

ORANGE COUNTY PARTNERSHIP TO END HOMELESSNESS 2010 ANNUAL REPORT

2010 HIGHLIGHTS

- Recruited nearly 100 community professionals and volunteers to form committees that refined and began implementing the Partnership's goals and strategies to end and prevent homelessness in the areas of:

+ Employment + Access to Services
+ Housing + Community Participation

- Hired a Homeless Program Coordinator to facilitate and coordinate the work of the Partnership.
- Held the 4th annual Project Homeless Connect that provided 131 people experiencing or at risk of homelessness with over 1,600 contacts with service providers.
- Began full implementation of the Homelessness Prevention and Rapid Re-Housing Program (HPRP) with a \$1 million grant from the US Department of Housing and Urban Development.

EMPLOYMENT

- THE EMPLOYMENT WORK GROUP** of the Partnership to End Homelessness includes members from JobLink, Durham Tech, Employment Security Commission, UNC Community Empowerment Fund, Re-Entry Partners, Chapel Hill Downtown Partnership, Chapel Hill-Carrboro Chamber of Commerce and community volunteers. The group formed in 2010 and achieved the following:
 - Researched best practices for employment programs targeted to the homeless.
 - Began developing the Job-Readiness Certification Program to help homeless people document their job preparedness for potential employers.
 - Launched a computer lab at the Skills Development Center in Chapel Hill to help homeless people learn basic as well as advanced computing skills.

+ 2011 EMPLOYMENT GOALS

- Implement the Job-Readiness Certification Program
- Recruit local employers to hire program graduates
- Begin holding job fairs for people experiencing or at risk of homelessness

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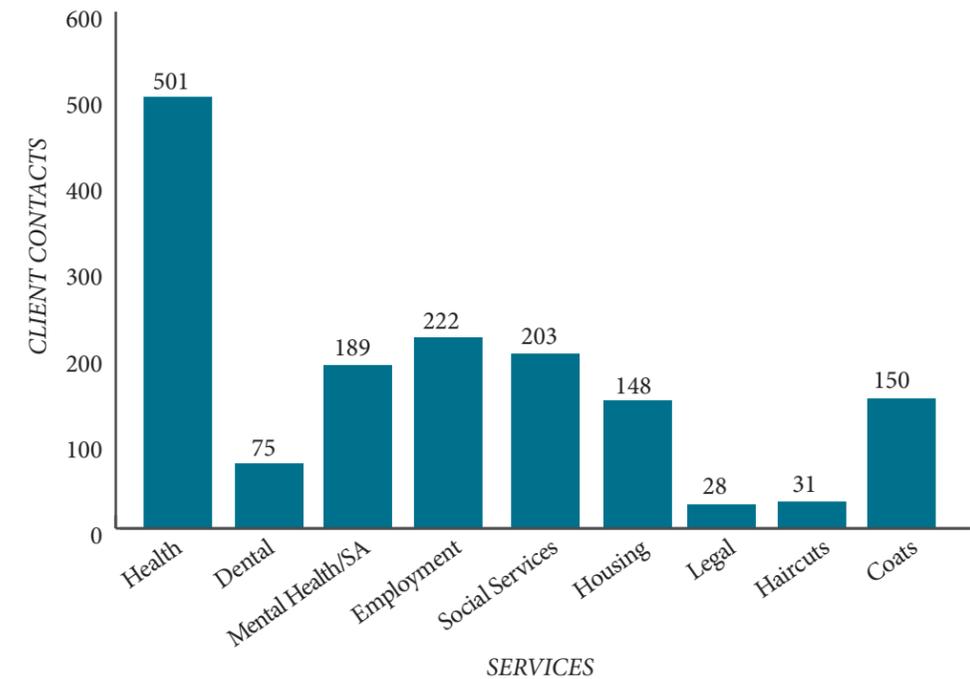
ACCESS TO SERVICES

- THE ACCESS TO SERVICES WORK GROUP** was formed with members from OPC Area Program, Piedmont Health Services (PHS), Carolina Health Net (CHN), UNC Schizophrenia Treatment and Evaluation Program (STEP), NC Legal Aid, Inter-Faith Council for Social Services (IFC), Veterans Administration, Freedom House Recovery Center and the Department of Social Services.
- THE SERVICES COORDINATION TEAM** brought together homeless service providers and law enforcement officers to identify and develop treatment strategies for chronically homeless individuals.
- Created and distributed approximately 5,000 Pocket Guides of Support Services to inform homeless people and services providers about the resources available in Orange County:
www.co.orange.nc.us/housing/documents/pocketguide.pdf

EMERGENCY ASSISTANCE FOR SERVING THE HOMELESS AND PREVENTING HOMELESSNESS

Inter-Faith Council for Social Service (IFC)	2007-08	2008-09	2009-10
Meals served at Community House	78,460	85,136	77,212
Meals served at HomeStart	9,093	6,763	10,076
Bags of groceries distributed at Community Services	11,507	14,201	15,701
Households that received emergency financial assistance for rent and utilities at Community Services	760	897	967
Adults and children sheltered at Community House (emergency shelter) and HomeStart (transitional housing and emergency shelter) (unduplicated count)	760	683	587
Adults and children sheltered (duplicated count: cumulative number of the nights people were sheltered)	31,852	33,508	33,781
Orange Congregations in Mission (OCIM)	2008	2009	2010
People that received food, clothing or financial assistance for rent, utilities or medications	6,812	7,777	7,292
Neighbor House of Hillsborough Food-for-All Program	2008	2009	2010
Dinners served Monday-Thursday	18,000+	18,500+	19,500+
Orange County Department of Social Services	2007-08	2008-09	2009-10
Households that received emergency financial assistance (duplicated count: maximum \$200 annually per household for housing, utilities, food, gas and/or medicine)	3,969	4,963	4,926

- PROJECT HOMELESS CONNECT:** The 4th annual Project Homeless Connect—a one-day event that provides a wide range of services to people experiencing or at-risk of experiencing homelessness—was held November 4, 2010 at the Hargraves Community Center and St. Joseph's CME Church in Chapel Hill. One hundred thirty-one guests were served by over 50 local service providers. The guests experienced a total of over 1,600 contacts with these agencies – an average of approximately 13 services provided per guest.



Photos by Laura Shmania

- CAROLINA HEALTH NET (CHN)** is a collaboration among Piedmont Health Services (PHS), UNC Health Care and the UNC Department of Family Medicine to provide a system of care for the uninsured. Carolina Health Net has enrolled 33 homeless patients in Orange County since it began operations in 2008 including 18 in 2010.

+ 2011 SERVICE GOALS

- Increase disability benefit applications and approvals for the chronically homeless.
- Publish and distribute educational materials on mental illness and substance abuse to homeless and at-risk people.

