

Year 2 MAP Goal Implementation Status

| INDICATOR | Lead Agency/ Person | Status October 2013 | Status January 2014 | Status April 2014 | Status July 2014 |
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| GOAL 1 | | | | | |
| 1.1.2 Information Dissemination Plan implemented - mobile information table created, meetings held with faith-based groups – Project EngAGE implemented – Communications Toolkit created and distributed to MD offices | DoA | Summer interns submitted implementation plans for social Media and Faith- based outreach in August 2013. Project EngAGE Advisory committee met 9/20/13 and approved Leadership Class recruitment plan and overall curricula content. | Plans are complete to kick-off Project EngAGE in Jan 2014. 15 individuals have agreed to participate in the first senior Leadership class. | First Project EngAGE class graduated on 4/28/14. Faith- based workshop being planned for summer 2014. First stage of Website redesign completed; Facebook to be launched in early May. | Website redesigned and Facebook launched. Part-time Project EngAGE Coordinator hired to recruit and train 2 nd class to begin in Sept 2014. Class 1 graduates have formed 3 local resource teams to spread information Faith-based and MD outreach to be focused on in Year 3 |
| 1.2.1 Info related to finances, long- term care insurance and estate planning provided through Senior Centers | OCDaA/RSVP/ AT | 6 different workshops were offered at the senior centers on financial/retire ment planning during July, Aug, and Sept. | 3 different Workshops will be offered at the senior centers on financial/retire ment planning – Jan & Feb | Ongoing program offerings at both senior centers | Multiple opportunities to learn about financial planning provided throughout the year |
| 1.3.1 Older adults from minority, refugee and immigrant groups linked to Senior Centers | OCDaA/Senior Centers | Training provided to Chinese Peer to Peer Caregiver Support project volunteers in September. Chinese Helping Line functional. LGBT group meeting regularly at Seymour Center. | A new Latina Women’s Health Program will begin in Jan and continue through June at the Seymour Center. | Will launch LGBT speakers bureau in May. | Strong outreach to Chinese and LBGT communities. Will focus on Spanish speaking elders in Year 3. |

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| GOAL 2 | | | | | |
| 2.2.1 Changes in policies that may prevent development of senior housing | Planning Department with help from OCDOA Advisory Board | | | “Developers Breakfast” held in March with participation from county and city Planning Departments. | Hired UNC MPH summer intern to identify barriers and possible solutions. Report due in August. |
| 2.2.3 New partnerships created to increase housing choices | Housing Dept, Planning Dept, OCDOA | | Several property owners are coming forward. A meeting for housing builders/ developers planned for March/April 2014 | 6-part “Aging in Community” series ended in April drawing approx 100 people per session. “Developers Breakfast” in March brought together entrepreneurs and planners. A May “Further Conversations in Senior Housing” event is being planned. | Housing consultant continues to reach out to developers, builders and entrepreneurs. City and County planners aware of MAP housing goals and objectives. |
| 2.2.4 Organization of intentional communities in Orange County encouraged – toolkit developed | OCDoA with Charles House | First of 3-part Aging in Community: Planning for our Future series held in Sept with 250+ in attendance. | Fall Aging in Community series completed with nearly 450 in attendance. Several “meet up” groups are getting together to make plans for new developments | Spring Aging in Community series completed with about 100 at each session. Summer intern identified to work with “start-up groups” to provide support and create toolkit for moving from idea to foundation. | Half-day forum provided for citizens wanting to create new intentional communities or retrofit their neighborhoods to be more aging friendly. Summer intern hired to help identify barriers and solutions to their ideas. |

