDGET

FY 2022-23 Expenditure Assumptions

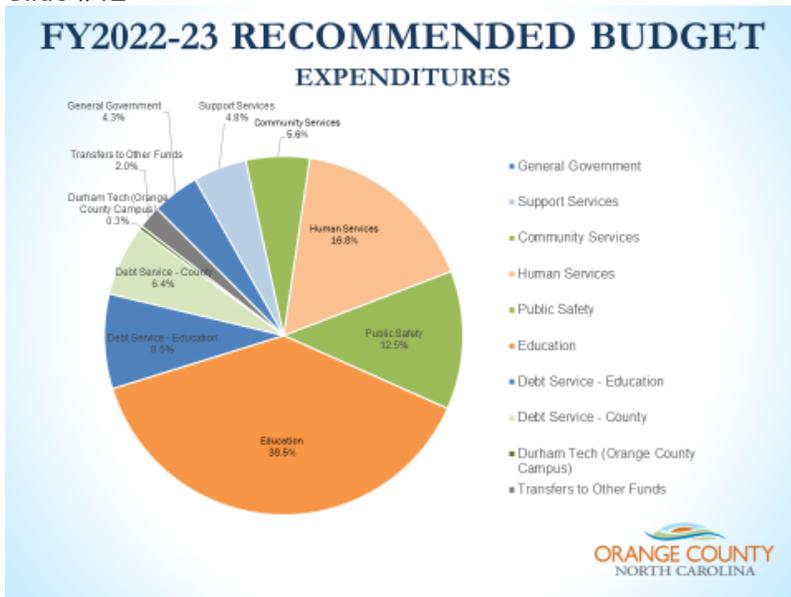
Operating Impacts

- Outside Agency Funding Target 1.2% of County Expenditures
- Travel and Training restored to Pre-Pandemic levels
- Reduce reliance on ARPA for essential programs and positions
- Employee Retention and Recruitment Strategies



2 Bonnie Hammersley said the outside agency funding target is 1.2% of the General Fund
3 budget. She said the actual recommended amount for FY 2022-23 is 1.35%.

4
5
6 Slide #12



7
8
9

1 Slide #13

FY2022-23 RECOMMENDED BUDGET EDUCATION

Chapel Hill-Carrboro City Schools			
Average Daily Membership (ADM)	FY2021-22	FY2022-23	Increase
Students	12,448	11,466	(982)
Less Out of District	253	229	(24)
	12,195	11,237	(958)
Charter	156	205	49
Total	12,351	11,442	(909)
% ADM	60.4%	58.8%	(1.6%)

Orange County Schools			
Average Daily Membership (ADM)	FY2021-22	FY2022-23	Increase
Students	7,299	7,182	(117)
Less Out of District	108	110	2
	7,191	7,072	(119)
Charter	919	951	32
Total	8,110	8,023	(87)
% ADM	39.6%	41.2%	1.6%



2 Bonnie Hammersley said there is a total ADM reduction of 996 students county-wide.

3
4
5 Slide #14

FY2022-23 RECOMMENDED BUDGET EDUCATION

Chapel Hill-Carrboro City Schools	FY2021-22 Base Budget	FY2022-23 Request	County Manager Recommend	Recommended Increase
Current Expenses	\$53,936,817	\$62,983,553	\$55,007,882	\$ 1,071,065
Per Student	\$ 4,367	\$ 5,081	\$ 4,808	\$ 441

Orange County Schools	FY2021-22 Base Budget	FY2022-23 Request	County Manager Recommend	Recommended Increase
Current Expenses	\$35,416,370	\$41,454,134	\$38,570,900	\$ 3,154,530
Per Student	\$ 4,367	\$ 5,061	\$ 4,808	\$ 441



6

1 Slide #15

FY2022-23 RECOMMENDED BUDGET
EDUCATION

COUNTY APPROPRIATION PER STUDENT			
Year	Per Student	\$ Increase	% GF Revenue
FY2015-16	\$ 3,697.50	\$ 126.50	49.7%
FY2016-17	\$ 3,868.00	\$ 170.50	50.6%
FY2017-18	\$ 3,991.00	\$ 123.00	49.7%
FY2018-19	\$ 4,165.00	\$ 174.00	50.1%
FY2019-20	\$ 4,352.25	\$ 187.25	49.5%
FY2020-21	\$ 4,367.00	\$ 14.75	49.4%
FY2021-22	\$ 4,367.00	\$ -	48.7%
FY2022-23	\$ 4,808.00	\$ 441.00	47.1%



2
3
4 Bonnie Hammersley said that the target education funding of 48.1% was not met. She
5 said that the reason is that the target includes school operations and school debt service
6 payments. She said that the schools' have had to delay debt issuances. She said that if the
7 schools issued the debt, then the 48.1% funding target would be exceeded. She said that the
8 debt funding has been appropriated, but has not been expended. She said once the projects
9 move forward, it will contribute to the funding target.

10 Slide #16

FY2022-23 RECOMMENDED BUDGET
EDUCATION

Durham Technical Community College	FY2021-22 Base Budget	FY2022-23 Request	County Manager Recommend	Recommended Increase
Current Expenses*	\$ 777,092	\$ 822,020	\$ 809,405	\$ 32,313
Promise Scholarships**	\$ 250,000	\$ 250,000	\$ 250,000	\$ -
Capital Outlay	\$ 75,000	\$ 100,000	\$ 75,000	\$ -

* Includes County match for increases in Salary, Benefits, and Insurance, as well as additional operating related expenses
** Durham Tech Promise Scholarships funded by Article 46 Sales Tax; includes an additional \$50,000 in FY 2022-23 for their Back to Work Initiative



11
12
13

1 Slide #17

FY2022-23 RECOMMENDED BUDGET OUTSIDE AGENCIES

Outside Agencies (501.c3)	FY2021-22 Base Budget	FY2022-23 Request	County Manager Recommend	Recommended Increase
Agencies Funded	57	58	53	(4)
Total	\$ 1,729,953	\$ 2,238,645	\$ 1,894,690	\$ 164,737

- The Board of County Commissioners established a target of 1.2% of general fund expenses to outside agencies, FY2022-23 allocates 1.35% to outside agencies.
- An additional \$45,000 is provided to arts-related outside agencies in the Visitors Bureau Fund.

2
3
4

Slide #18

FY2022-23 RECOMMENDED BUDGET FIRE DISTRICTS

FIRE DISTRICT	CURRENT TAX RATE	REQUESTED INCREASE	RECOMMENDED TAX RATE
Cedar Grove	\$0.0763	\$0.00	\$0.0763
Chapel Hill	\$0.1387	\$0.00	\$0.1387
Damascus	\$0.1080	\$1.00	\$0.1180
Efland	\$0.0728	\$1.00	\$0.0828
Eno	\$0.0898	\$1.00	\$0.0998
Little River	\$0.0639	\$0.00	\$0.0639
New Hope	\$0.1012	\$1.44	\$0.1156
Orange Grove	\$0.0627	\$1.00	\$0.0727
Orange Rural	\$0.0949	\$0.00	\$0.0949
South Orange	\$0.0909	\$0.00	\$0.0909
Southern Triangle	\$0.1080	\$1.00	\$0.1180
White Cross	\$0.1234	\$0.00	\$0.1234

5
6
7
8
9
10

Bonnie Hammersley said that increases were needed at six fire districts to cover the costs of hiring permanent staff. She said that fire districts are facing a loss of volunteers, and they need to hire staff to replace them.

1 Slide #19

FY2022-23 RECOMMENDED BUDGET

County Employee Compensation			
	%	COST	Total
Wage Adjustment	3%	\$ 1,800,000	\$ 1,800,000
Merit Increase		\$ 426,000	\$ 426,000
Living Wage 1	3%	\$ -	\$ -
Health & Dental Ins	5%	\$ 620,000	\$ 620,000
Retirement Increase	1.2%	\$ 851,688	\$ 851,688
Short-Term Disability Ins 2		\$ 300,000	\$ 300,000

1 - Living Wage Increase living wage for permanent and temporary employees from \$15.40 per hour to \$15.85 per hour on October 1, 2022. Absorbed by Salary Savings.
 2 - Added benefit for FY2022-23 is employer paid short-term disability insurance for county employees

2
3
4

Slide #20

FY2022-23 RECOMMENDED BUDGET

COUNTY POSITIONS

Department	Position	FTE Status	Net GF Cost
Emergency Services	EMT	8 FTE	\$ -
Emergency Services	Paramedic Trainee	4 FTE	\$ 27,150
CJRD	Treatment Court Mgt	0.50 FTE	\$ -
Sheriff	Detention Officers	15 FTE	\$ 362,496
Public Safety Total		27.5 FTE	\$ 389,646
Animal Services	Veterinarian	1 FTE	\$ 134,037
Social Services	Social Services Asst	1 FTE	\$ 24,368
Health	Dentist	1 FTE	\$ -
Health	Dental Assistant	1 FTE	\$ -
Health	Health Nurse II	0.40 FTE	\$ -
DEAPR	Park Coordinator	3 FTE	\$ 62,967
Total w/Public Safety		34.9 FTE	\$ 611,018

5
6
7
8
9
10
11
12
13
14
15

Bonnie Hammersley said that due to the new detention center facility, staffing levels need to be increased to adhere to best practices for the benefit of employees and inmates. She said the Emergency Services personnel recommendation reflects a review of employee schedules that identified scheduling gaps. She said Emergency Services is a 24-hour a day operation with mandatory staff rotation needs. She said the department offset personnel costs through fee increases and expenditure line items that could be reduced. She said that the labor shortage has had an impact on every industry and they have had difficulty contracting veterinarians.

1 Slide #21

FY2022-23 RECOMMENDED BUDGET
AMERICAN RESCUE PLAN ACT (ARPA)

FY2022-23 Recommended ARPA Projects	Amount
Fire District P25 Phase II Compliant Radio Replacement	\$1,773,200
Housing Locator	\$36,895
Housing Helpline	\$205,090
Landlord Incentive Program	\$20,000
Broadband Infrastructure Design and Implementation	\$5,000,000
Childcare Support Parent Fees	\$540,000
Housing (EHA and SOHRAD)	\$4,797,643
Total	\$12,372,828

- Recommend support from municipalities on ARPA programs that support the Orange County Partnership to End Homelessness Division, the County share of the cost is reflected.



2
3
4 Bonnie Hammersley said that in December 2021, the Board appropriated \$11 million of
5 the \$28 million in ARPA funds awarded to Orange County. She said the FY 2022-23
6 recommended budget appropriates an additional \$12.3 million. She said the remaining balance
7 of ARPA funds is \$4.8 million.

8 Slide #22

FY2022-23 RECOMMENDED BUDGET
BUDGET CALENDAR

BUDGET PUBLIC HEARINGS	DATE
Budget and Capital Investment Plan (CIP)	May 10 & June 2
BUDGET WORK SESSION SCHEDULE	DATE
Schools and Outside Agencies	May 12
Fire District, Public Safety and Human Services	May 19
Durham Tech, Support Services, General Government and Community Services	May 26
Budget Amendments and Resolution of Intent to Adopt	June 9
BOCC BUSINESS MEETING	DATE
FY2022-23 Operating and CIP Budget Adoption	June 21



9
10
11 Bonnie Hammersley said proposed amendments to the recommended budget will be
12 posted on the website.
13

1 Slide #23

FY2022-23 RECOMMENDED BUDGET
BUDGET DOCUMENT AVAILABILITY

- Clerk to Board of Commissioners
- County Finance & Administrative Services Office
- Orange County Library
- Chapel Hill Public Library
- Orange County Website - <http://orangecountync.gov>


2
3
4

Slide #24

FY2022-23 RECOMMENDED BUDGET
MISSION STATEMENT

Orange County exists to provide governmental services needed by our Residents or mandated by the State of North Carolina.

To provide these quality services efficiently, we must;

- Serve the Residents of Orange County – Our Residents Come First;
- Depend on the energy, skills, and dedication of all our employees and volunteers;
- Treat all our Residents and Employees with fairness, respect, and understanding.

Orange County Residents Come First


5
6
7
8
9
10
11
12
13
14
15
16

Bonnie Hammersley thanked the staff involved with developing the budget along with all county employees for their dedication in serving Orange County residents. She thanked the Board of Commissioners for their leadership and said the Board helped staff create a better county.

Chair Price said the Board will have opportunities to discuss the budget. She asked if there were any questions regarding the presentation.

Commissioner McKee asked if the decrease in students for Chapel Hill Carrboro City Schools of 982 shown on slide #13 was correct.

Bonnie Hammersley said the correct number is 909, accounting for out of district transfers to the school system as well as the number of children enrolled in charter schools.

Commissioner McKee said it caught his eye because it is a 9% decrease.

1 Commissioner Bedford said these are state projected numbers. She said that the
2 original projection for the current year was high. She said it's not that they lost 900 students, it
3 was that the current year projection was off.

4 Bonnie Hammersley said the numbers are consistent with what was found in October.
5 She said one could make an argument that the county paid for students who weren't there.

6 Commissioner McKee said that if we paid \$4,387 multiplied by the projected number,
7 then the actual per student allocation was considerably higher.

8 Bonnie Hammersley said that was correct.

9 Chair Price asked about a bar graph on the projected budget. She asked if it is
10 expected to level out in the current year, what happens next year.

11 Bonnie Hammersley said next year is projected to be balanced.

12 Chair Price asked about if the living wage for temporary and permanent employees is
13 the same.

14 Bonnie Hammersley said it will be increased 3% for both.

15 Chair Price said there was a time with there was a difference.

16 Bonnie Hammersley said there is a classification below the living wage, but that is for the
17 benefit of people who go through the social services system and work for the county.

18 Commissioner Fowler asked about the retirement increase.

19 Bonnie Hammersley said that was mandated by the state and is what is required from
20 each county.

21 Commissioner Fowler asked if that is because the state is giving less to retirement or is
22 it due to projected need.

23 Bonnie Hammersley said it is a projection of what is needed.

25 5. Public Hearings

26 None.

28 6. Regular Agenda

29 a. Longtime Homeowner Assistance (LHA) Program Evaluation

30 The Board received information about the results of the 2021 Longtime Homeowner Assistance
31 (LHA) program and considered options for program changes for a potential continuation of the
32 LHA program in 2022.

33
34 **BACKGROUND:** On October 5, 2021, the Orange County Board of Commissioners authorized
35 the program design for the Longtime Homeowner Assistance Program (LHA) to assist
36 households affected by the 2021 property tax revaluation. LHA launched on October 8, 2021 to
37 serve households earning no more than 80% of the area median income who had lived in their
38 homes for at least 10 years and experienced an increase in Orange County property taxes in
39 2021. Between October 8 and December 15, the Housing & Community Development
40 Department received 125 applications. Housing staff worked alongside colleagues in the Tax
41 Office and Finance & Administrative Services Department to award \$16,364 across 91
42 households in property tax assistance (Attachment 1). There were some very small award
43 amounts – as low as \$1.51 – and the largest award was \$1,334.63. A third of the awards were
44 under \$50 and 52% of awards were under \$100.

45
46 In addition to the communication plan about the program presented in October, in response to
47 requests from non-profit partners, Housing staff also organized and staffed three in-person
48 events to help people complete LHA applications – at Piney Grove Baptist Church and Dorothy
49 M. Johnson Community Center in Hillsborough, and Lattisville Grove Missionary Baptist Church
50 in Cedar Grove (a planned event at the Roger Eubanks Neighborhood Association Community
51 Center was canceled due to facility issues). Applications were relatively slow in the beginning

1 weeks of the program, and picked up greatly toward the end of the application period. 72.8% of
 2 all received applications were approved. The most common reason for application denial was
 3 the household not having a tax increase (30 denials), followed by households not owning their
 4 home for ten or more years (6 denials), and the household being over income (3 denials).

5
 6 Of the 91 approved applicants, 45% were white, 44% were black, 4% were multi-racial, and 1%
 7 Asian. 60% of the approved applications were age 65 or over.

8
 9 Staff from the three participating departments offer the following proposed program design
 10 changes should the Board wish to continue the LHA program in 2022 with the remaining
 11 \$233,636 allocated for this purpose:

12
 13 1) Change program design to cover more of the amount owed by the taxpayer. Using data
 14 from the 2021 LHA program, staff proposes three options:

15 a. Institute a baseline minimum award amount: The award amount would be equal to the
 16 difference between the County Tax portion of the 2020 tax bill and the 2022 tax bill, with a
 17 minimum award amount of \$300 (note that the average award amount for 2021 was roughly
 18 \$190). Estimated amount of assistance for 2022: \$37,290

19 b. Base award on full bill amount: The amount will be equal to the difference between the
 20 full bill amount of the 2020 tax bill and the 2022 tax bill with no minimum: \$46,861

21 i. For 2021, the range of assistance \$1.94 - \$2,974.00, average \$348

22 ii. Minimal award amounts: 56 under \$300, 33 under \$100, and 21 under \$50

23 iii. If the minimum award amount was set at \$300, the estimate would be \$55,731

24 c. Standard award amount: The award amount would be a standard award amount with a
 25 cap, based on approximately one-half of the average County tax portion for 2021 recipients,
 26 which would result in an award amount of \$830: Estimated amount of assistance for 2022:
 27 \$94,684

28 i. Cap the award amount so it is no more than that actual bill amount.

29 ii. This follows a similar method used by another county.

30 d. Capping tax amount based on income: Homeowners earning 80% area median income
 31 (AMI) or under pay no more than 3% of income on total property tax bill. Estimated amount of
 32 assistance for 2022: \$176,587

33 e. Awards cover half of total tax bill: Award would cover half of total tax bill for homeowners
 34 earning 80% AMI or under, up to these total amounts:

35 i. \$1000.00 for households with incomes \leq 61- 80% AMI

36 ii. \$1250.00 for households with incomes \leq 31- 60% AMI

37 iii. \$1500.00 for households with incomes \leq 30%- below AMI

38 iv. The amount of assistance that may be granted for this option will vary based on the level
 39 of income of the applicants. Assuming a 50% increase in the number of applicants, an
 40 estimated range is \$169,123 to \$243,454.

41
 42 2) Adjust program operation dates to August 1 through December 1, 2022. This would start
 43 the program two months earlier, immediately following when homeowners receive property tax
 44 notices in July. It would also move the deadline back by two weeks which will allow staff
 45 additional needed time for application processing, which was a challenge in 2021.

46 3) Include an informational insert with the tax assistance application packet, with the goal
 47 of both increasing awareness about LHA and making the process of applying for all assistance
 48 programs simpler for taxpayers.

49 4) Formalize policy for heirs' properties where there are more than one person/households
 50 listed on the deed. Staff recommends considering the 10 year occupancy requirement based on
 51 the amount of time the property has remained within the family (rather than current owners who

1 may be heirs of a previous owner). Staff also recommends providing assistance based on the
2 income of the household members who reside in the home rather than the income of all heirs.
3

4 5) Formalize policy for Family Trust owned properties. Staff recommends that the applicant
5 should be a trustee for the trust. Staff also recommends providing assistance based on the
6 income of the household members who reside in the home rather than the income of all
7 trustees.
8

9 6) Require that the applicant provide a copy of the targeted tax bill. Staff recommends that
10 the applicant provide the tax bill to avoid incorrect application of funds or award amounts. Staff
11 in the Tax Office can assist the applicant with obtaining a copy as needed, and it would be the
12 applicant’s responsibility to identify the correct tax bill/property.
13

14 7) Reduce the requirement to have owned and lived in the home for 10 years to 5 years to
15 increase access to the program.

16 a. Mecklenburg County’s HOMES program has a 3-year residency requirement and the
17 applicant must own the property.

18 b. Charlotte’s Aging In Place program has a 5-year residency requirement and the
19 applicant must own the property.

20 c. Another similar County program is considering changing the 10 year requirement to 5
21 years.
22

23 Corey Root, Housing and Community made the following presentation:
24

25 Slide #1



**Longtime Homeowner Assistance
(LHA) Program Evaluation and
Recommendations**

May 3, 2022

26
27
28
29

1 Slide #2

LHA Program Evaluation



2
3
4
5

Slide #3

The Longtime Homeowner Assistance Program (LHA) was created to serve the following households:

- Households earning no more than 80% of the area median income
- Lived in and owned their home for at least 10 years
- Experienced an increase in their Orange County property taxes in 2021



6
7
8
9

Corey Root said this program was a pilot program in the previous year.

Slide #4

In it's first year, the LHA Program served 91 households

- **Total Applications: 125**
 - **Eligible Applications: 91**
 - **73% approved | 27% declined**
- **Reasons for denial:**
 - **Taxes did not increase (30 applicants)**
 - **Did not own home for 10+ years (6 applicants)**
 - **Household over income (3 applicants)**

*an application may have been denied for more than one reason



10
11

1 Slide #5

In it's first year, the LHA program distributed over \$16,000 in assistance

- Funding Disbursed: \$16,364
 - Minimum Award: \$1.51
 - Maximum Award: \$1,335
 - Median Award: \$97
 - Average Award: \$190



2
3
4 Slide #6

The LHA Program Participant Data

Racial Demographics		
Asian	1	1%
Black	40	44%
Multi-Racial	4	4%
White	41	45%
(no data)	5	5%

Age Demographics		
≥55	11	12%
56-60	7	8%
61-65	17	19%
66-70	17	19%
71-75	14	15%
76-80	3	3%
81-85	8	9%
86+	10	11%
(no data)	4	4%

Ethnicity		
Hispanic / Latino	0	0%



5
6
7

1 Slide #7

Recommendations



2
3
4

Slide #8

\$233,636 remains in program funding

- Staff from Housing, Tax Office, and Finance worked with community organizations to craft program recommendations for a potential 2022 program
 - Thank you Justice United and Jackson Center
- Seven program recommendations



5
6
7

Slide #9

Recommendation #1: increase award amounts

- Five options that could be used together or separately
 - Institute \$300 baseline minimum award
 - Base award on full bill amount
 - Create standard award amount with cap
 - \$830, but no more than bill amount
 - Cap tax amount based on income
 - No more than 3% of income for property taxes
 - Award covers half of total tax bill up to
 - \$1000, 61-80% AMI
 - \$1250, 31-60% AMI
 - \$1500, 30% AMI or below

8
9
10
11
12

Corey Root said the standard award amount with cap of \$830 represented half of the average county bill.

1 Slide #10

Recommendation #2: adjust program operation dates

- August 1 - December 1, 2022
 - Program to open just after homeowners receive property tax notices in July
 - Applications close December 1 instead of December 15
 - Increased time needed for application processing



2
3

4 Slide #11

Recommendation #3: Include LHA info with tax assistance packet

- LHA information and application
- Goal – increase awareness of all tax assistance programs



5
6

7 Slide #12

Recommendation #4 – formalize policy for heirs' properties

- Base 10-year ownership & occupancy requirement on the amount of time the property has remained within the family (rather than current owners who may be heirs of a previous owner)
- Provide assistance based on income of household members who reside in the home rather than income of all heirs



8
9
10
11

1 Slide #13

Recommendation #5 – formalize policy for Family Trust properties

- Applicant should be trustee
- Provide assistance based on income of household members who reside in the home rather than income of all people in trust



2
3

4 Slide #14

Recommendation #6: require copy of tax bill with application materials

- Tax Office staff will be able to assist if needed
 - Applicant makes determination on correct bill
- Avoid processing applications for incorrect properties



5
6

7 Slide #15

Recommendation #7: reduce residency requirement from 10 to 5 years

- Aligning with other community programs
- Request from community members



8
9
10

1 Commissioner Hamilton asked why the number of people applying was so low. She said
2 without that understanding, it is hard for her to know what changes need to be made. She
3 asked if it was because eligible people didn't know, or because tax bills were lower than
4 expected once changes were made to the way revaluation was done. She said this is a pilot
5 with ARPA funds, and any further will come out of county funds.

6 Nancy Freeman, Tax Administrator, said she spoke with the Tax Administrator in
7 Mecklenburg County and he said that it took them about three years to get a good number of
8 applicants. She said that the Durham County response was lower this year, their first, than they
9 anticipated. She said it is a matter of getting the word out to the community.

10 Corey Root said they developed what they thought was a robust communication plan
11 beginning in October. She said they heard feedback that people were eligible but just didn't
12 hear about the program. She said they are trying to adjust for the future.

13 Commissioner Hamilton asked if there is an estimate of how many people would be
14 eligible.

15 Chair Price said eligibility would be determined by the criteria.

16 Commissioner Hamilton asked for a sense of how many folks are eligible, so they can
17 determine how much progress they are making in getting applications.

18 Nancy Freeman said the only indicator for her office would be the number of people who
19 qualify for the Homestead Exemption Program, which has different standards than the Longtime
20 Homeowner Assistance Program. She said 25 out of 91 Longtime Homeowner Assistance
21 applicants were already in the Homestead Exemption Program.

22 Commissioner Bedford asked about family trust properties. She asked why should an
23 applicant need to be the trustee.

24 Nancy Freeman said the situation they had was a family trust with two daughters who
25 were trustees. She said one of the daughters was living in the home. She said that this program
26 is for homeowners that live in the home for ten years, and a trust is not a person. She said their
27 legal counsel recommended that if the family member was the trustee, then they should be
28 eligible for the program.

29 Commissioner Bedford said as a CPA she does a lot of estate work. She said her
30 concern is that it takes money to have an attorney set up a trust. She said she could see this
31 being abused by wealthy people when there are family members who could pay the taxes. She
32 said she is ok waiting to see how the program goes.

33 Commissioner Fowler clarified that the way the program was set up in the previous year
34 is that the county paid the difference between 2020 2022 Orange County portion of the taxes.
35 She said that for those that applied, they weren't huge amounts. She said it would differ if your
36 house was worth a lot more. She said the new option is to change this to a program to support
37 those who are making less than 80% of AMI. She asked if they send this information out in all
38 tax bills, do the numbers reflect sending it out to everyone.

39 Nancy Freeman said they won't know how many people will apply. She said she
40 estimated a 50% increase. She said she looked at different choices just to get an idea of how
41 much they could be looking at for 2022. She said they could have twice as many applicants,
42 and it could be much more than 50%.

43 Commissioner Fowler clarified that they do not know the percent of property owners or
44 the number of property owners that fall under 80% of the AMI.

45 Nancy Freeman said her office has no way to know that.

46 Commissioner Fowler asked for clarification on the phrase "Create standard award
47 amount with cap \$830, but no more than bill amount." She asked if they meant the just the
48 county portion or the total.

49 Nancy Freeman said it was up to the full amount of the bill. She said the Board could
50 choose to do it just for the county portion.

51 Commissioner Fowler clarified that the calculation was based on the entire bill.

1 Nancy Freeman said the \$830 cap was determined by finding half of the average county
2 portion of 2021 tax bill of the applicants. She said they knew those were the people who would
3 need assistance, so they were used as the range.

4 Commissioner Richards thanked them for being responsive to community input, but she
5 was confused as to what the goal is. She said that the original concerns were around the
6 valuations themselves. She said the county tried to review the valuations and there was an
7 appeal process. She said after those adjustments, there was a program to support people who
8 needed tax assistance. She asked how many people went through appeal process before
9 valuation adjustments were made. She asked about the total possible number of people who
10 needed help.

11 Nancy Freeman said she thought it was around 4,000 people.

12 Commissioner Richards said using that number, there were potentially 4,000 people who
13 might need help if their bill stayed the way it was. She asked about the number of people who
14 appealed their property values, then also applied for assistance.

15 Nancy Freeman said she did not know that number but she would get it for the Board.

16 Commissioner Richards said once a program is started, it is difficult to stop it. She said
17 the county is funding this program through ARPA, and those funds will not be around forever.
18 She said her concern is that the county is starting something that it cannot support. She said
19 perhaps the number was low because valuations were adjusted. She said Nancy Freeman had
20 previously said they had learned lessons about valuations.

21 Nancy Freeman said those lessons were specific to certain portions of the county and
22 this program is for the entire county.

23 Commissioner Richards said there are some things that are really strong, like reducing
24 the years of ownership from 10 to 5. She said she wanted to understand the possible universe
25 of people who need help and how to make it sustainable.

26 Commissioner McKee said he knew it was it a pilot program, but he thought there would
27 have been more interest. He noted the community events staff held to publicize the program.
28 He asked about future outreach methods for the program. He said that outreach will be critical.
29 He said that he is concerned that only 91 people applied. He said it may be related to an innate
30 distrust of government programs. He said farmers are naturally suspicious of things that affect
31 their land and he can imagine that homeowners would feel the same way. He asked staff how
32 outreach methods might change.

33 Corey Root said they wanted to get guidance from the Board in order to make a robust
34 plan along with the Jackson Center, Justice United, and any other community groups. She said
35 they leaned heavily on social media and press releases rather than in-person contact due to the
36 pandemic. She said they received requests for in-person events on nights and weekends. She
37 said it is a lot of information and they tried to pare it down just to what was needed. She said
38 applicants had to provide income verification. She said it's not a quick process.

39 Commissioner McKee asked about the flyer that was included in the agenda abstract.
40 He said the headline caught his eye. He asked how it was used in outreach.

41 Corey Root said they distributed fliers in communities and provided them to Northside
42 neighborhood to put in their newsletter. She said they put the fliers in many county locations.

43 Nancy Freeman said the flyer will included in their tax assistance package.

44 Commissioner McKee said that was his next question, because everyone in the county
45 gets a tax bill and he looks at every piece of paper included with the tax bill.

46 Nancy Freeman said one question they had received from Justice United was regarding
47 mortgages and people who don't actually pay their tax bill, it's paid by someone else. She said
48 that they send a bill to the actual owner of the property, regardless if they have a mortgage, so
49 they are aware of the information included in the bill. She said mortgage companies get
50 information electronically.

1 Commissioner McKee said he wondered if people who hold mortgages would be in the
2 economic range of the program.

3 Chair Price thanked Corey Root and Nancy Freeman for their work in getting the pilot off
4 the ground and reaching out to the community. She said the money was included in June, and
5 they only had a few months to get the program off the ground. She said they did a lot of leg
6 work along with community members to get it going. She wondered what the criteria would be
7 for the program. She asked if the program considered a household's tax burden. She asked
8 that with or without revaluation, are people still having difficulties with their taxes. She said that
9 looking at the percentage of income fails to reflect other living costs. She said it seems like they
10 are working the numbers rather than determining what would help households and the
11 situations people are in.

12 Staff said other costs to a household were not considered.

13 Chair Price said that would be her suggested addition to the program.

14 Commissioner Hamilton said the key thing is who pays the bill for the property tax, but
15 maybe there is not a way to get to that. She said we are looking to get relief for low-income
16 homeowners who pay their property taxes. She asked if there was a way to capture that
17 information, because someone else may be paying the property tax.

18 Nancy Freeman said they could look at prior year tax bills for that information. She said
19 if a person pays in cash, they would not capture that information. She said some properties had
20 mortgages and qualified for the program. She said in those cases, the mortgage company paid
21 the lowered amount to the benefit of the owner. She said that anyone can pay a tax bill. She is
22 not sure if there is a way to determine this information.

23 Commissioner Hamilton said she understood, she just wanted to discuss the idea that
24 there may situations where a person pays the tax for another person.

25
26 **PUBLIC COMMENT:**

27
28 Christine Abernathy said she is the director of housing justice at the Marian Cheek
29 Jackson Center. She said she wanted to give the context of the group present and the
30 conversation they want to have. She said it has been a pleasure to work with county staff,
31 along with Justice United, Empowerment, Inc., the NAACP, leadership in northern and central
32 Orange County, alongside people in Northside, Pine Knolls, and Tin Top neighborhoods. She
33 said it was important take some time to do deep listening in community, incorporating that
34 information into the presentation at the meeting. She said she and her coworker Kathy Atwater,
35 did a lot of outreach for the program. She said they had conversations with residents and
36 mobilized people to do the applications. She appreciated the Board's thoughtful questions on
37 the program. She said they they will continue to share information and feedback with staff as
38 things move forward. She said that they hoped they could center the idea that while they see
39 inequity, they have to have a wholesome approach to how it is addressed. She said there is not
40 one silver bullet. She said the increases in recent valuations stand on systemic inequity that
41 existed prior. She said it is already on the back of a lot of things that have happened throughout
42 history. She said that the program sought to address systemic inequity to a degree, but when
43 the county thinks about continuing the work, they must come at it from a systemic approach.
44 She said they must address it from all areas to get help to the most people when they can, as
45 soon as they can. She said that looks like supporting this program to continue to do the work.

46 David Remington said he has lived on the edge of Hillsborough for two decades. He
47 said his congregation heavily involved with Justice United over the years and has partnered with
48 organizations in the Fairview community. His said he has had a lot of conversations with
49 generous, hardworking people about the burden of homeownership and tax burdens. He said he
50 has had a lot of conversations about low wage jobs and fixed incomes. He said that even if tax
51 rates haven't gone up, what they have to pay is a substantial portion of their income. He said

1 he was part of the group that went to the Piney Grove neighborhood. He said they found a lot
2 people in Northern Orange County who never got the word about the program. He said they
3 were people who have low incomes and have trouble making ends meet. He said there were
4 people who could have used property tax relief, but didn't meet all of the criteria. He said he
5 appreciated that the proposal made positive changes towards that. He said what's really
6 needed is a more equitable system of sharing the tax burden. He said maybe people like him
7 should pay a bigger share to help those who don't have a lot. He said he hoped the goal would
8 be to have a more equitable system.

