

THE NEWS *of* ORANGE COUNTY

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At the Library: Library responds to customers

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Orange County Public Library*

We love hearing from our customers.

That's why we conduct monthly 10-second surveys. The surveys help us to better serve you by asking a short series of questions on a given topic.

The January 10-second survey about library fines resulted in lots of great questions and comments. We are happy to report a change in response to customer feedback regarding fees.

Orange County Public Library Main Library and Cybrary customers can now pay library fines online. This is a new feature of the library's online customer account, which also allows you to place hold requests, renew items and manage reading lists through the library's catalog.

The online fine payment is handled via PayPal, and the library does not retain the credit card information you provide. Mobile users of the library website will need to switch to full site mode to pay fines online. Debit or credit cards can be used to pay fines, but all transactions will be processed as credit card payments.

To pay a library fine online, login to your account using your library card number and password and visit the fines/fees section at library.orangecountync.gov/iii/encore/myaccount.

To see the complete results of the January 10-second survey, go to <http://bit.ly/1jT13h9>.

March's survey is about library customer service. Please weigh in on your experiences at the library at <http://orangecountync.gov/library/10secondsurvey.asp>.

In addition to the 10-second surveys, we welcome your comments, compliments and complaints through the library's feedback form at www.orangecountync.gov/library/feedbackform.asp. Paper copies of the form are also available at the library.

Teen and tween activities at the library

On Wednesday, Feb. 19, the OCPL Main Library hosted a Cosplay Night for teens. Participants came dressed as their favorite characters from books, movies, cartoons and comics.

Teens wore costumes representing such different worlds as the Cartoon Network animated series Adventure Time, the popular webcomic Homestuck and the dystopian book trilogy and soon-to-be-released movie Divergent.

The library offered video and board games and awarded prizes for the best costumes of the night.

Upcoming events for teens at the library include a Game Day on March 19. Everyone is invited to the Main Library to play Xbox 360, Wii, board and card games from 4:30 to 6:30 p.m. All ages can participate in Game Day as long as children 10 and younger are accompanied by an adult.

The Main Library also hosts a teen book club, Teens Talk Books. Held the fourth Wednesday of the month at 6:30 p.m., there is no required reading for Teens Talk Books. Instead, the discussions revolve around what teens are currently reading and informed by a monthly theme. The theme for the March 26 discussion is characters experiencing a tragedy.

There are also weekly activities specifically geared for tweens ages 9 to 12 on Thursdays at 3:30 p.m. This month's tween line-up includes LEGO sculpting and LEGO trivia on March 6, DIY crafts on March 13, The Science of Problem Solving and Bridge Building on March 20, and Creating Characters and Writing in the Style of Dr. Seuss on March 27.

Friends of the library seeks secretary

The Friends of the Orange County Public Library's board of directors is in need of a secretary. Please contact President Tommy McNeill at tmcneill@hotmail.com for more information about the position.

The OCPL Main Library is located at 137 W. Margaret Lane in Hillsborough. To learn about the services and events at the library, go to www.orangecountync.gov/library