

# 2016 ANNUAL REPORT



ORANGE COUNTY  
HEALTH DEPARTMENT

Improving health. Inspiring change.

## Satisfaction

### Clients

89%

### Medical

95%

### Dental

97%

### Food & Lodging

98%

### Well & Septic

"Excellent, informative, well-paced, and structured in a way that built on information. Wonderful, knowledgeable presenters who were responsive to questions. One of the best programs—probably the best one I've attended." - DSME Participant

"I really like coming to the clinic. The staff is always very nice and professional. I have nothing but good things to say about the services I have been provided." - Medical Patient

"Friendly care, comprehension, and 100% excellent service." - Dental Patient

"As a consultant, I deal with counties around the country. I am happy to say that my home county has so far proven to be one of the best, if not the best, to deal with so far. This is extremely important for me as a new resident not having local knowledge." - Environmental Health Client

## Employees

90% of employees report getting satisfaction from their job every week **5%**

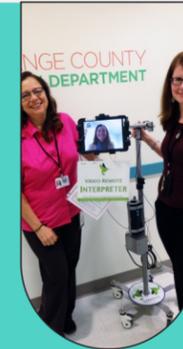
80% of employees report that the OCHD mission makes them feel their job is important **1%**

81% of employees report feeling empowered to make decisions at work **6%**



## In our Clinics

Implemented FaceTime and Virtual Remote Interpretation in the medical and dental clinics to improve quality of care and instant accessibility for walk-in clients needing an interpreter.



Our new behavioral health program served 145 patients, with 341 patient visits in its first 10 months.



Our dental clinic partnered with local elementary schools to provide screenings to 743 kids and sealants to 34 of them, and it referred an 21 students for additional dental care at our Hillsborough clinic.

100% of participants in our [Diabetes Self Management Education \(DSME\)](#) program agreed that it gave them new knowledge and skills about diabetes, and that they feel confident they can use the skills learned in the program to manage their diabetes.



Awarded \$46,620 from Susan G. Komen NC Triangle to the Coast grant to provide [free mammograms to uninsured women](#).

Our Safe Syringe initiative kicked off in April. Since then, our used syringe collection bins have been emptied twice. We have also distributed 22 kits that include clean syringes, condoms, and information on resources and treatment for addiction.

## Awards



Glaxo Smith Kline Childhood Health Initiative Award  
[Healthy Homes Program](#)

NC Environmental Health State of Practice Educational Scholarship—Jeff Jones

NC Breastfeeding Coalition  
[Mother-Baby Award for Outpatient Care Clinics](#)

NC Public Health Association Awards  
Gloria Brooks—Appointed to the Scholarship Committee

Andrea Mulholland—Public Health All Star

Victoria Hudson—Robert S Parker Leadership Award

Robin Gasparini—Academic Practice Based Research Section award for her presentation on our Safe Syringe Initiative

Andrea Mulholland—Academic Practice Based Research Section award for her presentation on our PrEP program

WCHL Hometown Hero—Stacy Shelp

## In the Community



Our Zika prevention efforts, the [Spray Before You Play](#) campaign included placement of mosquito repellent kiosks in county parks was extremely effective. Plans to expand the program are in the works.

Smoking response teams had 131 interactions with the public regarding the County's [Smoke-Free Public Places Rule](#).



52 Orange County Health Department staff members participated in our Spring 2016 [walking challenge](#). Our team racked up a total of 3,192,602 steps beating out Durham and Alamance County Health Departments by more than 342 miles.

Released [virtual tour](#) of the health department.

61 families partnered with a [Family Success Alliance](#) Zone Navigator to support child and family success.

[Healthy Homes Program](#) served 23 families in asthma trigger home assessment & medication management.

[Family Home Visiting](#) team has partnered with the Diaper Bank of NC to use diapers as incentives for families to attend prenatal and well child checks. Over 4,000 diapers has been distributed to families in need.

Produced an educational video in [English](#) and [Spanish](#) on septic systems and their maintenance.

Hired a director for the Chapel Hill Campus & Community Coalition to Reduce the Negative Impacts of [High Risk Drinking](#).

Held 5 Freshstart [smoking cessation](#) classes serving 18 participants. We also distributed boxes of nicotine replacement therapy—147 to county residents, 96 to the UNC Nicotine Dependence Program, and 262 to a maternal health pilot program.