9 Kathy Atwater said she is a resident of the Northside community and works at the
10 Marian Cheek Jackson Center. She thanked the tax office for working with their center. She
11 said the calculations for the valuations are all wrong. She said her community is valued 80%
12 higher than a neighborhood two blocks away. She said houses that were built in 1930 or 1940,
13 compared to a house that was built in 2010, are taxed higher. She said they appreciate the
14 Longtime Homeowners Assistance Program, but one of the residents said "What about me
15 being behind on my taxes? You may help me with this current year, but taxes continue to draw
16 interest. I'm trying to catch up and I can't catch up because of the interest that's being taxed."
17 She asked the Board to look at this in a more systemic way, as a stepping stone. She said the
18 final solution is looking at the valuations. She encouraged the Board to take the issue to the
19 state. She said let's get something done, so all of Orange County can live in Orange County.

20 George Barrett said this is a "yes and" moment. He said we need all all the tools to
21 mitigate the injustice on black and brown communities. He said his story will be about
22 Northside, but will describe many black and brown communities. He said that in April 2021,
23 property tax revaluations arrived in the mail and for many black elders in Northside, Pine Knolls,
24 and Tin Top, opening these letters came with a shock. He said that on average, these residents
25 saw their valuations go up 53%. He said this was a much larger increase than nearby white
26 neighborhoods. He said some property tax bills more than doubled. He said the property tax
27 revaluation placed a heavier tax burden on Northside residents. He said in comparison, affluent
28 neighborhoods' property tax valuations largely remained the same. He said three
29 neighborhoods near Northside saw increases ranging from -1% to 13%. He said single family
30 homes in several Chapel Hill neighborhoods rose an average of 8% in comparison to single
31 family homes in Northside that rose five times that amount. He said residents responded with
32 creative resilience and saw major wins in property tax advocacy through a coalition of creative
33 advocacy with Empowerment, the Chapel Hill – Carrboro NAACP, and Justice United. He said
34 more than 650 community members joined neighbors to challenge Orange County's inequitable
35 valuations of Northside properties. He said the county responded giving more time for appeals
36 and reviewing the valuations, and creating the Longtime Homeowner Assistance Program. He
37 said going forward his community is committed to creating systemic change to valuations so
38 that this crisis does not happen again. He said it requires leadership to craft new and innovative
39 ways to create a more equitable process for how property is valued and to enable long term
40 residents to thrive.

41 Delores Bailey said she is a resident of Northside and a homeowner. She said they
42 have lived on Graham St. for 47 years. She said her home is located in the heart of Northside,
43 and her home is attractive to investors and developers. She said the tax value of her property
44 has slowly risen. She said that in 2021, the community and its partners fought an extraordinary
45 tax increase. She said it incited the residents to start appealing taxes. She said the appeals
46 happened, but that did not fix the problems. She said she had an attorney help her complete an
47 appeals application. She said her tax value went from \$93,000 to \$233,000 after her appeal.
48 She said she appealed a second time. She said she received a letter reducing the value of her
49 home back to \$93,000. She said she asked why her tax value went back down to \$93,000 and
50 she was informed that there were two levels that had to be considered, and when they looked at
51 those two levels, it caused the value to come down. She said there is something wrong with the

1 process. She said that if she had left the higher value after the first appeal, she would be
2 paying taxes on \$233,000 when her home is not worth that much. She said there is still a
3 problem with the calculations and homeowners don't know it. She said the deeper problem is
4 understanding what the tax bill means and what the levels are that can change a valuation.

5 Horace Johnson said he was frustrated by the lack of communication with Northern
6 Orange County. He said they did not find out about the program until mid-November, and the
7 deadline was December 15th. He said there is a problem with the way values are decided. He
8 asked if his neighbor Commissioner McKee buys a Mercedes Benz, but he is driving 1975 Ford,
9 should his car taxes go up on his car? He said that is what happens when someone builds a
10 new house in the neighborhood next to a house that has been there for 50 years. He said there
11 is something wrong with the logic. He said that it is amazing to hear that for the first time the
12 county is looking at the problems. He said oversight was poor, no one followed up. He said he
13 represented the Piney Grove neighborhood with Justice United, and he represented all of the
14 people they don't get to see. He said people asked him why they didn't find out. He said
15 implementation was poor. He said the Board should go to the neighborhoods and see if the
16 people need tax assistance. He said the county should tax the builders building all of the new
17 neighborhoods in the county, and then use the revenue to help the people who cannot afford to
18 pay their property taxes. He said people do not have broadband internet and lack access to
19 information. He said that when the bill is sent, also send out the resources. He said that
20 Durham has an assistance program that doesn't necessarily rely on tax increases.

21 Chair Price said that all of the commissioners received an email earlier that day from
22 Julia Sendor on behalf of Orange County Justice United Affordable Housing and that it would be
23 included in the meeting record:

24
25 Dear Board of County Commissioners,

26 I am sending this message from the Orange County Justice United Affordable
27 Housing research team. Orange County Justice United is made up of 20 member
28 organizations countywide, and a 25-person research group has been working to
29 identify areas for making specific, tangible improvements in the affordable
30 housing crisis, especially focused on preserving existing affordable housing.

31 Please include this message in the official meeting minutes, as coming from the
32 Orange County Justice United Affordable Housing team.

33 At tonight's County Commissioners meeting, several members will speak, along
34 with partners in this work from the Jackson Center and EmPOWERMENT, Inc.,
35 in support of expanding the access to and impact of the property tax assistance
36 program.

37 As context, we first heard during listening sessions last year with fellow Justice
38 United members, including many in Hillsborough and Northern Orange, that high
39 property taxes are making it hard for people to stay in their homes and hold onto
40 family land. Even for properties that didn't have the steep increases in their
41 assessments like neighborhoods in Chapel Hill and Carrboro, the tax burden is
42 still inequitable for households with lower incomes.

43 Then, group members met several times over the past 6 months with County
44 staff to better understand options for improving LHA program outreach
45 (especially in Hillsborough and Northern Orange, where there was initially less
46 activity), hear the results of the pilot, and learn about opportunities for community
47 feedback to expand the benefits of the program to more people, and with greater
48 impact for those people.

49 We collaborated with County staff to organize program outreach sessions at
50 Piney Grove Missionary Baptist Church, and Lattisville Grove Missionary Baptist

1 Church. We even went door-to-door, ourselves, in the Piney Grove neighborhood
2 with Piney Grove church members, to spread the word.

3 We understand the Commissioners are receiving the Staff program evaluation
4 and options for the first time tonight -- thank you for honoring our collective
5 request for a delay to allow for more community feedback.

6 Tonight, residents will be attending to hear Commissioners' responses to the
7 County staff evaluation. A few members will speak, with the intention of
8 continuing and strengthening an ongoing collaboration between County
9 Commissioners, staff, and community stakeholders, to address the inequities of
10 the tax burden, together.

11 The Affordable Housing team listed the following points as important:

12 1) The Jackson Center and Compass Group, EmPOWERMENT, Inc., Fairview
13 residents, and member groups of Orange County Justice United have connected
14 around a shared, countywide priority of addressing the inequitable property tax
15 burden.

16 2) As you know, the Longtime Homeowners Assistance program exists in the
17 context of inequitable property tax valuations, as well as an unfair tax burden:
18 residents with lower incomes have to pay a higher ratio of property taxes in
19 comparison to what they would actually make if they sold their home than
20 wealthier residents. The Longtime Homeowners Assistance program doesn't
21 resolve the inequity, but we recognized that it is an important attempt to lessen
22 some of the negative impact.

23 3) Given this inequity, we believe it is important for the program to at least have
24 maximum benefit for the most people.

25 4) In that vein, we most strongly support option 1 e), which would have the
26 potentially highest benefit for most people, and is also what Durham County is
27 likely about to adopt -- and was recommended by Durham Department of Social
28 Services. Durham County has expressed support of having a consistent,
29 coordinated approach to property tax relief across the Triangle.

30 1 e). Awards cover half of total tax bill: Award would cover half of total tax bill for
31 homeowners earning 80% AMI or under, up to these total amounts:

32 i. \$ 1000. 00 for households with incomes <_ 61- 80% AMI

33 ii. \$ 1250. 00 for households with incomes <_ 31- 60% AMI

34 iii. \$ 1500. 00 for households with incomes <_ 30%- below AMI

35 iv. The amount of assistance that may be granted for this option will vary
36 based on the level of income of the applicants. Assuming a 50% increase in
37 the number of applicants, an estimated range is \$169, 123 to \$243,454.

38 4) In any case, we recommend going with property tax award criteria that would
39 provide the most benefit to most people -- options 1 c), 1 d), and 1 e) are the
40 three options estimated by County staff to provide the most benefit.

41 5) We also emphasize the importance of reducing the years of residence from 10
42 to 5. Even longtime homeowners in historical and gentrifying neighborhoods
43 expressed strong support for this change, to lower barriers to access. It's also
44 important to keep in mind that many residents did live in their homes for decades,
45 were pressured to leave, and then moved back thanks to community efforts -- but
46 may have been back fewer than 5 years.

47 6) Finally, we emphasize the need for greatly increased outreach, as County staff
48 recommended -- including program announcement with tax bill and working with
49 community partners in all parts of the County (including Hillsborough and
50 Northern Orange) in advance to do outreach.

1 - Along with outreach about the property tax assistance program, it is also
2 important to communicate transparently about the different levels and criteria
3 used for calculating the property tax rates. That way residents can understand
4 the process, be able to spot errors more quickly, and be better prepared to
5 appeal if needed.

6 Thank you for your work on this important issue.

7 Sincerely,

8 Orange County Justice United Affordable Housing team
9

10 Chair Price reviewed the possible options for consideration and the County Manager's
11 recommendations.

12 Commissioner McKee asked if anyone who spoke from the Jackson Center could
13 comment on if there was any reluctance from homeowners that they spoke to about the
14 program.

15 Kathy Atwater said there were several people who were apprehensive about the
16 program. She said they didn't want the government to know about their income thinking that
17 they would be charged even more. She said that many people just pay what the government
18 says to pay. She said that education should happen before property tax bills go out. She said
19 that would give them time to explain what is happening to the community. She said some
20 people still don't know about the Homestead Exemption Act, and that's been around for a long
21 time. She said it is important to develop trust in the community because many people have lost
22 their homes due to things like a reverse mortgage that say they will help, but don't.

23 Commissioner McKee said he asked that question because there is a program that
24 farmers initially refused to participate in because of uncertainties. He said he could imagine the
25 same dynamic happening here. He said the low number of applications was shocking to him.

26 Chair Price said that she has a friend in the community with relatives that don't trust the
27 government, or they just see the bill and pay it. She said this friend had to intervene with a
28 family member because she was paying on a barn that was considered a house. She said
29 getting trusted messengers is important.

30 Commissioner McKee said that would be key. He said that is what it took for farmers to
31 trust the program he referenced. He said over the years it became accepted, then it became
32 sought after. He said it's important to consider how to get the word out better than before.
33

34 Commissioner Bedford made a motion that the Board adopt recommendations #2, 3, 4,
35 5, 6, and 7.

36 Commissioner McKee seconded it.

37 Commissioner Richards said that she felt that it was important to get to a conclusion
38 about recommendation #1, because those other recommendations are dependent on #1. She
39 said the other recommendations are easy and make sense.

40 Commissioner Bedford asked if she should amend her motion to include an assumption
41 that #1 would be approved.

42 John Roberts, the County Attorney, said the amendment did not need to be amended.

43 Chair Price said she is in favor of #7.
44

45 **VOTE: UNANIMOUS**
46

47 Chair Price asked the Board to discuss recommendation #1.

48 Commissioner Hamilton thanked everyone who spoke about the issue. She said her
49 concern about recommendation #1 is if it can be sustained. She said she wanted to know the
50 number of people and the amount of money so the Board can determine if it's affordable. She
51 said she wanted to know if it's sustainable. She said she thought the Board should think

1 comprehensively about how the county supports low-income people, through either a strategic
2 plan or a budget. She said the Board needed information to know if they are setting up
3 something sustainable. She said it doesn't make sense to do something for one year, and then
4 it goes away. She said she would rather be cautious and see what they get if they make
5 changes to the communication plan and build up trust, before they do the other things proposed
6 in recommendation #1.

7 Commissioner Fowler said she is cautious as well, but currently this would use ARPA.
8 She said it would be critical to figure out they were going to pay for it in the future. She said one
9 argument to do the program is that people are still recovering from losses during the pandemic.
10 She said hopefully there would be some recovery from the pandemic. She said she would
11 suggest capping the total at the total county tax bill amount. She said that she thought the
12 response would be greater than a 50% increase. She said she would decrease the amounts in
13 slide #9 to \$500, \$750, and \$1,000 for the first year so that the funds would not be used up in
14 one year. She said offering \$300 as a base amount is a much more cautious approach.

15 Commissioner Richards said on c, the dollar estimate is based on 2021 recipient. She
16 asked if that means it is based on the 91 people that applied.

17 Nancy Freeman said it should be based on 125 applicants.

18 Commissioner Richards said that 125 for 2022 would be \$95,000. She said we are
19 hoping we have more than 125. She asked when ARPA funds have to be used or committed.

20 Bonnie Hammersley said they have to be used by December 31, 2024.

21 Commissioner Richards said it looks like we would use the money all in one year.

22 Commissioner McKee said he liked the idea of looking at the income, because the lower
23 your income is, the more in jeopardy you are. He asked if there is a way to estimate the number
24 of homes that fall in the various income categories.

25 Nancy Freeman said the tax office did not have that information.

26 Corey Root said they could come back to the Board with an estimated number.

27 Commissioner McKee said if the county wanted to be cautious they could lower the
28 thresholds and start at a level that is sustainable. He said that each year they could increase or
29 expand based on demand.

30 Commissioner Bedford said another factor is the full bill amount. She said that removes
31 accountability for other elected boards that the county has no say over. She thinks it should be
32 limited to the county portion of the bill.

33 Commissioner McKee said he agreed with that.

34 Commissioner Richards asked if they think they should do the 80% AMI. She asked
35 how much impact would that have on the people that need the most help.

36 Corey Root said that 30% and 60% of AMI is often used for other housing programs.
37 She said there was considerable discussion about the 80% AMI, because the program affects
38 homeowners.

39 Chair Price asked if funds from the social justice fund could be used for this program.

40 Bonnie Hammersley said that would be up to the Board.

41 Chair Price said the balance is roughly \$250,000.

42 Bonnie Hammersley said there is about \$180,000 remaining in the fund.

43 Chair Price said she is hesitant moving forward with recommendation #1. She said it is
44 unclear whom the program is trying to assist. She said they do not know what people's living
45 situations are and people may be cost burdened for other reasons. She said this is a systemic
46 issue; people did not just become burdened due to the revaluation. She said that is only one
47 part of it. She said the county must find a way to better evaluate homes in various
48 neighborhoods. She said she wanted to determine how they could really help the families that
49 need assistance. She said she needed more information.

50 Commissioner Bedford said she mostly agreed with Chair Price's comments. She said
51 \$300 makes it worth people's time to complete application.

1 Commissioner Bedford petitioned for a report on people who meet these parameters of
2 80%, 60%, etc., and owe back taxes and interest. She would like to be more informed.

3 Commissioner Bedford said they should at least do item a on recommendation #1.

4 Chair Price said she was really looking at the caps.

5 Commissioner Fowler asked for staff proposal for item e on recommendation #1, with
6 the program covering half of the county's tax portion rather than the total tax bill. She said she
7 would also like staff to include information on the impacts of reducing the award amounts to
8 \$500, \$750, and \$1000. She said staff should assume 50% increase, as well as the impacts of
9 a 100% increase in participation.

10 Nancy Freeman said they could look at the income of the applicants to determine an
11 estimate.

12 Corey Root said they could look at the county as a whole.

13 Chair Price said if staff only looks at the applications received in the previous year, they
14 would not have information about all of the people who should have applied.

15 Commissioner Hamilton asked for clarification on what the Board was leaning towards
16 on recommendation #1.

17 Chair Price said they are considering several items. She said they are looking at item a
18 on recommendation #1, which was to institute a baseline award of \$300. She said
19 Commissioner Fowler is looking at 1 e, looking at the schedule of awards to cover half of the
20 county tax bill.

21 Commissioner Hamilton recommended that the Board not make a decision on
22 recommendation #1, and that staff come back with information on the requests for more
23 information. She said the county should assume there will be more applicants. She said she
24 wants the program, but wants it to be sustainable.

25 Corey Root clarified that the Board could do both a and e in recommendation #1.

26 Commissioner Hamilton said she would like to know the costs of a combination of the
27 items.

28 Chair Price said they should work in collaboration with community organizations.

29 Commissioner McKee asked for a date when the item would come back to make sure
30 that staff have time to revamp the program and get information in the tax bills.

31 Chair Price said the next business meeting will be on May 24, 2022.

32 Corey Root said that they could bring the information back by May 24, 2022.

33 Commissioner McKee said he just did not want to wait until June.

34 Commissioner Richards said staff could begin working on some of the recommendations
35 that were already approved.

36 Chair Price asked that staff bring back information on May 24th.

37
38
39 **b. Consideration of a Resolution Naming the Chapel Hill/Orange County Visitors Center**
40 **Conference Room as *The Lee Pavao Conference Room***

41 The Board approved a resolution naming the conference room at the new Orange County
42 Visitors Center, located at 308 W. Franklin Street in Chapel Hill, as "The Lee Pavao Conference
43 Room".

44
45 **BACKGROUND:** Lee Pavao served for eight years as an elected official on the Chapel Hill
46 Town Council, including two years as Mayor Pro-Tem. Mr. Pavao worked closely with Orange
47 County leaders and the Board of County Commissioners, as well as the Visitors Bureau staff
48 and hospitality industry leaders. Mr. Pavao spent his career in advertising and lent his expertise
49 to area marketing, sales and tourism campaigns to increase tourism in Orange County and in
50 order to support economic development and increased occupancy and sales tax revenues.

1 Lee Pavao joined J. Walter Thompson Company (JWT) in New York, but was soon after drafted
2 into the U.S. Army (1956-1958). Pavao returned to JWT New York (1958-1963) before being
3 reassigned to a number of JWT's European offices (Amsterdam 1963-1965, Madrid 1967-1969)
4 before returning to New York. Pavao spent the rest of his career in various JWT offices in Latin
5 America (primarily Sao Paulo and Lima) before being named President and CEO of JWT Brazil
6 in 1980, eventually assuming responsibility for JWT operations across Latin America. Lee and
7 his wife Joan retired to Chapel Hill in 1988, and Joan passed away in 1990. Mr. Pavao threw
8 himself into a second career as a community volunteer, town leader, advocate for tourism
9 development, senior citizens and grandfather.

10
11 The J. Walter Thompson Company, Lee Pavao papers, were received by the David M.
12 Rubenstein Rare Book Manuscript Library at Duke University as a gift in 2019.
13 <https://archives.lib.duke.edu/catalog/jwtpavaolee>

14
15 The Lee Pavao papers include advertisements and advertising designs, clippings,
16 correspondence, meeting minutes and planning documents, photographs, presentations,
17 reports, slides, speeches and other materials relating to Pavao's career, primarily in Latin
18 American offices in Brazil and Peru. Client companies represented include Ford, Kellogg and
19 Kodak.

20
21 In 2012, the Orange County community gave a standing ovation to Mr. Pavao when he became
22 a recipient of the Order of the Long Leaf Pine award for his 30 years of volunteer service in
23 Orange County.

24
25 In recognition and appreciation of Lee Pavao's contributions to Orange County, the proposal to
26 name the Visitors Center conference room at 308 W. Franklin Street as "The Lee Pavao
27 Conference Room" was initially presented to the Board of Orange County Commissioners for
28 consideration on April 26, 2022. The Board expressed its intent to consider the proposal as
29 outlined in the Board's attached policy.

30
31 The Visitors Center's official Grand Opening is scheduled for May 19, 2022.
32
33

1 Commissioner Bedford read the resolution:

2
3 **ORANGE COUNTY BOARD OF COMMISSIONERS**

4 **RESOLUTION NAMING THE ORANGE COUNTY VISITORS CENTER CONFERENCE ROOM**
5 **AS THE LEE PAVAO CONFERENCE ROOM**

6 **WHEREAS**, Lee Pavao served for eight years as an elected official on the Chapel Hill Town
7 Council, including two years as Mayor Pro-Tem, and worked closely with Orange County
8 leaders, board of county commissioners and Visitors Bureau staff to raise awareness of tourism
9 as a key economic driver for Orange County; and

10
11 **WHEREAS**, Lee Pavao was born to Portuguese-American parents, served in the U.S. Army
12 (1956-1958) and after graduation from Dartmouth University, joined J. Walter Thompson
13 Advertising Company (JWT) in New York where he spent a globetrotting 30+ year career
14 including postings in five countries and responsibilities for all of Latin America, and ultimately a
15 seat on company’s Worldwide Board of Directors; and

16
17 **WHEREAS**, Lee and his wife, Joan, retired to Chapel Hill, NC in 1988, and when Joan passed
18 away in 1990, Lee threw himself into a second career as a community volunteer, town leader,
19 advocate for senior citizens and economic development and growing the hospitality and tourism
20 industry; and

21
22 **WHEREAS**, The J. Walter Thompson Company, Lee Pavao papers, were received by the David
23 M. Rubenstein Rare Book Manuscript Library at Duke University as a gift in 2019 and includes
24 advertisements and advertising designs, clippings, correspondence, meeting minutes and
25 planning documents, photographs, presentations, reports, slides, speeches and other materials
26 relating to Pavao's career, primarily in Latin American offices in Brazil and Peru. Client
27 companies represented include Ford, Kellogg and Kodak:
28 <https://archives.lib.duke.edu/catalog/jwtpavaolee>; and

29
30 **WHEREAS**: Lee Pavao received numerous honors for his service to Orange County. From the
31 Long Leaf Pine Award bestowed by former NC Governor Beverly Perdue, to Chapel Hill
32 Historical Society’s 2014 Town Treasure Honor to the /Orange County Visitors Bureau’s
33 Tourism Leadership Accolade, and dozens of additional honors; and

34
35 **WHEREAS**, Leonel “Lee” Pavao died at his home on May 13, 2019;

36
37 **NOW, THEREFORE**, be it resolved that the Orange County Board of Commissioners does
38 hereby recognize the late Lee Pavao for his community service and dedication to Orange
39 County’s economy through the development of hospitality and tourism by naming the
40 conference room of the Orange County Visitors Center at 308 W. Franklin Street, Chapel Hill as
41 “The Lee Pavao Conference Room”.

42
43 This day, the 3rd day of May, 2022.

44
45
46 _____
47 Renee Price, Chair
48 Orange County Board of Commissioners

1 A motion was made by Commissioner McKee, seconded by Commissioner Fowler, to
2 approve the resolution.

3
4 **VOTE: UNANIMOUS**

5
6 Laurie Paolicelli of the Orange County Visitor's Bureau thanked the Board for their
7 support of the resolution. She said that Lee Pavao talked about the importance of legacy at the
8 end of his life. She said Lee Pavao left a legacy of the gift of his time and service and belief in
9 government. She said Lee Pavao had a love of Orange County that he wore proudly. She said
10 he had a love of seniors and visitors. She said that it wasn't just love, it was also smart
11 economic development for visitors to come to Orange County and spend money. She said it
12 gives her pride and honor to keep his legacy alive. She introduced Lee Pavao's partner Cathy
13 Porter.

14 Cathy Porter said thank you on behalf of the family and that it was nice for Lee Pavao to
15 be remembered.

16 Chair Price said that Lee Pavao was a wonderful person with a contagious energy, and
17 that he brought magic to a room.

18
19 **7. Reports**

20 None.

21
22 **8. Consent Agenda**

- 23
24 • Removal of Any Items from Consent Agenda
25 • Approval of Remaining Consent Agenda
26 • Discussion and Approval of the Items Removed from the Consent Agenda

27
28 Commissioner Richards said she would like to pull item 8-h for discussion.

29
30 A motion was made by Commissioner McKee, seconded by Commissioner Hamilton, to
31 approve the remaining consent agenda.

32
33 **VOTE: UNANIMOUS**

34
35 **a. Minutes**

36 The Board will consider corrections and/or approval of the draft minutes for the April 5, 2022
37 and April 12, 2022 Board of County Commissioners meetings.

38 **b. Motor Vehicle Property Tax Releases/Refunds**

39 The Board will consider adoption of a resolution to release motor vehicle property tax values for
40 seven taxpayers with a total of seven bills that will result in a reduction of revenue.

41 **c. Property Tax Releases/Refunds**

42 The Board will consider adoption of a resolution to release property tax values for four taxpayers
43 with a total of six bills that will result in a reduction of revenue.

44 **d. Application for Property Tax Exemption/Exclusion**

45 The Board will consider one untimely application for exemption/exclusion from ad valorem
46 taxation for one bill for the 2021 tax year.

47 **e. Older Americans Month Proclamation**

48 The Board will consider approving a proclamation joining Federal and State governments in
49 designating the month of May as Older Americans Month and a time to honor older adults for
50 their contributions to the community.

1 **f. Approval of Addition of Non-voting Youth Member to Parks and Recreation Council**
 2 **(PRC)**

3 The Board will consider approval of a resolution amending the Code of Ordinances to allow the
 4 addition of a youth delegate non-voting member to the Orange County Parks and Recreation
 5 Council (PRC).

6 **g. Construction Bid Award for Emergency Services Efland EMS Station and Approval of**
 7 **Budget Amendment #10-C**

8 The Board will consider:

9 1) Approving a construction contract with J. Kester & Rose, LLC, for the construction of the
 10 Efland Emergency Services Station and Medical Examiner's Review Quarters and approve
 11 Budget Amendment # 10-C; and

12 2) Authorizing the County Manager to execute the Agreement, subject to final review by the
 13 County Attorney, and any subsequent amendments for contingent and unforeseen requirements
 14 up to the approved budget amount on behalf of the Board.

15 **h. Orange County Facilities Master Planning**

16 The Board will consider approving a Design Services contract with O'Brien Atkins Associates,
 17 Durham, NC, totaling \$298,215 for Facilities Master Planning services throughout the County.

18 **i. Contract Extension with New River Tire Recycling, Inc.**

19 The Board will consider approving and authorizing the County Manager to sign a contract
 20 extension with New River Tire Recycling, Inc. for the loading, transport, and recycling/disposal
 21 of scrap tires.

22 **j. Adoption of the Final Financing Resolution Authorizing the Issuance of Installment**
 23 **Purchase Financing for Various Capital Investment Plan Projects**

24 The Board will consider adopting the final financing resolution authorizing the issuance of up to
 25 \$43,000,000 in installment financing to finance capital investment projects and equipment for
 26 the fiscal year. The financing will also include amounts to pay transaction costs.

27 **k. Series 2022 General Obligation Bond Sale in the Amount of \$14,540,000**

28 The Board will consider authorizing voter-approved Series 2022 General Obligation Bond
 29 issuance in the amount of \$14,540,000. The bond issuance amount is \$11,893,584 for Orange
 30 County Schools and \$2,646,416 for Chapel Hill-Carrboro City Schools.

31 **l. Application for North Carolina Education Lottery Proceeds for Chapel Hill Carrboro**
 32 **City Schools (CHCCS) and Contingent Approval of Budget Amendment #10-A Related**
 33 **to CHCCS Capital Project Ordinances**

34 The Board will consider approving an application to the North Carolina Department of Public
 35 Instruction (NCDPI) to release proceeds from the NC Education Lottery account related to FY
 36 2021-22 debt service payments for Chapel Hill Carrboro City Schools (CHCCS), and to approve
 37 Budget Amendment #10-A, contingent on the NCDPI's approval of the application.

38 **m. Application for North Carolina Education Lottery Proceeds for Orange County**
 39 **Schools (OCS) and Contingent Approval of Budget Amendment #10-B Related to OCS**
 40 **Capital Project Ordinances**

41 The Board will consider approving an application to the North Carolina Department of Public
 42 Instruction (NCDPI) to release proceeds from the NC Education Lottery account related to FY
 43 2021-22 debt service payments for Orange County Schools (OCS), and to approve Budget
 44 Amendment #10-B, contingent on the NCDPI's approval of the application.

45
 46 Regarding item 8-h, Commissioner Richards expressed concern that when looking over
 47 the scope of services, she did not see the opportunity for community input on how facilities
 48 support them. She said this is a missed opportunity to interface and get input from the
 49 community. She said she would like to know how this fits in to an overall strategic plan. She
 50 asked how the plan fits in to the county's overall look at the next 20 years.

1 Bonnie Hammersley said this is a master plan for our space going forward. She said
 2 this started due to the high number of vacant properties. She said they want to take a 30,000 ft.
 3 view of space needs. She said the study is not focused on programming, but how much space
 4 does the county need in the future. She said they will be looking at all county facilities. She
 5 said this is just the beginning of a long process. She said this is the first time a study has been
 6 done. She said there was an internal study a few years ago. She said this will be a longer term
 7 plan and there are many vacant properties. She said one goal is to move out of rented and
 8 leased space. She said that this is a first step in a long process for addressing space needs.
 9 She said they are in a leased facility at Hillsborough Commons. She said that is a long term
 10 issue that needs to be looked at. She said a consultant will come three times to get direction
 11 from the Board. She said that the study is not going to get into programming, so it would be
 12 premature to bring in the community at this time. She said this will look at how many square
 13 feet does the county need for operations. She said it might not increase, due to technology and
 14 remote work.

15 Commissioner Bedford asked about having this back in time in February 2022 so when
 16 they look at the CIP, they have a full picture. She said she understood Commissioner Richards'
 17 point, and she thought a strategic plan process could be discussed at the retreat.

18 Commissioner Richards asked about county goals and aspirations. She said she needs
 19 to be informed about the goals and what the background is.

20 Chair Price said some of these buildings are in neighborhoods. She said it would be
 21 important to know what the people who live in these areas want. She said at some point it
 22 would be good to have an open house for ideas. She said as the community changes, the
 23 Board changes.

24 Bonnie Hammersley said that the study wouldn't have recommendations for what the
 25 spaces should be used for, apart from county needs. She said that if the spaces were
 26 determined not to be used by the county, then the Board would decide how to dispose or reuse
 27 the facilities.

28 Commissioner Richards made a motion to approve item 8-h, and Commissioner Fowler
 29 seconded.

30
 31 **VOTE: UNANIMOUS**

32 33 **9. County Manager's Report**

34 **Projected May 10, 2022 BOCC Budget Public Hearing & Work Session**

35 First Budget & Capital Investment Plan Public Hearing
 36 Food Council Presentation and Proposal for MOU Renewal
 37 Additional Discussion on Regulation of Large Gatherings
 38 Review of Upcoming Boards and Commissions Appointments

39 40 **Projected May 12, 2022 Budget Work Session**

41 Schools and Outside Agencies

42 43 **May 19, 2022 Budget Work Session**

44 Fire Districts, Public Safety, Human Services

45
 46 Bonnie Hammersley said that there was an agenda item that was approved on consent
 47 proclaiming May as Older Americans Month. She highlighted an informational item on
 48 Mountains to Sea Trail progress. She reminded the Board about the upcoming budget public
 49 hearing and work sessions.

50 51 **10. County Attorney's Report**

1 John Roberts did not have anything to share with the Board.
2

3 **11. *Appointments**

4 None.
5

6 **12. Information Items**

- 7
 - 8 • April 26, 2022 BOCC Meeting Follow-up Actions List
 - 9 • Tax Collector's Report – Numerical Analysis
 - 10 • Tax Collector's Report – Measure of Enforced Collections
 - 11 • Tax Assessor's Report – Releases/Refunds under \$100
 - 12 • Memorandum - NC Mountains to Sea Trail Progress Report

13 **13. Closed Session**

14 **14. Adjournment**

15 A motion was made by Commissioner Bedford, seconded by Commissioner Fowler, to
16 adjourn the meeting at 10:06 p.m.
17
18

19 **VOTE: UNANIMOUS**
20
21

Renee Price, Chair

22
23
24
25 Laura Jensen
26 Clerk to the Board
27

28 Submitted for approval by Laura Jensen, Clerk to the Board.

**ORANGE COUNTY
BOARD OF COMMISSIONERS**

ACTION AGENDA ITEM ABSTRACT

Meeting Date: June 7, 2022

**Action Agenda
Item No.** 8-b

SUBJECT: Motor Vehicle Property Tax Releases/Refunds

DEPARTMENT: Tax Administration

ATTACHMENT(S):

Resolution
Releases/Refunds Data Spreadsheet
Reason for Adjustment Summary

INFORMATION CONTACT:

Nancy Freeman, Tax Administrator,
(919) 245-2735

PURPOSE: To consider adoption of a resolution to release motor vehicle property tax values for six taxpayers with a total of six bills that will result in a reduction of revenue.

BACKGROUND: North Carolina General Statute (NCGS) 105-381(a)(1) allows a taxpayer to assert a valid defense to the enforcement of the collection of a tax assessed upon his/her property under three sets of circumstances:

- (a) "a tax imposed through clerical error", for example when there is an actual error in mathematical calculation;
- (b) "an illegal tax", such as when the vehicle should have been billed in another county, an incorrect name was used, or an incorrect rate code (the wrong combination of applicable county, municipal, fire district, etc. tax rates) was used;
- (c) "a tax levied for an illegal purpose", which would involve charging a tax which was later deemed to be impermissible under state law.

NCGS 105-381(b), "Action of Governing Body" provides that "Upon receiving a taxpayer's written statement of defense and request for release or refund, the governing body of the taxing unit shall within 90 days after receipt of such a request determine whether the taxpayer has a valid defense to the tax imposed or any part thereof and shall either release or refund that portion of the amount that is determined to be in excess of the correct liability or notify the taxpayer in writing that no release or refund will be made".