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| 2.3.1 Increased awareness of universal design | Planning Dept, OCDOA | OC Planning Dept plans to hold UD workshop for builders and building inspectors in 2014 | Universal design advantages and home modification resources included in Project EngAGE leadership training | OC Planning Department to host Universal Design workshop for inspectors in summer. | Elements of Universal Design related to home safety and walkability included in housing survey filled out by 400 people |
| 2.3.2 New standards and codes proposed for universal design | OCDOA Advisory Board | | Aging Advisory Board asks OC Senior Tarheel Legislature (STHL) reps to advocate for these changes | | Standard will be considered for adoption at the October STHL meeting in October |
| 2.4.1 Meetings held with NCDOT to advocate for safer navigation mechanisms for older adults | Planning Dept with support from OCDOA Advisory Board | | | | No action this year. Will move to Year 3. |
| 2.4.2 Meetings with county/ regional transportation organizations to advocate for more public transportation options in rural areas | OCDOA Advisory Board | Meeting held with OC and Triangle Transit planners in early Oct regarding ½ cent sales tax use in rural areas. | Mobility Manager hired and meeting with OPT and CHT staff to further collaboration | Mobility Manager working closely with OC Planning Department and OPT to expand bus service in rural areas. | Rural bus expansion will be implemented with ½ cent sales tax revenues beginning July 2014. |
| 2.4.3 Designation of an Aging-related Mobility Manager | OCDoA/ Planning Department | Grant received from NCDOT but not yet signed | Mobility Manager hired and began work on Dec 2, 2013. | In process of replacing original Mobility Manager. | New Mobility Manager hired with start date of June 16, 2014. |
| 2.4.4 Navigation and transportation needs assessments | | | | Needs assessment will be a major function of Mobility | Summer intern hired to assess bus ridership needs in northern orange |

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| conducted every 3-5 years in areas densely populated or heavily used by older adults | | | | Manager during the summer. | and for Chinese speaking community. Report due in July 2014. |
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| 2.4.6 Maps with county-wide navigation and transportation routes created | OCDoA/RSVP Planning Dept | 2.4.6a – Maps created in 2012 | | 2014 map updates being created by Planning Dept. | Updated maps created and available. |
| 2.5.1 Expansion of volunteer driver programs to low-income older adults | OCDoA/RSVP | | | | No action this year. To be moved to Year 3 Implementation Plan. |
| 2.5.2 Private transportation providers encouraged to offer door-to-door and other services to shopping areas | OCDoA Advisory Board | | | | No action this year. To be moved to Year 3 Implementation plan. |
| 2.5.3 Expanded bus service between the senior centers and other businesses, especially at midday and weekends | Planning Dept | Need discussed at meeting with OC and Triangle Transit planners in Oct. | | Proposals for expanded bus service to go before BOCC in May | Expansion plan approved by BOCC. To be implemented over 4 years. |
| 2.5.5 Advocacy for a consolidated /coordinated transportation system organized | OCDoA Advisory Board | Information from OC transportation planners is not positive regarding likelihood of consolidation | Aging Advisory Board suggests replacing “consolidated” with “Coordinated” in 2.5.5 | | |

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| 2.5.6 Senior driver education programs offered | OCDoA/AT | One or two programs offered every quarter through AARP or Aging Transitions | On-going – CarFit event scheduled in Feb | CarFit event scheduled in May | On-going. |
| 2.6.1 More home-delivered meals provided to more individuals and areas of the county | OCDOA Advisory Board | Meals on Wheels has expanded service into White Cross area. OCIM reports plan to relocate to expand meal service in northern orange co. | On-going | On-going | Both OCIM and Meals on Wheels report delivering more meals. Meals on Wheels concerned that need will exceed capacity soon. |
| 2.7.1 Faith-based groups encouraged to provide respite services to caregivers | OCDoA/AT | | Part-time consultant hired to meet with FBOs to encourage more on-site services to older adult members | Workshop for Faith-based Organizations being planned for summer. Information tool kits now available. | Outreach efforts begun. Focus group held in May. Workshop to be planned for fall. |
| 2.7.5 Carolina Villages project supported to promote creation of more “villages” | OCDoA Advisory Board and Carolina Villages Board | 2.7.5a – DoA provides a staff liaison to Carolina Villages Board | Carolina Villages Formal Membership Launch Reception to be held at Seymour Center in Jan 2014 | | On-going support offered through meeting space and staff liaison. |
| 2.8.1 Feasibility of raising income qualification under Homestead Tax program explored | OCDoA Advisory Board | 2.8.1a -BOCC included this in its 2012-13 legislative agenda but not picked up | BOCC included this again in 2013-14 legislative agenda | | |