## Community Health Assessment

Released the [Community Health Assessment](#) report: presented findings and the plan for the next four years at the Healthy Carolinians annual meeting of partners organizations and community members

### Priorities

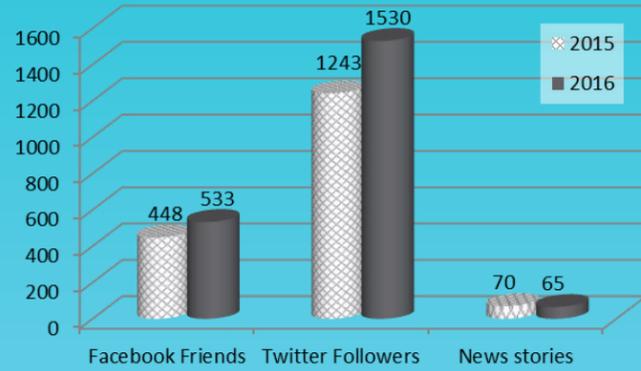
Social Determinants of Health Mental Health & Substance Abuse Physical Activity & Nutrition

# AHEAD OF THE CURVE

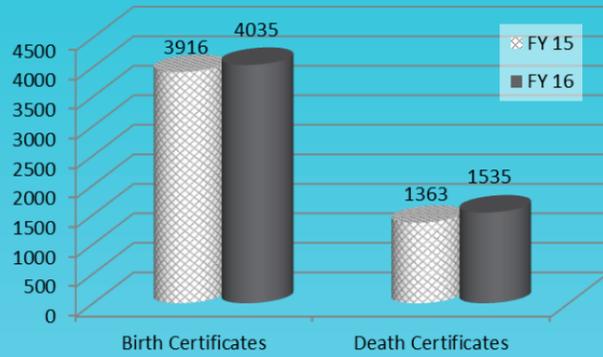
# By the numbers...