For classified motor vehicles, NCGS 105-330.2(b) allows for a full or partial refund when a tax has been paid and a pending appeal for valuation reduction due to excessive mileage, vehicle damage, etc. is decided in the owner's favor.

FINANCIAL IMPACT: Approval of these release/refund requests will result in a net reduction of \$963.14 to Orange County, the towns, and school and fire districts. Financial impact year to date for FY 2021-2022 is \$19,883.81.

SOCIAL JUSTICE IMPACT: There is no Orange County Social Justice Goal impact associated with this item.

ENVIRONMENTAL IMPACT: There is no Orange County Environmental Responsibility Goal impact associated with this item.

RECOMMENDATION(S): The Manager recommends that the Board:

- Accept the report reflecting the motor vehicle property tax releases/refunds requested in accordance with the NCGS; and
- Approve the attached release/refund resolution.

NORTH CAROLINA

RES-2022-032

ORANGE COUNTY

REFUND/RELEASE RESOLUTION (Approval)

Whereas, North Carolina General Statutes 105-381 and/or 330.2(b) allows for the refund and/or release of taxes when the Board of County Commissioners determines that a taxpayer applying for the release/refund has a valid defense to the tax imposed; and

Whereas, the properties listed in each of the attached “Request for Property Tax Refund/Release” has been taxed and the tax has not been collected: and

Whereas, as to each of the properties listed in the Request for Property Tax Refund/Release, the taxpayer has timely applied in writing for a refund or release of the tax imposed and has presented a valid defense to the tax imposed as indicated on the Request for Property Tax Refund/Release.

NOW, THEREFORE, IT IS RESOLVED BY THE BOARD OF COUNTY COMMISSIONERS OF ORANGE COUNTY THAT the recommended property tax refund(s) and release(s) are approved.

Upon motion duly made and seconded, the foregoing resolution was passed by the following votes:

Ayes: Commissioners _____

Noes: _____

I, Laura Jensen, Clerk to the Board of Commissioners for the County of Orange, North Carolina, DO HEREBY CERTIFY that the foregoing has been carefully copied from the recorded minutes of the Board of Commissioners for said County at a business meeting of said Board held on _____, said record having been made in the Minute Book of the minutes of said Board, and is a true copy of so much of said proceedings of said Board as relates in any way to the passage of the resolution described in said proceedings.

WITNESS my hand and the corporate seal of said County, this _____ day of _____, 2022.

Clerk to the Board of Commissioners

Military Leave and Earning Statement (LES): Is a document given on a monthly basis to members of the United States military which reports their pay, home of record and service status. The LES is required when applying for exemption from Motor Vehicle Property Taxes. Active duty, non-resident military personnel may be exempt from North Carolina motor vehicle property tax as allowed by United States Code, Title 50, Service members' Civil Relief Act of 1940. (Amended in 2009 by The Military Spouse's Residency Relief Act)

Titles and Brands: Section 1, Chapter 7
NCDMV Title Manual 14th Edition Revised January 2016

Title: Document that records the ownership of vehicles and the liens against them.

Custom-Built: A vehicle that is completely reconstructed or assembled from new or used parts. Will be branded "Specially Constructed Vehicle"

Flood Vehicles: A motor vehicle that has been submerged or practically submerged in water to the extent that damage to the body, engine, transmission or differential has occurred.

Reconstructed Vehicles: A motor vehicle required to be registered that has been materially altered from original construction due to the removal addition or substitution of essential parts.

Salvaged Motor Vehicles: Is a vehicle that has been damaged by collision or other occurrence to the extent that the cost of repairs exceeds 75% of fair market value, whether or not the motor vehicle has been declared a total loss by an insurer. Repairs shall include the cost of parts and labor, or a vehicle for which an insurance company has paid a claim that exceeds 75% of the Fair Market Value. If the salvaged vehicle is six model years old or newer, an Anti-Theft Inspection by the License and Theft Bureau is required.

Salvage Rebuilt Vehicle: A salvaged vehicle that has been rebuilt for title and registration.

Junk Vehicle: A motor vehicle which is incapable of operation or use upon the highways and has no resale value except as scrap or parts. The vehicle shall not be titled.

Antique Vehicle: A motor vehicle manufactured in 1980 and prior

Commercial Trucking (IRP): The International Registration Plan is a registration reciprocity agreement among jurisdictions in the US and Canada which provides for payment of license fee on the basis of fleet miles operated in various jurisdictions.

Total Loss: Repairs were more than the market value of the vehicle and the insurance company is unwilling to pay for the repairs.

Total Loss/Rebuilt: Whatever the repairs were to make the vehicle road worthy after a Total Loss status has been given. Vehicle must be 5 years old or older. Vehicle status then remains as salvaged or rebuilt.

Certificate of Destruction: NC DMV will not register this type of vehicle. It is not fit for North Carolina roads.

**ORANGE COUNTY
BOARD OF COMMISSIONERS**

ACTION AGENDA ITEM ABSTRACT

Meeting Date: June 7, 2022

**Action Agenda
Item No. 8-c**

SUBJECT: Property Tax Releases/Refunds

DEPARTMENT: Tax Administration

ATTACHMENT(S):

Resolution
Releases/Refunds Data Spreadsheet

INFORMATION CONTACT:

Nancy Freeman, Tax Administrator,
(919) 245-2735

PURPOSE: To consider adoption of a resolution to release property tax values for eight taxpayers with a total of thirty-three bills that will result in a reduction of revenue.

BACKGROUND: The Tax Administration Office has received eight taxpayer requests for release or refund of property taxes. North Carolina General Statute 105-381(b), "Action of Governing Body" provides that "upon receiving a taxpayer's written statement of defense and request for release or refund, the governing body of the Taxing Unit shall within 90 days after receipt of such a request determine whether the taxpayer has a valid defense to the tax imposed or any part thereof and shall either release or refund that portion of the amount that is determined to be in excess of the correct liability or notify the taxpayer in writing that no release or refund will be made". North Carolina law allows the Board to approve property tax refunds for the current and four previous fiscal years.

FINANCIAL IMPACT: Approval of this change will result in a net reduction in revenue of \$33,131.52 to the County, municipalities, and special districts. The Tax Assessor recognized that refunds could impact the budget and accounted for these in the annual budget projections.

SOCIAL JUSTICE IMPACT: There is no Orange County Social Justice Goal impact associated with this item.

ENVIRONMENTAL IMPACT: There is no Orange County Environmental Responsibility Goal impact associated with this item.

RECOMMENDATION(S): The Manager recommends that the Board approve the attached resolution approving these property tax release/refund requests in accordance with North Carolina General Statute 105-381.

NORTH CAROLINA

RES-2022-033

ORANGE COUNTY

REFUND/RELEASE RESOLUTION (Approval)

Whereas, North Carolina General Statutes 105-381 and/or 330.2(b) allows for the refund and/or release of taxes when the Board of County Commissioners determines that a taxpayer applying for the release/refund has a valid defense to the tax imposed; and

Whereas, the properties listed in each of the attached “Request for Property Tax Refund/Release” has been taxed and the tax has not been collected: and

Whereas, as to each of the properties listed in the Request for Property Tax Refund/Release, the taxpayer has timely applied in writing for a refund or release of the tax imposed and has presented a valid defense to the tax imposed as indicated on the Request for Property Tax Refund/Release.

NOW, THEREFORE, IT IS RESOLVED BY THE BOARD OF COUNTY COMMISSIONERS OF ORANGE COUNTY THAT the recommended property tax refund(s) and release(s) are approved.

Upon motion duly made and seconded, the foregoing resolution was passed by the following votes:

Ayes: Commissioners _____

Noes: _____

I, Laura Jensen, Clerk to the Board of Commissioners for the County of Orange, North Carolina, DO HEREBY CERTIFY that the foregoing has been carefully copied from the recorded minutes of the Board of Commissioners for said County at a business meeting of said Board held on _____, said record having been made in the Minute Book of the minutes of said Board, and is a true copy of so much of said proceedings of said Board as relates in any way to the passage of the resolution described in said proceedings.

WITNESS my hand and the corporate seal of said County, this _____ day of _____, 2022.

Clerk to the Board of Commissioners

Clerical error G.S. 105-381(a)(1)(a)
 Illegal tax G.S. 105-381(a)(1)(b)
 Appraisal appeal G.S. 105-330.2(b)

BOCC REPORT - REAL/PERSONAL
June 7, 2022

NAME	ACCOUNT NUMBER	BILLING YEAR	ORIGINAL VALUE	ADJUSTED VALUE	FINANCIAL IMPACT	REASON FOR ADJUSTMENT	ADDITIONAL INFORMATION
Bank of America*	142438	2021-2016	21,908	12,428	(244.27)	Value adjustment (appraisal appeal)	Timely appeal due to delayed mail delivery
Bank of America*	1051158	2021-2016	32,368	0	(833.99)	Value adjustment (appraisal appeal)	Timely appeal due to delayed mail delivery
Bank of America*	34812	2021-2016	29,333	3,131	(675.12)	Value adjustment (appraisal appeal)	Timely appeal due to delayed mail delivery
Bank of America*	34808	2021-2016	65,276	15,904	(1,323.80)	Value adjustment (appraisal appeal)	Timely appeal due to delayed mail delivery
Bank of America*	142438	2021-2017	18,832	11,472	(170.84)	Value adjustment (appraisal appeal)	Timely appeal due to delayed mail delivery
Bank of America*	1051158	2021-2017	30,464	0	(707.16)	Value adjustment (appraisal appeal)	Timely appeal due to delayed mail delivery
Bank of America*	34812	2021-2017	26,378	2,929	(544.30)	Value adjustment (appraisal appeal)	Timely appeal due to delayed mail delivery
Bank of America*	34808	2021-2017	112,200	66,608	(1,113.97)	Value adjustment (appraisal appeal)	Timely appeal due to delayed mail delivery
Bank of America*	142438	2021-2018	16,300	10,516	(127.97)	Value adjustment (appraisal appeal)	Timely appeal due to delayed mail delivery
Bank of America*	1051158	2021-2018	28,560	0	(631.82)	Value adjustment (appraisal appeal)	Timely appeal due to delayed mail delivery
Bank of America*	34812	2021-2018	86,988	47,895	(864.86)	Value adjustment (appraisal appeal)	Timely appeal due to delayed mail delivery
Bank of America*	34808	2021-2018	90,480	47,356	(2,085.79)	Value adjustment (appraisal appeal)	Timely appeal due to delayed mail delivery
Bank of America*	142438	2021-2019	28,404	9,560	(395.33)	Value adjustment (appraisal appeal)	Timely appeal due to delayed mail delivery
Bank of America*	1051158	2021-2019	26,656	0	(559.19)	Value adjustment (appraisal appeal)	Timely appeal due to delayed mail delivery
Bank of America*	34812	2021-2019	85,935	40,052	(962.57)	Value adjustment (appraisal appeal)	Timely appeal due to delayed mail delivery
Bank of America*	34808	2021-2019	67,192	26,535	(882.18)	Value adjustment (appraisal appeal)	Timely appeal due to delayed mail delivery
Bank of America*	3184808	2021-2020	927,693	607,434	(6,201.63)	Value adjustment (appraisal appeal)	Timely appeal due to delayed mail delivery
Bank of America*	142438	2021-2020	26,629	8,604	(349.05)	Value adjustment (appraisal appeal)	Timely appeal due to delayed mail delivery
Bank of America*	1051158	2021-2020	24,752	0	(479.30)	Value adjustment (appraisal appeal)	Timely appeal due to delayed mail delivery
Bank of America*	34812	2021-2020	86,153	42,821	(839.09)	Value adjustment (appraisal appeal)	Timely appeal due to delayed mail delivery
Bank of America*	34808	2021-2020	48,080	9,891	(764.91)	Value adjustment (appraisal appeal)	Timely appeal due to delayed mail delivery
Bank of America*	3184808	2021-2021	835,948	532,545	(5,058.54)	Value adjustment (appraisal appeal)	Timely appeal due to delayed mail delivery
Bank of America*	142438	2021-2021	123,257	7,648	(1,927.81)	Value adjustment (appraisal appeal)	Timely appeal due to delayed mail delivery
Bank of America*	1051158	2021-2021	637,564	614,716	(346.31)	Value adjustment (appraisal appeal)	Timely appeal due to delayed mail delivery
Bank of America*	34812	2021-2021	79,547	38,768	(679.90)	Value adjustment (appraisal appeal)	Timely appeal due to delayed mail delivery
Bank of America*	34808	2021-2021	45,019	9,297	(631.11)	Value adjustment (appraisal appeal)	Timely appeal due to delayed mail delivery
Dodson, Heidi Lorraine	3199467	2021	9,390	0	(515.28)	Assessed in error (illegal tax)	Gap Bill: vehicle registered in New York, Pennsylvania and Virginia during gap period
Lane, Amanda K dba Lanee Brooks Salon	1057331	2021	5,126	0	(143.23)	Assessed in error (illegal tax)	Space was vacated in March 2020
Leva, Lauren	3199499	2021	7,990	0	(918.38)	Assessed in error (illegal tax)	Gap Bill: vehicle registered in Washington DC during gap
Mehalek, Sally Shropshire	3198574	2021	11,610	0	(436.11)	Assessed in error (illegal tax)	Gap Bill: vehicle registered in Colorado during gap period
Redmon, Benjamin Francis	3191761	2021	39,021	0	(433.01)	Assessed in error (illegal tax)	Double Billed also on account 245777
Royster, Kristi-Lynn	3199964	2021	31,135	0	(471.91)	Assessed in error (illegal tax)	Gap Bill: proof of registration provided, no gap in registration
Weinstein, Jordan Ross	3199970	2021	8,580	0	(812.79)	Assessed in error (illegal tax)	Gap Bill: vehicle registered in Texas during Gap period
				Total	(33,131.52)		

***These adjustments are the results of a Buiness Personal Property audit discovery appeal for multiple locations/accounts and multiple years. Due to a delay in mail delivery, the appeal was received weeks after the timely postmark, when the billing process had already been completed.**

Gap Bill: A property tax bill that covers the months between the expiration of a vehicle's registration and the renewal of that registration or the issuance of a new registration.

The spreadsheet represents the financial impact that approval of the requested release or refund would have on the principal amount of taxes.

Approval of the release or refund of the principal tax amount also constitutes approval of the release or refund of all associated interest, penalties, fees, and costs appurtenant to the released or refunded principal tax amount.

ORD-2022-017

**ORANGE COUNTY
BOARD OF COMMISSIONERS**

ACTION AGENDA ITEM ABSTRACT

Meeting Date: June 7, 2022

**Action Agenda
Item No.** 8-d

SUBJECT: Fiscal Year 2021-22 Budget Amendment #12

DEPARTMENT: Finance and Administrative Services

ATTACHMENT(S):

Attachment 1. Year-to-Date Budget
Summary
Attachment 2. Loan Amendment Request

INFORMATION CONTACT:

Rebecca Crawford, (919) 245-2152
Gary Donaldson, (919) 245-2453

PURPOSE: To approve a budget amendment for Fiscal Year 2021-22.

BACKGROUND:

Community Loan Fund

The Orange County Rape Crisis (OCRC) was approved by the BOCC for a no interest Capital Loan in the amount of \$24,340 in 2018. Subsequently, OCRC now wishes to make a property acquisition and is requesting an additional \$48,000. OCRC has provided all of the required financial information for this capital loan. These funds will be provided from the County's Community Loan Fund pursuant to the County's Capital Loan Policy for Nonprofits.

FINANCIAL IMPACT: Financial impacts are included in the background information above. The Community Loan Fund will increase by \$48,000.

SOCIAL JUSTICE IMPACT: There are no Orange County Social Justice Goal impacts associated with this item.

ENVIRONMENTAL IMPACT: There are no Orange County Environmental Responsibility Goal impacts associated with this item.

RECOMMENDATION(S): The Manager recommends the Board approve the budget amendment for Fiscal Year 2021-22.

Year-To-Date Budget Summary

Fiscal Year 2021-22

Fund Budget Summary	Community Loan Fund
Original Budget* (excluding fund balance appropriation)	\$0
Additional Revenue Received Through Budget Amendment #12 (June 7, 2022)	
Grant Funds	
Non Grant Funds	\$48,000
Fund Balance for Anticipated Appropriations (i.e. Encumbrances)	
Fund Balance Appropriated to Cover Anticipated and Unanticipated Expenditures*	\$0
Total Amended Budget	\$48,000
Dollar Change in 2021-22 Approved Budget	\$48,000
% Change in 2021-22 Approved Budget	0%

Authorized Full Time Equivalent

Original Approved Full Time Equivalent Positions (includes Permanent and Time Limited)	0.000
Changes to Full Time Equivalent Positions	0.000
Total Approved Full-Time-Equivalent Positions for Fiscal Year 2021-22	0.000



Orange County
Rape Crisis Center
Support. Education. Advocacy.

Dear FCO Donaldson
c/o Orange County Government

May 26, 2022

Board of Directors

Kelly Holcombe
Board President

Marion Brisk
Emily Gavilanes
Brooke Jones
Heather Nash
Kimberly Jones
Christian Lawson
Trish Noel
Joseph Polich
Megan Quinn
Lindsey Shiro
Audrey Shore
Tricia Smar

Rachel Valentine
Executive Director

I write today to amend the Orange County Rape Crisis Center's application for Capital Expansion Loan funding based on a change of purpose.

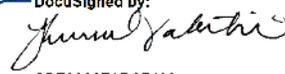
Since our application in 2018 we have committed to expanding our service provision to Hillsborough and northern Orange County with the establishment of a second service site. While the commercial real estate market has been slow, we have recently come across an opportunity to purchase property at 210 Cornelius Street for the purpose of opening a Hillsborough service site for sexual assault crisis response, case management, and prevention outreach.

The listing price for the property is \$275,000. The OCRCC has secured funding in the amount of \$93,000 towards this purchase, and has applied for an additional \$110,000 from the Cannon Foundation. This leaves a funding gap of approximately \$72,000. Orange County previously approved our loan application in the amount of \$24,343. We are requesting an increase in loan amount of \$48,000 to bring the total loan amount up to \$72,343.

I have provided Mr. Donaldson with the agency's 990 for FY 2019-2020 and FY 2020-2021.

Please let me know if you have additional questions or information needs.

Sincerely,

DocuSigned by:

CDE9938FABC7493

Executive Director



United Way
of the Greater Triangle
Certified Community Impact Partner

24-Hour Help Line: 1-866-WE LISTEN / 919-967-7273
1506 East Franklin Street, Suite #200, Chapel Hill, NC 27514
919-968-4647 | info@ocrcc.org | www.ocrcc.org



**ORANGE COUNTY
BOARD OF COMMISSIONERS**

ACTION AGENDA ITEM ABSTRACT

Meeting Date: June 7, 2022

**Action Agenda
Item No. 8-e**

SUBJECT: Renewal of Health Services Agreement with Southern Health Partners for Medical Services at the Orange County Detention Center

DEPARTMENT: Sheriff's Office

ATTACHMENT(S):

Renewal Letter Dated March 11, 2022
for Contract Period July 1, 2022–June
30, 2023

INFORMATION CONTACT:

Sheriff Charles S. Blackwood,
919.245.2900
Jennifer Galassi, Legal Advisor to the
Sheriff, 919.245.2952

PURPOSE: To approve a renewal of the Health Services Agreement with Southern Health Partners for medical services at the Orange County Detention Center.

BACKGROUND: Since 2009, the County has contracted with Southern Health Partners (SHP) to provide a structured and comprehensive medical program for inmates housed in the Orange County Detention Center (OCDC). SHP is experiencing rising costs associated with providing competitive pay rates to staff and inflationary costs related to supply lines and core business insurance.

FINANCIAL IMPACT: Upon approval of the renewal, the monthly contract price will increase \$18,572.28 per year (\$1,547.69 per month). The new contract price, effective July 1, 2022, will be \$390,017.64 annually (\$32,501.47 per month). If the average daily population (ADP) exceeds 140 inmates, the compensation payable to SHP shall be increased by a per diem rate of \$1.52 for each inmate over 140.

Other financial obligations under the Agreement remain unchanged.

SOCIAL JUSTICE IMPACT: The following Orange County Social Justice Goals are applicable to this item:

- **GOAL: FOSTER A COMMUNITY CULTURE THAT REJECTS OPPRESSION AND INEQUITY**
The fair treatment and meaningful involvement of all people regardless of race or color; religious or philosophical beliefs; sex, gender or sexual orientation; national origin or ethnic background; age; military service; disability; and familial residential or economic status.
- **GOAL: ENSURE ECONOMIC SELF-SUFFICIENCY**
The creation and preservation of infrastructure, policies, programs and funding necessary for residents to provide shelter, food, clothing and medical care for themselves and their dependents.

- **GOAL: CREATE A SAFE COMMUNITY**

The reduction of risks from vehicle/traffic accidents, childhood and senior injuries, gang activity, substance abuse and domestic violence.

ENVIRONMENTAL IMPACT: There is no Orange County Environmental Responsibility Goal impact associated with this item.

RECOMMENDATION(S): The Manager recommends that the Board approve the amendment and renewal of the Health Services Agreement with Southern Health Partners for medical services at the Orange County Detention Center; and authorize the Chair to sign on behalf of the Board.

March 11, 2022

Sheriff Charles Blackwood
Orange County Sheriff's Office
106 East Margaret Lane
Hillsborough, NC 27278

Re: Health Services Agreement

Dear Sheriff Blackwood:

Southern Health Partners values the long-standing partnership developed with Orange County and it is a privilege to work with you and the Detention Center staff.

We work hard to keep the cost of our program at Orange County as low as reasonably possible. We do, however, continue to experience rising costs associated with doing business and providing medical services, most remarkably in the following areas:

- Pay rates – These have soared significantly in a highly competitive market due to the national nursing shortage.
 - Competitive pay rates - Given the current climate in the health care field we need to be competitive in what we are paying staff and in providing an attractive employee benefits plan. This is crucial to maintain the support and environment needed to promote staff stability in retaining good quality team members.
 - Unfavorable working shifts - The pay rates for night and weekend shifts are at a much greater increased cost than for other favorable work shifts.
- Inflationary costs – Supply lines and core business insurance (professional liability, general liability) costs have substantially escalated and outpaced our average operating expenses.

With these factors in mind, the new rates reflect an increase of \$1,547.69 per month on the base fee and \$0.07 on the per diem for the 2022-2023 contract period.

Contract Period: July 1, 2022 through June 30, 2023	
Base annualized fee:	\$390,017.64 (\$32,501.47 per month)
Per diem greater than 140:	\$1.52
Annual outside cost pool limits:	\$60,000.00 (first tier); \$140,000.00 (second tier)

For the historical contract record and to confirm the renewal of our original Health Services Agreement dated August 18, 2009 with Orange County, I will ask you to keep this letter and return a signed copy to me on or before April 29, 2022 by email (jeanette.rodriquez@southernhealthpartners.com) or by fax (423-305-6964). If this letter is not signed in a timely manner, then billing will be prorated back to the contract inception date. Except as modified above, or as may be further amended or modified by mutual agreement between the parties, all provisions of the contract will remain in full force and effect during the renewal period.

Please call me at 423-553-5635, ext. 922 with any questions or concerns. We appreciate your understanding and investment in working with SHP to deliver a program of high-quality patient care services for Orange County.

Sincerely,
SOUTHERN HEALTH PARTNERS, INC.

ORANGE COUNTY, NC
BY:

Jeanette Rodriguez

Jeanette Rodriguez
Contracts Administrator

**ORANGE COUNTY
BOARD OF COMMISSIONERS
ACTION AGENDA ITEM ABSTRACT
Meeting Date: June 7, 2022**

**Action Agenda
Item No. 8-f**

SUBJECT: Table Application for Future Land Use Map and Zoning Atlas Amendment – Richardson (MA20-0006) – NC Highway 86 South, Near Fletcher Road

DEPARTMENT: Planning and Inspections

ATTACHMENTS:

1. Map of Parcel and Surrounding Future Land Use Classifications
2. 2021 Correspondence
3. Letter from Applicant

INFORMATION CONTACT:

Perdita Holtz, Special Projects & GIS Supervisor, (919) 245-2578

PURPOSE: To further table action to a date/time certain on Comprehensive Plan Future Land Use Map (FLUM) and Zoning Atlas amendments for a 2.72 acre parcel of property, further identified using Orange County Parcel Identification Number (PIN) 9873-54-6387, owned by Ms. Gary Carleen Richardson:

FROM: Rural Residential (R-1); Stoney Creek Basin Overlay District (Higher Intensity Development Area)
TO: General Commercial (GC-4); Stoney Creek Basin Overlay District (Higher Intensity Development Area)

The parcel is currently undeveloped so it does not have an assigned address. As part of this submittal, the applicant is also requesting the FLUM designation of the property be changed from Rural Residential to Commercial-Industrial Transition Activity Node (CITAN). The map in Attachment 1 depicts the location of the parcel and nearby FLUM classifications.

BACKGROUND: At its April 20, 2021 Business meeting, the Board of County Commissioners tabled this rezoning application and its associated ordinance amendment document (ORD-2021-008) to the first Business meeting in June 2022 to allow staff to meet with Town of Hillsborough officials and determine options and alternatives.

Minutes from the April 6, 2021 public hearing are available at: <http://server3.co.orange.nc.us:8088/weblink/0/doc/64381/Page1.aspx> and the agenda abstract/materials can be viewed at: <http://server3.co.orange.nc.us:8088/WebLink/0/doc/64161/Page1.aspx>.

Minutes from the April 20, 2021 business meeting are available at: <http://server3.co.orange.nc.us:8088/weblink/0/doc/64601/Page1.aspx> and the agenda abstract/materials can be viewed at: <http://server3.co.orange.nc.us:8088/weblink/0/doc/64234/Page1.aspx>

Planning staff met with Town of Hillsborough representatives in June 2021 and the Town issued the letter included in Attachment 2 which was conveyed to the applicant in October 2021. As

the letter from the Town indicates, the Town is currently evaluating its municipal utilities system as part of its Comprehensive Sustainability Plan (which is estimated for completion in late 2022 or early 2023). Town staff does not anticipate the utility system analysis will recommend expansion of its utility boundary in any areas and it may show that the utility boundary should be further confined.

In a letter dated April 5, 2022, but postmarked May 5, 2022 and sent to the County Manager via certified mail, the applicant requested a six (6) month extension on a decision (see Attachment 3). The Board of County Commissioners (BOCC) must take action to table the application to a date/time certain so the applicant will not incur added costs for additional legal advertisements and mailed notifications. The proposed date to take action on the application is the December 5, 2022 BOCC Business meeting.

FINANCIAL IMPACT: There are no costs to the County to table action on the rezoning application to December 5, 2022.

SOCIAL JUSTICE IMPACT: The following Orange County Social Justice Goal is applicable to this item:

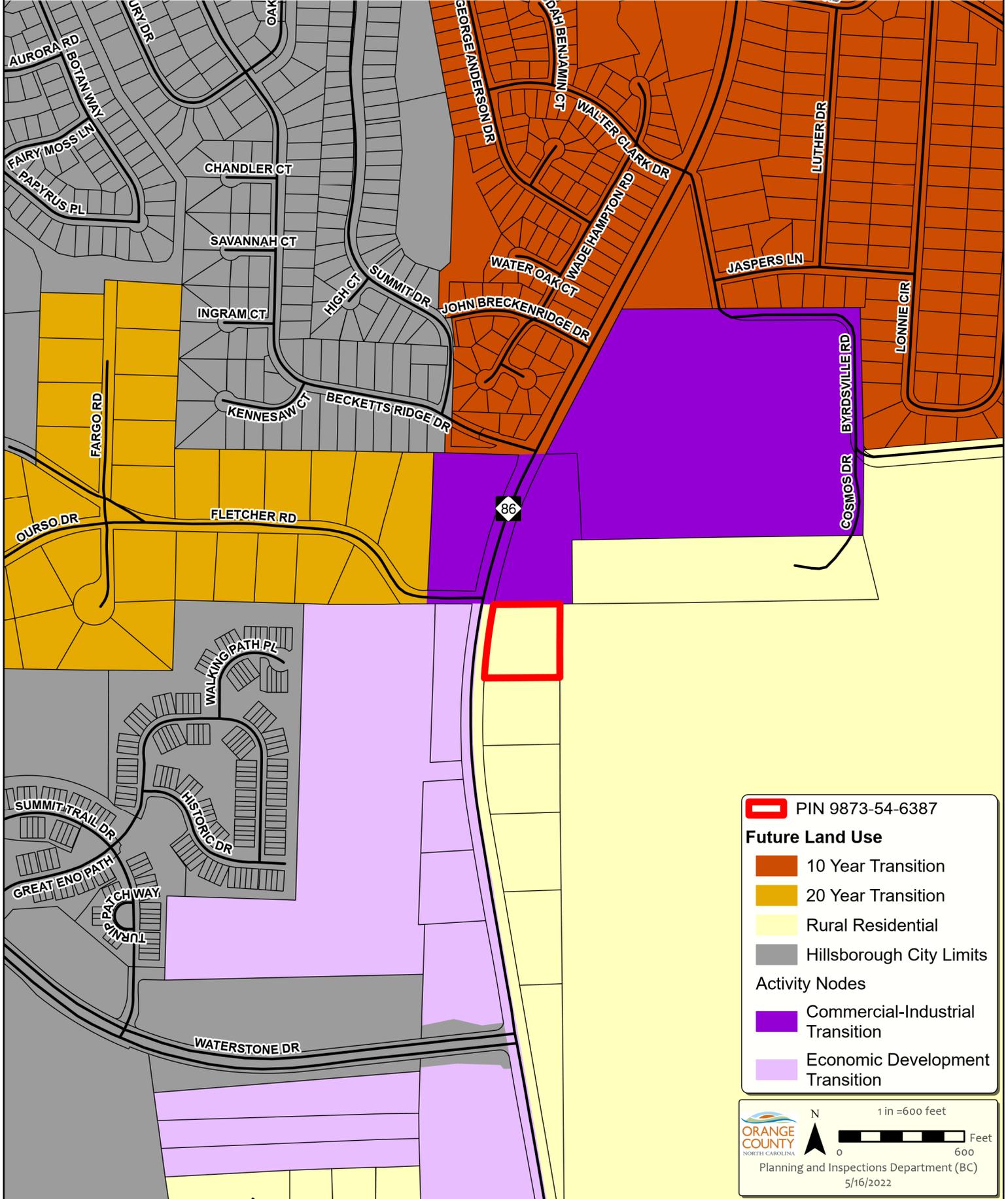
- **GOAL: ESTABLISH SUSTAINABLE AND EQUITABLE LAND-USE AND ENVIRONMENTAL POLICIES**

The fair treatment and meaningful involvement of people of all races, cultures, incomes and educational levels with respect to the development and enforcement of environmental laws, regulations, policies, and decisions. Fair treatment means that no group of people should bear a disproportionate share of the negative environmental consequences resulting from industrial, governmental and commercial operations or policies.

ENVIRONMENTAL IMPACT: There is no Orange County Environmental Responsibility Goal impact associated with this item.

RECOMMENDATION: The Manager recommends the Board table action on the application to the December 5, 2022 BOCC Business meeting.

Parcel Requested for Future Land Use Map & Zoning Amendments with Surrounding FLUM Depicted



 PIN 9873-54-6387

Future Land Use

-  10 Year Transition
-  20 Year Transition
-  Rural Residential
-  Hillsborough City Limits

Activity Nodes

-  Commercial-Industrial Transition
-  Economic Development Transition

 N 1 in = 600 feet

0 600 Feet

Planning and Inspections Department (BC)
5/16/2022

PLANNING & INSPECTIONS DEPARTMENT
Craig N. Benedict, AICP, Director

Current Planning
(919) 245-2575
(919) 644-3002 (FAX)
www.orangecountync.gov



131 W. Margaret Lane
Suite 201
P. O. Box 8181
Hillsborough, NC 27278



October 19, 2021

Gary Carleen Richardson
PO Box 4186
Burlington NC 27215

Re: UPDATE – Rezoning of property on NC Highway 86 S
(PIN 9873-54-6387)

Dear Ms. Richardson:

As you know, Orange County staff has been working with you on a Zoning Atlas Amendment (ZAA) for a parcel of property off NC Highway 86 within the Hillsborough Township of Orange County. Specifically, the request involves rezoning a 2.5 acre parcel of property, further identified utilizing Orange County Parcel Identification Number (PIN) 9873-54-6387:

FROM: Rural Residential (R-1)
TO: General Commercial (GC-4)

The parcel is currently undeveloped and heavily wooded, with approximately 360 ft. of frontage along NC Highway 86 (hereafter 'the Property').

As you are already aware, staff determined the rezoning request was inconsistent with the County's Comprehensive Plan as well as other applicable planning documents including, but not limited to:

- a. The Water and Sewer Management, Planning, Boundary Agreement (WASMPBA); and
- b. The Town of Hillsborough/Orange County Central Orange Coordinated Area (COCA) Land Use Plan.

Our recommendation, regrettably, had been to deny the request.

As we previous indicated, amendment(s) to COCA and WASMPBA could occur making the Property suitable for service by public utilities. In that event, staff could make an affirmative recommendation on requested future land use map and rezoning amendments as you proposed.

At its April 20, 2021 regular meeting, the Orange County Board of Commissioners (BOCC) tabled action on the ZAA until June 15, 2022 asking staff to meet with the Town of Hillsborough officials and discuss various options and alternatives.