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| 2.8.2 Home modification assistance info included in community resource guides and part of information fairs | OCDa/AT/ Housing Department | Information available in 2013-14 Resource Guide | On-going | On-going | On-going |
| GOAL 3 | | | | | |
| 3.1.1 Dissemination of GIS map of where older adults are concentrated to other county departments, faith-based organizations, and UNC websites | OCDa/RSVP | | | | No action this year. |
| 3.1.2 Two trainings a year scheduled at senior centers to train volunteers in how to lead evidence-based exercise programs | DoA/Wellness | Volunteer attended training to teach classes. | | One training scheduled for late June – Arthritis Foundation – Walk with Ease Program | Wellness Coordinator will be trained as a Master Lay Leader so that she can train volunteers to lead evidence-based programs |
| 3.1.3 Social Marketing Campaign implemented to encourage older adults to exercise | DoA/Wellness | 90-day pilot study begun with OCDa staff. Upfit to Wellness Center planned. | 60-day Challenge implemented in 2014 for older adults. Upfit to Seymour Center Wellness area complete. | 60-day Challenge completed with 140 participants. | Plans to create new campaign in fall 2014 to encourage Senior Games participation |

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| 3.2.1 Promotion of the model of medical homes | CRC | | New PACE program opened in December 2013 that will serve older adults in southern OC | | On-going promotion and referral. |
| 3.2.2 Expansion of hospital transition programs – decline in hospital readmission rates | CRC | | UNC continues to enroll participants into various care transitions programs | | Ongoing |
| 3.3.1 Older adults educated on mental health and substance abuse issues | OCDoA/AT/ Cardinal Innovations | | | | No action this year. Move to Year 3 |
| 3.3.2 Healthy IDEAS materials sent to primary care practices | OCDOA/ Wellness | | Physicians will be notified in Feb 2014. | | No action this year. Move to Year 3 Implementation Plan |
| 3.3.3 Access to free MH and SA screening, referrals, and brief counseling services expanded at Senior Centers | OCDoA/AT | On-going | On-going | On-going | On-going |
| 3.3.4 MH needs of long-term care residents identified and | Cardinal Innovations – /OCDoA | | | | No action this year. Move to Year 3. |

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| advocacy for appropriate treatment organized | | | | | |
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| GOAL 4 | | | | | |
| 4.1.1 EMS and DoA collaborate to provide info and training on falls prevention | OCDoA/EMS | EMS/DOA Stay Up and Active initiative implemented on 9/3/13. | On-going | On-going – Community outreach about program | On-going |
| 4.1.2 Reduce need for EMS ambulance response for falls intervention at LTC facilities | EMS | | | Stay Up and Active project to convene Advisory Council. This issue will be early on its agenda. | Plan in progress. |
| 4.1.3 Frail older adults are in safe places during emergencies | EMS/DSS/OCDOA | | | OCDOA met with EMS to review emergency procedures | EMS emergency plan finalized. |
| 4.2.1 LTC Learning Collaborative promotes a) on-site continuing education and exercise classes, b) a model of person-centered care, and c) evidence-based activities that meet individual needs in LTC facilities | OCDOA Advisory Board/Triangle J AAA | LTC Learning Collaborative hosted a 3-part seminar in the summer of 2013 focused on evidence-based activity and exercise programs for LTC staff and administrators | 5 LTC-LC member organizations are developing new activity and exercise initiatives with support from LTC-LC consultants | Year 1 LTC-LC projects in process. Award applications have been delayed until early summer. A summer intern has been identified to develop training and project stimulus focused on person-centered care. | Year 1 LTC –LC to submit award applications in August for activities projects. Student intern has begun surveying LTC administrators about the barriers and incentives for implementing person-centered practices. A seminar to explore her findings will be scheduled in August. |

