

**Agenda Item Number:**

**ORANGE COUNTY BOARD OF HEALTH  
AGENDA ITEM SUMMARY**

**Meeting Date:** 4/24/2019

**Agenda Item Subject:** Family Home Visiting Services Orientation

**Attachment(s):** PowerPoint

**Staff or Board Member Reporting:** Shannon Barnes

**Purpose:**     \_\_\_ Action  
              \_\_\_ X Information only  
              \_\_\_ Information with possible action

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**Summary Information:**

BOH will be oriented to the Family Home Visiting Services, a section of the Personal Health Division.

**Recommended Action:**   \_\_\_ Approve  
                                  \_\_\_ Approve & forward to Board of Commissioners for action  
                                  \_\_\_ Approve & forward to \_\_\_\_\_  
                                  X Accept as information  
                                  \_\_\_ Revise & schedule for future action  
                                  \_\_\_ Other (detail):

# Family Home Visiting Services



# Programs



- **Pregnancy Care Management**
- **Care Coordination for Children**
- **Behavior Health Services**
  - Integrated BH Services
  - HBI (Counseling for women who are pregnant)
  - Triple P (Positive Parenting Program)
- **Newborn-Postpartum Home Visiting**
- **Breastfeeding Support Services**
- **SIDS Counseling**



# Pregnancy Care Management



- **What is PCM:** Program consists of Social Workers and Nurses working together with Pregnancy Medical Home (PMH) providers, in order to achieve the goal of improving the quality of maternity care, improving birth outcomes and providing continuity of care for the pregnant Medicaid population.
- **PCM Approach:** Meeting the diverse and complex needs of members requires a holistic, person-centered approach that addresses both physical and behavioral health. A holistic approach must consider the social determinants of health—“
- **Who is the priority population for Pregnancy Care Management?** As of June 1, 2017, the Maternal Infant Impactability Score (MIIS) is used to prioritize members for Pregnancy Care Management. This analysis indicated that members with certain risk factors or combinations of risk factors are “impactable,” meaning they experience a reduced risk of delivering a low birth weight infant if they receive Pregnancy Care Management services. Orange County served 240 at risk pregnant women last year.
- **Target Risk Factors:** Hx of preterm birth, hypertension, substance use, DV. Any other concerns we will still case manage but may not be for the full time of pregnancy.



# Care Coordination for Children



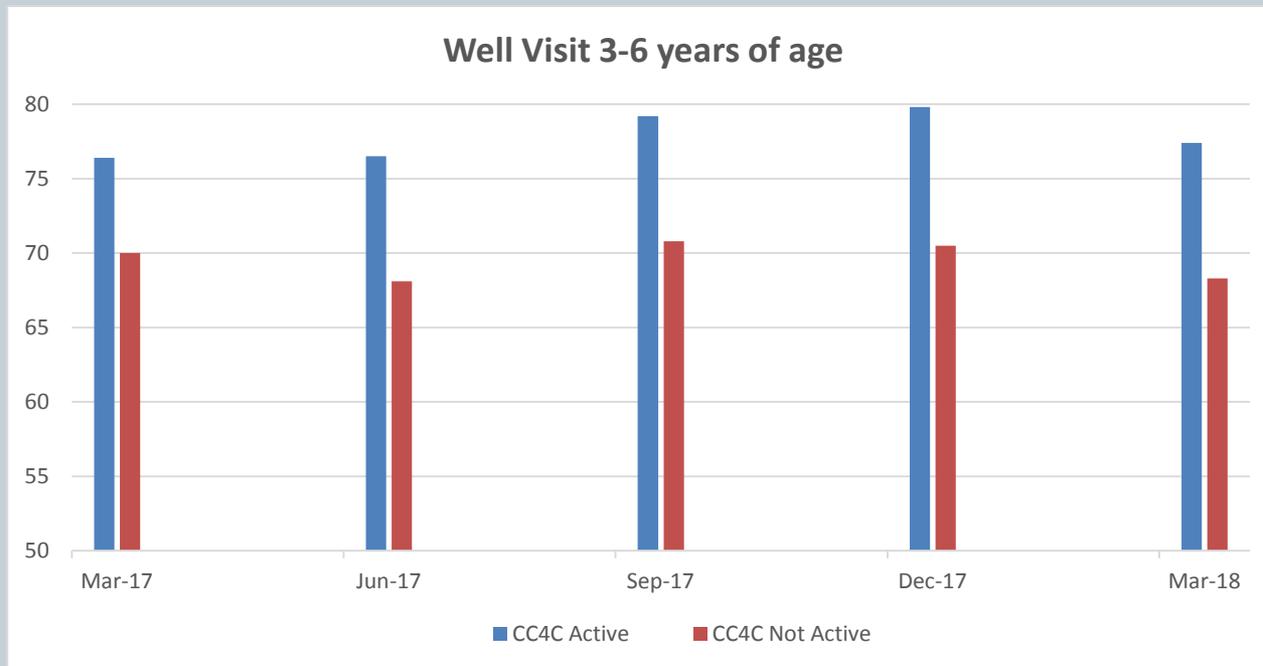
- **What is CC4C:** Consist of Social Workers and Nurses that set interventions and activities that address the health care and preventive service needs of a population (birth to 5 years of age) to promote quality, cost effective care.
- **Who are our Priority Population:** Transitional Care Priority (Children in the hospital); NICU; High risk/high cost patients (children who have been flagged for priority if they above expected costs relative to other children in their clinical risk group); ED High Utilizer (Patients with 10 or more ED visits in the past year); Children w/ special health care needs (ex. Autism, developmental delays); Foster Care; Children Exposed to Toxic Stress (ex. DV, unstable housing, substance abuse by caregiver); medical home referrals. Orange County Served 296 children last year
- **CC4C Services:** Consist of home visits, education, advocacy, linkage to community resources and services, developmental screenings, and collaboration with medical providers and DSS
- **The Data and Benefits of CC4C:**