The purpose of this letter is to provide you with an update on our efforts, specifically:

1. County staff met with Town of Hillsborough officials on June 15, 2021.

Town officials agree with County staff the request, as submitted, is inconsistent with various plans. Most notably, the request is inconsistent with the COCA land use plan outlining the anticipated/desired growth in the area. They maintain their previously issued negative recommendation on the rezoning request;

2. Town officials agree in order for the rezoning, as submitted, to be approved COCA amendments would be necessary indicating the property was viable for non-residential development;
3. Town officials have begun a comprehensive review of their utility service area. This review, which is part of the Town's Comprehensive Sustainability Plan and take approximately 18 months, might result in a reduction of the overall area supported by public water and sewer service(s).

This may impact the ability for the subject parcel to receive utility service from the Town.

NOTE: This assessment is not part of an on-going effort to study and/or re-evaluate the COCA boundary.

For more information, please see the Town's formal response contained in Attachment 1.

From our standpoint, you have the following options to move forward with the rezoning of the Property:

- i. Begin the process of working with County and Town staff to amend the COCA land use plan to include the Property as being viable for non-residential zoning/development and service by public utilities;

ANTICIPATED TIMEFRAME: 6 to 9 months (i.e. amendment will need approval by both Town and County elected officials)

- ii. Amend County planning document(s) to address the utility requirements for the rezoning, specifically:
 - a. Comprehensive Plan: Amend the Plan by removing existing language requiring location of the Commercial Industrial Transition Activity Node (CITAN) in areas intended for service by public utilities (i.e. water and sewer);
 - b. Amend Section 3.4 *Conventional Commercial Districts – General Commercial (GC-4)* of the Unified Development Ordinance (UDO) by removing existing language requiring GC-4 general use zoning district

to be located in areas where public utilities (i.e. water and sewer) are available or can be available.

ANTICIPATED TIMEFRAME: 4 to 5 months (i.e. amendment will need approval by County elected officials. Town of Hillsborough officials will be asked to comment as part of our courtesy review program.)

Please feel free to contact my staff, specifically Mr. Michael Harvey, if you have any questions or concerns. Mr. Harvey can be reached via email at mharvey@orangecountync.gov or at (919) 245-2597.

Sincerely,



Craig Benedict, AICP
Planning Director
Orange County

CC: Board of County Commissioners
Travis Myren, Deputy County Manager
Michael D. Harvey, Current Planning Supervisor
James Bryan, Staff Attorney
Tom Altieri, Comprehensive Planning Supervisor
Margaret Hauth, Assistant Town Manager - Town of Hillsborough
Shannon Campbell, Planning and Economic Development Manager
– Town of Hillsborough

File

The logo for the Town of Hillsborough, featuring the text "TOWN OF HILLSBOROUGH" in a serif font, arched over a decorative flourish, all within a dark brown banner with a gold border.

TOWN OF HILLSBOROUGH

June 24, 2021

Craig Benedict
Planning Director – Orange County
P.O. Box 8181
Hillsborough, NC 27278

RE: Richardson Rezoning follow-up

Dear Craig,

Thank you for meeting with me on June 15. I understand that the county has delayed action on this rezoning until June of 2022.

The town takes our commitment to both the Central Orange Coordinated Area (COCA) and the Water and Sewer Management, Planning, and Boundary Agreement (WASMPBA) seriously. These documents provide a clear delineation of expectations for town services and utilities and help provide consistency over time.

Your inquiry related to the Richardson rezoning request was about possibly expanding our service area. The town has recently undertaken some system analysis and planning for both wastewater and water. Preliminary results indicate we may not be able to serve the area currently defined as our primary service area in both agreements without significant capital investments.

The town agrees with the county staff's assessment that the request is inconsistent with these adopted plans. Rezoning property for development that would rely upon municipal utilities when those utilities are not available does not provide clear and meaningful direction to the property owner.

The town has also just begun a Comprehensive Sustainably Plan process, estimated to take about 18 months. This process is being led by Public Space Manager Stephanie Trueblood and Economic Development Planner Shannan Campbell. My role is support only in light of my planned retirement in early 2023. As we get deeper into that process, we will have additional system data and should be able to confirm whether the current boundary is reasonable or should be further confined. We do not anticipate our system analysis will recommend expansion of the boundary in any areas.

Should the county desire the town's assistance in reaching economic development goals through utility extensions, the town would likely entertain discussion about how capital contributions from the county might make such participation possible. This topic could also be discussed during our planning process.

Please contact me with any questions.

Sincerely,

A handwritten signature in cursive script that reads "Margaret A. Hauth".

Margaret A. Hauth

Margaret A. Hauth, AICP
Planning Director/Assistant Town Manager
919.296.9471
margaret.hauth@hillsboroughnc.gov

April 5, 2022

Dear Bonnie Hammersley,

Thank you very much
for granting me six
months more on moving
forward with this matter.

My kindest regards,
Gary Carleen Richardson

**ORANGE COUNTY
BOARD OF COMMISSIONERS**

ACTION AGENDA ITEM ABSTRACT

Meeting Date: June 7, 2022

**Action Agenda
Item No.** 8-g

SUBJECT: Orange County ABC Board Travel Policy

DEPARTMENT: County Manager and Finance
and Administrative Services

ATTACHMENT(S):

1. ABC County Travel Policy

INFORMATION CONTACT:

Bonnie Hammersley, (919) 245-2300
Gary Donaldson, (919) 245-2453

PURPOSE: To approve the Orange County Alcoholic Beverage Control (ABC) Board's adoption and continued use of Orange County's travel policy.

BACKGROUND: The North Carolina Alcoholic Beverage Control Commission requires that each local ABC Board adopt a travel policy. A local ABC Board can adopt the State of North Carolina's travel policy or use the travel policy of the County in which the ABC Board is located.

In October 2016, the ABC Board made amendments to the policy pertaining to the required approval authority for overnight travel. Notice of overnight travel approved by the appropriate supervisory authority will be forwarded by the ABC General Manager and/or Board Chair to the County Manager. The Board of County Commissioners approved these amendments at its October 18, 2016 Board meeting. The ABC Board is now requesting approval for FY 2022-23.

In order for the ABC Board to use the County's travel policy, the Board of County Commissioners has to approve the Orange County ABC Board's use of the travel policy on an annual basis.

SOCIAL JUSTICE IMPACT: There is no Orange County Social Justice Goal impact associated with this item.

ENVIRONMENTAL IMPACT: There are no Orange County Environmental Responsibility Goal impacts associated with this item.

FINANCIAL IMPACT: There is no financial impact with approving the Orange County ABC Board's use of the County's travel policy.

RECOMMENDATION(S): The Manager recommends that the Board approve the Orange County ABC Board's use of the County's travel policy for FY 2022-23.

ATTACHMENT 1

ORANGE COUNTY TRAVEL POLICY

1. Purpose

To establish uniform procedures for authorization of travel by *ABC* employees and board members conducting *ABC system* business and to establish procedures for the reimbursement of the cost of authorized travel.

2. General

The *ABC system* is committed to managing travel costs while providing a reasonable balance between the needs of the *system* and needs of the traveler.

The policy of the *system* is to reimburse the employee/official traveling on authorized *ABC* business for all legitimate expenses incurred. The *General Manager* or his/her designee is responsible for monitoring the initial need for the travel and the availability of funds so that the cost of travel to the *ABC system* is reasonable and necessary.

All *ABC system* travel is subject to the availability of funds.

3. Policy Coverage

All employees and board members of the *ABC system*, full or part time, probationary, permanent, or temporary are covered by this policy.

4. Travel Authorization

a. Overnight and Out-of-State Travel

Prior to making an overnight or out-of-state trip, an employee or board member must obtain written authorization from the appropriate supervisor, as outlined below:

<u>Traveling Employee</u>	<u>Approval Required</u>
<i>ABC Staff</i>	<i>General Manager</i>
<i>General Manager</i>	<i>ABC Board Chair</i>
<i>ABC Board Member</i>	<i>ABC Board Chair</i>
<i>ABC Board Chair</i>	<i>ABC Board of Directors</i>

Overnight travel will be authorized only for employees and board members traveling to destinations of at least 60 miles from the employee's normal place of work. Exceptions may be made on a case-by-case basis when the employee needs to stay beyond the normal work day (Conference or workshop schedule starts before 8:00 or extends beyond 6:00 PM or employee or board member is responsible for organizing conferences, workshops and seminars). Overnight and out-of-state travel must be authorized using the Travel Authorization Form. If a workshop, seminar or conference is being attended, a copy of the agenda must be attached.

Notice of overnight travel approved by the appropriate supervisory authority will be forwarded by the General Manager and/or board chair to the County Manager.

b. Non-overnight Travel

Non-overnight travel may be authorized orally by the *General Manager* or Supervisor prior to making the trip. The Travel Authorization Form is not required for this travel.

5. Reimbursement after Travel

The traveler may elect to pay all expenses out of personal funds and request reimbursement from the Finance Department within 30 days of completed travel using the Travel and Expense Statement Form. Requests for less than \$10.00 may be deferred and combined with subsequent months' requests. Travel expenses properly documented and submitted to Finance within the prescribed time limit will be reimbursed on the next scheduled pay day.

Only expenses directly related to and appropriately classified as travel expenses will be reimbursed. Receipts are required and must be submitted for the following travel expenses:

- ◆ Hotel/Motel charges
- ◆ Common carrier tickets or stubs
- ◆ Parking charges
- ◆ Registration and workshop receipts
- ◆ Rental car receipts
- ◆ Gasoline, motor oil and repair service receipts

6. Travel Advances

A traveler may request an advance using the Travel Authorization Advance Form. Advances are authorized for overnight travel only, with the exception of registration fees.

a. A travel advance may include allowances for:

- ◆ Meals
- ◆ Lodging
- ◆ Registration
- ◆ Personal vehicle mileage

b. If a travel advance is requested, the requester shall prepare a Check Request Form for each check requested. After required signatures are obtained, the check request(s) shall be forwarded to the Finance Department no less than five working days prior to the next scheduled accounts payable date.

c. A travel advance must be cleared within 30 working days after returning from travel by completing a Travel and Expense Statement Report (For Travel Advance Receipts). Failure to do so may result in an amount equal to the advance being deducted from the traveler's next pay check.

7. P-Cards

Orange County Procurement cards can be used to pay for certain expenses both prior to and during the trip. Procurement cards must be activated on a case by case basis for travel. The employee's (or department designee's) P-Card will only be authorized for travel if the Financial Services Department has a fully executed Travel Authorization Form

a. Procurement Cards can be used to pay for:

- ◆ Airfare
- ◆ Lodging
- ◆ Registration

8. Use of County Vehicles

See Department of Public Works Vehicle Use Policy

9. Allowable Expenses

a. Overnight Travel

(1) Transportation

Personal Vehicle - Transportation shall be by the most direct route. A traveler may elect to use a personal vehicle in lieu of coach class air, though living expenses will be reimbursed only for the period required based on airplane travel time, unless the use of the employee's personal vehicle is for the convenience of the County. Reimbursement for use of a personal vehicle is at the prevailing non-taxable rate per mile allowed by the IRS, or air coach rate, whichever is less. The Financial Services Department shall adjust the mileage rate when it receives notification of a mileage rate change to be effective at the later of the beginning of the subsequent month or whenever the new rate is effective.

Air Travel - It is the traveler's responsibility to acquire the best air travel rate available. When a traveler can show a net savings on a airline ticket by extending travel (i.e. over a Saturday night) it is recommended that the traveler take advantage of this savings. However, the additional hotel room and meal costs should be taken into consideration when computing this net savings.

Requests for reimbursements should be made using the Travel and Expense Statement. All applicable paid receipts should be attached to ensure reimbursement.

Rental Car - With prior written authorization from the County Manager, the cost of renting an automobile will be allowed if it is determined that no other mode of transportation is as economical or practical. For reimbursement, a validated paid receipt must be attached to the traveler's Travel and Expense Statement. When renting vehicles, the traveler should not purchase any additional insurance (collision, theft, vandalism, etc.). Any accidents or damages to a rental car, other vehicles, persons or properties, caused by rental vehicle operated by a County traveler is covered under the County's insurance program.

Other Expenses - Bus, taxi and subway fares are additional allowable expenses.

Traffic Violations - Traffic violations such as, but not limited to, parking and speeding tickets are the responsibility of the traveler and will not be reimbursed.

(2) Lodging

Lodging expenses will be reimbursed at the actual cost of the room, provided:

- The lodging is reasonably priced in relation to the area.
- The traveler takes advantage of special convention or negotiated rates.

The Finance Department reviews in advance the requested lodging reimbursement rate. Any rate not in accordance with the above provisions requires the County Manager's advance approval.

For reimbursement, the paid bill for lodging must be attached to the traveler's Travel and Expense Statement.

A County traveler sharing a room with a non-county employee will be reimbursed at the single occupancy rate only.

(3) Meals

The daily allowance for meals for in-state travel will be in accordance with the meal portion of the second tier of M&IE (meals and incidental expense) rates established under IRS guidelines which are currently the total M&IE rate less \$3 per day. The daily allowance for meals for out of state travel will be paid in accordance with the meal portion of the M&IE rates established under IRS guidelines for the travel destination location. Meals for partial day travel will be reimbursed with the approval of the appropriate supervisor based on the meal breakdown in the per diem schedule. The Financial Services Department shall adjust the per diem rates when it receives notification of a per diem rate change to be effective at the later of the beginning of the subsequent month or whenever the new rate is effective.

(4) Registration Fees

Conference, convention or training registration fees may be paid in advance by the County or the traveler. Paid receipts are required for reimbursement when fees are paid by the traveler.

(5) Parking Fees

Paid receipts are required for reimbursement of parking fees. Tips to parking attendants will not be reimbursed.

(6) Telephone Charges

A personal "safe arrival" three minute telephone call is authorized. Business telephone calls will be reimbursed with sufficient justification using the Travel and Expense Statement.

(7) Non-reimbursable Items

- ◆Alcoholic Beverages
- ◆In Room Movies
- ◆Family or Other Traveling Companions' Expenses
- ◆Maid Services
- ◆Red Cap Services (except for those with a handicap or special needs)

(8) Cancellations

In the event of canceled travel plans, it is the traveler's responsibility to pursue all available refunds. The County will reimburse non-refundable costs if the cancellation is the result of a County action, an emergency, or any other situation deemed reasonable by the appropriate department head or supervisor. Non-refundable items must be reported to the Financial Services Department.

b. Non-overnight Travel**(1) Advances**

With the exception of registration fees, travel advances will **not** be made for non-overnight travel.

(2) Transportation

County employees are encouraged to use County-owned vehicles instead of personal vehicles when available. When travel is authorized by personal vehicle, reimbursement is allowed at the prevailing non-taxable rate per mile allowed by the Internal Revenue Service.

(3) Meals

An employee involved in one day or partial day travel shall be reimbursed for meals only when the destination is located at least 35 miles from the employee's normal place of work or such expenses are incurred as a result of attendance at a formal workshop, conference, or seminar. Meal reimbursements will be made in accordance with the established per diem rates.

(4) Registration Fees

Fees may be paid in advance by the County or employee. Paid receipts are required for reimbursement when registration fees are paid by the employee.

(5) Parking

A paid receipt is required for reimbursement of this expense.

10. Responsibilities

It is the responsibility of the Financial Services Department to manage this policy. Financial Services will review the requests for reimbursements and ensure all provisions of this policy have been followed. Once any travel discrepancies have been reconciled with the appropriate Department Head, Supervisor, or traveler, a Finance Department representative will ensure timely payment of the traveler's expenses. Once Financial Services receives a fully executed Travel Authorization Form, they will retain both the original copy and an electronic copy. Financial Services will send an electronic copy of the executed form via email to the employee and/or Department designee. It is the responsibility of the employee or department designee to work with the Purchasing Agent to authorize travel on the appropriate P-Card

Revisions and dissemination of this policy are the responsibility of the Financial Services Department.

Effective July 1, 2009 (revised 11-18-2014)

BOCC Meeting Follow-up Actions

(Individuals with a * by their name are the lead facilitators for the group of individuals responsible for an item)

Meeting Date	Task	Target Date	Person(s) Responsible	Status
5/24/22	Review and consider request by Commissioner Hamilton, echoed by Commissioner McKee, that the Board consider establishing small group meetings involving Board members and school board members from both districts so BOCC members can better understand school budgets and the budget process and build connections with school board members	6/2022	Board Chair	Board Chair to provide follow-up information to full Board
5/24/22	Conform the Leandro Plan resolution based on revisions discussed and approved by the Board	5/2022	Laura Jensen	DONE
5/24/22	Send the approved Leandro Plan resolution to both school boards and to Every Child NC	5/2022	Laura Jensen	DONE
5/24/22	Schedule the Board's follow-up discussion on the Longtime Housing Assistance Program for the June 7, 2022 Business meeting	6/2022	Corey Root Nancy Freeman	DONE Follow-up discussion scheduled for the Board's June 7, 2022 Business meeting
5/24/22	Conform the Well Dot resolution with lease document based on revisions discussed and approved by the Board	5/2022	Laura Jensen	DONE
5/24/22	In follow-up to the Board's May 3, 2022 initial decisions, and the additional discussion on May 24, 2022, related to the Longtime Housing Assistance Program, find out the percentage of participation in the similar initiative in Mecklenburg County, learn about the use of tax inserts and other outreach efforts in Mecklenburg County, clarify the AMI qualification criteria proposed by County staff, and pursue other information as discussed by the Board	6/2022	Corey Root Nancy Freeman	DONE Information included as part of the agenda item on the Board's June 7, 2022 Business meeting
5/24/22	Schedule the delayed Manufactured Housing Action Plan for the June 7, 2022 Business meeting	6/2022	Corey Root	DONE Scheduled for the Board's June 7, 2022 Business meeting

Meeting Date	Task	Target Date	Person(s) Responsible	Status
5/24/22	As part of the Board's June 7, 2022 discussion on the Manufactured Housing Action Plan, provide any information to the Board on the tax values of manufactured homes in Orange County increasing versus the decrease that normally occurs	6/2022	Corey Root Nancy Freeman	DONE Information included as part of the agenda item on the Board's June 7, 2022 Business meeting
5/24/22	Provide the Board with periodic updates on the process, activities and time schedule related the Facilities Master Plan	On-going	Steve Arndt	Staff to provide monthly Information Items updates

INFORMATION ITEM

Tax Collector's Report - Numerical Analysis

Property Tax Collection - Tax Effective Date of Report: May 20, 2022						
Tax Year 2021	Amount Charged in FY 21-22	Amount Collected	Accounts Receivable	Amount Budgeted in FY 21-22	Remaining Budget	% of Budget Collected
Real and Personal Current Year Taxes	\$ 165,001,124.00	\$ 166,760,888.93	1,480,185.49	165,001,124.00	\$ (1,759,764.93)	101.07%
Real and Personal Prior Year Taxes	\$ 3,676,980.95	\$ 1,036,402.09	2,321,612.70	\$ 1,155,000.00	\$ 118,597.91	89.73%
Total	\$ 168,678,104.95	\$ 167,797,291.02	\$ 3,801,798.19	\$ 166,156,124.00	\$ (1,641,167.02)	100.99%
Registered Motor Vehicle Taxes		\$9,684,342.07	\$10,046.25	\$ 10,339,468.00	\$ 655,125.93	93.66%
Tax Year 2020	Amount Charged in FY 20-21	Amount Collected	Accounts Receivable	Amount Budgeted in FY 20-21	Remaining Budget	% of Budget Collected
Real and Personal Current Year Taxes	\$ 154,198,531.00	\$ 155,631,548.78	1,545,770.08	\$ 154,198,531.00	\$ (1,433,017.78)	100.93%
Real and Personal Prior Year Taxes	\$ 3,818,647.51	\$ 1,204,957.06	2,240,249.86	\$ 1,155,000.00	\$ (49,957.06)	104.33%
Total	\$ 158,017,178.51	\$ 156,836,505.84	\$ 3,786,019.94	\$ 155,353,531.00	\$ (1,482,974.84)	100.95%
Registered Motor Vehicle Taxes		\$9,876,163.62	\$18,849.00	\$ 10,770,627.00	\$ 894,463.38	91.70%
2021 Current Year Overall Collection Percentage - Real & Personal			99.12%			
2021 Current Year Overall Collection Percentage - with Registered Motor Vehicles			99.16%			
2020 Current Year Overall Collection Percentage - Real & Personal			99.02%			
2020 Current Year Overall Collection Percentage - with Registered Motor Vehicles			99.06%			

INFORMATION ITEM

Tax Collector's Report - Measures of Enforced Collections

-
Fiscal Year 2021-2022

Effective Date of Report: APRIL 30, 2022

	July	August	September	October	November	December	January	February	March	April	May	June	YTD
Wage garnishments	12	19	18	27	12	-	57	149	62	67			
Bank attachments	8	6	6	4	4	10	19	37	21	75			
Certifications	-	-	-	-	-	-	-	-	-	-			
Rent attachments	-	-	-	-	-	-	2	-	-	-			
Housing/Escheats/Monies	2	2	16	15	14	6	26	47	58	15			
Levies	-	-	-	-	-	-	-	-	-	-			
Foreclosures initiated	-	-	3	3	1	-	-	2	8	-			
NC Debt Setoff collections	\$2,819.45	\$ 1,699.69	\$ 748.44	\$ 1,426.64	\$ 4,239.34	\$ 1,306.23	\$ -	\$ 1,275.63	\$ 636.64	\$ 10,668.78			

This report shows the Tax Collector's efforts to encourage and enforce payment of taxes for the fiscal year 2021-22. It gives a breakdown of enforced collection actions by category, and it provides a year-to-date total.

The Tax Collector will update these figures once each month, after each month's reconciliation process.

NAME	ACCOUNT NUMBER	BILLING YEAR	ORIGINAL VALUE	ADJUSTED VALUE	TAX	FEE	FINANCIAL IMPACT	REASON FOR ADJUSTMENT	TAX CLASSIFICATION	ACTION	Approved by CFO	Additional Explanation
Bennett, Stacy	64232915	2021	3,600	3,600	(25.12)	(30.00)	(55.12)	*Situs error (illegal tax)	RMV-VTS	Approve	5/19/2022	
Gayek, Ann	65407488	2021	20,760	20,760	(18.76)		(18.76)	*Situs error (illegal tax)	RMV-VTS	Approve	5/19/2022	
Miller, George Ira Jr	3196411	2021	12,380	-	(43.51)		(43.51)	Assessed in error (illegal tax)	Personal	Approve	5/19/2022	Gap bill: vehicle registered in Texas during gap period
Stuermer, Til Hans Robert	65563097	2021	5,000	500	(72.28)		(72.28)	Antique plate (property classification)	RMV-VTS	Approve	5/19/2022	
Woods, Thurman	66121142	2021	6,940	6,940	(48.06)	(30.00)	(78.06)	*situs error (illegal tax)	RMV-VTS	Approve	5/19/2022	
Griggs, Wendell Randolph Jr	66469143	2021	3,430	2,572	(9.51)		(9.51)	Value adjustment (appraisal appeal)	RMV-VTS	Approve	5/19/2022	Vehicle holds a branded title
Griggs, Wendell Randolph Jr	66469204	2021	32,080	28,872	(35.60)		(35.60)	High mileage (appraisal appeal)	RMV-VTS	Approve	5/19/2022	
Hall, George Eshton Jr	3199378	2022	2,300	-	(10.45)		(10.45)	Assessed in error (clerical error)	Personal	Approve	5/19/2022	Gap bill: no true gap, new plate with new expiration date issued
Joachin, Jamie Morales	1073584	2019	1,500	-	(20.07)		(20.07)	Assessed in error (illegal tax)	Personal	Approve	5/19/2022	Double billed: property billed on account 299571, apply refund to 299571
Joachin, Jamie Morales	1073584	2020	1,390	-	(18.59)		(18.59)	Assessed in error (illegal tax)	Personal	Approve	5/19/2022	Double billed: property billed on account 299571, apply refund to 299571
Joachin, Jamie Morales	1073584	2021	1,330	-	(17.14)		(17.14)	Assessed in error (illegal tax)	Personal	Approve	5/19/2022	Double billed: property billed on account 299571
Sword, Kenneth	66136363	2021	5,690	5,690	(40.66)	(30.00)	(70.66)	*Situs error (illegal tax)	RMV-VTS	Approve	5/19/2022	
							(449.75)	Total				
*Situs error: An incorrect rate code was used to calculate bill. Value remains constant but bill amount changes due to the change in specific tax rates applied to that physical location.												
Gap Bill: A property tax bill that covers the months between the expiration of a vehicle's registration and the renewal of that registration or the issuance of a new registration.												
The spreadsheet represents the financial impact that approval of the requested release or refund would have on the principal amount of taxes.												
Approval of the release or refund of the principal tax amount also constitutes approval of the release or refund of all associated interest, penalties, fees, and costs appurtenant to the released or refunded principal tax amount.												

INFORMATION ITEM



Orange County Department on Aging

Robert & Pearl Seymour Center | 2551 Homestead Rd. | Chapel Hill, NC 27516
Jerry M. Passmore Center | 103 Meadowlands Dr., PO Box 8181 | Hillsborough, NC 27278

MEMORANDUM

TO: Board of County Commissioners

FROM: Janice Tyler, Orange County Department on Aging Director

DATE: May 31, 2022

SUBJECT: 2022-27 Master Aging Plan (MAP)

This memo is to update the Board of County Commissioners on the 2022-27 Master Aging Plan, which after a yearlong development process was completed May 2022. Implementation of this plan will begin on July 1, 2022.

BACKGROUND: The 2022-27 Master Aging Plan (MAP) marks the fifth cycle of strategic planning for the Orange County Department on Aging (OCDOA). This is the second MAP based on the WHO/ AARP Framework for an Age-Friendly Community (AFC). The AFC framework contains **8 domains of livability** that influence the quality of life for older adults:

- Outdoor spaces and buildings
- Transportation
- Housing
- Social participation
- Respect and social inclusion
- Civic participation and employment
- Community support and health services
- Communication and information

In addition to these domains several **cross cutting issues** were addressed throughout the MAP process. Those included:

- Racial equity and the diversity of the older adult population
- Urban/rural differences
- On-going concerns related to the global pandemic, including social isolation
- Desire of the older adults in our community to be included in all solutions

Visit us online @ www.orangecountync.gov/departments/aging

Like us on Facebook @ www.facebook.com/OrangeCountyDepartmentOnAging

PROCESS: The goals, objectives, strategies and indicators represent 940 community survey respondents, and the work of over 150 persons, including Orange County residents, county and town leadership, healthcare systems, faith-based and non-profit services groups and older adult advocates. All of these stakeholders were involved at different times during the MAP's development, beginning in summer 2021 with a community needs assessment survey; followed by 9 community engagement events; and seven work groups that met over a ten week period; and ending in spring 2022 with a period of public comment.

Early in the discussions of developing this MAP the MAP Leadership Team embraced the commitment to racial equity and wanted this MAP to reflect that commitment. The MAP Leadership Team hosted the Government Alliance on Race and Equity (GARE) training for workgroup leaders, Orange County Advisory Board on Aging members, and student interns that would be supporting the MAP work. This 8 hour training provided the tools for these leaders to carry the One Orange initiative forward in the development of the goals, objectives, strategies and indicators for this MAP. The One Orange Racial Equity Framework is designed to ensure that race no longer can be used to predict life outcomes in the Orange County community. In addition, the OCDOA Director appointed a MAP Racial Equity Team. This team received an additional DEI certification and were a resource in all workgroup meetings.

DEMOGRAPHICS: This MAP comes at a particularly crucial point in the history of Orange County. In 2020, 21% of the population was age 60+ and by 2040 it will be 26%. This represents a 47.8% change in just 20 years; whereas, children aged 0-17 years are 17% of the population in 2020 and in 2040 will decline to 15% of the population which represents a 4.5% change. From 2010-18 Orange County grew by 12,325 residents, while its 65+ age group grew by 7,575 residents. This means that 61.5% of Orange County's growth was from the population 65+. Among peer counties, Orange County is second only to Chatham County in the share of county growth driven by its 65+ age group (64.5%). The share of growth in this age group is substantially higher than the state (53.7%). With the continued rise in the 60+ population it reflects the crucial importance of why this MAP is needed to plan for programs and services that will serve Orange County's diverse older adult population.

It should be noted that the age 85+ is the fastest going demographic of the older adult population. In the next 20 years this population will change by 264.2%. This will have an impact on services and those persons supporting this population. Caregiving responsibilities will continue to grow and this is starting to be viewed as a public health priority. There will also be challenges as the likelihood of experiencing some cognitive impairment as we age also increases. We currently have a shortage of direct care workers here in Orange County, as well as in the state and across the nation, so our ability to offer supportive services is limited. We will need to be innovative in our approaches as how to address these expanding needs.

NEXT STEPS: The success of the MAP depends on continued collaboration and community involvement over the next five years. Through working together we will build capacity to support our aging population and make Orange County a great place to age

well. I am looking forward to sharing a more in-depth MAP presentation in September. By that time it is likely that we will have completed the evaluation of the 2017-22 MAP. At this time we know that at the end of Year Four we had met 72% of the indicators and made notable progress on another 19%. At the end of June we will be adding our Year Five data and expect those numbers to rise. We should be very proud that even during a 2 year pandemic the MAP work continued and our community partners remained engaged with us through virtual workgroup meetings.

I am excited to share with you that the 2017-22 MAP was just featured in the Journal of Elder Policy <https://www.journalofelderpolicy.org/journal-of-elder-policy-2-1-spring-2022.html>.

In addition to guiding our county our MAP planning process has been shared with numerous communities. We truly are a model of how partnering together we can make an impact on older adults' lives and those supporting them to age in community.

Orange County Master Aging Plan 2022-2027

Goals, Objectives,
Strategies and Indicators



www.orangecountync.gov/MAP

Prepared under the leadership of:

Orange County Advisory Board on Aging
 Master Aging Plan Steering Committee
 Master Aging Plan Leadership Team
 Master Aging Plan Racial Equity Team

Authorship

Janice Tyler

Director, Orange County Department on Aging

Kenesha Wood

UNC School of Social Work Intern

Cass Dictus

UNC Partnerships in Aging, Doctoral student,
 UNC School of Nursing

Master Aging Plan Workgroup Leaders

Myra Austin

Outdoor Spaces and Building
 and Social Participation

Brandi Beeker

Transportation

Mike Komives

Employment

Shenae McPherson and Kim Lamon-Loperfido

Community Support and Health Services

Cherie Rosemond and Ryan Lavalley

Housing

Beverly Shuford

Communication and Information

Workgroup Interns

Cheyenne Bierly

Jesse Bossingham

Kali Cannon

Christine Craig

Cass Dictus

Rachael Manasseh

Takira Robinson

Anna Wakita

MAP Racial Equity Team

Latonya Brown

Meghan Rushing

Cydnee Sims

Sharon Williams

Special thanks to **Melissa Blackburn**, Graphic Designer with the Orange County Community Relations Department for our new MAP design and **Anshu Gupta**, OCDOA Business Officer for assistance with data tables.

*Please direct questions and comments regarding the Master Aging Plan to **Janice Tyler**, Director, Orange County Department on Aging: jtyler@orangecountyinc.gov*

Table of Contents

Executive Summary	4
Goals and Objectives.	6
Introduction	8
Development of the Plan	10
Demographics.	16
Evaluation of 2017-22 MAP.	22
Domain Goals, Objectives, Strategies, And Indicators.	23
DOMAIN 1: Outdoor Spaces and Buildings.	23
DOMAIN 2: Transportation	25
DOMAIN 3: Housing	29
DOMAIN 4: Social Participation	33
DOMAIN 5: Respect and Social Inclusion	35
DOMAIN 6: Civic Participation and Employment	37
DOMAIN 7: Community Support and Health Services.	40
DOMAIN 8: Communication and Information	46
Conclusion	49
Acknowledgements	50
Frequently Used Acronyms.	54
Index of Responsible Agency	55
Appendix 1	63
Appendix 2.	65

Executive Summary

The 2022-27 Master Aging Plan (MAP) marks the fifth cycle of strategic planning for the Orange County Department on Aging (OCDOA). However, this is the second MAP based on the AARP Framework for an Age-Friendly Community (AFC). The AFC framework contains 8 domains of livability that influence the quality of life for older adults: outdoor spaces and buildings, transportation, housing, social participation, respect and social inclusion, civic participation and employment, communication and information, and community and health services.

This plan builds off of the 20 year history of formal age-friendly planning in Orange County. We are proud to be a model for comprehensive and successful aging planning both in NC and the nation. We are especially proud to be one of the 12 Age-Friendly Communities leading the way in NC, as our state has joined with 9 other states and one territory to be designated as a Livable and Age-Friendly State.

For the first time in its development process, the Orange County Master Aging Plan is including racial equity as a cross-cutting theme for each of the 8 domains in the 2022-2027 plan. In partnership with the other county initiatives, such as One Orange and the Government Alliance for Race & Equity, the focus on racial equity provides an intentionality and builds off of important discussions both locally and nationally to identify and explore how race impacts the experience of aging.

This is a critical part of a larger effort to ensure the Master Aging Plan is inclusive of ALL older adults in Orange County. It is critical that EVERY older adult (regardless of race, ethnicity, income, location, language, sexual orientation, health status, etc.) see themselves reflected in some way in the MAP. We want to make sure this plan and this process is relevant to all older adults in Orange County. This is our community and our plan.



The goals included in the 2022-27 MAP are intended to continue to make Orange County an age-friendly community, a place where structures and services are adapted to be accessible to and inclusive of older adults with varying needs and capacities. For this reason, the plan covers a wide range of topics, from communication and information to housing and outdoor spaces and buildings.

