



**Orange County Emergency Services**  
**Standard Operating Guidelines**

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**SOG Name: Driver Education and Qualification**

**SOG Number: EMS 004**

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**Approved By: F.R. Montes de Oca**

**Date Effective: April 13, 2012**

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**I. OBJECTIVE**

1. To ensure the appropriate education and qualification of persons who operate Orange County Emergency Services (OCES) vehicles.

**II. SCOPE**

1. This guideline applies to all Orange County Emergency Services staff and those who drive and operate Orange County Emergency Services vehicles.

**III. PROCEDURE**

1. Policy
  - a. No person shall operate an Orange County EMS vehicle unless they have received initial Emergency Vehicle Driver Training and a familiarization to the specific vehicle.
2. Initial Education
  - a. OCES provides initial driver education to new employees and volunteers.
  - b. OCES utilizes a local adaptation of the Green Cross CEVO certification program for ambulance drivers.
  - c. The program includes a classroom portion, a driving range portion, and a field observation and qualification component.
  - d. OCES requires an additional 8 hours of driver education specific to the Excellence medium duty ambulances, North Carolina Law, and system guidelines.
  - e. OCES requires 10 hours of documented geographic study and the successful completion of general geography test prior to initiation of field driving experience.
3. Outside Program Acceptance
  - a. OCES accepts the NC Department of Insurance driver-Operator Certification (VFIS), Emergency Vehicle Driver Course, and Emergency Vehicle Operation Course, in-lieu of mandatory attendance at the OCES CEVO class, or other equivalent approved class.
  - b. These certifications greater than three years of age will not be accepted.

- c. No exemptions will be made for the OCES Excellence medium duty ambulance training.
- 4. Ongoing Driver Education
  - a. OCES provides yearly refresher classroom training on driving laws, policies, and practices to all personnel.
  - b. The OCES Safety Committee reviews on-duty driver history through direct observation and documented incidents.
  - c. The OCES Safety Committee may recommend remedial driver training for any EMS drivers found to have deficiencies in practices.