

Agenda Item Number:

**ORANGE COUNTY BOARD OF HEALTH
AGENDA ITEM SUMMARY**

Meeting Date: February 24, 2016

Agenda Item Subject: Debt Set-Off Program Update

Attachment(s): Delinquent and Uncollectible Accounts Policy

Staff or Board Member Reporting: Rebecca Crawford

Purpose: Action
 Information only
 Information with possible action

Summary Information:

Personal Health, Dental Health, and Environmental Health continue to participate in the NC Debt Set-Off Program, which allows the county to collect debts on delinquent accounts with a balance between \$50 and \$4,000 through the customer's tax refund. This has proven to be a successful way to recoup funds from overdue accounts, although FY 14-15 total amounts are much higher than FY 15-16 amounts as the prior year included multiple years of delinquent accounts whereas FY 15-16 is from July 1, 2015 through January 31, 2016. The Personal Health division has also found that letters sent to delinquent accounts that warn of the potential to be sent to debt set-off have netted \$1,796.40 for the period of July 1, 2015 through February 11, 2016.

Division	FY 14-15 Debt Set-Off Amount	FY 15-16 Debt Set-Off (7/1/15 – 1/31/16)
Personal Health	\$2,907.09	\$71.00
Dental Health	\$29,807.45	\$0
Environmental Health	\$524.05	\$125
Total	\$33,238.59	\$196