The 2022-27 MAP was developed using the AARP Age-Friendly Community Framework as a guide. The goals, objectives, strategies and indicators represent the work of a variety of stakeholders throughout the MAP planning process. These stakeholders include Orange County residents, county and town leadership, major healthcare systems, faith-based and non-profit organizations, and older adult advocates.

All of these stakeholders were involved at different times during the MAP's development, beginning in summer 2021 with a community needs assessment survey and ending in spring 2022 with a period of public comment.

In the fall of 2021 and winter of 2022, stakeholders participated in 9 community engagement events, 33 work group meetings, and MAP Leadership and Steering Committee meetings. The inclusion of these diverse stakeholders in developing the MAP is essential to ensuring that the plan meets the needs of a growing older adult population.

The 2022-27 MAP comes at a particularly crucial point in the history of Orange County. The proportion of older adults within the general population is growing rapidly at the national level as well as right here in Orange County.

Orange County's aging population is diverse, widespread, and representative of a variety of life experiences. Achieving the goals and objectives in the MAP is essential in preparing the county for the influx of older adults who will be using county and town programs and services.

The success of the MAP depends on continued collaboration and community involvement over the next five years. Without the participation of a variety of community members and organizations, an integrated countywide plan will not be successful.

The achievement of this plan requires the recognition that we all are aging, this plan affects all of us, and an age-friendly community benefits our county as a whole. Through working together to meet the goals and objectives of the 2022-27 MAP, residents and diverse organizations will help Orange County build capacity to support our aging population and ultimately improve the quality of life for everyone.



Goals and Objectives

The following goals are Orange County's guiding principles in serving our older adult population.

Goal 1 – Outdoor Spaces & Buildings: **Optimize usability of outdoor spaces and buildings for older adults.**

Objective 1.1: Increase engagement of older adults, emphasizing racially diverse communities, in the planning and utilization of outdoor spaces and buildings in Orange County (OC).

Objective 1.2: Improve equitable access, availability, convenience, and use of outdoor spaces and buildings by everyone.

Goal 2 – Transportation: **Increase access to and awareness of affordable, safe, and equitable mobility options for older adults in all parts of Orange County.**

Objective 2.1: Increase access to transportation information and travel training.

Objective 2.2: Expand availability and improve transportation options for older adults.

Objective 2.3: Improve collaboration among transportation and human service providers to overcome barriers to mobility.

Goal 3 – Housing: **Improve choice, quality, affordability, and stability of housing for older adults.**

Objective 3.1: Expand the development of a wide array of housing models that advance racial equity, livable design, and social connections for older adults.

Objective 3.2: Increase the number and types of affordable housing options, for rent or ownership, suitable for older adults.



Objective 3.3: Improve the preservation and quality of homes for older adults through repair and modifications.

Goal 4 – Social Participation: **Promote diverse and accessible opportunities for participation and engagement of older adults age 55+.**

Objective 4.1: Expand opportunities for educational, intergenerational, and cultural programming among older adults.

Goal 5 – Respect & Social Inclusion: **Uphold all older adults ages 55+ as valuable members and provide equitable resources for the community.**

Objective 5.1: Ensure a welcoming, inclusive, and livable community.

Goal 6 – Employment:
Connect older adults with resources that help them achieve their diverse employment and career transition goals.

Objective 6.1. Match Job Seekers 55+ with appropriate employment opportunities for all qualified Orange County residents including an emphasis on racially diverse communities.

Objective 6.2. Expand opportunities for older adults to gain job-seeking guidance and job skills to secure living-wage employment, including traditional, alternative, and entrepreneurial options.

Objective 6.3. Advocate for broad diversity, equity, and inclusion (DEI), especially regarding age and race, with local employers and business organizations.

Goal 7 – Community Support & Health Services:
Ensure the community has accessible and affordable resources to support individual health and well-being goals throughout the aging process.

Objective 7.1: Develop supports and resources to promote mental/ behavioral health.

Objective 7.2: Expand enriching volunteer opportunities for older adults.

Objective 7.3: Coordinate local efforts to enhance affordable health care support.

Objective 7.4: Expand services to help older adults age in community.

Objective 7.5: Expand accessibility of available health and wellness resources.

Objective 7.6: Increase access to services to combat food insecurity.

Objective 7.7: Support planning for and fulfillment of individual goals in all stages at the end of life.



Goal 8 – Communication & Information:
Awareness of and access to available services and supports for older adults and their families will increase for everyone.

Objective 8.1: Increase the accessibility of information regarding available programs, services, and resources

Cross-Cutting Issues Addressed by All Work Groups:

- Racial Equity and diversity of the older adult population
- Urban/Rural Differences
- On-going concerns related to a global pandemic, including social isolation
- Including older adults in solutions

Introduction

The Orange County Department on Aging (OCDOA) created its first five-year Master Aging Plan (MAP) in 2000. The current 2022-27 MAP is the fifth round of comprehensive planning for Orange County's growing older population. It is designed with a continued value on strong community member and stakeholder involvement in its development.

This plan is the first to include racial equity as a cross-cutting theme incorporating the other county initiatives, such as One Orange and the Government Alliance for Race and Equity. **This focus on racial equity** provides an intentionally and builds off of important discussions both locally and nationally to identify and explore how race impacts the aging experience. This also builds off of the larger effort to ensure that the MAP is **inclusive of all Orange County older adults regardless of race, ethnicity, income, location, language, sexual orientation, or health status.**

In an attempt to be even more comprehensive in its planning, the OCDOA is for the second time using the World Health Organization (WHO) and AARP's Age-Friendly Communities (AFC) framework for the structure of the 2022-27 MAP.

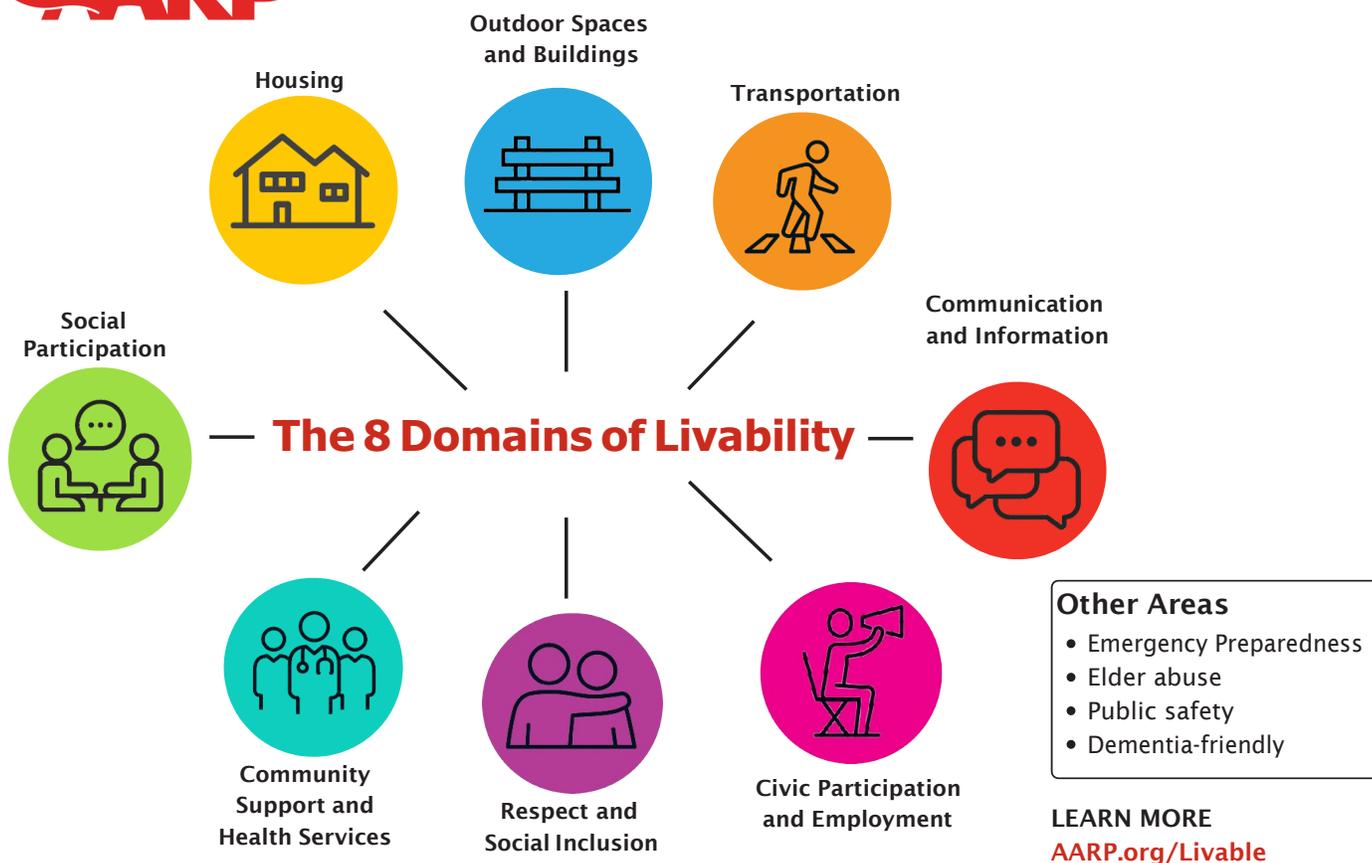
This framework guided the focus of the MAP design by organizing community subject matter and discussions into relevant domains and workgroups. The OCDOA recruited students through the UNC Partnerships in Aging, the UNC Gillings School of Public Health, School of Social Work, and School of Nursing to expand its capacity to elicit feedback from older adults, service providers, government departments, and other community stakeholders. These students collaborated with members of the MAP Leadership Team and the workgroups to support the year-long MAP development.



The 2022-27 MAP focuses mainly on older adults, who are defined in this MAP as individuals age 60 and above. It will largely be implemented by the OCDOA; however, true improvement in the lives of Orange County residents requires a broader perspective. We are all aging, meaning that the goals and objectives outlined in the MAP affect everyone, not just older adults. County and town departments, health care, and other community service providers will need to coordinate efforts for seamless integration of programs and services. The recognition that this plan affects all of us, and we need to work together to implement it, is essential to the success of the 2022-27 MAP.

The MAP begins with a description of the development process. An overview of current and projected demographic characteristics of older adults in Orange County follows to highlight the importance of the plan for preparing the county for an aging population. Finally, the goals, objectives, strategies, and indicators to guide this preparation are outlined in detail. These are the steps we hope to take to continue making Orange County a more age-friendly community based on WHO and AARP's domains of livability.

WHO/AARP Age-Friendly Community Framework



Orange County Department on Aging Mission Statement

To provide leadership in planning and operating a system of integrated aging services through state of the art senior centers, serving as focal points for coordinated community and individualized programs designed to educate older adults and their families and maximize the health, well-being, community engagement, and independence of older adults at all functional levels.

Development of the Plan

Plan Structure

In July of 2016, Orange County joined AARP's Network of Age-Friendly Communities (AFC). The county and town leaders recognized the importance of encouraging and promoting age-friendly policies and planning and agreed to actively work together toward making Orange County an ideal place to live for people of all ages by using the AARP Age-Friendly Communities (AFC) framework. This framework includes eight domains of livability that influence the quality of life for older adults. The 2022-27 MAP reflects this continued commitment by developing goals and objectives in each of the eight domains of an Age-Friendly Community: outdoor spaces and buildings, transportation, housing, social participation, respect and social inclusion, civic participation and employment, communication and information, and community and health services.

Vision Statement

It is the vision of the 2022-27 MAP that Orange County and its municipalities meet the standards of an age-friendly community. Creating age-friendly community where structures and services are adapted to be accessible to and inclusive of older adults with varying needs and capacities. Orange County aims to become an age-friendly community in all 8 domains by developing and maintaining services that foster lifelong engagement in community affairs, opportunities for creativity and productivity, meaningful connections with others, and a sense of physical and emotional wellbeing. As a result, Orange County will be the ideal place to grow older and age well.

MAP Steering Committee and Leadership

The MAP Leadership Team, along with the Orange County Advisory Board on Aging, determined the group structure that would guide the development of the 2022-27 Master Aging Plan. Although the Orange County Board of County Commissioners is ultimately responsible for accepting the plan, several other bodies were involved in developing and overseeing the plan. The MAP Steering Committee is a high-level committee made up of key representatives from county and town leadership and governmental units, healthcare, faith-based organizations, non-profit community partners, and older adult advocacy groups. The MAP Steering Committee is responsible for providing resources, strategic vision and oversight to the development and implementation of the plan. Members are able to identify their agencies as responsible for carrying out specific strategies outlined in the plan. All of the responsible parties were directly involved in the MAP development process or are natural partners in these efforts. Older adult input came from participation in the workgroups, the community engagement events and the community survey. Additionally, the OCDOA welcomes other stakeholders not listed in the plan to assist in the implementation of the MAP.

Early in the discussions of developing this MAP the MAP Leadership Team embraced the commitment to racial equity and wanted this MAP to reflect that commitment. The MAP Leadership Team hosted the Government Alliance on Race and Equity (GARE) training for workgroup leaders, Orange County Advisory Board on Aging members, and student interns that would be supporting the MAP work. This 8 hour training provided the tools for these leaders to carry the One Orange initiative forward in the development of the goals, objectives, strategies and indicators for this MAP. The One Orange Racial Equity Framework

is designed to ensure that race no longer can be used to predict life outcomes in the Orange County community. In addition, the OCDOA Director appointed a MAP Racial Equity Team. This team received an additional DEI certification and were a resource in all workgroup meetings. The MAP Leadership Team met weekly from January –May 2022 to facilitate a collaborative process; discuss any cross cutting issues; and to support each other in the workgroup process and development of the MAP.

Community Needs Assessment

During the summer of 2021 Orange County Department on Aging, along with the UNC Partnerships in Aging Program, led the MAP Community Assessment Survey as part of the community engagement process to prepare for development of the 2022-2027 MAP. The survey was administered using both online and paper versions. A small grant from UNC Center for Public Service allowed for the survey to be translated into Spanish and Mandarin. Additionally, the Refugee Support Center donated over 20 hours of interpreting time to help community members with different language needs complete the survey. The survey was widely publicized through a variety of channels including radio, social media, print publications, email listservs, and in-person events across the county with specific efforts to reach out to diverse communities. A total of 1040 people responded: 940 of whom were Orange County residents.

The focus of the survey was to hear community members' priorities. For most of the MAP domains, the survey included a list of 7-10 topics and asked respondents to pick the three that needed the most improvement in their community. For the Communications domain, we asked several more targeted questions about communication preferences.

In line with this MAP being developed with a racial equity lens, we disaggregated all data by White, Black, and Asian respondents (the number of people in the other groups was too small). We also specifically asked about the frequency of discrimination. Compared to White and Asian respondents, Black respondents tended to have lower scores, which means they reported experiencing discrimination more often (average scores 8.3, 8.3 vs 7.7 respectively). (Refer to Appendix 1 and 2)

Outdoor and Public Spaces - Top Three Priorities

1. Safe places to walk, such as sidewalks
2. Public spaces (including bathrooms) that are clean and accessible to people of different physical abilities
3. Adequate benches and outdoor seating

Racial differences:

- Black respondents ranked "Well-lit streets" among top 3 (but this was last among White respondents)

Transportation - Top Three Priorities

1. Public transportation outside of Chapel Hill/Carrboro
2. Convenient public transportation stops
3. Plentiful parking

Racial differences:

- Black respondents ranked "Support with transportation for other regular needs, such as errands or the grocery store" in top 3 (but "Plentiful parking" was near the bottom)
- Asian respondents ranked "Support with transportation to medical appointments" in top 3 (but "Plentiful parking" at the bottom)

Housing - Top Three Priorities

1. Support to age in your community (instead of moving into a facility)
2. Affordable housing options
3. Housing repair and maintenance programs and services Adequate benches and outdoor seating

Racial differences:

- Asian respondents ranked “Housing near services or transportation options” in top 3
- White respondents ranked “Physical housing designs that support aging in place” in top 3

Social Participation, Respect, and Inclusion – Top Three Priorities

1. Services for those experiencing social isolation and loneliness
2. Opportunities for social connections among older adults
3. Inter-generational events and programs (involve both younger and older people)

Racial differences:

- Black respondents ranked “Accessibility of events and programs for people living with disabilities” in the top 3 (but was near the bottom among White respondents)
- Asian respondents ranked “Cultural activities that celebrate our diversity” and “Social clubs (book clubs, gardening, crafts, etc.)” in top 3

Employment - Top Three Priorities

1. Fair compensation for employment
2. Jobs that adapt to meet the needs of older people
3. Training opportunities to learn new job skills

Differences:

- Asian respondents ranked “Volunteer experiences that fit my preferences and talents” in top 3

- Asian respondents ranked “Help searching for and applying to jobs” in top 4 (this was ranked last among Black and White respondents)

Community Support and Health Services – Top Three Priorities

1. Affordable health care
2. Quality and affordable in-home, respite, and adult day care services
3. Mental health services

Racial differences:

- Both Black and Asian respondents ranked “Affordable, healthy food” among top 3 (ranked 4th by White residents)

Communications – Top Five Preferred ways to get Community Information

1. Other internet sources (websites)
2. Local TV stations
3. Social media
4. Word of mouth (family, friends, neighbors)
5. Daily/weekly newspaper

Racial differences:

- Black respondents selected “Community newspaper” and “Faith based organizations (churches, synagogues, mosques)” among the top five
- Asian respondents also selected “Faith based organizations (churches, synagogues, mosques)” among the top five

Community Engagement Events

In October 2021 OCDOA hosted 9 community engagement events to share the survey results and to offer a time for any further comments on aging concerns in our community. 8 of these events were held in person at the below locations and one was offered virtually to accommodate those persons that were not comfortable with an

in-person event due to the pandemic. The MAP workgroup leaders were present at the community engagement events and hosted posters about the survey results from their respective domains, as well as a poster highlighting their domain accomplishments from 2017-present. The community engagement events also provided an opportunity to recruit workgroup members. The events had a total of 53 participants at the following locations:

- Robert and Pearl Seymour Center (2 events)
- Jerry M. Passmore Center (2 events)
- Hargraves Community Center
- Efland-Cheeks Community Center
- Cedar Grove Community Center
- Rogers Road Community Center
- Virtual Event

Key Informant Interviews

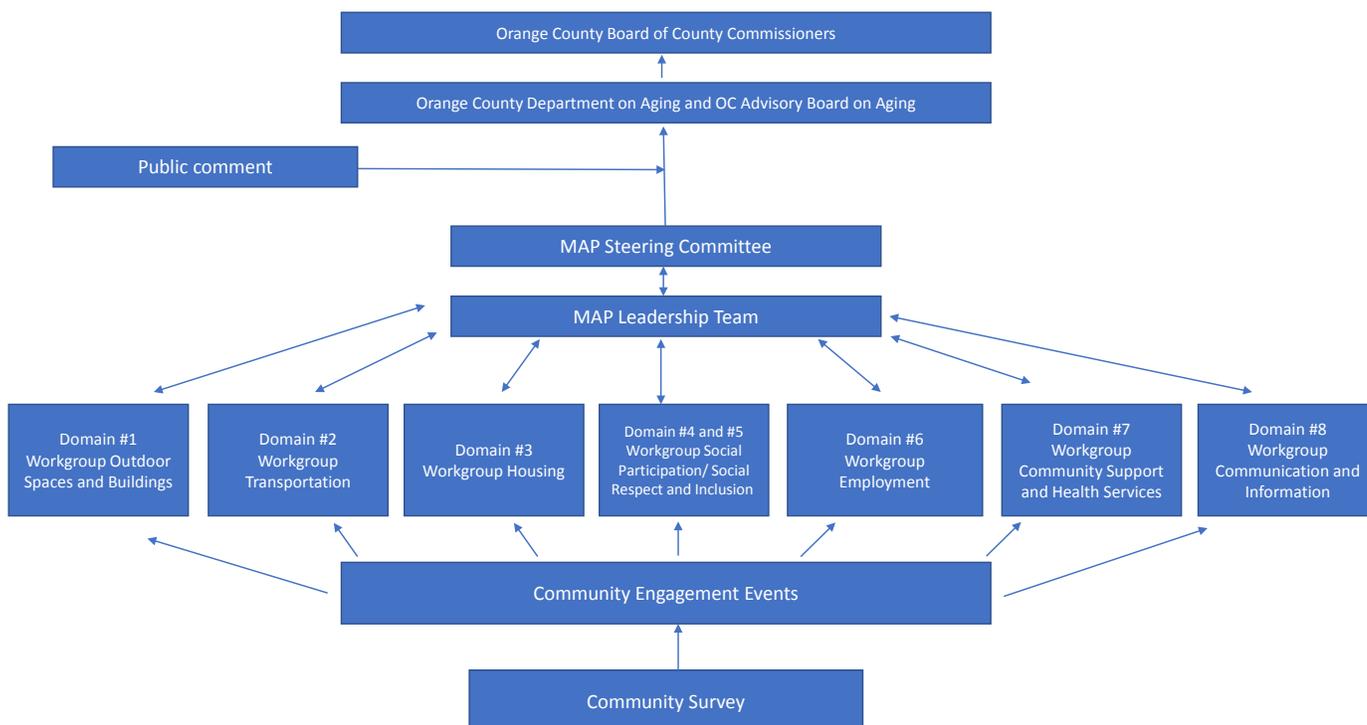
Throughout the fall 2021 and spring 2022, Janice Tyler, Director of the OCDOA conducted 15 key informant interviews with stakeholders across Orange County. These key informant interviews were conducted with stakeholders in county and town government, healthcare, faith-based organizations, and community service providers. The purpose of the key informant interviews was to provide an overview of the work and programming of the OCDOA; identify areas of concern for our aging population and generate ideas for improvements with community partners. In addition to gathering useful information about Orange County's preparedness for an aging population, the key informant interviews were intended to generate buy-in, foster collaboration, understand how the work of the OCDOA intersects with that of other stakeholders, and formulate a comprehensive vision for aging in Orange County over the next five years.



MAP Participant Structure

The structure of this MAP built off of the success of the past four MAPs. For the 2017-22 MAP six workgroups were created representing the age-friendly domains. Those groups were Transportation, Outdoor Space and Buildings, Housing, Social Participations and Inclusion, Civic Participation and Employment, and Community Supports and Health Services. Those workgroups continued to meet quarterly for the past five years to implement the 2017-22 MAP goals, objectives, strategies and indicators. With these workgroups and the addition of a workgroup for Information and Communication this MAP brought together seven workgroups that held a total of 33 meetings between January-March 2022. Six of the workgroups were led by OCDOA staff and one group was led by the UNC Partnerships in Aging. The workgroups were supported administratively with UNC graduate and undergraduate students. The workgroups each had a MAP Racial Equity Team member assigned to attend their meetings. Each workgroup also had an Orange County Advisory Board on Aging member.

MAP Participant Structure



The workgroups ranged in size from 9-42 members. Workgroup members included older adults, county and town staff, non-profit organizations, and healthcare providers.

The workgroups were given workgroup process meeting guidelines and each workgroup met five times, except for the Housing Workgroup that met 3 times. Through the group process the workgroup members took a look at where we have been in our county with aging services; had a training on racial equity, as a lens for the MAP development; reviewed survey data; focused on developing solutions; and finally prioritized their work into what was feasible for a five year plan. The workgroups were tasked with taking the top issues from the community survey data with particular emphasis on racial equity and develop goals, objectives, strategies, and indicators. Workgroups were responsible for researching topic areas, if needed; identifying problems within the topic area in Orange County; and formulating goals, objectives, strategies and indicators to address the issue.

It should be noted the workgroup meetings were offered in a hybrid model with some group members attending in-person meetings while others were virtual. Although this type of environment made it difficult at times to have quality group dialogue, the general consensus from workgroup members was the process worked and this MAP addresses the changing needs of our older adult community and highlights many areas that the pandemic have shown a light on.

One of the key successes of the 2017-22 MAP was the workgroups remaining intact throughout the implementation process. This structure will continue with this MAP. The workgroups will continue to meet on a quarterly basis to facilitate collaboration and to help sustain momentum to ensure the MAP goals are met. The MAP Reporting matrix is updated quarterly by the workgroups with the assistance of the UNC Partnerships in Aging PhD intern. This information is shared on the OCDOA website, as well as with the Orange County Advisory Board Aging.

Cross-Cutting Issues Addressed by All Work Groups

In addition to domain-specific issues, each work group was instructed to address four crosscutting issues in its discussion and recommendations. These crosscutting issues included:

1. Racial Equity and diversity of the older adult population
2. Urban/Rural Differences
3. On-going concerns related to a global pandemic, including social isolation
4. Including older adults in solutions

In the previous MAP communication and information was also a cross cutting issue, but for this MAP a separate workgroup was created and dedicated to this domain. In addition to working on their own goals, objectives, strategies, and indicators they received content from all of the workgroups. Work groups remained conscious throughout the process of the critical importance of ensuring that older adults are able to easily access the information needed in order to utilize resources developed by partners of the MAP.

Furthermore, each work group addressed matters of diversity and recognized economic barriers to the goals they set forth. It was important to consider the possible barriers that older adults experience related to race, ethnic group, and economic status.

Also, many older adults experience a wide range of health conditions that can make participation in community life more difficult. Similar to economic and diversity considerations, geographic equity was an issue for all work groups to consider. Work group members were asked to be cognizant of the varied and geographically separated nature of our county population as it relates to the MAP's vision for all residents to be considered in and to benefit from the MAP.



Finally, all work groups were asked to utilize the wisdom, energy, and political power inherent in the older adult population within Orange County. Implementation strategies should capitalize on these strengths. There is a continual need for the voices of older adults and their leadership in order to accomplish the strategies and objectives set forth by the 2022-27 MAP.

Public Comment

After completing the workgroup meetings the workgroup leaders compiled each work group's goals, objectives and strategies under the eight Age-Friendly Community Domains. The draft of the Goals, Objectives, Strategies and Indicators were shared with the Orange County Advisory Board on Aging and the MAP Steering Committee, the two bodies charged with oversight of the progress of MAP. The MAP Steering Committee met in-person to review the document. This review process generated a draft of the final MAP, which was placed on the OCDOA website and a link was distributed via the OCDOA e-newsletter and by paper copies at the senior centers for the general public to comment.

Demographics

Older Adults in the US and NC

With the most recent data from 2019 the U.S. population age 65 and older is 54.1 million, representing 16% of the population or more than one in every seven Americans. The number of older Americans has increased by 14.4 million (or 36%) since 2009, compared to an increase of 3% for the under-65 population. By 2030, the number is expected to become 1 in 5 and for the first time in history older adults will outnumber children. The older adult population is going to continue to grow as more than 41% of the “baby boomer” generation is now age 65 and older. By 2060 the number of adults in the US age 65+ is expected to double reaching an estimated 98 million.¹

This national growth of the older adult population is true also for North Carolina.

North Carolinians 60+ accounted for 23% of the population in 2020, but are expected to make up 27% of the population by the year 2040. (Footnote NC Aging and Adult Services 2022 Aging Profile) North Carolina ranks 8th nationally in the number of people age 65+. In the next two decades, the 65 and older population will increase from 1.7 to 2.7 million, a projected growth of 52%. The projected growth among the age groups 65-74 (25%), 75-84% and 85+ (116%) indicates that as the baby boomers continue to age, there will be an increased proportion of older adults in the state creating challenges for long-term services and supports.² Knowing this, our communities must answer the need to serve a growing older adult population with relevant services.

North Carolina should expect stark increases in demands for services targeted toward our aging population as well as changes in the types of services that are demanded. Additionally, North Carolina’s entire population can expect to benefit from the contributions of an aging workforce, so long as space is created for those contributions to be made.

Growth and Longevity

Orange County can expect its older adult population to mirror similar growth patterns to those of the state and country in coming years. In 2020, 21% of the population was 60+ and by 2040 it will be 26%. This represents a 47.8% change in just 20 years; whereas, children aged 0-17 years are 17% of the population in 2020 and in 2040 will decline to 15% of the population which represents a 4.5% change.³

From 2010-2018 Orange County grew by 12,325 residents, while its 65+ age group grew by 7,575 residents (primarily from aging as well as some immigration). This means 61.5% of Orange County’s growth was from the population 65+. Among peer counties, Orange County is second only to Chatham County in the share of county growth driven by its 65+ age group (64.5%). The share of growth in this age group is substantially higher than the state (53.7%).⁴

Life expectancy at birth for Orange County residents was 82.1 years in 2018, up from 80.8 years in 2015.³ Life expectancy at birth is higher for women than men, and for Whites when compared to African Americans in Orange County.³

With the continued rise in the 60+ population it reflects the crucial importance of considering Orange County’s older adult community when allocating county and town resources in order to support them, as well as their care partners and families.

