

Agenda Item Number:

**ORANGE COUNTY BOARD OF HEALTH
AGENDA ITEM SUMMARY**

Meeting Date: April 23, 2014
Agenda Item Subject: 3rd Quarter Billing Dashboard
Attachment(s): 3rd Quarter Billing Dashboard
Staff or Board Member Reporting: Susan Wagoner

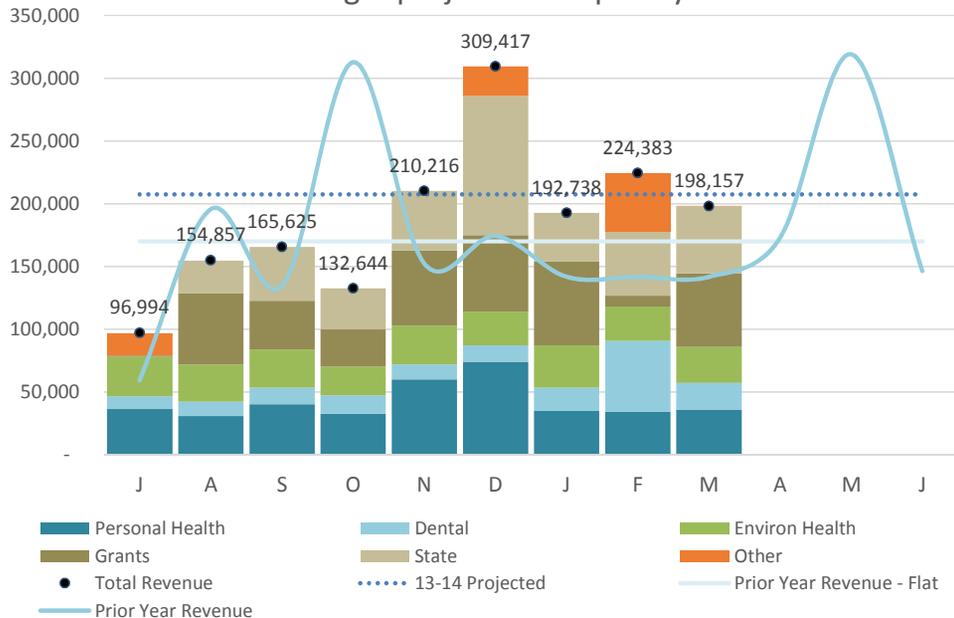
Purpose: Action
 Information only
 Information with possible action

Summary Information: The dashboard shows that we are currently billing at an average of 80% accuracy. Compared to the past two years, our accuracy has almost doubled. Two reminders of note: because of missing or incorrect patient information, we will never be able to bill at 100% accuracy; and 90% accuracy during flu season (October/November) is only possible with the increased “easy” claims. Also, the previous month will always have low accuracy because of the amount of time it takes for payments to post to our system from payer sources.

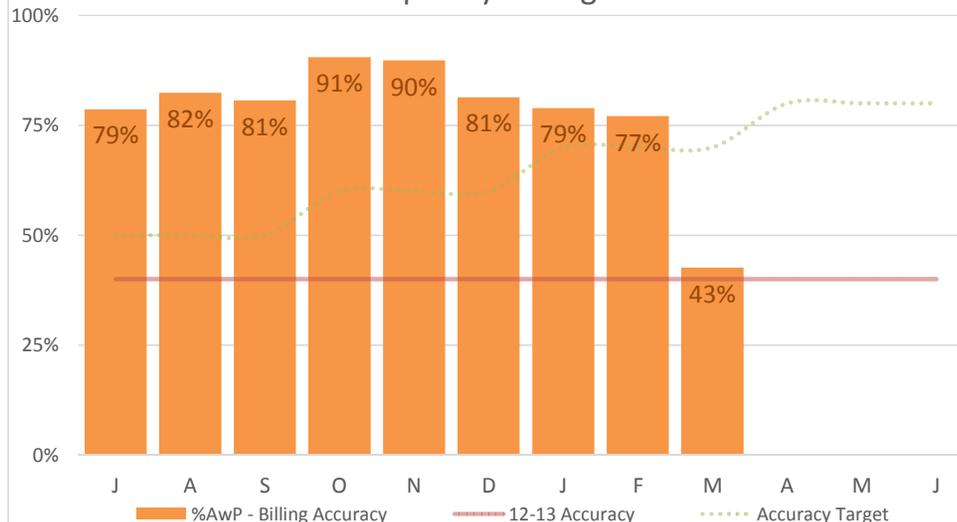
At this point, we have reached our billing accuracy target for this year. We will continue Billing QI and hope to maintain or make slow gains in our accuracy.

Recommended Action: Approve
 Approve & forward to Board of Commissioners for action
 Approve & forward to _____
 Accept as information
 Revise & schedule for future action
 Other (detail):

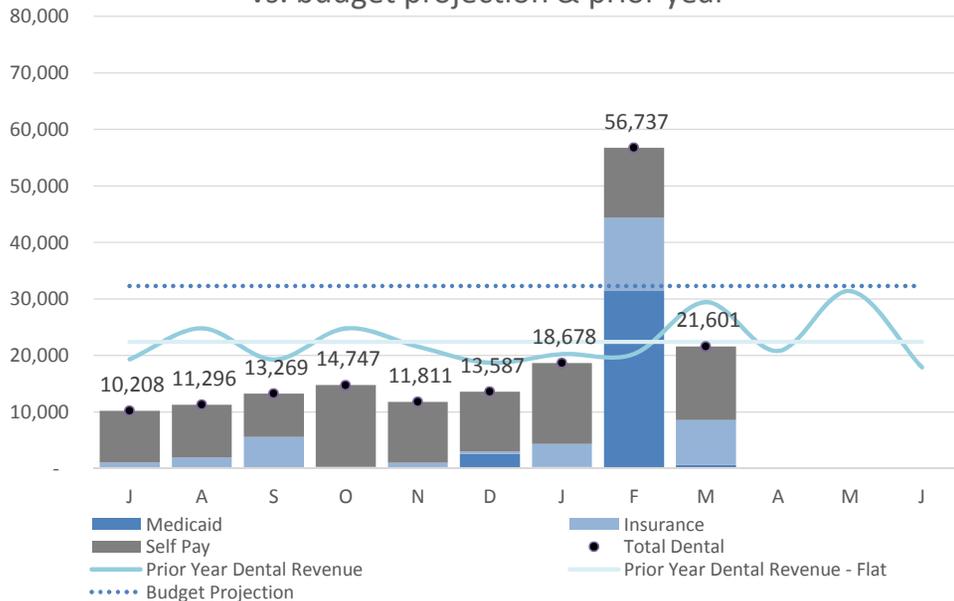
TOTAL HEALTH DEPARTMENT REVENUE vs. budget projections & prior year



PH Billing Accuracy vs prior year & goal



DENTAL EARNED REVENUE BY SOURCE vs. budget projection & prior year



MEDICAL (PH) EARNED REVENUE BY SOURCE vs. budget projection & prior year