## Finance & Administration

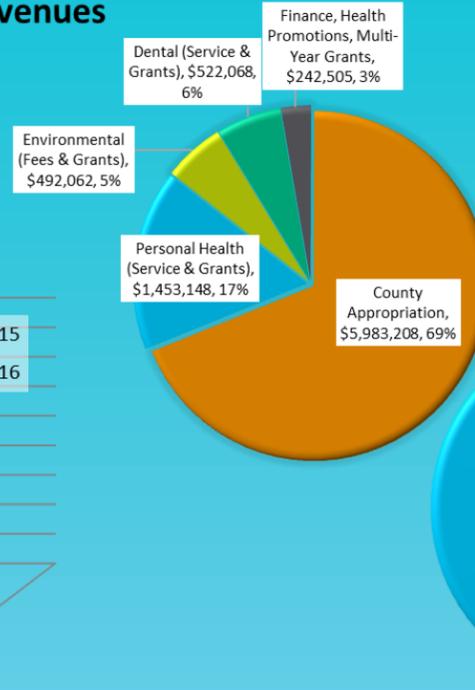
### On the Web & In the News



### Vital Records



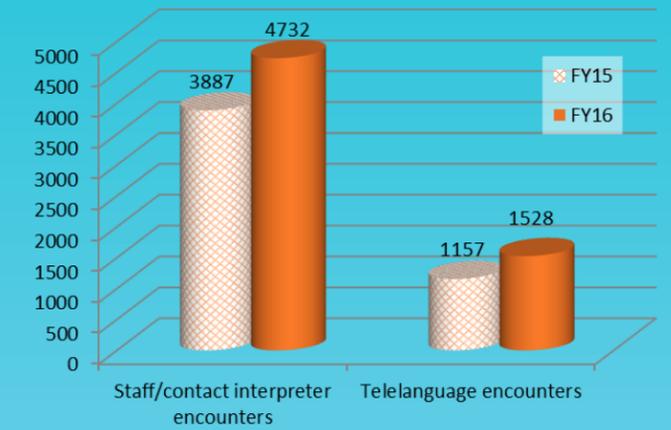
### Revenues



### Expenses



## Interpreter Services

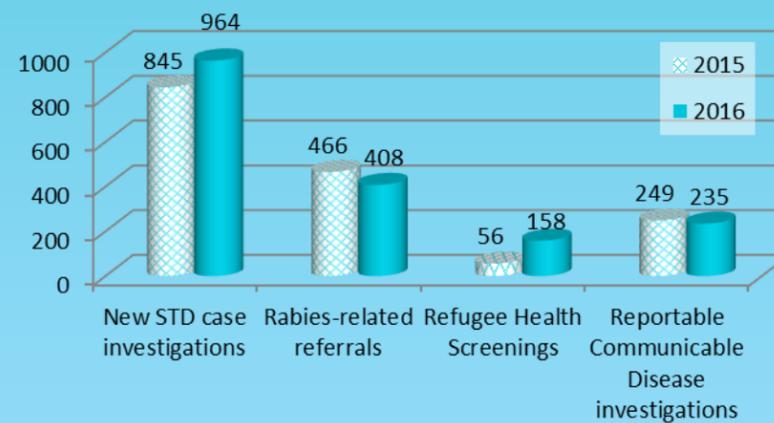


## Personal Health/ Medical

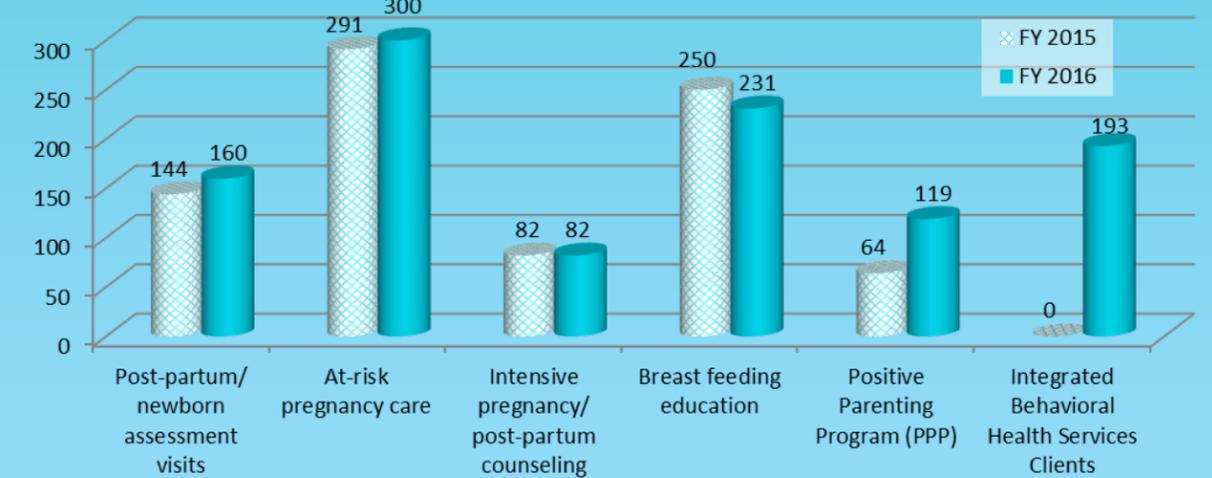
### Medical Visits



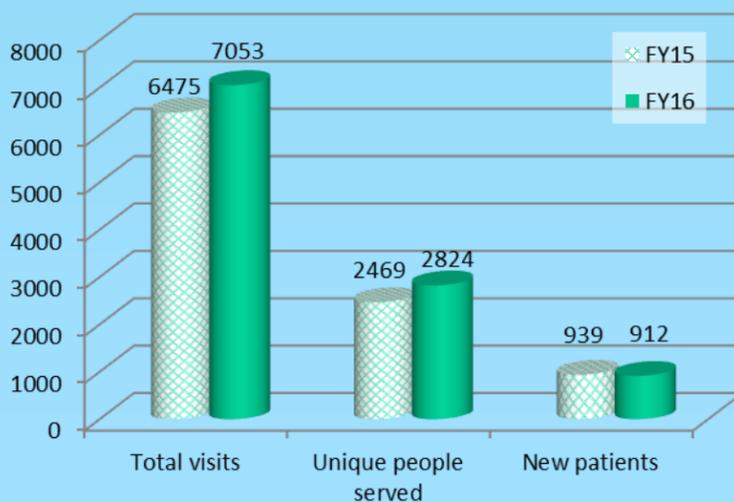
### Communicable Disease



### Maternal Health & Family Home Visiting

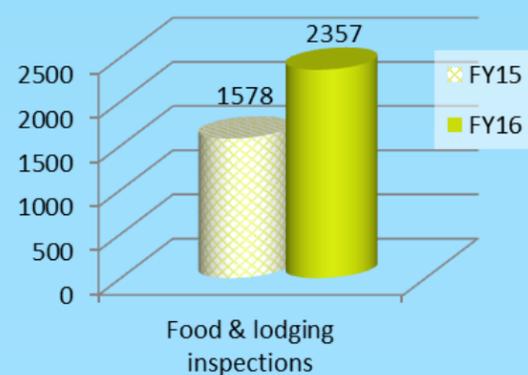


## Dental

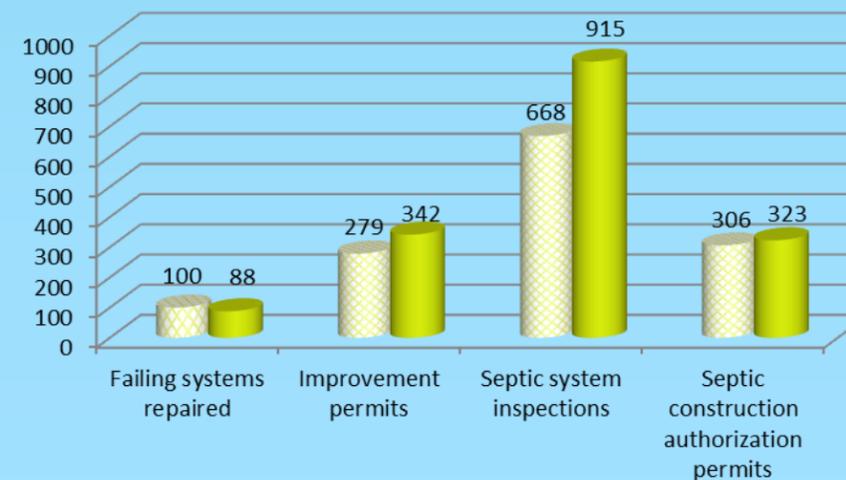


## Environmental Health

### Food & Lodging



### Septic Systems



### Wells