Demographic Patterns

Orange County’s older adult population of 65+ is 83% white, 11% African American, 3.3% Asian, and 2.2% Hispanic or Latino.² Since 1990 all racial/ethnic groups, specifically Hispanic and Asian groups have grown faster than others and this can be seen by persons being served by the Orange County Department on Aging. In general

the share of Orange County's population that is white or black has decreased from 1990 to 2018: -11 percentage points and -5 percentage points, respectively. Meanwhile, the share of Hispanic and Asian residents has increased: +8 and +5 percentage points, respectively.⁴

Other key demographics include 13.3% of our older adults are veterans. 26.7% of our older adults are living with a disability. While older adults in Orange County are proportionately less educated than the general county population, education levels for adults in Orange County are consistently higher than averages at the state level. Older adults face less poverty in Orange County compared to the state averages, but we still have

5.2% older adults living below 100% poverty level and 13.3% living in the 100%-199% poverty level. And lastly 25% of our older adults are living alone, which is slightly less than the state average.³

Characteristics and Distribution

The following tables provide some basic demographic characteristics of Orange County's total population as compared to its older adult population. The following data come from the 2020 American Community Survey 5-year Estimates for Orange County⁵ and the North Carolina Division of Aging and Adult Services 2020 County Aging Profile.³

Table 1.1 Orange County Age Projections

AGES	2020		2040		% CHANGE (2020-2040)
	#	%	#	%	
Total	149,013		178,629		19.9%
0-17	25,762	17%	26,932	15%	4.5%
18-44	63,710	43%	71,838	40%	12.8%
45-59	27,827	19%	32,981	19%	18.5%
60+	31,714	21%	46,878	26%	47.8%
65+	22,639	15%	38,006	21%	67.9%
85+	1,968	1%	7,167	4%	264.2%

¹Administration for Community Living: 2020 Profile of Older Americans. May 2021
https://acl.gov/sites/default/files/Profile%20of%20OA/2020ProfileOlderAmericans_RevisedFinal.pdf

²North Carolina Aging and Adult Services, 2020 Aging Profile, March 28, 2022
<https://www.ncdhhs.gov/media/14887/open>

³North Carolina Aging and Adult Services, Orange County Aging Profile, March 28, 2022
<https://www.ncdhhs.gov/media/14888/open>

⁴Jess Stanford: Orange County, NC: How the population has changed. Carolina Demography
<https://www.ncdemography.org/2021/02/05/orange-county-nc-how-the-population-has-changed/>

⁵U.S. Census Bureau. Population 60 years and over in the United States, 2020 American Community Survey 5-year Estimates for Orange County, NC
<https://data.census.gov/cedsci/table?q=orange%20County%20NC&tid=ACST5Y2020.S0102>

Table 1.2 Characteristics of Orange County Residents: Total Population vs. Age 60+

	Orange County Total Population	Orange County adults 60 years and over
Total population	146,354	29,247
SEX AND AGE		
Male	47.60%	44.30%
Female	52.40%	55.70%
Median age (years)	35.1	68.6
RACE AND HISPANIC OR LATINO ORIGIN		
One race	96.40%	99.20%
White	75.20%	81.90%
Black or African American	11.20%	11.70%
American Indian and Alaska Native	0.50%	0.50%
Asian	7.90%	4.10%
Native Hawaiian and Other Pacific Islander	0.00%	0.00%
Some other race	1.60%	1.00%
Two or more races	3.60%	0.80%
Hispanic or Latino origin (of any race)	8.50%	2.90%
White alone, not Hispanic or Latino	69.40%	80.30%
RELATIONSHIP		
Population in households	134,261	28,909
Householder or spouse	59.50%	91.00%
Parent	1.10%	3.60%
Other relatives	30.10%	2.20%
Nonrelatives	9.30%	3.20%
Unmarried partner	2.20%	1.70%
HOUSEHOLDS BY TYPE		
Households	53,222	17,867
Family households	61.80%	58.30%
Married-couple family	50.10%	49.50%
Female householder, no spouse present, family	8.30%	7.00%
Nonfamily households	38.20%	41.70%
Householder living alone	27.80%	37.70%

	Orange County Total Population	Orange County adults 60 years and over
MARITAL STATUS		
Population 15 years and over	123,211	29,247
Now married, except separated	46.10%	62.00%
Widowed	3.60%	14.10%
Divorced	8.10%	16.10%
Separated	1.70%	1.60%
Never married	40.60%	6.20%
EDUCATIONAL ATTAINMENT		
Population 25 years and over	91,282	29,247
Less than high school graduate	7.00%	8.50%
High school graduate, GED, or alternative	12.50%	15.60%
Some college or associate's degree	19.60%	19.60%
Bachelor's degree or higher	60.80%	56.30%
RESPONSIBILITY FOR GRANDCHILDREN UNDER 18 YEARS		
Population 30 years and over	81,316	29,247
Living with grandchild(ren)	2.00%	2.50%
Responsible for grandchild(ren)	0.60%	0.50%
VETERAN STATUS		
Civilian population 18 years and over	117,821	29,247
Civilian veteran	4.70%	11.20%
DISABILITY STATUS		
Civilian noninstitutionalized population	145,713	29,016
With any disability	8.40%	22.90%
No disability	91.60%	77.10%
LANGUAGE SPOKEN AT HOME AND ABILITY TO SPEAK ENGLISH		
Population 5 years and over	139,833	29,247
English only	84.00%	91.40%
Language other than English	16.00%	8.60%
Speak English less than "very well"	4.80%	3.80%

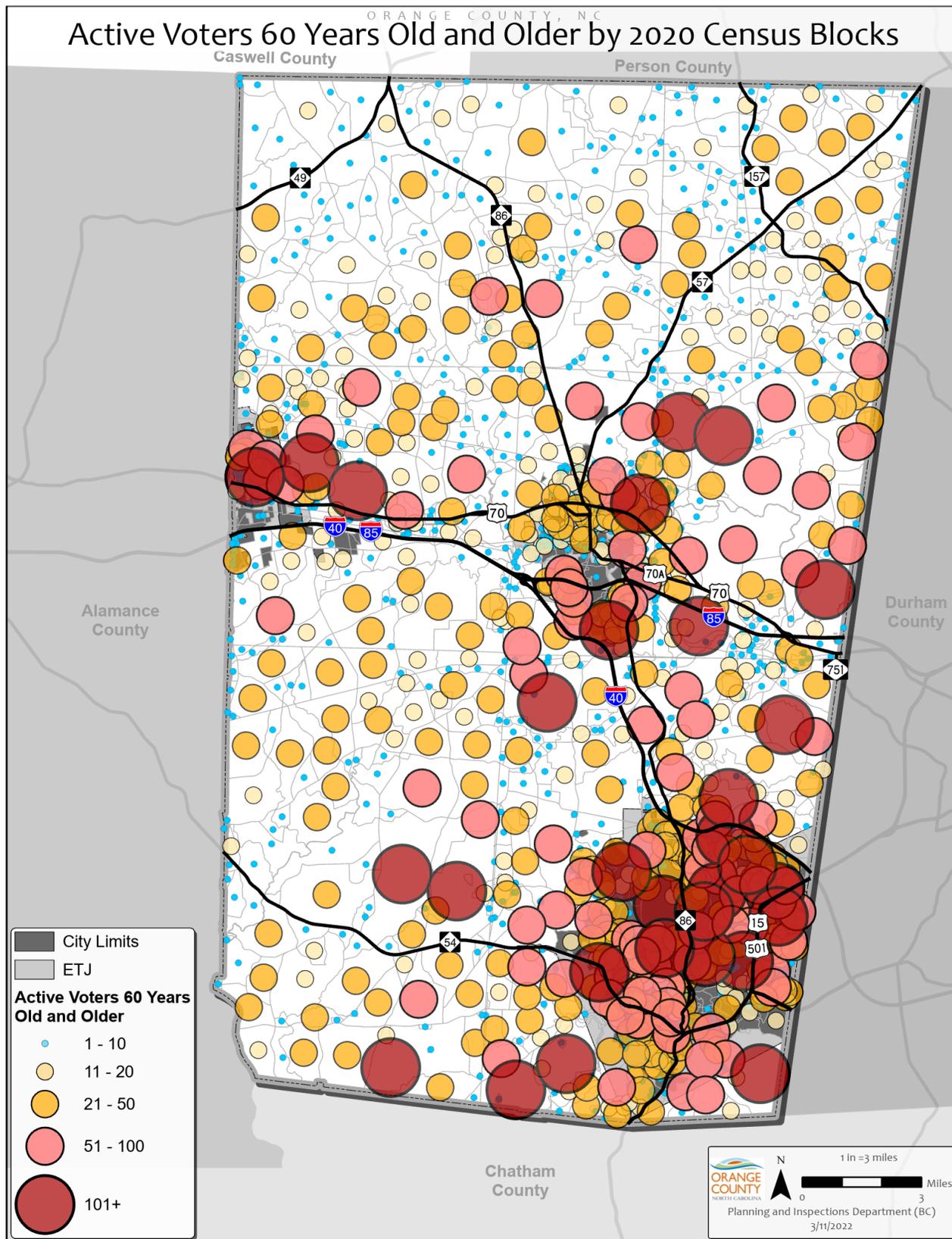
	Orange County Total Population	Orange County adults 60 years and over
EMPLOYMENT STATUS		
Population 16 years and over	121,514	29,247
In labor force	62.30%	33.50%
Civilian labor force	62.30%	33.50%
Employed	59.80%	32.60%
Unemployed	2.50%	0.90%
Percent of civilian labor force	4.00%	2.70%
Armed forces	0.00%	0.00%
Not in labor force	37.70%	66.50%
POVERTY STATUS IN THE PAST 12 MONTHS		
Population for whom poverty status is determined	134,474	29,016
Below 100 percent of the poverty level	12.40%	5.70%
100 to 149 percent of the poverty level	6.20%	6.50%
At or above 150 percent of the poverty level	81.40%	87.80%
Occupied housing units	53,222	17,867
HOUSING TENURE		
Owner-occupied housing units	63.80%	80.70%
Renter-occupied housing units	36.20%	19.30%
Average household size of owner-occupied unit	2.66	2
Average household size of renter-occupied unit	2.28	1.58
Owner-occupied housing units	33,950	14,411

	Orange County Total Population	Orange County adults 60 years and over
SELECTED MONTHLY OWNER COSTS AS A PERCENTAGE OF HOUSEHOLD INCOME IN THE PAST 12 MONTHS		
Less than 30 percent	81.30%	80.70%
30 percent or more	18.70%	19.30%
OWNER CHARACTERISTICS		
Median value (dollars)	331,800	330,400
Median selected monthly owner costs with a mortgage (dollars)	1,902	1,747
Median selected monthly owner costs without a mortgage (dollars)	618	614
Renter-occupied housing units	19,272	3,456
GROSS RENT AS A PERCENTAGE OF HOUSEHOLD INCOME IN THE PAST 12 MONTHS		
Less than 30 percent	52.30%	55.60%
30 percent or more	47.70%	44.40%
GROSS RENT		
Median gross rent (dollars)	1,136	968

*The data is from United States Census Bureau American Community Survey
S0102 POPULATION 60 YEARS AND OVER IN THE UNITED STATES
2020: ACS 5-Year Estimates Subject Tables

<https://data.census.gov/cedsci/table?q=orange%20County%20NC&tid=ACSST5Y2020.S0102>

This map shows the distribution of older adults age 60+ throughout Orange County, based on 2020 voter data in 2020 US Census blocks. The larger the red dot, the more older adults age 60+ live in that area.



Department Aging\Voting Population 60 and Older(Voting Population 60 and Older.aprx)\Active Voters 60 Years Old and Older by 2020 Census Blocks

Health

Knowing that adults are living longer, Orange County must take preventive measures to support residents' health over time. Recognizing leading causes of death will be critical to this task.

The top 5 leading causes of death for older adults age 65+ in Orange County are:

1. Cancer
2. Diseases of the heart
3. COVID-19
4. Cerebrovascular Diseases
5. Alzheimer's Disease

This list displays a ranking change since the last MAP. Deaths related to COVID-19 were third both in Orange County and in NC. These county rankings are similar to that of the state, but the leading cause of death for older adults in all of North Carolina is heart disease rather than cancer.

These issues should all be considered high priority in the discussion of how to best serve our community's older adult population. When considering diseases like Alzheimer's disease, it is also important to consider the needs of caregivers. Through serving their needs, we also serve the needs of the aging community.



Summary

The description of Orange County's older adult population provided here offers context to understand our proposed goals, objectives, and strategies. Additionally, these data influenced the work groups and guided discussions in a variety of ways, both directly and indirectly. As the OCDOA works over the next five years to implement the following recommendations, we will continue to consider the intersecting identities of the older adults that we serve.

Evaluation of 2017-22 MAP

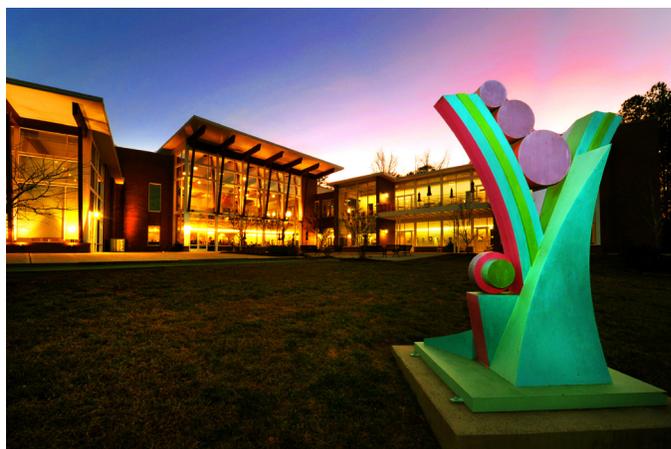
With the development of four Master Aging Plans and many years of community aging planning there was recognition and desire by the MAP Leadership Team and the Orange County Advisory Board on Aging to complete a formal evaluation of the 2017-22 MAP. With expertise in aging, as well as in program evaluation, the OCDOA engaged the UNC Partnerships in Aging Program to lead the evaluation of the 2017-2022 MAP. The goal of the three-part evaluation was to determine what worked well and what could be improved, with an aim to develop recommendations for the next five-year MAP.

First, the Evaluation Team examined the quarterly tracking matrix documents to determine progress on the MAP indicators. At the end of year 4, workgroups representing all 8 domains had met 72% of indicators and made notable progress on another 19%. No progress was made on 4% of the indicators, and the remaining 5% were deemed not feasible or no longer relevant.

Second, the Evaluation Team conducted interviews with the workgroup leaders to better understand the implementation processes. Workgroup leaders found great pride in the work and their accomplishments, especially around community collaboration. However, sustaining engagement with workgroup members and managing the scope of the work was challenging.

Third, the Evaluation Team conducted Ripple Effects Mapping to illustrate, and learn from, the positive ways MAP impacts the community. Stakeholder stories demonstrated positive ripple effects in eleven categories, including housing affordability, home repair efficiencies, food assistance, employment opportunities, transportation access, communication effectiveness, and expanded social participation.

Stakeholder investments of time and resources resulted in enhanced livability and equity of



service provision across rural and urban areas of the county. The MAP facilitated individual and organizational learning, collaboration, accountability, and adaptability.

Finally, using these findings, the Evaluation Team developed a list of key takeaways and recommendations for the next 5-year MAP. First, continue building on the many strengths that made this MAP a success. Second, refine and simplify the MAP and matrix. Third, enhance workgroup structure and process across domains. Forth, prioritize strategic action on racial equity.

A complete summary of results will be published in an Evaluation Report at the end of year 5 (June 30, 2022) and will be posted to the OCDOA website.

Domain Goals, Objectives, Strategies, And Indicators

DOMAIN 1: Outdoor Spaces and Buildings

The accessibility of outdoor spaces and public buildings affects mobility, independence, and quality of life for people of all ages, especially older adults. An age-friendly community should have:

- Public gathering spaces that are pleasant, clean, and safe, with low noise levels and appropriate lighting;
- Usable green spaces and walkways, adequate outdoor seating for people who may need to sit and rest, and public restrooms;
- Sidewalks and roads that are well-maintained and safe for pedestrians, drivers, and cyclists;



- Traffic rules and regulations that consider pedestrians;
- Some public spaces close to services; and
- Accessible buildings.

Goal 1: Optimize the usability of outdoor spaces and buildings for older adults.

OBJECTIVE 1.1	Increase engagement of older adults, emphasizing racially diverse communities, in the planning and utilization of outdoor spaces and buildings in Orange County (OC).
STRATEGY 1.1.1	Encourage advocacy efforts by including older adults relative to the planning and use of public outdoor spaces and buildings.

INDICATORS		RESPONSIBLE AGENCIES
1.1.1a	At least one dedicated space for an older adult age 55+ (or representative of older adults) is on every county and town Advisory Board that has input on outdoor spaces and buildings.	OCDOA, OC Department of Environment, Agriculture, Parks, and Recreation (DEAPR), Board of County Commissioners (BOCC), Town of Chapel Hill (CH), Town of Carrboro (CARR), Town of Hillsborough (HILLS), Town of Mebane
1.1.1b	Other non-municipal and non-profit trail owners/groups are invited to join the MAP Outdoor Spaces workgroup.	OCDOA
1.1.1c	Older adults are educated on how to access information about participating in local government planning and are encouraged to contribute to meetings/hearings about outdoor spaces and buildings.	OCDOA, OC DEAPR, Town of CH, Town of CARR, Town of HILLS, Town of Mebane, OC Library
1.1.1d	Interactive strategies are developed to solicit input from older adults, with emphasis on racially diverse community members, regarding parks, outdoor spaces, and community development needs.	OCDOA, Town of CH, Town of CARR, Town of HILLS, Town of Mebane,

Goal 1: Optimize the usability of outdoor spaces and buildings for older adults, continued

OBJECTIVE 1.2	Improve equitable access, availability, convenience, and use of outdoor spaces and buildings by everyone.
----------------------	---

STRATEGY 1.2.1	Increase accessibility, diversity, and safety to encourage inclusiveness in public outdoor spaces and buildings by older adults of all abilities.
-----------------------	---

INDICATORS		RESPONSIBLE AGENCIES
1.2.1a	Older adults' use of outdoor spaces is encouraged through multi-cultural special events and educational programs organized by and/or for older adults.	OCDOA, OC DEAPR, CH Parks & Recreation, CARR Parks & Recreation, nonprofit associations (e.g., Eno River Association, Triangle Land Conservancy)
1.2.1b	A different park is highlighted quarterly, on the OCDOA website and in the Endless Possibilities Activity Guide, with the encouragement of participation by everyone.	OCDOA, OC DEAPR, Town of CH, Town of CARR, Town of HILLS
1.2.1c	Community members are assisted by Senior Center staff in using interactive parks, greenways, and trails locator maps using short video tutorials.	OCDOA
1.2.1d	Trail intersections in need of signs/trail markers are identified by older adults and community members, and identified locations are shared with Responsible Agencies and other non-municipal and non-profit trail owners.	OCDOA, OC DEAPR, Town of CH, Town of CARR, Town of HILLS, Town of Mebane
1.2.1e	Community members are educated on how to advocate and fund additional equipment (e.g., benches, bathrooms) in public spaces.	OCDOA, OC DEAPR, Town of CH, Town of CARR, Town of HILLS, Town of Mebane
1.2.1f	The inclusion of universal design principles is promoted as standards in the development review processes of each jurisdiction.	OCDOA, Town of CH, Town of CARR, Town of HILLS, Town of Mebane

STRATEGY 1.2.2	Increase the availability of small-scale outdoor areas that promote wellness and community engagement with an emphasis on racially diverse communities and gathering spaces at the OC Senior Centers.
-----------------------	---

INDICATORS		RESPONSIBLE AGENCIES
1.2.2a	Outdoor areas (e.g., activity stations, stationary games, adult playgrounds) are added to the Senior Centers.	OCDOA, Town of CH, Town of HILLS
1.2.2b	Outdoor areas at the Senior Centers are made more comfortable for increased usability in different seasons (e.g., add outdoor heaters, shaded spaces, fans, misting fans).	OCDOA
1.2.2c	At least one bus stop in each town is converted into a wellness stop.	OCDOA, Town of CH, Town of CARR, Town of HILLS
1.2.2d	Volunteer opportunities are inclusive and inviting to all adults age 55+ who enjoy working in community gardens (e.g., vegetable gardens, flower gardens, pollinator gardens).	OCDOA, Town of HILLS
1.2.2e	Existing outdoor spaces within OC are identified and promoted that can be used as quiet meditation spaces for caregivers.	OCDOA, Town of CH, Town of CARR, Town of HILLS, Town of Mebane

** There were responses from the survey with significantly high numbers of responses regarding items that needed improvements but were not included in the next MAP plan. These items for Outdoor Spaces and Buildings were: 1) Safe places to walk, such as sidewalks and 2) well-lit streets. While these items are important to the community and after careful review by the MAP Outdoor Spaces and Buildings Domain planning workgroup, it was determined that the requirements to make such improvements are beyond the scope of work of the MAP Outdoor Spaces and Buildings workgroup. **

DOMAIN 2: Transportation

Transportation is important in communities because it links all residents to services, programming, employment, and engagement opportunities. Communities should have transportation options that allow individuals to get from place to place easily and affordably. An age-friendly community will have:

- Affordable rates for public and private transportation options;
- Frequent and reliable service;
- Service to high priority destinations (e.g., hospitals, parks, shopping);
- Accessible vehicles;
- Specialized services for people with disabilities;
- Priority seating for older adults;
- Courteous transit workers and competent drivers;
- Safe and comfortable vehicles;
- Convenient stops and stations;
- Easy to understand information about public transportation;
- Volunteer drivers;
- Well-maintained roads and regulated traffic; and
- Plentiful parking.



Goal 2: Increase access to and awareness of affordable, safe, and equitable mobility options for older adults in all parts of Orange County.

OBJECTIVE 2.1	Increase access to transportation information and travel training.
----------------------	--

STRATEGY 2.1.1	Educate older adults on how to access transit information.
-----------------------	--

INDICATORS		RESPONSIBLE AGENCIES
2.1.1a	Orange County Transportation Guide for Older Adults is updated every 2 years.	OCDOA, with support from Orange County Public Transit (OCPT), Chapel Hill Transit (CHT), GoTriangle
2.1.1b	Easy to read user guides are published and regularly updated and made available in formats that are accessible to community members with low vision, low literacy, and Spanish, Mandarin, Karen, Burmese, and other emerging priority languages as feasible.	OCDOA, with support from OCPT, CHT, GoTriangle
2.1.1c	Distribution locations that are accessible to racially diverse communities are identified and regularly replenished with printed schedules and other transportation information.	OCDOA, with support from OCPT, CHT, GoTriangle, OC Public Library, CH Public Library
2.1.1d	Regularly scheduled classes on subjects such as Bus Riding 101, bus safety, Uber/Lyft, mobile ticketing, and transit apps are held at Senior Centers, libraries and community centers, apartment complexes with a large number of older adults, faith-based communities, etc. with supportive services (e.g., an interpreter) to ensure access and participation for people from diverse backgrounds and with differing abilities.	OCDOA, with support from OCPT, CHT, GoTriangle, OC Public Library, CH Public Library
2.1.1e	The Department on Aging's Transportation Helpline is able to provide multilingual information to callers.	OCDOA

Goal 2: Increase access to and awareness of affordable, safe, and equitable mobility options for older adults in all parts of Orange County, continued

STRATEGY 2.1.2	Improve door-to-door and fixed-route services to increase the comfort and confidence of older adult riders.
-----------------------	---

INDICATORS		RESPONSIBLE AGENCIES
2.1.2a	Guided bus trips to popular destinations that are accessible by public transit are offered regularly by Senior Center.	CPT, CHT, OCDOA
2.1.2b	Strategies for matching confident transit users with potential riders and less experienced users are identified and promoted.	OCPT, CHT, OCDOA
2.1.2c	Universal symbols are used on all public buses, signs, and literature in Orange County to address language barriers and low literacy.	OCPT, CHT, GoTriangle, OCDOA
2.1.2d	Riders of door-to-door services are given real-time information about bus arrival times and new technology for the call back response system is employed.	OCPT, CHT, GoTriangle, OCDOA
2.1.2e	The Department on Aging's Transportation Helpline is able to provide multilingual information to callers.	OCPT, CHT, GoTriangle, OCDOA

OBJECTIVE 2.2	Expand availability and improve transportation options for older adults.
----------------------	--

STRATEGY 2.2.1	Pursue funding and planning solutions to increase transit service hours, frequency, and equitable access to more destinations.
-----------------------	--

INDICATORS		RESPONSIBLE AGENCIES
2.2.1a	Fare-free transportation to Senior Centers is made available to older adults throughout the county.	OCDOA, OCPT, CHT, GoTriangle
2.2.1b	An analysis of fare policies is completed to understand the goals of fare collection.	OCDOA, OCPT, CHT, GoTriangle
2.2.1c	Surveys, public meetings, and other opportunities for public comment on transportation projects are promoted to the senior community to increase resident engagement.	OCDOA, OCPT, CHT, GoTriangle
2.2.1d	Results of transportation provider needs assessments, service changes, and major updates to services are published regularly in Senior Center publications.	OCDOA, OCPT, CHT, GoTriangle
2.2.1e	Overall service hours and destinations are increased by transportation providers.	OCDOA, OCPT, CHT, GoTriangle

STRATEGY 2.2.2

Raise awareness of issues related to aging and transportation throughout Orange County.

INDICATORS		RESPONSIBLE AGENCIES
2.2.2a	Driver education seminars are offered regularly to encourage conversations, decrease stigma, and raise awareness of resources that are in place to help older adults safely transition from driving alone to alternative modes of transportation.	OCDOA, CHT, OCPT, GoTriangle, OC Public Library, CH Public Library
2.2.2b	Strategies for improving access to areas with limited parking are identified and promoted to older adults and community leaders (e.g., reduced parking rates for seniors, event-specific parking guides, designated parking spaces for seniors, promotion of public transportation options, increased curb access, the number of accessible parking spaces).	OCDOA, CHT, OCPT, GoTriangle, Chapel Hill Downtown Partnership
2.2.2c	At least one summary of available services, known deficiencies, and developing programs are shared with key stakeholders, including government leaders and organizations that serve and represent communities of color.	OCDOA, CHT, OCPT, GoTriangle
2.2.2d	Increase membership of the transportation workgroup, making sure that users from racially and economically diverse backgrounds are represented.	OCDOA, CHT, OCPT, GoTriangle

STRATEGY 2.2.3

Increase the capacity of the Volunteer Driver Program (VDP) to bridge gaps in existing transportation services.

INDICATORS		RESPONSIBLE AGENCIES
2.2.3a	90% of ride requests are matched with a driver.	OCDOA
2.2.3b	The number of volunteer drivers is increased across all county zip codes.	OCDOA
2.2.3c	10 new riders are added to the program annually.	OCDOA
2.2.3d	Expanded range of services is made available, including same-day service, grocery delivery, and ride coordination for special events and programs.	OCDOA
2.2.3e	One annual campaign is held to increase participation and awareness of the program.	OCDOA
2.2.3f	Demographic data of riders and drivers are collected and reviewed to identify and address inequities in service.	OCDOA

OBJECTIVE 2.3

Improve collaboration among transportation and human service providers to overcome barriers to mobility.

STRATEGY 2.3.1

Reestablish a medical transportation workgroup of representatives from transit, health, and aging services to identify and improve coordination of medical transportation and other issues.

INDICATORS		RESPONSIBLE AGENCIES
2.3.1a	Workgroup meetings are held 4 times per year.	OCDOA, with support from CHT, OCPT, UNC Health Care, Piedmont Health, Duke Health, and Orange County Health Department (OCHD)
2.3.1b	Information regarding non-emergency medical transportation offered through insurance plans is made available.	OCDOA, with support from CHT, OCPT, UNC Health Care, Piedmont Health, Duke Health, and OCHD

OBJECTIVE 2.3	Improve collaboration among transportation and human service providers to overcome barriers to mobility.
----------------------	--

STRATEGY 2.3.1	Reestablish a medical transportation workgroup of representatives from transit, health, and aging services to identify and improve coordination of medical transportation and other issues.
-----------------------	---

INDICATORS		RESPONSIBLE AGENCIES
2.3.1a	Workgroup meetings are held 4 times per year.	OCDOA, with support from CHT, OCPT, UNC Health Care, Piedmont Health, Duke Health, and Orange County Health Department (OCHD)
2.3.1b	Information regarding non-emergency medical transportation offered through insurance plans is made available.	OCDOA, with support from CHT, OCPT, UNC Health Care, Piedmont Health, Duke Health, and OCHD

STRATEGY 2.3.2	Advocate for streamlined door-to-door transportation across county lines and between Orange County and Chapel Hill/Carrboro.
-----------------------	--

INDICATORS		RESPONSIBLE AGENCIES
2.3.2a	Options for simplifying the process for a two-part ride for cross-county demand-response trips are explored.	OCDOA, OCPT, CHT, GoTriangle
2.3.2b	Department on Aging's Mobility Manager meets regularly with transportation providers, attends public meetings, and seeks out opportunities to engage with planners, providers, and users of public transportation.	OCDOA, OCPT, CHT, GoTriangle

DOMAIN 3: Housing

Housing is an important part of safe and comfortable aging in communities. Housing in age-friendly communities should:

- Be affordable;
- Be close to services, or have transportation options;
- Have accessible design or offer modifications and maintenance;
- Provide a wide range of living options;
- Be integrated into the community at large, especially long-term care facilities; and
- Be safe and comfortable.



Goal 3: Improve choice, quality, affordability, and stability of housing for older adults.

OBJECTIVE 3.1

Expand the development of a wide array of housing models that advance racial equity, livable design, and social connections for older adults.

STRATEGY 3.1.1

Educate the community, governmental agencies, developers, and lenders about new models of senior housing to promote variety in the housing stock for older adults.

INDICATORS		RESPONSIBLE AGENCIES
3.1.1a	The Senior Housing Guide is updated every two years.	OCDOA, UNC Partnerships in Aging Program
3.1.1b	The Aging in Community speaker series is revitalized and 2-4 learning events per year are held. Example topics - Accessory Dwelling Units (ADU), Subdivision of larger homes to include older adult apartments, Intergenerational housing, Housing for Caregivers, Co-op housing, and CCRC-like options that are affordable such as Manley Estates, Adelaide Walters, Elderspirit, and Warm Hearth.	OCDOA, UNC Partnerships in Aging Program

STRATEGY 3.1.2	Educate and incentivize the community, governmental agencies, developers, and lenders to develop housing with livable (universal) design elements.
-----------------------	--

INDICATORS		RESPONSIBLE AGENCIES
3.1.2a	Educational events, websites, and brochures are developed, promoted, and disseminated esp. to organizations and individuals from diverse racial communities to advance knowledge of livable design.	OCDOA, Chapel Hill Department of Affordable Housing and Community Connections, Town of Carrboro (CARR), Town of Hillsborough (HILLS), OC Planning Department, UNC Division of Occupational Science and Occupational Therapy (OS/OT)
3.1.2b	Local government-sponsored housing being rehabilitated is encouraged to add livable design elements.	Chapel Hill Department of Affordable Housing and Community Connections, Town of CARR, Town of HILLS, OC Planning Department, UNC Division of OS/OT
3.1.2c	New senior housing development applications under review by the local government staff are reviewed by OCDOA staff for inclusion of livable design elements.	OCDOA, Chapel Hill Department of Affordable Housing and Community Connections, Town of CARR, Town of HILLS, OC Planning Department, UNC Division of OS/OT
3.1.2d	Write a policy statement to be shared with and potentially adopted by elected officials indicating their desire to see livable design integrated into new developments.	RL Mace Universal Design, Chapel Hill Department of Affordable Housing and Community Connections, Town of CARR, Town of HILLS, OC Planning Department, UNC Division of OS/OT

OBJECTIVE 3.2	Increase the number and types of affordable housing options, for rent or ownership, suitable for older adults.
----------------------	--

STRATEGY 3.2.1	Collect senior housing data disaggregated by race to more fully understand and act on housing inequities.
-----------------------	---

INDICATORS		RESPONSIBLE AGENCIES
3.2.1a	Data identifying race-based, socioeconomic status, and income-based housing demographics in Orange County are collected.	Triangle J Council of Governments (TJCOG), Chapel Hill Department of Affordable Housing and Community Connections, Town of CARR, Town of HILLS, OC Planning Department, OC Department of Housing and Community Development
3.2.1b	Gaps and new information about housing inequities are disseminated in report form and discussed broadly in the community and with key stakeholders (e.g., the Affordable Housing Coalition, Meeting of the Minds, Northside, Rogers Road, Latinx communities, Refugee Community Partnership, El Centro).	TJCOG, Chapel Hill Department of Affordable Housing and Community Connections, Town of CARR, Town of HILLS, OC Planning Department, OC Department of Housing and Community Development
3.2.1c	A chart with data from Orange County and the Towns about the percent of affordable housing stock that is available to those earning 30%, 60%, 80%, 100%, and 120% AMI is produced and disseminated, especially to organizations and individuals from racially diverse communities. Include how many households are in each AMI group.	TJCOG, Chapel Hill Department of Affordable Housing and Community Connections, Town of CARR, Town of HILLS, OC Planning Department, OC Department of Housing and Community Development

STRATEGY 3.2.2	Reduce barriers to group and individual efforts to obtain affordable housing.
-----------------------	---

INDICATORS		RESPONSIBLE AGENCIES
3.2.2a	Older adults' interests are represented through membership in Orange County's Affordable Housing Coalition.	OCDOA, UNC Partnerships in Aging Program
3.2.2b	Review for approval of affordable housing development projects is expedited.	Chapel Hill Department of Affordable Housing and Community Connections, Town of CARR, Town of HILLS, OC Planning Department, OC Department of Housing and Community Development
3.2.2c	A resource guide is disseminated, esp. to organizations and individuals from racially diverse communities, to understand the enforcement of Fair Housing laws and ways to prevent discrimination in affordable housing development and preservation.	OC Department of Human Rights and Relations, Chapel Hill Department of Affordable Housing and Community Connections, Town of CARR, Town of HILLS

STRATEGY 3.2.3	Expand the array of affordable senior housing designs and models.
-----------------------	---

INDICATORS		RESPONSIBLE AGENCIES
3.2.3a	Policies and practices that support the build-out and financing of Accessory Dwelling Units are promoted.	PeeWee Homes, Chapel Hill Department of Affordable Housing and Community Connections, Town of CARR, Town of HILLS, OC Planning Department
3.2.3b	A pathway to connect seniors seeking shared housing is implemented.	OCDOA, Community Empowerment Fund, Empowerment, Inc.

OBJECTIVE 3.3	Improve the preservation and quality of homes for older adults through repair and modifications.
----------------------	--

STRATEGY 3.3.1	Collect and analyze data to potentially uncover and then address race-based inequities in-home repair and modification services provided by Orange County Home Preservation Coalition Partners.
-----------------------	---

INDICATORS		RESPONSIBLE AGENCIES
3.3.1a	The Orange County Home Preservation Coalition (OCHPC) effectively collects race-based data for homeowners and tenants requesting services from and served by the coalition.	OCHPC, TJCOG, UNC City and Regional Planning Department, UNC Division of OS/OT
3.3.1b	Race-based OCHPC data, potentially in correlation with tax assessment data, poverty level, or other factors are regularly evaluated in correlation with home preservation processes and provision.	OCHPC, TJCOG, UNC City and Regional Planning Department, UNC Division of OS/OT
3.3.1c	The proportion of families who request services, based on race, from the OCHPC matches the proportion of services ultimately provided by the OCHPC, based on race.	OCHPC, TJCOG, UNC Division of OS/OT

STRATEGY 3.3.2	Support older adult homeowners and tenants in navigating home repair and modifications systems and services of OCHPC Partners.
-----------------------	--

INDICATORS		RESPONSIBLE AGENCIES
3.3.2a	The OCHPC is sustained with ongoing, dedicated sources of financial support.	OCHPC Partners, Hope Renovations, Habitat for Humanity of Orange County, TJCOG, Chapel Hill Department of Affordable Housing and Community Connections, Town of CARR, Town of HILLS, and OC Planning Department, UNC Division of OS/OT
3.3.2b	Home Repair Navigators, paid positions situated within OCHPC partners, who assist homeowners in walking through home repair service processes, are established as supports.	OCHPC Partners, Hope Renovations, Habitat for Humanity of Orange County, TJCOG, Chapel Hill Department of Affordable Housing and Community Connections, Town of CARR, Town of HILLS, OC Planning Department, UNC Division of OS/OT
3.3.2c	Education resources and databases that are already available (e.g., the Minority and Women-Owned Business Enterprise State Database) are highlighted and distributed to support older adults in connecting with contractors.	OCHPC Partners, Hope Renovations, Habitat for Humanity of Orange County, TJCOG, Chapel Hill Department of Affordable Housing and Community Connections, Town of CARR, Town of HILLS, OC Planning Department, UNC Division of OS/OT
3.3.2d	Education workshops catering to older adults continue to be offered around minor to major home repairs. Notification of workshops is disseminated to organizations and individuals from racially diverse communities.	OCHPC Partners, Hope Renovations, Habitat for Humanity of Orange County, TJCOG, Chapel Hill Department of Affordable Housing and Community Connections, Town of CARR, Town of HILLS, OC Planning Department, UNC Division of OS/OT

STRATEGY 3.3.3	Advocate to local governments and funders for policies and programs that reduce barriers and increase the provision of home repair and modification services for older adults.
-----------------------	--

INDICATORS		RESPONSIBLE AGENCIES
3.3.3a	Sustainable funding is allocated to support minor home repair programs that specifically target small to medium size projects (e.g., OCDOA Handy Helpers), including administrative support and materials for repairs.	OCHPC partners, OCDOA
3.3.3b	Workforce development initiatives, partnerships, and incentives are developed and sustained that increase the number of contractors providing small to medium size home repairs to older adults.	OCHPC partners, TJCOG
3.3.3c	Land-banking initiatives are continued, with additional provisions and policies that facilitate long-term residents to age in their communities, particularly for individuals from diverse racial communities and those who cannot afford and are not eligible for major necessary home repairs.	OCHPC partners, Marian Cheek Jackson Center, TJCOG
3.3.3d	A “Last Resort” fund is explored and potentially developed in partnership with local funders to offer more flexible funding to homes that are complicated or difficult and do not fall easily within the eligibility matrix.	OCHPC partners, TJCOG
3.3.3e	Equity-based exemptions or modifications for “affordability” clauses in lien-based home repair programs are explored, considered, and potentially implemented as policy.	OCHPC partners, TJCOG

DOMAIN 4: Social Participation

Social participation refers to the engagement of older people in recreation, socialization, and cultural, educational, and spiritual activities. It is connected to lifelong health and wellbeing. Participating in activities allows older adults to find new skills and continue hobbies, build respect within the community, and establish supportive relationships. Some important aspects of social participation are:

- Accessibility, affordability, and range of events and programs;
- Type and location of facilities and community integration;



- Promotion and awareness of programs; and
- Reaching out to those who may be isolated.