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| 4.2.2 LTC Learning Collaborative focus on palliative care and end of life programs | OCDOA Advisory Board/Triangle J AAA | | Aging Advisory Board recommends moving this initiative to next year's implementation Plan | | Move to Year 3 Implementation Plan |
| 4.3.2 Information distributed about how to report abuse and neglect | OCDoA/DSS/ CRC | | | | Purple ribbons and information was distributed during Elder Abuse Awareness month (May-June) |
| GOAL 5 | | | | | |
| 5.1.1 Programs offered at Senior Centers, libraries and other community locations widely advertised | OCDoA/ Senior Centers | Department Communications protocol finalized to facilitate advertising of activities via various media outlets. | On-going | On-going – Dept website updated and Facebook page launched | On-going via Senior Times distribution, press releases, webpage and list serv blasts. |
| 5.1.2 Faith communities encouraged to offer adult education at their sites | OCDoA/AT/ Wellness | | Part-time consultant hired to meet with FBOs to encourage more on-site services to older adult members | Will explore at Faith-based Workshop to be held in summer. | Focus group with a number of faith-based groups held in May. Full workshop to be planned for Aug or Sept 2014. |
| 5.2.1 Forums to discuss housing and transportation services offered | DoA/Housing & Planning Departments | 3-part Housing Options series to be held in fall. | Approx 450 people attended fall housing series. Plans being made for 3-part spring series. | Approx 300 people attended spring housing series, plus 24 at Developers Breakfast. | 4 Public hearings held to discuss possible bus expansion in rural areas. 30 people attended ½ Housing Forum to discuss new housing options. |

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| 5.2.2 Volunteer recruitment services maintained through RSVP programs | DoA/RSVP | | | | OCDOA considering dropping federal RSVP program and supporting its own. Plans to be developed in the fall/winter. |
| GOAL 6 | | | | | |
| 6.2.1 Members of the Aging Advisory Board designated to participate in town and county housing and transportation planning efforts | DoA Advisory Board | 6.2.1a – Aging Board member serving on transportation OUTBOARD planning Committee | Two Aging Advisory Board members agree to take lead on housing issues. | On-going | On-going |
| 6.2.2 Complete Streets policies promoted | Aging Advisory Board | | | | No action this year. Move to Year 3 Implementation Plan |
| 6.2.3 Advocate for legislation that would increase the number of handicapped parking places in public developments | OCDOA Advisory Board | | Aging Advisory Board asked its Tarheel Legislature reps to advocate for inclusion of this need in its 2014 legislative agenda | | Tarheel Senior Legislature did not include this item in 2014 Legislative agenda. |
| 6.3..1 Funding sought for transportation and housing initiatives | OCDaA/Housing & Planning Departments | | | Funding proposal to be presented to BOCC in May for increased transportation spending in rural areas. | Proposal was approved by BOCC. Increased funding to begin in July 2014. |

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| GOAL 7 | | | | | |
| 7.1.1 Opportunities for healthcare providers and students to learn more about aging-related issues expanded | UNC Center for Aging and Health | OCDOA is hosting 2 MSW, 1 OT, and 5 MPH students in field placements this academic year. OCDOA recognized as "Outstanding in the Field" by the UNC School of Social Work for its work with students | Aging Transitions provided learning experiences to 2 UNC APPLES student volunteers during the fall semester | OCDOA hosted 6 public health students, 3 social work , and 2 OT student interns this academic year. | OCDOA hosting 4 summer interns (social work, gerontology, OT) from UNC. |
| 7.1.2 Countywide recognition program for direct care workers established | OCDOA Advisory Board | | Aging Advisory Board's LTC sub-committee assigned this task. Will develop a task force through Long-term Care Learning Collaborative | | Summer intern will explore ideas and make report to Advisory Committee in August. |
| 8.1.3 Annual MAP update presented to the BOCC | OCDoA | | | | |