

**Community Advisory Committee
Quarterly/Annual Visitation Report**

County Orange	Facility Type <input checked="" type="checkbox"/> Family Care Home <input type="checkbox"/> Adult Care Home <input type="checkbox"/> Nursing Home	Facility Name: Orange Community Residence Census: 6/6
Visit Date and day of the week Wednesday, March 26th, 2014	Time spent in facility 1 hours minutes	Arrival time 1:45pm
Name of person(s) with whom exit interview was held Resident Care Coordinator		Interview was held <input checked="" type="checkbox"/> in person
Committee members present: Two Committee Members		
Number of residents who received personal visits from committee members (3)		Report completed by:
Resident Rights information is clearly posted? Yes	Ombudsman contact information is correct and clearly posted: Yes	
The most recent survey was readily accessible (Required for NHs only – record date of most recent survey posted) : N/A	Staffing information clearly posted? No	

Resident Profile	Yes No N/A	Comments/Other Observations (please number comments)
1. Do the residents appear neat, clean and odor free?	Yes	1. Residents were mostly relaxing or in bed when we arrived. All residents we spoke to were neat and clean. 4. As in previous visits, residents were not interacting with staff. All residents were in their rooms (most with doors closed) when we visited. This could be due to the time of day (afternoon) in which our visit occurred. 5a. Professional name tags were in use. This is a change from previous visits.
2. Did residents say they receive assistance with personal care activities? (i.e. brushing their teeth, combing their hair, inserting dentures or cleaning their eyeglasses)	Yes	
3. Did you see or hear residents being encouraged to participate in their care by staff members?	No	
4. Were residents interacting with staff, other residents & visitors?	No	
5. Did staff respond to or interact with residents who had difficulty communicating or making their needs known verbally?	N/A	
5a. Did staff members wear nametags that are easily read by residents and visitors?	Yes	
6. Did you observe restraints in use?	No	
7. If so, did you ask staff about the facility's restraint policies? (note: Do not ask about confidential information without consent)	N/A	

Resident Living Accommodations	Yes No N/A	Comments/Other Observations (please number comments)
8. Did residents describe their living environment as homelike?	Yes	8. Most residents expressed feelings of being at home in the facility. Each resident room was decorated in a person-centered way. One resident was working on obtaining his GED and wanted to move to his own apartment. That said, he did still feel at home in the facility. 13. Call bells not required. Facility only 6 beds.
9. Did you notice unpleasant odors?	No	
10. Did you see items that could cause harm or be hazardous?	No	
10a. Were unattended med carts locked?	Yes	
10b. Were bathrooms clean, odor-free and free from hazards?	Yes	
10c. Were rooms containing hazardous materials locked?	Yes	
11. Did residents feel their living areas were kept at a reasonable noise level?	Yes	
12. Does the facility accommodate smokers?	Yes	
12a. Where? (Outside / inside / both)	Outside	
13. Were residents able to reach their call bells with ease?	N/A	
14. Did staff answer call bells in a timely & courteous manner?	N/A	
14a. If no, did you share this with the administrative staff?	N/A	

*** N/A equals not applicable, not asked, not observed

Resident Services	Yes No N/A	Comments/Other Observations (please number comments)
15. Were residents asked their preferences or opinions about the activities planned for them at the facility?	Yes	<p>15a. Activity calendar was clearly posted in the main kitchen area.</p> <p>17a. Previously mentioned rules regarding a prohibition of snacking in resident rooms did not seem to be in effect.</p> <p>19. It is reported that community groups routinely visit to bring meals. In particular there is one church that brings in meals on a weekly basis. Church members also meet with residents, although briefly.</p> <p>20. Not to our knowledge.</p>
15a. Was a current activity calendar posted in the facility?	Yes	
15b. Were activities scheduled to occur at the time of your visit actually occurring?	No	
16. Do residents have the opportunity to purchase personal items of their choice using their monthly needs funds?	Yes	
16a. Can residents access their monthly needs funds at their convenience? (#16 and 16a pertain only to residents on Medicaid/Special Assistance. NHs \$30 per month. ACHs \$66 minus medication co-pay and full cost OTC drugs)	Yes	
17. Are residents asked their preferences about meal & snack choices? (Adult Care Home residents should receive snacks 3X per day. Nursing Home residents should be offered snacks at bedtime.)	Yes	
17a. Are they given a choice about where they prefer to dine?	Yes	
17b. Did residents express positive opinions regarding their dining experience (the food provided)?	Yes	
17c. Is fresh ice water available and provided to residents?	Yes	
18. Do residents have privacy in making and receiving phone calls?	No	
19. Is there evidence of community involvement from other civic, volunteer or religious groups?	Yes	
20. Does the facility have a functioning: Resident's Council? Family Council?	N/A N/A	

Areas of Concern	Exit Summary
Are there resident issues or topics that need follow-up or review at a later time or during the next visit?	Discuss items from "Areas of Concern" Section as well as any changes observed during the visit. Give summary of visit with Administrator or SIC. Does the facility have needs that the committee or community could help address?
Areas of concern previously mentioned were not in evidence as of this visitation. All residents surveyed reported enjoying the homelike environment of the facility.	<hr/> <p>Our exit summary was held with the resident care coordinator. As compared to previous visits, her attitude toward our exit interview was cordial and responsive. We noted that the facility had been substantially refurbished since our last visit, including new floors, furniture, TVs, and kitchen remodel. The facility looks great and that makes the residents feel better. The only matter for further discussion would be the lack of available transportation for the residents.</p>