



Orange County Emergency Services  
Standard Operating Guidelines

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**SOG Name:** Mutual Aid Response

**SOG Number:** COM-005

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**I. OBJECTIVE**

1. The purpose of this guideline is to define a common procedure to be followed by all Orange County Fire Departments, its municipalities, mutual aid resources and the 9-1-1 Communication Center to streamline the request and response process for the responding units.

**II. SCOPE**

1. This guideline applies to all Orange County Fire Departments, its municipalities, mutual aid resources and the 9-1-1 Communication Center.

**III. TERMINOLOGY**

1. Channel and or Talk Group: Refers to a programmed 800 MHz radio talk group and may be interchangeable terms.
2. AHJ: Authority Having Jurisdiction

**IV. PROCEDURE**

1. After the initial call is received and the AHJ's dispatch center has dispatched the initial response:
  - a. The AHJ's Dispatch Center will immediately notify the mutual aid Dispatch Centers and request the required resource(s) for the response.
  - b. The AHJ's Dispatch Center will be the primary center for all radio traffic on the event.
  - c. When requesting apparatus from the other centers, a response channel will be given to the requesting center for the responding mutual aid units.
  - d. The mutual aid units will acknowledge the call with their Dispatch Center and the remainder of their radio traffic will be directed and handled by the AHJ.
  - e. The AHJ and the mutual aid Center will always be prepared to accept radio traffic from their units should communication problems exist