Goal 4: Promote diverse and accessible opportunities for participation and engagement of older adults age 55+.

OBJECTIVE 4.1	Expand opportunities for educational, intergenerational, and cultural programming among older adults.
----------------------	---

STRATEGY 4.1.1	Ensure that programming is accessible, sensitive, and inclusive to people based on a broad variety of needs and abilities.
-----------------------	--

INDICATORS		RESPONSIBLE AGENCIES
4.1.1a	Senior Centers’ programming is intentionally offered with diversity, accessibility, and inclusiveness, including but not limited to cultural awareness, printed and verbal information in Spanish, Mandarin, Karen, Burmese, and other emerging priority languages as applicable, transportation, and programs offered both in-person and virtually as feasible.	OCDOA
4.1.1b	Develop neurodivergent programming (e.g., people with learning differences) with assistance from partner organizations.	OCDOA, ARC of OC, Residential Services, Inc. (RSI), OC Library, University of North Carolina TEACCH Autism Program

STRATEGY 4.1.2	Expand the availability of inclusive, social, and educational programming to meet the anticipated growth of the older adult population throughout the community.
-----------------------	--

INDICATORS		RESPONSIBLE AGENCIES
4.1.2a	Additional programming for older adults is made available within the Senior Centers and in other settings; at least one “pop-up” event per quarter is offered at a community location other than a Senior Center.	OCDOA, OC Library
4.1.2b	Senior centers add at least one additional program assistant, resources, and materials to handle increased programming as indicated by increased participation numbers and the number of programs offered.	OCDOA

STRATEGY 4.1.3	Create more opportunities for intergenerational programming with an emphasis on racially and culturally diverse communities.
-----------------------	--

INDICATORS		RESPONSIBLE AGENCIES
4.1.3a	One intergenerational program per quarter is created and evaluated, which encourages older adults and younger people to work with each other.	OCDOA, OC Sheriff, Other local Law Enforcement Orgs, Faith-based orgs, Hannah Ruth Foundation, Local Universities, Seymour Tech, Durham Tech, Chapel Hill & Carrboro (CHCA)/OC Schools
4.1.3b	Partnerships are created with other agencies for intergenerational volunteer opportunities in which both older adults and younger volunteers are giving time and effort to a cause.	OCDOA, OC Sheriff's Office, Chapel Hill Police Department (CHPD), Carrboro Police Department (CPD), Hillsborough Police Department (HPD), Faith-based organizations, Hannah Ruth Foundation, Duke, UNC, North Carolina Central University, Seymour Tech, Durham Tech
4.1.3c	At least one program is offered annually to address the multigenerational caregivers and services they can use to benefit themselves and those they care for.	OCDOA, CHCA/OC Schools

STRATEGY 4.1.4	The racial and ethnic diversity of attendees is increased.
-----------------------	--

INDICATORS		RESPONSIBLE AGENCIES
4.1.4a	Attendance based on racial and ethnic information of participants is tracked by the Senior Centers' registration system and checked quarterly quarter.	OCDOA

DOMAIN 5: Social Respect and Inclusion

Respect and social inclusion deal with the attitudes, behaviors, and messages of other people and the community as a whole towards older people. An age-friendly community adheres to the following characteristics:

- Asking for feedback from older adults regarding services;
- A positive depiction and public education around aging and older adults;
- Inclusion in the community at large; and
- Access to services and programming regardless of socioeconomic status.



Goal 5: Uphold all older adults ages 55+ as valuable members and provide equitable resources for the community.

OBJECTIVE 5.1	Ensure a welcoming, inclusive, and livable community.
----------------------	---

STRATEGY 5.1.1	Ensure that all programs and services provided through OCDOA are based on cultural humility and inclusivity.
-----------------------	--

INDICATORS		RESPONSIBLE AGENCIES
5.1.1a	Sensitivity and inclusivity training is provided to OCDOA staff annually.	OCDOA
5.1.1b	Staff and front desk volunteers are prepared to welcome, interact with, and help people with different abilities and assist community members with diverse language backgrounds.	OCDOA
5.1.1c	At least 4 opportunities, annually, are created to educate the broader community about the aging process and the value of older adults.	OCDOA

STRATEGY 5.1.2	Continue and expand outreach to growing refugee and immigrant populations to build interest in services and presence at Senior Centers.
-----------------------	---

INDICATORS		RESPONSIBLE AGENCIES
5.1.2a	Awareness about OCDOA services is increased and information is shared with pertinent organizations in their respective languages.	OCDOA, El Centro Hispano, church refugee initiatives; churches that provide services in other languages; Refugee Wellness Center; Refugee Support Center; Refugee Community Partnership; Refugee Resettlement Agencies; Seymour Center Spanish Social Club; apartment complexes/retirement communities, OC Human Rights and Relations
5.1.2b	Services and programming are developed with identified groups, and at least one event is created based on the reports provided every year.	OCDOA, El Centro Hispano, OC Human Rights and Relations
5.1.2c	The number of individuals from identified groups who attend the Senior Center programming and utilize services is increased.	OCDOA, El Centro Hispano, OC Human Rights and Relations

STRATEGY 5.1.3	Promote social inclusion and community cohesion at the Senior Centers and other community locations.
-----------------------	--

INDICATORS		RESPONSIBLE AGENCIES
5.1.3a	Programs are created or expanded to facilitate connections among Senior Center participants.	OCDOA, OC Community Centers
5.1.3b	Community groups are surveyed every 2 years with an emphasis on racial and cultural equity to determine any barriers that may prevent participation at the Senior Centers.	OCDOA

STRATEGY 5.1.4	Work with community stakeholders to address ageism in the broader community.
-----------------------	--

INDICATORS		RESPONSIBLE AGENCIES
5.1.4a	A course/class is created with CHCA/OCS middle schools (similar to the Project Engage course) to help younger generations understand older adults, the aging process, and the impacts of ageism in the community.	OCDOA, CHCA/OCS Schools

DOMAIN 6: Employment

Employment addresses opportunities for paid work. This domain is related to the economic determinants of aging. An age-friendly community provides ways older people can continue to work for pay. Some key characteristics include:

- Employment options that are meaningful and accessible;
- Training availability;
- Appreciation for contributions by older adults;
- Support for entrepreneurship; and
- Fair pay



Goal 6: Connect older adults with resources that help them achieve their diverse employment and career transition goals.

OBJECTIVE 6.1	Match Job Seekers 55+ with appropriate employment opportunities for all qualified Orange County residents including an emphasis on racially diverse communities.
----------------------	--

STRATEGY 6.1.1	Gather information about employers' hiring needs and job seekers' preferences.
-----------------------	--

INDICATORS		RESPONSIBLE AGENCIES
6.1.1a	Employee Referral Program Notice is distributed to employers in Orange County and adjacent areas every 6-12 months that informs businesses of the referral program and asks for either a link to their job postings website or another way of learning about job opportunities.	OCDOA with Economic Development Departments, Chambers of Commerce, Triangle Area Business Network International (BNI), OC Department of Social Services (DSS)/NCWorks, Durham Tech, Ron Kunkel Technology Consultant
6.1.1b	Data on the local employment landscape includes information about older adults and racial equity and is reviewed in the workgroup annually.	County and Towns' Economic Development Departments, Chambers of Commerce
6.1.1c	Job seekers' survey to learn more about employment needs, preferences, skills, motivations, and racial equity is administered, and a data summary specific to older adults is shared with partners and used to inform workgroup services and resources outlined elsewhere.	OC DSS/NCWorks and OCDOA

STRATEGY 6.1.2	Connect job seekers with job opportunities
-----------------------	--

INDICATORS		RESPONSIBLE AGENCIES
6.1.2a	List potential employers and links to their job postings on the OCDOA Employment Services webpage.	OCDOA
6.1.2b	FREE Employment Referral program is initiated to help job seekers find positions that are a good fit and to provide employers with qualified candidates.	OCDOA with OC DSS/NCWorks, and National Caucus and Center on Black Aging (NCBA)
6.1.2c	Job fairs are hosted in collaboration with partners, especially addressing critical staffing industries (e.g., direct care workforce).	OCDOA, OC DSS/NCWorks, and NCBA
6.1.2d	Use of the NCWorks website is encouraged and improved, and assistance with accessing the website is provided.	OCDOA, OC DSS/NC Works, OC Library

OBJECTIVE 6.2	Expand opportunities for older adults to gain job-seeking guidance and job skills to secure living-wage employment, including traditional, alternative, and entrepreneurial options.
----------------------	--

STRATEGY 6.2.1	Expand existing resources and services related to the job search process (e.g., resumes, salary and compensation, networking, interviewing).
-----------------------	--

INDICATORS		RESPONSIBLE AGENCIES
6.2.1a	Individual and group information and training sessions are facilitated with job seekers in locations that serve diverse communities across Orange County (e.g., Cedar Grove, Rogers Road, and Efland-Cheeks Community Centers, OC and CH Libraries, DSS/NCWorks Career Centers, Durham Technical Community College).	OCDOA with OC DSS/NCWorks, NCBA, OC Library, Durham Technical Community College
6.2.1b	New information and training sessions around emerging topics (e.g., job scams, discrimination, compensation, remote vs. in-office work options) are developed.	OCDOA with OC DSS/NCWorks, NCBA, OC Library, Durham Technical Community College
6.2.1c	Job-seeking resources (e.g., individual meetings, workshops) are evaluated and improved.	OCDOA with OC DSS/NCWorks, NCBA, OC Library, Durham Technical Community College

STRATEGY 6.2.2	Promote alternative and entrepreneurial employment opportunities.
-----------------------	---

INDICATORS		RESPONSIBLE AGENCIES
6.2.2a	Informational events to raise awareness of opportunities are hosted.	OCDOA with OC DSS/NCWorks, OC Library, Durham Technical Community College, Economic Development Departments, Chambers of Commerce, The Entrepreneur's Source, SCORE
6.2.2b	Interested individuals are referred to existing entrepreneurial resources (e.g., Small Business Center of Durham Tech, Economic Development Departments, Small Business Technology Development Center; SCORE, Entredot, Entrepreneur's Source, UNC Business School, BNI, NC IDEA, El Centro Tool Bank).	OCDOA with OC DSS/NCWorks, OC Library, Durham Tech, Economic Development Departments, Chambers of Commerce, The Entrepreneur's Source, SCORE

STRATEGY 6.2.3	Create job skills training for older adults to gain new skills that increase the possibility of future hire.
-----------------------	--

INDICATORS		RESPONSIBLE AGENCIES
6.2.3a	Hands-on technical support, technology skills classes (e.g., basic computer, virtual meetings, social media), and technology access information are provided.	OCDOA Seymour Tech, DSS/NCWorks, OC Library, Durham Technical Community College, Kramden Institute
6.2.3b	Quality vocational training, especially targeted at living-wage, critical staffing (e.g., direct care workforce), and emerging industries are promoted with community colleges such as Wake Tech, Alamance, and Durham Tech.	Durham Technical Community Colleges
6.2.3c	Internship and on-the-job training programs are promoted (e.g., referring seniors at the poverty line or facing other barriers and non-profits that can offer training to NCBA/SCEP).	NCBA with OCDOA, OC DSS/NCWorks, Live Well, Durham Technical Community College

STRATEGY 6.2.4		Leverage existing and forge new partnerships to reach broader audiences, improve synergy among organizations, and reduce duplication.
INDICATORS		RESPONSIBLE AGENCIES
6.2.4a	The OCDOA Employment Services Webpage content is improved and updated regularly so that it serves as a repository of community resources for older adult job seekers (e.g., job-seeking and entrepreneurial guidance, partners offering technology and other job skills training and support, employers and their job postings, upcoming events).	OCDOA
6.2.4b	Relationships with non-employment organizations that serve populations of interest (e.g., Faith-based, immigrants, military associations, justice system involvement, rural communities, communities of color, senior housing) are forged to better understand needs and offer employment services resources to promote the workgroup services and resources outlined elsewhere.	OCDOA with all Employment Workgroup members
6.2.4c	A list of relevant employment resources is created which outlines who is best served by each organization, specific services offered, and how to refer.	OCDOA with OC DSS/NCWorks, NCBA, OC Library

OBJECTIVE 6.3	Advocate for broad diversity, equity, and inclusion (DEI), especially regarding age and race, with local employers and business organizations.
----------------------	--

STRATEGY 6.3.1	Promote the value of DEI to local employers and organizations.
-----------------------	--

INDICATORS		RESPONSIBLE AGENCIES
6.3.1a	Promotional materials (e.g., video, presentation, handouts), highlighting why it's good business to hire workers who are older and of racially diverse communities are created and shared.	OCDOA with Economic Development Departments, Chambers of Commerce, Small Business Technology Development Center, Durham Tech, OC DSS/NCWorks, BNI, Orange County Government Alliance for Race and Equity (OC GARE)

STRATEGY 6.3.2	Provide education around practices and strategies to improve DEI in the workplace.
-----------------------	--

INDICATORS		RESPONSIBLE AGENCIES
6.3.2a	A list of best workplace practices to reduce age- and race-related biases and increase diversity, equity, and inclusion for all is created with input from experts and shared.	OCDOA with Durham Tech, Denise Bell Consulting, OC GARE
6.3.2b	A list of universal design principles to create a more accommodating workplace is created with input from experts and shared.	OCDOA, UNC Division of Occupational Science and Therapy (OS/OT)

DOMAIN 7: Community Support and Health Services

Necessary care should be available, accessible, and affordable to all. In an age-friendly community:

- Health and social services are distributed throughout a community;
- Information is clear and services are coordinated;
- The cost of care does not make it out of reach;
- A wide array of services is available to help people age well in their homes and communities;
- Residential care facilities are integrated into the neighborhoods in which they are situated;
- Volunteers are available to help older adults age in community; and
- Emergency planning is conducted with older adults in mind.

Civic Participation and Volunteerism

Civic participation and volunteerism is represented in this domain rather than under the Employment Domain, which is typically listed together for Age Friendly Communities. For our planning purposes and from the past MAP experience it is better addressed by this workgroup.



Civic participation and volunteerism address opportunities for community engagement and unpaid work. This domain is related to both the social environment and the economic determinants of aging. An age-friendly community provides ways older people can volunteer their skills, and be actively engaged in community life. Some key characteristics include:

- Volunteer opportunities that are meaningful and accessible;
- Training availability;
- Participation by older adults in the community on things like advisory boards, meetings, and policy planning;
- Appreciation for contributions by older adults

Goal 7: Ensure the community has accessible and affordable resources to support individual health and well-being goals throughout the aging process.

OBJECTIVE 7.1	Develop supports and resources to promote mental/ behavioral health.
----------------------	--

STRATEGY 7.1.1	Offer training to increase knowledge for community members and professionals.
-----------------------	---

INDICATORS		RESPONSIBLE AGENCIES
7.1.1a	At least 6 training sessions are offered quarterly.	OCDOA, Alliance Health, UNC Geriatrics, Orange County Health Department (OCHD), Orange County Sheriff’s Office (OCSO), Orange County Emergency Services (OCES)
7.1.1b	At least 1 training per quarter is offered by Alliance Health in conjunction with awareness months.	Alliance Health

STRATEGY 7.1.2		Enhance community and professional knowledge of available services and providers.
INDICATORS		RESPONSIBLE AGENCIES
7.1.2a	OCDOA staff are trained in screenings to make appropriate referrals.	OCDOA
7.1.2b	Local Management Entity/Managed Care Organizations (LME/MCOs) access and information line is used.	Alliance Health
7.1.2c	Creation of organizational and agency partnerships for the dissemination of materials identifying services and providers.	OCDOA, OCES, OCSO, OC Fire Departments, Alliance Health, Meals on Wheels of Orange County NC (MOWOCNC), CHPD, UNC Health
STRATEGY 7.1.3		Develop and use Peer Support Models.
INDICATORS		RESPONSIBLE AGENCIES
7.1.3a	Certified Older Adult Peer Specialist (COAPS) Program is implemented.	OCDOA
7.1.3b	Clinical Pastoral Education (CPE) Program is used.	OCDOA, UNC Hospitals
7.1.3c	Solo Agers support program is created and implemented.	OCDOA, UNC Partnerships in Aging Program
7.1.3d	Caregiver support programs are created and implemented.	OCDOA
STRATEGY 7.1.4		Develop and use a hoarding task force to support housing stability for older adults.
INDICATORS		RESPONSIBLE AGENCIES
7.1.4a	Taskforce is created.	OCDOA, OC Department of Social Services (DSS), OCES, OCSO, OC Fire Departments
7.1.4b	Training for professional and community members is created and implemented twice a year.	OCDOA, OC DSS, OCES, OC Fire Departments
OBJECTIVE 7.2		Expand enriching volunteer opportunities for older adults.
STRATEGY 7.2.1		Coordinate with partnering volunteer agencies to develop a comprehensive list of volunteer opportunities in Orange County.
INDICATORS		RESPONSIBLE AGENCIES
7.2.1a	A comprehensive list to connect older adults with desired opportunities is maintained by VC 55+.	OCDOA
7.2.1b	VC 55+ designee is contacted by community partners if they need volunteers.	OCDOA, Orange County Emergency Services (OCES), Orange County Sheriff's Office (OCSO), Meals on Wheels Orange County North Carolina (MOWOCNC), SAGE Central NC, Charles House, Creative Care Collaborative

STRATEGY 7.2.2	Increase the number of older Orange County adults participating in existing volunteer opportunities.
-----------------------	--

INDICATORS		RESPONSIBLE AGENCIES
7.2.2a	Enrollment in volunteer opportunities is increased by 10% during 2022-2027.	OCDOA, OCES, OCSO, MOWOCNC, SAGE Central NC, Charles House, Creative Care Collaborative
7.2.2b	The number of racially diverse, multilingual, and multigenerational volunteers is increased.	OCDOA, OCES, OCSO, MOWOCNC, SAGE Central NC, Charles House, Creative Care Collaborative
7.2.2c	Volunteer training, networking, and appreciation events are held twice a year.	OCDOA

STRATEGY 7.2.3	Develop new strong partnerships to create volunteer opportunities that are equitable and inclusive of all populations in Orange County.
-----------------------	---

INDICATORS		RESPONSIBLE AGENCIES
7.2.3a	Two new partnerships within rural communities of color are established.	OCDOA
7.2.3b	One new partnership within each school system is established.	OCDOA
7.2.3c	Volunteer opportunities for older adult residents in long-term care facilities are established.	OCDOA

OBJECTIVE 7.3	Coordinate local efforts to enhance affordable health care support.
----------------------	---

STRATEGY 7.3.1	Increase utilization of support services.
-----------------------	---

INDICATORS		RESPONSIBLE AGENCIES
7.3.1a	Understanding of how to use electronic health records (EHRs) is increased through coordination with partner agencies.	UNC Health, Duke, OCDOA, Piedmont Health, OCHD
7.3.1b	Understanding of financial assistance programs is increased through coordination with partner agencies.	UNC Health, Duke, OCHD, OCES, OCDOA, Piedmont Health
7.3.1c	At least one new OCHD program specific to older adults is created.	UNC Health, Duke, OCES, OCDOA, Piedmont Health, OCHD
7.3.1d	Partnership to promote awareness and greater access to OC mobile dental units is created.	UNC Health, Duke, OCHD, OCES, OCDOA, Piedmont Health
7.3.1e	Medication management for older adults is supported in partnership with community paramedics.	UNC Health, Duke, OCHD, OCES, OCDOA, Piedmont Health

STRATEGY 7.3.2	Increase quality of in-home, respite, and adult day care services.
-----------------------	--

INDICATORS		RESPONSIBLE AGENCIES
7.3.2a	Training, education, and skill-building programs for professionals and community members are held twice a year.	OCDOA, Creative Care Collaborative, Charles House

STRATEGY 7.3.3	Increase access to health maintenance and prevention resources.
-----------------------	---

INDICATORS		RESPONSIBLE AGENCIES
7.3.3a	Chronic disease self-management programs are held quarterly.	OCDOA, OCES, Duke, UNC, Piedmont Health, Creative Care Collaborative
7.3.3b	Safety and accessibility needs are assessed and fulfilled in coordination with home health agencies.	OCDOA, OCES, Duke, UNC, Piedmont Health

OBJECTIVE 7.4	Expand services to help older adults age in community.
----------------------	--

STRATEGY 7.4.1	Expand available support for older adults from communities of color.
-----------------------	--

INDICATORS		RESPONSIBLE AGENCIES
7.4.1a	Accessibility to and participation in aging services for Asian older adults is increased through a partnership project between UNC-Apples Service-Learning Students.	UNC, OCDOA
7.4.1b	Access to multilingual social workers is increased.	UNC, OCDOA, OC DSS, El Futuro
7.4.1c	Information resource hubs located within communities of color are created.	OCDOA, OC DSS, Rodgers Road Community Center (RRCC), Cedar Grove Community Center (CGCC), Efland-Cheeks Community Center (ECCC), Marian Cheek Jackson Center (Jackson Center), El Futuro, Infinity Health and Wellness Center

STRATEGY 7.4.2	Continue to develop Orange County as a dementia-capable community.
-----------------------	--

INDICATORS		RESPONSIBLE AGENCIES
7.4.2a	The number of trained staff at partnering agencies is increased to ensure dementia-friendly health services.	OCDOA, UNC, Creative Care Collaborative, Charles House, Duke, Piedmont Health, OCHD, Infinity Health and Wellness Center
7.4.2b	A Dementia Capable OC Workgroup with representation of persons living with dementia is created.	OCDOA, UNC, Creative Care Collaborative, Charles House, Duke, Piedmont Health, Infinity Health and Wellness Center

STRATEGY 7.4.3	Support the establishment of new and existing community care neighborhoods.
-----------------------	---

INDICATORS		RESPONSIBLE AGENCIES
7.4.3a	County agency programs are used to provide support and training for communities.	OCDOA, OCES, OCSO, Chapel Hill Police Department (CHPD), Carrboro Police Department (CPD), Hillsborough Police Department (HPD),
7.4.3b	OCDOA Safety-net services are expanded.	OCDOA
7.4.3c	Resources are developed to enable community members to create community care neighborhoods.	OCDOA, OCES, OCSO, CHPD, CPD, HPD, OC Fire Departments, Infinity Health and Wellness Center

STRATEGY 7.4.4		Expand successful neighborhood connection ideas to reach rural neighbors.
INDICATORS		RESPONSIBLE AGENCIES
7.4.4a	Focus groups with older adults from rural communities are created.	OCDOA, OCES, OCSO, OC Fire Departments
7.4.4b	County agency programs are used to provide support and training for communities.	OCDOA, OCES, OCSO, OC Fire Departments, Creative Care Collaborative
7.4.4c	OCDOA Safety-net services are expanded.	OCDOA
7.4.4d	Resources are developed to enable community members to create community care neighborhoods.	OCDOA, OCES, OCSO, OC Fire Departments, Creative Care Collaborative

OBJECTIVE 7.5	Expand accessibility of available health and wellness resources.
----------------------	--

STRATEGY 7.5.1	Increase racially diverse participation in health and wellness options.
-----------------------	---

INDICATORS		RESPONSIBLE AGENCIES
7.5.1a	The number of multilingual instructors is increased.	OCDOA
7.5.1b	Geographic and cultural barriers to participation are addressed.	OCDOA, CGCC, ECCC, Schley Grange Hall (The Grange), Orange County Public Transit (OCPT), Creative Care Collaborative, Infinity Health and Wellness Center, OCES, OC Fire Departments
7.5.1c	Scheduled offerings are increased to account for varying schedules and class preferences.	OCDOA, CGCC, ECCC, The Grange, OCPT, Creative Care Collaborative, Infinity Health and Wellness Center, OCES, OC Fire Departments

STRATEGY 7.5.2	Educational programming to increase residents' awareness of and comfort with class offerings.
-----------------------	---

INDICATORS		RESPONSIBLE AGENCIES
7.5.2a	Demo classes are offered as part of Health Fairs twice a year.	OCDOA, CGCC, ECCC
7.5.2b	Hosting of health education classes is expanded in rural areas.	OCDOA, CGCC, ECCC

OBJECTIVE 7.6	Increase access to services to combat food insecurity.
----------------------	--

STRATEGY 7.6.1	Establish support and resources to address food insecurity in the community.
-----------------------	--

INDICATORS		RESPONSIBLE AGENCIES
7.6.1a	A standardized needs-based screening is created and implemented.	OCDOA, MOWOCNC, Orange Congregations in Mission (OCIM), DSS, Town of Chapel Hill (CH)
7.6.1b	A comprehensive list of food distribution services is created.	OCDOA
7.6.1c	Educational programs are created to improve understanding of food assistance options (e.g., SNAP, Senior Center lunch programs, Commodity Supplemental Food Program).	OCDOA, MOWOCNC, OCIM, OC DSS, Town of CH, OC Cooperative Extension
7.6.1d	Older adults are represented on OC Food Council.	OCDOA, MOWOCNC, OCIM, OC DSS, Town of CH

STRATEGY 7.6.2		Increase participation in programs that combat food insecurity.
INDICATORS		RESPONSIBLE AGENCIES
7.6.2a	Participation numbers are increased in rural communities with targeted outreach.	OCDOA, MOWOCNC, OCIM, OC DSS, Town of CH, OCSO, HPD, CHPD, OC Cooperative Extension
7.6.2b	Enrollment fairs are conducted yearly at designated municipality locations.	OCDOA, MOWOCNC, OCIM, DSS, Town of CH, OCSO, HPD, CHPD, OC Cooperative Extension
7.6.2c	Participation numbers are increased in communities of color with targeted outreach.	OCDOA, MOWOCNC, OCIM, DSS, Town of CH, OCSO, HPD, CHPD, OC Cooperative Extension

OBJECTIVE 7.7	Support planning for and fulfillment of individual goals in all stages at the end of life.
----------------------	--

STRATEGY 7.7.1	Build awareness about end-of-life planning and expand options by increasing visibility of end-of-life issues, normalizing end-of-life conversations, and supporting educational initiatives for community members.
-----------------------	--

INDICATORS		RESPONSIBLE AGENCIES
7.7.1a	Education around end-of-life options with specific examples is increased.	OCDOA, UNC Hillsborough, Clinical Pastoral Education (CPE), SAGE Central NC, Dying Right NC, Green Burial Project, Shrouding Sisters
7.7.1b	Partnerships with communities of color are established.	OCDOA, UNC Hillsborough, CPE, SAGE Central NC, Dying Right NC, Green Burial Project, Shrouding Sisters
7.7.1c	Partnerships with faith-based organizations are established to provide resources and educational opportunities	OCDOA, UNC Hillsborough, CPE, SAGE Central NC, Dying Right NC, Green Burial Project, Shrouding Sisters

STRATEGY 7.7.2	Support provider and community members' education to reduce barriers to accessing and using completed advanced care planning documents.
-----------------------	---

INDICATORS		RESPONSIBLE AGENCIES
7.7.2a	Educational workshops are established focusing on the incorporation of advance directives within EHRs.	OCDOA, OCES, Creative Care Collaborative, Charles House, UNC, Duke, Piedmont Health
7.7.2b	Yearly training is offered by partnering agencies to their staff.	OCDOA, OCES, Creative Care Collaborative, Charles House, UNC, Duke, Piedmont Health

STRATEGY 7.7.3	Support legislation and policy change to facilitate end-of-life planning and increase choice.
-----------------------	---

INDICATORS		RESPONSIBLE AGENCIES
7.7.3a	Green Burial options are expanded.	Bluestem Conservation Cemetery, OCDOA, Green Burial Project, Shrouding Sisters, Dying Right NC
7.7.3b	Affordable Green Burial financial options are identified and expanded.	Bluestem Conservation Cemetery, OCDOA, Green Burial Project, Shrouding Sisters, Dying Right NC
7.7.3b	Education and information specific to Medical Assistance in Dying (MAID) legislation are promoted by partnering with communities of color and rural communities.	Bluestem Conservation Cemetery, OCDOA, Green Burial Project, Shrouding Sisters, Dying Right NC

DOMAIN 8: Communication and Information

Staying connected to and aware of available events, programs, and people is important for everyone, regardless of age. The ways that people communicate have changed over time, leaving gaps in outreach. Internet access and smartphones are not universal, and information must be disseminated through a variety of mediums. Communication and information sharing in an age-friendly community:

- Is distributed widely;
- Is provided both orally and in print;
- Uses plain language;
- Has easy to understand automated communication; and
- Ensures that the internet and computers are widely available.



Goal 8: Awareness of and access to available services and supports for older adults and their families will increase for everyone.

OBJECTIVE 8.1 Increase the accessibility of information regarding available programs, services, and resources throughout the community with an emphasis on reaching diverse populations.

STRATEGY 8.1.1 Create and maintain a comprehensive Orange County Community Contact Database of multilingual health, faith-based, public, civic, and community organizations.

INDICATORS		RESPONSIBLE AGENCIES
8.1.1a	Contacts are identified by individual employees, departments, and community partners, and are used to create a contact list to be shared and maintained by Orange County Community Relations.	Town of Chapel Hill, Town of Carrboro, Town of Hillsboro, and OC Departments, local organizations, and Orange County Community Relations (OCCR)
8.1.1b	An Orange County Community Relations position that focuses on diversity and inclusion is created, with responsibilities including maintaining resources, relationships, and a comprehensive contact list.	OCCR
8.1.1c	Orange County Community Relations' community contact database will identify and include racially diverse and underserved communities and contacts.	OCCR
8.1.1d	OCDOA information is distributed to contacts with collaborating organizations who report they have shared it with their organization.	OCDOA

STRATEGY 8.1.2

Further expand OCDOA communications to racially diverse and underserved communities.

INDICATORS		RESPONSIBLE AGENCIES
8.1.2a	Communications are distributed out to racially diverse, Spanish, Mandarin, Karen, Burmese, and low-vision media outlets and are posted at relevant locations and community agencies.	OCCR, OCDOA, NC Reading Service
8.1.2b	Key programs, resources, and services are made available in Spanish, Mandarin, Karen, Burmese, and other emerging priority languages as feasible, using the translation tools on the OCDOA website and social media.	OCCR, OCDOA
8.1.2c	"How to Use Our Website" information and translation tool are advertised in Spanish, Mandarin, Karen, Burmese, and other emerging priority languages as feasible, on OCDOA products and outlets.	OCDOA
8.1.2d	Key documents, ads, and resources are made accessible to people with vision and hearing impairments.	OCDOA
8.1.2e	Tools, including contact forms, flyers, and signage, are created to support staff and front desk volunteers to welcome, interact with, and assist community members from diverse language backgrounds.	OCCR, OCDOA
8.1.2f	New, timely signage is displayed in Spanish, Mandarin, Karen, Burmese, and other emerging priority languages as feasible, to welcome and direct visitors where to get help at both senior centers.	OCCR, OCDOA
8.1.2g	Endless Possibilities activity guide programs are identified as multilingual friendly and promoted in Spanish, Mandarin, Karen, Burmese, and other emerging priority languages as feasible.	OCCR, OCDOA
8.1.2h	Local government agencies collaborate in outreach efforts to older adults using multiple media sources.	OCCR, OCDOA
8.1.2i	Endless Possibilities quarterly review and program registration are offered in-person and in multiple languages at both senior centers.	OCDOA
8.1.2j	Key Endless Possibilities programs are shared and recorded in multiple languages via Facebook Live.	OCDOA
8.1.2k	Volunteer diversity is promoted to increase the recruitment of diverse volunteers.	OCDOA

STRATEGY 8.1.4

Collect "How Did You Hear About Us?" data at all levels of programming and participation.

INDICATORS		RESPONSIBLE AGENCIES
8.1.4a	Senior Center registration forms, program registration, surveys, and volunteer applications include "How Did You Hear About Us?" data collection.	OCDOA
8.1.4b	"How Did You Hear About Us?" data is continuously collected and reported twice a year.	OCDOA
8.1.4c	"How Did You Hear About Us?" data is used to inform communication decisions and priorities.	OCDOA

STRATEGY 8.1.5

Collect "How Did You Hear About Us?" data at all levels of programming and participation.

INDICATORS		RESPONSIBLE AGENCIES
8.1.5a	Explore and expand non-electronic communication outlets.	OCDOA, OCCR
8.1.5b	OCDOA welcome packets are created and made available for staff and volunteers to share in Spanish, Mandarin, Karen, Burmese, and other emerging priority languages as feasible.	OCDOA
8.1.5c	Diverse radio stations, television stations, and newspapers are identified and used to advertise OCDOA information.	OCDOA, OCCR

Conclusion

Orange County's population is aging, meaning that the importance of the 2022-27 MAP will only continue to grow as more older adults and their families seek services. The OCDOA is committed to improving the lives of Orange County's older adults and their families through active use of the MAP. Careful monitoring of the indicators and strategies as well as drawing upon new and existing partnerships with other organizations will help ensure that the plan's goals and objectives are met. There is a continual need for collaboration between the OCDOA and other existing community organizations in order to ensure the future success of the 2022-27 MAP. The 2022-27 MAP recommends mechanisms for collaboration between the OCDOA and community organizations, but these strategies will not be accomplished without the direct support from the community organizations themselves.

