

Transportation Quick Reference

How can I get in touch with a Transit Service?

Chapel Hill Transit:

www.chtransit.org

Main: 919.969.4900

Customer Service: 919.485.7433 (Language assistance is available)

Community Outreach Manager: 919.969.4931

EZ Rider (Door to Door service- requires certification)

Dispatch/ General Questions: 919.969.4919

Certification: 919.969.4920

Reservations: 919.929.5544

Orange County Public Transit:

[www. orangecountync.gov](http://www.orangecountync.gov)

Main: 919.245.2008 (Language assistance is available)

GoTriangle: (Inter County: Orange/Durham/Wake)

www.gotriangle.org

Regional Information Center and Customer Service: 919.485.7433

Go Triangle Access (door to door service): 919.485.7468

Lost and Found: 919.314.8715

How can I get help planning a bus trip?

By Phone:

GoTriangle Regional Info. Center: all bus routes in Chapel Hill, Durham, Raleigh, Cary

- 919.485.7433

Orange County Public Transit: for bus routes in Orange County

- 919.245.2008

Orange County Dept. on Aging: Transportation Information Line (for older adults)

- 919.717.1853

By Internet:

- www.gotransitnc.org

Use the Trip Planner on the left side of screen

- www.google.com/maps

Click on the blue diamond with the white arrow for directions

Select the transit icon (looks like the front of a train)

Route options will be displayed. Click on "details" for maximum information.

What does a ride cost?

Chapel Hill Transit – Fare free for all ages including EZ Rider

Orange County Public Transit - \$2 - general public; \$1 - children ages 6-17; fare free - children 0-5;

Fare free - adults 60+ and people with disabilities with ADA certification.

Exact change required. Hillsborough Circulator-fare free for all ages.

GoTriangle – Fares vary. Exact change required.

Discounts exist for youth, seniors and disabled riders. More Information: 919. 485. 7433

www.gotriangle.org

Accessibility

All transit vehicles are wheelchair accessible. Some are equipped with bike racks.

CH Transit and GoTriangle buses can kneel for easier access. Request this of the driver.

Service animals are allowed on buses.

Door to door services (including ADA Paratransit, Medical and Senior Center Shuttle)

Americans with Disabilities Act (ADA) service is for people of all ages who live within ¼ mile of a bus route and are not able to use the public buses for a variety of reasons. Certification is required.

Chapel Hill Transit: ADA service is called EZ Rider in Chapel Hill. Rides are fare free.

Orange County Public Transit: ADA service - fares vary.

Additional door to door services: *Medical Transportation* - available for all adults 60+ and younger people with disabilities, \$3 each way. *Senior Center Shuttle* - available for all adults 60+, fare free. *Rural General* – available to everyone, 12.75 one way to any destination in Orange County.

GoTriangle: ADA service is called GoTriangle Access. Riders must live within ¼ mile of an all-day GoTriangle bus route. To qualify, the rider becomes certified for ADA service in his/her county or city. The certification is then faxed to GoTriangle Access. The fare is \$4.50 each way.

Where can I park and ride ?

Chapel Hill/Carrboro (permit required or pay at meter)

Eubanks Road, Jones Ferry Road, Carrboro Plaza, Southern Village

Orange County (parking is free)

Hillsborough Durham Technical Community College

Parking Deck next to Weaver Street Market

Efland Cheeks Community Center

GoTriangle is planning a new Park and Ride off Highway 70 bypass

Counties nearby (parking is free)

Streets of Southpoint, Durham – near the Movie Theater

Patterson Place, Durham – near Panera Bread