

**Orange County Adult Care Community Advisory Committee**  
**Meeting Minutes**  
**January 19, 2017**

**Meeting convened:**

Meeting called to order at 3: 35 pm at the Passmore Center in Hillsborough, NC by Chairman, Max Mason.

**Attendance:**

Max Mason, Chair  
Jack Vogt, Vice Chair  
Deborah Stewart, Secretary  
Beverly Foster, Member  
James Bartow, Member  
Suzanne Haff, Member  
Yvonne Mendenhall, Member  
Gloria Brown, Member  
Christine "Cresha" Cianciolo, Member  
William Lang, Member  
Autumn Cox, Ombudsman  
Mary Fraser, Department on Aging  
Ellen Beechhold, potential member present for partial meeting

**Review Minutes, November 17, 2016**

Approved.

**Ombudsperson Report, Autumn Cox**

Gwendolyn Owens has been hired to fill Carmelita's position. She starts tomorrow but won't be certified until mid-March so Durham area is still split between other Ombudmen.

Federal nursing home regulations have been recently released so they are reading and learning about any changes. The new rule for the ombudsmen program is still in limbo.

**Report from the Department on Aging, Mary Fraser**

Board of Aging's role has evolved through the 5-yr Master Aging Plan (2017-2022). Talking about LTC in workgroups, it became clear that DSS has clout through their inspection responsibilities. The Board has developed awards programs to help contribute motivation (using carrot instead of stick). The Board selects topic each year, provides training, and then challenges members to create an initiative to increase quality of care. In 2015, the topic was palliative care & comfort ("Music on my Mind" was another year's topic and Physical Activity was another), and 5 programs went through the process. The awards will be given out next Tuesday night by the Orange County of Commissioners.

Another award is the Direct Care Worker awards, designed to recognize those that provide hands-on care.

Workgroups for the Master Aging Plan start meeting next week. Cresha is on the Housing workgroup (which has 3 subcommittees: affordable housing & options, substandard housing, and supported housing with includes the LTC facilities) and Yvonne is part of the Social Participation workgroup. Approx. 150 people are involved in these workgroups! They will be working through the end of March, then a draft plan will be submitted, and then they will solicit feedback. Towns are also involved in these groups. [As noted in the minutes of the prior meeting, the 5 Workgroups are: Housing, Transportation, Volunteerism and Employment, Social Participation and Inclusion, and Community and Health Services.]

Max encouraged our participation on these committees.

### **Board of Aging Updates, Yvonne Mendenhall**

Our minutes were presented at the Board of Aging meetings. Now, Yvonne will report any need-to-know info to them and they can read the minutes online if needed. Specifically, the board wants to know about specific facilities and trends, to get a sense of what's happening in general.

We reviewed, as a committee, what does happen with our reports:

- Published on the website for general public information and education
- Reports help advise ombudsman office – any troubling concerns that we identify are shared with the appropriate authorities or oversight agencies, as appropriate
- The state can review reports prior to their inspections
- The Board of Aging can review

How can we help increase awareness of our existence and reports? They are easily accessible from the Orange Co. Dept on Aging's website.

### **Visitation Reports**

- Crescent Green (11/21/16) – approved with minor edits. We discussed how we might want to share some of this information with the owner of the facility
- Adorable Senior Living (pka Villines Rest Home) (1/3/17) – approved
- The Stratford (11/21/16) – approved – noted new administrator
- Carol Woods (10/6/16) - approved
- Brookdale Meadowmont (10/6/16) - approved

### **Other Items of Note**

We discussed possibly rotating sites and team members. Members support that idea and requested that Max develop some new assignments for 2017. Max agreed and we will revisit this at the next meeting.

### **Housekeeping**

Officer elections were held. Max Mason re-elected as Chairperson, Yvonne Mendenhall was elected Vice-Chair after Jack Voigt stepped down from the committee, and Deborah Stewart was re-elected as Secretary.

This committee's Annual Report and Workplan was submitted to the Orange County Commissioners. It is unclear at this time whether Max will need to attend a meeting when the report is reviewed.

We were reminded that quarterly reports are due.

Max talked with Yvette Missry to review other ways to increase volunteer involvement at our facilities.

The Department on Aging Volunteers have created Symposiums and curriculum (like one they had on falls prevention at Eno Haven Senior Apartments) and are involving residents and the community as they develop more of the process and generate topic ideas. It was suggested that we could help support this. At our next site visits, we could discuss this opportunity with staff to invite their involvement. The responsibility and effort that facilities would have to commit would be minimal. This committee supports this endeavor. Max will send us materials to help educate us and share with the facilities.

Next meeting scheduled for March 16, 2017.

### **Adjournment**

Upon completion of its business, the Committee voted to adjourn at 5:00 pm.

Minutes submitted by Deborah Stewart, Secretary.