# Care Coordination for Children



- Children ages 3-6 years of age served by CC4C care management have consistently higher rates of obtaining the annual well visit, than children not served by CC4C Care management.

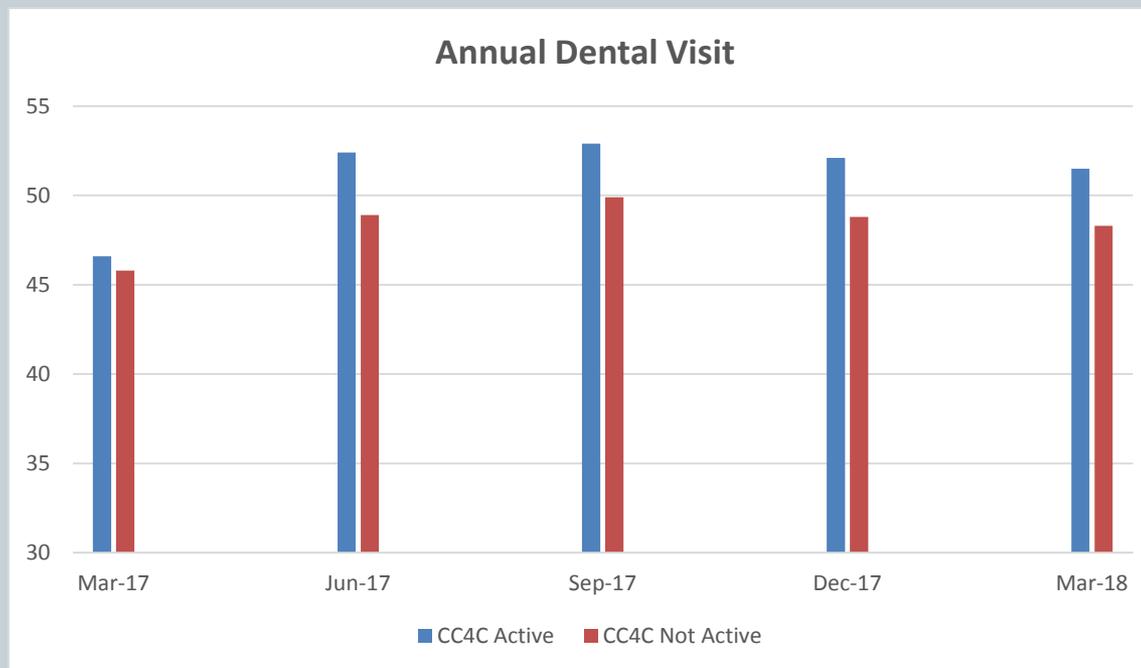




# Care Coordination for Children



- Children who are served by CC4C care management have consistently higher rates of obtaining the necessary annual dental visit than children not served by CC4C care management.