In the implementation of the objectives and strategies, older adults also have to ensure that their voices are heard in all 8 domains. The voice and leadership of older adults is essential to fulfilling the goals set out by the 2022-27 MAP. For example, advocacy and involvement in public hearings are steps that can be taken to ensure that the perspective of older adults is considered throughout various planning processes. With the voice and leadership of older adults in the community, the vision of Orange County as an age-friendly community can become a reality.

The goals and objectives listed in this plan represent a comprehensive vision for the future of Orange County as an age-friendly community. Only through working together, and recognizing that the 2022-27 MAP affects all of us, will this vision be achieved.



Acknowledgements

MAP Steering Committee

Committee Facilitators

Marianne Ratcliffe – CEO, Carol Woods Retirement Community

Janice Tyler – Director, Orange County Department on Aging

Committee Members

Heather Altman – Chair, Orange County Advisory Board on Aging

Jessica Anderson – Member, Town of Chapel Hill Town Council

Colin Austin – Member, Orange County Advisory Board on Aging

Pax Baptist – Associate State Director, AARP NC

Rachel Bearman – Director, Meals on Wheels of Orange County

Charles Blackwood – Sheriff, Orange County

Steve Brantley – Director, Orange County Department of Economic Development

Jan Busby-Whitehead – Director, UNC Center for Aging and Health

Jeff Charles – Member, Orange County Advisory Board on Aging

Loryn Clark – Deputy Town Manager, Town of Chapel Hill

Nancy Coston – Director, Orange County Department of Social Services

Sharon Freeland – Director, Orange Congregations in Mission

Elizabeth French - Associate Dean for Strategic Initiatives, UNC School of Public Health

Audrey Galloway – Associate State Director for Outreach and Advocacy, AARP NC

Penny Gluck – Executive Dean of Orange County Operations, Durham Technical Community College

Sally Greene – Orange County Board of County Commissioners

Jerry Gregory – Member, Orange County Advisory Board on Aging

Bonnie Hammersley – County Manager, Orange County

James Harris – Member, Orange County Advisory Board on Aging

Jon Hartman-Brown – Director, Dept. of Economic and Community Development, Town of Carrboro

Margaret Hauth – Assistant Town Manager, Town of Hillsborough

Pam Hemminger – Mayor, Town of Chapel Hill

Cristine Henage - Assistant Director, Carolina Geriatric Education Center & Workforce Enhancement Program

Maurice Jones – Town Manager, Town of Chapel Hill

Paul Klever – Orange County provider representative, Charles House Inc.

Eugenie Komives – Doctor, Duke Healthcare

Kristin Lavergne – Director, Community Services, InterFaith Council

Brian Litchfield – Director, Chapel Hill Transit

Ashley Moncado – Planner, Orange County Planning Department

Travis Myren - Deputy Manager, Orange County

Aaron Nelson – Director, Chapel Hill Chamber of Commerce

Eric Peterson – Town Manager, Town of Hillsborough

Renee Price – Chair, Orange County Board of County Commissioners

Swarna Reddy – NC Division of Aging and Adult Services

Pilar Rocha-Goldberg – CEO, El Centro

Corey Root – Director, Orange County Housing and Community Development

Cherie Rosemond – Director, UNC Partnership in Aging

Erin Sapienza – Interim Director, Orange County Libraries

Kirby Saunders – Director, Orange County Emergency Services

Damon Seils – Mayor, Town of Carrboro

Kristen Smith Young – Director, UNC Community Relations

Teepa Snow – President, Positive Approach to Care

David Stancil – Director,
Orange County Department of
Environment, Agriculture, Parks
and Recreation

Quintana Stewart – Director,
Orange County Health
Department

Jeff Strickler – Chief Operating
Officer, UNC Hospitals/
Hillsborough Campus

Jeff Sumpter – Executive
Director, Piedmont Health PACE

Vibeke Talley – Member, Orange
County Advisory Board on Aging

Kim Tesoro – Chief Executive
Officer, Hillsborough Chamber of
Commerce

Jackie Thompson – Human
Services Coordinator, Town of
Chapel Hill

Brian Toomey – Director,
Piedmont Health

Stephanie Trueblood – Public
Space Manager, Town of
Hillsborough

Mary Warren – Director, Triangle
J Area Agency on Aging

Jenn Weaver – Mayor, Town of
Hillsborough

Eleanor Wertman – UNC Health
Alliance

Richard White – Manager, Town
of Carrboro

Richard White – Member, Orange
County Advisory Board on Aging

Jenny Womack- Member, Orange
County Advisory Board on Aging

Lee Worsley – Executive
Director, Triangle J Council of
Governments

Orange County Advisory Board on Aging

Heather Altman, Chair

Colin Austin

Rachel Bearman

Jeff Charles

Jerry Gregory

James Harris

Vibeke Talley

Richard White

Jenny Womack

MAP Leadership Team

Heather Altman, Chair, Orange
County Advisory Board on Aging

Janice Tyler, Director, Orange
County Department on Aging

Anshu Gupta, Business Officer,
Orange County Department on
Aging

MAP Interns

Cass Dictus – UNC Partnerships
in Aging – Doctoral student, UNC
School of Nursing

Kenesha Wood – UNC School of
Social Work Intern

Work Group Leaders

Myra Austin - Outdoor Spaces
and Building and Social
Participation

Brandi Beeker - Transportation

Mike Komives - Employment

Shenae McPherson/Kim Lamon-
Loperfido – Community Support
and Health Services

Cherie Rosemond/Ryan Lavalley
- Housing

Beverly Shuford –
Communication and Information

MAP Racial Equity Team

Latonya Brown

Meghan Rushing

Cydnee Sims

Sharon Williams

Work Group Interns

Cheyenne Bierly

Jesse Bossingham

Kali Cannon

Christine Craig

Cass Dictus

Rachael Manasseh

Takira Robinson

Anna Wakita

2022-27 Master Aging Plan Work Group Members

With gratitude and appreciation, we acknowledge the MAP work group members.

Outdoor Spaces & Buildings

Craig Benedict
Marabeth Carr
Ceresa Clarke
James Harris
Dana Hughes
Josh Mayo
Ashley Moncado
Tina Moon
Susan Preston
Kevin Robinson
Cydnee Sims
Cy Stober
Stephanie Trueblood
Kim Tyler

Transportation

Leo Allison
Jeff Charles
Elena Elms
Dean Fox
Theo Letman
Mark Rodgers
Angie Steele
Jackie Stewart
Kim Tyler

Brenda Van Hook
Katrina Wall
Eleanor Wertman

Housing

Christine Abernathy
Delores Bailey
Pax Baptist
George Barrett
Diane Beckett
Anna Blanchard
Nate Broman-Fulks
Erika Brown
Donna Carrington
Carolyn Cattle
Megan Culp
JB Culpepper
Maria Dewees
Liz Evans
Margaret Hauth
Becki Horne
Kendall Kopchick
Kate McAteer
Ashley Moncado
Sarah Muskin
Michael Rogers
Corey Root
Julia Sendor
Barbara Sigel
Nora Spencer

Laine Staton
Anne Marie Vanaman
Erika Walker
Richard White

Social Participation; Respect & Social Inclusion

Lewis Atwater
Flicka Bateman
Sadie Brooks
Rosie Caldwell
Maria Cardona
Haripriya Chinnaswamy
Ceresa Clark
Terry Colville
Shu Fan
Sue Florence
Sujan Gulati
Emilia Ismael
Dazzie Lane
Mike McGahey
Susan Preston
Alicia Reid
Janet Rupert
Erin Sapienza
Caroline Shuft
Chris Shore
Cydnee Sims
Shontea Smith
Mauricio Solano

Virginia Taylor
Ann Wilkerson
Jenny Womack

Employment

Colin Austin
Diane Beckett
Denise Bell
Steve Brantley
Brenda Cogdell
Caraina Garris
Gwen Gattis
Robert Gilmore
Steven Hand
Jon Hartman-Brown
Randy Haynes
Jackie Krohn
Ron Kunkel
Marcia Ladd
Neal McTighe
Lena Angelichio-Miller
Mary Moore
Dan Prendergast
Jason Richmond
Sandra Robbins
Justin Simmons
Shanika Williams

Community Support and Health Services

Edie Alfano-Sobsey
Heather Altman
Lydia Arnold
Rachel Bearman
Trace Belles
Cynthia Bucy
Sheila Clancy
Marie Dagger
Sheila Evans
Sue Florence
Ian Fowler
Dean Fox
Katie Garvey
Jerry Gregory
Christine Henage
Suzanne Hitt
London Ivey
Bria Janay Berry
Kevin Jones
Paul Klever
Jimmy Lancaster
Shade Little
Dee Lowdermilk
Jennifer Meade
Ashley Mercer
Sarah Pickhardt
Stephanie Rainey

Rupa Redding-Lallinger
Daniel Robertson
Beth Rosenberg
Alison Smith
Kat Stagner
Jeffery Strickler
Jeffrey Sumpter
Genie Taylor
Jackie Thompson
Landon Weaver
Eleanor Wertman
Anne Weston
Joe Wheeler
Sara Williams
Kim Woodward

Communication and Information

Sor Angela
Melissa Blackburn
Elena Elms
Vicki Hill
Todd McGee
Corina Riley
Vibeke Talley

Frequently Used Acronyms

ADA	Americans with Disabilities Act	MOST	Medical Orders for Scope of Treatment
ADU	Accessory Dwelling Units	NAMI	National Alliance on Mental Illness
AFC	Age-Friendly Community	NCBA	National Caucus and Center on Black Aging
BNI	Triangle Business Network International	NCDOT	North Carolina Department of Transportation
BOCC	Board of County Commissioners	OC	Orange County
CARR	Town of Carrboro	OCAMS	Orange County Asset Management Services
CASA	Community Alternatives for Supportive Abodes	OCBIRP	Orange County Bus and Rail Investment Plan
CCRC	Continuing Care Retirement Community	OCCR	Orange County Community Relations
CGCC	Cedar Grove Community Center	OCDOA	Orange County Department on Aging
CH	Town of Chapel Hill	OCES	Orange County Emergency Services
CHCA	Chapel Hill and Carrboro	OCHD	Orange County Health Department
CHPD	Chapel Hill Police Department	OCHPC	Orange County Home Preservation Coalition
CHT	Chapel Hill Transit	OCIM	Orange Congregations in Mission
CPD	Carrboro Police Department	OCS	Orange County Schools
CPE	Clinical Pastoral Education	OCPT	Orange County Public Transit
CRC	Community Resource Connection	OCISO	Orange County Sheriff's Office
DEAPR	Department of Environment, Agriculture, Parks and Recreation	OT/OS	Occupational Therapy and Occupational Science
DNR	Do Not Resuscitate	PiAP	(UNC) Partnerships in Aging
DSS	Department of Social Services	RRCC	Rogers Road Community Center
ECCC	Efland-Cheeks Community Center	SALT	Seniors and Law Enforcement Together
EMS	Emergency Management Services	SCORE	Senior Corps of Retired Executives
GARE	Government Alliance for Race and Equity	TEACCH	UNC TEACCH Autism Program
HILLS	Town of Hillsborough	TJCOG	Triangle J Council of Government
HPD	Hillsborough Police Department	VC55+	Volunteer Connect 55+
IFC	Interfaith Council for Social Services	VDP	Volunteer Driver Program
MAP	Master Aging Plan	WHO	World Health Organization
MOWOCNC	Meals on Wheels of Orange County NC		

Index of Responsible Agency

	1 Outdoor Spaces & Buildings	2 Transportation	3 Housing	4 Social Participation	5 Respect & Social Inclusion	6 Civic Participation & Employment	7 Community Supports & Health Services	8 Communication & Information
Alliance Health							7.1.1 7.1.2	
Apartment Complexes/ retirement communities					5.1.2			
Arc of Orange County				4.1.1				
Bluestem Conservation Cemetery							7.7.3	
Town of Carrboro	1.1.1 1.2.1 1.2.2		3.1.2 3.2.1 3.2.2 3.2.3 3.3.2					8.1.1
Town of Carrboro Economic Development Department						6.1.1		
Carrboro Police Department				4.1.3			7.4.3	
Carrboro Recreation & Parks Department	1.2.1							
Cedar Grove Community Center							7.4.1 7.5.1 7.5.2	
Community Empowerment Fund, Empowerment, Inc			3.2.3					
Town of Chapel Hill	1.1.1 1.2.1 1.2.2						7.6.1 7.6.2	8.1.1
Town of Chapel Hill Economic Development Department						6.1.1		
Chapel Hill Department of Affordable Housing and Community Connections			3.1.2 3.2.1 3.2.2 3.2.3 3.3.2					
Chapel Hill Downtown Partnership		2.2.2						
Chapel Hill Parks and Recreation Department	1.2.1							

	1 Outdoor Spaces & Buildings	2 Transportation	3 Housing	4 Social Participation	5 Respect & Social Inclusion	6 Civic Participation & Employment	7 Community Supports & Health Services	8 Communication & Information
Chapel Hill Public Library		2.1.1 2.2.2						
Chapel Hill Police Department				4.1.3			7.1.2 7.4.3 7.6.2	
Chapel Hill Transit		2.1.1 2.1.2 2.2.1 2.2.2 2.3.1 2.3.2						
Chapel Hill-Carrboro Chamber of Commerce						6.1.1 6.2.2 6.3.1		
Chapel Hill-Carrboro City Schools				4.1.3	5.1.4			
Charles House							7.2.1 7.2.2 7.3.2 7.4.2 7.7.2	
Church Refugee Initiatives					5.1.2			
Churches that provide services in other languages					5.1.2			
Clinical Pastoral Education							7.7.1	
Creative Care Collaborative							7.2.1 7.2.2 7.3.2 7.3.3 7.4.2 7.4.4 7.5.1 7.7.2	
Denise Bell Consulting						6.3.2		
Duke Health		2.3.1		4.1.3			7.3.1 7.3.3 7.4.2 7.7.2	

	1 Outdoor Spaces & Buildings	2 Transportation	3 Housing	4 Social Participation	5 Respect & Social Inclusion	6 Civic Participation & Employment	7 Community Supports & Health Services	8 Communication & Information
Durham Technical Community College				4.1.3		6.1.1 6.2.1 6.2.2 6.2.3 6.3.1 6.3.2		
Dying Right NC							7.7.1 7.7.3	
Economic Development Departments						6.1.1 6.2.2 6.3.1		
Efland- Cheeks Community Center							7.4.1 7.5.1 7.5.2	
Employment Workgroup Members						6.2.4		
El Centro Hispano					5.1.2			
El Futuro							7.4.1	
Faith-based Organizations				4.1.3				
GoTriangle		2.1.1 2.1.2 2.2.1 2.2.2 2.3.2						
Green Burial Project							7.7.1 7.7.3	
Habitat for Humanity of Orange County			3.3.2					
Hannah Ruth Foundation				4.1.3				
Town of Hillsborough	1.1.1 1.2.1 1.2.2		3.1.2 3.2.1 3.2.2 3.2.3 3.3.2					8.1.1
Town of Hillsborough Planning and Economic Development Department						6.1.1		
Hillsborough Police Department				4.1.3			7.4.3 7.6.2	

	1 Outdoor Spaces & Buildings	2 Transportation	3 Housing	4 Social Participation	5 Respect & Social Inclusion	6 Civic Participation & Employment	7 Community Supports & Health Services	8 Communication & Information
Hope Renovations			3.3.2					
Infinity Health and Wellness Center							7.4.1 7.4.2 7.4.3 7.5.1	
Kramden Institute						6.2.3		
Live Well						6.2.3		
Local Universities				4.1.3				
Marian Cheek Jackson Center							7.4.1	
Meals on Wheels of Orange County NC							7.1.2 7.2.1 7.2.2 7.6.1 7.6.2	
National Caucus and Center on Black Aging, Inc.						6.1.2 6.2.1 6.2.3 6.2.4		
Nonprofit associations (e.g., Eno River Association and Triangle Land Conservancy)	1.2.1							
North Carolina Reading Services								8.1.2
North Carolina Central University				4.1.3				
Orange Congregations in Mission							7.6.1 7.6.2	
Orange County Board of County Commissioners	1.1.1							
Orange County Community Centers					5.1.3			
Orange County Departments, local organizations, and Orange County Community Relations								8.1.1 8.1.2 8.1.5
Orange County Cooperative Extension							7.6.1 7.6.2	

	1 Outdoor Spaces & Buildings	2 Transportation	3 Housing	4 Social Participation	5 Respect & Social Inclusion	6 Civic Participation & Employment	7 Community Supports & Health Services	8 Communication & Information
Orange County Department on Aging	1.1.1 1.2.1 1.2.2	2.1.1 2.1.2 2.2.1 2.2.2 2.2.3 2.3.1 2.3.2	3.1.1 3.1.2 3.2.2 3.2.3 3.3.3	4.1.1 4.1.2 4.1.3 4.1.4	5.1.1 5.1.2 5.1.3 5.1.4	6.1.1 6.1.2 6.2.1 6.2.2 6.2.3 6.2.4 6.3.1 6.3.2	7.1.1 7.1.2 7.1.3 7.1.4 7.2.1 7.2.2 7.2.3 7.3.1 7.3.2 7.3.3 7.4.1 7.4.2 7.4.3 7.4.4 7.5.1 7.5.2 7.6.1 7.6.2 7.7.1 7.7.2 7.7.3	8.1.1 8.1.2 8.1.4 8.1.5
Orange County Department of Environment, Agriculture, Parks and Recreation	1.1.1 1.2.1		3.2.2 3.2.3					
Orange County Department of Housing and Community Development			3.2.1 3.2.2					
Orange County Department of Social Services/ NC Works						6.1.1 6.1.2 6.2.1 6.2.2 6.2.3 6.2.4 6.3.1	7.1.4 7.4.1 7.6.1 7.6.2	
Orange County Economic Development						6.1.1 6.2.2 6.3.1		

	1 Outdoor Spaces & Buildings	2 Transportation	3 Housing	4 Social Participation	5 Respect & Social Inclusion	6 Civic Participation & Employment	7 Community Supports & Health Services	8 Communication & Information
Orange County Emergency Services							7.1.1 7.1.2 7.1.4 7.2.1 7.2.2 7.3.1 7.3.3 7.4.3 7.4.4 7.5.1 7.7.2	
Orange County Fire Departments							7.1.2 7.1.4 7.4.3 7.4.4 7.5.1	
Orange County GARE						6.3.1 6.3.2		
Orange County Health Department		2.3.1					7.1.1 7.3.1 7.4.2	
Orange County Home Preservation Coalition			3.3.1 3.3.2 3.3.3					
Orange County Human Rights and Relations			3.2.2		5.1.2			
Orange County Planning Department			3.1.2 3.2.1 3.2.2 3.2.3 3.3.2					
Orange County Public Library	1.1.1			4.1.1 4.1.2		6.1.2 6.2.1 6.2.2 6.2.3 6.2.4		

	1 Outdoor Spaces & Buildings	2 Transportation	3 Housing	4 Social Participation	5 Respect & Social Inclusion	6 Civic Participation & Employment	7 Community Supports & Health Services	8 Communication & Information
Orange County Public Transit		2.1.1 2.1.2 2.2.1 2.2.2 2.3.1 2.3.2					7.5.1	
Orange County Sheriff's Office				4.1.3			7.1.1 7.1.2 7.1.4 7.2.1 7.2.2 7.4.3 7.4.4 7.6.2	
Other local Law Enforcement Organizations				4.1.3				
PeeWee Homes			3.2.3					
Piedmont Health		2.3.1					7.3.1 7.3.3 7.4.2 7.7.2	
Refugee Community Partnership					5.1.2			
Refugee Resettlement Agencies					5.1.2			
Refugee Support Center					5.1.2			
Refugee Wellness Center					5.1.2			
Residential Services, Inc				4.1.1.				
RL Mace Universal Design			3.1.2					
Rogers Road Community Center							7.4.1	
Ron Kunkel Technology Consultant						6.1.1		
SAGE Central NC							7.2.1 7.2.2 7.7.1	
Schley Grange Hall (The Grange)							7.5.1	
SCORE						6.2.2		
Seymour Center Spanish Social Club					5.1.2			

	1 Outdoor Spaces & Buildings	2 Transportation	3 Housing	4 Social Participation	5 Respect & Social Inclusion	6 Civic Participation & Employment	7 Community Supports & Health Services	8 Communication & Information
Seymour Technical				4.1.3		6.2.3		
Shrouding Sisters							7.7.1 7.7.3	
Small Business Technology Development Center						6.3.1		
The Entrepreneur's Source						6.2.2		
Town of Mebane	1.1.1 1.2.1 1.2.2							
Triangle Area Business Network International						6.1.1 6.3.1		
Triangle J Council of Governments			3.2.1 3.3.1 3.3.2 3.3.3					
UNC City and Regional Planning Department			3.3.1					
UNC Division of Occupational Science and Occupational Therapy			3.1.2 3.3.1 3.3.2			6.3.2		
UNC Geriatrics							7.1.1	
UNC Health Care		2.3.1		4.1.3			7.1.2 7.3.1 7.3.3 7.4.1 7.4.2 7.7.2	
UNC Hillsborough							7.7.1	
UNC Hospitals							7.1.3	
UNC Partnerships in Aging Program			3.1.1 3.2.2					
UNC TEACCH Autism Program				4.1.1				

Appendix 1

2021 MAP Community Survey: Who Completed the Survey?

TOTAL RESPONSES	1040	
Online	828	80%
Paper	212	20%
Orange County Residents (sample presented today)	940	90%

AGE		
18-44	61	7%
45-69	405	44%
70+	446	49%

GENDER		
Man	216	26%
Woman	591	70%
Trans man	1	<1%
Trans woman	1	<1%
Gender queer/gender non-conforming	2	<1%

RACE AND ETHNICITY (SELECT ALL THAT APPLY)		
African American or Black	108	12%
American Indian or Native American or Alaska Native	11	1%
Asian	61	7%
Hispanic or Latinx	22	2%
Pacific Islander or Native Hawaiian	2	<1%
White	684	73%
Other	12	1%

PRIMARY LANGUAGES SPOKEN IN YOUR HOME (SELECT ALL THAT APPLY)		
English	772	87%
Spanish	25	3%
Chinese (including Mandarin, Cantonese, or other varieties)	30	3%
Karen	11	1%
Burmese	7	1%
Kinyarwanda	5	1%
Swahili	3	<1%
French	4	<1%
Tamil	2	<1%
Hindi	2	<1%
German	3	<1%
Other	6	1%

YEARLY HOUSEHOLD INCOME BEFORE TAXES		
Less than \$25,000	111	13%
\$25,000 to \$49,999	132	16%
\$50,000 to \$74,999	101	12%
\$75,000 to \$99,999	93	11%
\$100,000 to \$149,999	103	12%
\$150,000 or more	106	13%
Prefer not to answer	170	20%

WHERE YOU LIVE		
Chapel Hill/Carrboro	528	62%
Rural Orange County	169	20%
Hillsborough	123	15%
Other	9	1%

Note: totals may not equal 100%. Some questions allowed for multiple answer selections. Additionally, we did not include "prefer not to answer" or no response options here when values were low.

2021 MAP Community Survey: Survey Results

HOW WOULD YOU RATE ORANGE COUNTY AS A PLACE FOR PEOPLE TO LIVE AS THEY AGE?

Race and Ethnicity	Poor		Fair		Good		Very Good		Excellent	
	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage
All	19	2%	96	11%	244	29%	307	36%	155	18%
African American or Black	6	6%	20	19%	30	29%	20	19%	20	19%
American Indian, Native American, or Alaskan Native	0	0%	2	18%	4	36%	3	27%	1	9%
Asian	1	2%	3	7%	11	26%	17	40%	10	23%
Hispanic or Latinx	1	5%	4	20%	4	20%	7	35%	3	15%
Pacific Islander or Native Hawaiian	0	0%	0	0%	1	50%	1	50%	0	0%
White	7	1%	63	10%	182	29%	244	39%	117	19%
Other	1	9%	3	27%	2	18%	4	36%	1	9%

DISCRIMINATION SCORE

	All	African American or Black	Asian	Hispanic	White
I am treated with less courtesy or respect than other people	7.7	6.9	7.8	8.0	7.7
I receive poorer service than other people at restaurants or stores	8.2	7.6	8.2	8.3	8.4
People act as if they think I am not smart	8.0	7.6	8.1	8.1	8.1
People act as if they are afraid of me	8.6	8.0	8.7	8.5	8.7
I am threatened or harassed	8.6	8.4	8.6	8.8	8.7

Note: Score possibilities ranged from 2-9. A lower value indicates experiencing discrimination more often. Averages are not an ideal summary measure of this type of data, but give us a sense of trends.

Appendix 2

Age-Friendly Orange County, NC - Master Aging Plan Survey

The community is coming together again to design the next 5-year Master Aging Plan. This strategic plan will guide "all things aging" in Orange County. We want the goals of the Master Aging Plan to reflect the issues that matter to you. We will use the results of this survey to prioritize our services, policies, programs, and more!

We expect this anonymous survey to take about 20 minutes. Thank you for your time!

If you have any questions or concerns, please contact, Cass Dictus, Fellow at the UNC Partnerships in Aging Program (cdictus@email.unc.edu). You may also call the Aging Helpline (919-968-2087) for assistance.

Are you a resident of Orange County, North Carolina?

- Yes
- No

What is your age group? (select one)

- | | |
|--------------------------------|--|
| <input type="radio"/> Under 18 | <input type="radio"/> 70-74 |
| <input type="radio"/> 18-44 | <input type="radio"/> 75-79 |
| <input type="radio"/> 45-54 | <input type="radio"/> 80-84 |
| <input type="radio"/> 55-59 | <input type="radio"/> 85-90 |
| <input type="radio"/> 60-64 | <input type="radio"/> 95+ |
| <input type="radio"/> 65-69 | <input type="radio"/> Prefer not to answer |

Which of the following best describes you? (select all that apply)

- African American or Black
- Asian
- American Indian or Native American or Alaska Native
- Hispanic or Latinx
- Pacific Islander or Native Hawaiian
- White
- Other (please specify): _____
- Prefer not to answer

Section 2: Respect, Diversity, Equity, and Inclusion

Please note, the following are potentially difficult questions. These are an important part of our survey. We strive to be sensitive to the treatment of our community members and would like to better understand your experiences.

Thinking about your day-to-day life in your community, please rate the following statements.

	Almost everyday	At least once a week	A few times a month	A few times a year	Less than once a year	Never
I am treated with less courtesy or respect than other people	<input type="radio"/>					
I receive poorer service than other people at restaurants or stores	<input type="radio"/>					
People act as if they think I am not smart	<input type="radio"/>					
People act as if they are afraid of me	<input type="radio"/>					
I am threatened or harassed	<input type="radio"/>					

Do you feel that parts of your identity play a role in these experiences? Please explain. (For example, race, age, religion, gender, sexual orientation, disability, income, education, appearance.)

Housing: What are the TOP THREE things that you think need improvement in your community? (select 3)

- Affordable housing options
 - Housing near services or transportation options
 - Physical housing designs that support aging in place
 - Housing that supports being a part of a larger community
 - Support to age in your community (instead of moving into a facility)
 - Information for older adults about housing options
 - Housing repair and maintenance programs and services
-

Housing: Feel free to share any additional thoughts here. (Why did you pick those things? Is there something important missing from the list? Do you have any specific suggestions?)

Social Participation: What are the TOP THREE things that you think need improvement in your community? (select 3)

- Intergenerational events and programs (involve both younger and older people)
- Affordability of events and programs
- Accessibility of events and programs for people living with disabilities
- Events for people living with or caring for persons with dementia
- Options to participate in social events and programs from home
- Services for those experiencing social isolation and loneliness
- Opportunities for social connections among older adults
- Cultural activities that celebrate our diversity
- Inclusivity in social events
- Social clubs (book clubs, gardening, crafts, etc.)

Social Participation: Feel free to share any additional thoughts here. (Why did you pick those things? Is there something important missing from the list? Do you have any specific suggestions?)

Civic Participation and Employment: What are the TOP THREE things that you think need improvement in your community? (select 3)

- Volunteer experiences that fit my preferences and talents
- Fair compensation for employment
- Help searching for and applying to jobs
- Training opportunities to learn new job skills
- Jobs that adapt to meet the needs of older people
- Opportunities to advocate for legislative or substantive community change
- Opportunities to participate in decision making bodies such as community councils or committees

Civic Participation and Employment: Feel free to share any additional thoughts here. (Why did you pick those things? Is there something important missing from the list? Do you have any specific suggestions?)

Health and Community Services: What are the TOP THREE things that you think need improvement in your community? (select 3)

- Affordable health care
- Affordable, healthy food
- Dementia-friendly programs and services
- Resources available to assist older adults in making healthcare related decisions
- Mental health services
- Quality and affordable in-home, respite, and adult day care services
- Health, wellness, and fitness programs and classes for older adults
- Caregiver supports
- Respectful and helpful hospital and clinic staff
- Assistance connecting to health care virtually, such as telehealth

Health and Community Services: Feel free to share any additional thoughts here. (Why did you pick those things? Is there something important missing from the list? Do you have any specific suggestions?)

Section 4: Communication and Services - Usage and Preferences

In order to serve you better, we want to understand how you prefer to get information and interact with services and programming.

How do you prefer to get information about your community? (select all that apply)

- Local TV stations
 - Local radio stations
 - Daily/weekly newspaper
 - Community newspaper
 - Social media
 - Other internet sources (websites)
 - Faith based organizations (churches, synagogues, mosques)?
 - Word of mouth (family, friends, neighbors)
 - Bulletin boards posted in public spaces
 - Other (please specify): _____
-

Do you regularly (at least weekly) use the internet with a computer/tablet/smart phone for any reason?

- Yes, at public space (library, senior centers)
 - Yes, at home
 - No (please explain more below)
-

If No, please tell us why you do not regularly use the internet? (select all that apply)

- I do not have access to a device (computer, tablet, smart phone)
- The internet costs too much money
- There is not internet service where I live
- I do not feel comfortable with this technology
- I do not like using this technology
- Other (please specify): _____

Are you likely are you to engage in virtual programming (Zoom, GoToMeeting, Facebook Live, or other Live Streaming events) in the future, after in-person events are allowed?

- Yes, weekly
 - Yes, monthly
 - Yes, but very rarely
 - No (please explain): _____
-

In what ways have you previously engaged with the Orange County Department on Aging, including Passmore and Seymour Centers? (select all that apply)

- Social activities and connections (book clubs, Friend to Friend program, Telephone reassurance)
 - Caregiver Supports (support groups, Memory Café)
 - Educational programs (End of life panel, Movie screening)
 - Wellness activities (exercise classes, fitness memberships)
 - Staying safe at home (Durable Medical Equipment, Home safety or fall risk assessment, Home repair or modifications)
 - Individual services (Aging Transitions, Options Counseling)
 - Individual short appointments or phone call assistance (notary services, Aging Helpline)
 - Health Services (Fit feet, Covid testing, Vaccine distribution)
 - Information from website or newsletter
 - Targeted yearly programs (VITA tax assistance, Medicare Enrollment assistance)
 - Food programs (weekly lunch program, monthly food box)
 - Transportation (help finding options, volunteer driver program)
 - Employment services
 - Volunteering
 - Leadership (Project EngAGE, Senior Resource Teams, Workgroups, Boards)
-

What types of activities or services do you wish the Department on Aging/Senior Centers offered?

Other than the Department on Aging/Senior Centers, what are the main other organizations you engage with to help meet your needs?

Is there anything else you would like to share about aging in Orange County?

Section 5: About our community members

Please tell us a little bit more about you. We want to make sure we are hearing from a broad range of community members. These questions will help give us a clearer picture of people taking this survey. All your answers are anonymous.

Which best describes where you live? (select one)

- Chapel Hill/Carrboro
 - Hillsborough
 - Rural Orange County
 - Other: _____
 - Prefer not to answer
-

How long have you lived in Orange County (total years)?

- Less than 5 years
 - 5 to 14 years
 - 15 to 24 years
 - 25 to 34 years
 - 35 years or more
 - Prefer not to answer
-

How would you rate Orange County as a place for people to live as they age?

- Poor
 - Fair
 - Good
 - Very good
 - Excellent
 - Prefer not to answer
-

Are you a U.S. military veteran?

- Yes
- No
- Prefer not to answer

What sex were you assigned at birth, on your original birth certificate?

- Male
 - Female
 - Prefer not to answer
-

What is your current gender identity?

- Man
 - Woman
 - Trans man
 - Trans woman
 - Genderqueer/gender non-conforming
 - Different identity (please specify): _____
 - Prefer not to answer
-

Do you think of yourself as: (select all that apply)

- Straight/ Heterosexual
 - Gay or Lesbian/ Homosexual
 - Bisexual
 - Other (please specify): _____
 - Prefer not to answer
-

What are the primary languages spoken in your home? (select all that apply)

- English
 - Spanish
 - Chinese (including Mandarin, Cantonese, or other varieties)
 - Karen
 - Other (please specify): _____
 - Prefer not to answer
-

What is your yearly household income before taxes? (select one)

- less than \$25,000
 - \$25,000 to \$49,999
 - \$50,000 to \$74,999
 - \$75,000 to \$99,999
 - \$100,000 to \$149,999
 - \$150,000 or more
 - Prefer not to answer
-

What is your employment status? (select all that apply)

- Self-employed, full-time
- Self-employed, part-time
- Employed, full-time
- Employed, part-time
- Unemployed, and looking for work
- Retired and volunteering
- Retired, not working at all
- Not in the labor force for other reason (please specify): _____
- Prefer not to answer