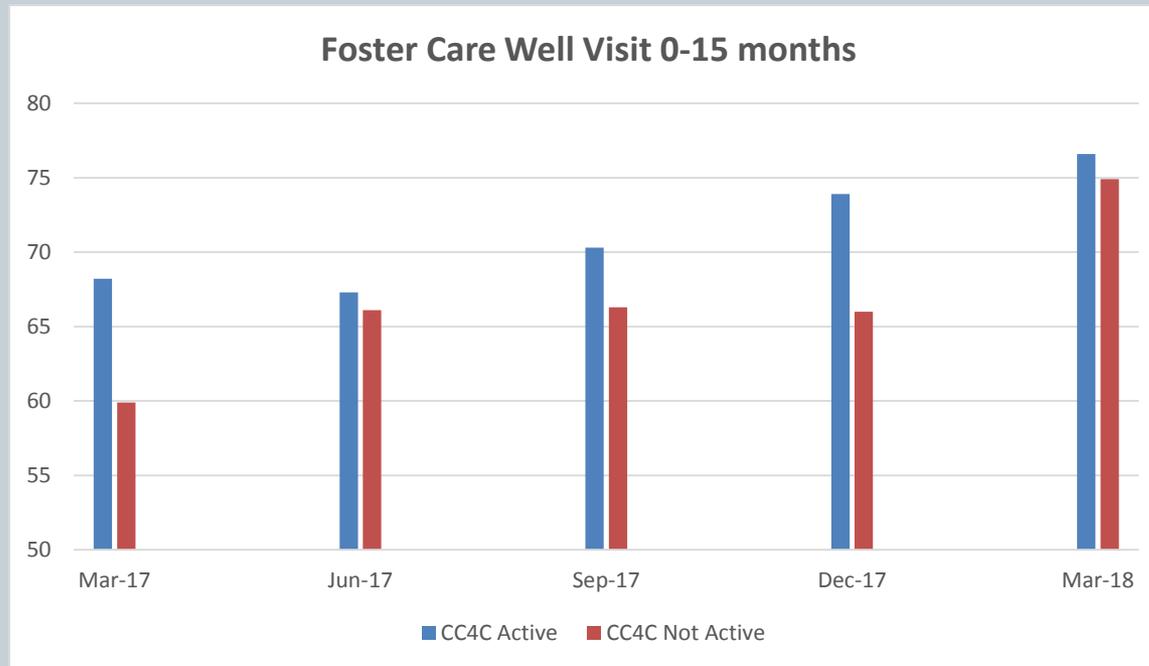




# Care Coordination for Children



- Children who are in foster care and are served by CC4C Care Management have consistently higher rates of 7 well care visits before age 15 months than children in foster care not served by CC4C care management





# Behavioral Health Services



- **Integrated Behavioral Health:** behavioral health clinicians provide short-term counseling to health department clients who are experiencing mental health or substance abuse problems or other life stressors. The program addresses our county's barriers to access to therapy services and is appreciated by patients and providers alike. Served 417 patients last year. A recent sample of patients showed that 68% had experienced trauma.
- **HBI: Counseling for women who are pregnant that is receiving Medicaid with serious psych-social issues.**
- **Triple P (Positive Parenting Program):** is a parenting and family support system designed to prevent – as well as treat – behavioral and emotional problems in children and teenagers. It aims to prevent problems in the family, school and community before they arise and to create family environments that encourage children to realize their potential.



# Newborn Postpartum- Home Visiting



- **What is NBPP HV:** Nurse conduct newborn and maternal postpartum assessments in the home, which include physical, behavioral, and environmental health assessments and makes referrals to partnering community organizations. Provided to families in Orange County whose baby will likely qualify for Medicaid.
- **Patient Served:** Medicaid patients and uninsured mothers. 221 mom /baby pairs in 2017-2018 FY. So 442 total patients.
- **The Importance of NBPP HV:** This is an essential part of perinatal care for low income families, as the first few weeks after delivery can put the family at risk for physical, mental, and socio-economic health concerns. This program is a vital link in the continuum of care, which ensures all families in Orange County succeed and thrive.



# Breastfeeding Support



- In collaboration with Piedmont Health Services, we provide education and support through home visits at the OCHD and Carrboro Community Health Center to mothers who are interested in and/or need help with breastfeeding. Services are available to any low-income Orange County Resident.



# SIDS Counseling



- We can provide grief counseling for families affected by the death of an infant from Sudden Infant Death Syndrome. Home visits are available.